

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 1
Q1. What kind of rail user are you?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
NET: Use trains	1147	598	548	167	208	184	203	171	215	367	322	233	224	90	44	125	84	96	62	54	105	206	181	98	219	511	119
	57%	61%	53%	74%	60%	57%	57%	57%	46%	67%	57%	57%	46%	51%	52%	54%	50%	54%	42%	54%	54%	76%	64%	55%	64%	62%	83%
NET: Commuter	159	101	58	29	43	37	24	18	7	71	34	37	17	16	7	12	10	19	5	8	9	43	23	7	52	100	40
	8%	10%	6%	13%	12%	12%	7%	6%	1%	13%	6%	9%	3%	9%	9%	5%	6%	11%	3%	8%	5%	16%	8%	4%	15%	12%	28%
I work full-time and use the train mainly to commute	132	89	42	21	39	32	21	14	5	64	25	31	12	15	4	5	9	19	5	7	8	35	20	7	43	84	35
	7%	9%	4%	9%	11%	10%	6%	5%	1%	12%	4%	8%	2%	8%	5%	2%	5%	10%	3%	7%	4%	13%	7%	4%	13%	10%	24%
I work part-time and use the train mainly to commute	27	12	15	8	4	6	4	4	2	7	10	6	5	1	4	7	1	1	*	1	2	8	3	*	9	16	5
	1%	1%	1%	4%	1%	2%	1%	1%	*	1%	2%	1%	1%	1%	4%	3%	1%	*	*	1%	1%	3%	1%	*	3%	2%	3%
I use the train mainly for leisure	939	464	475	131	158	135	166	144	205	274	271	190	203	72	34	107	70	73	50	45	92	160	155	81	157	373	64
	47%	47%	46%	58%	45%	42%	47%	48%	44%	50%	48%	47%	41%	41%	40%	46%	41%	40%	34%	44%	48%	59%	55%	45%	46%	45%	45%
I use the train mainly for business trips	49	33	16	7	7	11	12	9	3	22	17	5	5	3	2	7	5	5	7	2	4	3	3	10	11	38	16
	2%	3%	2%	3%	2%	3%	3%	3%	1%	4%	3%	1%	1%	1%	2%	3%	3%	3%	5%	2%	2%	1%	1%	5%	3%	5%	11%
I don't use the train	869	385	484	57	140	139	154	127	252	183	244	176	266	85	41	106	85	83	85	46	88	66	101	82	122	311	24
	43%	39%	47%	26%	40%	43%	43%	43%	54%	33%	43%	43%	54%	49%	48%	46%	50%	46%	58%	46%	46%	24%	36%	45%	36%	38%	17%

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Table 2
Q1. What kind of rail user are you?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
NET: Use trains	1147 57%	1147 100%	159 100%	132 100%	27 100%	939 100%	49 100%	- -
NET: Commuter	159 8%	159 14%	159 100%	132 100%	27 100%	- -	- -	- -
I work full-time and use the train mainly to commute	132 7%	132 11%	132 83%	132 100%	- -	- -	- -	- -
I work part-time and use the train mainly to commute	27 1%	27 2%	27 17%	- -	27 100%	- -	- -	- -
I use the train mainly for leisure	939 47%	939 82%	- -	- -	- -	939 100%	- -	- -
I use the train mainly for business trips	49 2%	49 4%	- -	- -	- -	- -	49 100%	- -
I don't use the train	869 43%	- -	- -	- -	- -	- -	- -	869 100%

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Absolutes/col percents

Table 3
Q2. How often does the range of rail fares on offer ...?
Base: All respondents
Summary table

	Fit with your lifestyle and the way you want to travel	Feel too rigid and require you to fit your plans around them
Unweighted total	2016	2016
Weighted total	2016	2016
Base for % (Excl DK)	1371	1289
Always	119 9%	121 9%
Often	260 19%	249 19%
Sometimes	388 28%	335 26%
Occasionally	247 18%	209 16%
Never	357 26%	375 29%
Don't know	645	727

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Absolutes/col percents

Table 4

Q2. How often does the range of rail fares on offer ...?**Base: All respondents****Fit with your lifestyle and the way you want to travel**

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted total	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted total	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Base for % (Excl DK)	1371	719	652	180	244	211	241	200	295	409	376	287	299	108	56	163	112	123	96	62	132	200	207	112	249	588	129
Always	119 9%	69 10%	50 8%	16 9%	25 10%	20 10%	27 11%	6 3%	24 8%	44 11%	26 7%	29 10%	20 7%	7 6%	3 6%	14 9%	10 9%	13 10%	8 8%	5 8%	12 9%	26 13%	16 8%	6 5%	32 13%	44 8%	23 18%
Often	260 19%	146 20%	114 18%	50 28%	40 17%	56 27%	43 18%	27 14%	44 15%	102 25%	67 18%	47 17%	44 15%	18 17%	13 24%	21 13%	16 15%	25 20%	20 21%	10 16%	23 17%	51 26%	45 22%	17 15%	46 19%	128 22%	36 28%
Sometimes	388 28%	187 26%	201 31%	59 33%	89 37%	56 27%	54 23%	58 29%	71 24%	107 26%	117 31%	84 29%	79 27%	35 32%	11 20%	50 31%	35 31%	33 27%	15 15%	16 26%	40 30%	60 30%	57 28%	37 33%	73 29%	174 30%	39 31%
Occasionally	247 18%	134 19%	113 17%	31 17%	27 11%	32 15%	57 24%	56 28%	43 15%	67 16%	77 21%	50 18%	52 18%	17 16%	16 28%	32 20%	21 19%	16 13%	14 14%	19 30%	20 15%	31 15%	35 17%	26 24%	39 15%	112 19%	16 12%
Never	357 26%	183 25%	174 27%	23 13%	62 25%	45 22%	60 25%	53 27%	113 38%	88 22%	89 24%	76 26%	104 35%	31 29%	13 23%	46 28%	31 27%	36 29%	39 41%	12 20%	38 28%	32 16%	54 26%	25 23%	59 24%	130 22%	14 11%
Don't know	645	265	380	44	105	112	116	98	171	142	190	122	191	68	29	69	57	57	51	39	61	72	75	68	92	234	14

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Table 5
Q2. How often does the range of rail fares on offer ...?
Base: All respondents
Fit with your lifestyle and the way you want to travel

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted total	2016	1137	146	105	41	953	38	879
Weighted total	2016	1147	159	132	27	939	49	869
Base for % (Excl DK)	1371	1020	147	121	26	828	46	351
Always	119 9%	115 11%	39 26%	34 28%	5 19%	73 9%	2 5%	5 1%
Often	260 19%	247 24%	33 22%	28 23%	5 18%	200 24%	14 31%	13 4%
Sometimes	388 28%	359 35%	43 30%	34 28%	10 37%	302 36%	14 30%	29 8%
Occasionally	247 18%	194 19%	11 8%	9 7%	2 9%	174 21%	9 20%	53 15%
Never	357 26%	106 10%	21 14%	17 14%	4 16%	79 9%	6 14%	251 72%
Don't know	645	126	12	11	1	111	3	519

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Table 6

Q2. How often does the range of rail fares on offer ...?**Base: All respondents****Feel too rigid and require you to fit your plans around them**

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted total	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted total	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Base for % (Excl DK)	1289	676	613	178	229	201	229	186	266	395	362	264	268	102	54	152	108	117	87	57	123	189	197	102	228	562	125
Always	121 9%	65 10%	56 9%	19 11%	29 13%	18 9%	21 9%	16 9%	18 7%	47 12%	30 8%	18 7%	26 10%	9 9%	5 10%	19 12%	12 11%	10 9%	17 19%	6 10%	13 10%	10 5%	9 4%	13 13%	25 11%	57 10%	24 19%
Often	249 19%	147 22%	102 17%	47 26%	56 24%	34 17%	39 17%	35 19%	38 14%	90 23%	70 19%	51 19%	38 14%	14 14%	14 27%	21 14%	29 27%	17 15%	13 15%	14 25%	26 22%	36 19%	41 21%	23 22%	48 21%	126 22%	46 37%
Sometimes	335 26%	170 25%	166 27%	53 30%	64 28%	60 30%	59 26%	44 24%	55 21%	103 26%	97 27%	68 26%	67 25%	30 29%	15 29%	35 23%	24 23%	35 30%	19 22%	17 29%	30 24%	60 32%	47 24%	23 22%	67 29%	142 25%	28 23%
Occasionally	209 16%	110 16%	99 16%	33 18%	28 12%	30 15%	39 17%	39 21%	40 15%	61 15%	63 17%	53 20%	32 12%	19 18%	4 8%	29 19%	8 7%	13 11%	10 11%	11 19%	18 15%	31 17%	45 23%	20 20%	33 15%	100 18%	17 13%
Never	375 29%	185 27%	190 31%	27 15%	52 23%	59 29%	71 31%	50 27%	115 43%	94 24%	102 28%	74 28%	105 39%	31 30%	15 27%	49 32%	35 33%	41 35%	29 33%	10 17%	35 29%	52 28%	55 28%	23 22%	55 24%	138 25%	9 8%
Don't know	727	308	420	45	120	121	128	113	200	155	205	145	222	73	31	80	61	63	60	43	71	83	85	78	113	260	18

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Table 7

Q2. How often does the range of rail fares on offer ...?**Base: All respondents****Feel too rigid and require you to fit your plans around them**

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted total	2016	1137	146	105	41	953	38	879
Weighted total	2016	1147	159	132	27	939	49	869
Base for % (Excl DK)	1289	975	146	122	24	786	43	314
Always	121 9%	77 8%	22 15%	19 15%	3 14%	50 6%	6 13%	44 14%
Often	249 19%	213 22%	45 31%	41 33%	4 18%	154 20%	14 32%	35 11%
Sometimes	335 26%	294 30%	33 23%	25 20%	9 35%	246 31%	15 35%	41 13%
Occasionally	209 16%	191 20%	19 13%	17 14%	2 10%	167 21%	4 11%	18 6%
Never	375 29%	199 20%	27 18%	21 17%	6 23%	169 21%	4 9%	176 56%
Don't know	727	172	13	10	3	153	7	555

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Table 8
Q3. The government is currently undertaking an independently chaired review of the whole rail system. Proposals by the industry include updating regulation so it can deliver an easier to use, more flexible fares system with tap-in tap-out and a weekly price cap available across the network, with a guarantee that passengers are always getting the best fare for their journey. To what extent do you agree or disagree that bringing the fares system up to date should be prioritised as a reform to the rail system as a whole?
Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector		Opinion Influencer				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East		South West	Public	Private	
Unweighted total	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136	
Weighted total	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143	
Base for % (Excl DK)	1711	868	843	191	283	260	312	272	394	495	484	341	392	149	71	199	138	142	121	90	160	236	251	154	287	708	131	
NET: Agree	1328	703	625	140	208	193	236	223	327	378	384	270	296	111	57	160	111	115	82	68	118	192	193	119	213	546	109	
		78%	81%	74%	73%	74%	74%	76%	82%	83%	76%	79%	76%	74%	81%	80%	81%	81%	68%	75%	74%	81%	77%	78%	74%	77%	83%	
Strongly agree	(+2)	701	394	307	72	87	92	113	131	206	223	179	153	146	60	26	89	63	54	44	27	50	124	106	58	96	281	51
		41%	45%	36%	38%	31%	35%	36%	48%	52%	45%	37%	45%	37%	40%	37%	45%	46%	38%	36%	30%	31%	52%	42%	38%	34%	40%	39%
Somewhat agree	(+1)	627	309	318	68	121	101	123	92	121	155	205	117	149	51	31	71	48	61	38	41	69	69	87	61	117	266	58
		37%	36%	38%	36%	43%	39%	40%	34%	31%	31%	42%	34%	38%	34%	44%	36%	35%	43%	31%	45%	43%	29%	35%	40%	41%	37%	44%
Neither agree or disagree	(0)	341	144	197	42	70	64	62	45	58	97	96	61	87	33	12	32	26	20	36	20	34	40	54	34	63	145	21
		20%	17%	23%	22%	25%	25%	20%	17%	15%	20%	20%	18%	22%	22%	17%	16%	19%	14%	30%	22%	22%	17%	22%	22%	22%	20%	16%
Somewhat disagree	(-1)	26	14	12	5	3	2	10	1	5	14	2	6	4	5	1	1	-	6	2	1	3	4	1	-	10	9	1
		2%	2%	1%	3%	1%	1%	3%	*	1%	3%	*	2%	1%	3%	2%	1%	-	4%	1%	1%	2%	2%	1%	-	3%	1%	1%
Strongly disagree	(-2)	16	7	9	4	2	1	4	3	4	6	2	3	5	-	-	6	*	1	1	1	4	-	3	1	2	8	-
		1%	1%	1%	2%	1%	*	1%	1%	1%	1%	*	1%	1%	-	-	3%	*	*	1%	2%	2%	-	1%	*	1%	1%	-
NET: Disagree		42	21	21	9	4	3	14	4	9	20	4	10	9	5	1	7	*	6	3	3	7	4	4	1	12	17	1
		2%	2%	3%	5%	1%	1%	4%	1%	2%	4%	1%	3%	2%	3%	2%	4%	*	4%	3%	3%	4%	2%	2%	*	4%	2%	1%
Don't know		305	116	189	33	66	62	45	26	72	56	82	68	98	27	14	32	32	38	26	10	34	36	31	25	54	113	12
Mean		1.15	1.23	1.07	1.04	1.03	1.08	1.07	1.28	1.32	1.16	1.15	1.20	1.09	1.11	1.16	1.18	1.26	1.15	1.00	1.00	0.99	1.32	1.16	1.15	1.03	1.13	1.21
Standard deviation		0.86	0.84	0.87	0.94	0.80	0.81	0.89	0.82	0.84	0.92	0.78	0.87	0.86	0.87	0.78	0.93	0.78	0.84	0.91	0.86	0.90	0.82	0.85	0.79	0.87	0.86	0.74
Standard error		0.02	0.03	0.03	0.06	0.05	0.05	0.05	0.05	0.04	0.04	0.03	0.05	0.04	0.07	0.10	0.07	0.07	0.07	0.08	0.09	0.07	0.05	0.05	0.06	0.06	0.03	0.07

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Table 9
Q3. The government is currently undertaking an independently chaired review of the whole rail system. Proposals by the industry include updating regulation so it can deliver an easier to use, more flexible fares system with tap-in tap-out and a weekly price cap available across the network, with a guarantee that passengers are always getting the best fare for their journey. To what extent do you agree or disagree that bringing the fares system up to date should be prioritised as a reform to the rail system as a whole?
Base: All respondents

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted total	2016	1137	146	105	41	953	38	879
Weighted total	2016	1147	159	132	27	939	49	869
Base for % (Excl DK)	1711	1065	151	127	23	865	49	647
NET: Agree	1328	864	117	97	20	707	39	464
	78%	81%	78%	76%	84%	82%	80%	72%
Strongly agree (+2)	701	464	70	61	9	374	20	237
	41%	44%	47%	48%	39%	43%	41%	37%
Somewhat agree (+1)	627	400	47	36	11	334	19	227
	37%	38%	31%	28%	45%	39%	39%	35%
Neither agree or disagree (0)	341	177	27	23	4	140	10	164
	20%	17%	18%	18%	16%	16%	20%	25%
Somewhat disagree (-1)	26	19	4	4	-	15	-	7
	2%	2%	3%	3%	-	2%	-	1%
Strongly disagree (-2)	16	5	3	3	-	2	-	12
	1%	*	2%	2%	-	*	-	2%
NET: Disagree	42	24	7	7	-	17	-	18
	2%	2%	4%	5%	-	2%	-	3%
Don't know	305	82	8	4	4	74	-	223
Mean	1.15	1.22	1.18	1.17	1.22	1.23	1.21	1.04
Standard deviation	0.86	0.82	0.94	0.98	0.72	0.80	0.76	0.91
Standard error	0.02	0.03	0.08	0.10	0.12	0.03	0.12	0.04

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Table 10

Q4. The industry has proposed changes to the fares system to government which would make it simpler to use and easier to get the best fare, including the roll-out of tap-in tap-out with a weekly price cap in urban commuter areas over the next 3-5 years. How important is it to you that the government works with the industry to enable change within the next 3-5 years?

Base: All respondents

	Gender			Age						Social Grade				Region							Employment Sector		Opinion Influencer					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London		South East	South West	Public	Private	
Unweighted total	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136	
Weighted total	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143	
Base for % (Excl DK)	1749	885	864	197	295	269	314	271	404	495	499	347	407	150	75	201	141	149	126	92	163	246	252	155	298	732	134	
NET: Important	1240	679	562	136	191	190	226	203	295	360	358	261	262	106	48	149	109	108	83	62	108	190	170	106	215	519	108	
	71%	77%	65%	69%	65%	71%	72%	75%	73%	73%	72%	75%	64%	71%	65%	74%	78%	72%	66%	67%	66%	77%	68%	69%	72%	71%	81%	
Very important	(+2)	649	369	280	62	79	83	125	111	188	202	171	143	133	55	20	73	65	53	41	32	55	124	84	46	112	256	62
		37%	42%	32%	32%	27%	31%	40%	41%	47%	41%	34%	41%	33%	37%	27%	37%	46%	36%	33%	35%	34%	50%	34%	30%	37%	35%	47%
Somewhat important	(+1)	591	310	282	74	112	107	101	91	106	158	187	118	129	51	29	75	45	55	42	30	53	67	86	60	103	263	45
		34%	35%	33%	38%	38%	40%	32%	34%	26%	32%	37%	34%	32%	34%	38%	37%	32%	37%	33%	32%	27%	34%	39%	35%	36%	34%	
Neither important nor unimportant	(0)	391	157	233	51	77	64	69	53	77	105	106	70	109	37	21	35	29	35	26	25	47	41	61	32	62	163	25
		22%	18%	27%	26%	26%	24%	22%	19%	19%	21%	21%	20%	27%	25%	28%	17%	21%	24%	21%	28%	29%	17%	24%	21%	21%	22%	19%
Somewhat unimportant	(-1)	66	25	41	4	19	9	14	5	16	22	21	8	15	2	3	9	2	3	9	2	3	9	14	10	16	24	-
		4%	3%	5%	2%	6%	3%	4%	2%	4%	4%	4%	2%	4%	1%	4%	4%	1%	2%	7%	2%	2%	4%	5%	6%	6%	3%	-
Very unimportant	(-2)	52	25	27	5	9	6	6	10	16	8	15	9	20	5	2	8	-	3	8	2	5	5	7	7	5	26	1
		3%	3%	3%	3%	3%	2%	2%	4%	4%	2%	3%	2%	5%	3%	3%	4%	-	2%	6%	3%	3%	2%	3%	4%	2%	4%	1%
NET: Unimportant		118	50	69	9	28	15	20	15	32	30	36	16	36	7	5	17	2	6	17	5	8	14	21	17	21	50	1
		7%	6%	8%	5%	9%	6%	6%	6%	8%	6%	7%	5%	9%	5%	7%	9%	1%	4%	14%	5%	5%	6%	8%	11%	7%	7%	1%
Don't know		267	99	168	27	53	54	43	28	62	55	67	62	83	26	10	31	29	30	22	9	31	26	31	24	44	90	9
Mean		0.98	1.10	0.86	0.94	0.79	0.93	1.04	1.07	1.08	1.06	0.96	1.09	0.83	0.99	0.82	0.98	1.22	1.02	0.79	0.95	0.92	1.20	0.90	0.83	1.01	0.95	1.26
Standard deviation		1.01	0.97	1.03	0.95	1.01	0.94	0.98	1.00	1.08	0.97	0.99	0.96	1.08	0.98	0.97	1.05	0.83	0.92	1.17	0.99	0.98	0.99	1.02	1.07	0.98	1.01	0.81
Standard error		0.02	0.03	0.04	0.06	0.06	0.06	0.06	0.06	0.05	0.05	0.04	0.05	0.05	0.08	0.12	0.08	0.07	0.08	0.10	0.11	0.07	0.06	0.06	0.08	0.06	0.04	0.07

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 11
Q4. The industry has proposed changes to the fares system to government which would make it simpler to use and easier to get the best fare, including the roll-out of tap-in tap-out with a weekly price cap in urban commuter areas over the next 3-5 years. How important is it to you that the government works with the industry to enable change within the next 3-5 years?
Base: All respondents

		Rail User							
		Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted total		2016	1137	146	105	41	953	38	879
Weighted total		2016	1147	159	132	27	939	49	869
Base for % (Excl DK)		1749	1084	152	128	23	884	49	665
NET: Important		1240	840	119	101	18	682	39	400
		71%	77%	79%	79%	79%	77%	80%	60%
Very important	(+2)	649	446	79	72	7	350	18	202
		37%	41%	52%	56%	31%	40%	36%	30%
Somewhat important	(+1)	591	394	40	29	11	332	22	198
		34%	36%	27%	23%	48%	38%	44%	30%
Neither important nor unimportant	(0)	391	193	27	22	5	156	10	198
		22%	18%	18%	17%	21%	18%	20%	30%
Somewhat unimportant	(-1)	66	37	5	5	-	32	-	29
		4%	3%	3%	4%	-	4%	-	4%
Very unimportant	(-2)	52	14	1	1	-	13	-	38
		3%	1%	*	1%	-	2%	-	6%
NET: Unimportant		118	51	6	6	-	46	-	67
		7%	5%	4%	4%	-	5%	-	10%
Don't know		267	63	7	3	4	55	-	205
Mean		0.98	1.13	1.27	1.30	1.10	1.10	1.16	0.75
Standard deviation		1.01	0.91	0.90	0.92	0.73	0.92	0.74	1.11
Standard error		0.02	0.03	0.08	0.09	0.12	0.03	0.12	0.04

Rail Fares Survey

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Absolutes/col percents

Table 12

Q5. With pay-as-you-go pricing and a 'tap-in tap-out' system, commuters that currently buy weekly season tickets could save money when they travel fewer than five days a week or are able to travel off peak. How important do you think it is that the fares system is updated to enable flexible workers to save money?

Base: All respondents

	Gender			Age						Social Grade				Region							Employment Sector			Opinion Influencer				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East		South West	Public	Private	
Unweighted total	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136	
Weighted total	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143	
Base for % (Excl DK)	1782	880	903	203	305	281	321	276	397	506	507	360	410	153	72	203	145	159	124	93	171	252	256	155	306	748	138	
NET: Important	1470	721	749	163	240	222	263	239	342	411	427	300	331	127	58	171	117	130	94	73	136	226	212	127	258	590	116	
	82%	82%	83%	80%	79%	79%	82%	87%	86%	81%	84%	83%	81%	83%	81%	84%	81%	82%	76%	78%	79%	90%	83%	82%	84%	79%	84%	
Very important	(+2)	846	413	433	84	126	116	155	141	224	260	223	164	199	70	20	97	76	73	54	38	73	156	124	65	137	339	71
		47%	47%	48%	41%	41%	41%	48%	51%	56%	51%	44%	46%	49%	46%	28%	48%	52%	46%	44%	41%	43%	62%	48%	42%	45%	45%	51%
Somewhat important	(+1)	624	308	316	80	113	106	108	98	119	151	204	136	133	57	38	74	41	57	40	35	62	70	88	62	121	252	45
		35%	35%	35%	39%	37%	38%	34%	35%	30%	30%	40%	38%	32%	37%	54%	37%	28%	36%	32%	37%	36%	28%	34%	40%	40%	34%	33%
Neither important nor unimportant	(0)	263	129	134	32	59	47	52	29	45	78	66	54	66	25	13	28	25	25	27	15	28	18	36	23	39	133	19
		15%	15%	15%	16%	19%	17%	16%	10%	11%	15%	13%	15%	16%	16%	19%	14%	17%	15%	21%	16%	16%	7%	14%	15%	13%	18%	14%
Somewhat unimportant	(-1)	22	13	9	4	5	8	1	3	2	9	4	3	7	2	-	1	1	2	1	5	2	5	3	-	4	11	1
		1%	1%	1%	2%	2%	3%	*	1%	1%	2%	1%	1%	2%	1%	-	*	1%	1%	1%	5%	1%	2%	1%	-	1%	1%	1%
Very unimportant	(-2)	27	17	10	5	1	4	5	5	7	9	9	3	6	-	-	4	2	3	2	-	5	2	5	5	4	14	2
		2%	2%	1%	2%	*	2%	2%	2%	2%	2%	2%	1%	1%	-	-	2%	1%	2%	2%	-	3%	1%	2%	3%	1%	2%	1%
NET: Unimportant		49	30	20	9	6	12	6	8	9	17	13	6	13	2	-	4	3	5	4	5	8	7	8	5	8	24	3
		3%	3%	2%	4%	2%	4%	2%	3%	2%	3%	3%	2%	3%	1%	-	2%	2%	3%	3%	5%	4%	3%	3%	3%	3%	3%	2%
Don't know		234	104	129	20	44	41	36	22	70	44	60	49	80	22	13	29	24	21	23	8	22	20	26	25	36	74	5
Mean		1.26	1.24	1.28	1.15	1.18	1.15	1.27	1.33	1.39	1.27	1.24	1.27	1.25	1.27	1.09	1.28	1.30	1.23	1.15	1.14	1.15	1.48	1.26	1.18	1.25	1.19	1.32
Standard deviation		0.86	0.89	0.84	0.91	0.81	0.90	0.85	0.85	0.84	0.90	0.84	0.81	0.89	0.77	0.68	0.84	0.86	0.88	0.91	0.88	0.95	0.79	0.89	0.90	0.83	0.90	0.85
Standard error		0.02	0.03	0.03	0.06	0.05	0.06	0.05	0.05	0.04	0.04	0.04	0.04	0.04	0.06	0.08	0.06	0.07	0.07	0.08	0.09	0.07	0.05	0.05	0.07	0.05	0.03	0.07

Rail Fares Survey

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Absolutes/col percents

Table 13

Q5. With pay-as-you-go pricing and a 'tap-in tap-out' system, commuters that currently buy weekly season tickets could save money when they travel fewer than five days a week or are able to travel off peak. How important do you think it is that the fares system is updated to enable flexible workers to save money?

Base: All respondents

		Rail User							
		Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted total		2016	1137	146	105	41	953	38	879
Weighted total		2016	1147	159	132	27	939	49	869
Base for % (Excl DK)		1782	1097	153	127	26	895	49	686
NET: Important		1470	935	124	103	21	777	34	534
		82%	85%	81%	81%	83%	87%	70%	78%
Very important	(+2)	846	548	92	80	12	433	23	298
		47%	50%	60%	62%	47%	48%	48%	43%
Somewhat important	(+1)	624	387	32	23	9	344	11	237
		35%	35%	21%	18%	36%	38%	22%	35%
Neither important nor unimportant	(0)	263	137	27	23	4	97	13	127
		15%	12%	18%	18%	17%	11%	26%	18%
Somewhat unimportant	(-1)	22	17	1	1	-	14	2	5
		1%	2%	1%	1%	-	2%	3%	1%
Very unimportant	(-2)	27	8	1	1	-	7	-	19
		2%	1%	*	1%	-	1%	-	3%
NET: Unimportant		49	25	2	2	-	21	2	25
		3%	2%	1%	2%	-	2%	3%	4%
Don't know		234	50	6	4	1	44	-	184
Mean		1.26	1.32	1.39	1.41	1.29	1.32	1.15	1.15
Standard deviation		0.86	0.80	0.84	0.86	0.76	0.79	0.94	0.94
Standard error		0.02	0.02	0.07	0.08	0.12	0.03	0.15	0.04

Rail Fares Survey

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Absolutes/col percents

Table 14
Gender
Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Male	984	984	-	77	152	182	187	156	230	290	270	206	217	86	42	112	76	81	79	58	97	137	124	93	161	452	82
	49%	100%	-	35%	43%	56%	52%	52%	49%	53%	48%	50%	44%	49%	49%	48%	45%	45%	54%	58%	50%	50%	44%	52%	47%	55%	57%
Female	1032	-	1032	146	197	141	170	142	236	260	296	203	273	90	43	120	94	98	68	43	97	136	158	87	180	370	61
	51%	-	100%	65%	57%	44%	48%	48%	51%	47%	52%	50%	56%	51%	51%	52%	55%	55%	46%	42%	50%	50%	56%	48%	53%	45%	43%

Rail Fares Survey
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Absolutes/col percents

Table 15
Gender
Base: All respondents

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Male	984 49%	598 52%	101 64%	89 68%	12 44%	464 49%	33 68%	385 44%
Female	1032 51%	548 48%	58 36%	42 32%	15 56%	475 51%	16 32%	484 56%

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Absolutes/col percents

Table 16
Age
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
18-24	224	77	146	224	-	-	-	-	-	93	61	33	37	16	18	25	26	26	14	8	13	32	24	23	34	88	39
	11%	8%	14%	100%	-	-	-	-	-	17%	11%	8%	7%	9%	21%	11%	15%	14%	10%	7%	7%	12%	8%	13%	10%	11%	27%
25-34	349	152	197	-	349	-	-	-	-	92	100	88	68	34	10	43	29	39	34	16	29	40	51	26	98	179	41
	17%	15%	19%	-	100%	-	-	-	-	17%	18%	22%	14%	19%	12%	18%	17%	21%	23%	16%	15%	15%	18%	14%	29%	22%	28%
35-44	322	182	141	-	-	322	-	-	-	92	90	63	77	28	18	29	20	36	24	21	34	42	40	32	61	198	21
	16%	18%	14%	-	-	100%	-	-	-	17%	16%	15%	16%	16%	21%	12%	12%	20%	16%	20%	18%	16%	14%	18%	18%	24%	15%
45-54	357	187	170	-	-	-	357	-	-	85	112	71	89	31	12	42	26	29	18	18	41	52	57	30	80	193	12
	18%	19%	16%	-	-	-	100%	-	-	15%	20%	17%	18%	18%	15%	18%	16%	16%	12%	18%	21%	19%	20%	17%	24%	23%	9%
55-64	298	156	142	-	-	-	-	298	-	61	74	67	97	30	12	47	25	14	23	18	19	42	42	26	57	119	19
	15%	16%	14%	-	-	-	-	100%	-	11%	13%	16%	20%	17%	14%	20%	15%	8%	16%	18%	10%	16%	15%	15%	17%	14%	14%
65+	466	230	236	-	-	-	-	-	466	127	130	86	123	37	15	46	44	36	34	21	58	64	69	43	11	46	10
	23%	23%	23%	-	-	-	-	-	100%	23%	23%	21%	25%	21%	17%	20%	26%	20%	23%	20%	30%	23%	24%	24%	3%	6%	7%
NET: 18-34	572	229	343	224	349	-	-	-	-	185	161	121	105	50	28	68	54	64	48	24	41	71	75	49	131	267	80
	28%	23%	33%	100%	100%	-	-	-	-	34%	28%	30%	21%	29%	33%	29%	32%	36%	33%	23%	21%	26%	26%	27%	39%	32%	56%
NET: 35-54	679	369	311	-	-	322	357	-	-	177	202	134	165	59	30	71	46	65	42	39	75	94	97	61	142	390	33
	34%	37%	30%	-	-	100%	100%	-	-	32%	36%	33%	34%	33%	36%	30%	27%	36%	29%	38%	39%	35%	34%	34%	42%	47%	23%
NET: 55+	765	386	378	-	-	-	-	298	466	188	204	153	220	67	27	94	69	50	57	38	77	106	111	69	68	165	30
	38%	39%	37%	-	-	-	-	100%	100%	34%	36%	37%	45%	38%	32%	40%	41%	28%	39%	38%	40%	39%	39%	38%	20%	20%	21%
Average age	47.98	49.33	46.69	21.95	29.94	39.61	49.59	59.32	71.25	45.86	47.77	47.79	50.75	47.80	44.81	47.92	47.96	44.19	47.33	48.36	50.57	48.51	49.08	48.48	41.35	42.38	37.43

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Absolutes/col percents

Table 17
Age
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
18-24	224 11%	167 15%	29 18%	21 16%	8 29%	131 14%	7 14%	57 7%
25-34	349 17%	208 18%	43 27%	39 30%	4 14%	158 17%	7 15%	140 16%
35-44	322 16%	184 16%	37 24%	32 24%	6 21%	135 14%	11 22%	139 16%
45-54	357 18%	203 18%	24 15%	21 16%	4 13%	166 18%	12 24%	154 18%
55-64	298 15%	171 15%	18 12%	14 11%	4 16%	144 15%	9 18%	127 15%
65+	466 23%	215 19%	7 4%	5 4%	2 6%	205 22%	3 7%	252 29%
NET: 18-34	572 28%	375 33%	72 45%	60 46%	12 43%	289 31%	14 29%	198 23%
NET: 35-54	679 34%	386 34%	62 39%	53 40%	9 34%	302 32%	22 46%	293 34%
NET: 55+	765 38%	386 34%	25 16%	19 15%	6 22%	348 37%	12 25%	379 44%
Average age	47.98	45.71	39.27	39.24	39.41	46.98	42.48	50.96

Rail Fares Survey

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Absolutes/col percents

Table 18
Social Grade
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
A	138	62	77	30	19	18	22	14	35	138	-	-	-	12	6	11	12	17	7	6	11	21	21	16	23	53	19
	7%	6%	7%	13%	6%	6%	6%	5%	8%	25%	-	-	-	7%	7%	5%	7%	9%	5%	6%	6%	8%	8%	9%	7%	6%	13%
B	412	229	183	63	73	74	63	47	92	412	-	-	-	26	19	41	35	35	27	12	44	69	66	37	78	194	47
	20%	23%	18%	28%	21%	23%	18%	16%	20%	75%	-	-	-	15%	23%	18%	21%	19%	18%	12%	23%	25%	24%	21%	23%	24%	33%
C1	566	270	296	61	100	90	112	74	130	-	566	-	-	51	26	72	51	44	37	36	50	81	71	48	138	228	32
	28%	27%	29%	27%	29%	28%	31%	25%	28%	-	100%	-	-	29%	30%	31%	30%	24%	25%	35%	26%	30%	25%	27%	40%	28%	22%
C2	409	206	203	33	88	63	71	67	86	-	-	409	-	37	17	50	30	41	34	12	35	48	63	42	58	215	25
	20%	21%	20%	15%	25%	20%	20%	22%	19%	-	-	100%	-	21%	20%	22%	18%	23%	23%	12%	18%	18%	22%	24%	17%	26%	17%
D	250	114	136	27	47	47	48	44	38	-	-	-	250	21	9	31	20	26	23	17	29	24	31	17	42	130	14
	12%	12%	13%	12%	13%	14%	13%	15%	8%	-	-	-	51%	12%	11%	13%	12%	14%	16%	17%	15%	9%	11%	10%	12%	16%	10%
E	240	103	137	9	22	30	41	53	85	-	-	-	240	28	8	26	22	17	19	18	24	30	30	19	3	2	6
	12%	10%	13%	4%	6%	9%	11%	18%	18%	-	-	-	49%	16%	9%	11%	13%	10%	13%	18%	13%	11%	11%	10%	1%	*	5%
NET: AB	550	290	260	93	92	92	85	61	127	550	-	-	-	38	25	52	47	51	34	18	55	90	88	53	101	247	67
	27%	30%	25%	42%	27%	29%	24%	20%	27%	100%	-	-	-	22%	29%	22%	28%	29%	23%	18%	28%	33%	31%	29%	30%	30%	47%
NET: ABC1	1117	561	556	154	192	182	197	135	256	550	566	-	-	89	50	124	98	95	71	54	105	171	159	101	239	475	98
	55%	57%	54%	69%	55%	57%	55%	45%	55%	100%	100%	-	-	51%	59%	54%	58%	53%	48%	53%	54%	63%	56%	56%	70%	58%	69%
NET: C2DE	899	423	476	70	157	140	160	164	210	-	-	409	490	86	34	107	72	84	76	47	88	102	124	78	103	347	45
	45%	43%	46%	31%	45%	43%	45%	55%	45%	-	-	100%	100%	49%	41%	46%	42%	47%	52%	47%	46%	37%	44%	44%	30%	42%	31%
NET: DE	490	217	273	37	68	77	89	97	123	-	-	-	490	50	17	57	42	43	42	35	53	54	61	36	45	132	20
	24%	22%	26%	16%	20%	24%	25%	32%	26%	-	-	-	100%	28%	20%	25%	25%	24%	29%	34%	28%	20%	22%	20%	13%	16%	14%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 19
Social Grade
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
A	138 7%	96 8%	19 12%	19 14%	1 2%	77 8%	-	42 5%
B	412 20%	271 24%	51 32%	45 34%	6 23%	198 21%	22 45%	141 16%
C1	566 28%	322 28%	34 22%	25 19%	10 36%	271 29%	17 34%	244 28%
C2	409 20%	233 20%	37 23%	31 24%	6 21%	190 20%	5 11%	176 20%
D	250 12%	127 11%	17 11%	12 9%	5 18%	106 11%	5 9%	123 14%
E	240 12%	97 8%	-	-	-	97 10%	-	143 16%
NET: AB	550 27%	367 32%	71 45%	64 49%	7 25%	274 29%	22 45%	183 21%
NET: ABC1	1117 55%	689 60%	105 66%	89 67%	17 61%	545 58%	39 80%	427 49%
NET: C2DE	899 45%	457 40%	54 34%	43 33%	11 39%	394 42%	10 20%	442 51%
NET: DE	490 24%	224 20%	17 11%	12 9%	5 18%	203 22%	5 9%	266 31%

Rail Fares Survey

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Absolutes/col percents

Table 20
GO Region
Base: All respondents

	Gender			Age						Social Grade					Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	Public	Private		
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136	
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143	
Scotland	175	86	90	16	34	28	31	30	37	38	51	37	50	175	-	-	-	-	-	-	-	-	-	-	-	36	60	10
	9%	9%	9%	7%	10%	9%	9%	10%	8%	7%	9%	9%	10%	100%	-	-	-	-	-	-	-	-	-	-	-	11%	7%	7%
North East	85	42	43	18	10	18	12	12	15	25	26	17	17	-	85	-	-	-	-	-	-	-	-	-	-	14	31	10
	4%	4%	4%	8%	3%	5%	3%	4%	3%	4%	5%	4%	4%	-	100%	-	-	-	-	-	-	-	-	-	-	4%	4%	7%
North West	232	112	120	25	43	29	42	47	46	52	72	50	57	-	-	232	-	-	-	-	-	-	-	-	-	50	98	16
	11%	11%	12%	11%	12%	9%	12%	16%	10%	9%	13%	12%	12%	-	-	100%	-	-	-	-	-	-	-	-	-	15%	12%	11%
Yorkshire & Humberside	169	76	94	26	29	20	26	25	44	47	51	30	42	-	-	-	169	-	-	-	-	-	-	-	-	29	72	10
	8%	8%	9%	11%	8%	6%	7%	8%	9%	9%	9%	7%	9%	-	-	-	100%	-	-	-	-	-	-	-	-	9%	9%	7%
West Midlands	179	81	98	26	39	36	29	14	36	51	44	41	43	-	-	-	-	179	-	-	-	-	-	-	-	39	76	12
	9%	8%	10%	12%	11%	11%	8%	5%	8%	9%	8%	10%	9%	-	-	-	-	100%	-	-	-	-	-	-	-	11%	9%	8%
East Midlands	147	79	68	14	34	24	18	23	34	34	37	34	42	-	-	-	-	-	147	-	-	-	-	-	-	18	61	10
	7%	8%	7%	6%	10%	7%	5%	8%	7%	6%	7%	8%	9%	-	-	-	-	-	100%	-	-	-	-	-	-	5%	7%	7%
Wales	101	58	43	8	16	21	18	18	21	18	36	12	35	-	-	-	-	-	101	-	-	-	-	-	-	16	40	8
	5%	6%	4%	3%	5%	6%	5%	6%	4%	3%	6%	3%	7%	-	-	-	-	-	100%	-	-	-	-	-	-	5%	5%	6%
Eastern	194	97	97	13	29	34	41	19	58	55	50	35	53	-	-	-	-	-	-	194	-	-	-	-	-	30	77	11
	10%	10%	9%	6%	8%	11%	11%	6%	12%	10%	9%	9%	11%	-	-	-	-	-	-	100%	-	-	-	-	-	9%	9%	8%
London	272	137	136	32	40	42	52	42	64	90	81	48	54	-	-	-	-	-	-	-	-	272	-	-	-	42	110	13
	14%	14%	13%	14%	11%	13%	15%	14%	14%	16%	14%	12%	11%	-	-	-	-	-	-	-	-	100%	-	-	-	12%	13%	9%
South East	282	124	158	24	51	40	57	42	69	88	71	63	61	-	-	-	-	-	-	-	-	-	282	-	-	41	121	25
	14%	13%	15%	11%	15%	12%	16%	14%	15%	16%	13%	15%	12%	-	-	-	-	-	-	-	-	-	100%	-	-	12%	15%	17%
South West	179	93	87	23	26	32	30	26	43	53	48	42	36	-	-	-	-	-	-	-	-	-	-	179	25	75	17	
	9%	9%	8%	10%	7%	10%	8%	9%	9%	10%	9%	10%	7%	-	-	-	-	-	-	-	-	-	-	100%	7%	9%	12%	

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 21
GO Region
Base: All respondents

	Rail User							
	Total	Use trains	Commut- er	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Scotland	175 9%	90 8%	16 10%	15 11%	1 4%	72 8%	3 5%	85 10%
North East	85 4%	44 4%	7 5%	4 3%	4 13%	34 4%	2 4%	41 5%
North West	232 11%	125 11%	12 7%	5 4%	7 26%	107 11%	7 15%	106 12%
Yorkshire & Humberside	169 8%	84 7%	10 6%	9 7%	1 4%	70 7%	5 10%	85 10%
West Midlands	179 9%	96 8%	19 12%	19 14%	1 3%	73 8%	5 9%	83 10%
East Midlands	147 7%	62 5%	5 3%	5 4%	* 1%	50 5%	7 14%	85 10%
Wales	101 5%	54 5%	8 5%	7 5%	1 4%	45 5%	2 3%	46 5%
Eastern	194 10%	105 9%	9 6%	8 6%	2 6%	92 10%	4 7%	88 10%
London	272 14%	206 18%	43 27%	35 27%	8 28%	160 17%	3 6%	66 8%
South East	282 14%	181 16%	23 14%	20 15%	3 10%	155 17%	3 6%	101 12%
South West	179 9%	98 9%	7 5%	7 5%	* 2%	81 9%	10 19%	82 9%

Rail Fares Survey

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Absolutes/col percents

Table 22
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Yes	1260	631	629	184	235	192	206	176	267	407	387	257	208	117	51	148	104	114	96	48	107	182	187	106	236	571	108
	62%	64%	61%	82%	67%	60%	58%	59%	57%	74%	68%	63%	42%	67%	60%	64%	61%	64%	65%	47%	55%	67%	66%	59%	69%	69%	76%
No	756	352	404	40	114	130	150	123	199	143	179	152	282	58	34	84	66	65	51	53	86	90	95	73	105	251	35
	38%	36%	39%	18%	33%	40%	42%	41%	43%	26%	32%	37%	58%	33%	40%	36%	39%	36%	35%	53%	45%	33%	34%	41%	31%	31%	24%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 23
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Yes	1260	821	127	107	20	660	34	439
	62%	72%	80%	81%	72%	70%	70%	51%
No	756	326	32	25	8	279	15	430
	38%	28%	20%	19%	28%	30%	30%	49%

Rail Fares Survey

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Absolutes/col percents

Table 24
Tenure
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			Opinion Influencer
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private	
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
NET: Homeowners	1306	654	653	118	179	188	238	204	380	414	388	275	229	111	46	162	114	128	102	58	135	153	174	121	219	526	91
	65%	66%	63%	53%	51%	58%	67%	68%	81%	75%	68%	67%	47%	63%	55%	70%	68%	72%	69%	58%	70%	56%	62%	68%	64%	64%	64%
Owned outright - without mortgage	728	370	358	49	54	39	91	138	357	224	203	147	153	50	24	90	64	65	60	29	82	95	95	74	66	211	45
	36%	38%	35%	22%	15%	12%	25%	46%	77%	41%	36%	36%	31%	29%	29%	39%	38%	36%	40%	29%	42%	35%	34%	41%	19%	26%	31%
Owned with a mortgage or loan	578	283	295	69	125	148	147	66	23	190	185	128	76	61	22	72	51	63	42	30	53	58	79	47	153	316	46
	29%	29%	29%	31%	36%	46%	41%	22%	5%	35%	33%	31%	15%	35%	26%	31%	30%	35%	29%	29%	27%	21%	28%	26%	45%	38%	32%
NET: Renters	678	319	359	90	161	132	118	93	84	126	169	126	257	64	37	68	49	47	44	40	55	116	103	56	115	284	49
	34%	32%	35%	40%	46%	41%	33%	31%	18%	23%	30%	31%	53%	36%	44%	29%	29%	26%	30%	40%	28%	43%	36%	31%	34%	35%	34%
NET: Rent from Council/ Housing Association	412	189	223	29	92	80	82	67	63	53	90	78	192	48	24	36	34	26	23	24	39	74	52	32	72	150	19
	20%	19%	22%	13%	26%	25%	23%	22%	14%	10%	16%	19%	39%	27%	29%	16%	20%	14%	16%	24%	20%	27%	19%	18%	21%	18%	14%
Rented from the council	262	115	147	16	57	50	56	40	42	30	57	49	126	36	20	18	22	15	17	16	22	53	29	16	47	92	12
	13%	12%	14%	7%	16%	16%	16%	14%	9%	5%	10%	12%	26%	21%	23%	8%	13%	8%	11%	16%	11%	19%	10%	9%	14%	11%	8%
Rented from a housing association	150	73	77	13	34	30	26	26	21	23	33	29	65	12	4	19	12	11	6	8	18	21	23	16	24	59	8
	7%	7%	7%	6%	10%	9%	7%	9%	5%	4%	6%	7%	13%	7%	5%	8%	7%	6%	4%	8%	9%	8%	8%	9%	7%	7%	5%
Rented from someone else	266	130	136	61	69	52	36	27	21	73	78	48	66	16	13	31	15	21	21	16	16	42	51	24	43	134	30
	13%	13%	13%	27%	20%	16%	10%	9%	5%	13%	14%	12%	13%	9%	15%	14%	9%	12%	14%	16%	8%	16%	18%	13%	13%	16%	21%
Rent free	32	12	20	16	9	3	2	1	2	10	10	8	4	1	1	2	6	4	1	2	4	3	5	2	7	11	3
	2%	1%	2%	7%	2%	1%	*	*	*	2%	2%	2%	1%	*	2%	1%	3%	2%	1%	2%	2%	1%	2%	1%	2%	1%	2%

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Absolutes/col percents

Table 25
Tenure
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
NET: Homeowners	1306	741	90	77	13	615	35	566
	65%	65%	57%	58%	47%	66%	72%	65%
Owned outright - without mortgage	728	383	32	22	10	336	15	345
	36%	33%	20%	17%	36%	36%	30%	40%
Owned with a mortgage or loan	578	358	58	55	3	279	21	221
	29%	31%	36%	42%	11%	30%	42%	25%
NET: Renters	678	383	66	51	14	305	12	295
	34%	33%	41%	39%	53%	33%	24%	34%
NET: Rent from Council/ Housing Association	412	203	38	28	9	160	6	209
	20%	18%	24%	22%	34%	17%	13%	24%
Rented from the council	262	122	25	18	8	92	5	140
	13%	11%	16%	13%	28%	10%	10%	16%
Rented from a housing association	150	81	12	11	2	68	1	69
	7%	7%	8%	8%	6%	7%	3%	8%
Rented from someone else	266	179	28	23	5	146	5	86
	13%	16%	18%	17%	19%	16%	11%	10%
Rent free	32	24	3	3	-	18	2	8
	2%	2%	2%	3%	-	2%	4%	1%

Rail Fares Survey

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Absolutes/col percents

Table 26
What is the highest educational level that you have achieved to date?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
No formal education	34	21	13	-	8	2	8	2	15	5	7	10	12	6	4	4	1	2	4	3	2	4	4	1	4	13	4
	2%	2%	1%	-	2%	1%	2%	1%	3%	1%	1%	2%	2%	4%	5%	2%	1%	1%	3%	3%	1%	2%	1%	*	1%	2%	3%
Primary	21	13	8	-	4	3	5	3	6	1	2	4	14	3	-	1	2	-	1	3	2	5	4	-	-	9	1
	1%	1%	1%	-	1%	1%	1%	1%	1%	*	*	1%	3%	2%	-	*	1%	-	1%	3%	1%	2%	1%	-	-	1%	*
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1649	806	843	87	287	281	306	268	419	403	463	357	427	144	64	192	126	146	125	79	169	216	237	151	274	660	67
	82%	82%	82%	39%	82%	87%	86%	90%	90%	73%	82%	87%	87%	82%	75%	83%	74%	81%	85%	78%	87%	79%	84%	84%	80%	80%	47%
University degree or equivalent professional qualification, NVQ level 4, etc.	191	82	110	69	34	18	30	22	18	91	57	23	21	12	6	26	27	21	11	12	13	26	25	13	46	98	37
	9%	8%	11%	31%	10%	6%	9%	7%	4%	16%	10%	6%	4%	7%	7%	11%	16%	12%	7%	11%	7%	10%	9%	7%	14%	12%	26%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	51	31	20	24	8	10	5	2	1	30	13	7	1	8	5	4	5	6	2	2	2	3	6	8	14	27	25
	3%	3%	2%	11%	2%	3%	1%	1%	*	5%	2%	2%	*	4%	6%	2%	3%	4%	1%	2%	1%	1%	2%	4%	4%	3%	17%
Still in full time education	44	16	28	42	-	-	1	-	-	14	21	4	4	*	5	4	4	3	3	2	3	11	4	4	1	3	6
	2%	2%	3%	19%	-	-	*	-	-	3%	4%	1%	1%	*	6%	2%	2%	2%	2%	2%	1%	4%	2%	2%	*	*	4%
Don't know	4	3	2	-	-	2	-	-	2	-	2	1	1	-	-	-	1	1	2	-	-	-	-	1	-	2	-
	*	*	*	-	-	1%	-	-	*	-	*	*	*	-	-	-	*	*	1%	-	-	-	-	1%	-	*	-
Prefer not to answer	21	12	8	1	8	5	1	1	5	7	1	4	10	2	-	1	3	1	-	1	3	7	1	2	2	10	3
	1%	1%	1%	*	2%	2%	*	*	1%	1%	*	1%	2%	1%	-	1%	2%	*	-	1%	2%	2%	*	1%	*	1%	2%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 27
What is the highest educational level that you have achieved to date?
Base: All respondents

	Rail User							
	Total	Use trains	Commut- er	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
No formal education	34 2%	16 1%	4 3%	4 3%	-	11 1%	-	19 2%
Primary	21 1%	10 1%	-	-	-	10 1%	-	11 1%
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1649 82%	903 79%	102 64%	81 62%	21 78%	767 82%	33 67%	746 86%
University degree or equivalent professional qualification, NVQ level 4, etc.	191 9%	127 11%	27 17%	24 18%	4 13%	87 9%	13 26%	65 7%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	51 3%	39 3%	17 11%	15 11%	2 7%	19 2%	3 7%	12 1%
Still in full time education	44 2%	38 3%	3 2%	2 2%	1 2%	35 4%	-	5 1%
Don't know	4 *	1 *	-	-	-	1 *	-	3 *
Prefer not to answer	21 1%	13 1%	5 3%	5 4%	-	8 1%	-	8 1%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 28

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Gender		Age							Social Grade				Region								Employment Sector		Opinion Influencer			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East		South West	Public	Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Yes - responsible for half or more of the items bought	1819	841	978	162	325	302	335	278	418	484	508	366	461	166	73	215	153	163	133	95	172	244	251	154	303	756	128
	90%	86%	95%	72%	93%	94%	94%	93%	90%	88%	90%	89%	94%	95%	87%	93%	90%	91%	90%	94%	89%	90%	89%	86%	89%	92%	89%
No - not responsible for most of the items bought	197	143	54	62	24	21	21	20	48	66	59	43	29	9	11	17	16	17	14	6	21	28	32	25	38	66	15
	10%	14%	5%	28%	7%	6%	6%	7%	10%	12%	10%	11%	6%	5%	13%	7%	10%	9%	10%	6%	11%	10%	11%	14%	11%	8%	11%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 29

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Yes - responsible for half or more of the items bought	1819	1011	143	119	23	822	46	808
	90%	88%	90%	91%	85%	88%	94%	93%
No - not responsible for most of the items bought	197	136	16	12	4	117	3	61
	10%	12%	10%	9%	15%	12%	6%	7%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 30
How many cars are there in your household?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
No cars in the household	423	185	238	52	72	77	73	75	74	72	123	54	174	44	23	47	39	27	23	17	31	113	39	21	66	144	25
	21%	19%	23%	23%	21%	24%	20%	25%	16%	13%	22%	13%	35%	25%	27%	20%	23%	15%	16%	17%	16%	42%	14%	11%	19%	17%	18%
NET: Any	1593	798	795	171	277	246	284	224	392	479	444	355	316	132	62	185	130	152	124	84	162	159	244	159	276	678	118
	79%	81%	77%	77%	79%	76%	80%	75%	84%	87%	78%	87%	65%	75%	73%	80%	77%	85%	84%	83%	84%	58%	86%	89%	81%	83%	82%
1	818	427	391	36	131	142	139	129	241	208	223	182	205	78	35	93	68	66	70	45	73	92	116	83	108	338	49
	41%	43%	38%	16%	38%	44%	39%	43%	52%	38%	39%	45%	42%	44%	41%	40%	40%	37%	48%	45%	38%	34%	41%	46%	32%	41%	34%
2	590	298	292	68	118	90	104	72	138	206	179	130	75	41	18	71	49	69	46	27	74	43	100	51	138	247	54
	29%	30%	28%	30%	34%	28%	29%	24%	30%	37%	32%	32%	15%	24%	21%	31%	29%	38%	32%	27%	38%	16%	35%	28%	40%	30%	38%
3+	185	74	111	68	28	14	41	23	12	64	42	42	36	13	9	22	13	18	7	12	15	24	28	25	30	93	14
	9%	7%	11%	30%	8%	4%	11%	8%	3%	12%	7%	10%	7%	7%	11%	9%	8%	10%	5%	12%	8%	9%	10%	14%	9%	11%	10%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 31
How many cars are there in your household?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
No cars in the household	423 21%	278 24%	36 22%	28 21%	8 30%	236 25%	6 12%	145 17%
NET: Any	1593 79%	869 76%	123 78%	104 79%	19 70%	702 75%	43 88%	724 83%
1	818 41%	431 38%	68 43%	53 40%	16 58%	350 37%	12 25%	387 45%
2	590 29%	326 28%	49 31%	46 35%	3 13%	254 27%	24 48%	264 30%
3+	185 9%	112 10%	6 4%	6 4%	- -	98 10%	7 15%	74 8%

Rail Fares Survey

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Absolutes/col percents

Table 32
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Gender			Age						Social Grade				Region							Employment Sector		Opinion Influencer				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London		South East	South West	Public	Pri-vate
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
White	1884	925	959	195	319	293	329	285	463	509	531	390	455	169	80	219	165	160	141	98	188	214	274	176	303	765	118
	93%	94%	93%	87%	92%	91%	92%	96%	99%	92%	94%	95%	93%	96%	95%	94%	98%	89%	96%	97%	97%	79%	97%	98%	89%	93%	83%
NET: BAME	117	52	65	26	27	25	26	11	2	38	31	19	29	3	5	11	3	19	6	3	3	54	7	2	35	51	22
	6%	5%	6%	12%	8%	8%	7%	4%	*	7%	5%	5%	6%	2%	5%	5%	2%	11%	4%	3%	2%	20%	3%	1%	10%	6%	15%
Mixed	27	16	11	6	2	7	9	3	-	8	7	5	7	2	2	2	-	1	1	-	2	13	4	-	1	20	5
	1%	2%	1%	3%	1%	2%	3%	1%	-	1%	1%	1%	1%	1%	2%	1%	-	1%	1%	-	1%	5%	1%	-	*	2%	3%
Asian	49	23	27	11	17	10	7	2	2	12	11	10	16	1	1	5	3	16	5	-	-	18	1	-	18	16	12
	2%	2%	3%	5%	5%	3%	2%	1%	*	2%	2%	2%	3%	1%	1%	2%	2%	9%	3%	-	-	7%	*	-	5%	2%	8%
Black	27	10	17	3	6	7	5	6	-	7	13	3	4	*	1	-	*	1	-	2	1	18	2	1	12	12	4
	1%	1%	2%	1%	2%	2%	2%	2%	-	1%	2%	1%	1%	*	2%	-	*	1%	-	2%	*	7%	1%	*	3%	1%	3%
Chinese	7	2	5	4	2	-	1	-	-	5	-	1	2	-	1	2	-	*	-	-	-	4	-	-	-	3	*
	*	*	1%	2%	1%	-	*	-	-	1%	-	*	*	-	1%	1%	-	*	-	-	-	1%	-	-	-	*	*
Other ethnic group	6	1	5	2	-	1	2	-	-	6	-	-	-	-	-	2	-	-	-	1	-	1	-	1	3	1	1
	*	*	*	1%	-	*	1%	-	-	1%	-	-	-	-	-	1%	-	-	-	1%	-	*	-	1%	1%	*	1%
Prefer not to answer	15	7	8	3	2	4	2	2	1	4	5	-	6	3	-	2	1	-	-	-	2	4	2	1	4	5	3
	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	-	1%	2%	-	1%	1%	-	-	-	1%	1%	1%	1%	1%	1%	2%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 33
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Rail User							
	Total	Use trains	Commut- er	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
White	1884 93%	1054 92%	125 79%	103 78%	22 81%	881 94%	49 99%	830 95%
NET: BAME	117 6%	82 7%	30 19%	26 20%	4 15%	52 6%	1 1%	34 4%
Mixed	27 1%	23 2%	7 4%	7 5%	- -	16 2%	- -	4 1%
Asian	49 2%	26 2%	12 7%	9 6%	3 11%	14 1%	1 1%	24 3%
Black	27 1%	21 2%	12 7%	11 8%	1 4%	9 1%	- -	6 1%
Chinese	7 *	7 1%	- -	- -	- -	7 1%	- -	- -
Other ethnic group	6 *	6 1%	- -	- -	- -	6 1%	- -	- -
Prefer not to answer	15 1%	10 1%	4 3%	3 2%	1 4%	6 1%	- -	5 1%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 34
To which of the following religious groups do you consider yourself to be a member of?
Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector		Opinion Influencer				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London		South East	South West	Public	Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Christian	954 47%	464 47%	490 47%	56 25%	86 25%	122 38%	172 48%	184 62%	333 72%	247 45%	264 47%	204 50%	239 49%	61 35%	41 48%	130 56%	89 53%	84 47%	63 43%	49 49%	91 47%	141 52%	121 43%	85 47%	146 43%	355 43%	48 34%
NET: Other	110 5%	47 5%	63 6%	20 9%	30 9%	19 6%	19 5%	10 3%	13 3%	27 5%	29 5%	18 4%	35 7%	7 4%	3 3%	13 6%	8 5%	20 11%	9 6%	2 2%	8 4%	27 10%	10 4%	3 2%	30 9%	45 6%	20 14%
Muslim	50 2%	28 3%	22 2%	9 4%	21 6%	6 2%	6 2%	5 2%	3 1%	7 1%	14 3%	14 3%	15 3%	1 1%	1 1%	6 2%	4 2%	14 8%	4 3%	-	2 1%	15 6%	3 1%	-	19 6%	16 2%	11 8%
Hindu	4 *	3 *	1 *	1 1%	2 1%	1 *	-	-	-	4 1%	-	-	-	-	-	-	-	2 1%	1 1%	-	-	1 *	-	-	2 1%	-	2 1%
Jewish	10 1%	3 *	7 1%	1 *	-	1 *	1 *	1 *	6 1%	3 *	3 1%	-	5 1%	-	-	3 1%	1 1%	-	-	-	-	3 1%	3 1%	-	1 *	4 *	1 *
Sikh	2 *	-	2 *	-	-	2 1%	-	-	-	-	-	-	2 *	-	-	-	-	2 1%	-	-	-	-	-	-	-	2 *	-
Buddhist	12 1%	7 1%	4 *	3 1%	1 *	-	3 1%	2 1%	3 1%	3 1%	2 *	1 *	5 1%	-	1 1%	-	1 *	1 1%	1 1%	1 1%	1 *	4 1%	1 1%	-	1 *	3 *	2 2%
Other	31 2%	6 1%	25 2%	5 2%	5 1%	9 3%	9 2%	2 1%	1 *	10 2%	10 2%	3 1%	7 2%	6 3%	1 1%	5 2%	2 1%	-	2 1%	*	5 3%	3 1%	3 1%	3 2%	7 2%	19 2%	3 2%
None	914 45%	456 46%	458 44%	140 63%	227 65%	170 53%	159 45%	100 33%	117 25%	268 49%	263 46%	181 44%	201 41%	101 58%	41 49%	86 37%	70 42%	73 40%	75 51%	47 47%	91 47%	94 35%	147 52%	88 49%	157 46%	405 49%	69 48%
Prefer not to say	38 2%	17 2%	22 2%	8 3%	5 2%	11 3%	6 2%	5 2%	3 1%	7 1%	10 2%	6 1%	16 3%	6 4%	*	3 1%	2 1%	4 2%	-	3 3%	4 2%	10 4%	4 1%	3 2%	8 2%	16 2%	6 4%

Rail Fares Survey
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Absolutes/col percents

Table 35
To which of the following religious groups do you consider yourself to be a member of?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Christian	954 47%	531 46%	62 39%	51 39%	11 41%	443 47%	25 52%	424 49%
NET: Other	110 5%	73 6%	19 12%	15 12%	4 14%	51 5%	3 6%	36 4%
Muslim	50 2%	27 2%	12 7%	9 7%	3 11%	14 2%	1 3%	23 3%
Hindu	4 *	3 *	2 1%	2 2%	-	1 *	-	1 *
Jewish	10 1%	8 1%	-	-	-	8 1%	-	2 *
Sikh	2 *	-	-	-	-	-	-	2 *
Buddhist	12 1%	11 1%	1 1%	1 1%	-	8 1%	1 3%	1 *
Other	31 2%	24 2%	4 3%	3 2%	1 3%	20 2%	* 1%	7 1%
None	914 45%	516 45%	70 44%	59 44%	11 42%	428 46%	19 38%	397 46%
Prefer not to say	38 2%	26 2%	7 5%	7 5%	1 3%	17 2%	2 4%	12 1%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 36
Which of the following best describes where you live?
Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector		Opinion Influencer			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East		South West	Public	Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
NET: Urban	1631	795	836	184	283	278	293	238	355	451	462	324	393	131	69	202	130	153	105	64	144	269	228	136	283	681	120
	81%	81%	81%	82%	81%	86%	82%	80%	76%	82%	82%	79%	80%	75%	81%	87%	77%	85%	71%	63%	74%	99%	81%	76%	83%	83%	84%
Urban - Population over 10,000	836	447	389	109	143	154	141	121	167	250	242	154	189	48	37	102	70	76	47	27	50	231	91	55	135	368	69
	41%	45%	38%	49%	41%	48%	39%	41%	36%	46%	43%	38%	39%	28%	43%	44%	42%	42%	32%	27%	26%	85%	32%	31%	40%	45%	48%
Town and Fringe	795	349	446	75	140	124	152	116	188	200	220	170	205	83	32	100	59	77	59	36	94	38	137	80	148	313	51
	39%	35%	43%	34%	40%	38%	43%	39%	40%	36%	39%	42%	42%	47%	38%	43%	35%	43%	40%	36%	48%	14%	48%	45%	43%	38%	36%
NET: Rural	385	189	197	39	66	45	64	61	111	100	104	85	97	44	16	29	40	26	42	37	50	3	55	44	58	141	23
	19%	19%	19%	18%	19%	14%	18%	20%	24%	18%	18%	21%	20%	25%	19%	13%	23%	15%	29%	37%	26%	1%	19%	24%	17%	17%	16%
Village	343	163	180	34	59	42	60	51	96	83	95	75	89	32	15	28	40	18	41	28	46	3	52	40	56	122	21
	17%	17%	17%	15%	17%	13%	17%	17%	21%	15%	17%	18%	18%	18%	18%	12%	23%	10%	28%	28%	24%	1%	19%	22%	16%	15%	15%
Hamlet & Isolated Dwelling	43	26	17	5	6	2	4	10	15	16	9	10	8	12	1	1	-	9	1	9	4	-	2	4	2	19	2
	2%	3%	2%	2%	2%	1%	1%	3%	3%	3%	2%	2%	2%	7%	1%	1%	-	5%	1%	9%	2%	-	1%	2%	1%	2%	1%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 37
Which of the following best describes where you live?
Base: All respondents

	Rail User							
	Total	Use trains	Commut- er	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
NET: Urban	1631	964	139	114	25	791	34	667
	81%	84%	87%	87%	90%	84%	69%	77%
Urban - Population over 10,000	836	533	94	77	17	423	16	303
	41%	46%	59%	58%	61%	45%	34%	35%
Town and Fringe	795	431	45	37	8	368	17	364
	39%	38%	29%	28%	30%	39%	35%	42%
NET: Rural	385	183	20	18	3	147	15	202
	19%	16%	13%	13%	10%	16%	31%	23%
Village	343	166	20	18	3	131	15	176
	17%	15%	13%	13%	10%	14%	30%	20%
Hamlet & Isolated Dwelling	43	17	-	-	-	16	*	26
	2%	1%	-	-	-	2%	1%	3%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 38
Which of the following best describes your current working status?
Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector		Opinion Influencer			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East		South West	Public	Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
NET: Working	1163	613	551	122	276	259	273	176	57	348	366	272	177	96	46	148	101	115	80	56	107	152	162	100	341	822	110
	58%	62%	53%	55%	79%	80%	77%	59%	12%	63%	65%	67%	36%	55%	54%	64%	60%	64%	54%	56%	55%	56%	57%	56%	100%	100%	77%
Working full time - working 30 hours per week or more	919	547	372	100	237	218	218	118	29	283	287	219	131	83	37	111	84	93	64	39	82	121	124	80	275	645	91
	46%	56%	36%	44%	68%	68%	61%	40%	6%	51%	51%	53%	27%	47%	44%	48%	49%	52%	44%	39%	42%	44%	44%	45%	80%	78%	64%
Working part time - working between 8 and 29 hours per week	244	66	178	22	40	40	55	58	28	65	79	54	46	13	8	37	18	22	15	17	25	31	37	20	67	177	19
	12%	7%	17%	10%	11%	13%	15%	20%	6%	12%	14%	13%	9%	8%	10%	16%	10%	12%	10%	17%	13%	11%	13%	11%	20%	22%	13%
NET: Not working	853	371	481	102	73	64	84	122	409	202	201	137	313	79	39	84	68	64	68	45	87	120	120	79	-	-	33
	42%	38%	47%	45%	21%	20%	23%	41%	88%	37%	35%	33%	64%	45%	46%	36%	40%	36%	46%	44%	45%	44%	43%	44%	-	-	23%
Not working but seeking work or temporarily unemployed or sick	87	48	39	13	32	14	11	15	2	13	8	9	56	12	2	7	6	8	7	8	11	11	7	10	-	-	4
	4%	5%	4%	6%	9%	4%	3%	5%	*	2%	1%	2%	11%	7%	2%	3%	3%	4%	5%	7%	6%	4%	2%	6%	-	-	3%
Not working and not seeking work/ student	169	75	94	83	11	13	29	32	1	32	44	13	79	16	8	18	17	10	12	10	11	26	26	13	-	-	16
	8%	8%	9%	37%	3%	4%	8%	11%	*	6%	8%	3%	16%	9%	10%	8%	10%	6%	8%	10%	6%	10%	9%	7%	-	-	11%
Retired on a state pension only	130	44	86	-	-	-	-	*	129	9	11	19	90	11	3	14	8	11	14	3	19	16	21	11	-	-	1
	6%	4%	8%	-	-	-	-	*	28%	2%	2%	5%	18%	7%	3%	6%	5%	6%	10%	3%	10%	6%	7%	6%	-	-	1%
Retired with a private pension	328	189	139	-	-	2	6	47	273	122	116	64	27	30	13	29	31	24	21	20	33	48	49	31	-	-	9
	16%	19%	13%	-	-	1%	2%	16%	59%	22%	20%	16%	6%	17%	16%	12%	18%	13%	14%	20%	17%	17%	17%	17%	-	-	7%
House person, housewife, househusband, etc.	140	16	124	6	30	34	37	28	4	26	22	32	61	9	13	16	7	12	13	5	13	20	18	14	-	-	3
	7%	2%	12%	3%	9%	11%	10%	10%	1%	5%	4%	8%	12%	5%	15%	7%	4%	6%	9%	5%	7%	7%	6%	8%	-	-	2%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 39
Which of the following best describes your current working status?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
NET: Working	1163	730	152	127	25	529	49	433
	58%	64%	96%	97%	91%	56%	100%	50%
Working full time - working 30 hours per week or more	919	588	130	127	2	414	44	331
	46%	51%	82%	97%	9%	44%	90%	38%
Working part time - working between 8 and 29 hours per week	244	142	22	-	22	115	5	102
	12%	12%	14%	-	82%	12%	10%	12%
NET: Not working	853	417	7	5	2	410	-	436
	42%	36%	4%	3%	9%	44%	-	50%
Not working but seeking work or temporarily unemployed or sick	87	51	-	-	-	51	-	36
	4%	4%	-	-	-	5%	-	4%
Not working and not seeking work/ student	169	99	6	5	2	93	-	70
	8%	9%	4%	3%	7%	10%	-	8%
Retired on a state pension only	130	41	-	-	-	41	-	88
	6%	4%	-	-	-	4%	-	10%
Retired with a private pension	328	166	1	-	1	165	-	162
	16%	14%	*	-	2%	18%	-	19%
House person, housewife, househusband, etc.	140	59	-	-	-	59	-	80
	7%	5%	-	-	-	6%	-	9%

Rail Fares Survey

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Absolutes/col percents

Table 40
Do you work in any of the following occupations?
Base: All respondents who work

	Gender		Age							Social Grade				Region							Employment Sector		Opinion Influencer				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London		South East	South West	Public	Private
Unweighted base	1067	553	514	115	238	228	252	175	59	276	346	272	173	81	39	136	87	92	72	49	113	141	160	97	294	773	100
Weighted base	1163	613	551	122	276	259	273	176	57	348	366	272	177	96	46	148	101	115	80	56	107	152	162	100	341	822	110
NET: Public Sector	341	161	180	34	98	61	80	57	11	101	138	58	45	36	14	50	29	39	18	16	30	42	41	25	341	-	43
	29%	26%	33%	28%	35%	24%	29%	32%	19%	29%	38%	21%	25%	38%	31%	34%	29%	34%	23%	28%	28%	27%	25%	25%	100%	-	39%
A nationalised industry/state corporation	21	15	7	9	4	2	6	1	-	11	4	4	2	-	1	4	3	4	1	1	-	3	2	3	21	-	7
	2%	2%	1%	7%	1%	1%	2%	1%	-	3%	1%	2%	1%	-	2%	3%	2%	4%	1%	2%	-	2%	1%	3%	6%	-	6%
Central government or civil service (including Courts service and Bank of England)	52	28	24	6	16	7	12	10	2	28	16	6	2	9	5	9	2	4	1	4	1	6	5	5	52	-	4
	4%	4%	4%	5%	6%	3%	4%	5%	4%	8%	4%	2%	1%	10%	11%	6%	2%	4%	2%	7%	1%	4%	3%	5%	15%	-	3%
Local government or council (including fire services, police and local authority controlled schools/colleges)	141	63	77	12	38	27	38	24	2	39	73	16	12	12	5	20	12	16	6	8	15	19	17	10	141	-	16
	12%	10%	14%	9%	14%	10%	14%	14%	4%	11%	20%	6%	7%	13%	12%	13%	12%	14%	7%	14%	14%	13%	10%	10%	41%	-	15%
A university, or other grant funded establishment (include opted-out schools)	11	3	8	-	2	-	6	2	1	2	5	4	1	-	-	1	2	-	-	-	-	3	5	-	11	-	-
	1%	*	2%	-	1%	-	2%	1%	2%	*	1%	1%	*	-	-	*	2%	-	-	-	-	2%	3%	-	3%	-	-
A health authority or NHS Trust	61	19	42	4	24	15	6	10	2	14	23	10	14	6	1	6	5	10	2	-	8	7	9	7	61	-	13
	5%	3%	8%	3%	9%	6%	2%	6%	4%	4%	6%	4%	8%	6%	3%	4%	5%	9%	3%	-	8%	5%	5%	7%	18%	-	12%
The armed forces	2	2	-	-	1	-	1	-	-	-	-	2	-	1	-	-	-	-	1	-	-	-	-	-	2	-	-
	*	*	-	-	*	-	*	-	-	-	-	1%	-	1%	-	-	-	-	1%	-	-	-	-	-	1%	-	-
Other public sector occupation (Please specify as much detail as possible)	53	31	22	4	13	11	12	10	3	7	17	16	14	8	2	11	5	5	7	3	5	4	3	*	53	-	3
	5%	5%	4%	3%	5%	4%	5%	5%	6%	2%	5%	6%	8%	8%	3%	8%	5%	4%	9%	5%	5%	3%	2%	*	16%	-	3%
NET: Private Sector	822	452	370	88	179	198	193	119	46	247	228	215	132	60	31	98	72	76	61	40	77	110	121	75	-	822	67
	71%	74%	67%	72%	65%	76%	71%	68%	81%	71%	62%	79%	75%	62%	69%	66%	71%	66%	77%	72%	72%	73%	75%	75%	-	100%	61%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 40
Do you work in any of the following occupations?
Base: All respondents who work

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Weighted base	1163	613	551	122	276	259	273	176	57	348	366	272	177	96	46	148	101	115	80	56	107	152	162	100	341	822	110
A charity, voluntary organisation or trust	34	12	23	2	9	6	9	5	3	13	12	5	4	5	4	2	1	4	2	1	3	5	5	4	-	34	3
	3%	2%	4%	2%	3%	2%	3%	3%	5%	4%	3%	2%	2%	6%	9%	1%	1%	3%	2%	2%	3%	3%	3%	4%	-	4%	3%
Self-employed (Private sector)	159	96	63	11	34	30	44	27	13	42	50	48	19	6	4	25	10	11	12	10	16	26	23	16	-	159	17
	14%	16%	11%	9%	12%	12%	16%	15%	22%	12%	14%	18%	11%	6%	10%	17%	10%	10%	16%	19%	15%	17%	14%	16%	-	19%	15%
None of the above/ I work in the Private sector	628	344	285	74	136	161	139	87	31	192	166	161	109	49	23	71	62	61	47	29	58	80	93	56	-	628	47
	54%	56%	52%	61%	49%	62%	51%	50%	54%	55%	45%	59%	61%	51%	50%	48%	61%	53%	59%	51%	54%	52%	58%	56%	-	76%	43%

Rail Fares Survey

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Absolutes/col percents

Table 41
Do you work in any of the following occupations?
Base: All respondents who work

	Rail User							
	Total	Use trains	Commut- er	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	1067	669	138	101	37	493	38	398
Weighted base	1163	730	152	127	25	529	49	433
NET: Public Sector	341	219	52	43	9	157	11	122
	29%	30%	34%	34%	35%	30%	22%	28%
A nationalised industry/state corporation	21	15	6	6	1	8	-	6
	2%	2%	4%	4%	3%	2%	-	1%
Central government or civil service (including Courts service and Bank of England)	52	38	16	14	2	19	3	14
	4%	5%	11%	11%	8%	4%	5%	3%
Local government or council (including fire services, police and local authority controlled schools/colleges)	141	83	10	8	2	68	4	58
	12%	11%	7%	7%	8%	13%	8%	13%
A university, or other grant funded establishment (include opted-out schools)	11	7	1	1	-	6	-	4
	1%	1%	1%	1%	-	1%	-	1%
A health authority or NHS Trust	61	41	11	10	1	28	2	20
	5%	6%	7%	8%	6%	5%	4%	5%
The armed forces	2	-	-	-	-	-	-	2
	*	-	-	-	-	-	-	1%
Other public sector occupation (Please specify as much detail as possible)	53	36	7	5	3	26	2	17
	5%	5%	5%	4%	11%	5%	4%	4%
NET: Private Sector	822	511	100	84	16	373	38	311
	71%	70%	66%	66%	65%	70%	78%	72%

Rail Fares Survey
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Absolutes/col percents

Table 41
Do you work in any of the following occupations?
Base: All respondents who work

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Weighted base	1163	730	152	127	25	529	49	433
A charity, voluntary organisation or trust	34 3%	26 4%	6 4%	4 3%	2 8%	20 4%	-	9 2%
Self-employed (Private sector)	159 14%	94 13%	10 6%	8 6%	2 8%	74 14%	10 19%	66 15%
None of the above/ I work in the Private sector	628 54%	392 54%	84 56%	72 57%	12 49%	278 53%	29 59%	237 55%

Rail Fares Survey

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Absolutes/col percents

Table 42

Do you have any children aged 18 or under? If so, how old are they?

Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector		Opinion Influencer			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East		South West	Public	Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
No children aged 18 or under	1422	717	705	187	172	116	220	266	460	385	417	261	359	104	57	159	128	115	105	71	135	212	201	135	187	526	91
	71%	73%	68%	83%	49%	36%	62%	89%	99%	70%	74%	64%	73%	60%	67%	68%	76%	64%	71%	70%	70%	78%	71%	75%	55%	64%	64%
NET: Yes	580	258	322	30	173	205	135	31	6	158	146	145	131	68	28	73	38	64	42	30	55	57	81	43	151	292	49
	29%	26%	31%	14%	50%	63%	38%	10%	1%	29%	26%	36%	27%	39%	33%	31%	23%	36%	29%	30%	28%	21%	29%	24%	44%	35%	34%
NET: Any 5-18	471	211	260	11	122	175	128	28	6	134	114	114	109	52	23	62	35	51	35	22	42	48	69	32	122	240	35
	23%	21%	25%	5%	35%	54%	36%	9%	1%	24%	20%	28%	22%	30%	27%	27%	21%	28%	24%	22%	22%	18%	25%	18%	36%	29%	25%
NET: Any 11-18	303	141	162	4	38	125	108	24	3	88	78	69	69	30	19	45	20	34	18	12	25	32	47	21	82	143	19
	15%	14%	16%	2%	11%	39%	30%	8%	1%	16%	14%	17%	14%	17%	22%	19%	12%	19%	12%	12%	13%	12%	17%	12%	24%	17%	13%
Yes - children aged under 5 years old	218	88	131	24	109	65	12	5	3	46	57	63	52	26	9	20	15	28	15	15	24	22	28	18	54	106	27
	11%	9%	13%	11%	31%	20%	3%	2%	1%	8%	10%	15%	11%	15%	11%	9%	9%	15%	10%	14%	12%	8%	10%	10%	16%	13%	19%
Yes - children aged 5 to 10 years old	258	106	152	7	104	101	38	5	3	72	60	63	63	28	13	33	19	28	21	13	26	21	36	18	65	138	25
	13%	11%	15%	3%	30%	31%	11%	2%	1%	13%	11%	15%	13%	16%	15%	14%	11%	16%	14%	13%	13%	8%	13%	10%	19%	17%	18%
Yes - children aged 11 to 15 years old	226	99	127	4	37	108	63	11	1	67	54	49	57	21	17	37	8	28	12	9	19	25	33	17	60	101	17
	11%	10%	12%	2%	11%	34%	18%	4%	*	12%	9%	12%	12%	12%	20%	16%	5%	16%	8%	9%	10%	9%	12%	9%	18%	12%	12%
Yes - children aged 16 to 18 years old	113	60	53	-	5	34	59	13	2	31	34	30	18	9	4	13	13	7	9	5	8	11	25	9	32	58	5
	6%	6%	5%	-	1%	11%	17%	4%	*	6%	6%	7%	4%	5%	5%	5%	7%	4%	6%	5%	4%	4%	9%	5%	9%	7%	4%
Refused	14	9	5	7	3	2	1	1	-	8	3	2	1	3	-	1	3	-	-	-	4	3	-	1	3	5	3
	1%	1%	1%	3%	1%	1%	*	*	-	1%	1%	1%	*	2%	-	*	2%	-	-	-	2%	1%	-	1%	1%	1%	2%

Rail Fares Survey
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Absolutes/col percents

Table 43
Do you have any children aged 18 or under? If so, how old are they?
Base: All respondents

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
No children aged 18 or under	1422 71%	811 71%	83 53%	68 52%	15 56%	698 74%	29 59%	611 70%
NET: Yes	580 29%	323 28%	72 45%	60 46%	12 44%	233 25%	17 35%	258 30%
NET: Any 5-18	471 23%	262 23%	59 37%	51 38%	8 31%	188 20%	15 31%	209 24%
NET: Any 11-18	303 15%	172 15%	38 24%	32 24%	5 20%	128 14%	6 13%	132 15%
Yes - children aged under 5 years old	218 11%	122 11%	33 21%	28 21%	5 20%	80 9%	9 19%	96 11%
Yes - children aged 5 to 10 years old	258 13%	151 13%	33 21%	28 21%	5 19%	108 11%	10 20%	107 12%
Yes - children aged 11 to 15 years old	226 11%	132 12%	29 18%	25 19%	4 16%	99 11%	4 9%	94 11%
Yes - children aged 16 to 18 years old	113 6%	60 5%	12 8%	11 8%	1 4%	46 5%	2 4%	53 6%
Refused	14 1%	13 1%	3 2%	3 3%	- -	7 1%	3 5%	1 *

Rail Fares Survey

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Absolutes/col percents

Table 44
Which of the following ITV regions do you live in?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Pri-vate
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Anglia	211	99	112	16	39	38	41	19	58	60	55	36	59	-	-	-	-	1	24	-	165	-	21	-	39	80	12
	10%	10%	11%	7%	11%	12%	11%	6%	12%	11%	10%	9%	12%	-	-	-	-	*	16%	-	85%	-	7%	-	11%	10%	8%
Border	19	8	11	-	5	1	5	3	5	6	5	4	5	14	-	5	-	-	-	-	-	-	-	-	4	8	-
	1%	1%	1%	-	1%	*	1%	1%	1%	1%	1%	1%	1%	8%	-	2%	-	-	-	-	-	-	-	-	1%	1%	-
Central	257	128	129	31	57	42	42	29	56	67	62	64	64	3	-	2	-	159	90	-	-	-	*	2	45	107	17
	13%	13%	12%	14%	16%	13%	12%	10%	12%	12%	11%	16%	13%	2%	-	1%	-	89%	61%	-	-	-	*	1%	13%	13%	12%
Granada	228	110	118	22	43	29	40	49	45	51	71	50	55	-	-	220	-	1	2	3	-	-	1	-	49	95	14
	11%	11%	11%	10%	12%	9%	11%	16%	10%	9%	13%	12%	11%	-	-	95%	-	1%	2%	3%	-	-	*	-	14%	12%	10%
London	415	203	212	44	60	68	79	68	96	143	117	75	80	1	-	-	-	1	1	-	26	272	113	1	66	176	26
	21%	21%	21%	20%	17%	21%	22%	23%	21%	26%	21%	18%	16%	*	-	-	-	*	1%	-	13%	100%	40%	*	19%	21%	18%
Meridian	177	78	99	17	30	29	39	19	43	48	42	45	42	-	-	-	-	2	-	-	-	-	147	27	18	81	15
	9%	8%	10%	7%	9%	9%	11%	6%	9%	9%	7%	11%	9%	-	-	-	-	1%	-	-	-	-	52%	15%	5%	10%	10%
STV	158	79	79	15	27	28	29	25	34	32	48	32	46	158	-	-	-	-	-	-	-	-	-	-	31	54	10
	8%	8%	8%	7%	8%	9%	8%	8%	7%	6%	8%	8%	9%	90%	-	-	-	-	-	-	-	-	-	-	9%	7%	7%
Tyne Tees	83	41	42	16	10	16	13	13	15	25	26	14	19	-	82	-	2	-	-	-	-	-	-	-	13	31	10
	4%	4%	4%	7%	3%	5%	4%	4%	3%	4%	5%	3%	4%	-	97%	-	1%	-	-	-	-	-	-	-	4%	4%	7%
Wales	96	56	40	8	16	19	16	16	21	18	33	12	32	-	-	-	-	-	-	96	-	-	-	-	16	36	7
	5%	6%	4%	3%	5%	6%	5%	5%	4%	3%	6%	3%	7%	-	-	-	-	-	-	95%	-	-	-	-	5%	4%	5%
West	54	28	26	12	15	6	9	-	13	15	15	13	11	-	-	4	-	10	1	1	-	-	-	37	8	26	8
	3%	3%	3%	5%	4%	2%	2%	-	3%	3%	3%	3%	2%	-	-	2%	-	6%	1%	1%	-	-	-	21%	2%	3%	5%
Westcountry	117	61	57	13	15	22	16	24	27	32	35	25	25	-	-	-	-	4	-	1	-	-	-	112	20	44	14
	6%	6%	6%	6%	4%	7%	5%	8%	6%	6%	6%	6%	5%	-	-	-	-	2%	-	1%	-	-	-	63%	6%	5%	10%
Yorkshire	202	94	107	30	31	26	28	32	55	54	58	38	52	-	3	-	168	1	28	-	2	-	-	-	35	83	10
	10%	10%	10%	13%	9%	8%	8%	11%	12%	10%	10%	9%	11%	-	3%	-	99%	*	19%	-	1%	-	-	-	10%	10%	7%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 45
Which of the following ITV regions do you live in?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Anglia	211 10%	107 9%	8 5%	7 5%	2 6%	96 10%	3 6%	104 12%
Border	19 1%	9 1%	-	-	-	9 1%	-	10 1%
Central	257 13%	126 11%	17 11%	17 13%	1 3%	104 11%	5 10%	131 15%
Granada	228 11%	122 11%	11 7%	5 4%	6 22%	104 11%	7 15%	106 12%
London	415 21%	308 27%	63 40%	53 40%	10 37%	239 25%	6 12%	107 12%
Meridian	177 9%	105 9%	8 5%	8 6%	1 2%	94 10%	2 4%	72 8%
STV	158 8%	81 7%	13 8%	12 9%	1 4%	66 7%	2 3%	76 9%
Tyne Tees	83 4%	41 4%	6 4%	4 3%	2 8%	33 3%	2 4%	43 5%
Wales	96 5%	49 4%	8 5%	7 5%	1 4%	40 4%	2 3%	46 5%
West	54 3%	34 3%	8 5%	7 5%	1 3%	23 2%	3 7%	20 2%
Westcountry	117 6%	63 6%	5 3%	5 4%	* 2%	49 5%	9 18%	54 6%
Yorkshire	202 10%	102 9%	11 7%	9 7%	2 9%	82 9%	9 18%	100 11%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 46
Marital Status
Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector		Opinion Influencer			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East		South West	Public	Pri-vate
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Single	571	287	283	183	121	84	95	62	25	158	163	89	161	41	27	56	57	46	34	30	52	105	76	46	86	272	56
	28%	29%	27%	82%	35%	26%	27%	21%	5%	29%	29%	22%	33%	23%	32%	24%	34%	25%	23%	30%	27%	39%	27%	26%	25%	33%	39%
NET: Married/ Civil partnership/ co habiting	1188	614	575	38	221	223	219	169	319	339	330	284	236	104	48	147	86	122	97	56	120	120	176	112	223	482	79
	59%	62%	56%	17%	63%	69%	61%	57%	68%	62%	58%	69%	48%	59%	57%	63%	51%	68%	66%	56%	62%	44%	62%	63%	65%	59%	55%
Married	856	470	386	6	112	147	161	144	287	249	222	218	168	69	33	107	62	96	71	43	87	90	123	75	156	307	48
	42%	48%	37%	3%	32%	46%	45%	48%	61%	45%	39%	53%	34%	40%	39%	46%	37%	54%	48%	43%	45%	33%	44%	42%	46%	37%	33%
Civil Partnership	28	13	15	3	16	5	3	1	1	8	5	10	5	2	1	5	4	-	5	-	2	4	1	3	4	19	5
	1%	1%	1%	1%	4%	1%	1%	*	*	1%	1%	2%	1%	1%	2%	2%	2%	-	4%	-	1%	2%	*	2%	1%	2%	4%
Co Habiting	304	130	174	29	93	71	55	24	31	82	103	56	63	32	14	36	20	26	21	13	31	25	52	34	63	156	26
	15%	13%	17%	13%	27%	22%	15%	8%	7%	15%	18%	14%	13%	18%	16%	15%	12%	15%	14%	13%	16%	9%	19%	19%	18%	19%	18%
NET: Widowed/ separated/ divorced	245	78	168	-	6	12	41	66	121	51	71	32	91	28	9	27	25	11	15	13	20	44	31	21	29	64	7
	12%	8%	16%	-	2%	4%	11%	22%	26%	9%	12%	8%	19%	16%	11%	12%	15%	6%	10%	13%	11%	16%	11%	12%	8%	8%	5%
Widowed	85	27	58	-	-	2	1	14	67	13	29	7	35	14	3	10	13	4	4	1	7	12	9	8	7	9	5
	4%	3%	6%	-	-	1%	*	5%	14%	2%	5%	2%	7%	8%	3%	4%	8%	2%	3%	1%	4%	4%	3%	4%	2%	1%	3%
Separated	23	9	14	-	2	6	4	6	5	6	3	4	10	2	1	4	3	1	3	3	*	3	2	-	3	9	-
	1%	1%	1%	-	1%	2%	1%	2%	1%	1%	*	1%	2%	1%	2%	2%	2%	*	2%	3%	*	1%	1%	-	1%	1%	-
Divorced	138	42	96	-	4	4	36	45	49	31	39	21	46	12	5	13	10	6	8	9	13	29	20	13	20	47	2
	7%	4%	9%	-	1%	1%	10%	15%	11%	6%	7%	5%	9%	7%	6%	6%	6%	3%	5%	9%	7%	11%	7%	7%	6%	6%	2%
Prefer not to answer	12	5	6	2	1	4	2	2	1	2	3	3	3	3	-	1	1	-	1	1	1	3	-	1	3	4	1
	1%	1%	1%	1%	*	1%	*	1%	*	2	3	3	3	3	-	1%	1%	-	1%	1%	*	1%	-	*	1%	1%	1%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 47
Marital Status
Base: All respondents

	Rail User							
	Total	Use trains	Commut- er	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Single	571 28%	372 32%	61 38%	52 39%	9 32%	299 32%	13 26%	199 23%
NET: Married/ Civil partnership/ co habiting	1188 59%	642 56%	88 55%	74 56%	14 50%	521 55%	34 69%	546 63%
Married	856 42%	465 41%	64 40%	55 42%	9 33%	381 41%	20 41%	391 45%
Civil Partnership	28 1%	18 2%	8 5%	6 5%	1 5%	9 1%	1 2%	10 1%
Co Habiting	304 15%	159 14%	16 10%	13 10%	3 12%	130 14%	13 26%	145 17%
NET: Widowed/ separated/ divorced	245 12%	124 11%	7 4%	3 3%	4 13%	114 12%	3 6%	121 14%
Widowed	85 4%	38 3%	2 1%	- -	2 6%	35 4%	1 2%	47 5%
Separated	23 1%	8 1%	- -	- -	- -	8 1%	- -	15 2%
Divorced	138 7%	79 7%	5 3%	3 3%	2 7%	72 8%	2 3%	59 7%
Prefer not to answer	12 1%	8 1%	3 2%	2 2%	1 5%	4 *	- -	4 *

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 48
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Pri-vate
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Glasgow	91	51	41	9	12	13	18	17	23	15	26	18	32	91	-	-	-	-	-	-	-	-	-	-	22	25	6
	5%	5%	4%	4%	4%	4%	5%	6%	5%	3%	5%	4%	6%	52%	-	-	-	-	-	-	-	-	-	-	6%	3%	4%
Edinburgh	74	30	45	7	16	15	12	10	14	21	23	15	15	74	1	-	-	-	-	-	-	-	-	-	14	29	4
	4%	3%	4%	3%	5%	5%	3%	3%	3%	4%	4%	4%	3%	42%	1%	-	-	-	-	-	-	-	-	-	4%	3%	3%
Newcastle	87	42	45	14	12	17	15	12	17	26	26	14	21	-	78	8	1	-	-	-	-	-	-	-	13	34	13
	4%	4%	4%	6%	4%	5%	4%	4%	4%	5%	5%	3%	4%	-	92%	4%	*	-	-	-	-	-	-	-	4%	4%	9%
Leeds	83	41	42	12	11	11	11	14	25	28	25	15	15	-	3	-	80	-	-	-	-	-	-	-	19	35	9
	4%	4%	4%	5%	3%	3%	3%	5%	5%	5%	4%	4%	3%	-	4%	-	47%	-	-	-	-	-	-	-	5%	4%	6%
Hull	48	20	29	13	4	4	6	10	11	11	13	9	15	-	1	-	43	-	4	-	-	-	-	-	5	22	-
	2%	2%	3%	6%	1%	1%	2%	3%	2%	2%	2%	2%	3%	-	2%	-	25%	-	3%	-	-	-	-	-	1%	3%	-
Sheffield	48	24	25	6	13	7	8	3	12	8	16	9	16	-	-	-	38	1	10	-	-	-	-	-	7	20	2
	2%	2%	2%	3%	4%	2%	2%	1%	3%	1%	3%	2%	3%	-	-	-	23%	*	7%	-	-	-	-	-	2%	2%	1%
Manchester	172	80	92	16	28	23	32	38	35	45	51	37	39	-	-	160	2	5	-	5	-	-	-	-	41	66	8
	9%	8%	9%	7%	8%	7%	9%	13%	8%	8%	9%	9%	8%	-	-	69%	1%	3%	-	5%	-	-	-	-	12%	8%	6%
Liverpool	65	34	31	6	15	8	12	11	12	11	22	13	19	-	-	55	-	1	-	9	-	-	-	-	9	31	7
	3%	3%	3%	3%	4%	2%	3%	4%	3%	2%	4%	3%	4%	-	-	24%	-	*	-	9%	-	-	-	-	3%	4%	5%
Nottingham	100	53	47	8	31	13	13	12	22	17	28	23	31	-	-	-	3	-	94	-	2	-	1	-	11	39	6
	5%	5%	5%	4%	9%	4%	4%	4%	5%	3%	5%	6%	6%	-	-	-	2%	-	64%	-	1%	-	*	-	3%	5%	4%
Birmingham	167	79	88	27	36	32	27	9	36	47	42	36	42	-	-	-	-	156	6	1	-	-	-	4	37	72	15
	8%	8%	9%	12%	10%	10%	8%	3%	8%	9%	7%	9%	9%	-	-	-	-	87%	4%	1%	-	-	-	2%	11%	9%	10%
Norwich	92	43	49	8	13	11	24	9	28	26	24	14	28	-	-	-	-	-	-	90	-	3	-	16	32	4	
	5%	4%	5%	3%	4%	3%	7%	3%	6%	5%	4%	3%	6%	-	-	-	-	-	-	46%	-	1%	-	5%	4%	3%	
Milton Keynes	65	26	39	6	9	19	7	8	16	18	13	17	17	-	-	-	-	-	23	-	30	-	13	-	10	29	1
	3%	3%	4%	3%	3%	6%	2%	3%	4%	3%	2%	4%	3%	-	-	-	-	-	15%	-	15%	-	4%	-	3%	4%	1%
Brighton	39	21	18	3	7	4	8	5	13	9	9	9	12	-	-	-	-	-	-	-	-	*	39	-	7	16	8
	2%	2%	2%	2%	2%	1%	2%	2%	3%	2%	2%	2%	2%	-	-	-	-	-	-	-	-	*	14%	-	2%	2%	6%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 48
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Oxford	28	14	14	2	9	5	5	1	6	8	9	8	3	-	-	-	-	-	-	-	1	20	7	3	15	2	
	1%	1%	1%	1%	3%	1%	1%	*	1%	2%	2%	2%	1%	-	-	-	-	-	-	-	*	7%	4%	1%	2%	2%	
London	485	237	248	48	69	82	100	72	115	164	137	91	94	-	-	-	-	1	-	-	55	270	157	1	71	205	32
	24%	24%	24%	21%	20%	25%	28%	24%	25%	30%	24%	22%	19%	-	-	-	-	1%	-	-	29%	99%	56%	1%	21%	25%	23%
Southampton	59	23	36	6	10	11	9	9	14	22	13	13	11	-	-	-	-	-	-	-	-	39	20	11	27	3	
	3%	2%	3%	3%	3%	3%	3%	3%	3%	4%	2%	3%	2%	-	-	-	-	-	-	-	-	14%	11%	3%	3%	2%	
Bristol	77	42	34	14	9	15	12	9	18	22	26	15	13	-	-	-	-	1	-	*	-	-	75	9	35	8	
	4%	4%	3%	6%	3%	5%	3%	3%	4%	4%	5%	4%	3%	-	-	-	-	1%	-	*	-	-	42%	3%	4%	6%	
Plymouth	63	34	30	3	9	8	12	13	19	18	14	14	18	-	-	-	-	-	-	-	-	-	63	8	22	5	
	3%	3%	3%	1%	3%	3%	3%	4%	4%	3%	2%	3%	4%	-	-	-	-	-	-	-	-	-	35%	2%	3%	4%	
Cardiff	73	45	28	6	15	17	7	16	13	11	24	11	27	-	-	-	-	2	-	71	-	-	-	10	32	6	
	4%	5%	3%	3%	4%	5%	2%	5%	3%	2%	4%	3%	5%	-	-	-	-	1%	-	71%	-	-	-	3%	4%	5%	
None of these	98	47	51	10	20	10	18	21	20	22	25	27	23	10	1	9	2	12	11	14	17	1	11	9	18	36	2
	5%	5%	5%	4%	6%	3%	5%	7%	4%	4%	4%	7%	5%	6%	2%	4%	1%	7%	8%	14%	9%	*	4%	5%	5%	4%	1%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 49
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full- time and commute	Part- time and commute	Use for leisure	Use for busi- ness	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
Glasgow	91 5%	54 5%	7 4%	6 5%	1 4%	46 5%	1 2%	37 4%
Edinburgh	74 4%	36 3%	9 5%	9 7%	- -	26 3%	2 3%	38 4%
Newcastle	87 4%	41 4%	6 4%	4 3%	2 8%	33 3%	2 4%	46 5%
Leeds	83 4%	49 4%	6 4%	4 3%	2 7%	39 4%	4 8%	34 4%
Hull	48 2%	18 2%	- -	- -	- -	17 2%	1 2%	30 3%
Sheffield	48 2%	24 2%	3 2%	2 2%	* 2%	21 2%	- -	25 3%
Manchester	172 9%	92 8%	11 7%	5 4%	5 19%	77 8%	4 9%	80 9%
Liverpool	65 3%	35 3%	3 2%	1 1%	2 7%	29 3%	3 6%	30 3%
Nottingham	100 5%	43 4%	4 2%	4 3%	- -	34 4%	5 10%	57 7%
Birmingham	167 8%	92 8%	21 13%	20 15%	1 4%	67 7%	5 9%	75 9%
Norwich	92 5%	42 4%	2 1%	2 1%	* 2%	40 4%	- -	51 6%
Milton Keynes	65 3%	34 3%	1 *	1 *	- -	34 4%	- -	31 4%
Brighton	39 2%	31 3%	2 2%	2 2%	* 2%	26 3%	2 4%	9 1%
Oxford	28 1%	15 1%	3 2%	3 2%	- -	12 1%	- -	13 1%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 49
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Total	Rail User						
		Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Weighted base	2016	1147	159	132	27	939	49	869
London	485 24%	348 30%	67 42%	56 43%	11 40%	275 29%	6 11%	138 16%
Southampton	59 3%	33 3%	2 1%	2 1%	- -	31 3%	- -	26 3%
Bristol	77 4%	44 4%	4 2%	4 3%	- -	32 3%	8 17%	33 4%
Plymouth	63 3%	33 3%	2 1%	2 1%	* 2%	30 3%	1 2%	30 3%
Cardiff	73 4%	46 4%	6 4%	5 4%	1 4%	38 4%	2 3%	28 3%
None of these	98 5%	38 3%	1 *	1 1%	- -	33 4%	4 8%	60 7%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 50
What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

	Gender			Age						Social Grade				Region							Employment Sector		Opinion Influencer					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London		South East	South West	Public	Private	
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136	
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143	
Up to £7,000	(3.5)	85	40	44	17	18	8	19	18	4	5	21	8	50	11	3	7	8	4	8	6	10	12	11	6	7	18	8
		4%	4%	4%	7%	5%	2%	5%	6%	1%	1%	4%	2%	10%	6%	4%	3%	4%	2%	5%	6%	5%	4%	4%	3%	2%	2%	5%
£7,001 to £14,000	(10.5)	249	91	158	18	32	32	34	48	85	20	54	42	133	24	14	29	19	28	21	14	26	25	33	16	21	59	11
		12%	9%	15%	8%	9%	10%	9%	16%	18%	4%	10%	10%	27%	14%	16%	12%	11%	15%	14%	14%	9%	12%	9%	6%	21	59	11
£14,001 to £21,000	(17.5)	352	160	193	16	42	56	63	66	111	52	100	63	138	34	19	40	36	28	31	24	29	37	39	36	41	123	24
		17%	16%	19%	7%	12%	17%	18%	22%	24%	9%	18%	15%	28%	19%	22%	17%	21%	15%	21%	23%	15%	14%	14%	20%	12%	15%	17%
£21,001 to £28,000	(24.5)	276	140	136	23	38	45	48	46	76	64	89	68	55	27	15	19	32	27	21	17	25	28	36	30	40	106	13
		14%	14%	13%	11%	11%	14%	14%	15%	16%	12%	16%	17%	11%	15%	17%	8%	19%	15%	14%	17%	13%	10%	13%	17%	12%	13%	9%
£28,001 to £34,000	(31)	245	118	127	18	59	37	46	25	60	69	82	68	25	26	8	45	15	22	10	8	27	35	28	21	57	109	10
		12%	12%	12%	8%	17%	12%	13%	8%	13%	15%	17%	17%	5%	15%	10%	19%	9%	12%	7%	8%	14%	13%	10%	12%	17%	13%	7%
£34,001 to £41,000	(37.5)	189	100	89	14	41	35	30	27	42	57	57	48	28	12	4	26	16	27	9	10	17	18	29	21	44	94	19
		9%	10%	9%	6%	12%	11%	9%	9%	9%	10%	10%	12%	6%	7%	5%	11%	10%	15%	6%	10%	9%	6%	10%	12%	13%	11%	14%
£41,001 to £48,000	(44.5)	120	71	49	19	22	28	24	15	12	48	41	21	10	7	6	11	14	3	11	6	11	21	17	12	37	67	14
		6%	7%	5%	9%	6%	9%	7%	5%	3%	9%	7%	5%	2%	4%	7%	5%	8%	2%	8%	6%	6%	8%	6%	7%	11%	8%	10%
£48,001 to £55,000	(51.5)	114	60	53	22	26	25	20	13	8	47	38	24	4	7	4	10	8	9	9	8	13	15	22	9	23	71	10
		6%	6%	5%	10%	8%	8%	6%	4%	2%	9%	7%	6%	1%	4%	5%	5%	5%	6%	8%	7%	5%	8%	5%	7%	7%	9%	7%
£55,001 to £62,000	(58.5)	51	31	20	2	18	6	17	3	4	27	13	6	5	4	1	5	1	7	3	-	3	11	12	5	19	25	6
		3%	3%	2%	1%	5%	2%	5%	1%	1%	5%	2%	2%	1%	2%	2%	2%	1%	4%	2%	-	1%	4%	4%	3%	5%	3%	4%
£62,001 to £69,000	(65.5)	36	15	20	6	10	8	9	1	1	20	13	3	-	1	1	8	2	-	1	-	4	7	9	4	8	22	4
		2%	2%	2%	3%	3%	3%	3%	*	*	4%	2%	1%	-	1%	2%	3%	1%	-	1%	-	2%	2%	3%	2%	2%	3%	3%
£69,001 to £76,000	(72.5)	41	28	14	9	9	4	11	3	6	28	4	7	2	1	-	9	2	7	3	-	5	11	3	2	5	27	2
		2%	3%	1%	4%	3%	1%	3%	1%	1%	5%	1%	2%	*	1%	-	4%	1%	4%	2%	-	2%	4%	1%	1%	1%	3%	1%
£76,001 to £83,000	(79.5)	32	22	10	6	4	8	8	-	5	20	6	5	-	-	-	4	2	2	3	-	6	7	4	3	9	18	8
		2%	2%	1%	3%	1%	2%	2%	-	1%	4%	1%	1%	-	-	-	2%	1%	1%	2%	-	3%	3%	1%	2%	3%	2%	6%
£83,001 or more	(86)	47	38	9	20	2	6	6	7	6	40	5	2	-	5	5	4	5	2	5	-	1	12	3	4	12	23	3
		2%	4%	1%	9%	1%	2%	2%	2%	1%	7%	1%	*	-	3%	6%	2%	3%	1%	3%	-	*	5%	1%	2%	4%	3%	2%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 50

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
Prefer not to answer	180	70	109	34	27	26	21	27	46	54	41	44	40	16	3	14	10	14	14	8	17	35	37	12	19	59	11
	9%	7%	11%	15%	8%	8%	6%	9%	10%	10%	7%	11%	8%	9%	4%	6%	6%	8%	9%	8%	9%	13%	13%	7%	5%	7%	7%
Average income (£000's)	30.81	33.72	27.93	39.80	33.05	32.67	32.54	25.83	25.55	43.25	30.40	29.88	18.32	27.21	29.30	32.10	28.83	30.33	29.71	24.83	30.49	35.91	32.13	31.04	36.91	35.80	35.40

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 51
What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

		Rail User							
		Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base		2016	1137	146	105	41	953	38	879
Weighted base		2016	1147	159	132	27	939	49	869
Up to £7,000	(3.5)	85 4%	45 4%	7 4%	4 3%	3 10%	37 4%	1 2%	40 5%
£7,001 to £14,000	(10.5)	249 12%	117 10%	7 4%	2 1%	5 18%	109 12%	1 2%	132 15%
£14,001 to £21,000	(17.5)	352 17%	169 15%	16 10%	14 11%	2 7%	152 16%	2 4%	183 21%
£21,001 to £28,000	(24.5)	276 14%	150 13%	15 10%	12 9%	3 12%	133 14%	2 4%	126 14%
£28,001 to £34,000	(31)	245 12%	139 12%	21 13%	17 13%	4 15%	112 12%	5 11%	107 12%
£34,001 to £41,000	(37.5)	189 9%	113 10%	18 11%	16 12%	2 6%	81 9%	13 28%	76 9%
£41,001 to £48,000	(44.5)	120 6%	76 7%	14 9%	13 10%	1 2%	54 6%	8 17%	43 5%
£48,001 to £55,000	(51.5)	114 6%	80 7%	14 9%	13 10%	2 7%	61 6%	5 10%	33 4%
£55,001 to £62,000	(58.5)	51 3%	42 4%	6 3%	6 4%	- -	32 3%	4 8%	9 1%
£62,001 to £69,000	(65.5)	36 2%	22 2%	6 4%	6 5%	- -	14 2%	2 3%	14 2%
£69,001 to £76,000	(72.5)	41 2%	32 3%	4 2%	4 3%	- -	29 3%	- -	9 1%
£76,001 to £83,000	(79.5)	32 2%	27 2%	10 6%	9 7%	1 4%	18 2%	- -	4 *
£83,001 or more	(86)	47 2%	35 3%	6 4%	6 4%	1 3%	24 3%	5 11%	12 1%
Prefer not to answer		180 9%	98 9%	15 10%	11 9%	4 15%	82 9%	1 2%	82 9%

Rail Fares Survey
ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 51
What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Weighted base	2016	1147	159	132	27	939	49	869
Average income (£000's)	30.81	33.89	39.96	42.31	27.69	32.25	45.05	26.71

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 52

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector		Opinion Influencer	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public		Private
Unweighted base	2016	993	1023	245	315	300	344	314	498	470	584	431	531	166	79	228	165	162	150	95	216	264	302	189	294	773	136
Weighted base	2016	984	1032	224	349	322	357	298	466	550	566	409	490	175	85	232	169	179	147	101	194	272	282	179	341	822	143
NET: Yes	465	221	244	47	50	72	82	97	116	100	99	89	177	46	19	65	34	30	33	37	42	47	65	48	48	127	33
	23%	22%	24%	21%	14%	22%	23%	32%	25%	18%	18%	22%	36%	26%	22%	28%	20%	17%	22%	36%	22%	17%	23%	27%	14%	15%	23%
Yes - physical condition	273	145	128	8	14	40	48	71	93	50	62	54	107	25	11	40	23	14	19	25	25	29	33	30	28	54	11
	14%	15%	12%	3%	4%	12%	13%	24%	20%	9%	11%	13%	22%	14%	13%	17%	13%	8%	13%	25%	13%	11%	12%	17%	8%	7%	8%
Yes - mental condition	189	76	113	41	34	41	38	30	6	44	30	34	80	23	10	21	17	16	15	11	16	14	28	16	14	65	20
	9%	8%	11%	18%	10%	13%	11%	10%	1%	8%	5%	8%	16%	13%	12%	9%	10%	9%	10%	11%	8%	5%	10%	9%	4%	8%	14%
Yes - disability	152	76	77	5	8	26	31	36	45	30	27	18	76	19	2	24	9	8	10	14	11	16	23	17	15	24	7
	8%	8%	7%	2%	2%	8%	9%	12%	10%	6%	5%	4%	16%	11%	2%	10%	5%	5%	7%	14%	6%	6%	8%	9%	4%	3%	5%
Yes - other	19	10	9	1	3	1	6	4	5	1	3	6	9	2	1	1	2	-	1	2	1	3	5	1	1	7	2
	1%	1%	1%	*	1%	*	2%	1%	1%	*	1%	1%	2%	1%	1%	*	1%	-	1%	2%	1%	1%	2%	*	*	1%	1%
No	1506	742	764	174	288	239	266	194	346	440	451	314	301	122	65	165	129	148	112	61	143	217	215	129	281	681	105
	75%	75%	74%	78%	83%	74%	75%	65%	74%	80%	80%	77%	61%	70%	76%	71%	76%	82%	76%	61%	74%	80%	76%	72%	82%	83%	73%
Prefer not to say	45	21	24	3	11	11	9	7	4	11	16	7	12	7	1	2	7	1	2	3	8	9	3	3	12	14	5
	2%	2%	2%	1%	3%	3%	2%	2%	1%	2%	3%	2%	3%	4%	1%	1%	4%	1%	1%	3%	4%	3%	1%	1%	4%	2%	4%

Rail Fares Survey

ONLINE Fieldwork: 24th-27th May 2019

Absolutes/col percents

Table 53

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Rail User							
	Total	Use trains	Commuter	Full-time and commute	Part-time and commute	Use for leisure	Use for business	Don't use the train
Unweighted base	2016	1137	146	105	41	953	38	879
Weighted base	2016	1147	159	132	27	939	49	869
NET: Yes	465 23%	210 18%	29 18%	26 20%	3 10%	178 19%	3 6%	255 29%
Yes - physical condition	273 14%	111 10%	11 7%	10 7%	1 3%	98 10%	2 3%	163 19%
Yes - mental condition	189 9%	101 9%	19 12%	17 13%	2 7%	81 9%	1 3%	88 10%
Yes - disability	152 8%	57 5%	5 3%	5 4%	-	52 6%	-	95 11%
Yes - other	19 1%	5 *	1 1%	1 1%	-	5 *	-	13 2%
No	1506 75%	909 79%	123 77%	99 75%	24 90%	741 79%	45 92%	597 69%
Prefer not to say	45 2%	27 2%	7 4%	7 5%	-	19 2%	1 2%	18 2%