

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 1

Q1. Firstly, thinking about how much trust and confidence you have in charities overall, on a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, how much trust and confidence do you have in charities?

Base: All respondents

		Gender		Age						SEG				Region										
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base		4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base		4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Trust completely	(10)	100	51	49	18	22	21	15	10	15	27	26	22	25	1	20	10	10	8	3	10	18	11	9
		2%	3%	2%	4%	3%	3%	2%	2%	2%	2%	3%	3%	3%	*	4%	2%	3%	2%	1%	3%	3%	2%	2%
9	(9)	217	121	95	28	37	55	34	28	36	71	57	51	38	11	27	17	17	19	16	27	31	35	15
		5%	6%	5%	6%	6%	7%	5%	5%	4%	6%	5%	6%	4%	6%	5%	4%	5%	5%	7%	7%	6%	6%	4%
8	(8)	743	373	369	121	127	119	112	97	167	234	235	131	143	29	98	68	70	64	51	73	105	111	74
		18%	19%	18%	25%	20%	15%	16%	16%	20%	21%	20%	15%	16%	14%	19%	17%	19%	16%	21%	18%	19%	20%	19%
7	(7)	998	470	528	121	151	201	160	146	218	284	329	188	196	56	113	111	85	102	51	86	132	150	110
		25%	24%	26%	25%	23%	26%	23%	24%	26%	26%	28%	22%	22%	28%	22%	28%	24%	26%	21%	22%	24%	27%	27%
6	(6)	648	300	348	81	111	122	121	99	115	179	196	132	141	32	92	58	59	64	36	69	82	85	71
		16%	15%	17%	17%	17%	16%	18%	16%	14%	16%	17%	15%	16%	16%	18%	14%	16%	16%	15%	17%	15%	15%	18%
5	(5)	724	330	394	68	107	140	130	124	156	162	184	198	180	34	94	72	70	76	44	61	106	105	62
		18%	17%	19%	14%	16%	18%	19%	20%	18%	15%	16%	23%	20%	17%	18%	18%	20%	19%	18%	15%	19%	19%	16%
4	(4)	200	95	105	15	30	34	39	32	50	52	60	38	48	10	20	16	14	24	11	27	32	24	22
		5%	5%	5%	3%	5%	4%	6%	5%	6%	5%	5%	4%	5%	5%	4%	4%	4%	6%	5%	7%	6%	4%	5%
3	(3)	155	85	70	14	24	33	30	26	30	40	29	42	44	11	23	19	12	16	14	15	17	12	18
		4%	4%	3%	3%	4%	4%	4%	4%	3%	4%	2%	5%	5%	5%	4%	5%	3%	4%	6%	4%	3%	2%	4%
2	(2)	106	62	43	10	13	16	17	21	28	26	29	18	32	8	14	11	9	9	8	9	18	10	9
		3%	3%	2%	2%	2%	2%	3%	3%	3%	2%	2%	2%	4%	4%	3%	3%	3%	2%	3%	2%	3%	2%	2%
1	(1)	58	31	27	5	7	11	12	11	12	15	19	11	11	-	8	4	4	9	4	9	11	7	3
		1%	2%	1%	1%	1%	1%	2%	2%	1%	1%	2%	1%	1%	-	1%	1%	1%	2%	1%	2%	2%	1%	1%
Do not trust at all	(0)	95	62	33	6	18	18	18	14	21	12	23	19	39	8	12	13	9	11	3	13	8	10	8
		2%	3%	2%	1%	3%	2%	3%	2%	3%	1%	2%	2%	4%	4%	2%	3%	3%	3%	1%	3%	1%	2%	2%
NET: 8-10		1060	546	513	167	186	194	161	134	218	332	317	203	207	41	145	95	98	90	70	110	154	157	99
		26%	28%	25%	34%	29%	25%	23%	22%	26%	30%	27%	24%	23%	20%	28%	24%	27%	22%	29%	27%	28%	28%	25%
NET: 7-10		2057	1016	1041	288	337	395	321	280	436	616	646	391	402	97	259	207	183	192	122	196	286	307	208
		51%	51%	51%	59%	52%	51%	47%	46%	51%	56%	55%	46%	45%	48%	50%	52%	51%	48%	51%	49%	51%	55%	52%
NET: 4-7		2569	1194	1375	284	399	496	450	400	539	678	769	556	564	132	319	258	228	266	142	244	351	364	265
		64%	60%	67%	59%	62%	65%	66%	66%	64%	62%	65%	65%	63%	66%	61%	64%	63%	66%	59%	61%	63%	65%	66%



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Absolutes/col percents

Table 1

Q1. Firstly, thinking about how much trust and confidence you have in charities overall, on a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, how much trust and confidence do you have in charities?

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
NET: 4-6	1571	724	847	163	248	295	290	255	321	394	441	368	369	76	206	146	143	164	90	157	219	214	155	
		39%	37%	41%	34%	38%	38%	42%	42%	38%	36%	37%	43%	41%	38%	40%	37%	40%	41%	38%	39%	39%	38%	39%
NET: 0-3	413	240	173	34	62	78	76	72	92	92	96	98	126	27	56	47	34	44	28	46	55	39	37	
		10%	12%	8%	7%	10%	10%	11%	12%	11%	8%	8%	11%	14%	13%	11%	12%	9%	11%	12%	10%	7%	9%	
Mean	6.16	6.12	6.21	6.58	6.26	6.20	6.02	5.95	6.08	6.40	6.29	6.01	5.86	5.92	6.20	6.09	6.21	6.00	6.17	6.08	6.20	6.36	6.22	
Standard deviation	2.04	2.17	1.91	1.88	2.07	2.05	2.06	2.04	2.06	1.91	1.94	2.07	2.23	2.10	2.09	2.09	2.03	2.07	2.03	2.20	2.05	1.90	1.92	
Standard error	0.03	0.05	0.04	0.09	0.08	0.07	0.08	0.08	0.07	0.06	0.06	0.08	0.07	0.15	0.10	0.11	0.10	0.11	0.14	0.11	0.08	0.08	0.09	

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Table 2

Q1. Firstly, thinking about how much trust and confidence you have in charities overall, on a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, how much trust and confidence do you have in charities?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 100 2%	16 2%	27 2%	20 2%	37 3%
9	(9) 217 5%	45 6%	40 4%	63 7%	68 6%
8	(8) 743 18%	159 19%	151 14%	218 25%	215 18%
7	(7) 998 25%	226 27%	232 21%	253 28%	286 23%
6	(6) 648 16%	110 13%	166 15%	148 17%	224 18%
5	(5) 724 18%	153 19%	240 22%	114 13%	217 18%
4	(4) 200 5%	38 5%	83 7%	32 4%	47 4%
3	(3) 155 4%	36 4%	50 5%	17 2%	53 4%
2	(2) 106 3%	19 2%	45 4%	10 1%	32 3%
1	(1) 58 1%	7 1%	23 2%	7 1%	21 2%
Do not trust at all	(0) 95 2%	14 2%	56 5%	6 1%	19 2%
NET: 8-10	1060 26%	220 27%	217 20%	302 34%	321 26%
NET: 7-10	2057 51%	446 54%	450 40%	555 62%	607 50%
NET: 4-7	2569 64%	527 64%	721 65%	548 62%	774 63%

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Table 2

Q1. Firstly, thinking about how much trust and confidence you have in charities overall, on a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, how much trust and confidence do you have in charities?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1571 39%	301 37%	489 44%	294 33%	488 40%
NET: 0-3	413 10%	75 9%	174 16%	40 5%	124 10%
Mean	6.16	6.26	5.62	6.70	6.21
Standard deviation	2.04	1.93	2.28	1.69	2.01
Standard error	0.03	0.07	0.07	0.06	0.06

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Table 3

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Summary table

Base: All respondents

		Private companies	Newspapers	Social Services	MPs	Government Ministers	Your local Council	Banks	Doctors	Police	The ordinary man/woman in the street
Unweighted base		4042	4042	4042	4042	4042	4042	4042	4042	4042	4042
Weighted base		4042	4042	4042	4042	4042	4042	4042	4042	4042	4042
Trust completely	(10)	26 1%	29 1%	46 1%	20 *	22 1%	40 1%	96 2%	295 7%	180 4%	22 1%
9	(9)	47 1%	41 1%	115 3%	34 1%	48 1%	104 3%	224 6%	726 18%	420 10%	85 2%
8	(8)	258 6%	140 3%	430 11%	129 3%	139 3%	324 8%	484 12%	1180 29%	864 21%	416 10%
7	(7)	600 15%	329 8%	716 18%	320 8%	325 8%	589 15%	676 17%	815 20%	904 22%	796 20%
6	(6)	717 18%	475 12%	721 18%	474 12%	479 12%	714 18%	626 15%	435 11%	580 14%	742 18%
5	(5)	1220 30%	852 21%	900 22%	718 18%	733 18%	890 22%	764 19%	325 8%	501 12%	1115 28%
4	(4)	407 10%	588 15%	372 9%	524 13%	514 13%	468 12%	376 9%	122 3%	211 5%	332 8%
3	(3)	338 8%	533 13%	279 7%	549 14%	556 14%	337 8%	282 7%	66 2%	134 3%	222 5%
2	(2)	200 5%	408 10%	172 4%	456 11%	409 10%	214 5%	200 5%	32 1%	86 2%	138 3%
1	(1)	87 2%	249 6%	98 2%	298 7%	295 7%	132 3%	115 3%	19 *	62 2%	61 1%
Do not trust at all	(0)	143 4%	398 10%	194 5%	521 13%	521 13%	231 6%	198 5%	27 1%	100 2%	114 3%
NET: 8-10		330 8%	210 5%	591 15%	182 5%	209 5%	468 12%	804 20%	2202 54%	1464 36%	523 13%
NET: 7-10		930 23%	540 13%	1307 32%	502 12%	535 13%	1057 26%	1481 37%	3017 75%	2368 59%	1319 33%
NET: 4-7		2944 73%	2243 56%	2708 67%	2036 50%	2051 51%	2661 66%	2443 60%	1698 42%	2196 54%	2984 74%

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Table 3

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Summary table**Base: All respondents**

	Private companies	Newspapers	Social Services	MPs	Government Ministers	Your local Council	Banks	Doctors	Police	The ordinary man/woman in the street
Weighted base	4042	4042	4042	4042	4042	4042	4042	4042	4042	4042
NET: 4-6	2344 58%	1914 47%	1992 49%	1716 42%	1726 43%	2071 51%	1766 44%	882 22%	1291 32%	2189 54%
NET: 0-3	768 19%	1588 39%	743 18%	1824 45%	1781 44%	913 23%	795 20%	143 4%	382 9%	534 13%
Mean	5.06	4.01	5.33	3.75	3.82	5.00	5.45	7.33	6.50	5.50
Standard deviation	1.95	2.27	2.19	2.35	2.38	2.24	2.38	1.79	2.17	1.92
Standard error	0.03	0.04	0.03	0.04	0.04	0.04	0.04	0.03	0.03	0.03

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Absolutes/col percents

Table 4

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Private companies

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10)	26 1%	12 1%	14 1%	6 1%	8 1%	4 1%	4 1%	2 *	6 1%	4 *	8 1%	7 1%	-	3 1%	1 *	6 2%	1 *	1 1%	3 1%	6 1%	2 *	2 1%	
9	(9)	47 1%	21 1%	26 1%	5 1%	6 1%	12 2%	8 1%	13 1%	18 2%	9 1%	7 1%	13 1%	2 1%	4 1%	9 2%	7 2%	3 1%	4 2%	6 1%	6 1%	5 1%	2 *	
8	(8)	258 6%	149 8%	109 5%	34 7%	37 6%	45 6%	39 6%	31 5%	71 8%	90 8%	67 6%	46 5%	54 6%	25 5%	24 6%	26 7%	27 7%	17 7%	20 5%	40 7%	36 6%	30 8%	
7	(7)	600 15%	302 15%	298 14%	66 14%	94 15%	89 12%	103 15%	90 15%	159 19%	188 17%	186 16%	109 13%	117 13%	25 13%	69 13%	55 14%	56 16%	73 18%	40 17%	63 16%	83 15%	82 15%	55 14%
6	(6)	717 18%	330 17%	387 19%	79 16%	110 17%	135 18%	111 16%	111 18%	171 20%	214 19%	224 19%	155 18%	123 14%	30 15%	90 17%	69 17%	71 20%	81 20%	36 15%	55 14%	96 17%	115 21%	74 19%
5	(5)	1220 30%	569 29%	651 32%	136 28%	195 30%	236 31%	235 34%	179 30%	239 28%	303 28%	358 30%	279 33%	278 31%	61 31%	169 33%	124 31%	94 26%	109 27%	74 31%	134 33%	161 29%	176 31%	118 30%
4	(4)	407 10%	206 10%	202 10%	57 12%	53 8%	93 12%	55 8%	65 11%	83 10%	107 10%	115 10%	94 11%	92 10%	21 10%	59 11%	41 10%	33 9%	45 11%	23 10%	39 10%	53 10%	53 9%	40 10%
3	(3)	338 8%	174 9%	164 8%	47 10%	64 10%	69 9%	48 7%	57 9%	53 6%	82 7%	95 8%	84 10%	77 9%	15 8%	47 9%	40 10%	38 11%	24 6%	19 8%	40 10%	46 8%	41 7%	27 7%
2	(2)	200 5%	100 5%	100 5%	28 6%	34 5%	34 4%	39 6%	33 5%	31 4%	54 5%	63 5%	30 4%	52 6%	17 8%	23 4%	15 4%	13 4%	12 3%	9 4%	18 5%	45 8%	24 4%	26 6%
1	(1)	87 2%	46 2%	40 2%	7 1%	19 3%	17 2%	21 3%	15 2%	8 1%	20 2%	21 2%	15 2%	31 3%	5 3%	6 1%	3 1%	6 2%	12 3%	11 5%	11 3%	8 1%	10 2%	13 3%
Do not trust at all	(0)	143 4%	72 4%	71 3%	19 4%	27 4%	34 4%	23 3%	20 3%	21 2%	19 2%	42 4%	28 3%	53 6%	11 5%	24 5%	20 5%	10 3%	14 3%	7 3%	12 3%	16 3%	17 3%	12 3%
NET: 8-10		330 8%	181 9%	149 7%	45 9%	51 8%	61 8%	52 8%	37 6%	84 10%	115 10%	80 7%	61 7%	74 8%	14 7%	33 6%	34 8%	39 11%	31 8%	22 9%	29 7%	52 9%	42 8%	35 9%
NET: 7-10		930 23%	483 24%	447 22%	111 23%	145 22%	149 19%	155 22%	127 21%	243 29%	303 27%	266 22%	170 20%	191 21%	39 20%	102 20%	88 22%	96 27%	104 26%	61 25%	92 23%	135 24%	124 22%	89 22%



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Table 4

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Private companies

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2944	1406	1538	338	452	553	504	444	652	812	883	638	610	138	387	289	254	308	172	290	393	425	287
	73%	71%	75%	70%	70%	72%	73%	73%	77%	74%	75%	74%	68%	69%	74%	72%	71%	77%	72%	73%	70%	76%	72%
NET: 4-6	2344	1104	1240	272	358	465	401	355	493	624	697	529	493	112	318	234	198	235	133	228	310	344	233
	58%	56%	60%	56%	55%	61%	58%	59%	58%	57%	59%	62%	55%	56%	61%	58%	55%	59%	55%	57%	55%	61%	58%
NET: 0-3	768	393	375	102	144	154	131	124	112	175	221	158	214	48	100	78	67	61	46	81	115	93	78
	19%	20%	18%	21%	22%	20%	19%	21%	13%	16%	19%	18%	24%	24%	19%	19%	15%	19%	19%	20%	21%	17%	20%
Mean	5.06	5.06	5.07	5.00	4.97	4.93	5.03	4.96	5.40	5.32	5.06	5.03	4.79	4.73	4.94	5.03	5.28	5.21	5.08	5.00	5.08	5.14	5.02
Standard deviation	1.95	1.99	1.91	2.02	2.05	1.97	1.96	1.90	1.80	1.86	1.90	1.86	2.15	2.06	1.91	1.98	1.99	1.91	2.00	1.93	1.98	1.84	1.97
Standard error	0.03	0.04	0.04	0.09	0.08	0.07	0.07	0.08	0.06	0.05	0.06	0.07	0.07	0.15	0.09	0.10	0.10	0.10	0.13	0.09	0.08	0.08	0.10

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Table 5

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Private companies

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 26 1%	6 1%	6 1%	3 *	11 1%
9	(9) 47 1%	6 1%	15 1%	4 *	23 2%
8	(8) 258 6%	37 4%	66 6%	43 5%	111 9%
7	(7) 600 15%	78 9%	153 14%	132 15%	237 19%
6	(6) 717 18%	113 14%	183 17%	176 20%	245 20%
5	(5) 1220 30%	225 27%	360 32%	265 30%	369 30%
4	(4) 407 10%	77 9%	123 11%	106 12%	102 8%
3	(3) 338 8%	115 14%	77 7%	83 9%	63 5%
2	(2) 200 5%	66 8%	63 6%	46 5%	26 2%
1	(1) 87 2%	41 5%	22 2%	14 2%	10 1%
Do not trust at all	(0) 143 4%	58 7%	43 4%	19 2%	23 2%
NET: 8-10	330 8%	48 6%	87 8%	50 6%	145 12%
NET: 7-10	930 23%	126 15%	240 22%	182 20%	382 31%
NET: 4-7	2944 73%	493 60%	819 74%	678 76%	953 78%

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Table 5

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Private companies

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	2344 58%	416 51%	667 60%	547 61%	715 59%
NET: 0-3	768 19%	280 34%	205 18%	161 18%	121 10%
Mean	5.06	4.36	5.00	5.05	5.61
Standard deviation	1.95	2.18	1.95	1.76	1.74
Standard error	0.03	0.08	0.06	0.06	0.05

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 6

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Newspapers

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10)	29 1%	14 1%	15 1%	5 1%	9 1%	8 1%	3 *	2 *	1 *	7 1%	4 *	12 1%	6 1%	1 *	4 1%	2 1%	5 1%	3 1%	1 *	2 1%	7 1%	3 1%	1 *
9	(9)	41 1%	23 1%	18 1%	10 2%	4 1%	9 1%	6 1%	4 1%	8 1%	10 1%	12 1%	10 1%	9 1%	2 1%	6 1%	4 1%	4 1%	3 1%	1 *	4 1%	9 2%	7 1%	2 *
8	(8)	140 3%	77 4%	63 3%	13 3%	22 3%	32 4%	16 2%	12 2%	46 5%	46 4%	35 3%	28 3%	32 4%	6 3%	15 3%	13 3%	12 3%	14 4%	8 3%	11 3%	31 6%	18 3%	12 3%
7	(7)	329 8%	174 9%	156 8%	41 9%	38 6%	54 7%	54 8%	41 7%	101 12%	99 9%	110 9%	57 7%	63 7%	15 8%	34 7%	35 9%	26 7%	21 5%	25 10%	34 8%	60 11%	46 8%	33 8%
6	(6)	475 12%	235 12%	240 12%	50 10%	52 8%	82 11%	83 12%	74 12%	134 16%	151 14%	126 11%	109 13%	89 10%	21 11%	58 11%	46 12%	49 13%	45 11%	29 12%	44 11%	65 12%	67 12%	50 12%
5	(5)	852 21%	396 20%	455 22%	95 20%	112 17%	158 21%	152 22%	143 24%	192 23%	241 22%	262 22%	166 19%	183 20%	35 18%	112 21%	97 24%	69 19%	84 21%	45 19%	83 21%	133 24%	112 20%	80 20%
4	(4)	588 15%	267 13%	320 16%	75 16%	103 16%	119 15%	86 13%	92 15%	112 13%	159 14%	187 16%	142 17%	99 11%	27 13%	78 15%	47 12%	65 18%	68 17%	28 12%	54 13%	75 13%	97 17%	49 12%
3	(3)	533 13%	261 13%	272 13%	59 12%	106 16%	89 12%	91 13%	87 14%	100 12%	154 14%	150 13%	102 12%	125 14%	19 10%	75 15%	48 12%	48 13%	56 14%	25 10%	55 14%	59 11%	78 14%	69 17%
2	(2)	408 10%	203 10%	205 10%	62 13%	75 12%	70 9%	77 11%	61 10%	64 8%	94 9%	129 11%	80 9%	104 12%	26 13%	57 11%	40 10%	29 8%	33 8%	31 13%	41 10%	43 8%	67 12%	41 10%
1	(1)	249 6%	116 6%	134 6%	30 6%	44 7%	53 7%	55 8%	35 6%	33 4%	61 6%	75 6%	55 6%	57 6%	12 6%	32 6%	22 6%	23 6%	27 7%	19 8%	27 7%	35 6%	26 5%	26 7%
Do not trust at all	(0)	398 10%	215 11%	184 9%	44 9%	82 13%	94 12%	66 10%	56 9%	57 7%	79 7%	93 8%	96 11%	130 15%	36 18%	49 9%	45 11%	31 9%	45 11%	28 12%	46 11%	42 7%	38 7%	38 9%
NET: 8-10		210 5%	115 6%	96 5%	28 6%	35 5%	49 6%	24 3%	18 3%	55 7%	63 6%	51 4%	49 6%	47 5%	9 4%	24 5%	19 5%	21 6%	10 5%	17 4%	47 8%	28 5%	15 4%	
NET: 7-10		540 13%	288 15%	252 12%	70 14%	74 11%	103 13%	78 11%	59 10%	157 18%	162 15%	162 14%	106 12%	111 12%	24 12%	59 11%	54 14%	46 13%	42 10%	35 15%	51 13%	108 19%	74 13%	48 12%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 6

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Newspapers

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2243	1072	1172	262	305	413	375	350	540	650	685	474	433	99	282	225	208	218	127	214	334	323	212
	56%	54%	57%	54%	47%	54%	55%	58%	64%	59%	58%	55%	48%	49%	54%	56%	58%	54%	53%	54%	60%	58%	53%
NET: 4-6	1914	898	1016	221	267	359	321	309	438	551	575	417	370	84	248	190	183	197	102	180	273	277	179
	47%	45%	49%	45%	41%	47%	47%	51%	52%	50%	49%	49%	41%	42%	48%	48%	51%	49%	43%	45%	49%	49%	45%
NET: 0-3	1588	794	794	195	306	306	288	238	254	389	447	334	417	93	214	156	131	162	103	169	179	209	173
	39%	40%	39%	40%	47%	40%	42%	39%	30%	35%	38%	39%	46%	46%	41%	39%	36%	40%	43%	42%	32%	37%	43%
Mean	4.01	4.01	4.01	4.01	3.66	3.92	3.88	3.93	4.52	4.25	4.06	3.96	3.70	3.56	3.92	4.01	4.11	3.86	3.86	3.87	4.42	4.12	3.90
Standard deviation	2.27	2.33	2.21	2.32	2.32	2.38	2.22	2.12	2.16	2.18	2.17	2.34	2.39	2.45	2.22	2.30	2.25	2.25	2.37	2.29	2.33	2.13	2.19
Standard error	0.04	0.05	0.05	0.11	0.09	0.08	0.08	0.09	0.08	0.06	0.07	0.09	0.07	0.18	0.10	0.12	0.11	0.12	0.16	0.11	0.09	0.09	0.11

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 7

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Newspapers**Base: All respondents**

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 29 1%	5 1%	6 1%	3 *	15 1%
9	(9) 41 1%	7 1%	11 1%	6 1%	18 1%
8	(8) 140 3%	16 2%	32 3%	30 3%	62 5%
7	(7) 329 8%	46 6%	69 6%	62 7%	151 12%
6	(6) 475 12%	67 8%	134 12%	95 11%	179 15%
5	(5) 852 21%	150 18%	243 22%	180 20%	279 23%
4	(4) 588 15%	113 14%	145 13%	143 16%	187 15%
3	(3) 533 13%	103 13%	171 15%	133 15%	126 10%
2	(2) 408 10%	109 13%	107 10%	108 12%	84 7%
1	(1) 249 6%	74 9%	66 6%	57 6%	52 4%
Do not trust at all	(0) 398 10%	131 16%	128 12%	73 8%	66 5%
NET: 8-10	210 5%	28 3%	49 4%	39 4%	95 8%
NET: 7-10	540 13%	74 9%	118 11%	101 11%	247 20%
NET: 4-7	2243 56%	377 46%	591 53%	480 54%	795 65%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 7

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Newspapers**Base: All respondents**

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1914 47%	330 40%	522 47%	418 47%	644 53%
NET: 0-3	1588 39%	417 51%	472 42%	371 42%	328 27%
Mean	4.01	3.37	3.86	3.90	4.66
Standard deviation	2.27	2.32	2.25	2.15	2.18
Standard error	0.04	0.08	0.07	0.07	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 8

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Social Services

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10)	46 1%	22 1%	24 1%	6 1%	10 1%	12 2%	10 1%	4 1%	5 1%	8 1%	11 1%	14 2%	13 2%	2 1%	10 2%	3 1%	6 2%	2 1%	1 1%	3 1%	9 2%	6 1%	4 1%
9	(9)	115 3%	66 3%	49 2%	20 4%	19 3%	27 3%	20 3%	8 1%	21 3%	35 3%	32 3%	25 3%	24 3%	3 2%	8 2%	14 3%	13 4%	9 2%	6 3%	12 3%	18 3%	17 3%	15 4%
8	(8)	430 11%	223 11%	207 10%	61 12%	72 11%	80 10%	58 8%	54 9%	105 12%	139 13%	145 12%	73 9%	72 8%	20 10%	51 10%	41 10%	35 10%	41 14%	35 11%	43 11%	69 12%	53 9%	44 11%
7	(7)	716 18%	374 19%	342 17%	118 24%	116 18%	130 17%	108 16%	93 15%	151 18%	223 20%	233 20%	140 16%	119 13%	33 17%	106 20%	71 18%	72 20%	66 16%	50 21%	65 16%	86 15%	98 17%	68 17%
6	(6)	721 18%	347 17%	374 18%	109 22%	112 17%	135 18%	117 17%	97 16%	151 18%	205 19%	223 19%	156 18%	137 15%	33 16%	94 18%	65 16%	64 18%	74 19%	31 13%	80 20%	99 18%	110 20%	70 18%
5	(5)	900 22%	431 22%	469 23%	89 18%	146 23%	172 22%	162 24%	156 26%	175 21%	221 20%	247 21%	210 25%	222 25%	44 22%	106 20%	101 25%	75 21%	82 20%	52 22%	88 22%	137 24%	119 21%	97 24%
4	(4)	372 9%	147 7%	225 11%	34 7%	48 7%	64 8%	64 9%	71 12%	89 11%	97 9%	106 9%	84 10%	84 9%	21 10%	47 9%	35 9%	33 9%	46 11%	24 10%	27 7%	49 9%	51 9%	38 10%
3	(3)	279 7%	133 7%	146 7%	14 3%	50 8%	51 7%	51 7%	48 8%	65 8%	70 6%	77 7%	63 7%	68 8%	14 7%	38 7%	18 4%	23 6%	30 8%	12 5%	28 7%	30 5%	57 10%	28 7%
2	(2)	172 4%	90 5%	83 4%	13 3%	25 4%	29 4%	35 5%	39 6%	31 4%	40 4%	49 4%	30 3%	52 6%	7 4%	20 4%	16 4%	17 5%	16 4%	13 5%	24 6%	30 5%	15 3%	15 4%
1	(1)	98 2%	51 3%	47 2%	4 1%	13 2%	24 3%	23 3%	12 2%	22 3%	27 2%	24 2%	21 2%	26 3%	9 4%	12 2%	11 3%	13 4%	11 3%	5 2%	8 2%	11 2%	12 2%	7 2%
Do not trust at all	(0)	194 5%	99 5%	95 5%	16 3%	35 5%	45 6%	40 6%	25 4%	33 4%	36 3%	37 3%	42 5%	80 9%	15 7%	28 5%	25 6%	10 3%	23 6%	12 5%	21 5%	23 4%	22 4%	15 4%
NET: 8-10		591 15%	311 16%	281 14%	87 18%	100 16%	119 15%	88 13%	66 11%	132 15%	182 17%	188 16%	112 13%	109 12%	25 12%	70 13%	58 14%	53 15%	52 13%	42 18%	58 15%	95 17%	76 14%	62 16%
NET: 7-10		1307 32%	685 35%	622 30%	205 42%	217 33%	249 32%	196 28%	159 26%	282 33%	405 37%	421 36%	252 29%	229 25%	58 29%	176 34%	128 32%	125 35%	118 29%	92 38%	124 31%	181 32%	174 31%	131 33%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 8

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Social Services

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2708	1297	1410	351	423	500	451	417	566	746	809	590	563	130	353	272	244	268	157	261	371	378	274
	67%	66%	68%	72%	65%	65%	66%	69%	67%	68%	68%	69%	63%	65%	68%	68%	68%	67%	65%	65%	66%	67%	68%
NET: 4-6	1992	924	1069	233	307	371	343	324	415	523	575	450	443	97	247	201	172	202	107	196	285	280	205
	49%	47%	52%	48%	47%	48%	50%	53%	49%	47%	49%	53%	49%	49%	47%	50%	48%	50%	44%	49%	51%	50%	51%
NET: 0-3	743	372	370	48	123	149	148	124	151	174	187	155	226	45	98	70	63	80	41	81	94	106	64
	18%	19%	18%	10%	19%	19%	22%	20%	18%	16%	16%	18%	25%	22%	19%	18%	17%	20%	17%	20%	17%	19%	16%
Mean	5.33	5.38	5.28	5.90	5.36	5.30	5.11	5.07	5.37	5.54	5.52	5.27	4.86	5.01	5.33	5.27	5.44	5.16	5.43	5.28	5.41	5.35	5.44
Standard deviation	2.19	2.24	2.15	1.98	2.24	2.30	2.28	2.08	2.13	2.10	2.07	2.17	2.41	2.35	2.23	2.26	2.16	2.21	2.23	2.22	2.18	2.12	2.10
Standard error	0.03	0.05	0.05	0.09	0.09	0.08	0.08	0.08	0.08	0.06	0.06	0.08	0.07	0.17	0.10	0.12	0.11	0.12	0.15	0.11	0.09	0.09	0.10

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 9

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Social Services**Base: All respondents**

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 46 1%	12 1%	13 1%	7 1%	14 1%
9	(9) 115 3%	26 3%	17 2%	20 2%	52 4%
8	(8) 430 11%	70 9%	90 8%	130 15%	139 11%
7	(7) 716 18%	133 16%	151 14%	212 24%	219 18%
6	(6) 721 18%	139 17%	189 17%	179 20%	214 18%
5	(5) 900 22%	205 25%	249 22%	176 20%	269 22%
4	(4) 372 9%	73 9%	114 10%	66 7%	118 10%
3	(3) 279 7%	57 7%	95 9%	40 5%	86 7%
2	(2) 172 4%	33 4%	68 6%	22 2%	49 4%
1	(1) 98 2%	21 3%	44 4%	12 1%	21 2%
Do not trust at all	(0) 194 5%	52 6%	81 7%	24 3%	37 3%
NET: 8-10	591 15%	108 13%	121 11%	158 18%	205 17%
NET: 7-10	1307 32%	241 29%	272 24%	370 42%	424 35%
NET: 4-7	2708 67%	551 67%	703 63%	633 71%	821 67%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 9

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Social Services**Base: All respondents**

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1992 49%	418 51%	552 50%	421 47%	602 49%
NET: 0-3	743 18%	163 20%	288 26%	99 11%	193 16%
Mean	5.33	5.18	4.83	5.82	5.53
Standard deviation	2.19	2.27	2.32	1.94	2.10
Standard error	0.03	0.08	0.07	0.06	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 10
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

MPs

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Trust completely	(10)	20	9	11	5	5	5	5	-	-	4	4	5	7	1	2	2	3	1	1	7	1	1
		*	*	1%	1%	1%	1%	1%	-	-	*	*	1%	1%	1%	1%	1%	1%	1%	*	1%	*	*
9	(9)	34	22	12	5	3	10	3	2	10	11	11	4	8	3	4	5	3	2	3	3	4	4
		1%	1%	1%	1%	1%	1%	*	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
8	(8)	129	74	55	14	15	26	15	16	43	48	25	29	28	3	15	14	14	11	9	14	19	11
		3%	4%	3%	3%	2%	3%	2%	3%	5%	4%	2%	3%	3%	1%	3%	4%	4%	3%	4%	3%	3%	3%
7	(7)	320	177	143	42	48	49	37	46	98	98	99	68	54	13	36	26	29	30	11	33	61	37
		8%	9%	7%	9%	7%	6%	5%	8%	12%	9%	8%	8%	6%	7%	7%	7%	8%	7%	5%	8%	11%	9%
6	(6)	474	226	248	44	67	87	67	81	129	152	150	93	79	22	56	45	43	38	27	41	80	52
		12%	11%	12%	9%	10%	11%	10%	13%	15%	14%	13%	11%	9%	11%	11%	12%	12%	9%	11%	10%	14%	13%
5	(5)	718	325	393	109	99	129	116	105	159	200	226	144	148	34	93	63	65	78	40	70	104	64
		18%	16%	19%	23%	15%	17%	17%	17%	19%	18%	19%	17%	17%	17%	18%	16%	18%	19%	16%	17%	19%	16%
4	(4)	524	266	257	71	87	93	88	71	115	144	167	118	95	24	73	49	44	55	27	52	65	64
		13%	13%	12%	15%	13%	12%	13%	12%	13%	13%	14%	14%	11%	12%	14%	12%	12%	14%	11%	13%	12%	16%
3	(3)	549	253	296	73	96	103	91	80	106	156	143	126	124	31	62	57	44	64	33	62	74	41
		14%	13%	14%	15%	15%	13%	13%	13%	12%	14%	12%	15%	14%	15%	12%	14%	12%	16%	14%	16%	13%	10%
2	(2)	456	205	252	47	87	82	97	69	75	109	144	100	103	14	58	53	38	38	34	48	58	49
		11%	10%	12%	10%	13%	11%	14%	11%	9%	10%	12%	12%	12%	7%	11%	13%	11%	9%	14%	12%	10%	12%
1	(1)	298	154	144	37	48	49	61	59	42	76	79	60	82	16	41	31	38	27	15	30	42	24
		7%	8%	7%	8%	7%	6%	9%	10%	5%	7%	7%	7%	9%	8%	8%	8%	11%	7%	6%	7%	7%	6%
Do not trust at all	(0)	521	270	251	38	91	135	108	77	72	105	134	111	170	38	80	56	38	56	42	45	64	54
		13%	14%	12%	8%	14%	18%	16%	13%	8%	9%	11%	13%	19%	19%	15%	14%	10%	14%	17%	11%	9%	14%
NET: 8-10		182	105	77	24	23	42	22	18	53	62	40	38	42	7	20	20	21	15	12	18	29	16
		5%	5%	4%	5%	4%	5%	3%	3%	6%	6%	3%	4%	5%	3%	4%	5%	6%	4%	5%	4%	4%	4%
NET: 7-10		502	281	221	66	71	90	59	64	151	160	139	105	96	20	56	46	50	44	24	51	90	53
		12%	14%	11%	14%	11%	12%	9%	11%	18%	15%	12%	12%	11%	10%	11%	12%	14%	11%	10%	13%	16%	13%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 10

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

MPs

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2036	994	1042	266	301	357	308	302	501	594	643	422	376	94	259	184	182	200	105	197	310	290	216
	50%	50%	51%	55%	47%	46%	45%	50%	59%	54%	54%	49%	42%	47%	50%	46%	50%	44%	49%	55%	52%	54%	
NET: 4-6	1716	817	899	224	253	308	271	257	403	496	543	354	322	81	222	157	153	170	94	163	249	247	179
	42%	41%	44%	46%	39%	40%	39%	42%	47%	45%	46%	41%	36%	40%	43%	39%	42%	43%	39%	41%	44%	44%	45%
NET: 0-3	1824	882	942	196	322	369	357	286	295	446	500	397	479	99	242	196	158	185	123	186	222	247	168
	45%	45%	46%	40%	50%	48%	52%	47%	35%	40%	42%	46%	53%	50%	46%	49%	44%	46%	51%	46%	40%	44%	42%
Mean	3.75	3.78	3.72	4.00	3.54	3.58	3.37	3.63	4.31	4.04	3.83	3.70	3.33	3.46	3.57	3.60	3.86	3.65	3.46	3.75	4.13	3.83	3.81
Standard deviation	2.35	2.42	2.28	2.22	2.33	2.47	2.31	2.30	2.26	2.30	2.27	2.32	2.46	2.44	2.36	2.38	2.40	2.29	2.41	2.29	2.33	2.26	2.36
Standard error	0.04	0.05	0.05	0.10	0.09	0.09	0.09	0.09	0.08	0.07	0.07	0.09	0.08	0.18	0.11	0.12	0.12	0.13	0.16	0.11	0.09	0.09	0.12

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 11

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

MPs

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 20 *	5 1%	3 *	4 *	7 1%
9	(9) 34 1%	6 1%	7 1%	5 1%	16 1%
8	(8) 129 3%	8 1%	33 3%	20 2%	68 6%
7	(7) 320 8%	34 4%	56 5%	78 9%	152 13%
6	(6) 474 12%	56 7%	94 8%	132 15%	193 16%
5	(5) 718 18%	115 14%	184 17%	157 18%	262 21%
4	(4) 524 13%	111 13%	120 11%	144 16%	150 12%
3	(3) 549 14%	112 14%	164 15%	132 15%	142 12%
2	(2) 456 11%	129 16%	138 12%	92 10%	96 8%
1	(1) 298 7%	75 9%	114 10%	53 6%	57 5%
Do not trust at all	(0) 521 13%	172 21%	200 18%	73 8%	76 6%
NET: 8-10	182 5%	19 2%	43 4%	30 3%	91 7%
NET: 7-10	502 12%	53 6%	98 9%	108 12%	243 20%
NET: 4-7	2036 50%	315 38%	453 41%	511 57%	757 62%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 11

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

MPs

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1716 42%	281 34%	398 36%	432 49%	604 50%
NET: 0-3	1824 45%	488 59%	615 55%	349 39%	372 30%
Mean	3.75	2.95	3.23	4.02	4.56
Standard deviation	2.35	2.28	2.35	2.16	2.22
Standard error	0.04	0.08	0.07	0.07	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 12
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?
Government Ministers
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10) 1%	22 1%	14 1%	8 1%	3 1%	5 1%	8 1%	3 *	1 *	2 *	5 *	6 1%	5 1%	6 1%	2 1%	3 1%	- 1%	2 1%	- 1%	1 1%	2 *	7 1%	4 1%	2 1%
9	(9) 1%	48 1%	23 1%	25 1%	10 2%	6 1%	12 2%	2 *	4 1%	14 2%	17 2%	15 1%	7 1%	10 1%	2 1%	4 1%	5 1%	7 1%	5 1%	3 1%	7 2%	9 2%	3 1%	2 *
8	(8) 3%	139 3%	81 4%	58 3%	14 3%	27 4%	27 4%	11 2%	16 3%	45 5%	42 4%	35 3%	38 4%	25 3%	5 2%	18 3%	12 3%	10 3%	15 4%	13 5%	12 3%	24 4%	19 3%	11 3%
7	(7) 8%	325 8%	171 9%	154 7%	38 8%	51 8%	51 7%	45 7%	40 7%	100 12%	94 9%	93 8%	78 9%	60 7%	15 8%	36 7%	30 7%	31 9%	29 7%	16 7%	35 9%	51 9%	46 8%	36 9%
6	(6) 12%	479 12%	218 11%	261 13%	73 15%	52 8%	79 10%	64 9%	78 13%	132 16%	141 13%	161 14%	91 11%	86 10%	21 11%	61 12%	46 12%	43 12%	50 12%	22 9%	44 11%	71 13%	73 13%	49 12%
5	(5) 18%	733 18%	330 17%	404 20%	110 23%	117 18%	144 19%	118 17%	96 16%	148 17%	203 18%	225 19%	158 18%	147 16%	34 17%	72 14%	60 15%	75 21%	78 19%	39 16%	78 20%	108 19%	113 20%	76 19%
4	(4) 13%	514 13%	242 12%	272 13%	67 14%	100 15%	87 11%	79 11%	69 11%	112 13%	155 14%	148 13%	108 13%	102 11%	23 12%	75 14%	57 14%	43 12%	52 13%	24 10%	49 12%	65 12%	78 14%	48 12%
3	(3) 14%	556 14%	271 14%	284 14%	57 12%	87 14%	109 14%	109 16%	95 16%	99 12%	155 14%	172 15%	105 12%	125 14%	30 15%	86 17%	59 15%	38 10%	57 14%	36 15%	56 14%	68 12%	69 12%	57 14%
2	(2) 10%	409 10%	210 11%	199 10%	48 10%	73 11%	63 8%	85 12%	68 11%	74 9%	106 10%	108 9%	106 12%	89 10%	20 10%	51 10%	42 10%	35 10%	30 7%	30 13%	38 9%	62 11%	63 11%	39 10%
1	(1) 7%	295 7%	143 7%	152 7%	19 4%	43 7%	64 8%	69 10%	57 9%	42 5%	75 7%	79 7%	59 7%	81 9%	11 5%	38 7%	31 8%	38 10%	27 7%	18 8%	29 7%	40 7%	36 6%	27 7%
Do not trust at all	(0) 13%	521 13%	277 14%	244 12%	46 10%	86 13%	123 16%	102 15%	83 14%	81 10%	108 10%	141 12%	102 12%	168 19%	36 18%	77 15%	58 14%	39 11%	57 14%	38 16%	51 13%	53 10%	57 10%	54 14%
NET: 8-10	209 5%	118 6%	91 4%	27 6%	38 6%	47 6%	16 2%	21 3%	60 7%	64 6%	56 5%	49 6%	41 5%	9 5%	25 5%	18 4%	19 5%	20 5%	17 7%	20 5%	40 7%	26 5%	15 4%	
NET: 7-10	535 13%	289 15%	246 12%	65 13%	89 14%	98 13%	61 9%	61 10%	160 19%	158 14%	149 13%	127 15%	100 11%	24 12%	61 12%	47 12%	51 14%	49 12%	33 14%	55 14%	92 16%	72 13%	51 13%	



Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 12

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Government Ministers

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2051	960	1091	288	320	362	306	283	493	594	628	435	394	94	243	193	192	209	100	206	296	309	209
	51%	48%	53%	59%	49%	47%	45%	47%	58%	54%	53%	51%	44%	47%	47%	48%	53%	52%	42%	52%	53%	55%	52%
NET: 4-6	1726	790	936	250	268	311	261	243	393	500	534	357	335	79	207	163	160	180	84	171	244	264	173
	43%	40%	45%	52%	41%	40%	38%	40%	46%	45%	45%	42%	37%	39%	40%	41%	45%	45%	35%	43%	44%	47%	43%
NET: 0-3	1781	902	879	170	289	359	365	303	296	444	500	373	463	97	252	190	149	171	123	174	224	225	176
	44%	46%	43%	35%	45%	47%	53%	50%	35%	40%	42%	43%	52%	48%	48%	47%	41%	43%	51%	43%	40%	40%	44%
Mean	3.82	3.78	3.84	4.20	3.75	3.68	3.35	3.55	4.32	4.02	3.90	3.86	3.40	3.60	3.62	3.63	3.90	3.80	3.59	3.84	4.11	3.96	3.79
Standard deviation	2.38	2.45	2.31	2.26	2.37	2.50	2.27	2.32	2.35	2.31	2.33	2.38	2.47	2.47	2.37	2.36	2.40	2.36	2.50	2.38	2.41	2.28	2.34
Standard error	0.04	0.06	0.05	0.11	0.09	0.09	0.08	0.09	0.08	0.07	0.07	0.09	0.08	0.18	0.11	0.12	0.12	0.13	0.17	0.12	0.10	0.09	0.12

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 13

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Government Ministers

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 22 1%	4 *	3 *	4 *	12 1%
9	(9) 48 1%	4 1%	15 1%	9 1%	20 2%
8	(8) 139 3%	11 1%	34 3%	17 2%	78 6%
7	(7) 325 8%	26 3%	73 7%	49 6%	177 15%
6	(6) 479 12%	62 8%	109 10%	113 13%	196 16%
5	(5) 733 18%	93 11%	187 17%	187 21%	267 22%
4	(4) 514 13%	114 14%	141 13%	123 14%	135 11%
3	(3) 556 14%	130 16%	158 14%	132 15%	136 11%
2	(2) 409 10%	100 12%	126 11%	97 11%	86 7%
1	(1) 295 7%	97 12%	93 8%	63 7%	41 3%
Do not trust at all	(0) 521 13%	181 22%	173 16%	96 11%	71 6%
NET: 8-10	209 5%	19 2%	51 5%	29 3%	110 9%
NET: 7-10	535 13%	45 5%	124 11%	79 9%	287 24%
NET: 4-7	2051 51%	295 36%	509 46%	472 53%	775 64%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 13

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Government Ministers

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1726 43%	269 33%	436 39%	423 48%	598 49%
NET: 0-3	1781 44%	508 62%	551 50%	388 44%	334 27%
Mean	3.82	2.83	3.52	3.77	4.79
Standard deviation	2.38	2.25	2.38	2.19	2.23
Standard error	0.04	0.08	0.07	0.07	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 14
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?
Your local Council
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10)	40 1%	19 1%	20 1%	8 2%	11 2%	10 1%	4 1%	3 1%	4 1%	6 1%	13 1%	8 1%	13 1%	1 1%	5 1%	2 *	5 1%	2 1%	3 1%	8 1%	7 1%	4 1%	
9	(9)	104 3%	59 3%	45 2%	13 3%	13 2%	23 3%	18 3%	16 3%	21 3%	39 4%	23 2%	20 2%	21 2%	3 2%	10 4%	15 3%	10 2%	9 2%	4 2%	9 2%	20 4%	15 3%	9 2%
8	(8)	324 8%	168 9%	156 8%	34 7%	44 7%	50 7%	45 7%	52 9%	99 12%	97 9%	93 8%	65 8%	69 8%	15 8%	32 6%	19 5%	25 7%	39 10%	20 8%	32 8%	48 9%	50 9%	42 10%
7	(7)	589 15%	295 15%	294 14%	77 16%	92 14%	103 13%	89 13%	75 12%	154 18%	169 15%	196 17%	113 13%	111 12%	22 11%	65 13%	58 14%	66 18%	59 15%	43 18%	64 16%	78 14%	70 13%	64 16%
6	(6)	714 18%	338 17%	376 18%	108 22%	101 16%	132 17%	109 16%	109 18%	154 18%	225 20%	219 18%	139 16%	131 15%	37 18%	110 21%	69 17%	66 18%	57 14%	33 14%	70 18%	106 19%	104 18%	62 16%
5	(5)	890 22%	398 20%	492 24%	110 23%	149 23%	169 22%	161 23%	131 22%	169 20%	230 21%	275 23%	200 23%	184 20%	36 18%	116 22%	90 22%	83 23%	83 21%	52 22%	90 23%	123 22%	136 24%	82 21%
4	(4)	468 12%	227 11%	240 12%	54 11%	79 12%	97 13%	74 11%	70 12%	93 11%	127 12%	137 12%	94 11%	108 12%	27 13%	69 13%	47 12%	34 9%	53 13%	28 12%	39 10%	60 11%	64 11%	47 12%
3	(3)	337 8%	158 8%	179 9%	32 7%	57 9%	65 8%	59 9%	62 10%	62 7%	88 8%	88 7%	70 8%	92 10%	14 7%	46 9%	38 10%	23 6%	34 9%	23 9%	40 10%	38 7%	40 7%	40 10%
2	(2)	214 5%	122 6%	92 4%	23 5%	32 5%	50 6%	44 6%	32 5%	34 4%	49 4%	46 4%	59 7%	59 7%	14 7%	20 4%	27 7%	21 6%	21 5%	7 3%	21 5%	27 5%	34 6%	22 6%
1	(1)	132 3%	70 4%	62 3%	5 1%	25 4%	20 3%	41 6%	19 3%	23 3%	31 3%	34 3%	35 4%	32 4%	15 7%	13 3%	5 1%	11 3%	17 4%	11 5%	21 4%	17 3%	11 3%	
Do not trust at all	(0)	231 6%	127 6%	104 5%	20 4%	45 7%	50 7%	43 6%	37 6%	36 4%	41 4%	60 5%	53 6%	78 9%	17 8%	35 7%	31 8%	17 5%	25 6%	16 7%	21 5%	32 6%	23 4%	15 4%
NET: 8-10		468 12%	247 12%	221 11%	55 11%	68 10%	83 11%	67 10%	71 12%	125 15%	142 13%	129 11%	93 11%	103 11%	19 10%	47 9%	36 9%	40 11%	51 13%	27 11%	44 11%	76 14%	73 13%	55 14%
NET: 7-10		1057 26%	542 27%	516 25%	132 27%	159 25%	186 24%	155 23%	145 24%	279 33%	311 28%	325 27%	206 24%	214 24%	41 21%	113 22%	94 24%	105 29%	110 27%	70 29%	108 27%	154 27%	143 26%	119 30%



Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 14

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Your local Council

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2661	1258	1403	350	421	500	434	385	570	751	826	547	534	122	359	263	248	252	156	264	367	374	256
	66%	64%	68%	72%	65%	65%	63%	64%	67%	68%	70%	64%	60%	61%	69%	66%	69%	63%	65%	66%	65%	67%	64%
NET: 4-6	2071	963	1109	273	330	397	345	311	416	582	630	434	423	100	294	205	182	194	113	199	289	304	192
	51%	49%	54%	56%	51%	52%	50%	51%	49%	53%	53%	51%	47%	50%	56%	51%	51%	48%	47%	50%	52%	54%	48%
NET: 0-3	913	476	437	79	158	185	187	150	154	209	228	217	261	59	114	101	73	97	57	93	118	114	89
	23%	24%	21%	16%	24%	24%	27%	25%	18%	19%	19%	25%	29%	30%	22%	25%	20%	24%	24%	23%	21%	20%	22%
Mean	5.00	4.97	5.03	5.31	4.86	4.90	4.72	4.90	5.33	5.24	5.14	4.85	4.69	4.53	4.92	4.84	5.17	4.91	4.96	5.04	5.12	5.11	5.14
Standard deviation	2.24	2.33	2.15	2.05	2.30	2.28	2.30	2.24	2.15	2.12	2.15	2.29	2.41	2.41	2.17	2.26	2.20	2.30	2.31	2.19	2.29	2.17	2.18
Standard error	0.04	0.05	0.05	0.10	0.09	0.08	0.09	0.09	0.08	0.06	0.07	0.09	0.07	0.18	0.10	0.12	0.11	0.13	0.16	0.11	0.09	0.09	0.11

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 15

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Your local Council

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 40 1%	8 1%	8 1%	9 1%	15 1%
9	(9) 104 3%	13 2%	23 2%	22 3%	46 4%
8	(8) 324 8%	62 8%	69 6%	94 11%	100 8%
7	(7) 589 15%	98 12%	121 11%	161 18%	209 17%
6	(6) 714 18%	131 16%	166 15%	197 22%	221 18%
5	(5) 890 22%	173 21%	248 22%	184 21%	284 23%
4	(4) 468 12%	109 13%	137 12%	91 10%	130 11%
3	(3) 337 8%	79 10%	111 10%	63 7%	84 7%
2	(2) 214 5%	54 7%	77 7%	33 4%	49 4%
1	(1) 132 3%	29 4%	57 5%	13 1%	33 3%
Do not trust at all	(0) 231 6%	65 8%	95 9%	22 2%	49 4%
NET: 8-10	468 12%	83 10%	100 9%	125 14%	160 13%
NET: 7-10	1057 26%	181 22%	220 20%	287 32%	369 30%
NET: 4-7	2661 66%	511 62%	673 61%	633 71%	844 69%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 15

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Your local Council

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	2071 51%	413 50%	552 50%	472 53%	635 52%
NET: 0-3	913 23%	228 28%	339 31%	131 15%	215 18%
Mean	5.00	4.67	4.51	5.51	5.30
Standard deviation	2.24	2.32	2.35	1.96	2.15
Standard error	0.04	0.08	0.07	0.07	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 16
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Banks
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10)	96 2%	39 2%	57 3%	15 3%	25 4%	21 3%	12 2%	8 1%	15 2%	25 2%	26 3%	27 3%	4 2%	10 2%	11 3%	12 3%	6 2%	2 1%	10 2%	21 4%	13 2%	6 2%	
9	(9)	224 6%	113 6%	111 5%	39 8%	27 4%	33 4%	33 5%	22 4%	70 8%	62 6%	64 5%	47 6%	51 6%	9 5%	31 6%	23 6%	25 7%	20 5%	12 5%	21 5%	24 4%	33 6%	25 6%
8	(8)	484 12%	231 12%	253 12%	64 13%	63 10%	71 9%	68 10%	84 14%	134 16%	149 14%	127 11%	106 12%	102 11%	23 11%	53 10%	38 10%	42 12%	56 14%	34 14%	57 14%	61 11%	72 13%	48 12%
7	(7)	676 17%	315 16%	361 18%	83 17%	104 16%	117 15%	103 15%	103 17%	168 20%	182 16%	204 17%	151 18%	138 15%	30 15%	78 15%	67 17%	65 18%	73 18%	33 14%	71 18%	109 15%	69 19%	69 17%
6	(6)	626 15%	286 14%	340 16%	77 16%	99 15%	132 17%	96 14%	91 15%	131 15%	185 17%	192 16%	125 15%	124 14%	27 14%	71 14%	58 15%	62 17%	62 15%	46 19%	54 13%	81 14%	91 16%	73 18%
5	(5)	764 19%	346 17%	418 20%	83 17%	127 20%	158 21%	147 21%	117 19%	131 15%	195 18%	222 19%	174 20%	173 19%	35 17%	120 23%	84 21%	64 18%	83 21%	38 16%	66 16%	113 20%	88 16%	73 18%
4	(4)	376 9%	194 10%	182 9%	52 11%	64 10%	66 9%	67 10%	59 10%	69 8%	119 11%	116 10%	71 8%	71 8%	16 8%	51 10%	38 9%	29 8%	38 10%	29 12%	33 8%	61 11%	48 9%	33 8%
3	(3)	282 7%	147 7%	135 7%	25 5%	42 6%	73 9%	53 8%	40 7%	50 6%	75 7%	88 7%	54 6%	64 7%	18 9%	41 8%	23 6%	16 5%	21 5%	14 6%	33 8%	51 9%	36 6%	28 7%
2	(2)	200 5%	108 5%	92 4%	25 5%	42 6%	31 4%	30 4%	43 7%	31 4%	47 4%	67 6%	33 4%	52 6%	10 5%	27 5%	19 5%	20 5%	15 4%	9 4%	21 5%	30 5%	29 5%	21 5%
1	(1)	115 3%	66 3%	49 2%	6 1%	24 4%	23 3%	25 4%	13 2%	24 3%	30 3%	27 2%	25 3%	33 4%	8 4%	10 2%	14 4%	11 3%	9 2%	7 3%	15 4%	13 2%	15 3%	11 3%
Do not trust at all	(0)	198 5%	135 7%	63 3%	16 3%	31 5%	45 6%	53 8%	28 5%	26 3%	39 4%	52 4%	46 5%	61 7%	19 9%	27 5%	25 6%	13 4%	17 4%	14 6%	20 5%	23 4%	26 5%	14 4%
NET: 8-10		804 20%	384 19%	420 20%	119 24%	115 18%	125 16%	114 17%	113 19%	219 26%	230 21%	215 18%	179 21%	180 20%	36 18%	95 18%	73 18%	80 22%	82 21%	49 20%	87 22%	106 19%	118 21%	79 20%
NET: 7-10		1481 37%	699 35%	782 38%	201 42%	219 34%	242 31%	216 31%	216 36%	387 46%	411 37%	420 35%	330 38%	319 35%	66 33%	172 33%	140 35%	145 40%	155 39%	82 34%	159 40%	188 34%	227 40%	147 37%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 16

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Banks

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2443	1142	1301	295	393	472	413	370	499	681	734	520	506	108	320	247	220	256	147	224	337	336	247
	60%	58%	63%	61%	61%	61%	60%	61%	59%	62%	62%	61%	56%	54%	61%	62%	61%	64%	61%	56%	60%	60%	62%
NET: 4-6	1766	826	940	213	290	356	310	267	331	499	530	369	368	78	242	181	155	183	114	152	255	228	179
	44%	42%	46%	44%	45%	46%	45%	44%	39%	45%	45%	43%	41%	39%	46%	45%	43%	46%	47%	38%	46%	41%	45%
NET: 0-3	795	455	340	71	138	171	161	124	131	191	234	158	211	55	106	80	60	62	44	89	117	106	74
	20%	23%	16%	15%	21%	22%	23%	20%	15%	17%	20%	18%	23%	28%	20%	20%	17%	15%	18%	22%	21%	19%	19%
Mean	5.45	5.26	5.63	5.81	5.32	5.26	5.11	5.35	5.87	5.55	5.42	5.53	5.28	5.02	5.33	5.34	5.69	5.60	5.39	5.44	5.37	5.58	5.54
Standard deviation	2.38	2.51	2.24	2.29	2.44	2.38	2.48	2.31	2.29	2.27	2.32	2.41	2.56	2.65	2.35	2.46	2.37	2.25	2.36	2.47	2.36	2.39	2.28
Standard error	0.04	0.06	0.05	0.11	0.09	0.08	0.09	0.09	0.08	0.07	0.07	0.09	0.08	0.19	0.11	0.13	0.12	0.12	0.16	0.12	0.10	0.10	0.11

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 17

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Banks

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 96 2%	20 2%	35 3%	10 1%	32 3%
9	(9) 224 6%	23 3%	69 6%	39 4%	93 8%
8	(8) 484 12%	69 8%	138 12%	96 11%	181 15%
7	(7) 676 17%	102 12%	181 16%	157 18%	237 19%
6	(6) 626 15%	114 14%	165 15%	159 18%	188 15%
5	(5) 764 19%	146 18%	216 19%	170 19%	232 19%
4	(4) 376 9%	87 11%	104 9%	91 10%	95 8%
3	(3) 282 7%	72 9%	70 6%	73 8%	66 5%
2	(2) 200 5%	73 9%	53 5%	37 4%	38 3%
1	(1) 115 3%	45 5%	26 2%	21 2%	23 2%
Do not trust at all	(0) 198 5%	72 9%	55 5%	36 4%	35 3%
NET: 8-10	804 20%	111 14%	241 22%	146 16%	306 25%
NET: 7-10	1481 37%	213 26%	422 38%	303 34%	543 45%
NET: 4-7	2443 60%	449 55%	666 60%	577 65%	751 62%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 17

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Banks**Base: All respondents**

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1766 44%	347 42%	485 44%	419 47%	515 42%
NET: 0-3	795 20%	262 32%	204 18%	167 19%	162 13%
Mean	5.45	4.66	5.55	5.40	5.93
Standard deviation	2.38	2.58	2.41	2.21	2.21
Standard error	0.04	0.09	0.07	0.07	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 18
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Doctors
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Trust completely	(10) 295 7%	164 8%	131 6%	38 8%	34 5%	56 7%	33 5%	44 7%	91 11%	69 6%	82 7%	67 8%	77 9%	14 7%	45 9%	24 6%	28 8%	36 9%	21 9%	27 7%	37 7%	34 6%	30 8%
9	(9) 726 18%	402 20%	325 16%	86 18%	90 14%	101 13%	109 16%	121 20%	220 26%	239 22%	209 18%	132 15%	147 16%	40 20%	76 15%	62 15%	79 22%	61 15%	41 17%	77 19%	113 20%	100 18%	78 19%
8	(8) 1180 29%	605 31%	575 28%	140 29%	168 26%	216 28%	202 29%	195 32%	259 30%	353 32%	363 31%	238 28%	224 25%	58 29%	169 33%	119 30%	99 27%	117 29%	80 33%	106 26%	142 25%	161 29%	130 33%
7	(7) 815 20%	354 18%	461 22%	101 21%	145 22%	163 21%	155 23%	106 17%	145 17%	214 19%	222 19%	201 24%	177 20%	37 18%	97 19%	93 23%	71 20%	92 23%	45 19%	76 19%	109 19%	124 22%	72 18%
6	(6) 435 11%	187 9%	248 12%	49 10%	77 12%	95 12%	84 12%	61 10%	69 8%	102 9%	147 12%	84 10%	101 11%	21 11%	55 11%	39 10%	32 9%	44 11%	23 9%	54 14%	62 11%	67 12%	36 9%
5	(5) 325 8%	145 7%	179 9%	39 8%	80 12%	77 10%	61 9%	41 7%	26 3%	68 6%	89 8%	73 9%	95 11%	14 7%	42 8%	31 8%	28 8%	30 8%	18 7%	32 8%	56 10%	44 8%	30 8%
4	(4) 122 3%	53 3%	70 3%	15 3%	24 4%	26 3%	21 3%	19 3%	19 2%	23 2%	36 3%	29 3%	34 4%	9 5%	13 2%	20 5%	8 2%	8 2%	8 3%	11 3%	19 3%	14 2%	10 3%
3	(3) 66 2%	28 1%	38 2%	10 2%	13 2%	14 2%	8 1%	12 2%	9 1%	18 2%	15 1%	13 1%	20 2%	2 1%	11 2%	4 1%	9 3%	6 1%	- -	10 2%	11 2%	7 1%	6 2%
2	(2) 32 1%	14 1%	18 1%	4 1%	2 *	7 1%	7 1%	6 1%	5 1%	9 1%	9 1%	4 *	11 1%	1 *	4 1%	5 1%	4 1%	2 1%	2 1%	3 1%	3 *	4 1%	3 1%
1	(1) 19 *	11 1%	7 *	- -	6 1%	3 *	3 *	2 *	5 1%	1 *	5 *	7 1%	5 1%	- -	3 1%	1 *	2 1%	1 *	2 1%	1 *	4 1%	3 *	1 *
Do not trust at all	(0) 27 1%	17 1%	9 *	3 1%	7 1%	10 1%	4 1%	- -	2 *	5 *	5 *	8 1%	8 1%	3 2%	4 1%	2 1%	- -	1 *	1 *	4 1%	5 1%	3 *	3 1%
NET: 8-10	2202 54%	1171 59%	1031 50%	264 55%	292 45%	372 48%	344 50%	359 59%	569 67%	661 60%	655 55%	437 51%	448 50%	112 56%	290 56%	205 51%	206 57%	214 54%	141 59%	209 52%	291 52%	295 53%	238 60%
NET: 7-10	3017 75%	1525 77%	1492 72%	365 75%	437 68%	536 70%	500 73%	465 77%	714 84%	875 79%	877 74%	638 75%	625 70%	149 74%	387 74%	298 74%	276 77%	307 77%	186 78%	285 71%	400 71%	419 75%	310 77%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 18

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Doctors

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	1698	739	958	203	326	361	321	227	259	408	494	388	406	81	208	183	139	175	93	173	246	249	149
	42%	37%	46%	42%	50%	47%	47%	37%	30%	37%	42%	45%	45%	41%	40%	46%	39%	44%	39%	43%	44%	44%	37%
NET: 4-6	882	385	497	103	181	198	166	121	114	194	272	186	229	45	111	90	68	83	49	97	138	125	77
	22%	19%	24%	21%	28%	26%	24%	20%	13%	18%	23%	22%	26%	22%	21%	23%	19%	21%	20%	24%	25%	22%	19%
NET: 0-3	143	71	72	17	29	34	22	20	21	33	34	32	44	7	22	12	15	11	5	18	22	17	13
	4%	4%	3%	4%	4%	4%	3%	3%	2%	3%	3%	4%	5%	3%	4%	3%	4%	3%	2%	5%	4%	3%	3%
Mean	7.33	7.45	7.22	7.36	6.98	7.10	7.21	7.46	7.81	7.52	7.36	7.25	7.16	7.33	7.32	7.23	7.44	7.42	7.46	7.24	7.23	7.32	7.45
Standard deviation	1.79	1.82	1.75	1.77	1.88	1.90	1.71	1.70	1.64	1.65	1.73	1.85	1.95	1.89	1.85	1.76	1.78	1.66	1.74	1.87	1.88	1.70	1.76
Standard error	0.03	0.04	0.04	0.08	0.07	0.07	0.06	0.07	0.06	0.05	0.05	0.07	0.06	0.14	0.08	0.09	0.09	0.09	0.12	0.09	0.08	0.07	0.09

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 19

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Doctors**Base: All respondents**

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Trust completely	(10)	295 7%	55 7%	90 8%	55 6%	96 8%
9	(9)	726 18%	137 17%	167 15%	193 22%	229 19%
8	(8)	1180 29%	244 30%	311 28%	281 32%	344 28%
7	(7)	815 20%	160 20%	212 19%	185 21%	257 21%
6	(6)	435 11%	95 12%	133 12%	79 9%	128 11%
5	(5)	325 8%	73 9%	101 9%	52 6%	98 8%
4	(4)	122 3%	30 4%	35 3%	23 3%	34 3%
3	(3)	66 2%	10 1%	28 2%	11 1%	17 1%
2	(2)	32 1%	10 1%	13 1%	4 *	5 *
1	(1)	19 *	3 *	11 1%	2 *	3 *
Do not trust at all	(0)	27 1%	4 *	11 1%	4 1%	8 1%
NET: 8-10		2202 54%	436 53%	568 51%	529 59%	668 55%
NET: 7-10		3017 75%	597 73%	780 70%	714 80%	926 76%
NET: 4-7		1698 42%	359 44%	482 43%	340 38%	517 42%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 19

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Doctors

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	882 22%	199 24%	270 24%	154 17%	260 21%
NET: 0-3	143 4%	27 3%	62 6%	21 2%	33 3%
Mean	7.33	7.26	7.14	7.53	7.41
Standard deviation	1.79	1.78	1.96	1.62	1.73
Standard error	0.03	0.06	0.06	0.05	0.05

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 20

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Police

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10) 4%	180 4%	87 4%	93 5%	17 3%	30 5%	43 6%	25 4%	28 5%	38 4%	40 4%	58 5%	34 4%	48 5%	9 5%	21 4%	11 3%	17 5%	13 3%	8 3%	17 4%	29 5%	30 5%	25 6%
9	(9) 10%	420 11%	212 11%	208 10%	35 7%	51 8%	73 9%	73 11%	54 9%	134 16%	114 10%	122 10%	93 11%	92 10%	17 9%	45 9%	38 9%	36 10%	43 11%	27 11%	43 11%	67 12%	54 10%	50 12%
8	(8) 21%	864 21%	398 20%	466 23%	96 20%	123 19%	142 18%	143 21%	148 24%	211 25%	257 23%	253 21%	179 21%	174 19%	43 22%	116 22%	78 19%	83 23%	100 25%	58 24%	77 19%	99 18%	113 20%	96 24%
7	(7) 22%	904 22%	436 22%	469 23%	118 24%	143 22%	167 22%	147 21%	132 22%	197 23%	267 24%	272 23%	190 22%	174 19%	40 20%	121 23%	100 25%	74 21%	87 22%	43 18%	82 20%	120 21%	144 26%	95 24%
6	(6) 14%	580 14%	284 14%	295 14%	64 13%	83 13%	134 18%	105 15%	84 14%	108 13%	155 14%	169 14%	127 15%	129 14%	32 16%	66 13%	62 16%	56 16%	62 16%	33 14%	64 16%	70 12%	83 15%	52 13%
5	(5) 12%	501 12%	237 12%	264 13%	77 16%	98 15%	91 12%	81 12%	79 13%	74 9%	121 11%	144 12%	110 13%	125 14%	23 11%	68 13%	48 12%	41 11%	38 9%	31 13%	59 15%	87 15%	65 12%	41 10%
4	(4) 5%	211 5%	110 6%	100 5%	30 6%	39 6%	44 6%	35 5%	34 6%	28 3%	56 5%	61 5%	43 5%	50 6%	14 7%	25 5%	21 5%	23 6%	15 4%	16 7%	22 6%	36 6%	24 4%	15 4%
3	(3) 3%	134 3%	65 3%	70 3%	22 5%	22 3%	24 3%	23 3%	21 3%	23 3%	38 3%	43 4%	20 2%	34 4%	4 2%	24 5%	11 3%	12 3%	16 4%	6 3%	15 4%	17 3%	18 3%	10 2%
2	(2) 2%	86 2%	50 3%	37 2%	6 1%	21 3%	16 2%	20 3%	8 1%	16 2%	19 2%	23 2%	22 3%	23 3%	5 2%	12 2%	13 3%	6 2%	11 3%	3 1%	8 2%	11 2%	12 2%	5 1%
1	(1) 2%	62 2%	37 2%	25 1%	5 1%	15 2%	13 2%	16 2%	8 1%	6 1%	13 1%	19 2%	15 2%	16 2%	6 3%	8 1%	9 2%	5 1%	6 1%	4 2%	9 1%	5 2%	5 1%	
Do not trust at all	(0) 2%	100 2%	66 3%	34 2%	15 3%	21 3%	21 3%	18 3%	11 2%	15 2%	23 2%	20 2%	24 3%	33 4%	5 3%	14 3%	9 2%	7 2%	11 3%	8 3%	9 2%	16 3%	13 2%	8 2%
NET: 8-10		1464 36%	696 35%	767 37%	148 31%	204 32%	258 34%	241 35%	230 38%	383 45%	410 37%	433 37%	306 36%	314 35%	70 35%	183 35%	126 32%	136 38%	156 39%	93 39%	138 34%	195 35%	197 35%	171 43%
NET: 7-10		2368 59%	1132 57%	1236 60%	266 55%	347 54%	425 55%	389 57%	362 60%	580 68%	677 61%	705 60%	496 58%	488 54%	110 55%	303 58%	226 57%	210 58%	242 61%	136 57%	219 55%	315 56%	341 61%	265 66%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 20

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Police

Base: All respondents

	Gender		Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2196	1067	1129	289	364	437	370	329	408	599	646	470	479	109	280	231	194	201	123	227	312	316	202
	54%	54%	55%	60%	56%	57%	54%	54%	48%	54%	55%	55%	53%	55%	54%	58%	54%	50%	51%	57%	56%	56%	51%
NET: 4-6	1291	631	660	171	220	270	222	197	210	332	374	280	304	69	160	131	120	115	80	145	192	172	108
	32%	32%	32%	35%	34%	35%	32%	33%	25%	30%	32%	33%	34%	35%	31%	33%	33%	29%	33%	36%	34%	31%	27%
NET: 0-3	382	218	165	48	79	74	76	47	59	92	104	81	105	21	58	43	31	43	24	36	53	48	27
	9%	11%	8%	10%	12%	10%	11%	8%	7%	8%	9%	9%	12%	10%	11%	8%	11%	10%	9%	9%	9%	9%	7%
Mean	6.50	6.39	6.61	6.29	6.21	6.44	6.39	6.59	6.94	6.60	6.57	6.47	6.33	6.35	6.41	6.34	6.55	6.54	6.41	6.45	6.42	6.60	6.86
Standard deviation	2.17	2.29	2.05	2.14	2.32	2.21	2.24	2.06	2.01	2.06	2.11	2.20	2.35	2.28	2.20	2.17	2.12	2.19	2.29	2.13	2.26	2.09	2.06
Standard error	0.03	0.05	0.04	0.10	0.09	0.08	0.08	0.08	0.07	0.06	0.06	0.08	0.07	0.17	0.10	0.11	0.11	0.12	0.15	0.10	0.09	0.09	0.10

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 21

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Police**Base: All respondents**

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Trust completely	(10)	180 4%	36 4%	53 5%	32 4%	58 5%
9	(9)	420 10%	72 9%	112 10%	93 10%	144 12%
8	(8)	864 21%	149 18%	226 20%	196 22%	292 24%
7	(7)	904 22%	179 22%	228 20%	223 25%	276 23%
6	(6)	580 14%	109 13%	163 15%	136 15%	172 14%
5	(5)	501 12%	120 15%	147 13%	95 11%	140 11%
4	(4)	211 5%	47 6%	60 5%	47 5%	56 5%
3	(3)	134 3%	38 5%	34 3%	33 4%	29 2%
2	(2)	86 2%	26 3%	29 3%	13 1%	18 1%
1	(1)	62 2%	17 2%	19 2%	11 1%	15 1%
Do not trust at all	(0)	100 2%	29 4%	41 4%	10 1%	19 2%
NET: 8-10		1464 36%	258 31%	390 35%	321 36%	494 41%
NET: 7-10		2368 59%	437 53%	618 56%	544 61%	770 63%
NET: 4-7		2196 54%	454 55%	598 54%	500 56%	644 53%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 21

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

Police

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	1291 32%	275 34%	370 33%	278 31%	368 30%
NET: 0-3	382 9%	110 13%	124 11%	68 8%	81 7%
Mean	6.50	6.18	6.36	6.63	6.76
Standard deviation	2.17	2.35	2.32	1.97	2.02
Standard error	0.03	0.08	0.07	0.07	0.06

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 22
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?
The ordinary man/woman in the street
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Trust completely	(10)	22 1%	11 1%	12 1%	5 1%	3 *	5 1%	4 1%	2 *	3 *	4 *	7 1%	8 1%	-	2 *	3 1%	2 *	1 *	2 1%	1 *	7 1%	3 1%	2 *	
9	(9)	85 2%	39 2%	46 2%	9 2%	16 2%	9 1%	11 2%	15 2%	26 3%	29 3%	13 2%	15 2%	3 2%	10 2%	3 1%	11 3%	20 5%	4 2%	8 2%	9 2%	13 2%	4 1%	
8	(8)	416 10%	218 11%	198 10%	33 7%	42 7%	65 9%	53 8%	76 13%	146 17%	124 11%	117 10%	88 10%	86 10%	16 8%	59 11%	41 10%	42 12%	36 9%	34 14%	39 10%	55 10%	46 8%	48 12%
7	(7)	796 20%	426 22%	370 18%	78 16%	91 14%	134 17%	141 20%	144 24%	207 24%	238 22%	251 21%	161 19%	144 16%	37 19%	112 22%	82 20%	64 18%	80 20%	58 24%	77 19%	98 17%	105 19%	83 21%
6	(6)	742 18%	358 18%	384 19%	80 16%	122 19%	122 16%	133 19%	113 19%	172 20%	215 20%	213 18%	167 20%	145 16%	34 17%	93 18%	79 20%	80 22%	54 13%	33 14%	77 19%	106 19%	110 20%	76 19%
5	(5)	1115 28%	526 27%	589 29%	131 27%	198 31%	249 32%	186 27%	153 25%	197 23%	270 25%	350 30%	227 26%	268 30%	64 32%	138 26%	99 25%	95 26%	106 26%	60 25%	120 30%	164 29%	165 30%	104 26%
4	(4)	332 8%	167 8%	166 8%	54 11%	59 9%	64 8%	61 9%	48 8%	46 5%	91 8%	102 9%	68 8%	71 8%	19 10%	43 8%	33 8%	25 7%	40 10%	19 8%	29 7%	41 7%	46 8%	37 9%
3	(3)	222 5%	96 5%	126 6%	39 8%	54 8%	55 7%	34 5%	18 3%	22 3%	51 5%	56 5%	50 6%	63 7%	8 4%	26 5%	29 7%	14 4%	27 7%	15 6%	21 5%	34 6%	22 4%	25 6%
2	(2)	138 3%	60 3%	78 4%	33 7%	27 4%	20 3%	27 4%	10 2%	21 2%	39 4%	27 2%	31 4%	41 5%	8 4%	15 3%	14 4%	8 2%	17 4%	9 4%	12 3%	21 4%	23 4%	11 3%
1	(1)	61 1%	32 2%	29 1%	6 1%	14 2%	14 2%	18 3%	8 1%	1 *	17 2%	11 1%	15 2%	18 2%	3 1%	5 1%	7 2%	9 3%	7 2%	-	7 2%	9 2%	10 2%	3 1%
Do not trust at all	(0)	114 3%	49 2%	65 3%	19 4%	22 3%	31 4%	17 3%	19 3%	6 1%	22 2%	24 2%	29 3%	39 4%	8 4%	18 3%	10 2%	10 3%	14 3%	6 3%	9 2%	17 3%	16 3%	6 2%
NET: 8-10		523 13%	268 14%	255 12%	46 9%	61 9%	80 10%	69 10%	92 15%	176 21%	157 14%	149 13%	109 13%	109 12%	19 10%	70 14%	47 12%	55 15%	57 14%	40 17%	48 12%	71 13%	62 11%	55 14%
NET: 7-10		1319 33%	694 35%	625 30%	124 26%	152 23%	214 28%	210 31%	237 39%	383 45%	395 36%	400 34%	270 32%	253 28%	56 28%	182 35%	129 32%	118 33%	137 34%	98 41%	125 31%	168 30%	167 30%	138 35%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 22

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

The ordinary man/woman in the street

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: 4-7	2984	1476	1508	343	469	569	522	459	623	815	916	623	628	154	385	292	264	280	170	304	408	427	300
	74%	75%	73%	71%	73%	74%	76%	76%	73%	74%	77%	73%	70%	77%	74%	73%	73%	70%	71%	76%	73%	76%	75%
NET: 4-6	2189	1050	1139	265	378	435	381	314	416	577	665	462	484	117	273	210	200	200	112	227	311	321	217
	54%	53%	55%	55%	58%	57%	55%	52%	49%	52%	56%	54%	54%	59%	52%	53%	56%	50%	47%	57%	55%	57%	54%
NET: 0-3	534	237	298	96	117	119	97	55	50	129	118	125	161	27	65	61	42	64	30	48	81	72	45
	13%	12%	14%	20%	18%	16%	14%	9%	6%	12%	10%	15%	18%	13%	12%	15%	12%	16%	12%	14%	13%	13%	11%
Mean	5.50	5.59	5.42	5.10	5.15	5.27	5.40	5.75	6.13	5.64	5.62	5.44	5.23	5.29	5.56	5.45	5.61	5.42	5.71	5.52	5.43	5.43	5.63
Standard deviation	1.92	1.89	1.94	2.04	1.95	1.95	1.92	1.88	1.62	1.87	1.77	1.98	2.06	1.91	1.93	1.92	1.94	2.08	1.91	1.82	1.95	1.90	1.77
Standard error	0.03	0.04	0.04	0.10	0.08	0.07	0.07	0.08	0.06	0.05	0.05	0.07	0.06	0.14	0.09	0.10	0.10	0.11	0.13	0.09	0.08	0.08	0.09

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 23

Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?

The ordinary man/woman in the street

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Trust completely	(10) 22 1%	10 1%	2 *	3 *	7 1%
9	(9) 85 2%	11 1%	25 2%	18 2%	32 3%
8	(8) 416 10%	85 10%	91 8%	98 11%	141 12%
7	(7) 796 20%	152 18%	189 17%	199 22%	256 21%
6	(6) 742 18%	143 17%	200 18%	180 20%	218 18%
5	(5) 1115 28%	246 30%	310 28%	232 26%	326 27%
4	(4) 332 8%	65 8%	105 9%	66 7%	96 8%
3	(3) 222 5%	46 6%	71 6%	47 5%	59 5%
2	(2) 138 3%	28 3%	48 4%	24 3%	39 3%
1	(1) 61 1%	14 2%	19 2%	9 1%	19 2%
Do not trust at all	(0) 114 3%	22 3%	51 5%	15 2%	25 2%
NET: 8-10	523 13%	106 13%	118 11%	119 13%	180 15%
NET: 7-10	1319 33%	258 31%	307 28%	318 36%	436 36%
NET: 4-7	2984 74%	606 74%	805 72%	677 76%	897 74%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 23
Q2. Now for some other types of organisations. On a scale of 0-10 where 10 means you trust them completely and 0 means you don't trust them at all, please tell me how much trust and confidence you have in each?
The ordinary man/woman in the street
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
NET: 4-6	2189 54%	454 55%	615 55%	478 54%	641 53%
NET: 0-3	534 13%	110 13%	189 17%	94 11%	142 12%
Mean	5.50	5.47	5.21	5.70	5.64
Standard deviation	1.92	1.92	2.03	1.76	1.88
Standard error	0.03	0.07	0.06	0.06	0.05

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 24
Q3. Overall, how important a role do you think charities play in society today?
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Essential	(5) 18%	713 36%	320 16%	394 19%	70 14%	107 17%	137 18%	124 18%	117 19%	158 19%	199 18%	217 18%	132 15%	165 18%	38 19%	84 16%	68 17%	71 20%	65 16%	42 17%	73 18%	90 16%	99 18%	83 21%
Very important	(4) 37%	1513 37%	711 36%	802 39%	178 37%	237 37%	291 38%	265 39%	209 35%	333 39%	451 41%	427 36%	312 36%	322 36%	59 29%	209 40%	138 35%	142 39%	151 38%	85 35%	143 36%	211 38%	231 41%	143 36%
Fairly important	(3) 35%	1404 35%	702 35%	702 34%	182 38%	224 35%	251 33%	239 35%	220 36%	287 34%	350 32%	427 36%	321 37%	303 34%	71 35%	173 33%	143 36%	109 30%	141 35%	83 35%	148 37%	203 36%	199 36%	134 33%
Not very important	(2) 5%	218 5%	140 7%	77 4%	29 6%	43 7%	46 6%	31 4%	28 5%	40 5%	59 5%	69 6%	50 6%	40 4%	19 9%	21 4%	29 7%	20 6%	22 6%	15 6%	20 5%	37 7%	13 2%	22 5%
Not at all important	(1) 2%	63 2%	46 2%	17 1%	6 1%	13 2%	11 1%	10 1%	13 2%	11 1%	14 1%	17 1%	14 2%	18 2%	6 3%	10 2%	7 2%	4 1%	7 2%	4 2%	8 2%	4 1%	5 1%	7 2%
NET: Essential/ Very important	2226 55%	1031 52%	1195 58%	248 51%	343 53%	427 56%	390 57%	327 54%	491 58%	650 59%	645 54%	445 52%	487 54%	97 48%	293 56%	206 52%	213 59%	216 54%	127 53%	215 54%	301 54%	331 59%	226 57%	
NET: Essential/ Very/ Fairly important	3630 90%	1733 87%	1898 92%	431 89%	568 88%	678 88%	629 92%	547 90%	778 92%	1001 91%	1072 91%	766 89%	789 88%	168 84%	467 90%	349 87%	322 89%	357 89%	210 88%	363 91%	504 90%	530 95%	360 90%	
NET: Not very/ Not at all important	281 7%	186 9%	94 5%	34 7%	56 9%	57 7%	40 6%	42 7%	51 6%	73 7%	86 7%	64 7%	58 6%	25 13%	31 6%	36 9%	24 7%	30 7%	19 8%	28 7%	41 7%	18 3%	29 7%	
Don't know	131 3%	62 3%	69 3%	20 4%	23 4%	32 4%	18 3%	18 3%	20 2%	28 3%	25 2%	27 3%	50 6%	7 3%	23 4%	16 4%	14 4%	13 3%	11 5%	9 2%	16 3%	12 2%	11 3%	
Mean	3.66	3.58	3.74	3.60	3.61	3.67	3.69	3.66	3.71	3.71	3.66	3.60	3.68	3.63	3.68	3.60	3.74	3.63	3.64	3.64	3.64	3.74	3.74	3.70
Standard deviation	0.89	0.93	0.85	0.86	0.92	0.90	0.87	0.92	0.87	0.88	0.90	0.88	0.91	1.02	0.88	0.92	0.89	0.90	0.91	0.91	0.86	0.81	0.93	
Standard error	0.01	0.02	0.02	0.04	0.04	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.08	0.04	0.05	0.05	0.05	0.06	0.04	0.04	0.03	0.05	

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 25

Q3. Overall, how important a role do you think charities play in society today?**Base: All respondents**

	Total	Quadrant				
		Bottom Left	Bottom Right	Top Left	Top Right	
Unweighted base	4042	825	1111	894	1212	
Weighted base	4042	822	1112	890	1219	
Essential	(5) 18%	713 24%	195 11%	125 26%	230 13%	163
Very important	(4) 37%	1513 39%	318 33%	366 42%	373 37%	456
Fairly important	(3) 35%	1404 30%	247 40%	449 27%	244 38%	464
Not very important	(2) 5%	218 3%	28 8%	92 3%	26 6%	72
Not at all important	(1) 2%	63 1%	11 3%	32 *	4 1%	16
NET: Essential/ Very important	2226 55%	514 63%	491 44%	603 68%	618 51%	
NET: Essential/ Very/ Fairly important	3630 90%	761 93%	940 85%	847 95%	1082 89%	
NET: Not very/ Not at all important	281 7%	39 5%	124 11%	29 3%	88 7%	
Don't know	131 3%	22 3%	48 4%	13 1%	48 4%	
Mean	3.66	3.82	3.43	3.91	3.58	
Standard deviation	0.89	0.89	0.91	0.83	0.85	
Standard error	0.01	0.03	0.03	0.03	0.03	

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 26
Q4. Have you ever heard of the Charity Commission?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Yes	2137 53%	1173 59%	964 47%	156 32%	217 34%	349 45%	378 55%	410 68%	627 74%	740 67%	638 54%	397 46%	362 40%	94 47%	254 49%	199 50%	191 53%	206 51%	128 53%	211 53%	310 55%	296 53%	248 62%
No	1714 42%	722 36%	992 48%	310 64%	398 61%	374 49%	271 39%	169 28%	193 23%	329 30%	490 41%	421 49%	473 53%	98 49%	243 47%	177 44%	159 44%	175 44%	100 41%	173 43%	218 39%	240 43%	133 33%
Don't know	190 5%	85 4%	105 5%	19 4%	32 5%	44 6%	38 6%	28 5%	29 3%	33 3%	55 5%	39 5%	63 7%	8 4%	23 4%	25 6%	10 3%	20 5%	12 5%	17 4%	32 6%	24 4%	19 5%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 27
Q4. Have you ever heard of the Charity Commission?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Yes	2137 53%	410 50%	455 41%	585 66%	688 56%
No	1714 42%	363 44%	596 54%	281 32%	474 39%
Don't know	190 5%	49 6%	61 5%	24 3%	57 5%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 28
Q5. How well, if at all, do you feel you know the Charity Commission and what it does?
Base: All respondents who have heard of the Charity Commission

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	2127	1166	961	145	228	359	401	404	590	796	572	329	429	88	233	187	213	171	118	223	338	304	252
Weighted base	2137	1173	964	156	217	349	378	410	627	740	638	397	362	94	254	199	191	206	128	211	310	296	248
Very well	(4) 90 4%	62 5%	28 3%	17 11%	13 6%	23 7%	9 2%	10 2%	18 3%	46 6%	18 3%	17 4%	9 3%	2 2%	5 2%	7 4%	10 5%	4 2%	5 4%	11 5%	13 4%	12 4%	20 8%
Fairly well	(3) 678 32%	417 36%	261 27%	54 35%	85 39%	126 36%	96 26%	124 30%	192 31%	267 36%	185 29%	109 27%	118 33%	18 19%	82 32%	59 30%	54 28%	75 36%	44 35%	76 36%	107 35%	90 30%	72 29%
Not very well	(2) 960 45%	506 43%	454 47%	62 40%	87 40%	141 40%	182 48%	201 49%	287 46%	313 42%	307 48%	181 45%	160 44%	54 57%	114 45%	93 47%	78 41%	92 44%	54 42%	81 39%	143 46%	143 48%	107 43%
Not at all well	(1) 340 16%	151 13%	189 20%	17 11%	26 12%	49 14%	70 18%	65 16%	113 18%	91 12%	104 16%	78 20%	67 19%	20 21%	39 15%	31 16%	41 21%	31 15%	23 18%	34 16%	35 11%	45 15%	41 17%
NET: Very/ Fairly well	769 36%	479 41%	289 30%	71 46%	98 45%	149 43%	106 28%	135 33%	210 34%	313 42%	204 32%	126 32%	127 35%	20 21%	88 35%	66 33%	64 34%	79 39%	50 39%	87 41%	121 39%	101 34%	92 37%
NET: Not at all/ Not very well	1300 61%	657 56%	643 67%	79 51%	114 52%	190 54%	252 67%	265 65%	400 64%	404 55%	411 64%	259 65%	227 63%	74 79%	154 60%	125 63%	118 62%	123 60%	78 61%	115 54%	178 57%	188 64%	148 60%
Don't know	69 3%	37 3%	32 3%	6 4%	5 2%	10 3%	21 5%	10 2%	17 3%	23 3%	24 4%	13 3%	8 2%	- -	13 5%	8 4%	8 4%	4 2%	1 1%	8 4%	11 4%	7 2%	8 3%
Mean	2.25	2.34	2.14	2.48	2.40	2.36	2.13	2.20	2.19	2.37	2.19	2.17	2.20	2.02	2.23	2.22	2.18	2.26	2.25	2.32	2.33	2.24	2.29
Standard deviation	0.78	0.78	0.77	0.84	0.78	0.81	0.74	0.73	0.76	0.79	0.74	0.80	0.77	0.71	0.74	0.76	0.84	0.74	0.80	0.82	0.74	0.76	0.85
Standard error	0.02	0.02	0.03	0.07	0.05	0.04	0.04	0.04	0.03	0.03	0.03	0.04	0.04	0.08	0.05	0.06	0.06	0.06	0.07	0.06	0.04	0.04	0.05

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 29

Q5. How well, if at all, do you feel you know the Charity Commission and what it does?

Base: All respondents who have heard of the Charity Commission

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	2127	411	451	589	676
Weighted base	2137	410	455	585	688
Very well	(4) 90 4%	18 4%	16 4%	22 4%	34 5%
Fairly well	(3) 678 32%	116 28%	108 24%	211 36%	243 35%
Not very well	(2) 960 45%	190 46%	201 44%	262 45%	307 45%
Not at all well	(1) 340 16%	77 19%	106 23%	70 12%	88 13%
NET: Very/ Fairly well	769 36%	135 33%	125 27%	233 40%	276 40%
NET: Not at all/ Not very well	1300 61%	267 65%	307 67%	331 57%	395 57%
Don't know	69 3%	8 2%	23 5%	21 4%	16 2%
Mean	2.25	2.19	2.08	2.33	2.33
Standard deviation	0.78	0.79	0.80	0.74	0.76
Standard error	0.02	0.04	0.04	0.03	0.03

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 30

Q6. Which of the following do you think are most important when it comes to the way an individual charity operates? Please select up to three

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
That a high proportion of the money it raises goes to those it is trying to help	3175 79%	1499 76%	1676 81%	306 63%	432 67%	553 72%	574 84%	530 87%	780 92%	873 79%	922 78%	668 78%	710 79%	142 71%	405 78%	316 79%	277 77%	311 78%	185 77%	327 82%	429 77%	462 83%	321 80%
That it operates to high ethical standards	2095 52%	995 50%	1100 53%	231 48%	284 44%	370 48%	367 53%	338 56%	505 59%	616 56%	645 55%	421 49%	410 46%	96 48%	268 52%	206 51%	183 51%	195 49%	121 50%	203 51%	299 53%	291 52%	233 58%
That it's making an impact	2033 50%	960 48%	1073 52%	276 57%	357 55%	393 51%	346 50%	306 51%	355 42%	554 50%	604 51%	430 50%	443 49%	89 45%	249 48%	206 52%	179 50%	218 55%	115 48%	184 46%	300 54%	291 52%	201 50%
That it's well-run	1503 37%	771 39%	731 35%	136 28%	207 32%	287 37%	267 39%	234 39%	372 44%	406 37%	444 38%	314 37%	338 38%	82 41%	208 40%	133 33%	124 34%	140 35%	93 39%	153 38%	197 35%	220 39%	152 38%
That it's doing work central and local government can't or won't do	719 18%	357 18%	362 18%	81 17%	115 18%	103 13%	110 16%	117 19%	194 23%	199 18%	203 17%	139 16%	178 20%	32 16%	85 16%	67 17%	68 19%	82 21%	43 18%	84 21%	100 18%	90 16%	68 17%
That it treats its employees well	650 16%	322 16%	328 16%	116 24%	110 17%	139 18%	112 16%	79 13%	94 11%	167 15%	190 16%	135 16%	157 17%	33 16%	83 16%	75 19%	58 16%	62 16%	38 16%	63 16%	77 14%	94 17%	68 17%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 31

Q6. Which of the following do you think are most important when it comes to the way an individual charity operates? Please select up to three

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
That a high proportion of the money it raises goes to those it is trying to help	3175 79%	666 81%	881 79%	734 83%	894 73%
That it operates to high ethical standards	2095 52%	478 58%	475 43%	563 63%	578 47%
That it's making an impact	2033 50%	435 53%	545 49%	466 52%	587 48%
That it's well-run	1503 37%	269 33%	446 40%	312 35%	477 39%
That it's doing work central and local government can't or won't do	719 18%	153 19%	200 18%	153 17%	214 18%
That it treats its employees well	650 16%	149 18%	159 14%	171 19%	170 14%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 32
Q7. And to what extent do you think that charities that you know about are ...?
Summary table
Base: All respondents

		Well-run	Making an impact	Delivering a high proportion of the money they raise to those they are trying to help	Operating to high ethical standards	Treating their employees well	Doing work that central and local government can't or won't do
Unweighted base		4042	4042	4042	4042	4042	4042
Weighted base		4042	4042	4042	4042	4042	4042
Very much so	(4)	477 12%	848 21%	576 14%	536 13%	496 12%	945 23%
To some extent	(3)	2036 50%	2080 51%	1728 43%	1944 48%	1550 38%	1770 44%
Only a little	(2)	640 16%	625 15%	842 21%	568 14%	418 10%	493 12%
Not at all	(1)	160 4%	87 2%	232 6%	139 3%	102 3%	102 3%
NET: Very much so/ To some extent		2513 62%	2927 72%	2304 57%	2480 61%	2045 51%	2715 67%
NET: Not at all/ Only a little		800 20%	713 18%	1074 27%	707 17%	520 13%	595 15%
Don't know		729 18%	402 10%	664 16%	855 21%	1477 37%	732 18%
Mean		2.85	3.01	2.78	2.90	2.95	3.07
Standard deviation		0.71	0.71	0.80	0.72	0.72	0.74
Standard error		0.01	0.01	0.01	0.01	0.01	0.01

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 33
Q7. And to what extent do you think that charities that you know about are ...?
Well-run
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Very much so	(4)	477 12%	222 11%	255 12%	70 14%	73 11%	80 10%	84 12%	64 11%	107 13%	135 12%	118 10%	112 13%	112 12%	22 11%	68 13%	40 10%	49 14%	38 10%	24 10%	42 10%	66 12%	76 14%	51 13%
To some extent	(3)	2036 50%	958 48%	1078 52%	240 50%	324 50%	382 50%	343 50%	304 50%	443 52%	585 53%	604 51%	411 48%	435 48%	87 44%	263 51%	215 54%	171 48%	205 51%	122 51%	205 51%	267 48%	290 52%	211 53%
Only a little	(2)	640 16%	377 19%	263 13%	60 12%	115 18%	121 16%	110 16%	95 16%	139 16%	177 16%	205 17%	151 18%	107 12%	38 19%	88 17%	50 12%	54 15%	75 19%	42 18%	70 18%	87 16%	81 14%	55 14%
Not at all	(1)	160 4%	91 5%	69 3%	24 5%	29 4%	28 4%	29 4%	25 4%	25 3%	49 4%	26 2%	41 5%	43 5%	14 7%	17 3%	13 3%	15 4%	15 4%	12 5%	13 3%	28 5%	19 3%	13 3%
NET: Very much so/ To some extent		2513 62%	1180 60%	1333 65%	310 64%	396 61%	461 60%	427 62%	368 61%	550 65%	720 65%	723 61%	523 61%	546 61%	109 55%	331 64%	255 64%	220 61%	243 61%	147 61%	247 62%	333 60%	365 65%	262 65%
NET: Not at all/ Only a little		800 20%	467 24%	333 16%	85 17%	143 22%	149 19%	139 20%	120 20%	164 19%	226 21%	232 20%	191 22%	150 17%	52 26%	105 20%	63 16%	70 19%	90 22%	54 23%	84 21%	116 21%	100 18%	67 17%
Don't know		729 18%	333 17%	395 19%	90 19%	107 17%	158 21%	121 18%	118 19%	135 16%	155 14%	229 19%	143 17%	201 22%	39 20%	83 16%	83 21%	70 19%	67 17%	39 16%	70 17%	111 20%	95 17%	71 18%
Mean		2.85	2.80	2.91	2.90	2.82	2.84	2.85	2.83	2.88	2.85	2.85	2.83	2.88	2.73	2.88	2.89	2.88	2.80	2.79	2.83	2.83	2.91	2.91
Standard deviation		0.71	0.74	0.69	0.75	0.73	0.70	0.72	0.71	0.69	0.72	0.65	0.75	0.74	0.81	0.71	0.66	0.75	0.69	0.73	0.69	0.75	0.70	0.68
Standard error		0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.03	0.03	0.02	0.02	0.03	0.03	0.07	0.04	0.04	0.04	0.04	0.05	0.04	0.03	0.03	0.04

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 34
Q7. And to what extent do you think that charities that you know about are ...?
Well-run
Base: All respondents

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Very much so	(4)	477 12%	92 11%	130 12%	108 12%	146 12%
To some extent	(3)	2036 50%	431 52%	511 46%	511 57%	583 48%
Only a little	(2)	640 16%	117 14%	197 18%	107 12%	218 18%
Not at all	(1)	160 4%	38 5%	57 5%	19 2%	46 4%
NET: Very much so/ To some extent		2513 62%	523 64%	642 58%	619 70%	729 60%
NET: Not at all/ Only a little		800 20%	156 19%	254 23%	127 14%	264 22%
Don't know		729 18%	143 17%	216 19%	143 16%	226 19%
Mean		2.85	2.85	2.80	2.95	2.84
Standard deviation		0.71	0.72	0.76	0.63	0.72
Standard error		0.01	0.03	0.03	0.02	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 35
Q7. And to what extent do you think that charities that you know about are ...?
Making an impact
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Very much so	(4) 848 21%	392 20%	455 22%	126 26%	134 21%	148 19%	141 20%	125 21%	174 20%	249 23%	242 20%	179 21%	179 20%	32 16%	112 22%	86 21%	67 19%	96 24%	39 16%	82 21%	100 18%	140 25%	93 23%
To some extent	(3) 2080 51%	984 50%	1096 53%	233 48%	313 48%	386 50%	350 51%	336 55%	461 54%	610 55%	629 53%	427 50%	413 46%	99 49%	262 50%	212 53%	192 53%	188 47%	125 52%	216 54%	287 51%	287 51%	212 53%
Only a little	(2) 625 15%	351 18%	274 13%	62 13%	105 16%	123 16%	116 17%	79 13%	141 17%	150 14%	176 15%	152 18%	146 16%	43 22%	82 16%	62 16%	52 14%	70 17%	43 18%	55 14%	98 17%	75 13%	45 11%
Not at all	(1) 87 2%	59 3%	29 1%	5 1%	23 4%	17 2%	19 3%	9 1%	14 2%	18 2%	16 1%	22 3%	31 3%	7 3%	13 2%	5 1%	9 2%	8 2%	11 5%	9 2%	5 1%	8 1%	13 3%
NET: Very much so/ To some extent	2927 72%	1376 69%	1552 75%	359 74%	447 69%	535 70%	491 72%	460 76%	635 75%	858 78%	871 74%	605 71%	591 66%	131 65%	374 72%	298 74%	259 72%	284 71%	164 68%	299 75%	387 69%	428 76%	305 76%
NET: Not at all/ Only a little	713 18%	410 21%	303 15%	67 14%	128 20%	140 18%	135 20%	88 14%	155 18%	168 15%	192 16%	174 20%	177 20%	50 25%	94 18%	67 17%	61 17%	77 19%	54 22%	65 16%	103 18%	83 15%	58 15%
Don't know	402 10%	195 10%	207 10%	59 12%	71 11%	93 12%	61 9%	58 10%	59 7%	75 7%	120 10%	78 9%	129 14%	19 10%	52 10%	35 9%	41 11%	39 10%	22 9%	37 9%	70 13%	50 9%	37 9%
Mean	3.01	2.96	3.07	3.13	2.97	2.99	2.98	3.05	3.01	3.06	3.03	2.98	2.96	2.86	3.01	3.04	2.99	3.03	2.88	3.02	2.98	3.10	3.06
Standard deviation	0.71	0.74	0.67	0.69	0.76	0.71	0.73	0.66	0.69	0.67	0.67	0.73	0.76	0.74	0.72	0.68	0.69	0.74	0.75	0.69	0.67	0.69	0.72
Standard error	0.01	0.02	0.02	0.03	0.03	0.03	0.03	0.03	0.03	0.02	0.02	0.03	0.03	0.06	0.03	0.04	0.04	0.04	0.05	0.04	0.03	0.03	0.04



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 36
Q7. And to what extent do you think that charities that you know about are ...?
Making an impact
Base: All respondents

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Very much so	(4)	848 21%	181 22%	186 17%	241 27%	240 20%
To some extent	(3)	2080 51%	457 56%	540 49%	476 54%	606 50%
Only a little	(2)	625 15%	103 13%	218 20%	101 11%	204 17%
Not at all	(1)	87 2%	15 2%	36 3%	8 1%	29 2%
NET: Very much so/ To some extent		2927 72%	639 78%	726 65%	717 81%	846 69%
NET: Not at all/ Only a little		713 18%	118 14%	254 23%	109 12%	233 19%
Don't know		402 10%	66 8%	132 12%	64 7%	140 11%
Mean		3.01	3.07	2.89	3.15	2.98
Standard deviation		0.71	0.67	0.74	0.66	0.72
Standard error		0.01	0.02	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 37
Q7. And to what extent do you think that charities that you know about are ...?
Delivering a high proportion of the money they raise to those they are trying to help
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Very much so	(4) 576 14%	295 15%	281 14%	97 20%	85 13%	102 13%	95 14%	83 14%	114 13%	177 16%	162 14%	116 13%	122 14%	28 14%	84 16%	48 12%	61 17%	46 12%	33 14%	58 15%	67 12%	87 16%	63 16%
To some extent	(3) 1728 43%	810 41%	918 45%	201 42%	271 42%	323 42%	300 44%	257 42%	375 44%	519 47%	516 44%	354 41%	338 38%	64 32%	208 40%	172 43%	153 43%	169 42%	111 46%	178 44%	244 44%	259 46%	169 42%
Only a little	(2) 842 21%	452 23%	390 19%	74 15%	139 21%	160 21%	141 21%	134 22%	194 23%	211 19%	252 21%	193 23%	186 21%	54 27%	110 21%	87 22%	59 16%	100 25%	38 16%	84 21%	111 20%	114 20%	85 21%
Not at all	(1) 232 6%	128 6%	104 5%	20 4%	44 7%	42 5%	42 6%	31 5%	53 6%	55 5%	48 4%	60 7%	66 7%	19 9%	31 6%	25 6%	22 6%	22 5%	21 9%	23 6%	31 6%	19 3%	20 5%
NET: Very much so/ To some extent	2304 57%	1105 56%	1199 58%	299 62%	356 55%	424 55%	395 57%	340 56%	489 58%	696 63%	678 57%	470 55%	460 51%	92 46%	292 56%	220 55%	214 59%	215 54%	144 60%	236 59%	311 56%	347 62%	232 58%
NET: Not at all/ Only a little	1074 27%	580 29%	494 24%	94 19%	183 28%	202 26%	183 27%	165 27%	247 29%	267 24%	300 25%	253 30%	252 28%	73 37%	141 27%	112 28%	80 22%	122 31%	58 24%	106 27%	142 25%	133 24%	105 26%
Don't know	664 16%	296 15%	368 18%	93 19%	107 17%	142 18%	109 16%	101 17%	113 13%	139 13%	205 17%	134 16%	186 21%	35 17%	87 17%	69 17%	66 18%	63 16%	38 16%	58 14%	106 19%	80 14%	63 16%
Mean	2.78	2.75	2.81	2.96	2.74	2.77	2.78	2.77	2.75	2.85	2.81	2.73	2.72	2.61	2.79	2.73	2.86	2.71	2.77	2.79	2.77	2.86	2.82
Standard deviation	0.80	0.83	0.78	0.80	0.82	0.80	0.81	0.79	0.80	0.78	0.77	0.83	0.85	0.90	0.83	0.80	0.83	0.78	0.84	0.80	0.78	0.75	0.80
Standard error	0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.04	0.03	0.02	0.03	0.03	0.03	0.07	0.04	0.04	0.05	0.05	0.06	0.04	0.04	0.03	0.04

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Absolutes/col percents

Table 38
Q7. And to what extent do you think that charities that you know about are ...?
Delivering a high proportion of the money they raise to those they are trying to help
Base: All respondents

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Very much so	(4)	576 14%	116 14%	138 12%	162 18%	160 13%
To some extent	(3)	1728 43%	346 42%	409 37%	439 49%	534 44%
Only a little	(2)	842 21%	184 22%	253 23%	139 16%	266 22%
Not at all	(1)	232 6%	45 5%	108 10%	21 2%	58 5%
NET: Very much so/ To some extent		2304 57%	462 56%	547 49%	601 68%	694 57%
NET: Not at all/ Only a little		1074 27%	229 28%	362 33%	160 18%	324 27%
Don't know		664 16%	131 16%	202 18%	129 15%	201 16%
Mean		2.78	2.77	2.63	2.98	2.78
Standard deviation		0.80	0.80	0.88	0.71	0.77
Standard error		0.01	0.03	0.03	0.03	0.02

Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 39
Q7. And to what extent do you think that charities that you know about are ...?
Operating to high ethical standards
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Very much so	(4)	536 13%	266 13%	269 13%	85 18%	83 13%	102 13%	86 13%	70 12%	110 13%	162 15%	156 13%	109 12%	110 12%	21 10%	73 14%	50 13%	60 17%	54 13%	28 12%	41 10%	63 11%	86 15%	60 15%
To some extent	(3)	1944 48%	935 47%	1009 49%	237 49%	290 45%	358 47%	331 48%	298 49%	430 51%	567 51%	591 50%	396 46%	390 43%	97 49%	244 47%	192 48%	170 47%	178 45%	123 51%	213 53%	272 49%	260 46%	195 49%
Only a little	(2)	568 14%	319 16%	249 12%	54 11%	128 20%	114 15%	89 13%	71 12%	113 13%	153 14%	171 14%	126 15%	116 13%	28 14%	74 14%	51 13%	40 11%	65 16%	35 15%	53 13%	90 16%	84 15%	48 12%
Not at all	(1)	139 3%	81 4%	59 3%	12 2%	28 4%	26 3%	30 4%	22 4%	22 3%	43 4%	23 2%	39 5%	34 4%	11 5%	19 4%	16 4%	14 4%	13 3%	8 3%	14 4%	17 3%	15 3%	12 3%
NET: Very much so/ To some extent		2480 61%	1201 61%	1278 62%	322 66%	373 58%	460 60%	417 61%	368 61%	540 64%	728 66%	747 63%	504 59%	500 56%	118 59%	316 61%	243 61%	230 64%	232 58%	151 63%	255 64%	335 60%	346 62%	255 64%
NET: Not at all/ Only a little		707 17%	400 20%	308 15%	65 13%	156 24%	139 18%	119 17%	93 15%	135 16%	196 18%	194 16%	166 19%	151 17%	39 19%	93 18%	67 17%	55 15%	77 19%	43 18%	68 17%	107 19%	99 18%	60 15%
Don't know		855 21%	380 19%	475 23%	98 20%	118 18%	169 22%	151 22%	146 24%	174 21%	178 16%	242 20%	187 22%	247 28%	44 22%	111 21%	90 23%	76 21%	91 23%	46 19%	78 19%	118 21%	115 21%	86 21%
Mean		2.90	2.87	2.94	3.02	2.81	2.89	2.88	2.90	2.93	2.92	2.93	2.86	2.88	2.81	2.91	2.89	2.97	2.88	2.88	2.87	2.86	2.94	2.96
Standard deviation		0.72	0.74	0.69	0.69	0.76	0.72	0.74	0.70	0.67	0.72	0.66	0.75	0.74	0.75	0.73	0.72	0.75	0.73	0.69	0.68	0.69	0.72	0.70
Standard error		0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.03	0.02	0.02	0.03	0.03	0.03	0.06	0.04	0.04	0.04	0.05	0.05	0.04	0.03	0.03	0.04

Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 40
Q7. And to what extent do you think that charities that you know about are ...?
Operating to high ethical standards
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very much so	(4) 536 13%	115 14%	123 11%	153 17%	143 12%
To some extent	(3) 1944 48%	401 49%	482 43%	479 54%	582 48%
Only a little	(2) 568 14%	118 14%	169 15%	90 10%	191 16%
Not at all	(1) 139 3%	21 3%	55 5%	14 2%	49 4%
NET: Very much so/ To some extent	2480 61%	517 63%	605 54%	632 71%	726 60%
NET: Not at all/ Only a little	707 17%	138 17%	225 20%	104 12%	240 20%
Don't know	855 21%	167 20%	281 25%	154 17%	253 21%
Mean	2.90	2.93	2.81	3.05	2.85
Standard deviation	0.72	0.69	0.76	0.64	0.73
Standard error	0.01	0.03	0.03	0.02	0.02

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Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 41
Q7. And to what extent do you think that charities that you know about are ...?
Treating their employees well
Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Very much so	(4)	496 12%	241 12%	255 12%	79 16%	91 14%	103 13%	76 11%	55 9%	91 11%	147 13%	126 11%	101 12%	122 14%	25 12%	75 14%	54 13%	49 13%	52 13%	25 10%	32 8%	77 14%	67 12%	42 10%
To some extent	(3)	1550 38%	758 38%	792 38%	226 47%	264 41%	283 37%	266 39%	223 37%	287 34%	431 39%	453 38%	339 40%	326 36%	67 33%	195 37%	144 36%	134 37%	152 38%	90 38%	179 45%	214 38%	226 40%	148 37%
Only a little	(2)	418 10%	240 12%	178 9%	46 9%	85 13%	98 13%	67 10%	52 9%	70 8%	114 10%	135 11%	90 10%	80 9%	24 12%	35 7%	42 10%	38 10%	46 12%	29 12%	41 10%	67 12%	58 10%	39 10%
Not at all	(1)	102 3%	54 3%	48 2%	15 3%	26 4%	18 2%	17 3%	13 2%	12 1%	32 3%	25 2%	23 3%	22 2%	10 5%	15 3%	7 2%	9 3%	12 3%	7 3%	6 2%	13 2%	12 2%	10 2%
NET: Very much so/ To some extent		2045 51%	999 50%	1046 51%	305 63%	355 55%	387 50%	342 50%	278 46%	378 45%	579 53%	579 49%	439 51%	448 50%	92 46%	270 52%	198 49%	183 51%	205 51%	115 48%	210 53%	291 52%	293 52%	190 48%
NET: Not at all/ Only a little		520 13%	294 15%	226 11%	61 13%	111 17%	117 15%	85 12%	65 11%	81 10%	146 13%	159 13%	113 13%	102 11%	34 17%	50 10%	49 12%	47 13%	58 14%	37 15%	48 12%	80 14%	70 12%	49 12%
Don't know		1477 37%	688 35%	789 38%	119 24%	181 28%	264 34%	260 38%	263 43%	390 46%	377 34%	445 38%	305 36%	348 39%	75 37%	200 39%	154 38%	131 36%	138 34%	89 37%	142 36%	189 34%	198 35%	161 40%
Mean		2.95	2.92	2.98	3.01	2.90	2.94	2.94	2.93	3.00	2.96	2.92	2.94	3.00	2.85	3.03	2.99	2.97	2.93	2.87	2.91	2.96	2.96	2.93
Standard deviation		0.72	0.73	0.70	0.71	0.77	0.74	0.70	0.68	0.67	0.73	0.69	0.71	0.73	0.83	0.73	0.71	0.73	0.74	0.73	0.61	0.73	0.69	0.71
Standard error		0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.08	0.04	0.05	0.05	0.05	0.06	0.04	0.04	0.04	0.04	0.04

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Absolutes/col percents

Table 42
Q7. And to what extent do you think that charities that you know about are ...?
Treating their employees well
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very much so	(4) 12%	496 13%	108 11%	127 13%	117 12%
To some extent	(3) 38%	1550 37%	306 34%	375 43%	380 40%
Only a little	(2) 10%	418 11%	88 10%	116 8%	68 12%
Not at all	(1) 3%	102 3%	22 3%	37 2%	14 2%
NET: Very much so/ To some extent	2045 51%	413 50%	501 45%	497 56%	633 52%
NET: Not at all/ Only a little	520 13%	109 13%	153 14%	82 9%	175 14%
Don't know	1477 37%	299 36%	457 41%	310 35%	410 34%
Mean	2.95	2.96	2.90	3.04	2.93
Standard deviation	0.72	0.73	0.77	0.64	0.71
Standard error	0.01	0.03	0.03	0.03	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 43
Q7. And to what extent do you think that charities that you know about are ...?
Doing work that central and local government can't or won't do
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Very much so	(4) 945 23%	441 22%	504 24%	110 23%	128 20%	154 20%	166 24%	166 27%	221 26%	296 27%	257 22%	176 21%	215 24%	52 26%	126 24%	89 22%	94 26%	91 23%	61 25%	97 24%	104 19%	130 23%	101 25%
To some extent	(3) 1770 44%	895 45%	875 42%	218 45%	267 41%	330 43%	275 40%	274 45%	406 48%	515 47%	534 45%	363 42%	358 40%	71 35%	228 44%	180 45%	151 42%	173 43%	104 43%	174 44%	258 46%	260 46%	170 43%
Only a little	(2) 493 12%	270 14%	223 11%	49 10%	98 15%	99 13%	86 12%	63 10%	97 11%	135 12%	148 12%	114 13%	96 11%	28 14%	63 12%	43 11%	45 12%	63 16%	32 13%	50 12%	68 12%	60 11%	42 10%
Not at all	(1) 102 3%	60 3%	42 2%	15 3%	25 4%	23 3%	19 3%	10 2%	10 1%	22 2%	28 2%	25 3%	26 3%	5 3%	15 3%	15 4%	9 3%	6 2%	5 2%	8 2%	16 3%	8 1%	14 4%
NET: Very much so/ To some extent	2715 67%	1336 67%	1379 67%	328 68%	396 61%	484 63%	441 64%	441 73%	627 74%	811 74%	791 67%	539 63%	573 64%	122 61%	354 68%	269 67%	245 68%	264 66%	165 69%	272 68%	362 65%	390 70%	272 68%
NET: Not at all/ Only a little	595 15%	331 17%	264 13%	64 13%	124 19%	122 16%	105 15%	74 12%	107 13%	157 14%	176 15%	140 16%	122 14%	33 17%	78 15%	58 15%	54 15%	70 17%	36 15%	58 14%	83 15%	68 12%	56 14%
Don't know	732 18%	313 16%	418 20%	93 19%	127 20%	162 21%	141 21%	92 15%	115 14%	134 12%	217 18%	178 21%	202 23%	45 22%	87 17%	73 18%	61 17%	66 17%	39 16%	71 18%	115 21%	102 18%	72 18%
Mean	3.07	3.03	3.12	3.08	2.96	3.02	3.08	3.16	3.14	3.12	3.05	3.02	3.10	3.08	3.07	3.05	3.10	3.05	3.10	3.10	3.01	3.12	3.09
Standard deviation	0.74	0.76	0.73	0.74	0.79	0.75	0.77	0.71	0.68	0.72	0.73	0.76	0.77	0.80	0.76	0.77	0.76	0.73	0.74	0.73	0.73	0.69	0.78
Standard error	0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.03	0.03	0.02	0.02	0.03	0.03	0.07	0.04	0.04	0.04	0.04	0.05	0.04	0.03	0.03	0.04

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Absolutes/col percents

Table 44
Q7. And to what extent do you think that charities that you know about are ...?
Doing work that central and local government can't or won't do
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very much so	(4) 945 23%	236 29%	205 18%	287 32%	217 18%
To some extent	(3) 1770 44%	370 45%	430 39%	411 46%	560 46%
Only a little	(2) 493 12%	80 10%	170 15%	65 7%	178 15%
Not at all	(1) 102 3%	16 2%	44 4%	15 2%	27 2%
NET: Very much so/ To some extent	2715 67%	606 74%	635 57%	698 78%	776 64%
NET: Not at all/ Only a little	595 15%	96 12%	214 19%	80 9%	205 17%
Don't know	732 18%	119 15%	263 24%	112 13%	238 20%
Mean	3.07	3.18	2.94	3.25	2.98
Standard deviation	0.74	0.71	0.80	0.68	0.72
Standard error	0.01	0.03	0.03	0.02	0.02

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 45

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?

Summary**Base: All respondents**

	Aspects					
	That it's well-run	That it's making an impact	That a high proportion of the money it raises goes to those it is trying to help	That it operates to high ethical standards	That it treats its employees well	That it's doing work central and local government can't or won't do
Unweighted base	4042	4042	4042	4042	4042	4042
Weighted base	4042	4042	4042	4042	4042	4042
No differently about	949 23%	880 22%	850 21%	867 21%	1251 31%	1348 33%
Slightly more confident about	1912 47%	1770 44%	1538 38%	1954 48%	1903 47%	1898 47%
A lot more confident about	1181 29%	1391 34%	1654 41%	1221 30%	888 22%	796 20%
NET: More confident	3093 77%	3162 78%	3192 79%	3175 79%	2791 69%	2694 67%

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Absolutes/col percents

Table 46

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it's well-run

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No differently about	949 23%	506 26%	443 21%	119 25%	144 22%	186 24%	144 21%	163 27%	193 23%	267 24%	276 23%	202 24%	203 23%	47 24%	124 24%	101 25%	80 22%	100 25%	52 22%	89 22%	146 26%	117 21%	94 23%
Slightly more confident about	1912 47%	936 47%	976 47%	220 45%	331 51%	383 50%	331 48%	264 44%	383 45%	506 46%	576 49%	415 48%	413 46%	82 41%	228 44%	202 51%	189 52%	194 49%	113 47%	185 46%	262 47%	269 48%	187 47%
A lot more confident about	1181 29%	538 27%	643 31%	146 30%	172 27%	199 26%	212 31%	180 30%	273 32%	328 30%	331 28%	240 28%	282 31%	70 35%	169 32%	97 24%	92 26%	105 26%	75 31%	126 31%	152 27%	174 31%	120 30%
NET: More confident	3093 77%	1474 74%	1619 79%	366 75%	503 78%	582 76%	543 79%	444 73%	656 77%	835 76%	907 77%	655 76%	695 77%	153 76%	396 76%	299 75%	280 78%	300 75%	188 78%	311 78%	415 74%	444 79%	306 77%

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Absolutes/col percents

Table 47

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it's well-run

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No differently about	949 23%	200 24%	249 22%	214 24%	285 23%
Slightly more confident about	1912 47%	368 45%	534 48%	412 46%	598 49%
A lot more confident about	1181 29%	254 31%	328 30%	263 30%	336 28%
NET: More confident	3093 77%	622 76%	863 78%	675 76%	934 77%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 48

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it's making an impact

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No differently about	880 22%	468 24%	412 20%	94 19%	129 20%	175 23%	132 19%	149 25%	201 24%	253 23%	252 21%	179 21%	196 22%	47 23%	117 22%	90 22%	73 20%	91 23%	51 21%	77 19%	132 24%	108 19%	95 24%
Slightly more confident about	1770 44%	863 44%	907 44%	206 42%	293 45%	366 48%	304 44%	242 40%	360 42%	485 44%	524 44%	382 45%	379 42%	72 36%	219 42%	185 46%	169 47%	177 44%	105 44%	192 48%	244 44%	232 41%	175 44%
A lot more confident about	1391 34%	650 33%	742 36%	185 38%	225 35%	228 30%	251 36%	216 36%	288 34%	364 33%	408 34%	297 35%	323 36%	81 41%	184 35%	125 31%	119 33%	132 33%	85 35%	131 33%	184 33%	220 39%	130 33%
NET: More confident	3162 78%	1513 76%	1649 80%	391 81%	517 80%	593 77%	555 81%	458 75%	648 76%	849 77%	931 79%	678 79%	701 78%	153 77%	403 78%	311 78%	287 80%	310 77%	189 79%	323 81%	428 76%	452 81%	305 76%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 49

**Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
 That it's making an impact**

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No differently about	880 22%	176 21%	243 22%	191 21%	270 22%
Slightly more confident about	1770 44%	340 41%	462 42%	404 45%	564 46%
A lot more confident about	1391 34%	305 37%	407 37%	294 33%	385 32%
NET: More confident	3162 78%	646 79%	869 78%	698 79%	949 78%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 50

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That a high proportion of the money it raises goes to those it is trying to help

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No differently about	850 21%	432 22%	417 20%	91 19%	133 21%	173 23%	128 19%	148 24%	177 21%	231 21%	223 19%	190 22%	204 23%	42 21%	123 24%	94 23%	77 21%	97 24%	41 17%	75 19%	120 21%	103 18%	78 20%
Slightly more confident about	1538 38%	764 39%	774 38%	206 42%	261 40%	313 41%	263 38%	211 35%	284 34%	416 38%	474 40%	329 38%	318 35%	66 33%	176 34%	159 40%	135 38%	138 34%	90 37%	170 42%	234 42%	208 37%	163 41%
A lot more confident about	1654 41%	784 40%	870 42%	188 39%	253 39%	282 37%	297 43%	247 41%	387 46%	454 41%	486 41%	338 39%	376 42%	92 46%	222 43%	148 37%	148 41%	165 41%	109 46%	156 39%	206 37%	250 45%	158 40%
NET: More confident	3192 79%	1548 78%	1644 80%	394 81%	514 79%	595 77%	559 81%	458 76%	672 79%	870 79%	961 81%	667 78%	694 77%	158 79%	398 76%	306 77%	283 79%	303 76%	199 83%	325 81%	440 79%	458 82%	322 80%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 51

**Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
 That a high proportion of the money it raises goes to those it is trying to help**
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No differently about	850 21%	175 21%	257 23%	162 18%	257 21%
Slightly more confident about	1538 38%	299 36%	385 35%	374 42%	481 39%
A lot more confident about	1654 41%	348 42%	470 42%	354 40%	481 39%
NET: More confident	3192 79%	647 79%	855 77%	728 82%	962 79%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 52

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it operates to high ethical standards

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No differently about	867 21%	467 24%	400 19%	82 17%	135 21%	177 23%	131 19%	147 24%	194 23%	238 22%	232 20%	189 22%	208 23%	45 22%	114 22%	88 22%	70 20%	111 28%	46 19%	88 22%	124 22%	103 18%	77 19%
Slightly more confident about	1954 48%	971 49%	983 48%	243 50%	307 47%	385 50%	341 50%	277 46%	400 47%	518 47%	592 50%	427 50%	414 46%	93 46%	241 46%	204 51%	185 51%	163 41%	117 49%	200 50%	276 49%	274 49%	200 50%
A lot more confident about	1221 30%	543 27%	679 33%	159 33%	205 32%	206 27%	215 31%	182 30%	254 30%	345 31%	359 30%	241 28%	276 31%	62 31%	166 32%	108 27%	105 29%	126 31%	76 32%	112 28%	160 29%	183 33%	123 31%
NET: More confident	3175 79%	1514 76%	1662 81%	403 83%	512 79%	591 77%	556 81%	459 76%	655 77%	864 78%	952 80%	668 78%	690 77%	155 78%	406 78%	312 78%	290 80%	289 72%	194 81%	313 78%	436 78%	457 82%	323 81%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 53

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it operates to high ethical standards

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No differently about	867 21%	173 21%	275 25%	141 16%	279 23%
Slightly more confident about	1954 48%	367 45%	519 47%	444 50%	624 51%
A lot more confident about	1221 30%	282 34%	318 29%	305 34%	317 26%
NET: More confident	3175 79%	649 79%	837 75%	748 84%	940 77%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 54

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it treats its employees well

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No differently about	1251	668	583	116	189	224	191	218	312	350	365	264	270	58	164	120	110	136	80	121	167	166	130
	31%	34%	28%	24%	29%	29%	28%	36%	37%	32%	31%	31%	30%	29%	31%	30%	31%	34%	33%	30%	30%	30%	33%
Slightly more confident about	1903	921	982	236	313	372	339	265	378	521	569	397	415	96	223	198	187	178	107	183	276	265	189
	47%	47%	48%	49%	48%	48%	49%	44%	45%	47%	48%	46%	46%	48%	43%	50%	52%	45%	44%	46%	49%	47%	47%
A lot more confident about	888	391	497	133	145	172	157	123	159	230	249	196	213	46	134	82	64	86	54	96	117	129	81
	22%	20%	24%	27%	22%	22%	23%	20%	19%	21%	21%	23%	24%	23%	26%	21%	18%	22%	22%	24%	21%	23%	20%
NET: More confident	2791	1313	1479	369	458	544	496	388	537	751	818	593	628	142	357	281	250	264	160	280	393	394	270
	69%	66%	72%	76%	71%	71%	72%	64%	63%	68%	69%	69%	70%	71%	69%	70%	69%	66%	67%	70%	70%	70%	67%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 55

**Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
 That it treats its employees well**

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No differently about	1251 31%	231 28%	368 33%	279 31%	374 31%
Slightly more confident about	1903 47%	383 47%	501 45%	405 46%	615 50%
A lot more confident about	888 22%	209 25%	244 22%	206 23%	230 19%
NET: More confident	2791 69%	591 72%	744 67%	611 69%	845 69%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 56

Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
That it's doing work central and local government can't or won't do

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No differently about	1348 33%	702 35%	646 31%	136 28%	199 31%	267 35%	226 33%	223 37%	297 35%	379 34%	412 35%	265 31%	289 32%	66 33%	182 35%	128 32%	116 32%	147 37%	68 28%	131 33%	185 33%	172 31%	155 39%
Slightly more confident about	1898 47%	917 46%	981 48%	235 48%	316 49%	363 47%	335 49%	267 44%	383 45%	520 47%	556 47%	418 49%	404 45%	92 46%	233 45%	199 50%	168 47%	170 42%	120 50%	198 50%	262 47%	274 49%	182 45%
A lot more confident about	796 20%	362 18%	434 21%	114 24%	131 20%	139 18%	126 18%	116 19%	170 20%	203 18%	214 18%	174 20%	205 23%	42 21%	105 20%	74 18%	76 21%	84 21%	52 22%	72 18%	114 20%	114 20%	63 16%
NET: More confident	2694 67%	1279 65%	1415 69%	349 72%	447 69%	501 65%	461 67%	383 63%	552 65%	722 66%	771 65%	592 69%	609 68%	134 67%	338 65%	273 68%	245 68%	254 63%	172 72%	270 67%	375 67%	389 69%	245 61%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 57

**Q8. If an organisation is a registered charity which of the following would you feel a) no differently about b) slightly more confident about c) a lot more confident about?
 That it's doing work central and local government can't or won't do**

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No differently about	1348 33%	267 32%	373 34%	301 34%	408 33%
Slightly more confident about	1898 47%	383 47%	519 47%	411 46%	584 48%
A lot more confident about	796 20%	172 21%	220 20%	178 20%	227 19%
NET: More confident	2694 67%	555 68%	739 66%	589 66%	811 67%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 58

Q9a. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities ought to have the same standards of conduct and behaviour as any other organisation

OR Statement B:- Because of the work they do, charities' standards of conduct and behaviour ought to be higher than in other organisations

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	1594	748	846	180	239	307	284	255	328	421	458	337	379	87	199	164	147	160	101	165	200	216	155
	39%	38%	41%	37%	37%	40%	41%	42%	39%	38%	39%	39%	42%	43%	38%	41%	41%	40%	42%	41%	36%	39%	39%
0	600	256	344	37	85	117	114	113	134	142	180	123	156	34	78	77	60	60	35	56	72	67	60
	15%	13%	17%	8%	13%	15%	17%	19%	16%	13%	15%	14%	17%	17%	15%	19%	17%	15%	15%	14%	13%	12%	15%
1	232	107	125	18	28	35	43	42	66	61	64	46	62	13	29	17	15	27	21	31	21	36	22
	6%	5%	6%	4%	4%	5%	6%	7%	8%	6%	5%	5%	7%	6%	6%	4%	4%	7%	9%	8%	4%	6%	5%
2	317	167	149	37	53	61	57	42	68	97	82	81	56	17	42	29	25	31	20	29	43	49	32
	8%	8%	7%	8%	8%	8%	8%	7%	8%	9%	7%	9%	6%	8%	8%	7%	7%	8%	8%	7%	8%	9%	8%
3	254	122	132	54	32	50	41	41	36	74	77	52	52	13	27	22	23	28	14	24	37	44	21
	6%	6%	6%	11%	5%	7%	6%	7%	4%	7%	6%	6%	6%	7%	5%	6%	6%	7%	6%	6%	7%	8%	5%
4	191	96	95	35	41	45	29	18	24	47	55	35	53	10	23	18	24	13	10	26	28	19	20
	5%	5%	5%	7%	6%	6%	4%	3%	3%	4%	5%	4%	6%	5%	4%	5%	7%	3%	4%	6%	5%	3%	5%
5	633	299	334	97	108	140	108	84	96	137	179	153	164	32	86	59	54	68	23	71	96	91	52
	16%	15%	16%	20%	17%	18%	16%	14%	11%	12%	15%	18%	18%	16%	17%	15%	15%	17%	9%	18%	17%	16%	13%
6	329	150	179	47	61	62	53	51	55	89	106	77	58	10	41	30	29	28	15	33	56	42	45
	8%	8%	9%	10%	9%	8%	8%	8%	6%	8%	9%	9%	6%	5%	8%	8%	8%	7%	6%	8%	10%	7%	11%
7	376	201	176	43	74	63	68	40	88	127	121	63	64	22	57	33	22	36	23	36	55	52	41
	9%	10%	9%	9%	11%	8%	10%	7%	10%	12%	10%	7%	7%	11%	11%	8%	6%	9%	10%	9%	10%	9%	10%
8	399	221	178	54	67	63	69	61	85	124	130	77	66	19	56	42	25	45	35	31	52	60	33
	10%	11%	9%	11%	10%	8%	10%	10%	10%	11%	11%	9%	7%	10%	11%	11%	7%	11%	14%	8%	9%	11%	8%
9	253	130	123	33	37	50	30	38	66	95	64	46	47	11	29	27	27	21	23	22	35	36	23
	6%	7%	6%	7%	6%	6%	4%	6%	8%	9%	5%	5%	5%	5%	6%	7%	7%	5%	10%	6%	6%	6%	6%
10	458	232	226	31	61	83	76	76	131	109	126	104	119	20	52	44	56	42	21	42	67	62	51
	11%	12%	11%	6%	9%	11%	11%	13%	15%	10%	11%	12%	13%	10%	10%	11%	15%	10%	9%	10%	12%	11%	13%
NET: Statement B	1815	934	881	208	299	320	295	267	425	543	547	367	355	81	235	177	159	172	117	164	264	253	193
	45%	47%	43%	43%	46%	42%	43%	44%	50%	49%	46%	43%	40%	41%	45%	44%	44%	43%	49%	41%	47%	45%	48%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 58

Q9a. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities ought to have the same standards of conduct and behaviour as any other organisation

OR Statement B:- Because of the work they do, charities' standards of conduct and behaviour ought to be higher than in other organisations

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	5.00	5.17	4.83	5.15	5.09	4.92	4.81	4.82	5.20	5.18	5.01	4.95	4.80	4.74	4.98	4.87	5.08	4.88	5.01	4.83	5.22	5.09	5.07
Standard deviation	3.29	3.25	3.31	2.80	3.12	3.23	3.31	3.48	3.54	3.25	3.26	3.27	3.38	3.32	3.24	3.41	3.43	3.29	3.41	3.21	3.17	3.23	3.32
Standard error	0.05	0.07	0.07	0.13	0.12	0.12	0.12	0.14	0.13	0.09	0.10	0.12	0.10	0.24	0.15	0.17	0.17	0.18	0.23	0.16	0.13	0.13	0.16

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 59

Q9a. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities ought to have the same standards of conduct and behaviour as any other organisation

OR Statement B:- Because of the work they do, charities' standards of conduct and behaviour ought to be higher than in other organisations

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	1594 39%	343 42%	505 45%	313 35%	433 36%
0	600 15%	136 17%	223 20%	106 12%	135 11%
1	232 6%	46 6%	80 7%	49 6%	57 5%
2	317 8%	70 8%	86 8%	75 8%	86 7%
3	254 6%	54 7%	75 7%	48 5%	77 6%
4	191 5%	37 4%	41 4%	35 4%	78 6%
5	633 16%	104 13%	177 16%	126 14%	225 18%
6	329 8%	60 7%	62 6%	87 10%	119 10%
7	376 9%	69 8%	95 9%	99 11%	114 9%
8	399 10%	82 10%	73 7%	104 12%	140 11%
9	253 6%	56 7%	54 5%	67 8%	76 6%
10	458 11%	108 13%	145 13%	94 11%	111 9%
NET: Statement B	1815 45%	375 46%	429 39%	451 51%	560 46%
Mean	5.00	4.99	4.57	5.29	5.19

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 59

Q9a. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities ought to have the same standards of conduct and behaviour as any other organisation

OR Statement B:- Because of the work they do, charities' standards of conduct and behaviour ought to be higher than in other organisations

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	3.29	3.43	3.47	3.20	3.03
Standard error	0.05	0.12	0.10	0.11	0.09

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 60

Q9b. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector

OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	710	359	351	118	135	155	100	71	130	236	216	134	123	25	98	68	66	54	51	64	110	99	76
	18%	18%	17%	24%	21%	20%	15%	12%	15%	21%	18%	16%	14%	12%	19%	17%	18%	13%	21%	16%	20%	18%	19%
0	101	44	57	13	22	20	18	11	17	21	29	23	28	4	16	12	11	8	7	6	15	11	11
	3%	2%	3%	3%	3%	3%	3%	2%	2%	2%	2%	3%	3%	2%	3%	3%	3%	2%	3%	2%	3%	2%	3%
1	57	27	30	9	5	16	9	7	10	20	16	10	10	2	11	6	5	5	3	4	9	9	3
	1%	1%	1%	2%	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	2%	2%	1%
2	140	72	68	30	26	27	15	17	24	54	46	22	18	4	12	9	13	12	15	12	25	23	16
	3%	4%	3%	6%	4%	4%	2%	3%	3%	5%	4%	3%	2%	2%	2%	4%	4%	3%	6%	3%	4%	4%	4%
3	192	104	88	25	37	41	32	16	41	72	56	36	28	6	29	14	20	13	14	18	30	24	25
	5%	5%	4%	5%	6%	5%	5%	3%	5%	7%	5%	4%	3%	3%	6%	4%	5%	3%	6%	4%	5%	4%	6%
4	221	112	108	42	44	51	27	20	37	70	69	42	40	9	31	27	18	16	12	24	32	33	20
	5%	6%	5%	9%	7%	7%	4%	3%	4%	6%	6%	5%	4%	4%	6%	7%	5%	4%	5%	6%	6%	6%	5%
5	642	291	351	97	114	136	98	95	103	146	173	150	173	35	102	64	55	62	23	57	94	96	54
	16%	15%	17%	20%	18%	18%	14%	16%	12%	13%	15%	18%	19%	18%	20%	16%	15%	16%	10%	14%	17%	17%	14%
6	329	168	161	47	62	71	52	39	59	90	113	63	62	16	35	40	32	29	21	33	45	43	34
	8%	8%	8%	10%	10%	9%	8%	6%	7%	8%	10%	7%	7%	8%	7%	10%	9%	7%	9%	8%	8%	8%	9%
7	409	205	204	68	62	77	68	50	85	116	146	73	73	20	41	37	33	58	18	48	47	56	51
	10%	10%	10%	14%	10%	10%	10%	8%	10%	11%	12%	9%	8%	10%	8%	9%	9%	14%	7%	12%	8%	10%	13%
8	473	220	252	38	71	87	84	76	117	156	128	85	104	27	46	42	34	52	29	56	73	65	49
	12%	11%	12%	8%	11%	11%	12%	13%	14%	14%	11%	10%	12%	13%	9%	10%	10%	13%	12%	14%	13%	12%	12%
9	367	178	189	33	46	48	62	59	119	102	111	85	69	12	54	32	35	43	19	37	39	61	35
	9%	9%	9%	7%	7%	6%	9%	10%	14%	9%	9%	10%	8%	6%	10%	8%	10%	11%	8%	9%	7%	11%	9%
10	1112	559	553	86	157	194	223	216	237	255	296	266	294	65	144	118	104	102	81	105	153	140	101
	28%	28%	27%	18%	24%	25%	33%	36%	28%	23%	25%	31%	33%	32%	28%	29%	29%	25%	34%	26%	27%	25%	25%
NET: Statement B	2690	1331	1359	271	398	477	489	440	616	719	794	573	601	140	320	268	238	284	166	280	357	365	271
	67%	67%	66%	56%	61%	62%	71%	73%	73%	65%	67%	67%	67%	70%	61%	67%	66%	71%	69%	70%	64%	65%	68%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 60

Q9b. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector

OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	6.94	6.96	6.92	6.19	6.60	6.65	7.25	7.47	7.26	6.73	6.84	7.10	7.15	7.24	6.81	6.97	6.92	7.12	7.03	7.07	6.79	6.88	6.86
Standard deviation	2.74	2.74	2.74	2.69	2.79	2.77	2.72	2.64	2.65	2.75	2.71	2.75	2.74	2.60	2.85	2.76	2.83	2.56	2.97	2.58	2.81	2.70	2.73
Standard error	0.04	0.06	0.06	0.13	0.11	0.10	0.10	0.11	0.09	0.08	0.08	0.10	0.08	0.19	0.13	0.14	0.14	0.14	0.20	0.13	0.11	0.11	0.13

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 61

Q9b. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector

OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	710 18%	111 14%	162 15%	197 22%	240 20%
0	101 3%	22 3%	36 3%	23 3%	21 2%
1	57 1%	9 1%	7 1%	18 2%	22 2%
2	140 3%	28 3%	29 3%	42 5%	40 3%
3	192 5%	24 3%	47 4%	52 6%	68 6%
4	221 5%	29 3%	42 4%	62 7%	88 7%
5	642 16%	116 14%	173 16%	119 13%	234 19%
6	329 8%	52 6%	70 6%	82 9%	125 10%
7	409 10%	76 9%	91 8%	113 13%	129 11%
8	473 12%	107 13%	107 10%	116 13%	143 12%
9	367 9%	87 11%	104 9%	72 8%	104 9%
10	1112 28%	272 33%	406 36%	192 22%	243 20%
NET: Statement B	2690 67%	594 72%	777 70%	574 64%	745 61%
Mean	6.94	7.35	7.32	6.60	6.56

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 61

Q9b. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector

OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.74	2.72	2.80	2.76	2.61
Standard error	0.04	0.09	0.08	0.09	0.07

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 62

Q9c. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity
OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	1105 27%	573 29%	532 26%	109 22%	174 27%	220 29%	181 26%	171 28%	251 30%	318 29%	311 26%	245 29%	230 26%	69 35%	141 27%	104 26%	105 29%	103 26%	76 32%	97 24%	148 26%	148 26%	114 28%
0	226 6%	117 6%	109 5%	10 2%	27 4%	45 6%	34 5%	47 8%	64 8%	46 4%	64 5%	51 6%	64 7%	17 8%	37 7%	21 5%	26 7%	13 3%	15 6%	18 5%	27 5%	22 4%	29 7%
1	119 3%	68 3%	51 2%	13 3%	16 2%	16 2%	19 3%	14 2%	41 5%	42 4%	36 3%	21 2%	20 2%	10 5%	16 3%	13 3%	9 2%	8 2%	9 4%	12 3%	14 3%	15 3%	13 3%
2	236 6%	120 6%	116 6%	24 5%	40 6%	37 5%	32 5%	44 7%	59 7%	81 7%	71 6%	44 5%	41 5%	13 7%	20 4%	25 6%	20 5%	26 6%	17 7%	28 7%	30 5%	38 7%	19 5%
3	265 7%	138 7%	126 6%	23 5%	46 7%	54 7%	56 8%	34 6%	52 6%	80 7%	68 6%	69 8%	47 5%	16 8%	39 7%	21 5%	26 7%	24 6%	22 9%	17 4%	32 6%	39 7%	28 7%
4	260 6%	130 7%	130 6%	38 8%	46 7%	68 9%	40 6%	32 5%	35 4%	70 6%	71 6%	60 7%	59 7%	13 7%	28 5%	23 6%	24 7%	32 8%	14 6%	22 5%	44 8%	34 6%	25 6%
5	803 20%	355 18%	448 22%	127 26%	148 23%	170 22%	143 21%	107 18%	109 13%	173 16%	236 20%	182 21%	211 24%	37 18%	105 20%	82 20%	72 20%	74 18%	36 15%	89 22%	112 20%	120 21%	76 19%
6	417 10%	204 10%	213 10%	53 11%	70 11%	93 12%	79 11%	52 9%	70 8%	114 10%	118 10%	91 11%	94 11%	18 9%	50 10%	42 11%	37 10%	51 13%	26 11%	46 12%	44 8%	66 12%	36 9%
7	488 12%	238 12%	249 12%	71 15%	87 13%	82 11%	84 12%	66 11%	97 11%	142 13%	159 13%	89 10%	97 11%	23 12%	72 14%	40 10%	45 12%	54 13%	23 10%	39 10%	72 13%	71 13%	49 12%
8	472 12%	245 12%	227 11%	53 11%	66 10%	77 10%	78 11%	76 13%	122 14%	132 12%	153 13%	85 10%	100 11%	23 11%	60 12%	50 12%	34 9%	47 12%	23 10%	54 13%	67 12%	64 11%	50 13%
9	261 6%	131 7%	130 6%	26 5%	29 4%	37 5%	50 7%	40 7%	81 9%	93 8%	73 6%	49 6%	46 5%	14 7%	37 7%	17 4%	24 7%	21 5%	18 7%	28 7%	42 7%	32 6%	29 7%
10	496 12%	234 12%	262 13%	47 10%	73 11%	89 12%	73 11%	94 16%	120 14%	130 12%	133 11%	115 13%	118 13%	16 8%	56 11%	65 16%	43 12%	50 12%	38 16%	46 12%	76 14%	59 11%	46 12%
NET: Statement B	2134 53%	1052 53%	1082 52%	250 51%	324 50%	379 49%	364 53%	329 54%	489 58%	610 55%	637 54%	430 50%	456 51%	94 47%	274 53%	215 54%	183 51%	223 56%	128 53%	214 53%	300 54%	292 52%	210 53%



Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 62

Q9c. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity
OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	5.80	5.75	5.85	5.88	5.72	5.66	5.80	5.86	5.89	5.86	5.82	5.73	5.77	5.30	5.74	5.92	5.66	5.95	5.77	5.88	5.96	5.76	5.74
Standard deviation	2.80	2.84	2.75	2.42	2.63	2.70	2.70	3.01	3.11	2.82	2.76	2.81	2.81	2.92	2.82	2.87	2.86	2.61	3.01	2.73	2.78	2.65	2.88
Standard error	0.04	0.06	0.06	0.11	0.10	0.10	0.10	0.12	0.11	0.08	0.08	0.11	0.09	0.21	0.13	0.15	0.14	0.14	0.20	0.13	0.11	0.11	0.14

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 63

Q9c. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity
OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	1105	191	367	196	351
	27%	23%	33%	22%	29%
0	226	35	100	28	64
	6%	4%	9%	3%	5%
1	119	25	35	22	36
	3%	3%	3%	2%	3%
2	236	45	70	44	77
	6%	5%	6%	5%	6%
3	265	45	83	52	84
	7%	6%	7%	6%	7%
4	260	41	79	50	90
	6%	5%	7%	6%	7%
5	803	164	228	137	275
	20%	20%	20%	15%	23%
6	417	83	90	108	136
	10%	10%	8%	12%	11%
7	488	95	125	140	127
	12%	12%	11%	16%	10%
8	472	98	104	124	145
	12%	12%	9%	14%	12%
9	261	60	56	69	77
	6%	7%	5%	8%	6%
10	496	131	141	116	107
	12%	16%	13%	13%	9%
NET: Statement B	2134	467	517	557	593
	53%	57%	46%	63%	49%
Mean	5.80	6.12	5.44	6.24	5.59

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 63

Q9c. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity
OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.80	2.80	2.98	2.62	2.68
Standard error	0.04	0.10	0.09	0.09	0.08

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 64

Q9d. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charity begins at home and there are too many charities in the UK that focus on giving aid overseas

OR Statement B:- It is right that some charities in the UK focus on giving aid overseas so they can reach the people who are most in need

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	1870	920	951	142	258	334	358	314	464	449	503	447	469	102	251	195	168	168	123	195	209	279	181
	46%	46%	46%	29%	40%	44%	52%	52%	55%	41%	43%	52%	52%	51%	48%	49%	47%	42%	51%	49%	37%	50%	45%
0	659	335	323	33	83	98	134	132	178	137	153	173	195	38	103	70	68	56	41	67	65	90	61
	16%	17%	16%	7%	13%	13%	20%	22%	21%	12%	13%	20%	22%	19%	20%	17%	19%	14%	17%	17%	12%	16%	15%
1	247	110	137	12	22	43	46	43	80	61	58	64	63	10	24	29	18	33	19	25	25	37	27
	6%	6%	7%	2%	3%	6%	7%	7%	9%	6%	5%	7%	7%	5%	5%	7%	5%	8%	8%	6%	4%	7%	7%
2	345	162	183	26	55	55	56	64	90	80	103	80	82	14	38	38	22	34	26	39	49	54	32
	9%	8%	9%	5%	8%	7%	8%	11%	11%	7%	9%	9%	9%	7%	7%	9%	6%	8%	11%	10%	9%	10%	8%
3	315	162	153	29	53	63	73	33	65	87	94	66	67	18	50	28	30	19	19	34	37	46	34
	8%	8%	7%	6%	8%	8%	11%	5%	8%	8%	8%	8%	7%	9%	10%	7%	8%	5%	8%	9%	7%	8%	8%
4	305	151	154	43	45	75	48	42	52	84	94	65	62	21	37	30	29	27	18	30	33	52	26
	8%	8%	7%	9%	7%	10%	7%	7%	6%	8%	8%	8%	7%	11%	7%	8%	8%	7%	8%	8%	6%	9%	7%
5	666	321	346	88	135	141	97	94	112	180	192	140	154	32	87	59	58	77	37	63	110	79	65
	16%	16%	17%	18%	21%	18%	14%	15%	13%	16%	16%	16%	17%	16%	17%	15%	16%	19%	16%	16%	20%	14%	16%
6	250	127	123	48	47	45	45	24	40	69	80	52	49	14	31	27	28	18	13	26	42	27	24
	6%	6%	6%	10%	7%	6%	7%	4%	5%	6%	7%	6%	5%	7%	6%	7%	8%	5%	5%	7%	8%	5%	6%
7	334	171	163	69	55	70	42	42	56	99	109	60	66	20	49	32	29	43	18	30	45	37	32
	8%	9%	8%	14%	8%	9%	6%	7%	7%	9%	9%	7%	7%	10%	9%	8%	8%	11%	8%	7%	8%	7%	8%
8	302	150	152	44	41	61	45	47	63	102	103	55	42	8	32	26	21	37	14	28	49	53	34
	7%	8%	7%	9%	6%	8%	7%	8%	7%	9%	9%	6%	5%	4%	6%	7%	6%	9%	6%	7%	9%	10%	8%
9	178	90	88	30	39	24	25	24	36	69	60	25	25	5	20	15	18	21	13	16	34	20	15
	4%	5%	4%	6%	6%	3%	4%	4%	4%	6%	5%	3%	3%	2%	4%	4%	5%	5%	6%	4%	6%	4%	4%
10	441	202	239	64	71	92	75	61	78	135	137	78	92	19	51	46	39	37	21	41	71	65	50
	11%	10%	12%	13%	11%	12%	11%	10%	9%	12%	12%	9%	10%	10%	10%	11%	11%	9%	9%	10%	13%	12%	12%
NET: Statement B	1505	741	765	255	253	292	233	199	273	473	488	270	274	66	183	146	135	156	80	142	242	202	155
	37%	37%	37%	53%	39%	38%	34%	33%	32%	43%	41%	32%	31%	33%	35%	36%	37%	39%	33%	35%	43%	36%	39%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 64

Q9d. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charity begins at home and there are too many charities in the UK that focus on giving aid overseas

OR Statement B:- It is right that some charities in the UK focus on giving aid overseas so they can reach the people who are most in need

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	4.63	4.60	4.65	5.76	4.95	4.86	4.31	4.21	4.07	5.08	4.95	4.15	4.10	4.30	4.43	4.48	4.57	4.77	4.33	4.48	5.17	4.58	4.74
Standard deviation	3.25	3.24	3.27	2.85	3.10	3.13	3.31	3.38	3.34	3.22	3.18	3.22	3.28	3.15	3.24	3.31	3.29	3.20	3.23	3.23	3.17	3.29	3.29
Standard error	0.05	0.07	0.07	0.13	0.12	0.11	0.12	0.14	0.12	0.09	0.10	0.12	0.10	0.23	0.15	0.17	0.16	0.18	0.22	0.16	0.13	0.14	0.16

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 65

Q9d. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charity begins at home and there are too many charities in the UK that focus on giving aid overseas

OR Statement B:- It is right that some charities in the UK focus on giving aid overseas so they can reach the people who are most in need

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	1870 46%	314 38%	800 72%	172 19%	585 48%
0	659 16%	108 13%	383 34%	28 3%	139 11%
1	247 6%	34 4%	120 11%	19 2%	74 6%
2	345 9%	62 8%	132 12%	22 3%	128 11%
3	315 8%	59 7%	97 9%	40 5%	118 10%
4	305 8%	51 6%	69 6%	62 7%	124 10%
5	666 16%	121 15%	151 14%	124 14%	270 22%
6	250 6%	50 6%	38 3%	68 8%	94 8%
7	334 8%	61 7%	51 5%	115 13%	106 9%
8	302 7%	83 10%	26 2%	115 13%	78 6%
9	178 4%	56 7%	13 1%	75 8%	34 3%
10	441 11%	135 16%	33 3%	221 25%	52 4%
NET: Statement B	1505 37%	387 47%	161 14%	593 67%	364 30%
Mean	4.63	5.35	2.65	6.82	4.34

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 65

Q9d. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charity begins at home and there are too many charities in the UK that focus on giving aid overseas

OR Statement B:- It is right that some charities in the UK focus on giving aid overseas so they can reach the people who are most in need

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	3.25	3.37	2.76	2.76	2.71
Standard error	0.05	0.12	0.08	0.09	0.08

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 66

Q9e. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If you are a registered charity and enjoy the benefits of that status, you have a collective responsibility to uphold the reputation of charity more generally

OR Statement B:- If you are a registered charity you're only responsibility is to uphold the reputation of your own organisation

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	2558	1261	1297	275	368	455	453	415	593	750	742	533	530	123	344	251	222	246	154	262	350	351	255
	63%	64%	63%	57%	57%	59%	66%	68%	70%	68%	63%	62%	59%	61%	66%	63%	62%	62%	64%	65%	63%	63%	64%
0	725	346	379	50	94	134	131	131	185	183	208	160	174	28	107	80	64	59	43	79	100	98	66
	18%	17%	18%	10%	14%	17%	19%	22%	22%	17%	18%	19%	19%	14%	21%	20%	18%	15%	18%	20%	18%	17%	17%
1	364	163	201	33	44	60	62	61	104	123	92	64	85	13	47	28	39	32	27	33	54	55	35
	9%	8%	10%	7%	7%	8%	9%	10%	12%	11%	8%	7%	9%	6%	9%	7%	11%	8%	11%	8%	10%	10%	9%
2	582	302	280	63	83	83	109	86	157	183	172	111	115	31	74	58	38	62	24	63	84	80	68
	14%	15%	14%	13%	13%	11%	16%	14%	19%	17%	15%	13%	13%	15%	14%	15%	11%	15%	10%	16%	15%	14%	17%
3	506	264	242	70	83	103	89	83	77	150	155	113	87	26	70	41	45	52	36	44	61	73	59
	13%	13%	12%	15%	13%	13%	13%	14%	9%	14%	13%	13%	10%	13%	13%	10%	12%	13%	15%	11%	11%	13%	15%
4	381	186	196	57	64	75	61	54	70	111	115	86	69	25	46	44	35	41	23	42	51	46	27
	9%	9%	9%	12%	10%	10%	9%	9%	8%	10%	10%	10%	8%	13%	9%	11%	10%	10%	10%	11%	9%	8%	7%
5	667	320	347	100	127	138	109	87	107	152	200	133	182	36	84	70	58	69	35	66	102	85	63
	17%	16%	17%	21%	20%	18%	16%	14%	13%	14%	17%	16%	20%	18%	16%	18%	16%	17%	15%	16%	18%	15%	16%
6	198	106	92	33	36	49	33	16	31	37	78	44	38	6	27	15	28	24	13	19	27	31	8
	5%	5%	4%	7%	6%	6%	5%	3%	4%	3%	7%	5%	4%	3%	5%	4%	8%	6%	5%	5%	5%	6%	2%
7	201	98	104	32	45	36	26	26	36	49	66	48	39	16	17	22	10	21	12	21	26	34	23
	5%	5%	5%	7%	7%	5%	4%	4%	4%	4%	6%	6%	4%	8%	3%	6%	3%	5%	5%	5%	5%	6%	6%
8	178	90	87	25	34	41	26	19	33	46	44	44	44	10	24	17	10	17	7	13	24	28	26
	4%	5%	4%	5%	5%	5%	4%	3%	4%	4%	4%	5%	5%	5%	5%	4%	3%	4%	3%	3%	4%	5%	6%
9	106	46	59	10	15	25	14	17	24	32	25	26	23	3	12	10	11	12	8	12	16	16	6
	3%	2%	3%	2%	2%	3%	2%	3%	3%	3%	2%	3%	3%	1%	2%	3%	3%	3%	3%	3%	3%	3%	1%
10	134	59	75	10	22	24	26	27	25	36	29	28	42	8	13	14	20	10	11	8	15	16	19
	3%	3%	4%	2%	3%	3%	4%	4%	3%	3%	2%	3%	5%	4%	2%	4%	6%	3%	5%	2%	3%	3%	5%
NET: Statement B	817	399	418	110	151	175	126	105	150	200	242	190	185	42	93	79	80	85	51	72	108	125	82
	20%	20%	20%	23%	23%	23%	18%	17%	18%	18%	20%	22%	21%	21%	18%	20%	22%	21%	21%	18%	19%	22%	20%



Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 66

Q9e. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If you are a registered charity and enjoy the benefits of that status, you have a collective responsibility to uphold the reputation of charity more generally

OR Statement B:- If you are a registered charity you're only responsibility is to uphold the reputation of your own organisation

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	3.52	3.51	3.53	3.95	3.88	3.73	3.37	3.27	3.10	3.38	3.51	3.62	3.61	3.77	3.30	3.53	3.63	3.66	3.56	3.35	3.48	3.55	3.57
Standard deviation	2.74	2.69	2.79	2.47	2.69	2.77	2.73	2.82	2.77	2.70	2.63	2.79	2.88	2.65	2.69	2.78	2.87	2.65	2.85	2.65	2.71	2.76	2.82
Standard error	0.04	0.06	0.06	0.12	0.10	0.10	0.10	0.12	0.10	0.08	0.08	0.10	0.09	0.19	0.12	0.14	0.14	0.15	0.19	0.13	0.11	0.11	0.14

Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 67

Q9e. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- If you are a registered charity and enjoy the benefits of that status, you have a collective responsibility to uphold the reputation of charity more generally

OR Statement B:- If you are a registered charity you're only responsibility is to uphold the reputation of your own organisation

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	2558 63%	547 67%	674 61%	640 72%	698 57%
0	725 18%	187 23%	216 19%	166 19%	155 13%
1	364 9%	88 11%	90 8%	92 10%	94 8%
2	582 14%	119 15%	142 13%	158 18%	162 13%
3	506 13%	94 11%	119 11%	142 16%	150 12%
4	381 9%	57 7%	106 10%	81 9%	136 11%
5	667 17%	131 16%	186 17%	115 13%	235 19%
6	198 5%	29 4%	55 5%	36 4%	78 6%
7	201 5%	37 4%	64 6%	35 4%	66 5%
8	178 4%	34 4%	49 4%	27 3%	67 6%
9	106 3%	19 2%	35 3%	12 1%	39 3%
10	134 3%	25 3%	49 4%	25 3%	36 3%
NET: Statement B	817 20%	144 18%	252 23%	135 15%	286 23%
Mean	3.52	3.19	3.65	3.11	3.91

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Absolutes/col percents

Table 67

Q9e. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- If you are a registered charity and enjoy the benefits of that status, you have a collective responsibility to uphold the reputation of charity more generally
OR Statement B:- If you are a registered charity you're only responsibility is to uphold the reputation of your own organisation
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.74	2.77	2.88	2.55	2.66
Standard error	0.04	0.10	0.09	0.09	0.08

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Absolutes/col percents

Table 68

Q9f. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- The way charities go about meeting their charitable purpose is as important as whether they fulfil their charitable purpose or not
OR Statement B:- It is more important that charities fulfil their charitable purpose than how they go about doing so
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	2103	972	1130	229	310	373	354	340	497	592	634	442	433	97	270	203	190	215	137	201	260	303	228
	52%	49%	55%	47%	48%	49%	52%	56%	59%	54%	54%	52%	48%	48%	52%	51%	53%	54%	57%	50%	46%	54%	57%
0	515	219	296	35	63	94	94	101	129	110	164	115	127	26	70	69	52	37	36	42	62	60	60
	13%	11%	14%	7%	10%	12%	14%	17%	15%	10%	14%	13%	14%	13%	13%	17%	14%	9%	15%	11%	11%	11%	15%
1	257	121	136	24	35	41	45	44	67	79	74	41	62	14	29	23	22	20	21	28	36	38	26
	6%	6%	7%	5%	5%	5%	6%	7%	8%	7%	6%	5%	7%	7%	5%	6%	6%	5%	9%	7%	6%	7%	7%
2	452	203	250	39	65	85	77	67	119	140	135	88	89	21	60	28	34	53	24	48	52	86	46
	11%	10%	12%	8%	10%	11%	11%	11%	14%	13%	11%	10%	10%	11%	12%	7%	10%	13%	10%	12%	9%	15%	12%
3	509	244	265	79	69	83	88	76	114	149	160	117	83	16	67	44	46	62	39	50	58	69	59
	13%	12%	13%	16%	11%	11%	13%	13%	13%	14%	14%	14%	9%	8%	13%	11%	13%	16%	16%	12%	10%	12%	15%
4	369	186	183	51	78	70	50	52	68	114	100	81	74	20	44	39	36	42	16	33	51	50	36
	9%	9%	9%	10%	12%	9%	7%	9%	8%	10%	8%	9%	8%	10%	9%	10%	10%	11%	7%	8%	9%	9%	9%
5	824	397	427	114	138	161	146	116	149	213	226	177	208	40	114	85	72	84	35	96	114	106	77
	20%	20%	21%	24%	21%	21%	21%	19%	18%	19%	19%	21%	23%	20%	22%	21%	20%	21%	15%	24%	20%	19%	19%
6	301	155	146	50	55	73	43	40	40	76	97	61	68	19	37	27	26	28	8	35	48	47	27
	7%	8%	7%	10%	9%	9%	6%	7%	5%	7%	8%	7%	8%	10%	7%	7%	7%	7%	3%	9%	9%	8%	7%
7	280	167	113	35	55	57	50	43	40	70	86	65	59	15	31	33	22	26	24	19	50	36	23
	7%	8%	5%	7%	9%	7%	7%	7%	5%	6%	7%	8%	7%	8%	6%	8%	6%	7%	10%	5%	9%	7%	6%
8	239	141	98	27	45	45	35	25	61	82	62	44	51	15	25	23	24	22	17	21	34	38	20
	6%	7%	5%	6%	7%	6%	5%	4%	7%	7%	5%	5%	6%	7%	5%	6%	7%	6%	7%	5%	6%	7%	5%
9	114	57	56	11	11	22	29	17	23	26	32	30	25	8	14	5	9	12	10	7	24	15	11
	3%	3%	3%	2%	2%	3%	4%	3%	3%	2%	3%	4%	3%	4%	3%	1%	3%	3%	4%	2%	4%	3%	3%
10	181	91	90	19	32	38	30	25	37	42	47	38	53	6	30	25	16	12	10	21	31	16	14
	4%	5%	4%	4%	5%	5%	4%	4%	4%	4%	4%	4%	6%	3%	6%	6%	4%	3%	4%	5%	6%	3%	4%
NET: Statement B	1115	611	504	142	199	234	187	150	202	296	324	238	257	64	136	112	97	101	67	103	186	152	95
	28%	31%	24%	29%	31%	30%	27%	25%	24%	27%	27%	28%	29%	32%	26%	28%	27%	25%	28%	26%	33%	27%	24%



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Absolutes/col percents

Table 68

Q9f. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- The way charities go about meeting their charitable purpose is as important as whether they fulfil their charitable purpose or not

OR Statement B:- It is more important that charities fulfil their charitable purpose than how they go about doing so

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	4.16	4.36	3.96	4.47	4.44	4.31	4.14	3.86	3.84	4.17	4.05	4.20	4.24	4.29	4.15	4.15	4.12	4.16	3.99	4.18	4.50	4.06	3.88
Standard deviation	2.75	2.74	2.74	2.46	2.65	2.75	2.81	2.80	2.83	2.66	2.74	2.75	2.86	2.79	2.78	2.88	2.78	2.54	2.92	2.67	2.82	2.64	2.71
Standard error	0.04	0.06	0.06	0.12	0.10	0.10	0.10	0.11	0.10	0.08	0.08	0.10	0.09	0.20	0.13	0.15	0.14	0.14	0.20	0.13	0.11	0.11	0.13

Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 69

Q9f. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- The way charities go about meeting their charitable purpose is as important as whether they fulfil their charitable purpose or not

OR Statement B:- It is more important that charities fulfil their charitable purpose than how they go about doing so

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	2103 52%	459 56%	536 48%	537 60%	571 47%
0	515 13%	134 16%	153 14%	128 14%	101 8%
1	257 6%	60 7%	59 5%	66 7%	73 6%
2	452 11%	102 12%	105 9%	123 14%	122 10%
3	509 13%	107 13%	130 12%	125 14%	147 12%
4	369 9%	57 7%	89 8%	95 11%	129 11%
5	824 20%	159 19%	235 21%	153 17%	277 23%
6	301 7%	47 6%	95 9%	47 5%	112 9%
7	280 7%	50 6%	75 7%	59 7%	97 8%
8	239 6%	53 6%	67 6%	50 6%	69 6%
9	114 3%	21 3%	35 3%	17 2%	41 3%
10	181 4%	33 4%	69 6%	27 3%	52 4%
NET: Statement B	1115 28%	204 25%	341 31%	199 22%	371 30%
Mean	4.16	3.87	4.34	3.76	4.47

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Table 69

Q9f. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- The way charities go about meeting their charitable purpose is as important as whether they fulfil their charitable purpose or not
OR Statement B:- It is more important that charities fulfil their charitable purpose than how they go about doing so

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.75	2.82	2.87	2.66	2.60
Standard error	0.04	0.10	0.09	0.09	0.07

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 70

Q9g. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- There are too many charities doing broadly similar work and their number should be reduced to that those who remain can have more of an impact

OR Statement B:- It doesn't matter if the work of charities overlaps; the more charities there are the more opportunities people have to help make a difference

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	1668 41%	909 46%	759 37%	149 31%	243 38%	294 38%	284 41%	282 47%	415 49%	486 44%	478 40%	352 41%	351 39%	95 47%	217 42%	154 38%	140 39%	163 41%	107 44%	160 40%	242 43%	215 38%	175 44%
0	356 9%	202 10%	154 7%	16 3%	51 8%	67 9%	49 7%	67 11%	107 13%	85 8%	87 7%	83 10%	101 11%	27 13%	58 11%	35 9%	26 7%	32 8%	27 11%	33 8%	50 9%	33 6%	36 9%
1	164 4%	88 4%	76 4%	17 4%	24 4%	22 3%	27 4%	31 5%	43 5%	44 4%	48 4%	36 4%	35 4%	5 2%	24 5%	22 5%	14 4%	16 4%	5 2%	12 3%	26 5%	25 4%	16 4%
2	414 10%	236 12%	179 9%	31 6%	51 8%	67 9%	71 10%	67 11%	128 15%	118 11%	128 11%	90 10%	80 9%	27 13%	49 9%	30 7%	38 11%	43 11%	28 12%	41 10%	64 11%	55 10%	40 10%
3	388 10%	202 10%	186 9%	48 10%	62 10%	68 9%	74 11%	69 11%	66 8%	125 11%	106 9%	82 10%	74 8%	15 7%	47 9%	34 8%	39 11%	45 11%	25 11%	40 10%	54 10%	48 9%	40 10%
4	345 9%	180 9%	165 8%	37 8%	55 8%	71 9%	63 9%	49 8%	71 8%	114 10%	109 9%	61 7%	61 7%	22 11%	38 7%	33 8%	23 6%	28 7%	21 9%	34 9%	48 9%	54 10%	44 11%
5	691 17%	325 16%	367 18%	92 19%	112 17%	139 18%	131 19%	105 17%	112 13%	174 16%	209 18%	137 16%	171 19%	31 16%	83 16%	70 17%	64 18%	69 17%	29 12%	66 16%	121 22%	98 17%	61 15%
6	277 7%	141 7%	137 7%	41 8%	51 8%	61 8%	46 7%	33 5%	46 5%	84 8%	87 7%	49 6%	57 6%	13 7%	37 7%	24 6%	24 7%	31 8%	18 8%	30 7%	33 6%	32 6%	36 9%
7	397 10%	192 10%	204 10%	62 13%	75 12%	73 10%	71 10%	42 7%	73 9%	125 11%	115 10%	85 10%	72 8%	17 8%	48 9%	37 9%	40 11%	51 13%	30 13%	34 9%	48 9%	52 9%	40 9%
8	391 10%	187 9%	203 10%	59 12%	53 8%	82 11%	56 8%	48 8%	93 11%	102 9%	122 10%	86 10%	80 9%	20 10%	46 9%	44 11%	34 10%	28 7%	21 9%	52 13%	40 7%	70 13%	35 9%
9	189 5%	72 4%	117 6%	26 5%	37 6%	22 3%	28 4%	31 5%	45 5%	51 5%	46 4%	43 5%	49 5%	12 6%	25 5%	17 4%	18 5%	22 6%	11 5%	17 4%	23 4%	29 5%	14 4%
10	429 11%	155 8%	274 13%	56 11%	75 12%	97 13%	71 10%	64 11%	65 8%	80 7%	127 11%	104 12%	118 13%	12 6%	64 12%	55 14%	40 11%	36 9%	24 10%	42 10%	53 9%	65 12%	39 10%
NET: Statement B	1683 42%	747 38%	935 45%	244 50%	292 45%	335 44%	272 40%	219 36%	321 38%	442 40%	496 42%	368 43%	375 42%	74 37%	220 42%	177 44%	156 43%	168 42%	105 44%	174 44%	198 35%	247 44%	164 41%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 70

Q9g. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- There are too many charities doing broadly similar work and their number should be reduced to that those who remain can have more of an impact

OR Statement B:- It doesn't matter if the work of charities overlaps; the more charities there are the more opportunities people have to help make a difference

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	5.08	4.74	5.41	5.72	5.31	5.26	5.07	4.78	4.62	4.93	5.14	5.14	5.15	4.64	5.05	5.30	5.21	5.04	4.98	5.20	4.83	5.37	4.96
Standard deviation	3.00	2.94	3.02	2.71	2.96	2.97	2.89	3.10	3.12	2.83	2.93	3.11	3.16	3.00	3.15	3.10	2.97	2.91	3.06	2.96	2.92	2.94	2.93
Standard error	0.05	0.07	0.07	0.13	0.11	0.11	0.11	0.13	0.11	0.08	0.09	0.12	0.10	0.22	0.14	0.16	0.15	0.16	0.21	0.14	0.12	0.12	0.14

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 71

Q9g. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- There are too many charities doing broadly similar work and their number should be reduced to that those who remain can have more of an impact
OR Statement B:- It doesn't matter if the work of charities overlaps; the more charities there are the more opportunities people have to help make a difference
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	1668 41%	310 38%	518 47%	333 37%	508 42%
0	356 9%	68 8%	149 13%	42 5%	97 8%
1	164 4%	38 5%	52 5%	29 3%	45 4%
2	414 10%	71 9%	135 12%	87 10%	121 10%
3	388 10%	73 9%	101 9%	92 10%	123 10%
4	345 9%	60 7%	81 7%	83 9%	121 10%
5	691 17%	129 16%	179 16%	119 13%	264 22%
6	277 7%	50 6%	69 6%	70 8%	88 7%
7	397 10%	84 10%	91 8%	116 13%	106 9%
8	391 10%	92 11%	74 7%	108 12%	117 10%
9	189 5%	43 5%	57 5%	43 5%	46 4%
10	429 11%	114 14%	124 11%	101 11%	89 7%
NET: Statement B	1683 42%	383 47%	415 37%	437 49%	447 37%
Mean	5.08	5.40	4.71	5.50	4.91

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 71

Q9g. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- There are too many charities doing broadly similar work and their number should be reduced to that those who remain can have more of an impact

OR Statement B:- It doesn't matter if the work of charities overlaps; the more charities there are the more opportunities people have to help make a difference

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	3.00	3.11	3.19	2.85	2.78
Standard error	0.05	0.11	0.10	0.10	0.08

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 72

Q9h. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charitable endeavour is something that only charities do

OR Statement B:- Charitable endeavour is something anyone can undertake

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	496	268	228	73	106	113	74	45	85	131	137	111	117	20	66	46	55	46	25	39	74	73	51
	12%	14%	11%	15%	16%	15%	11%	7%	10%	12%	12%	13%	13%	10%	13%	11%	15%	12%	10%	10%	13%	13%	13%
0	57	26	31	3	14	10	12	9	8	11	14	15	18	2	11	2	13	4	2	2	7	8	5
	1%	1%	2%	1%	2%	1%	2%	2%	1%	1%	1%	2%	2%	1%	2%	1%	4%	1%	1%	1%	1%	1%	1%
1	35	15	19	4	6	8	3	2	10	11	13	4	7	1	3	3	3	5	1	2	8	4	6
	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	*	1%	*	1%	1%	1%	1%	*	*	1%	1%	1%
2	88	56	33	12	19	20	14	6	18	28	21	21	19	6	10	9	5	9	2	7	20	16	4
	2%	3%	2%	2%	3%	3%	2%	1%	2%	3%	2%	2%	2%	3%	2%	2%	1%	2%	1%	2%	4%	3%	1%
3	153	84	69	31	30	33	21	15	23	39	46	32	35	2	15	17	14	14	15	13	20	19	25
	4%	4%	3%	6%	5%	4%	3%	3%	3%	4%	4%	4%	4%	1%	3%	4%	4%	4%	6%	3%	4%	3%	6%
4	163	87	76	23	36	41	24	13	26	43	43	39	38	9	25	15	20	14	5	15	20	27	12
	4%	4%	4%	5%	6%	5%	3%	2%	3%	4%	4%	5%	4%	5%	5%	4%	6%	4%	2%	4%	4%	5%	3%
5	766	361	406	90	138	149	140	107	142	160	223	176	205	52	108	78	74	71	45	97	104	85	53
	19%	18%	20%	19%	21%	19%	20%	18%	17%	15%	19%	21%	23%	26%	21%	19%	21%	18%	19%	24%	19%	15%	13%
6	289	158	131	40	56	62	35	44	51	74	79	71	66	13	35	31	27	35	12	25	40	42	28
	7%	8%	6%	8%	9%	8%	5%	7%	6%	7%	7%	8%	7%	6%	7%	8%	8%	9%	5%	6%	7%	8%	7%
7	456	218	238	70	66	67	88	71	94	124	151	90	92	24	54	41	34	48	41	43	54	69	48
	11%	11%	12%	14%	10%	9%	13%	12%	11%	11%	13%	10%	10%	12%	10%	10%	10%	12%	17%	11%	10%	12%	12%
8	565	283	282	54	82	89	96	79	165	175	164	124	102	22	80	49	40	61	34	50	87	84	57
	14%	14%	14%	11%	13%	12%	14%	13%	19%	16%	14%	14%	11%	11%	15%	12%	11%	15%	14%	13%	16%	15%	14%
9	384	184	199	35	35	79	65	66	104	140	107	62	75	22	52	38	36	40	19	33	50	54	40
	9%	9%	10%	7%	5%	10%	9%	11%	12%	13%	9%	7%	8%	11%	10%	9%	10%	10%	8%	8%	9%	10%	10%
10	1086	509	577	123	163	209	189	195	208	298	323	223	242	47	125	118	94	98	64	112	151	154	123
	27%	26%	28%	25%	25%	27%	27%	32%	24%	27%	27%	26%	27%	24%	24%	29%	26%	24%	27%	28%	27%	27%	31%
NET: Statement B	2780	1352	1428	322	402	506	473	455	622	811	823	570	576	128	347	277	231	283	170	264	382	402	296
	69%	68%	69%	66%	62%	66%	69%	75%	73%	74%	70%	67%	64%	64%	67%	69%	64%	71%	71%	66%	68%	72%	74%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 72

Q9h. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charitable endeavour is something that only charities do

OR Statement B:- Charitable endeavour is something anyone can undertake

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	7.15	7.08	7.23	6.95	6.76	7.05	7.21	7.55	7.33	7.36	7.19	7.02	6.98	7.03	7.04	7.25	6.91	7.14	7.25	7.19	7.10	7.22	7.37
Standard deviation	2.50	2.52	2.49	2.49	2.63	2.59	2.48	2.37	2.38	2.45	2.47	2.52	2.58	2.40	2.52	2.46	2.70	2.44	2.36	2.39	2.58	2.50	2.53
Standard error	0.04	0.06	0.05	0.12	0.10	0.09	0.09	0.10	0.08	0.07	0.08	0.09	0.08	0.18	0.11	0.13	0.13	0.13	0.16	0.12	0.10	0.10	0.12

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 73

Q9h. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charitable endeavour is something that only charities do

OR Statement B:- Charitable endeavour is something anyone can undertake

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	496 12%	94 11%	142 13%	79 9%	180 15%
0	57 1%	13 2%	20 2%	10 1%	14 1%
1	35 1%	10 1%	10 1%	5 1%	10 1%
2	88 2%	17 2%	27 2%	14 2%	31 3%
3	153 4%	27 3%	51 5%	25 3%	50 4%
4	163 4%	28 3%	35 3%	25 3%	75 6%
5	766 19%	126 15%	290 26%	97 11%	253 21%
6	289 7%	41 5%	88 8%	59 7%	101 8%
7	456 11%	109 13%	127 11%	87 10%	133 11%
8	565 14%	94 11%	131 12%	145 16%	195 16%
9	384 9%	66 8%	88 8%	123 14%	107 9%
10	1086 27%	292 35%	245 22%	300 34%	251 21%
NET: Statement B	2780 69%	601 73%	680 61%	714 80%	786 64%
Mean	7.15	7.46	6.76	7.78	6.85

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 73

Q9h. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charitable endeavour is something that only charities do

OR Statement B:- Charitable endeavour is something anyone can undertake

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.50	2.58	2.51	2.34	2.44
Standard error	0.04	0.09	0.08	0.08	0.07

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 74

Q9i. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities should deliver more public services because they can bring something special that the public sector can't
OR Statement B:- If charities deliver more public services they risk jeopardising what makes them different from the public sector in the first place
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	1167	545	622	169	226	230	192	133	217	305	341	243	277	54	154	131	104	110	70	108	182	151	105
	29%	27%	30%	35%	35%	30%	28%	22%	26%	28%	29%	28%	31%	27%	30%	33%	29%	27%	29%	27%	32%	27%	26%
0	179	88	90	25	30	32	33	19	40	44	45	38	52	7	30	25	19	15	11	15	25	16	15
	4%	4%	4%	5%	5%	4%	5%	3%	5%	4%	4%	4%	6%	4%	6%	6%	5%	4%	5%	4%	5%	3%	4%
1	88	33	55	15	19	16	14	7	17	28	27	12	20	2	15	11	8	12	2	5	17	9	9
	2%	2%	3%	3%	3%	2%	2%	1%	2%	3%	2%	1%	2%	1%	3%	3%	2%	3%	1%	1%	3%	2%	2%
2	201	94	107	28	44	39	30	21	38	51	63	41	45	11	18	20	17	26	11	19	30	30	19
	5%	5%	5%	6%	7%	5%	4%	4%	5%	5%	5%	5%	5%	6%	3%	5%	5%	7%	5%	5%	5%	5%	5%
3	362	164	198	45	59	69	66	48	75	94	109	70	87	21	42	43	31	38	23	35	48	48	33
	9%	8%	10%	9%	9%	9%	10%	8%	9%	9%	9%	8%	10%	10%	8%	11%	8%	10%	9%	9%	9%	9%	8%
4	336	165	172	56	74	73	50	38	46	87	96	81	72	13	49	32	30	18	22	34	62	49	28
	8%	8%	8%	11%	11%	10%	7%	6%	5%	8%	8%	8%	8%	6%	9%	8%	8%	4%	9%	8%	11%	9%	7%
5	1208	536	672	142	203	245	209	181	228	298	348	274	288	71	156	107	112	112	62	141	160	175	112
	30%	27%	33%	29%	31%	32%	30%	30%	27%	27%	29%	32%	32%	35%	30%	27%	31%	28%	26%	35%	29%	31%	28%
6	376	184	192	58	47	73	68	57	73	99	122	78	77	16	41	39	33	52	25	30	37	58	46
	9%	9%	9%	12%	7%	10%	10%	9%	9%	9%	10%	9%	9%	8%	8%	10%	9%	13%	10%	8%	7%	10%	11%
7	421	228	193	43	62	72	66	88	90	129	120	85	87	22	54	47	38	42	29	35	53	61	41
	10%	12%	9%	9%	10%	9%	10%	14%	11%	12%	10%	10%	10%	11%	10%	12%	10%	10%	12%	9%	9%	11%	10%
8	368	198	169	42	47	56	62	57	103	132	99	59	77	21	36	38	27	29	23	34	63	50	47
	9%	10%	8%	9%	7%	7%	9%	9%	12%	12%	8%	7%	9%	10%	7%	9%	7%	7%	10%	9%	11%	9%	12%
9	199	115	84	17	24	28	33	34	63	65	63	44	26	9	36	13	18	24	12	20	22	25	19
	5%	6%	4%	4%	4%	4%	5%	6%	7%	6%	5%	5%	3%	5%	7%	3%	5%	6%	5%	5%	4%	5%	5%
10	303	175	128	13	37	64	57	56	76	73	91	73	66	8	44	26	29	31	19	33	43	40	30
	7%	9%	6%	3%	6%	8%	8%	9%	9%	7%	8%	9%	7%	4%	8%	6%	8%	8%	8%	8%	8%	7%	7%
NET: Statement B	1667	900	767	174	218	293	286	292	405	499	494	340	333	76	211	163	144	178	108	152	218	234	183
	41%	45%	37%	36%	34%	38%	42%	48%	48%	45%	42%	40%	37%	38%	41%	41%	40%	44%	45%	38%	39%	42%	46%



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 74

Q9i. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities should deliver more public services because they can bring something special that the public sector can't
OR Statement B:- If charities deliver more public services they risk jeopardising what makes them different from the public sector in the first place
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	5.43	5.61	5.24	4.98	5.07	5.34	5.45	5.82	5.72	5.56	5.44	5.45	5.21	5.33	5.44	5.21	5.38	5.44	5.54	5.48	5.35	5.51	5.58
Standard deviation	2.48	2.54	2.41	2.31	2.42	2.44	2.51	2.39	2.61	2.49	2.47	2.46	2.50	2.26	2.60	2.54	2.52	2.53	2.50	2.41	2.54	2.34	2.46
Standard error	0.04	0.06	0.05	0.11	0.09	0.09	0.09	0.10	0.09	0.07	0.08	0.09	0.08	0.17	0.12	0.13	0.13	0.14	0.17	0.12	0.10	0.10	0.12

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 75

Q9i. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities should deliver more public services because they can bring something special that the public sector can't
OR Statement B:- If charities deliver more public services they risk jeopardising what makes them different from the public sector in the first place
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	1167 29%	248 30%	340 31%	222 25%	357 29%
0	179 4%	39 5%	55 5%	26 3%	59 5%
1	88 2%	25 3%	24 2%	18 2%	21 2%
2	201 5%	53 6%	68 6%	33 4%	47 4%
3	362 9%	71 9%	107 10%	76 9%	108 9%
4	336 8%	59 7%	87 8%	68 8%	122 10%
5	1208 30%	210 26%	356 32%	258 29%	385 32%
6	376 9%	61 7%	86 8%	107 12%	123 10%
7	421 10%	85 10%	113 10%	103 12%	120 10%
8	368 9%	87 11%	80 7%	91 10%	110 9%
9	199 5%	53 6%	44 4%	38 4%	64 5%
10	303 7%	78 10%	93 8%	71 8%	61 5%
NET: Statement B	1667 41%	364 44%	416 37%	410 46%	478 39%
Mean	5.43	5.53	5.29	5.64	5.32

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 75

Q9i. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities should deliver more public services because they can bring something special that the public sector can't
OR Statement B:- If charities deliver more public services they risk jeopardising what makes them different from the public sector in the first place
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.48	2.69	2.52	2.36	2.36
Standard error	0.04	0.09	0.08	0.08	0.07

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 76

Q9j. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities remain the best way of channelling support for good causes and the impulse to do good
OR Statement B:- There are better ways of channelling support good causes and the impulse to do good than to go through charities
Base: All respondents

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	2233	1053	1180	227	304	401	400	356	544	644	671	440	478	113	292	219	215	205	138	225	293	323	211
	55%	53%	57%	47%	47%	52%	58%	59%	64%	58%	57%	51%	53%	56%	56%	55%	60%	51%	58%	56%	52%	58%	53%
0	329	136	193	25	40	63	58	54	88	69	85	75	100	14	45	44	43	20	26	34	34	36	33
	8%	7%	9%	5%	6%	8%	8%	9%	10%	6%	7%	9%	11%	7%	9%	11%	12%	5%	11%	8%	6%	6%	8%
1	242	112	129	17	24	34	41	40	86	67	72	43	59	7	28	14	23	26	19	24	41	40	20
	6%	6%	6%	3%	4%	4%	6%	7%	10%	6%	6%	5%	7%	4%	5%	3%	6%	6%	8%	6%	7%	7%	5%
2	539	231	308	46	67	85	114	94	133	168	173	97	100	29	59	53	43	63	39	55	74	76	49
	13%	12%	15%	9%	10%	11%	17%	15%	16%	15%	15%	11%	11%	15%	11%	13%	12%	16%	16%	14%	13%	13%	12%
3	642	322	321	71	98	126	107	94	146	196	191	130	125	32	99	64	62	54	27	56	85	102	61
	16%	16%	16%	15%	15%	16%	16%	16%	17%	18%	16%	15%	14%	16%	19%	16%	17%	13%	11%	14%	15%	18%	15%
4	481	252	229	69	75	93	79	73	91	144	150	94	94	30	62	45	44	42	27	56	59	69	49
	12%	13%	11%	14%	12%	12%	12%	12%	11%	13%	13%	11%	10%	15%	12%	11%	12%	10%	11%	14%	10%	12%	12%
5	985	490	495	127	171	196	170	146	175	226	287	230	243	48	120	101	79	91	49	100	153	131	113
	24%	25%	24%	26%	26%	26%	25%	24%	21%	20%	24%	27%	27%	24%	23%	25%	22%	23%	20%	25%	27%	23%	28%
6	277	131	146	52	54	59	37	40	36	74	83	66	55	8	39	25	23	45	17	23	31	41	26
	7%	7%	7%	11%	8%	8%	5%	7%	4%	7%	7%	8%	6%	4%	8%	6%	6%	11%	7%	6%	5%	7%	7%
7	217	117	100	37	47	48	30	26	28	67	57	50	42	11	31	26	17	25	11	15	32	27	22
	5%	6%	5%	8%	7%	6%	4%	4%	3%	6%	5%	6%	5%	5%	6%	7%	5%	6%	5%	4%	6%	5%	6%
8	147	80	66	25	32	26	21	10	32	41	39	33	32	6	17	11	11	14	16	16	21	23	11
	4%	4%	3%	5%	5%	3%	3%	2%	4%	4%	3%	4%	4%	3%	3%	3%	3%	4%	7%	4%	4%	4%	3%
9	46	30	16	7	7	13	8	7	4	16	8	12	10	4	7	1	5	6	3	5	8	4	3
	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	*	1%	1%	1%	1%	1%	1%	1%
10	137	79	58	11	31	25	20	21	29	34	38	26	39	11	15	17	9	15	7	17	22	11	14
	3%	4%	3%	2%	5%	3%	3%	3%	3%	3%	3%	3%	4%	5%	3%	4%	2%	4%	3%	4%	4%	2%	3%
NET: Statement B	824	437	387	131	171	171	117	104	130	232	225	187	177	39	108	79	66	105	53	76	115	106	76
	20%	22%	19%	27%	27%	22%	17%	17%	15%	21%	19%	22%	20%	20%	21%	20%	18%	26%	22%	19%	20%	19%	19%



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Absolutes/col percents

Table 76

Q9j. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities remain the best way of channelling support for good causes and the impulse to do good

OR Statement B:- There are better ways of channelling support good causes and the impulse to do good than to go through charities

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	4.02	4.19	3.85	4.46	4.47	4.17	3.84	3.81	3.57	4.01	3.96	4.12	3.98	4.18	4.01	3.97	3.76	4.23	3.86	4.03	4.14	3.92	4.06
Standard deviation	2.37	2.39	2.34	2.19	2.39	2.36	2.33	2.34	2.41	2.33	2.29	2.37	2.51	2.46	2.34	2.42	2.40	2.37	2.54	2.43	2.39	2.21	2.31
Standard error	0.04	0.05	0.05	0.10	0.09	0.08	0.09	0.10	0.09	0.07	0.07	0.09	0.08	0.18	0.11	0.12	0.12	0.13	0.17	0.12	0.10	0.09	0.11

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Absolutes/col percents

Table 77

Q9j. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities remain the best way of channelling support for good causes and the impulse to do good
OR Statement B:- There are better ways of channelling support good causes and the impulse to do good than to go through charities
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	2233 55%	468 57%	597 54%	555 62%	613 50%
0	329 8%	90 11%	104 9%	66 7%	69 6%
1	242 6%	61 7%	62 6%	58 7%	61 5%
2	539 13%	118 14%	141 13%	135 15%	146 12%
3	642 16%	120 15%	159 14%	177 20%	185 15%
4	481 12%	79 10%	131 12%	118 13%	153 13%
5	985 24%	199 24%	275 25%	192 22%	319 26%
6	277 7%	50 6%	78 7%	58 7%	91 7%
7	217 5%	41 5%	54 5%	39 4%	84 7%
8	147 4%	25 3%	48 4%	18 2%	55 4%
9	46 1%	10 1%	8 1%	6 1%	22 2%
10	137 3%	28 3%	52 5%	21 2%	36 3%
NET: Statement B	824 20%	155 19%	240 22%	142 16%	287 24%
Mean	4.02	3.81	4.08	3.74	4.30

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Absolutes/col percents

Table 77

Q9j. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.
Statement A:- Charities remain the best way of channelling support for good causes and the impulse to do good
OR Statement B:- There are better ways of channelling support good causes and the impulse to do good than to go through charities
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.37	2.46	2.49	2.18	2.30
Standard error	0.04	0.09	0.07	0.07	0.07

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Absolutes/col percents

Table 78

Q9k. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- It seems harder than it used to be to get involved or support your local community by contributing to charity

OR Statement B:- It's never been easier to get involved or support your local community by contributing to charity

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	625	318	306	94	142	132	93	69	95	173	168	140	142	29	87	59	63	53	45	54	104	79	51
	15%	16%	15%	19%	22%	17%	14%	11%	11%	16%	14%	16%	16%	14%	17%	15%	17%	13%	19%	13%	19%	14%	13%
0	82	39	43	8	19	17	17	13	9	21	23	19	20	4	16	7	10	4	5	3	18	8	8
	2%	2%	2%	2%	3%	2%	2%	2%	1%	2%	2%	2%	2%	2%	3%	2%	3%	1%	2%	1%	3%	1%	2%
1	47	26	21	7	9	7	7	5	13	15	11	13	8	-	10	4	8	-	3	2	9	4	6
	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	2%	1%	-	2%	1%	2%	-	1%	*	2%	1%	1%
2	106	47	59	22	26	19	12	9	18	31	29	16	29	6	10	6	9	8	7	16	19	14	10
	3%	2%	3%	5%	4%	3%	2%	1%	2%	3%	2%	2%	3%	3%	2%	2%	3%	2%	3%	4%	3%	3%	2%
3	188	103	85	35	43	43	23	17	27	56	55	38	39	7	29	17	16	18	15	18	29	26	13
	5%	5%	4%	7%	7%	6%	3%	3%	3%	5%	5%	4%	4%	4%	6%	4%	5%	5%	6%	4%	5%	5%	3%
4	202	103	99	22	45	46	34	26	28	50	50	54	47	12	22	25	19	23	15	16	29	27	15
	5%	5%	5%	5%	7%	6%	5%	4%	3%	5%	4%	6%	5%	6%	4%	6%	5%	6%	6%	4%	5%	5%	4%
5	1120	593	527	114	171	201	199	188	246	285	341	239	253	54	141	108	108	98	52	121	164	147	127
	28%	30%	26%	24%	26%	26%	29%	31%	29%	26%	29%	28%	28%	27%	27%	27%	30%	24%	22%	30%	29%	26%	32%
6	387	198	189	54	64	92	64	49	65	110	114	82	81	19	54	35	36	36	17	41	49	67	33
	10%	10%	9%	11%	10%	12%	9%	8%	8%	10%	10%	10%	9%	10%	10%	9%	10%	9%	7%	10%	9%	12%	8%
7	532	268	265	79	89	99	104	59	103	150	166	113	104	30	76	54	34	62	27	47	64	82	56
	13%	14%	13%	16%	14%	13%	15%	10%	12%	14%	14%	13%	12%	15%	15%	13%	9%	16%	11%	12%	11%	15%	14%
8	548	266	282	70	79	98	90	85	126	160	145	130	114	31	62	54	52	72	44	49	70	65	51
	14%	13%	14%	14%	12%	13%	13%	14%	15%	14%	12%	15%	13%	15%	12%	13%	14%	18%	18%	12%	12%	12%	13%
9	291	119	172	25	32	51	37	61	84	96	87	48	59	14	27	34	29	24	20	29	38	50	26
	7%	6%	8%	5%	5%	7%	5%	10%	10%	9%	7%	6%	7%	7%	5%	8%	8%	6%	8%	7%	7%	9%	7%
10	539	218	320	49	69	94	100	95	132	128	162	104	144	23	73	58	38	55	35	59	71	71	55
	13%	11%	16%	10%	11%	12%	15%	16%	16%	12%	14%	12%	16%	11%	14%	14%	11%	14%	15%	15%	13%	13%	14%
NET: Statement B	2298	1069	1228	277	334	435	395	350	508	644	674	477	502	117	292	233	189	249	143	225	293	335	221
	57%	54%	60%	57%	52%	57%	57%	58%	60%	58%	57%	56%	56%	59%	56%	58%	53%	62%	59%	56%	52%	60%	55%



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Absolutes/col percents

Table 78

Q9k. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- It seems harder than it used to be to get involved or support your local community by contributing to charity

OR Statement B:- It's never been easier to get involved or support your local community by contributing to charity

Base: All respondents

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	6.35	6.19	6.51	6.11	5.95	6.25	6.40	6.61	6.66	6.36	6.38	6.26	6.39	6.39	6.22	6.49	6.12	6.61	6.47	6.43	6.12	6.44	6.36
Standard deviation	2.38	2.31	2.44	2.36	2.44	2.36	2.36	2.37	2.34	2.37	2.35	2.35	2.46	2.27	2.48	2.35	2.45	2.20	2.52	2.30	2.51	2.28	2.36
Standard error	0.04	0.05	0.05	0.11	0.09	0.08	0.09	0.10	0.08	0.07	0.07	0.09	0.08	0.17	0.11	0.12	0.12	0.12	0.17	0.11	0.10	0.09	0.12

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Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 79

Q9k. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- It seems harder than it used to be to get involved or support your local community by contributing to charity

OR Statement B:- It's never been easier to get involved or support your local community by contributing to charity

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	625 15%	129 16%	187 17%	117 13%	192 16%
0	82 2%	14 2%	29 3%	19 2%	20 2%
1	47 1%	15 2%	6 1%	13 1%	13 1%
2	106 3%	20 2%	32 3%	23 3%	30 2%
3	188 5%	42 5%	49 4%	34 4%	62 5%
4	202 5%	37 4%	71 6%	27 3%	67 6%
5	1120 28%	221 27%	322 29%	208 23%	369 30%
6	387 10%	85 10%	106 10%	84 9%	112 9%
7	532 13%	101 12%	128 12%	140 16%	164 13%
8	548 14%	111 14%	127 11%	139 16%	171 14%
9	291 7%	58 7%	75 7%	84 9%	74 6%
10	539 13%	118 14%	165 15%	119 13%	137 11%
NET: Statement B	2298 57%	472 57%	603 54%	564 63%	658 54%
Mean	6.35	6.37	6.29	6.57	6.23

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Absolutes/col percents

Table 79

Q9k. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- It seems harder than it used to be to get involved or support your local community by contributing to charity

OR Statement B:- It's never been easier to get involved or support your local community by contributing to charity

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.38	2.42	2.44	2.39	2.28
Standard error	0.04	0.08	0.07	0.08	0.07

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 80

Q9I. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities play a less important role in today's society than they used to

OR Statement B:- Charities are more important in today's society than they've ever been

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Statement A	540	318	221	82	132	116	70	67	71	148	156	127	106	32	64	50	58	44	29	51	90	62	59
	13%	16%	11%	17%	20%	15%	10%	11%	8%	13%	13%	15%	12%	16%	12%	13%	16%	11%	12%	13%	16%	11%	15%
0	75	47	29	6	20	17	9	15	8	18	20	19	18	5	10	8	6	5	7	7	17	4	6
	2%	2%	1%	1%	3%	2%	1%	3%	1%	2%	2%	2%	2%	3%	2%	2%	2%	1%	3%	2%	3%	1%	2%
1	36	22	14	-	11	9	3	5	8	11	8	7	10	1	4	6	5	4	3	1	3	4	4
	1%	1%	1%	-	2%	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	*	*	1%	1%
2	103	69	33	12	24	26	17	9	15	26	25	27	22	6	15	5	10	9	7	11	19	11	11
	3%	4%	2%	2%	4%	3%	2%	1%	2%	2%	2%	3%	2%	3%	3%	1%	3%	2%	3%	3%	3%	2%	3%
3	157	88	69	30	41	30	15	15	25	46	52	34	24	13	19	10	19	13	4	14	30	18	16
	4%	4%	3%	6%	6%	4%	2%	3%	3%	4%	4%	4%	3%	6%	4%	3%	5%	3%	2%	4%	5%	3%	4%
4	169	93	77	34	36	34	27	22	15	47	51	40	31	7	15	21	19	12	8	18	22	25	22
	4%	5%	4%	7%	6%	4%	4%	4%	2%	4%	4%	5%	3%	4%	3%	5%	5%	3%	3%	5%	4%	4%	6%
5	774	403	372	122	136	151	123	95	147	202	234	157	181	33	118	78	63	75	43	74	123	97	71
	19%	20%	18%	25%	21%	20%	18%	16%	17%	18%	20%	18%	20%	16%	23%	19%	17%	19%	18%	18%	22%	17%	18%
6	338	202	136	55	59	59	54	57	54	102	103	77	56	15	41	26	29	34	20	35	53	45	41
	8%	10%	7%	11%	9%	8%	8%	9%	6%	9%	9%	9%	6%	7%	8%	6%	8%	9%	8%	9%	9%	8%	10%
7	545	275	270	73	90	105	89	71	119	153	176	108	109	30	59	51	44	60	36	53	78	79	57
	13%	14%	13%	15%	14%	14%	13%	12%	14%	14%	15%	13%	12%	15%	11%	13%	12%	15%	15%	13%	14%	14%	14%
8	627	295	331	60	76	104	125	112	150	192	180	145	109	29	70	70	55	72	32	62	85	87	65
	16%	15%	16%	12%	12%	14%	18%	18%	18%	17%	15%	17%	12%	15%	13%	18%	15%	18%	13%	15%	15%	16%	16%
9	425	170	255	26	56	80	81	64	118	119	130	73	103	24	50	49	39	32	34	46	45	75	31
	11%	9%	12%	5%	9%	10%	12%	10%	14%	11%	11%	9%	11%	12%	10%	12%	11%	8%	14%	11%	8%	13%	8%
10	793	317	475	67	98	152	145	141	189	185	205	169	234	36	119	77	73	83	46	80	87	115	76
	20%	16%	23%	14%	15%	20%	21%	23%	22%	17%	17%	20%	26%	18%	23%	19%	20%	21%	19%	20%	16%	21%	19%
NET: Statement B	2728	1260	1468	281	378	501	494	444	630	752	794	572	611	135	339	272	239	281	168	275	348	401	270
	67%	64%	71%	58%	58%	65%	72%	73%	74%	68%	67%	67%	68%	67%	65%	68%	66%	70%	70%	69%	62%	72%	68%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 80

Q9I. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities play a less important role in today's society than they used to

OR Statement B:- Charities are more important in today's society than they've ever been

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Mean	6.90	6.57	7.21	6.36	6.30	6.78	7.18	7.17	7.33	6.85	6.84	6.81	7.12	6.80	6.92	6.99	6.85	7.01	6.95	6.98	6.51	7.16	6.80
Standard deviation	2.46	2.49	2.38	2.27	2.62	2.56	2.32	2.46	2.30	2.39	2.39	2.51	2.56	2.56	2.53	2.45	2.54	2.37	2.54	2.42	2.51	2.30	2.43
Standard error	0.04	0.06	0.05	0.11	0.10	0.09	0.09	0.10	0.08	0.07	0.07	0.09	0.08	0.19	0.12	0.12	0.13	0.13	0.17	0.12	0.10	0.10	0.12

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 81

Q9I. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities play a less important role in today's society than they used to

OR Statement B:- Charities are more important in today's society than they've ever been

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Statement A	540 13%	88 11%	176 16%	78 9%	197 16%
0	75 2%	16 2%	39 4%	5 1%	15 1%
1	36 1%	3 *	9 1%	9 1%	15 1%
2	103 3%	14 2%	42 4%	17 2%	29 2%
3	157 4%	29 4%	43 4%	24 3%	60 5%
4	169 4%	26 3%	43 4%	22 2%	78 6%
5	774 19%	114 14%	212 19%	151 17%	297 24%
6	338 8%	50 6%	86 8%	65 7%	137 11%
7	545 13%	88 11%	151 14%	127 14%	179 15%
8	627 16%	132 16%	153 14%	166 19%	177 15%
9	425 11%	107 13%	117 11%	112 13%	89 7%
10	793 20%	243 30%	216 19%	191 22%	142 12%
NET: Statement B	2728 67%	620 75%	723 65%	661 74%	724 59%
Mean	6.90	7.49	6.72	7.29	6.37

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 81

Q9I. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.

Statement A:- Charities play a less important role in today's society than they used to
OR Statement B:- Charities are more important in today's society than they've ever been

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
Standard deviation	2.46	2.47	2.64	2.26	2.28
Standard error	0.04	0.09	0.08	0.08	0.07

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 82

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Summary table**Base: All respondents**

		The good cause's own website	Factual information about the good cause on third party websites	Information on the Charity Commission's website	Opinions of friends and family	Media reports	If the good cause was a registered charity
Unweighted base		4042	4042	4042	4042	4042	4042
Weighted base		4042	4042	4042	4042	4042	4042
Very confident	(4)	515 13%	674 17%	957 24%	785 19%	218 5%	1021 25%
Somewhat confident	(3)	2493 62%	2381 59%	2427 60%	2480 61%	1872 46%	2485 61%
Not very confident	(2)	823 20%	785 19%	495 12%	615 15%	1522 38%	395 10%
Not confident at all	(1)	210 5%	202 5%	163 4%	162 4%	430 11%	141 3%
NET: Very/ Somewhat confident		3009 74%	3055 76%	3384 84%	3265 81%	2090 52%	3506 87%
NET: Not at all/ Not very confident		1033 26%	987 24%	658 16%	777 19%	1952 48%	536 13%
Mean		2.82	2.87	3.03	2.96	2.46	3.09
Standard deviation		0.71	0.74	0.72	0.71	0.75	0.69
Standard error		0.01	0.01	0.01	0.01	0.01	0.01

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 83

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

The good cause's own website

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Very confident	(4) 515 13%	228 12%	287 14%	87 18%	98 15%	123 16%	75 11%	56 9%	76 9%	128 12%	136 11%	122 14%	130 14%	20 10%	75 14%	48 12%	56 16%	45 11%	32 13%	51 13%	72 13%	78 14%	38 9%
Somewhat confident	(3) 2493 62%	1188 60%	1306 63%	310 64%	391 60%	474 62%	446 65%	362 60%	510 60%	696 63%	753 64%	518 60%	525 59%	117 59%	309 59%	247 62%	219 61%	249 62%	153 64%	252 63%	332 59%	363 65%	252 63%
Not very confident	(2) 823 20%	437 22%	386 19%	69 14%	124 19%	145 19%	123 18%	146 24%	217 26%	228 21%	251 21%	171 20%	174 19%	50 25%	106 20%	80 20%	70 19%	87 22%	42 18%	80 20%	123 22%	94 17%	90 23%
Not confident at all	(1) 210 5%	128 6%	82 4%	19 4%	34 5%	26 3%	44 6%	42 7%	45 5%	51 5%	44 4%	46 5%	69 8%	12 6%	31 6%	25 6%	15 4%	18 5%	13 5%	17 4%	33 6%	25 4%	21 5%
NET: Very/ Somewhat confident	3009 74%	1416 71%	1593 77%	397 82%	489 76%	597 78%	521 76%	418 69%	587 69%	823 75%	888 75%	640 75%	655 73%	138 69%	384 74%	295 74%	275 76%	295 74%	185 77%	303 76%	404 72%	441 79%	289 72%
NET: Not at all/ Not very confident	1033 26%	565 29%	469 23%	88 18%	158 24%	171 22%	166 24%	188 31%	262 31%	278 25%	295 25%	216 25%	243 27%	62 31%	136 26%	105 26%	85 24%	105 26%	55 23%	97 24%	156 28%	120 21%	111 28%
Mean	2.82	2.77	2.87	2.96	2.86	2.90	2.80	2.71	2.73	2.82	2.83	2.84	2.80	2.73	2.82	2.79	2.88	2.80	2.85	2.84	2.79	2.88	2.77
Standard deviation	0.71	0.73	0.69	0.69	0.73	0.69	0.71	0.73	0.70	0.69	0.67	0.73	0.78	0.72	0.74	0.73	0.71	0.69	0.71	0.69	0.74	0.69	0.69
Standard error	0.01	0.02	0.02	0.03	0.03	0.02	0.03	0.03	0.02	0.02	0.02	0.03	0.02	0.05	0.03	0.04	0.04	0.04	0.05	0.03	0.03	0.03	0.03

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 84

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

The good cause's own website

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very confident	(4) 515 13%	125 15%	163 15%	114 13%	114 9%
Somewhat confident	(3) 2493 62%	508 62%	625 56%	607 68%	753 62%
Not very confident	(2) 823 20%	158 19%	233 21%	144 16%	288 24%
Not confident at all	(1) 210 5%	32 4%	90 8%	24 3%	64 5%
NET: Very/ Somewhat confident	3009 74%	633 77%	788 71%	721 81%	867 71%
NET: Not at all/ Not very confident	1033 26%	189 23%	324 29%	169 19%	352 29%
Mean	2.82	2.88	2.77	2.91	2.75
Standard deviation	0.71	0.70	0.79	0.63	0.69
Standard error	0.01	0.02	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 85

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Factual information about the good cause on third party websites

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Very confident	(4)	674 17%	348 18%	326 16%	119 25%	114 18%	140 18%	104 15%	90 15%	106 13%	196 17%	146 17%	145 16%	25 12%	90 17%	62 16%	66 18%	62 15%	41 17%	62 15%	102 18%	102 18%	62 16%	
Somewhat confident	(3)	2381 59%	1163 59%	1218 59%	273 56%	364 56%	447 58%	428 62%	375 62%	494 58%	670 61%	714 60%	507 59%	488 54%	120 60%	294 56%	234 58%	224 62%	236 59%	145 60%	242 61%	323 58%	323 58%	241 60%
Not very confident	(2)	785 19%	358 18%	427 21%	68 14%	140 22%	147 19%	119 17%	109 18%	202 24%	204 19%	222 19%	161 19%	197 22%	44 22%	106 20%	80 20%	53 15%	77 19%	43 18%	78 19%	110 20%	116 21%	79 20%
Not confident at all	(1)	202 5%	112 6%	90 4%	25 5%	29 4%	34 4%	36 5%	32 5%	46 5%	41 4%	51 4%	42 5%	68 8%	31 6%	24 6%	18 5%	25 6%	12 5%	18 5%	26 5%	19 3%	18 4%	
NET: Very/ Somewhat confident		3055 76%	1511 76%	1544 75%	392 81%	478 74%	587 76%	532 77%	465 77%	601 71%	857 78%	910 77%	653 76%	633 71%	145 72%	384 74%	296 74%	290 80%	298 75%	185 77%	304 76%	425 76%	425 76%	304 76%
NET: Not at all/ Not very confident		987 24%	469 24%	518 25%	93 19%	169 26%	181 24%	155 23%	141 23%	248 29%	245 22%	273 23%	204 24%	265 29%	55 28%	137 26%	104 26%	70 20%	102 25%	55 23%	96 24%	136 24%	135 24%	97 24%
Mean		2.87	2.88	2.86	3.00	2.87	2.90	2.87	2.86	2.78	2.91	2.89	2.88	2.79	2.79	2.85	2.83	2.94	2.84	2.89	2.87	2.89	2.91	2.87
Standard deviation		0.74	0.75	0.72	0.77	0.75	0.74	0.72	0.72	0.73	0.72	0.74	0.80	0.73	0.77	0.76	0.72	0.75	0.74	0.74	0.74	0.72	0.74	0.72
Standard error		0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.03	0.02	0.02	0.03	0.02	0.05	0.04	0.04	0.04	0.04	0.05	0.03	0.03	0.03	0.03	0.04

Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 86

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Factual information about the good cause on third party websites

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very confident	(4) 674 17%	180 22%	137 12%	181 20%	176 14%
Somewhat confident	(3) 2381 59%	482 59%	630 57%	549 62%	720 59%
Not very confident	(2) 785 19%	129 16%	253 23%	140 16%	263 22%
Not confident at all	(1) 202 5%	31 4%	92 8%	19 2%	60 5%
NET: Very/ Somewhat confident	3055 76%	662 81%	766 69%	730 82%	896 74%
NET: Not at all/ Not very confident	987 24%	160 19%	345 31%	159 18%	323 26%
Mean	2.87	2.99	2.73	3.00	2.83
Standard deviation	0.74	0.73	0.78	0.67	0.73
Standard error	0.01	0.03	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 87

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Information on the Charity Commission's website

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Very confident	(4) 957 24%	448 23%	509 25%	103 21%	131 20%	186 24%	163 24%	158 26%	216 25%	289 26%	286 24%	182 21%	199 22%	40 20%	127 25%	87 22%	99 27%	83 21%	62 26%	95 24%	140 25%	121 22%	103 26%
Somewhat confident	(3) 2427 60%	1175 59%	1252 61%	306 63%	381 59%	456 59%	421 61%	356 59%	508 60%	670 61%	724 61%	525 61%	507 57%	123 62%	308 59%	248 62%	211 59%	255 64%	139 58%	241 60%	322 57%	354 63%	226 56%
Not very confident	(2) 495 12%	261 13%	234 11%	55 11%	101 16%	97 13%	76 11%	68 11%	97 11%	105 10%	137 12%	111 13%	140 16%	27 14%	59 11%	47 12%	34 9%	48 12%	32 13%	50 12%	75 13%	69 12%	55 14%
Not confident at all	(1) 163 4%	96 5%	67 3%	22 4%	34 5%	28 4%	28 4%	24 4%	27 3%	37 3%	36 3%	38 4%	51 6%	9 5%	26 5%	18 5%	16 4%	14 4%	7 3%	15 4%	23 4%	17 3%	17 4%
NET: Very/ Somewhat confident	3384 84%	1623 82%	1761 85%	409 84%	512 79%	642 84%	584 85%	513 85%	724 85%	959 87%	1010 85%	707 83%	706 79%	164 82%	435 84%	335 84%	310 86%	338 84%	201 84%	335 84%	462 82%	475 85%	329 82%
NET: Not at all/ Not very confident	658 16%	358 18%	300 15%	76 16%	135 21%	126 16%	103 15%	93 15%	125 15%	143 13%	173 15%	149 17%	191 21%	36 18%	85 16%	65 16%	50 14%	62 16%	39 16%	65 16%	98 18%	85 15%	72 18%
Mean	3.03	3.00	3.07	3.01	2.94	3.04	3.05	3.07	3.08	3.10	3.06	2.99	2.95	2.97	3.03	3.01	3.09	3.01	3.07	3.04	3.03	3.03	3.04
Standard deviation	0.72	0.74	0.70	0.71	0.75	0.72	0.71	0.73	0.70	0.70	0.69	0.72	0.78	0.73	0.75	0.72	0.73	0.69	0.72	0.71	0.74	0.68	0.75
Standard error	0.01	0.02	0.02	0.03	0.03	0.03	0.03	0.03	0.02	0.02	0.02	0.03	0.02	0.05	0.03	0.04	0.04	0.04	0.05	0.03	0.03	0.03	0.04



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 88

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Information on the Charity Commission's website

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very confident	(4) 957 24%	218 27%	225 20%	261 29%	252 21%
Somewhat confident	(3) 2427 60%	490 60%	654 59%	550 62%	733 60%
Not very confident	(2) 495 12%	90 11%	166 15%	61 7%	178 15%
Not confident at all	(1) 163 4%	24 3%	66 6%	18 2%	55 5%
NET: Very/ Somewhat confident	3384 84%	709 86%	879 79%	811 91%	985 81%
NET: Not at all/ Not very confident	658 16%	113 14%	233 21%	79 9%	234 19%
Mean	3.03	3.10	2.93	3.19	2.97
Standard deviation	0.72	0.69	0.77	0.64	0.73
Standard error	0.01	0.02	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 89

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Opinions of friends and family

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Very confident	(4) 785 19%	396 20%	388 19%	103 21%	154 24%	167 22%	132 19%	113 19%	116 14%	222 20%	198 17%	180 21%	184 21%	35 18%	103 20%	81 20%	82 23%	61 15%	54 22%	75 19%	118 21%	115 20%	62 15%
Somewhat confident	(3) 2480 61%	1175 59%	1305 63%	295 61%	374 58%	468 61%	435 63%	360 59%	548 65%	671 61%	759 64%	514 60%	534 59%	127 63%	320 62%	230 57%	219 61%	259 65%	142 59%	255 64%	346 62%	341 61%	241 60%
Not very confident	(2) 615 15%	313 16%	302 15%	62 13%	96 15%	111 14%	88 13%	105 17%	152 18%	170 15%	194 16%	128 15%	123 14%	33 17%	74 14%	66 17%	48 13%	60 15%	30 12%	56 14%	84 15%	89 16%	75 19%
Not confident at all	(1) 162 4%	96 5%	66 3%	26 5%	22 3%	22 3%	31 5%	28 5%	33 4%	38 3%	32 3%	35 4%	56 6%	5 3%	23 4%	22 6%	11 3%	20 5%	14 6%	15 4%	13 2%	16 3%	23 6%
NET: Very/ Somewhat confident	3265 81%	1572 79%	1693 82%	397 82%	528 82%	635 83%	567 83%	473 78%	664 78%	893 81%	957 81%	694 81%	718 80%	162 81%	424 81%	311 78%	301 84%	320 80%	196 82%	330 82%	464 83%	455 81%	302 76%
NET: Not at all/ Not very confident	777 19%	409 21%	368 18%	88 18%	118 18%	133 17%	120 17%	133 22%	185 22%	208 19%	227 19%	163 19%	179 20%	38 19%	97 19%	89 22%	59 16%	80 20%	44 18%	70 18%	97 17%	105 19%	98 24%
Mean	2.96	2.95	2.98	2.98	3.02	3.02	2.97	2.92	2.88	2.98	2.95	2.98	2.94	2.96	2.97	2.93	3.03	2.90	2.98	2.97	3.01	2.99	2.85
Standard deviation	0.71	0.74	0.68	0.74	0.72	0.69	0.71	0.74	0.68	0.70	0.66	0.72	0.77	0.67	0.72	0.77	0.70	0.70	0.77	0.69	0.67	0.69	0.74
Standard error	0.01	0.02	0.01	0.03	0.03	0.02	0.03	0.03	0.02	0.02	0.02	0.03	0.02	0.05	0.03	0.04	0.03	0.04	0.05	0.03	0.03	0.03	0.04

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 90

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Opinions of friends and family

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very confident	(4) 785 19%	179 22%	215 19%	171 19%	220 18%
Somewhat confident	(3) 2480 61%	492 60%	659 59%	556 62%	773 63%
Not very confident	(2) 615 15%	123 15%	180 16%	138 16%	174 14%
Not confident at all	(1) 162 4%	29 3%	57 5%	24 3%	52 4%
NET: Very/ Somewhat confident	3265 81%	670 82%	875 79%	727 82%	993 81%
NET: Not at all/ Not very confident	777 19%	152 18%	237 21%	163 18%	226 19%
Mean	2.96	3.00	2.93	2.98	2.95
Standard deviation	0.71	0.71	0.75	0.68	0.70
Standard error	0.01	0.02	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 91

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Media reports

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Very confident	(4) 5%	218 6%	124 5%	93 8%	40 7%	46 8%	59 8%	30 4%	16 3%	28 3%	56 5%	63 5%	53 6%	46 5%	8 4%	21 4%	23 6%	21 6%	19 5%	13 5%	13 3%	43 8%	38 7%	20 5%
Somewhat confident	(3) 46%	1872 47%	935 45%	937 45%	218 45%	295 46%	355 46%	345 50%	278 46%	380 45%	520 47%	552 47%	403 47%	395 44%	94 47%	246 47%	172 43%	177 49%	175 44%	112 47%	192 48%	274 49%	253 45%	177 44%
Not very confident	(2) 38%	1522 38%	701 35%	822 40%	168 35%	220 34%	284 37%	251 37%	242 40%	357 42%	425 39%	448 38%	317 37%	331 37%	69 35%	200 38%	153 38%	128 35%	147 37%	93 39%	150 38%	197 35%	216 39%	169 42%
Not confident at all	(1) 11%	430 11%	220 11%	210 10%	59 12%	86 13%	70 9%	61 9%	70 12%	85 10%	100 9%	120 10%	84 10%	125 14%	29 15%	54 10%	53 13%	34 9%	59 15%	23 9%	45 11%	47 8%	53 9%	34 9%
NET: Very/ Somewhat confident	2090 52%	1059 53%	1030 50%	258 53%	341 53%	414 54%	375 55%	294 49%	407 48%	576 52%	615 52%	457 53%	441 49%	102 51%	267 51%	194 49%	198 55%	194 48%	125 52%	205 51%	317 57%	291 52%	197 49%	
NET: Not at all/ Not very confident	1952 48%	921 47%	1031 50%	227 47%	305 47%	354 46%	312 45%	312 51%	442 52%	525 48%	568 48%	400 47%	457 51%	99 49%	253 49%	206 51%	162 45%	206 52%	115 48%	195 49%	244 43%	269 48%	203 51%	
Mean	2.46	2.49	2.44	2.49	2.47	2.52	2.50	2.40	2.41	2.48	2.47	2.50	2.40	2.40	2.45	2.41	2.51	2.38	2.48	2.43	2.56	2.49	2.46	
Standard deviation	0.75	0.77	0.74	0.81	0.81	0.76	0.72	0.72	0.71	0.73	0.75	0.75	0.79	0.78	0.73	0.79	0.75	0.79	0.74	0.73	0.75	0.76	0.72	
Standard error	0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.03	0.03	0.02	0.02	0.03	0.02	0.06	0.03	0.04	0.04	0.04	0.05	0.04	0.03	0.03	0.04	

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 92

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

Media reports

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very confident	(4) 218 5%	41 5%	57 5%	43 5%	77 6%
Somewhat confident	(3) 1872 46%	377 46%	486 44%	433 49%	575 47%
Not very confident	(2) 1522 38%	299 36%	424 38%	341 38%	459 38%
Not confident at all	(1) 430 11%	104 13%	145 13%	73 8%	108 9%
NET: Very/ Somewhat confident	2090 52%	418 51%	543 49%	476 53%	652 54%
NET: Not at all/ Not very confident	1952 48%	404 49%	568 51%	414 47%	567 46%
Mean	2.46	2.43	2.41	2.50	2.51
Standard deviation	0.75	0.77	0.78	0.71	0.74
Standard error	0.01	0.03	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 93

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

If the good cause was a registered charity

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
Very confident	(4) 25%	1021 23%	462 27%	558 27%	134 28%	164 25%	205 27%	183 27%	132 22%	203 24%	293 27%	277 23%	213 25%	237 26%	47 23%	137 26%	105 26%	98 27%	97 24%	67 28%	101 25%	125 22%	147 26%	97 24%
Somewhat confident	(3) 61%	2485 61%	1196 60%	1290 63%	283 58%	376 58%	464 60%	421 61%	384 63%	558 66%	689 63%	754 64%	527 61%	515 57%	117 59%	321 62%	252 63%	221 61%	255 64%	137 57%	249 62%	344 61%	348 62%	241 60%
Not very confident	(2) 10%	395 10%	229 12%	166 8%	54 11%	80 12%	75 10%	55 8%	65 11%	66 8%	91 8%	117 10%	88 10%	97 11%	28 14%	41 8%	25 6%	31 9%	33 8%	29 12%	34 9%	75 13%	55 10%	44 11%
Not confident at all	(1) 3%	141 3%	94 5%	47 2%	15 3%	27 4%	24 3%	29 4%	24 4%	22 3%	29 3%	35 3%	29 3%	48 5%	8 4%	21 4%	18 4%	10 3%	16 4%	7 3%	15 4%	17 3%	10 2%	19 5%
NET: Very/ Somewhat confident	3506 87%	1658 84%	1848 90%	416 86%	540 83%	669 87%	603 88%	516 85%	762 90%	982 89%	1031 87%	740 86%	753 84%	164 82%	458 88%	357 89%	319 89%	352 88%	203 85%	351 88%	468 84%	495 88%	338 84%	
NET: Not at all/ Not very confident	536 13%	323 16%	213 10%	69 14%	107 17%	99 13%	84 12%	90 15%	87 10%	120 11%	152 13%	117 14%	145 16%	36 18%	62 12%	43 11%	41 11%	48 12%	37 15%	49 12%	92 16%	65 12%	62 16%	
Mean	3.09	3.02	3.14	3.10	3.05	3.11	3.10	3.03	3.11	3.13	3.08	3.08	3.05	3.01	3.11	3.11	3.13	3.08	3.09	3.09	3.03	3.13	3.04	
Standard deviation	0.69	0.73	0.65	0.71	0.74	0.69	0.71	0.70	0.64	0.66	0.67	0.69	0.76	0.73	0.70	0.70	0.68	0.69	0.72	0.70	0.69	0.65	0.73	
Standard error	0.01	0.02	0.01	0.03	0.03	0.02	0.03	0.03	0.02	0.02	0.02	0.03	0.02	0.05	0.03	0.04	0.03	0.04	0.05	0.03	0.03	0.03	0.04	



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 94

Q10. If you were wondering whether to donate time and/or money to a good cause how confident if at all would you be in each of the following as a source to help you make up your mind?

If the good cause was a registered charity

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Very confident	(4) 1021 25%	232 28%	295 27%	239 27%	255 21%
Somewhat confident	(3) 2485 61%	497 60%	658 59%	564 63%	767 63%
Not very confident	(2) 395 10%	72 9%	100 9%	71 8%	152 12%
Not confident at all	(1) 141 3%	21 3%	58 5%	16 2%	45 4%
NET: Very/ Somewhat confident	3506 87%	729 89%	953 86%	802 90%	1022 84%
NET: Not at all/ Not very confident	536 13%	93 11%	158 14%	87 10%	197 16%
Mean	3.09	3.14	3.07	3.15	3.01
Standard deviation	0.69	0.67	0.75	0.63	0.69
Standard error	0.01	0.02	0.02	0.02	0.02

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 95

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

Summary table**Base: All respondents**

		The good cause's own website	Factual information about the good cause on third party websites	Information on the Charity Commission's website	Opinions of friends and family	Media reports
Unweighted base		4042	4042	4042	4042	4042
Weighted base		4042	4042	4042	4042	4042
Always	(4)	408 10%	288 7%	213 5%	527 13%	147 4%
Sometimes	(3)	1843 46%	1675 41%	1044 26%	2109 52%	1509 37%
Rarely	(2)	932 23%	1074 27%	992 25%	837 21%	1382 34%
Never	(1)	858 21%	1005 25%	1793 44%	569 14%	1004 25%
NET: Always/ Sometimes		2251 56%	1963 49%	1257 31%	2636 65%	1656 41%
NET: Always/ Sometimes/ Rarely		3184 79%	3037 75%	2249 56%	3473 86%	3038 75%
Mean		2.45	2.31	1.92	2.64	2.20
Standard deviation		0.93	0.92	0.95	0.88	0.85
Standard error		0.01	0.01	0.01	0.01	0.01

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 96

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

The good cause's own website

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Always	(4) 408 10%	187 9%	221 11%	76 16%	72 11%	98 13%	53 8%	54 9%	55 6%	112 10%	128 11%	80 9%	88 10%	15 8%	62 12%	31 8%	46 13%	33 8%	22 9%	33 8%	60 11%	54 10%	53 13%
Sometimes	(3) 1843 46%	839 42%	1005 49%	267 55%	321 50%	365 48%	312 45%	256 42%	323 38%	540 49%	580 49%	374 44%	349 39%	84 42%	230 44%	178 45%	156 43%	179 45%	112 47%	179 45%	264 47%	293 52%	168 42%
Rarely	(2) 932 23%	485 24%	447 22%	76 16%	137 21%	168 22%	164 24%	144 24%	243 29%	275 25%	251 21%	196 23%	211 24%	50 25%	102 20%	104 26%	80 22%	88 22%	65 27%	99 25%	120 21%	125 22%	99 25%
Never	(1) 858 21%	469 24%	389 19%	67 14%	116 18%	137 18%	159 23%	151 25%	228 27%	174 16%	225 19%	207 24%	249 28%	50 25%	126 24%	87 22%	79 22%	101 25%	41 17%	90 22%	117 21%	88 16%	79 20%
NET: Always/ Sometimes	2251 56%	1026 52%	1225 59%	342 71%	393 61%	463 60%	364 53%	310 51%	378 44%	652 59%	708 60%	454 53%	437 49%	100 50%	292 56%	209 52%	202 56%	211 53%	134 56%	212 53%	323 58%	347 62%	221 55%
NET: Always/ Sometimes/ Rarely	3184 79%	1511 76%	1673 81%	418 86%	531 82%	631 82%	528 77%	455 75%	621 73%	927 84%	958 81%	650 76%	649 72%	150 75%	394 76%	313 78%	281 78%	300 75%	199 83%	310 78%	444 79%	472 84%	321 80%
Mean	2.45	2.38	2.51	2.72	2.54	2.55	2.38	2.35	2.24	2.54	2.52	2.38	2.31	2.33	2.44	2.38	2.47	2.36	2.48	2.39	2.48	2.56	2.49
Standard deviation	0.93	0.95	0.92	0.89	0.91	0.93	0.92	0.95	0.92	0.88	0.92	0.95	0.98	0.94	0.99	0.91	0.97	0.95	0.88	0.92	0.94	0.87	0.96
Standard error	0.01	0.02	0.02	0.04	0.04	0.03	0.03	0.04	0.03	0.03	0.03	0.04	0.03	0.07	0.04	0.05	0.05	0.05	0.06	0.04	0.04	0.04	0.05

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 97

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

The good cause's own website

Base: All respondents

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Always	(4)	408 10%	96 12%	91 8%	102 11%	120 10%
Sometimes	(3)	1843 46%	397 48%	433 39%	471 53%	542 45%
Rarely	(2)	932 23%	170 21%	253 23%	195 22%	315 26%
Never	(1)	858 21%	160 19%	335 30%	122 14%	242 20%
NET: Always/ Sometimes		2251 56%	493 60%	524 47%	573 64%	662 54%
NET: Always/ Sometimes/ Rarely		3184 79%	662 81%	777 70%	768 86%	977 80%
Mean		2.45	2.52	2.25	2.62	2.44
Standard deviation		0.93	0.93	0.98	0.86	0.92
Standard error		0.01	0.03	0.03	0.03	0.03

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 98
Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?
Factual information about the good cause on third party websites
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Always	(4) 288 7%	163 8%	125 6%	74 15%	56 9%	64 8%	40 6%	23 4%	30 4%	89 8%	84 7%	58 7%	57 6%	10 5%	42 8%	26 6%	35 10%	20 5%	11 5%	28 7%	55 10%	43 8%	20 5%
Sometimes	(3) 1675 41%	799 40%	876 42%	235 49%	307 48%	338 44%	268 39%	256 42%	270 32%	483 44%	523 44%	354 41%	314 35%	88 44%	214 41%	158 40%	153 43%	159 40%	107 44%	146 37%	239 43%	238 43%	172 43%
Rarely	(2) 1074 27%	513 26%	560 27%	97 20%	153 24%	204 27%	194 28%	153 25%	272 32%	301 27%	314 27%	221 26%	237 26%	44 22%	128 25%	109 27%	81 22%	110 28%	64 27%	116 29%	140 25%	166 30%	115 29%
Never	(1) 1005 25%	505 25%	500 24%	78 16%	130 20%	161 21%	185 27%	174 29%	277 33%	229 21%	263 22%	223 26%	289 32%	59 29%	135 26%	107 27%	91 25%	111 28%	58 24%	110 28%	126 23%	113 20%	94 23%
NET: Always/ Sometimes	1963 49%	962 49%	1001 49%	310 64%	363 56%	403 52%	308 45%	279 46%	300 35%	572 52%	606 51%	413 48%	372 41%	97 49%	256 49%	184 46%	188 52%	179 45%	118 49%	174 43%	294 52%	281 50%	192 48%
NET: Always/ Sometimes/ Rarely	3037 75%	1476 75%	1561 76%	407 84%	517 80%	607 79%	502 73%	432 71%	572 67%	873 79%	920 78%	634 74%	609 68%	141 71%	385 74%	293 73%	269 75%	289 72%	182 76%	290 72%	434 77%	447 80%	307 77%
Mean	2.31	2.31	2.30	2.63	2.45	2.40	2.24	2.21	2.06	2.39	2.36	2.29	2.16	2.24	2.31	2.26	2.37	2.22	2.29	2.23	2.40	2.38	2.29
Standard deviation	0.92	0.94	0.90	0.93	0.91	0.91	0.91	0.91	0.88	0.90	0.90	0.93	0.95	0.93	0.95	0.93	0.97	0.91	0.89	0.93	0.94	0.89	0.88
Standard error	0.01	0.02	0.02	0.04	0.04	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.07	0.04	0.05	0.05	0.05	0.06	0.05	0.04	0.04	0.04

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 99

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

Factual information about the good cause on third party websites

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Always	(4) 288 7%	62 8%	60 5%	73 8%	94 8%
Sometimes	(3) 1675 41%	376 46%	387 35%	424 48%	488 40%
Rarely	(2) 1074 27%	186 23%	303 27%	236 27%	349 29%
Never	(1) 1005 25%	199 24%	362 33%	157 18%	288 24%
NET: Always/ Sometimes	1963 49%	437 53%	447 40%	497 56%	582 48%
NET: Always/ Sometimes/ Rarely	3037 75%	623 76%	750 67%	733 82%	931 76%
Mean	2.31	2.37	2.13	2.46	2.32
Standard deviation	0.92	0.93	0.93	0.88	0.92
Standard error	0.01	0.03	0.03	0.03	0.03

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 100

**Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?
Information on the Charity Commission's website**

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Always	(4) 213 5%	107 5%	106 5%	32 7%	51 8%	46 6%	29 4%	21 4%	34 4%	61 6%	56 5%	56 7%	40 4%	7 3%	26 5%	23 6%	23 6%	13 3%	14 6%	16 4%	35 6%	33 6%	24 6%
Sometimes	(3) 1044 26%	496 25%	548 27%	184 38%	221 34%	222 29%	145 21%	132 22%	139 16%	287 26%	326 28%	214 25%	216 24%	58 29%	138 27%	108 27%	96 27%	79 20%	54 23%	100 25%	184 33%	135 24%	92 23%
Rarely	(2) 992 25%	489 25%	503 24%	95 20%	143 22%	183 24%	164 24%	171 28%	235 28%	293 27%	280 24%	209 24%	210 23%	43 21%	115 22%	99 25%	94 26%	106 27%	68 28%	110 27%	98 17%	162 29%	98 25%
Never	(1) 1793 44%	888 45%	905 44%	173 36%	231 36%	316 41%	349 51%	282 47%	441 52%	460 42%	521 44%	377 44%	432 48%	92 46%	241 46%	171 43%	148 41%	202 51%	104 43%	175 44%	243 43%	231 41%	186 47%
NET: Always/ Sometimes	1257 31%	603 30%	654 32%	217 45%	272 42%	268 35%	174 25%	153 25%	173 20%	349 32%	382 32%	270 32%	256 29%	65 32%	165 32%	131 33%	119 33%	92 23%	68 28%	116 29%	219 39%	168 30%	115 29%
NET: Always/ Sometimes/ Rarely	2249 56%	1092 55%	1157 56%	312 64%	415 64%	452 59%	338 49%	324 53%	408 48%	641 58%	662 56%	480 56%	466 52%	108 54%	280 54%	229 57%	213 59%	198 49%	136 57%	225 56%	317 57%	330 59%	214 53%
Mean	1.92	1.91	1.93	2.16	2.14	2.00	1.79	1.82	1.72	1.95	1.93	1.94	1.85	1.89	1.90	1.96	1.98	1.76	1.91	1.89	2.02	1.95	1.88
Standard deviation	0.95	0.95	0.95	0.99	1.00	0.97	0.92	0.89	0.88	0.95	0.95	0.97	0.94	0.94	0.96	0.96	0.97	0.88	0.95	0.91	1.01	0.94	0.96
Standard error	0.01	0.02	0.02	0.05	0.04	0.03	0.03	0.04	0.03	0.03	0.03	0.04	0.03	0.07	0.04	0.05	0.05	0.05	0.06	0.04	0.04	0.04	0.05

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 101

**Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?
Information on the Charity Commission's website**

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Always	(4) 213 5%	44 5%	51 5%	37 4%	81 7%
Sometimes	(3) 1044 26%	217 26%	267 24%	217 24%	342 28%
Rarely	(2) 992 25%	171 21%	281 25%	235 26%	305 25%
Never	(1) 1793 44%	390 47%	513 46%	399 45%	491 40%
NET: Always/ Sometimes	1257 31%	261 32%	318 29%	255 29%	423 35%
NET: Always/ Sometimes/ Rarely	2249 56%	432 53%	599 54%	490 55%	728 60%
Mean	1.92	1.90	1.87	1.88	2.01
Standard deviation	0.95	0.97	0.93	0.92	0.97
Standard error	0.01	0.03	0.03	0.03	0.03

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 102

**Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?
Opinions of friends and family**
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Always	(4) 527 13%	249 13%	278 13%	102 21%	122 19%	122 16%	74 11%	50 8%	57 7%	143 13%	135 11%	132 15%	117 13%	20 10%	88 17%	43 11%	48 13%	44 11%	30 12%	48 12%	88 16%	76 14%	41 10%
Sometimes	(3) 2109 52%	982 50%	1127 55%	268 55%	334 52%	408 53%	372 54%	313 52%	414 49%	590 54%	641 54%	448 52%	430 48%	107 53%	260 50%	204 51%	184 51%	192 48%	139 58%	206 51%	298 53%	307 55%	213 53%
Rarely	(2) 837 21%	437 22%	399 19%	59 12%	116 18%	144 19%	140 20%	136 22%	242 28%	241 22%	257 22%	156 18%	183 20%	35 17%	101 19%	85 21%	79 22%	90 22%	41 17%	95 24%	103 18%	116 21%	93 23%
Never	(1) 569 14%	312 16%	257 12%	56 11%	76 12%	94 12%	101 15%	107 18%	136 16%	127 12%	151 13%	121 14%	168 19%	39 19%	71 14%	69 17%	50 14%	74 18%	30 12%	52 13%	71 13%	61 11%	53 13%
NET: Always/ Sometimes	2636 65%	1231 62%	1405 68%	370 76%	455 70%	530 69%	446 65%	363 60%	471 55%	733 67%	776 66%	580 68%	547 61%	127 63%	348 67%	247 62%	232 64%	237 59%	169 70%	254 63%	386 69%	383 68%	254 64%
NET: Always/ Sometimes/ Rarely	3473 86%	1668 84%	1805 88%	429 89%	571 88%	674 88%	586 85%	500 82%	713 84%	975 88%	1032 87%	735 86%	730 81%	162 81%	450 86%	332 83%	311 86%	326 82%	210 88%	348 87%	489 87%	499 89%	347 87%
Mean	2.64	2.59	2.69	2.86	2.78	2.73	2.61	2.51	2.46	2.68	2.64	2.69	2.55	2.54	2.70	2.55	2.64	2.52	2.71	2.62	2.72	2.71	2.61
Standard deviation	0.88	0.90	0.86	0.88	0.89	0.87	0.86	0.88	0.84	0.84	0.84	0.90	0.94	0.92	0.91	0.90	0.88	0.92	0.84	0.86	0.88	0.83	0.84
Standard error	0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.04	0.03	0.02	0.03	0.03	0.03	0.07	0.04	0.05	0.04	0.05	0.06	0.04	0.04	0.03	0.04

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 103

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

Opinions of friends and family

Base: All respondents

		Quadrant				
		Total	Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base		4042	825	1111	894	1212
Weighted base		4042	822	1112	890	1219
Always	(4)	527 13%	126 15%	135 12%	107 12%	160 13%
Sometimes	(3)	2109 52%	431 52%	556 50%	476 54%	646 53%
Rarely	(2)	837 21%	163 20%	210 19%	207 23%	257 21%
Never	(1)	569 14%	102 12%	211 19%	100 11%	156 13%
NET: Always/ Sometimes		2636 65%	557 68%	691 62%	583 66%	806 66%
NET: Always/ Sometimes/ Rarely		3473 86%	720 88%	900 81%	790 89%	1063 87%
Mean		2.64	2.71	2.55	2.66	2.66
Standard deviation		0.88	0.87	0.93	0.83	0.86
Standard error		0.01	0.03	0.03	0.03	0.02

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 104

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

Media reports

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Always	(4) 147 4%	86 4%	61 3%	31 6%	42 6%	39 5%	19 3%	8 1%	9 1%	53 5%	41 3%	26 3%	26 3%	6 3%	23 4%	19 5%	16 4%	7 2%	4 2%	15 4%	25 4%	15 3%	16 4%
Sometimes	(3) 1509 37%	755 38%	754 37%	212 44%	257 40%	303 39%	254 37%	204 34%	280 33%	444 40%	448 38%	339 40%	278 31%	71 36%	203 39%	142 36%	119 33%	137 34%	92 38%	139 35%	237 42%	220 39%	150 37%
Rarely	(2) 1382 34%	647 33%	735 36%	141 29%	202 31%	256 33%	242 35%	224 37%	316 37%	384 35%	419 35%	273 32%	306 34%	59 29%	173 33%	141 35%	131 36%	134 33%	84 35%	135 34%	185 33%	211 38%	130 32%
Never	(1) 1004 25%	493 25%	511 25%	101 21%	146 23%	170 22%	172 25%	171 28%	244 29%	220 20%	275 23%	219 26%	288 32%	63 32%	122 23%	98 24%	95 26%	123 31%	60 25%	111 28%	114 20%	114 20%	105 26%
NET: Always/ Sometimes	1656 41%	841 42%	815 40%	243 50%	298 46%	342 45%	272 40%	211 35%	289 34%	498 45%	489 41%	365 43%	304 34%	78 39%	226 43%	161 40%	135 37%	144 36%	96 40%	154 38%	261 47%	235 42%	166 41%
NET: Always/ Sometimes/ Rarely	3038 75%	1488 75%	1550 75%	384 79%	501 77%	598 78%	515 75%	436 72%	605 71%	882 80%	908 77%	638 74%	610 68%	137 68%	398 77%	302 76%	266 74%	277 69%	180 75%	289 72%	446 80%	446 80%	296 74%
Mean	2.20	2.22	2.18	2.36	2.30	2.27	2.17	2.08	2.06	2.30	2.21	2.20	2.05	2.11	2.24	2.21	2.16	2.07	2.17	2.14	2.31	2.24	2.19
Standard deviation	0.85	0.87	0.84	0.88	0.89	0.86	0.84	0.81	0.81	0.84	0.84	0.86	0.86	0.89	0.86	0.87	0.86	0.85	0.82	0.87	0.84	0.80	0.87
Standard error	0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.03	0.03	0.02	0.03	0.03	0.03	0.07	0.04	0.04	0.04	0.05	0.06	0.04	0.03	0.03	0.04

Charity Commission Public Trust Survey 2020
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Absolutes/col percents

Table 105

Q11. And how often if ever do you use each of the following as a source to help you make up your mind about whether to donate time and/or money to a good cause?

Media reports

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Always	(4) 147 4%	28 3%	32 3%	32 4%	55 4%
Sometimes	(3) 1509 37%	319 39%	349 31%	361 41%	480 39%
Rarely	(2) 1382 34%	263 32%	381 34%	332 37%	406 33%
Never	(1) 1004 25%	211 26%	350 32%	164 18%	278 23%
NET: Always/ Sometimes	1656 41%	348 42%	380 34%	393 44%	535 44%
NET: Always/ Sometimes/ Rarely	3038 75%	611 74%	761 68%	725 82%	941 77%
Mean	2.20	2.20	2.06	2.29	2.26
Standard deviation	0.85	0.86	0.86	0.81	0.86
Standard error	0.01	0.03	0.03	0.03	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 106
Q12. Have you or any of your close family had contact with a charity in the last year?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Any	3387	1599	1788	401	506	627	576	513	765	966	991	712	718	161	423	337	304	338	195	332	467	486	344
	84%	81%	87%	83%	78%	82%	84%	85%	90%	88%	84%	83%	80%	81%	81%	84%	84%	84%	81%	83%	83%	87%	86%
Donated money or goods, or raised funds for a charity (e.g. taken part in a sponsored event)	2498	1100	1398	254	328	454	429	405	627	763	726	511	497	112	308	259	229	241	155	240	326	357	271
	62%	56%	68%	52%	51%	59%	62%	67%	74%	69%	61%	60%	55%	56%	59%	65%	64%	60%	64%	60%	58%	64%	68%
Used a charity shop	2345	1027	1318	230	310	437	403	380	584	647	668	512	517	107	301	243	196	235	140	222	285	347	270
	58%	52%	64%	47%	48%	57%	59%	63%	69%	59%	56%	60%	58%	54%	58%	61%	54%	59%	58%	55%	51%	62%	67%
Volunteered for a charity	676	319	357	111	114	111	91	102	147	240	216	110	110	30	86	46	59	58	44	60	108	103	80
	17%	16%	17%	23%	18%	14%	13%	17%	17%	22%	18%	13%	12%	15%	17%	11%	16%	15%	19%	15%	19%	18%	20%
Attended a place of worship	516	257	259	58	96	91	66	69	136	186	155	97	77	12	68	40	63	50	26	41	102	66	48
	13%	13%	13%	12%	15%	12%	10%	11%	16%	17%	13%	11%	9%	6%	13%	10%	17%	13%	11%	10%	18%	12%	12%
Taken part in a charity campaign	445	211	235	80	84	95	61	42	83	158	140	85	63	17	57	37	36	43	29	40	58	76	52
	11%	11%	11%	16%	13%	12%	9%	7%	10%	14%	12%	10%	7%	9%	11%	9%	10%	11%	12%	10%	10%	14%	13%
Attended a charity-run community facility (e.g. club or community centre)	355	147	208	53	74	63	50	52	63	118	109	74	55	11	48	23	30	27	21	37	44	65	48
	9%	7%	10%	11%	11%	8%	7%	9%	7%	11%	9%	9%	6%	6%	9%	6%	8%	7%	9%	9%	8%	12%	12%
Worked for a charity	295	153	142	54	53	52	51	37	49	94	108	50	43	12	30	25	31	21	17	24	64	44	28
	7%	8%	7%	11%	8%	7%	7%	6%	6%	9%	9%	6%	5%	6%	6%	6%	8%	5%	7%	6%	11%	8%	7%
Used other charity services (e.g. animal advice, animal welfare)	287	115	172	44	54	49	48	47	46	80	81	48	78	16	36	17	31	22	23	24	32	53	33
	7%	6%	8%	9%	8%	6%	7%	8%	5%	7%	7%	6%	9%	8%	7%	4%	9%	5%	10%	6%	6%	9%	8%
Attended an academy school, faith school, or university	218	95	123	64	44	44	34	17	16	69	69	47	32	9	28	21	23	22	10	12	31	36	28
	5%	5%	6%	13%	7%	6%	5%	3%	2%	6%	6%	5%	4%	4%	5%	5%	6%	5%	4%	3%	6%	6%	7%
Received financial, medical or similar help from a charity	134	62	72	21	34	29	23	14	13	38	34	22	40	5	11	11	13	13	8	14	16	26	17
	3%	3%	3%	4%	5%	4%	3%	2%	2%	3%	3%	3%	4%	2%	2%	3%	4%	3%	3%	4%	3%	5%	4%



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Absolutes/col percents

Table 106

Q12. Have you or any of your close family had contact with a charity in the last year?**Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
None of the above	655	382	273	84	141	141	112	93	84	136	192	144	180	39	97	63	56	62	45	69	93	74	56
	16%	19%	13%	17%	22%	18%	16%	15%	10%	12%	16%	17%	20%	19%	19%	16%	16%	16%	19%	17%	17%	13%	14%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 107

Q12. Have you or any of your close family had contact with a charity in the last year?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Any	3387 84%	712 87%	875 79%	787 88%	1013 83%
Donated money or goods, or raised funds for a charity (e.g. taken part in a sponsored event)	2498 62%	542 66%	638 57%	629 71%	688 56%
Used a charity shop	2345 58%	541 66%	601 54%	572 64%	630 52%
Volunteered for a charity	676 17%	140 17%	109 10%	207 23%	220 18%
Attended a place of worship	516 13%	72 9%	82 7%	147 17%	215 18%
Taken part in a charity campaign	445 11%	102 12%	84 8%	133 15%	126 10%
Attended a charity-run community facility (e.g. club or community centre)	355 9%	70 8%	79 7%	108 12%	97 8%
Worked for a charity	295 7%	59 7%	59 5%	87 10%	90 7%
Used other charity services (e.g. advice, animal welfare)	287 7%	72 9%	76 7%	70 8%	69 6%
Attended an academy school, faith school, or university	218 5%	43 5%	46 4%	54 6%	75 6%
Received financial, medical or similar help from a charity	134 3%	35 4%	33 3%	27 3%	39 3%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 107

Q12. Have you or any of your close family had contact with a charity in the last year?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Weighted base	4042	822	1112	890	1219
None of the above	655	110	236	102	206
	16%	13%	21%	12%	17%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 108

Q13a. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- I favour lower taxes, smaller government and less spending public services

or Statement B:- I favour increased taxation, bigger government and more spending in public services

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	287 7%	158 8%	130 6%	20 4%	50 8%	76 10%	42 6%	37 6%	63 7%	59 5%	80 7%	66 8%	82 9%	20 10%	35 7%	37 9%	30 8%	21 5%	17 7%	25 6%	45 8%	36 6%	21 5%
11-20	232 6%	130 7%	102 5%	31 6%	33 5%	35 5%	39 6%	44 7%	51 6%	66 6%	60 5%	54 6%	52 6%	9 4%	22 4%	24 6%	22 6%	28 7%	14 6%	24 6%	37 7%	29 5%	24 6%
21-30	302 7%	173 9%	129 6%	29 6%	66 10%	69 9%	52 8%	32 5%	53 6%	91 8%	71 6%	69 8%	71 8%	15 8%	35 7%	35 9%	22 6%	28 7%	14 6%	32 8%	47 8%	50 9%	23 6%
31-40	377 9%	191 10%	185 9%	59 12%	64 10%	75 10%	62 9%	50 8%	67 8%	108 10%	106 9%	80 9%	83 9%	19 10%	43 8%	25 6%	30 8%	46 11%	21 9%	37 9%	47 8%	62 11%	47 12%
41-50	631 16%	285 14%	346 17%	77 16%	114 18%	101 13%	115 17%	82 14%	141 17%	156 14%	188 16%	145 17%	142 16%	30 15%	80 15%	48 12%	66 18%	63 16%	36 15%	74 18%	87 16%	85 15%	63 16%
51-60	612 15%	254 13%	358 17%	79 16%	83 13%	113 15%	110 16%	107 18%	120 14%	155 14%	197 17%	129 15%	130 15%	26 13%	75 14%	68 17%	51 14%	60 15%	45 19%	70 17%	87 15%	75 13%	56 14%
61-70	513 13%	253 13%	260 13%	56 12%	87 14%	104 14%	87 13%	73 12%	105 12%	157 14%	158 13%	103 12%	95 11%	19 10%	77 15%	54 14%	45 13%	49 12%	29 12%	45 11%	73 13%	70 12%	51 13%
71-80	415 10%	214 11%	200 10%	57 12%	49 8%	86 11%	61 9%	69 11%	93 11%	120 11%	120 10%	94 11%	80 9%	26 13%	64 12%	45 11%	36 10%	42 10%	24 10%	33 8%	48 9%	54 10%	43 11%
81-90	285 7%	140 7%	144 7%	37 8%	40 6%	40 5%	47 7%	53 9%	68 8%	83 8%	89 8%	56 7%	55 6%	13 6%	33 6%	29 7%	24 7%	26 6%	17 7%	29 7%	42 8%	37 7%	37 9%
91-100	389 10%	182 9%	207 10%	39 8%	61 9%	69 9%	72 10%	58 10%	89 11%	107 10%	114 10%	61 7%	107 12%	23 11%	56 11%	35 9%	34 10%	38 10%	25 10%	31 8%	47 8%	63 11%	37 9%
Mean	53.37	52.27	54.42	54.12	51.32	51.57	53.87	55.16	54.44	54.50	54.47	51.49	52.29	53.21	55.45	52.60	52.55	53.60	54.34	52.22	51.59	53.36	55.09
Standard deviation	26.23	26.94	25.50	24.65	26.36	27.14	25.68	26.08	26.60	25.74	25.83	25.57	27.80	27.80	25.74	27.30	26.61	25.51	26.34	25.20	26.29	26.48	25.84
Standard error	0.41	0.61	0.56	1.16	1.02	0.97	0.95	1.07	0.94	0.74	0.79	0.96	0.85	2.03	1.17	1.39	1.33	1.40	1.77	1.22	1.06	1.10	1.28

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 109

Q13a. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- I favour lower taxes, smaller government and less spending public services

or Statement B:- I favour increased taxation, bigger government and more spending in public services

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	287 7%	33 4%	131 12%	20 2%	104 9%
11-20	232 6%	17 2%	100 9%	14 2%	102 8%
21-30	302 7%	28 3%	113 10%	23 3%	138 11%
31-40	377 9%	22 3%	140 13%	40 4%	175 14%
41-50	631 16%	80 10%	188 17%	120 14%	243 20%
51-60	612 15%	83 10%	173 16%	150 17%	207 17%
61-70	513 13%	112 14%	109 10%	175 20%	116 10%
71-80	415 10%	120 15%	77 7%	142 16%	75 6%
81-90	285 7%	116 14%	43 4%	99 11%	26 2%
91-100	389 10%	211 26%	38 3%	106 12%	33 3%
Mean	53.37	69.59	43.49	64.29	43.47
Standard deviation	26.23	25.55	24.62	21.34	22.50
Standard error	0.41	0.89	0.74	0.71	0.65

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 110

Q13b. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Regulation is often necessary to protect workers, consumers and the public
or Statement B:- Regulation is often an unnecessary burden on businesses stifling growth

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	697 17%	336 17%	361 18%	66 14%	110 17%	151 20%	126 18%	108 18%	136 16%	170 15%	206 17%	139 16%	182 20%	31 16%	89 17%	69 17%	61 17%	73 18%	41 17%	62 15%	111 20%	91 16%	68 17%
11-20	576 14%	265 13%	311 15%	67 14%	89 14%	100 13%	119 17%	84 14%	117 14%	165 15%	156 13%	119 14%	135 15%	34 17%	71 14%	58 14%	42 12%	47 12%	44 19%	50 12%	84 15%	83 15%	64 16%
21-30	724 18%	327 17%	397 19%	76 16%	120 19%	132 17%	111 16%	116 19%	169 20%	191 17%	212 18%	162 19%	160 18%	33 16%	95 18%	65 16%	61 17%	76 19%	43 18%	66 17%	103 18%	110 20%	71 18%
31-40	684 17%	317 16%	367 18%	98 20%	90 14%	137 18%	127 18%	96 16%	136 16%	207 19%	197 17%	152 18%	126 14%	35 18%	90 17%	66 17%	65 18%	64 16%	38 16%	74 19%	85 15%	89 16%	77 19%
41-50	472 12%	224 11%	248 12%	66 14%	93 14%	73 10%	70 10%	80 13%	90 11%	114 10%	137 12%	107 12%	114 13%	19 9%	57 11%	51 13%	46 13%	48 12%	18 8%	56 14%	65 12%	67 12%	45 11%
51-60	289 7%	142 7%	147 7%	29 6%	51 8%	60 8%	53 8%	38 6%	57 7%	76 7%	99 8%	45 5%	69 8%	17 8%	42 8%	32 8%	26 7%	29 7%	13 6%	29 7%	41 7%	39 7%	20 5%
61-70	243 6%	140 7%	102 5%	33 7%	36 6%	56 7%	28 4%	29 5%	60 7%	78 7%	71 6%	55 6%	38 4%	9 4%	31 6%	20 5%	28 8%	27 7%	18 8%	22 6%	37 7%	32 6%	19 5%
71-80	169 4%	107 5%	62 3%	26 5%	32 5%	28 4%	25 4%	23 4%	35 4%	51 5%	49 4%	41 5%	27 3%	6 3%	16 3%	17 4%	11 3%	23 6%	13 5%	23 6%	15 3%	29 5%	16 4%
81-90	88 2%	61 3%	27 1%	14 3%	13 2%	16 2%	11 2%	13 2%	21 2%	24 2%	29 2%	17 2%	17 2%	6 3%	13 2%	6 2%	8 2%	9 2%	9 4%	8 2%	8 1%	11 2%	9 2%
91-100	100 2%	62 3%	38 2%	11 2%	12 2%	14 2%	17 2%	19 3%	27 3%	24 2%	26 2%	20 2%	31 3%	9 5%	17 3%	14 4%	13 4%	4 1%	2 1%	9 2%	12 2%	9 2%	10 2%
Mean	33.99	36.02	32.05	36.22	34.18	33.15	32.18	33.75	34.97	34.66	34.36	34.21	32.44	34.86	34.30	34.72	35.76	34.05	33.00	35.74	32.11	33.56	32.86
Standard deviation	23.82	25.19	22.26	23.61	23.72	23.80	23.19	24.10	24.25	23.53	23.71	23.59	24.52	25.25	24.24	24.69	24.50	23.33	24.08	23.83	23.07	23.05	23.40
Standard error	0.37	0.57	0.49	1.11	0.91	0.85	0.86	0.98	0.86	0.68	0.73	0.88	0.75	1.84	1.10	1.26	1.23	1.28	1.62	1.16	0.93	0.96	1.16



Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 111

Q13b. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Regulation is often necessary to protect workers, consumers and the public
or Statement B:- Regulation is often an unnecessary burden on businesses stifling growth

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	697 17%	306 37%	164 15%	163 18%	64 5%
11-20	576 14%	170 21%	166 15%	166 19%	75 6%
21-30	724 18%	170 21%	236 21%	190 21%	128 11%
31-40	684 17%	85 10%	193 17%	192 22%	214 18%
41-50	472 12%	37 5%	116 10%	79 9%	241 20%
51-60	289 7%	22 3%	71 6%	45 5%	152 12%
61-70	243 6%	11 1%	55 5%	23 3%	154 13%
71-80	169 4%	7 1%	54 5%	9 1%	99 8%
81-90	88 2%	8 1%	24 2%	11 1%	45 4%
91-100	100 2%	8 1%	32 3%	13 1%	47 4%
Mean	33.99	20.02	34.29	28.27	47.32
Standard deviation	23.82	18.99	23.67	19.70	22.62
Standard error	0.37	0.66	0.71	0.66	0.65

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 112

Q13c. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Government benefits are too readily available to people who have never contributed anything in return

or Statement B:- People who are struggling to get by have a right to seek help from government benefits

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	571 14%	283 14%	288 14%	35 7%	83 13%	93 12%	104 15%	97 16%	158 19%	155 14%	148 12%	150 18%	117 13%	29 15%	66 13%	74 19%	62 17%	53 13%	29 12%	60 15%	68 12%	69 12%	62 15%
11-20	342 8%	157 8%	185 9%	34 7%	53 8%	63 8%	49 7%	42 7%	100 12%	106 10%	94 8%	80 9%	62 7%	25 12%	28 5%	28 7%	32 9%	33 8%	27 11%	32 8%	49 9%	54 10%	34 9%
21-30	372 9%	185 9%	187 9%	44 9%	71 11%	60 8%	59 9%	47 8%	91 11%	118 11%	101 9%	90 11%	63 7%	18 9%	59 11%	33 8%	35 10%	35 9%	15 6%	40 10%	52 9%	50 9%	35 9%
31-40	351 9%	167 8%	185 9%	52 11%	44 7%	60 8%	54 8%	54 9%	86 10%	100 9%	109 9%	87 10%	55 6%	14 7%	44 8%	38 10%	23 6%	41 10%	22 9%	36 9%	55 10%	55 10%	23 6%
41-50	281 7%	132 7%	149 7%	55 11%	50 8%	45 6%	49 7%	40 7%	42 5%	77 7%	82 7%	58 7%	64 7%	12 6%	32 6%	23 6%	28 8%	29 7%	9 4%	40 10%	41 7%	35 6%	32 8%
51-60	320 8%	159 8%	161 8%	47 10%	53 8%	62 8%	48 7%	52 9%	58 7%	87 8%	101 9%	62 7%	70 8%	13 6%	43 8%	29 7%	26 7%	39 10%	11 5%	33 8%	46 8%	49 9%	30 8%
61-70	442 11%	226 11%	216 10%	60 12%	78 12%	91 12%	69 10%	68 11%	76 9%	115 10%	150 13%	83 10%	93 10%	17 8%	54 10%	39 10%	41 11%	41 10%	25 10%	44 11%	71 13%	67 12%	44 11%
71-80	432 11%	210 11%	222 11%	62 13%	67 10%	85 11%	71 10%	63 10%	84 10%	129 12%	135 11%	76 9%	93 10%	20 10%	54 10%	48 12%	44 12%	39 10%	33 14%	32 8%	63 11%	50 9%	49 12%
81-90	348 9%	184 9%	164 8%	39 8%	47 7%	66 9%	69 10%	55 9%	72 8%	95 9%	110 9%	66 8%	76 8%	19 9%	48 9%	32 8%	25 7%	34 8%	33 14%	27 7%	51 9%	51 9%	28 7%
91-100	584 14%	278 14%	306 15%	58 12%	99 15%	141 18%	115 17%	90 15%	82 10%	120 11%	154 13%	104 12%	206 23%	34 17%	93 18%	56 14%	44 12%	57 14%	33 14%	56 14%	66 12%	81 14%	64 16%
Mean	51.36	51.57	51.15	54.22	51.89	55.06	52.84	51.58	44.59	48.95	52.43	46.93	57.10	51.19	54.35	49.51	48.73	51.12	54.48	49.43	51.27	51.44	52.05
Standard deviation	31.93	31.88	31.97	28.33	31.69	32.33	32.70	32.26	31.88	31.11	30.98	32.10	33.06	33.48	32.04	33.28	32.13	31.27	32.05	31.77	30.51	31.51	32.55
Standard error	0.50	0.72	0.70	1.33	1.22	1.15	1.21	1.32	1.13	0.90	0.95	1.20	1.01	2.44	1.46	1.70	1.61	1.71	2.15	1.54	1.23	1.31	1.61

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 113

Q13c. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Government benefits are too readily available to people who have never contributed anything in return

or Statement B:- People who are struggling to get by have a right to seek help from government benefits

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	571 14%	45 5%	327 29%	30 3%	169 14%
11-20	342 8%	32 4%	157 14%	32 4%	120 10%
21-30	372 9%	46 6%	136 12%	38 4%	152 12%
31-40	351 9%	38 5%	88 8%	51 6%	174 14%
41-50	281 7%	36 4%	56 5%	44 5%	145 12%
51-60	320 8%	37 5%	51 5%	79 9%	153 13%
61-70	442 11%	84 10%	71 6%	151 17%	136 11%
71-80	432 11%	111 13%	84 8%	162 18%	75 6%
81-90	348 9%	119 14%	47 4%	132 15%	49 4%
91-100	584 14%	273 33%	94 8%	172 19%	45 4%
Mean	51.36	70.16	35.56	67.13	41.57
Standard deviation	31.93	29.45	31.80	25.37	25.73
Standard error	0.50	1.03	0.95	0.85	0.74

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 114

Q13d. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Marriage should be between a man and a woman

or Statement B:- Marriage should be open to any couple who are prepared to commit publicly to one another

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	623 15%	364 18%	259 13%	20 4%	60 9%	95 12%	106 15%	103 17%	240 28%	166 15%	145 12%	156 18%	157 17%	33 17%	81 16%	63 16%	53 15%	69 17%	42 17%	61 15%	90 16%	82 15%	49 12%
11-20	160 4%	93 5%	67 3%	8 2%	18 3%	31 4%	25 4%	21 4%	56 7%	58 5%	39 3%	28 3%	35 4%	4 2%	17 3%	15 4%	18 5%	17 4%	10 4%	15 4%	24 4%	20 4%	20 5%
21-30	180 4%	113 6%	67 3%	20 4%	43 7%	41 5%	18 3%	23 4%	35 4%	48 4%	54 5%	44 5%	34 4%	9 4%	26 5%	17 4%	12 3%	21 5%	9 4%	13 3%	28 5%	23 4%	22 5%
31-40	177 4%	102 5%	75 4%	16 3%	31 5%	28 4%	26 4%	32 5%	44 5%	63 6%	43 4%	34 4%	36 4%	8 4%	27 5%	23 6%	13 3%	15 4%	15 6%	14 4%	27 5%	23 4%	12 3%
41-50	267 7%	136 7%	132 6%	35 7%	47 7%	59 8%	44 6%	33 5%	50 6%	72 7%	76 6%	64 7%	55 6%	11 5%	25 5%	30 7%	31 9%	21 5%	12 5%	28 7%	44 8%	36 6%	29 7%
51-60	226 6%	108 5%	119 6%	24 5%	29 5%	43 6%	39 6%	46 8%	45 5%	59 5%	64 5%	44 5%	59 7%	9 5%	22 4%	26 7%	20 6%	25 6%	9 4%	26 7%	38 7%	28 5%	23 6%
61-70	237 6%	129 7%	108 5%	30 6%	33 5%	44 6%	40 6%	32 5%	59 7%	57 5%	68 6%	63 7%	48 5%	14 7%	30 6%	22 6%	21 6%	22 5%	16 7%	21 5%	37 7%	37 7%	16 4%
71-80	354 9%	165 8%	189 9%	44 9%	46 7%	70 9%	55 8%	73 12%	66 8%	96 9%	120 10%	59 7%	79 9%	18 9%	35 7%	31 8%	25 7%	48 12%	12 5%	34 8%	44 8%	62 11%	46 11%
81-90	344 9%	141 7%	203 10%	35 7%	58 9%	52 7%	61 9%	56 9%	82 10%	108 10%	94 8%	72 8%	70 8%	21 11%	44 8%	30 7%	40 11%	24 6%	27 11%	34 8%	45 8%	47 8%	32 8%
91-100	1472 36%	630 32%	842 41%	253 52%	281 43%	305 40%	273 40%	188 31%	173 20%	375 34%	480 41%	293 34%	324 36%	71 36%	214 41%	143 36%	127 35%	139 35%	87 36%	154 38%	184 33%	204 36%	151 38%
Mean	63.41	58.62	68.01	77.46	68.91	65.60	65.68	61.31	48.86	62.13	67.38	61.00	62.04	64.39	64.79	62.12	63.48	61.69	62.76	64.74	60.71	64.65	65.16
Standard deviation	35.75	36.70	34.19	28.48	33.43	34.83	35.60	35.33	37.46	35.81	34.18	36.49	36.63	35.32	36.46	35.78	35.60	36.39	37.10	35.74	35.66	35.10	34.72
Standard error	0.56	0.83	0.75	1.34	1.29	1.24	1.31	1.44	1.33	1.04	1.05	1.37	1.12	2.58	1.66	1.82	1.78	1.99	2.49	1.73	1.44	1.46	1.71



Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 115

Q13d. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Marriage should be between a man and a woman

or Statement B:- Marriage should be open to any couple who are prepared to commit publicly to one another

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	623 15%	64 8%	277 25%	47 5%	236 19%
11-20	160 4%	20 2%	69 6%	13 2%	58 5%
21-30	180 4%	11 1%	74 7%	10 1%	85 7%
31-40	177 4%	18 2%	62 6%	15 2%	81 7%
41-50	267 7%	20 2%	72 6%	36 4%	139 11%
51-60	226 6%	24 3%	57 5%	28 3%	117 10%
61-70	237 6%	36 4%	58 5%	43 5%	100 8%
71-80	354 9%	71 9%	81 7%	89 10%	112 9%
81-90	344 9%	70 8%	86 8%	105 12%	83 7%
91-100	1472 36%	487 59%	276 25%	502 56%	207 17%
Mean	63.41	79.46	50.97	81.33	50.85
Standard deviation	35.75	30.14	37.69	26.66	33.26
Standard error	0.56	1.05	1.13	0.89	0.96

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 116

Q13e. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The NHS urgently needs more funding and I think higher taxes should pay for this

or Statement B:- The costs of the NHS are going up too much, too fast and we need to re-think the affordability of national healthcare

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	834 21%	407 21%	427 21%	87 18%	124 19%	136 18%	144 21%	134 22%	209 25%	206 19%	250 21%	165 19%	211 24%	53 27%	129 25%	87 22%	64 18%	77 19%	53 22%	86 21%	93 17%	111 20%	81 20%
11-20	473 12%	220 11%	254 12%	47 10%	66 10%	82 11%	79 12%	85 14%	114 13%	140 13%	146 12%	94 11%	94 10%	23 11%	57 11%	50 12%	41 11%	46 12%	25 11%	39 10%	71 13%	71 13%	49 12%
21-30	552 14%	267 13%	286 14%	65 13%	95 15%	99 13%	92 13%	85 14%	116 14%	138 13%	165 14%	121 14%	128 14%	24 12%	77 15%	58 14%	46 13%	51 13%	34 14%	48 12%	81 14%	77 14%	55 14%
31-40	473 12%	235 12%	238 12%	69 14%	69 14%	98 11%	73 11%	69 11%	95 11%	144 13%	141 12%	100 12%	87 10%	9 5%	63 12%	39 10%	42 12%	57 14%	31 13%	60 15%	64 12%	55 10%	53 13%
41-50	424 10%	193 10%	230 11%	51 10%	72 11%	90 12%	76 11%	59 10%	77 9%	101 9%	122 10%	103 12%	97 11%	25 12%	58 11%	37 9%	43 12%	30 8%	25 10%	41 10%	55 10%	63 11%	45 11%
51-60	333 8%	169 9%	163 8%	53 11%	52 8%	67 9%	59 9%	43 7%	59 7%	92 8%	96 8%	70 8%	75 8%	12 6%	32 6%	24 6%	33 9%	44 11%	18 7%	37 9%	57 10%	48 9%	29 7%
61-70	303 7%	160 8%	143 7%	48 10%	53 8%	64 8%	48 7%	49 8%	41 5%	79 7%	100 8%	67 8%	56 6%	16 8%	31 6%	33 8%	28 8%	39 10%	16 7%	25 6%	45 8%	39 7%	30 7%
71-80	250 6%	129 7%	121 6%	28 6%	47 7%	53 7%	38 6%	29 5%	55 7%	86 8%	61 5%	53 6%	51 6%	14 7%	23 4%	22 5%	18 5%	26 7%	10 4%	23 6%	47 8%	40 7%	27 7%
81-90	172 4%	91 5%	81 4%	23 5%	26 4%	35 5%	38 6%	19 3%	30 4%	58 5%	35 3%	42 5%	37 4%	11 6%	18 4%	15 4%	17 5%	11 3%	7 3%	19 5%	25 4%	31 6%	15 4%
91-100	229 6%	110 6%	119 6%	15 3%	43 7%	44 6%	38 6%	35 6%	53 6%	57 5%	67 6%	42 5%	63 7%	13 6%	32 6%	35 9%	27 8%	18 5%	19 8%	23 6%	21 4%	24 4%	16 4%
Mean	38.14	38.72	37.59	39.01	39.92	40.44	38.37	36.13	35.46	39.46	36.90	38.81	37.54	37.81	35.27	39.06	40.69	38.52	37.43	38.14	39.46	38.47	36.58
Standard deviation	28.44	28.58	28.30	26.74	28.95	28.22	28.67	28.29	28.87	28.60	27.84	27.80	29.55	30.89	28.43	30.12	28.95	27.47	29.15	28.36	27.11	28.29	27.49
Standard error	0.45	0.64	0.62	1.26	1.12	1.00	1.06	1.16	1.02	0.83	0.85	1.04	0.91	2.25	1.29	1.54	1.45	1.50	1.96	1.38	1.09	1.17	1.36

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 117

Q13e. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The NHS urgently needs more funding and I think higher taxes should pay for this

or Statement B:- The costs of the NHS are going up too much, too fast and we need to re-think the affordability of national healthcare

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	834 21%	394 48%	169 15%	200 22%	71 6%
11-20	473 12%	142 17%	125 11%	151 17%	55 4%
21-30	552 14%	113 14%	163 15%	165 19%	110 9%
31-40	473 12%	63 8%	150 13%	124 14%	136 11%
41-50	424 10%	37 5%	130 12%	77 9%	179 15%
51-60	333 8%	24 3%	93 8%	53 6%	163 13%
61-70	303 7%	8 1%	88 8%	35 4%	171 14%
71-80	250 6%	13 2%	62 6%	27 3%	149 12%
81-90	172 4%	8 1%	55 5%	23 3%	86 7%
91-100	229 6%	19 2%	77 7%	34 4%	100 8%
Mean	38.14	18.71	41.03	31.06	53.79
Standard deviation	28.44	22.12	27.99	25.14	25.17
Standard error	0.45	0.77	0.84	0.84	0.72

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 118

Q13f. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

**Statement A:- Immigration has on balance improved this country
or Statement B:- Immigration has on balance made this country worse**

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	589 15%	305 15%	284 14%	79 16%	105 16%	122 16%	95 14%	68 11%	119 14%	196 18%	181 15%	101 12%	111 12%	25 13%	80 15%	50 12%	40 11%	51 13%	39 16%	54 13%	97 17%	82 15%	71 18%
11-20	339 8%	177 9%	162 8%	55 11%	52 8%	55 7%	48 7%	54 9%	75 9%	122 11%	100 8%	56 7%	59 7%	12 6%	34 7%	30 8%	24 7%	32 8%	25 10%	37 9%	49 9%	63 11%	34 9%
21-30	439 11%	242 12%	197 10%	55 11%	81 13%	89 12%	68 10%	66 11%	79 9%	152 14%	143 12%	86 10%	57 6%	9 5%	70 14%	44 11%	35 10%	39 10%	24 10%	42 10%	83 15%	56 10%	34 9%
31-40	426 11%	224 11%	203 10%	65 13%	61 9%	83 11%	62 9%	70 12%	86 10%	144 13%	124 10%	75 9%	83 9%	25 13%	57 11%	32 8%	45 12%	51 13%	29 12%	39 10%	46 8%	59 11%	44 11%
41-50	479 12%	213 11%	266 13%	64 13%	80 12%	82 11%	69 10%	72 12%	112 13%	123 11%	153 13%	92 11%	111 12%	25 12%	46 9%	49 12%	53 15%	52 13%	21 9%	61 15%	68 12%	55 10%	50 12%
51-60	369 9%	164 8%	205 10%	44 9%	65 10%	69 9%	62 9%	46 8%	83 10%	96 9%	116 10%	68 8%	88 10%	22 11%	63 12%	37 9%	21 6%	34 9%	22 9%	33 8%	58 10%	46 8%	33 8%
61-70	300 7%	142 7%	158 8%	44 9%	51 8%	75 10%	44 6%	45 8%	39 5%	65 6%	92 8%	78 9%	65 7%	18 9%	34 6%	31 8%	23 6%	35 9%	19 8%	27 7%	36 6%	50 9%	27 7%
71-80	320 8%	152 8%	169 8%	35 7%	50 8%	56 7%	55 8%	44 7%	80 9%	68 6%	90 8%	89 10%	73 8%	11 5%	39 7%	30 7%	27 8%	23 6%	14 6%	34 8%	42 8%	54 10%	47 12%
81-90	251 6%	105 5%	146 7%	17 3%	34 5%	35 5%	58 8%	49 8%	58 7%	60 5%	51 4%	66 8%	72 8%	13 6%	29 6%	29 7%	28 8%	25 6%	16 7%	25 6%	30 5%	36 6%	20 5%
91-100	530 13%	259 13%	271 13%	25 5%	68 10%	101 13%	127 18%	92 15%	117 14%	76 7%	131 11%	144 17%	179 20%	40 20%	70 13%	67 17%	63 17%	58 14%	32 13%	50 12%	50 9%	59 11%	42 10%
Mean	47.72	46.26	49.12	40.59	45.17	47.14	52.29	50.57	48.53	40.33	45.43	53.22	54.59	53.68	47.15	51.01	52.16	48.86	46.35	47.71	43.06	46.69	45.87
Standard deviation	30.85	31.07	30.58	27.06	30.11	30.97	32.62	30.83	31.03	28.74	29.86	31.26	31.83	31.11	30.80	31.66	31.22	30.65	31.40	30.59	29.84	30.49	30.62
Standard error	0.49	0.70	0.67	1.27	1.16	1.10	1.20	1.26	1.10	0.83	0.91	1.17	0.98	2.27	1.40	1.61	1.56	1.68	2.11	1.48	1.20	1.26	1.51



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 119

Q13f. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

**Statement A:- Immigration has on balance improved this country
or Statement B:- Immigration has on balance made this country worse**

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	589 15%	209 25%	26 2%	276 31%	77 6%
11-20	339 8%	90 11%	21 2%	176 20%	53 4%
21-30	439 11%	100 12%	45 4%	171 19%	122 10%
31-40	426 11%	77 9%	69 6%	114 13%	166 14%
41-50	479 12%	108 13%	84 8%	72 8%	214 18%
51-60	369 9%	69 8%	87 8%	35 4%	179 15%
61-70	300 7%	46 6%	103 9%	15 2%	136 11%
71-80	320 8%	40 5%	172 15%	11 1%	97 8%
81-90	251 6%	29 4%	143 13%	9 1%	70 6%
91-100	530 13%	53 6%	362 33%	10 1%	104 9%
Mean	47.72	36.35	71.91	23.29	51.16
Standard deviation	30.85	29.00	25.55	20.05	25.17
Standard error	0.49	1.01	0.77	0.67	0.72

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 120

Q13g. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Some crimes are so serious that the death penalty may be an appropriate punishment

or Statement B:- No crime however heinous justifies the state deliberately putting a convicted criminal to death

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	1026 25%	546 28%	481 23%	65 13%	140 22%	196 26%	202 29%	178 29%	246 29%	228 21%	265 22%	259 30%	272 30%	76 38%	129 25%	108 27%	105 29%	100 25%	73 30%	91 23%	103 18%	137 24%	104 26%
11-20	391 10%	183 9%	208 10%	36 7%	70 11%	69 9%	75 11%	57 9%	84 10%	96 9%	98 8%	102 12%	95 11%	17 9%	55 11%	38 9%	32 9%	32 8%	25 11%	43 11%	52 9%	59 11%	38 10%
21-30	383 9%	186 9%	197 10%	48 10%	73 11%	84 11%	46 7%	60 10%	71 8%	103 9%	107 9%	84 10%	89 10%	14 7%	52 10%	42 11%	32 9%	41 10%	31 13%	38 10%	48 9%	51 9%	33 8%
31-40	335 8%	157 8%	178 9%	52 11%	75 12%	59 8%	57 8%	40 7%	54 6%	104 9%	99 8%	50 6%	81 9%	11 6%	49 9%	31 8%	27 7%	33 8%	16 7%	37 9%	56 10%	39 7%	36 9%
41-50	312 8%	131 7%	181 9%	58 12%	61 9%	53 7%	46 7%	39 6%	54 6%	76 7%	105 9%	59 7%	71 8%	19 9%	30 6%	25 6%	29 8%	34 8%	17 7%	34 9%	52 9%	43 8%	29 7%
51-60	242 6%	116 6%	126 6%	40 8%	45 7%	55 7%	27 4%	33 6%	42 5%	70 6%	67 6%	49 6%	56 6%	12 6%	36 7%	19 5%	26 7%	32 8%	11 5%	19 5%	41 7%	30 5%	17 4%
61-70	192 5%	92 5%	100 5%	19 4%	44 7%	50 7%	39 6%	12 2%	29 3%	53 5%	57 5%	43 5%	39 4%	10 5%	21 4%	22 6%	20 6%	22 6%	7 3%	14 3%	26 5%	29 5%	22 5%
71-80	206 5%	101 5%	104 5%	40 8%	27 4%	35 5%	40 6%	32 5%	33 4%	66 6%	65 6%	43 5%	32 4%	12 6%	27 5%	27 7%	17 5%	20 5%	10 4%	11 3%	35 6%	28 5%	18 4%
81-90	232 6%	108 5%	125 6%	40 8%	24 4%	36 5%	30 4%	42 7%	60 7%	67 6%	92 8%	44 5%	29 3%	9 5%	31 6%	27 7%	25 7%	26 6%	5 2%	22 6%	28 5%	38 7%	22 6%
91-100	723 18%	361 18%	362 18%	87 18%	89 14%	131 17%	125 18%	114 19%	178 21%	239 22%	227 19%	123 14%	133 15%	20 10%	91 17%	59 15%	49 14%	61 15%	45 19%	91 23%	120 21%	106 19%	81 20%
Mean	43.79	43.08	44.47	51.32	41.60	43.21	42.11	42.53	43.95	48.41	47.25	39.06	38.09	35.17	43.24	42.41	41.07	43.63	38.98	45.82	49.00	44.96	44.73
Standard deviation	35.36	36.01	34.73	32.56	32.57	35.00	36.22	36.80	37.03	35.45	35.64	34.70	34.15	33.69	35.43	35.24	34.48	34.40	35.44	36.29	34.57	35.79	36.38
Standard error	0.56	0.81	0.76	1.53	1.26	1.25	1.34	1.50	1.31	1.03	1.09	1.30	1.05	2.46	1.61	1.80	1.72	1.88	2.38	1.76	1.40	1.48	1.80



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 121

Q13g. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Some crimes are so serious that the death penalty may be an appropriate punishment

or Statement B:- No crime however heinous justifies the state deliberately putting a convicted criminal to death

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	1026 25%	175 21%	583 52%	35 4%	235 19%
11-20	391 10%	71 9%	191 17%	25 3%	104 9%
21-30	383 9%	84 10%	141 13%	32 4%	126 10%
31-40	335 8%	56 7%	79 7%	49 5%	151 12%
41-50	312 8%	71 9%	34 3%	50 6%	156 13%
51-60	242 6%	57 7%	21 2%	43 5%	121 10%
61-70	192 5%	38 5%	20 2%	47 5%	87 7%
71-80	206 5%	45 5%	16 1%	80 9%	65 5%
81-90	232 6%	54 7%	10 1%	104 12%	65 5%
91-100	723 18%	170 21%	18 2%	425 48%	109 9%
Mean	43.79	47.76	16.92	75.73	42.32
Standard deviation	35.36	35.63	20.98	28.37	29.80
Standard error	0.56	1.24	0.63	0.95	0.86

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 122

Q13h. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Profits are returns paid to rich people which could otherwise be passed on to workers in the form of higher wages and or customers in the form of lower prices

or Statement B:- Profits are the mechanism by which innovations are rewarded and investment decisions across the entire economy are made more efficient so that economic growth is maximised

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	588 15%	279 14%	309 15%	57 12%	96 15%	128 17%	126 18%	91 15%	90 11%	108 10%	158 13%	143 17%	178 20%	34 17%	78 15%	58 15%	51 14%	67 17%	44 19%	55 14%	80 14%	74 13%	48 12%
11-20	387 10%	170 9%	217 11%	43 9%	62 10%	78 10%	72 10%	68 11%	65 8%	93 8%	120 10%	81 9%	93 10%	25 12%	50 10%	46 11%	38 10%	32 8%	15 6%	37 9%	53 10%	54 10%	38 9%
21-30	532 13%	233 12%	299 15%	72 15%	84 13%	111 14%	101 15%	82 14%	82 10%	130 12%	152 13%	122 14%	128 14%	19 9%	71 14%	56 14%	38 11%	59 15%	40 17%	44 11%	57 10%	92 16%	55 14%
31-40	467 12%	218 11%	249 12%	59 12%	82 13%	98 13%	85 12%	66 11%	77 9%	115 10%	151 13%	108 13%	92 10%	25 13%	69 13%	40 10%	44 12%	34 9%	29 12%	51 13%	62 11%	58 10%	55 14%
41-50	478 12%	209 11%	270 13%	84 17%	91 14%	86 11%	79 12%	66 11%	72 9%	114 10%	131 11%	114 13%	118 13%	25 13%	60 12%	43 11%	53 15%	40 10%	31 13%	51 13%	68 12%	62 11%	47 12%
51-60	414 10%	185 9%	229 11%	43 9%	73 11%	83 11%	69 10%	60 10%	86 10%	124 11%	127 11%	75 9%	86 10%	20 10%	49 9%	43 11%	35 10%	36 9%	18 8%	51 13%	74 13%	52 9%	36 9%
61-70	423 10%	229 12%	194 9%	43 9%	63 10%	62 8%	67 10%	60 10%	127 15%	147 13%	127 11%	79 9%	70 8%	19 10%	55 11%	40 10%	32 9%	51 13%	14 6%	38 9%	67 12%	59 11%	48 12%
71-80	370 9%	222 11%	147 7%	49 10%	44 7%	68 9%	39 6%	45 7%	124 15%	128 12%	106 9%	75 9%	61 7%	13 7%	44 8%	41 10%	27 8%	42 10%	26 11%	37 9%	53 9%	54 10%	32 8%
81-90	193 5%	115 6%	78 4%	19 4%	21 3%	27 3%	22 3%	38 6%	67 8%	82 7%	54 5%	28 3%	29 3%	12 6%	19 4%	13 3%	20 5%	21 5%	12 5%	19 5%	23 4%	31 6%	25 6%
91-100	189 5%	120 6%	69 3%	18 4%	30 5%	27 4%	26 4%	31 5%	58 7%	61 6%	56 5%	32 4%	41 5%	7 4%	24 5%	21 5%	22 6%	20 5%	10 4%	19 5%	25 4%	25 4%	17 4%
Mean	42.87	45.56	40.29	42.87	41.32	39.76	38.33	42.17	51.05	48.54	43.11	40.00	38.35	40.76	41.79	42.11	43.60	43.63	40.20	43.56	43.89	43.06	43.89
Standard deviation	27.30	28.38	25.98	25.76	26.33	26.67	26.36	27.95	28.08	27.08	27.11	26.45	27.44	27.54	27.07	27.64	27.57	28.59	27.57	26.79	26.93	27.08	26.82
Standard error	0.43	0.64	0.57	1.21	1.02	0.95	0.97	1.14	0.99	0.78	0.83	0.99	0.84	2.01	1.23	1.41	1.38	1.56	1.85	1.30	1.09	1.12	1.32

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 123

Q13h. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Profits are returns paid to rich people which could otherwise be passed on to workers in the form of higher wages and or customers in the form of lower prices

or Statement B:- Profits are the mechanism by which innovations are rewarded and investment decisions across the entire economy are made more efficient so that economic growth is maximised

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	588 15%	277 34%	192 17%	85 10%	35 3%
11-20	387 10%	168 20%	118 11%	81 9%	21 2%
21-30	532 13%	168 20%	197 18%	111 12%	56 5%
31-40	467 12%	92 11%	153 14%	133 15%	89 7%
41-50	478 12%	41 5%	135 12%	110 12%	192 16%
51-60	414 10%	30 4%	107 10%	95 11%	183 15%
61-70	423 10%	20 2%	82 7%	116 13%	205 17%
71-80	370 9%	15 2%	61 5%	84 9%	210 17%
81-90	193 5%	8 1%	26 2%	42 5%	117 10%
91-100	189 5%	4 *	42 4%	32 4%	111 9%
Mean	42.87	21.58	37.10	45.17	60.82
Standard deviation	27.30	19.67	25.42	25.38	22.15
Standard error	0.43	0.68	0.76	0.85	0.64

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 124

Q13i. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Man-made climate change is the greatest threat to the future of our planet and urgent action is required to curb it
or Statement B:- The threat of man-made climate change is made up or exaggerated by those who want action to advance their own agendas

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	1301 32%	602 30%	699 34%	190 39%	176 27%	226 29%	224 33%	198 33%	287 34%	371 34%	399 34%	249 29%	282 31%	58 29%	164 31%	120 30%	106 29%	119 30%	80 33%	143 36%	173 31%	192 34%	148 37%
11-20	531 13%	246 12%	284 14%	46 9%	78 12%	105 14%	88 13%	91 15%	122 14%	166 15%	170 14%	96 11%	98 11%	27 14%	62 12%	61 15%	55 15%	58 15%	27 11%	50 13%	69 12%	67 12%	55 14%
21-30	502 12%	234 12%	268 13%	57 12%	86 13%	97 13%	87 13%	69 11%	105 12%	127 11%	137 12%	120 14%	119 13%	19 9%	67 13%	46 12%	48 13%	48 12%	39 16%	48 12%	67 12%	76 14%	44 11%
31-40	412 10%	181 9%	231 11%	48 10%	83 13%	80 10%	73 11%	65 11%	63 7%	108 10%	122 10%	101 12%	80 9%	22 11%	63 12%	45 11%	31 9%	40 10%	24 10%	44 11%	59 10%	51 9%	34 8%
41-50	358 9%	162 8%	196 9%	53 11%	66 10%	67 9%	49 7%	56 9%	67 8%	78 7%	97 8%	93 11%	89 10%	21 11%	38 7%	35 9%	43 12%	35 9%	17 7%	40 10%	60 11%	41 7%	29 7%
51-60	270 7%	146 7%	124 6%	40 8%	49 8%	54 7%	45 7%	33 5%	49 6%	70 6%	84 7%	40 5%	75 8%	16 8%	38 7%	24 6%	19 5%	23 6%	13 5%	29 7%	40 7%	43 8%	26 7%
61-70	218 5%	125 6%	93 4%	28 6%	40 6%	40 5%	39 6%	27 4%	44 5%	63 6%	54 5%	55 6%	46 5%	10 5%	33 6%	22 5%	17 5%	18 5%	13 6%	20 5%	26 5%	40 7%	18 5%
71-80	189 5%	120 6%	69 3%	12 2%	36 6%	42 5%	32 5%	22 4%	45 5%	53 5%	50 4%	46 5%	40 4%	13 6%	26 5%	22 5%	16 4%	21 5%	13 5%	8 2%	27 5%	22 4%	22 5%
81-90	93 2%	56 3%	36 2%	6 1%	15 2%	16 2%	16 2%	12 2%	28 3%	26 2%	27 2%	18 2%	21 2%	2 1%	8 1%	9 2%	13 4%	15 4%	4 2%	4 1%	16 3%	13 2%	10 2%
91-100	170 4%	108 5%	62 3%	5 1%	17 3%	40 5%	36 5%	32 5%	39 5%	39 4%	43 4%	38 4%	49 5%	12 6%	23 4%	17 4%	13 4%	23 6%	11 4%	15 4%	24 4%	17 3%	14 4%
Mean	30.66	33.35	28.06	26.24	32.33	32.08	30.99	30.07	30.76	29.47	29.23	32.46	32.24	33.76	31.06	31.05	31.19	32.70	30.03	27.66	31.72	29.93	28.56
Standard deviation	27.71	29.35	25.78	24.74	26.51	28.18	28.47	27.92	28.78	27.42	27.12	27.78	28.61	28.72	27.58	27.85	27.35	29.29	27.77	25.87	27.87	27.21	27.97
Standard error	0.44	0.66	0.57	1.16	1.02	1.00	1.05	1.14	1.02	0.79	0.83	1.04	0.88	2.09	1.26	1.42	1.37	1.60	1.86	1.25	1.12	1.13	1.38



Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 125

Q13i. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Man-made climate change is the greatest threat to the future of our planet and urgent action is required to curb it or Statement B:- The threat of man-made climate change is made up or exaggerated by those who want action to advance their own agendas

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	1301 32%	448 55%	226 20%	468 53%	160 13%
11-20	531 13%	124 15%	144 13%	159 18%	104 9%
21-30	502 12%	111 14%	131 12%	127 14%	133 11%
31-40	412 10%	52 6%	130 12%	62 7%	168 14%
41-50	358 9%	34 4%	102 9%	29 3%	193 16%
51-60	270 7%	23 3%	78 7%	16 2%	153 13%
61-70	218 5%	11 1%	79 7%	14 2%	114 9%
71-80	189 5%	10 1%	79 7%	4 *	96 8%
81-90	93 2%	2 *	44 4%	2 *	46 4%
91-100	170 4%	8 1%	100 9%	9 1%	52 4%
Mean	30.66	15.72	40.20	15.36	43.19
Standard deviation	27.71	19.16	30.32	17.94	25.79
Standard error	0.44	0.67	0.91	0.60	0.74

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 126

Q13j. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The moves towards greater female equality with men in the workplace and throughout society has been the most beneficial social and economic development of the last 50 years or Statement B:- The push for female equality has accelerated the decline of traditional families and male economic roles causing social and economic damage which has largely been ignored

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	637 16%	248 13%	389 19%	116 24%	109 17%	109 14%	102 15%	85 14%	117 14%	176 16%	201 17%	115 13%	145 16%	29 15%	82 16%	65 16%	61 17%	58 15%	31 13%	65 16%	90 16%	86 15%	70 18%
11-20	398 10%	181 9%	217 11%	51 10%	55 8%	83 11%	74 11%	61 10%	73 9%	110 10%	123 10%	82 10%	82 9%	14 7%	52 10%	42 11%	27 8%	32 8%	28 12%	34 8%	72 13%	60 11%	37 9%
21-30	506 13%	240 12%	265 13%	58 12%	94 15%	94 12%	83 12%	64 11%	112 13%	142 13%	160 14%	88 10%	116 13%	17 9%	57 11%	52 13%	57 16%	41 10%	45 19%	50 13%	63 11%	70 12%	52 13%
31-40	506 13%	249 13%	257 12%	74 15%	85 13%	101 13%	90 13%	82 13%	76 9%	131 12%	142 12%	129 15%	105 12%	18 9%	60 12%	50 13%	45 13%	60 15%	27 11%	59 15%	69 12%	66 12%	51 13%
41-50	565 14%	277 14%	287 14%	64 13%	94 15%	95 12%	96 14%	110 18%	105 12%	155 14%	146 12%	140 16%	123 14%	30 15%	69 13%	52 13%	49 14%	60 15%	26 11%	60 15%	87 16%	74 13%	57 14%
51-60	407 10%	203 10%	203 10%	40 8%	55 9%	86 11%	73 11%	62 10%	90 11%	106 10%	118 10%	82 10%	100 11%	28 14%	52 10%	37 9%	45 13%	51 13%	21 9%	41 10%	51 9%	50 9%	29 7%
61-70	322 8%	171 9%	152 7%	37 8%	46 7%	65 8%	62 9%	42 7%	71 8%	95 9%	93 8%	65 8%	69 8%	19 9%	45 9%	28 7%	20 6%	33 8%	21 9%	26 6%	38 7%	58 10%	34 8%
71-80	301 7%	181 9%	119 6%	24 5%	47 7%	67 9%	41 6%	47 8%	75 9%	85 8%	89 7%	79 9%	48 5%	18 9%	50 10%	36 9%	21 6%	27 7%	14 6%	25 6%	40 7%	33 6%	37 7%
81-90	172 4%	93 5%	79 4%	13 3%	25 4%	31 4%	29 4%	23 4%	51 6%	46 4%	48 4%	28 3%	47 5%	14 7%	19 4%	14 4%	17 5%	21 5%	13 5%	14 3%	14 3%	31 6%	13 3%
91-100	229 6%	137 7%	92 4%	10 2%	37 6%	37 5%	37 5%	30 5%	78 9%	55 5%	63 5%	48 6%	63 7%	12 6%	32 6%	24 6%	18 5%	16 4%	13 5%	27 7%	36 6%	31 6%	20 5%
Mean	41.63	44.84	38.55	34.28	40.62	41.83	41.61	41.88	46.26	41.26	40.48	43.00	42.18	46.47	42.83	41.12	40.20	42.70	40.97	41.08	40.19	42.15	40.63
Standard deviation	27.43	27.55	26.96	25.57	27.36	27.02	26.97	26.15	29.20	27.08	27.65	26.58	28.28	27.80	28.24	27.93	26.81	26.22	26.95	27.39	27.34	27.85	27.19
Standard error	0.43	0.62	0.59	1.20	1.06	0.96	1.00	1.07	1.03	0.78	0.85	1.00	0.87	2.03	1.29	1.42	1.34	1.43	1.81	1.33	1.10	1.15	1.34



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 127

Q13j. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The moves towards greater female equality with men in the workplace and throughout society has been the most beneficial social and economic development of the last 50 years or Statement B:- The push for female equality has accelerated the decline of traditional families and male economic roles causing social and economic damage which has largely been ignored

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	637 16%	246 30%	94 8%	238 27%	60 5%
11-20	398 10%	124 15%	87 8%	139 16%	48 4%
21-30	506 13%	132 16%	115 10%	161 18%	98 8%
31-40	506 13%	101 12%	140 13%	127 14%	139 11%
41-50	565 14%	77 9%	173 16%	98 11%	217 18%
51-60	407 10%	37 4%	135 12%	54 6%	181 15%
61-70	322 8%	38 5%	91 8%	33 4%	161 13%
71-80	301 7%	36 4%	106 10%	22 2%	137 11%
81-90	172 4%	15 2%	69 6%	8 1%	81 7%
91-100	229 6%	18 2%	103 9%	9 1%	98 8%
Mean	41.63	28.42	49.32	27.35	53.95
Standard deviation	27.43	24.93	27.24	21.76	24.14
Standard error	0.43	0.87	0.82	0.73	0.69

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 128

Q13k. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The Monarchy is outdated and undemocratic and has no place as an institution in 21st Century Britain

or Statement B:- The Monarchy is a worldwide symbol of history, service and stability that Britain can and should be proud of

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	565 14%	324 16%	241 12%	59 12%	114 18%	119 15%	120 17%	71 12%	83 10%	135 12%	168 14%	118 14%	142 16%	39 19%	83 16%	62 15%	51 14%	42 10%	49 21%	42 11%	76 13%	71 13%	50 12%
11-20	222 5%	116 6%	106 5%	38 8%	36 6%	47 6%	45 7%	26 4%	30 4%	66 6%	70 6%	48 6%	38 4%	11 6%	33 6%	22 5%	16 4%	19 5%	16 7%	18 4%	43 8%	26 5%	19 5%
21-30	251 6%	130 7%	121 6%	35 7%	46 7%	63 8%	46 7%	23 4%	38 4%	58 5%	74 6%	61 7%	58 6%	20 10%	25 5%	25 6%	20 6%	20 5%	16 7%	32 8%	41 7%	34 6%	18 4%
31-40	254 6%	135 7%	120 6%	59 12%	63 10%	45 6%	41 6%	26 4%	21 2%	77 7%	70 6%	55 6%	53 6%	12 6%	40 8%	21 5%	25 7%	19 5%	16 7%	21 5%	41 7%	36 6%	23 6%
41-50	314 8%	126 6%	188 9%	58 12%	62 10%	74 10%	45 7%	40 7%	35 4%	77 7%	99 8%	65 8%	72 8%	15 8%	37 7%	27 7%	26 7%	35 9%	14 6%	37 9%	56 10%	35 6%	32 8%
51-60	348 9%	165 8%	184 9%	52 11%	67 10%	66 9%	59 9%	52 9%	52 6%	98 9%	105 9%	66 8%	80 9%	13 7%	54 10%	34 9%	30 8%	39 10%	15 6%	39 10%	50 9%	48 8%	26 7%
61-70	390 10%	184 9%	206 10%	62 13%	74 11%	82 11%	62 9%	54 9%	56 7%	103 9%	110 9%	90 10%	88 10%	14 7%	66 13%	46 12%	28 8%	46 12%	16 7%	32 8%	52 9%	49 9%	41 10%
71-80	457 11%	215 11%	243 12%	49 10%	67 10%	76 10%	84 12%	75 12%	106 12%	132 12%	126 11%	93 11%	106 12%	18 9%	49 9%	56 14%	55 15%	43 11%	21 9%	44 11%	50 9%	73 13%	50 12%
81-90	435 11%	185 9%	250 12%	30 6%	48 7%	63 8%	60 9%	91 15%	142 17%	135 12%	135 11%	92 11%	74 8%	16 8%	38 7%	37 9%	40 11%	51 13%	31 13%	45 11%	58 10%	74 13%	45 11%
91-100	805 20%	402 20%	403 20%	43 9%	70 11%	133 17%	124 18%	147 24%	286 34%	221 20%	227 19%	169 20%	187 21%	43 22%	95 18%	70 17%	69 19%	86 22%	46 19%	89 22%	95 17%	115 20%	96 24%
Mean	56.74	54.81	58.60	49.07	48.62	52.97	53.41	63.07	68.91	58.18	56.17	56.59	55.90	51.73	53.67	55.22	57.76	61.09	52.05	59.31	53.55	59.07	60.97
Standard deviation	32.80	33.94	31.56	28.92	31.09	32.70	33.86	31.94	31.74	32.16	32.89	32.90	33.31	35.42	32.94	32.86	32.41	31.26	35.69	31.66	32.14	32.35	32.61
Standard error	0.52	0.77	0.69	1.36	1.20	1.16	1.25	1.30	1.12	0.93	1.01	1.23	1.02	2.58	1.50	1.67	1.62	1.71	2.40	1.54	1.30	1.34	1.61



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 129

Q13k. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The Monarchy is outdated and undemocratic and has no place as an institution in 21st Century Britain

or Statement B:- The Monarchy is a worldwide symbol of history, service and stability that Britain can and should be proud of

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	565 14%	249 30%	147 13%	136 15%	33 3%
11-20	222 5%	89 11%	61 5%	45 5%	28 2%
21-30	251 6%	72 9%	60 5%	68 8%	51 4%
31-40	254 6%	51 6%	74 7%	70 8%	59 5%
41-50	314 8%	47 6%	70 6%	84 9%	113 9%
51-60	348 9%	51 6%	81 7%	72 8%	144 12%
61-70	390 10%	43 5%	95 9%	104 12%	148 12%
71-80	457 11%	69 8%	109 10%	104 12%	176 14%
81-90	435 11%	50 6%	144 13%	88 10%	153 13%
91-100	805 20%	101 12%	270 24%	118 13%	315 26%
Mean	56.74	39.74	59.59	52.55	68.67
Standard deviation	32.80	34.73	33.52	31.58	25.41
Standard error	0.52	1.21	1.01	1.06	0.73

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 130

Q13I. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Politicians should pay more attention to voters' views

or Statement B:- Politicians should lead the way, and not be swayed too easily by public opinion

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	1144 28%	533 27%	611 30%	103 21%	169 26%	214 28%	224 33%	190 31%	244 29%	251 23%	300 25%	269 31%	322 36%	66 33%	155 30%	115 29%	110 30%	106 27%	74 31%	111 28%	137 24%	144 26%	125 31%
11-20	659 16%	288 15%	371 18%	66 14%	107 17%	121 16%	115 17%	98 16%	152 18%	169 15%	196 17%	153 18%	139 16%	34 17%	104 20%	65 16%	59 16%	61 15%	42 17%	59 15%	79 14%	95 17%	61 15%
21-30	675 17%	300 15%	375 18%	109 22%	100 15%	127 16%	106 15%	95 16%	138 16%	193 18%	206 17%	134 16%	140 16%	31 15%	61 12%	76 19%	61 17%	77 19%	40 17%	68 17%	84 15%	102 18%	76 19%
31-40	477 12%	220 11%	257 12%	59 12%	88 14%	103 13%	63 9%	76 12%	89 10%	146 13%	152 13%	92 11%	88 10%	13 7%	71 14%	53 13%	37 10%	46 11%	24 10%	52 13%	77 14%	60 11%	44 11%
41-50	342 8%	181 9%	161 8%	49 10%	63 10%	67 9%	59 9%	39 6%	65 8%	100 9%	98 8%	73 9%	71 8%	20 10%	41 8%	24 6%	30 8%	35 9%	17 7%	40 10%	60 11%	47 8%	28 7%
51-60	216 5%	121 6%	95 5%	37 8%	38 6%	38 5%	34 5%	33 5%	36 4%	63 6%	75 6%	34 4%	44 5%	11 5%	29 6%	17 4%	19 5%	12 3%	14 6%	26 7%	41 7%	28 5%	18 5%
61-70	220 5%	137 7%	83 4%	36 7%	36 6%	36 5%	42 6%	33 5%	38 4%	68 6%	67 6%	50 6%	35 4%	12 6%	28 5%	18 5%	14 4%	31 8%	14 6%	19 5%	36 6%	32 6%	17 4%
71-80	145 4%	101 5%	45 2%	16 3%	20 3%	33 4%	18 3%	22 4%	37 4%	59 5%	38 3%	25 3%	23 3%	4 2%	14 3%	15 4%	12 3%	20 5%	9 4%	13 3%	21 4%	23 4%	15 4%
81-90	75 2%	52 3%	22 1%	9 2%	10 2%	13 2%	10 1%	12 2%	20 2%	28 3%	25 2%	9 1%	12 1%	3 2%	3 1%	7 2%	10 3%	6 1%	2 1%	7 2%	14 3%	14 3%	7 2%
91-100	89 2%	48 2%	41 2%	2 *	15 2%	17 2%	16 2%	9 1%	30 4%	25 2%	25 2%	17 2%	23 3%	6 3%	13 3%	10 2%	10 3%	6 1%	6 2%	5 1%	10 2%	14 3%	9 2%
Mean	28.55	31.18	26.02	30.94	29.13	28.71	26.77	27.25	28.97	31.86	29.51	26.31	25.40	27.15	26.89	27.43	27.86	29.10	27.37	28.43	31.49	30.19	27.01
Standard deviation	24.53	26.06	22.69	22.52	24.25	24.57	24.51	24.23	25.91	25.05	24.23	23.86	24.37	25.24	23.99	24.53	25.36	24.21	24.45	23.67	24.55	25.00	24.38
Standard error	0.39	0.59	0.50	1.06	0.94	0.87	0.91	0.99	0.92	0.72	0.74	0.89	0.75	1.84	1.09	1.25	1.27	1.32	1.64	1.15	0.99	1.04	1.20



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 131

Q13I. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Politicians should pay more attention to voters' views

or Statement B:- Politicians should lead the way, and not be swayed too easily by public opinion

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	1144 28%	378 46%	513 46%	113 13%	139 11%
11-20	659 16%	170 21%	252 23%	106 12%	131 11%
21-30	675 17%	133 16%	199 18%	140 16%	203 17%
31-40	477 12%	69 8%	87 8%	127 14%	193 16%
41-50	342 8%	27 3%	29 3%	101 11%	185 15%
51-60	216 5%	22 3%	8 1%	69 8%	117 10%
61-70	220 5%	13 2%	7 1%	90 10%	110 9%
71-80	145 4%	9 1%	9 1%	67 8%	61 5%
81-90	75 2%	1 *	5 *	38 4%	31 3%
91-100	89 2%	1 *	3 *	38 4%	47 4%
Mean	28.55	16.34	15.38	40.90	39.77
Standard deviation	24.53	17.01	15.60	26.35	24.02
Standard error	0.39	0.59	0.47	0.88	0.69

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 132

Q13m. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- It makes more sense for Cannabis to be legalised and taxed

or Statement B:- Cannabis is a gateway drug to more serious narcotics and should not be legalised

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	883 22%	448 23%	435 21%	102 21%	167 26%	186 24%	172 25%	120 20%	136 16%	196 18%	243 21%	201 23%	241 27%	49 24%	131 25%	96 24%	72 20%	86 22%	56 23%	84 21%	100 18%	122 22%	87 22%
11-20	387 10%	188 9%	199 10%	54 11%	68 11%	68 9%	61 9%	58 10%	78 9%	109 10%	116 10%	72 8%	89 10%	16 8%	40 8%	32 8%	34 9%	38 10%	32 13%	34 9%	67 12%	55 10%	38 9%
21-30	463 11%	232 12%	231 11%	73 15%	81 13%	88 11%	56 8%	65 11%	100 12%	141 13%	134 11%	98 11%	90 10%	22 11%	64 12%	45 11%	47 13%	41 10%	27 11%	41 10%	73 13%	64 11%	39 10%
31-40	372 9%	170 9%	202 10%	50 10%	55 8%	71 9%	66 10%	57 9%	74 9%	111 10%	107 9%	91 11%	62 7%	12 6%	41 8%	35 9%	36 10%	48 12%	18 8%	34 9%	56 10%	59 11%	32 8%
41-50	362 9%	156 8%	206 10%	42 9%	62 10%	66 9%	71 10%	56 9%	65 8%	91 8%	119 10%	68 8%	82 9%	18 9%	47 9%	40 10%	27 8%	35 9%	16 7%	58 15%	46 8%	37 7%	38 9%
51-60	260 6%	120 6%	140 7%	35 7%	40 6%	46 6%	43 6%	47 8%	49 6%	75 7%	78 7%	41 5%	65 7%	11 5%	40 8%	17 4%	29 8%	28 7%	8 4%	24 6%	38 7%	38 7%	26 7%
61-70	242 6%	110 6%	133 6%	33 7%	41 6%	53 6%	39 6%	28 6%	48 6%	76 7%	74 6%	41 5%	50 6%	12 6%	31 6%	19 5%	28 8%	25 6%	16 7%	27 7%	36 6%	32 6%	16 4%
71-80	266 7%	135 7%	131 6%	31 6%	41 6%	50 6%	42 6%	39 6%	63 7%	79 7%	76 6%	67 8%	44 5%	18 9%	41 8%	29 7%	15 4%	30 7%	10 4%	19 5%	40 7%	33 6%	31 8%
81-90	274 7%	131 7%	143 7%	25 5%	43 7%	50 6%	42 6%	37 6%	78 9%	83 8%	84 7%	60 7%	47 5%	12 6%	31 6%	31 8%	20 6%	24 6%	19 8%	15 4%	33 6%	51 9%	38 9%
91-100	534 13%	290 15%	244 12%	41 8%	49 8%	92 12%	96 14%	99 16%	158 19%	141 13%	150 13%	117 14%	126 14%	30 15%	55 11%	56 14%	52 14%	45 11%	37 16%	63 16%	72 13%	69 12%	55 14%
Mean	43.43	43.73	43.15	39.45	38.25	42.00	42.69	45.67	49.96	45.16	44.04	43.16	40.86	43.96	41.53	43.55	43.64	42.83	42.43	44.02	43.84	43.38	45.47
Standard deviation	33.15	33.95	32.38	30.67	31.42	33.12	33.72	33.52	34.01	32.42	32.68	33.81	33.92	34.38	32.58	34.09	33.04	32.19	34.86	32.96	32.20	33.22	33.93
Standard error	0.52	0.77	0.71	1.44	1.21	1.18	1.25	1.37	1.20	0.94	1.00	1.27	1.04	2.51	1.48	1.74	1.65	1.76	2.34	1.60	1.30	1.38	1.68

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 133

Q13m. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- It makes more sense for Cannabis to be legalised and taxed

or Statement B:- Cannabis is a gateway drug to more serious narcotics and should not be legalised

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	883 22%	327 40%	236 21%	221 25%	99 8%
11-20	387 10%	102 12%	108 10%	108 12%	69 6%
21-30	463 11%	123 15%	117 11%	125 14%	98 8%
31-40	372 9%	75 9%	97 9%	97 11%	103 8%
41-50	362 9%	52 6%	72 6%	79 9%	159 13%
51-60	260 6%	32 4%	55 5%	51 6%	122 10%
61-70	242 6%	24 3%	49 4%	54 6%	116 10%
71-80	266 7%	22 3%	82 7%	56 6%	105 9%
81-90	274 7%	16 2%	99 9%	38 4%	120 10%
91-100	534 13%	48 6%	198 18%	60 7%	228 19%
Mean	43.43	26.07	46.86	36.34	57.19
Standard deviation	33.15	28.21	35.22	29.73	29.90
Standard error	0.52	0.98	1.06	0.99	0.86

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 134

Q13n. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- I favour more jail time for criminals

or Statement B:- The justice system should be more about rehabilitation than punishment

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	907 22%	446 23%	461 22%	44 9%	123 19%	172 22%	182 26%	158 26%	228 27%	202 18%	229 19%	217 25%	259 29%	56 28%	118 23%	105 26%	95 26%	89 22%	48 20%	96 24%	101 18%	111 20%	88 22%
11-20	455 11%	231 12%	224 11%	40 8%	72 11%	73 10%	83 12%	77 13%	109 13%	101 9%	142 12%	122 14%	90 10%	21 11%	61 12%	48 12%	32 9%	47 12%	38 16%	42 10%	43 8%	65 12%	58 15%
21-30	436 11%	201 10%	235 11%	48 10%	85 13%	92 12%	60 9%	57 9%	94 11%	117 11%	111 9%	101 12%	107 12%	18 9%	49 9%	48 12%	41 11%	37 9%	29 12%	30 7%	57 10%	79 14%	48 12%
31-40	294 7%	149 8%	146 7%	45 9%	39 6%	56 7%	46 7%	41 7%	68 8%	77 7%	98 8%	69 8%	50 6%	16 8%	34 6%	37 9%	20 6%	41 10%	18 8%	34 8%	37 7%	38 7%	20 5%
41-50	315 8%	151 8%	164 8%	44 9%	62 10%	45 6%	56 8%	49 8%	58 7%	99 9%	87 7%	53 6%	76 8%	19 10%	47 9%	19 5%	28 8%	30 8%	17 7%	34 8%	52 9%	39 7%	29 7%
51-60	309 8%	134 7%	175 9%	38 8%	52 8%	64 8%	51 7%	41 7%	62 7%	88 8%	93 8%	55 6%	73 8%	15 7%	38 7%	25 6%	29 8%	28 7%	19 8%	40 10%	50 9%	36 6%	29 7%
61-70	336 8%	165 8%	171 8%	48 10%	60 9%	71 9%	50 7%	49 8%	59 7%	97 9%	97 8%	73 9%	69 8%	20 10%	44 9%	31 8%	28 8%	49 12%	23 10%	22 6%	52 9%	47 8%	19 5%
71-80	382 9%	197 10%	185 9%	73 15%	59 9%	72 9%	57 8%	52 9%	69 8%	130 12%	129 11%	55 6%	68 8%	18 9%	52 10%	38 10%	34 9%	32 8%	19 8%	35 9%	62 11%	57 10%	35 9%
81-90	228 6%	115 6%	113 5%	35 7%	40 6%	48 6%	38 6%	37 6%	31 4%	84 8%	71 6%	34 4%	39 4%	5 2%	26 5%	19 5%	22 6%	18 5%	9 4%	19 5%	44 8%	38 7%	28 7%
91-100	379 9%	192 10%	187 9%	70 14%	55 9%	75 10%	64 9%	46 8%	69 8%	107 10%	127 11%	78 9%	67 8%	11 6%	52 10%	30 7%	32 9%	28 7%	19 8%	48 12%	61 11%	53 9%	46 12%
Mean	42.13	42.35	41.91	53.96	43.22	42.97	39.90	39.61	37.38	46.33	44.72	37.96	37.54	37.24	42.61	38.17	40.88	40.95	39.85	42.69	47.61	43.08	42.01
Standard deviation	31.93	32.30	31.58	30.32	30.86	32.33	32.60	31.78	31.15	31.52	32.14	31.55	31.51	29.65	32.09	31.47	32.59	30.61	30.59	32.90	31.87	31.84	33.12
Standard error	0.50	0.73	0.69	1.43	1.19	1.15	1.20	1.30	1.10	0.91	0.98	1.18	0.97	2.16	1.46	1.60	1.63	1.68	2.05	1.60	1.29	1.32	1.64

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 135

Q13n. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- I favour more jail time for criminals

or Statement B:- The justice system should be more about rehabilitation than punishment

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	907 22%	149 18%	549 49%	20 2%	190 16%
11-20	455 11%	88 11%	212 19%	21 2%	134 11%
21-30	436 11%	93 11%	149 13%	33 4%	162 13%
31-40	294 7%	51 6%	75 7%	34 4%	134 11%
41-50	315 8%	60 7%	36 3%	62 7%	157 13%
51-60	309 8%	59 7%	26 2%	84 9%	140 12%
61-70	336 8%	62 8%	19 2%	129 14%	126 10%
71-80	382 9%	93 11%	18 2%	181 20%	89 7%
81-90	228 6%	53 6%	9 1%	132 15%	34 3%
91-100	379 9%	114 14%	18 2%	194 22%	54 4%
Mean	42.13	47.11	17.72	70.15	40.58
Standard deviation	31.93	33.26	20.92	23.53	26.43
Standard error	0.50	1.16	0.63	0.79	0.76

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 136

Q13o. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The time of austerity is over, the government should be prepared to spend and borrow more
or Statement B:- We haven't made enough progress on reducing the debt and deficit so austerity, while difficult, should continue

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	540 13%	294 15%	246 12%	38 8%	80 12%	112 15%	116 17%	91 15%	103 12%	120 11%	160 14%	103 12%	157 18%	29 15%	92 18%	55 14%	45 12%	49 12%	42 18%	47 12%	73 13%	64 11%	42 11%
11-20	317 8%	175 9%	143 7%	36 7%	51 8%	58 8%	57 8%	44 7%	71 8%	106 10%	85 7%	67 8%	58 6%	26 13%	39 8%	26 7%	30 8%	35 9%	18 7%	19 5%	61 11%	29 5%	34 9%
21-30	427 11%	228 12%	199 10%	50 10%	65 10%	71 9%	63 9%	70 12%	108 13%	125 11%	107 9%	92 11%	102 11%	16 8%	64 12%	49 12%	34 9%	28 7%	27 11%	31 8%	59 11%	64 11%	53 13%
31-40	487 12%	265 13%	221 11%	66 14%	64 10%	92 12%	80 12%	75 12%	110 13%	165 15%	147 12%	99 12%	75 8%	27 13%	66 13%	41 10%	36 10%	43 11%	35 14%	58 14%	69 12%	60 11%	51 13%
41-50	561 14%	255 13%	306 15%	79 16%	85 13%	107 14%	99 14%	85 14%	107 13%	138 13%	160 13%	125 15%	138 15%	31 16%	60 12%	59 15%	64 18%	53 13%	31 13%	58 14%	78 14%	74 13%	54 13%
51-60	559 14%	252 13%	307 15%	73 15%	94 15%	96 12%	100 15%	90 15%	106 12%	136 12%	167 14%	127 15%	129 14%	24 12%	70 13%	59 15%	50 14%	61 15%	30 12%	67 17%	78 14%	75 13%	45 11%
61-70	412 10%	187 9%	225 11%	50 10%	71 11%	76 10%	64 9%	51 8%	99 12%	115 10%	125 11%	102 12%	70 8%	9 5%	48 9%	45 11%	32 9%	49 12%	16 7%	45 11%	50 9%	77 14%	41 10%
71-80	363 9%	154 8%	209 10%	50 10%	65 10%	84 11%	54 8%	46 8%	64 8%	100 9%	123 10%	62 7%	78 9%	16 8%	42 8%	29 7%	29 8%	43 11%	19 8%	29 7%	48 9%	66 12%	42 10%
81-90	173 4%	79 4%	94 5%	22 5%	35 5%	34 4%	24 3%	23 4%	34 4%	51 5%	41 3%	38 4%	41 5%	12 6%	11 2%	13 3%	15 4%	23 6%	9 4%	24 6%	22 4%	26 5%	18 4%
91-100	203 5%	93 5%	111 5%	21 4%	37 6%	38 5%	29 4%	31 5%	47 6%	45 4%	69 6%	42 5%	48 5%	9 4%	26 5%	22 6%	25 7%	16 4%	13 5%	24 6%	22 4%	24 4%	21 5%
Mean	44.56	42.34	46.68	47.42	46.62	44.66	41.97	43.17	44.34	44.25	45.54	45.00	43.23	41.64	40.97	44.10	45.77	46.94	41.63	47.39	42.76	47.13	45.47
Standard deviation	26.50	26.54	26.30	24.40	27.03	27.21	26.53	26.29	26.53	25.73	26.75	25.89	27.64	27.16	27.04	26.28	26.74	26.36	26.83	26.04	26.24	26.00	26.19
Standard error	0.42	0.60	0.58	1.15	1.04	0.97	0.98	1.07	0.94	0.74	0.82	0.97	0.85	1.98	1.23	1.34	1.34	1.44	1.80	1.26	1.06	1.08	1.29



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 137

Q13o. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- The time of austerity is over, the government should be prepared to spend and borrow more

or Statement B:- We haven't made enough progress on reducing the debt and deficit so austerity, while difficult, should continue

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	540 13%	289 35%	102 9%	122 14%	27 2%
11-20	317 8%	124 15%	70 6%	95 11%	28 2%
21-30	427 11%	117 14%	118 11%	134 15%	59 5%
31-40	487 12%	86 10%	135 12%	130 15%	135 11%
41-50	561 14%	66 8%	154 14%	113 13%	228 19%
51-60	559 14%	54 7%	160 14%	105 12%	240 20%
61-70	412 10%	16 2%	130 12%	77 9%	188 15%
71-80	363 9%	35 4%	121 11%	59 7%	148 12%
81-90	173 4%	16 2%	54 5%	26 3%	77 6%
91-100	203 5%	19 2%	67 6%	28 3%	89 7%
Mean	44.56	26.27	48.42	39.85	56.79
Standard deviation	26.50	25.20	25.67	25.05	20.94
Standard error	0.42	0.88	0.77	0.84	0.60

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 138

Q13p. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Opportunities in this country are limited to too few people

or Statement B:- There are always opportunities in this country if you're willing to work hard enough to take them

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	432 11%	231 12%	201 10%	41 9%	79 12%	106 14%	91 13%	58 10%	58 7%	88 8%	112 9%	90 11%	142 16%	30 15%	75 14%	40 10%	35 10%	39 10%	24 10%	47 12%	58 10%	42 8%	43 11%
11-20	282 7%	135 7%	147 7%	37 8%	48 7%	64 8%	63 9%	34 6%	37 4%	78 7%	70 6%	59 7%	75 8%	26 13%	38 7%	31 8%	22 6%	21 5%	23 10%	14 4%	40 7%	37 7%	29 7%
21-30	377 9%	164 8%	213 10%	59 12%	80 12%	71 9%	65 9%	52 9%	50 6%	97 9%	115 10%	80 9%	86 10%	17 8%	58 11%	43 11%	33 9%	29 7%	24 10%	31 8%	45 8%	62 11%	36 9%
31-40	375 9%	180 9%	196 9%	68 14%	82 13%	80 10%	50 7%	52 9%	43 5%	100 9%	113 10%	78 9%	84 9%	19 9%	55 10%	35 9%	39 11%	46 12%	15 6%	34 9%	48 9%	52 9%	33 8%
41-50	302 7%	148 7%	153 7%	47 10%	59 9%	63 8%	51 7%	43 7%	37 4%	69 6%	100 8%	66 8%	66 7%	13 6%	38 7%	31 8%	28 8%	28 7%	18 8%	40 10%	48 9%	39 7%	19 5%
51-60	333 8%	162 8%	171 8%	47 10%	50 8%	66 9%	68 10%	50 8%	53 6%	85 8%	93 8%	72 8%	83 9%	20 10%	46 9%	28 7%	27 7%	36 9%	9 4%	42 11%	57 10%	40 7%	28 7%
61-70	470 12%	229 12%	241 12%	71 15%	57 9%	89 12%	80 12%	74 12%	99 12%	128 12%	146 12%	110 13%	86 10%	17 9%	63 12%	50 13%	41 12%	54 14%	21 9%	37 9%	69 12%	65 12%	53 13%
71-80	579 14%	277 14%	303 15%	52 11%	81 12%	97 13%	94 14%	89 15%	166 20%	184 17%	157 13%	114 13%	124 14%	18 9%	57 11%	61 15%	53 15%	63 16%	48 20%	61 15%	72 13%	80 14%	67 17%
81-90	430 11%	218 11%	212 10%	31 6%	52 8%	54 7%	54 8%	82 13%	158 19%	144 13%	128 11%	95 11%	63 7%	15 8%	48 9%	35 9%	39 11%	40 10%	28 12%	41 10%	62 11%	80 14%	42 11%
91-100	460 11%	236 12%	224 11%	31 6%	58 9%	78 10%	71 10%	74 12%	148 17%	127 12%	150 13%	94 11%	88 10%	25 13%	44 9%	46 12%	44 12%	43 11%	29 12%	52 13%	62 11%	64 11%	50 12%
Mean	53.63	53.75	53.52	48.92	48.30	49.40	50.48	56.40	64.80	56.57	54.89	53.62	48.31	47.74	48.69	53.24	54.58	54.89	54.58	55.22	54.01	56.05	55.24
Standard deviation	29.89	30.33	29.46	26.92	29.61	30.08	30.32	29.48	28.36	29.22	29.43	29.77	30.77	31.69	30.21	29.83	29.75	28.81	30.59	29.92	29.48	29.20	30.08
Standard error	0.47	0.68	0.65	1.27	1.14	1.07	1.12	1.20	1.00	0.84	0.90	1.12	0.94	2.31	1.38	1.52	1.49	1.58	2.05	1.45	1.19	1.21	1.49



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 139

Q13p. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- Opportunities in this country are limited to too few people

or Statement B:- There are always opportunities in this country if you're willing to work hard enough to take them

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	432 11%	230 28%	94 8%	88 10%	21 2%
11-20	282 7%	137 17%	72 7%	60 7%	12 1%
21-30	377 9%	128 16%	116 10%	102 11%	31 3%
31-40	375 9%	86 11%	101 9%	107 12%	81 7%
41-50	302 7%	59 7%	55 5%	80 9%	108 9%
51-60	333 8%	36 4%	92 8%	84 9%	121 10%
61-70	470 12%	40 5%	117 11%	125 14%	188 15%
71-80	579 14%	44 5%	168 15%	112 13%	255 21%
81-90	430 11%	37 5%	136 12%	73 8%	184 15%
91-100	460 11%	23 3%	161 14%	59 7%	217 18%
Mean	53.63	30.86	56.73	49.97	68.84
Standard deviation	29.89	27.30	29.98	27.72	21.94
Standard error	0.47	0.95	0.90	0.93	0.63

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 140

Q13q. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- In a civilised society people's obligation to pay their taxes is more important than their personal wealth
or Statement B:- There can be no civilised society unless people are rewarded for working hard by keeping more of what they earn

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
0-10	446 11%	256 13%	190 9%	33 7%	65 10%	89 12%	94 14%	63 10%	101 12%	108 10%	132 11%	90 11%	116 13%	27 13%	50 10%	46 11%	40 11%	45 11%	25 10%	49 12%	67 12%	57 10%	41 10%
11-20	309 8%	174 9%	136 7%	26 5%	42 7%	54 7%	62 9%	58 10%	68 8%	78 7%	93 8%	72 8%	67 7%	14 7%	42 8%	26 6%	24 7%	29 7%	19 8%	24 6%	47 8%	49 9%	36 9%
21-30	442 11%	226 11%	216 10%	54 11%	69 11%	83 11%	66 10%	63 10%	108 13%	135 12%	130 11%	95 11%	82 9%	18 9%	63 12%	43 11%	33 9%	41 10%	32 13%	36 9%	67 12%	60 11%	49 12%
31-40	450 11%	232 12%	217 11%	60 12%	71 11%	82 11%	69 10%	72 12%	96 11%	151 14%	112 9%	106 12%	80 9%	25 12%	57 11%	50 13%	46 13%	51 13%	27 11%	33 8%	59 11%	48 8%	52 13%
41-50	482 12%	204 10%	278 14%	80 17%	70 11%	80 10%	78 11%	77 13%	97 11%	123 11%	160 13%	97 11%	102 11%	12 6%	64 12%	55 14%	43 12%	32 8%	30 13%	71 18%	66 12%	65 12%	43 11%
51-60	443 11%	193 10%	249 12%	51 11%	79 12%	93 12%	75 11%	70 11%	75 9%	109 10%	133 11%	102 12%	99 11%	25 12%	63 12%	41 10%	40 11%	47 12%	19 8%	50 13%	64 11%	60 11%	35 9%
61-70	484 12%	223 11%	261 13%	64 13%	77 12%	89 12%	77 11%	73 12%	103 12%	147 13%	142 12%	91 11%	103 11%	35 17%	57 11%	35 9%	45 12%	59 15%	27 11%	44 11%	57 10%	76 14%	49 12%
71-80	415 10%	204 10%	211 10%	57 12%	67 10%	81 11%	75 11%	47 8%	88 10%	115 10%	116 10%	97 11%	87 10%	11 5%	40 8%	50 13%	36 10%	41 10%	28 12%	43 11%	56 10%	68 12%	42 10%
81-90	282 7%	140 7%	142 7%	33 7%	52 8%	56 7%	43 6%	40 7%	58 7%	76 7%	89 7%	56 7%	60 7%	17 9%	33 6%	20 5%	28 8%	30 7%	14 6%	25 6%	45 8%	43 8%	26 6%
91-100	290 7%	129 6%	161 8%	26 5%	54 8%	62 8%	49 7%	43 7%	55 7%	60 5%	77 7%	51 6%	102 11%	17 8%	50 10%	34 9%	25 7%	25 6%	20 8%	25 6%	32 6%	33 6%	28 7%
Mean	48.39	46.60	50.11	50.29	50.30	49.11	47.01	47.41	47.02	47.78	48.29	47.64	49.95	48.34	49.03	48.42	49.21	48.53	48.42	48.21	47.27	49.25	47.22
Standard deviation	27.84	28.45	27.14	25.21	28.04	28.61	28.59	27.49	27.97	26.87	27.62	27.09	29.94	29.31	28.16	28.19	27.80	27.82	27.86	27.07	27.87	27.69	27.53
Standard error	0.44	0.64	0.60	1.19	1.08	1.02	1.06	1.12	0.99	0.78	0.85	1.02	0.92	2.14	1.28	1.44	1.39	1.52	1.87	1.31	1.12	1.15	1.36



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 141

Q13q. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

Statement A:- In a civilised society people's obligation to pay their taxes is more important than their personal wealth

or Statement B:- There can be no civilised society unless people are rewarded for working hard by keeping more of what they earn

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	446 11%	234 29%	73 7%	119 13%	19 2%
11-20	309 8%	113 14%	62 6%	96 11%	38 3%
21-30	442 11%	143 17%	100 9%	131 15%	68 6%
31-40	450 11%	78 9%	129 12%	145 16%	98 8%
41-50	482 12%	71 9%	114 10%	121 14%	176 14%
51-60	443 11%	40 5%	125 11%	82 9%	196 16%
61-70	484 12%	45 5%	157 14%	91 10%	191 16%
71-80	415 10%	31 4%	138 12%	47 5%	199 16%
81-90	282 7%	28 3%	98 9%	30 3%	126 10%
91-100	290 7%	40 5%	116 10%	27 3%	108 9%
Mean	48.39	31.32	54.77	39.57	60.52
Standard deviation	27.84	27.91	27.11	24.83	22.12
Standard error	0.44	0.97	0.81	0.83	0.64

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 142

Q13r. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

**Statement A:- It is more important for a country to protect its own interests
or Statement B:- It is more important for countries to work together on shared objectives**

Base: All respondents

	Gender			Age						SEG				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410	
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400	
0-10	385 10%	202 10%	183 9%	22 5%	47 7%	71 9%	73 11%	59 13%	76 11%	95 6%	69 8%	91 11%	90 15%	135 16%	31 9%	47 7%	39 10%	42 12%	34 9%	24 10%	42 11%	45 8%	48 9%	31 8%
11-20	303 8%	148 7%	155 8%	25 5%	56 9%	52 7%	64 9%	41 7%	66 8%	65 6%	77 6%	94 11%	68 8%	17 9%	37 7%	29 7%	31 9%	32 8%	19 8%	27 7%	35 6%	41 7%	35 9%	
21-30	379 9%	185 9%	194 9%	42 9%	66 10%	70 9%	65 9%	51 8%	86 10%	87 8%	100 8%	104 12%	86 10%	23 11%	43 8%	44 11%	37 10%	50 13%	26 11%	41 10%	37 7%	45 8%	30 8%	
31-40	401 10%	190 10%	211 10%	38 8%	66 10%	68 9%	75 11%	54 9%	99 12%	127 12%	115 10%	81 9%	79 9%	18 9%	48 9%	52 13%	27 8%	44 11%	23 10%	39 10%	49 9%	55 10%	46 11%	
41-50	440 11%	186 9%	253 12%	55 11%	60 9%	74 10%	78 11%	76 13%	97 11%	99 9%	137 12%	95 11%	109 12%	31 16%	52 10%	49 12%	41 11%	34 9%	14 6%	49 12%	73 13%	59 10%	38 10%	
51-60	404 10%	186 9%	219 11%	53 11%	69 11%	81 11%	69 10%	66 11%	67 8%	93 8%	145 12%	76 9%	89 10%	13 7%	62 12%	28 7%	28 8%	42 10%	34 14%	46 12%	50 9%	61 11%	40 10%	
61-70	457 11%	223 11%	233 11%	64 13%	84 13%	92 12%	59 9%	62 10%	96 11%	130 12%	135 11%	99 12%	93 10%	15 7%	73 14%	35 9%	42 12%	51 13%	31 13%	40 10%	63 11%	59 11%	49 12%	
71-80	472 12%	255 13%	217 11%	82 17%	64 10%	95 12%	79 11%	72 12%	80 9%	164 15%	139 12%	87 10%	82 9%	24 12%	64 12%	44 11%	46 13%	39 10%	26 11%	34 9%	76 14%	74 13%	44 11%	
81-90	321 8%	164 8%	157 8%	47 10%	48 7%	62 8%	51 7%	41 7%	73 9%	106 10%	102 9%	49 6%	64 7%	6 3%	30 6%	38 10%	32 9%	27 7%	18 7%	32 8%	51 9%	50 9%	36 9%	
91-100	480 12%	241 12%	239 12%	58 12%	86 13%	104 14%	74 11%	67 11%	90 11%	161 15%	143 12%	82 10%	94 10%	22 11%	64 12%	42 10%	33 9%	47 12%	24 10%	48 12%	81 14%	68 12%	52 13%	
Mean	52.52	52.84	52.22	58.67	53.31	54.38	49.82	50.97	50.02	57.41	54.56	47.98	48.15	46.13	53.48	50.71	50.36	50.89	51.63	51.07	56.44	54.15	54.08	
Standard deviation	29.06	29.60	28.53	26.51	28.96	29.28	29.30	29.41	29.29	28.16	28.00	29.14	30.22	30.12	28.63	28.91	29.64	28.94	28.68	29.34	28.83	28.74	28.80	
Standard error	0.46	0.67	0.63	1.25	1.12	1.04	1.08	1.20	1.04	0.81	0.86	1.09	0.93	2.20	1.30	1.47	1.48	1.58	1.92	1.42	1.16	1.19	1.42	



Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 143

Q13r. Here are several pairs of statements. Please imagine a scale from 0 to 100. In each case, please drag the slider to a point on the line with left being 0, completely agree with the statement on the left, and right being 100, completely agree with the statement on the right.

**Statement A:- It is more important for a country to protect its own interests
 or Statement B:- It is more important for countries to work together on shared objectives**

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
0-10	385 10%	56 7%	256 23%	8 1%	64 5%
11-20	303 8%	39 5%	194 17%	6 1%	65 5%
21-30	379 9%	59 7%	193 17%	13 1%	115 9%
31-40	401 10%	51 6%	157 14%	28 3%	165 14%
41-50	440 11%	85 10%	98 9%	49 5%	208 17%
51-60	404 10%	77 9%	66 6%	78 9%	183 15%
61-70	457 11%	105 13%	53 5%	135 15%	164 13%
71-80	472 12%	99 12%	51 5%	195 22%	126 10%
81-90	321 8%	85 10%	19 2%	157 18%	60 5%
91-100	480 12%	164 20%	25 2%	221 25%	69 6%
Mean	52.52	60.92	30.48	74.85	50.67
Standard deviation	29.06	28.98	24.10	19.89	23.64
Standard error	0.46	1.01	0.72	0.67	0.68

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 144
D1. Gender
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Male	1981	1981	-	213	337	393	355	286	396	646	534	412	386	103	249	186	166	197	131	195	313	239	202
	49%	100%	-	44%	52%	51%	52%	47%	47%	59%	45%	48%	43%	52%	48%	46%	46%	49%	55%	49%	56%	43%	51%
Female	2061	-	2061	272	309	375	332	320	453	455	649	445	511	97	271	215	194	204	109	205	248	321	198
	51%	-	100%	56%	48%	49%	48%	53%	53%	41%	55%	52%	57%	48%	52%	54%	54%	51%	45%	51%	44%	57%	49%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 145
D1. Gender
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Male	1981 49%	368 45%	514 46%	444 50%	655 54%
Female	2061 51%	453 55%	598 54%	446 50%	564 46%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 146
D2. Age
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
18-24	485 12%	213 11%	272 13%	485 100%	-	-	-	-	-	123 11%	184 16%	107 12%	72 8%	28 14%	61 12%	43 11%	57 16%	50 13%	22 9%	36 9%	76 14%	64 11%	47 12%
25-34	647 16%	337 17%	309 15%	-	647 100%	-	-	-	-	177 16%	178 15%	154 18%	138 15%	31 15%	96 18%	66 17%	71 20%	54 13%	45 19%	51 13%	93 17%	87 16%	53 13%
35-44	768 19%	393 20%	375 18%	-	-	768 100%	-	-	-	173 16%	231 20%	174 20%	189 21%	37 18%	112 22%	82 20%	62 17%	78 19%	45 19%	75 19%	105 19%	100 18%	73 18%
45-54	687 17%	355 18%	332 16%	-	-	-	687 100%	-	-	166 15%	186 16%	134 16%	199 22%	40 20%	84 16%	73 18%	59 16%	62 15%	41 17%	69 17%	102 18%	90 16%	67 17%
55-64	606 15%	286 14%	320 16%	-	-	-	-	606 100%	-	151 14%	182 15%	120 14%	153 17%	33 17%	75 14%	57 14%	44 12%	61 15%	37 15%	73 18%	79 14%	88 16%	60 15%
65+	849 21%	396 20%	453 22%	-	-	-	-	-	849 100%	312 28%	222 19%	168 20%	146 16%	31 15%	94 18%	79 20%	67 19%	96 24%	50 21%	97 24%	105 19%	130 23%	101 25%
Average age	47.32	47.29	47.34	21.93	30.01	39.55	49.56	59.71	71.37	49.54	45.89	46.06	47.64	46.29	45.84	47.16	44.83	47.89	47.43	50.10	46.18	48.33	48.89

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 147
D2. Age
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
18-24	485 12%	107 13%	84 8%	145 16%	149 12%
25-34	647 16%	153 19%	170 15%	106 12%	217 18%
35-44	768 19%	164 20%	218 20%	168 19%	218 18%
45-54	687 17%	154 19%	222 20%	151 17%	161 13%
55-64	606 15%	130 16%	184 17%	132 15%	160 13%
65+	849 21%	113 14%	235 21%	187 21%	313 26%
Average age	47.32	44.76	48.62	46.90	48.16

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 148
D3. Which of the following describes where you live?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
North East	200 5%	103 5%	97 5%	28 6%	31 5%	37 5%	40 6%	33 6%	31 4%	45 4%	64 5%	42 5%	50 6%	200 100%	-	-	-	-	-	-	-	-	-
North West	520 13%	249 13%	271 13%	61 13%	96 15%	112 15%	84 12%	75 12%	94 11%	137 12%	138 12%	119 14%	127 14%	-	520 100%	-	-	-	-	-	-	-	-
Yorkshire and the Humber	400 10%	186 9%	215 10%	43 9%	66 10%	82 11%	73 11%	57 9%	79 9%	97 9%	111 9%	95 11%	97 11%	-	-	400 100%	-	-	-	-	-	-	-
West Midlands	360 9%	166 8%	194 9%	57 12%	71 11%	62 8%	59 9%	44 7%	67 8%	92 8%	97 8%	92 11%	78 9%	-	-	-	360 100%	-	-	-	-	-	-
East Midlands	400 10%	197 10%	204 10%	50 10%	54 8%	78 10%	62 9%	61 10%	96 11%	102 9%	128 11%	80 9%	90 10%	-	-	-	-	400 100%	-	-	-	-	-
Wales	240 6%	131 7%	109 5%	22 5%	45 7%	45 6%	41 6%	37 6%	50 6%	64 6%	75 6%	39 5%	62 7%	-	-	-	-	-	240 100%	-	-	-	-
East of England	400 10%	195 10%	205 10%	36 7%	51 8%	75 10%	69 10%	73 12%	97 11%	111 10%	114 10%	84 10%	91 10%	-	-	-	-	-	-	400 100%	-	-	-
London	560 14%	313 16%	248 12%	76 16%	93 14%	105 14%	102 15%	79 13%	105 12%	193 18%	169 14%	109 13%	89 10%	-	-	-	-	-	-	-	560 100%	-	-
South East	560 14%	239 12%	321 16%	64 13%	87 13%	100 13%	90 13%	88 15%	130 15%	155 14%	159 13%	115 13%	130 14%	-	-	-	-	-	-	-	-	560 100%	-
South West	400 10%	202 10%	198 10%	47 10%	53 8%	73 9%	67 10%	60 10%	101 12%	106 10%	129 11%	82 10%	84 9%	-	-	-	-	-	-	-	-	-	400 100%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 149
D3. Which of the following describes where you live?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
North East	200 5%	50 6%	71 6%	31 3%	48 4%
North West	520 13%	127 16%	146 13%	110 12%	137 11%
Yorkshire and the Humber	400 10%	83 10%	126 11%	73 8%	119 10%
West Midlands	360 9%	61 7%	104 9%	68 8%	127 10%
East Midlands	400 10%	73 9%	108 10%	80 9%	139 11%
Wales	240 6%	64 8%	68 6%	49 5%	60 5%
East of England	400 10%	76 9%	108 10%	95 11%	122 10%
London	560 14%	98 12%	124 11%	156 18%	182 15%
South East	560 14%	105 13%	143 13%	137 15%	174 14%
South West	400 10%	85 10%	114 10%	91 10%	111 9%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 150
D4. SEG
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: AB	1102	646	455	123	177	173	166	151	312	1102	-	-	-	45	137	97	92	102	64	111	193	155	106
	27%	33%	22%	25%	27%	23%	24%	25%	37%	100%	-	-	-	22%	26%	24%	26%	25%	27%	28%	35%	28%	27%
A	284	178	106	43	38	44	42	25	92	284	-	-	-	9	31	27	26	22	17	26	61	34	31
	7%	9%	5%	9%	6%	6%	6%	4%	11%	26%	-	-	-	5%	6%	7%	7%	5%	7%	7%	11%	6%	8%
B	818	469	349	80	139	129	124	126	220	818	-	-	-	36	105	70	66	80	47	85	133	121	75
	20%	24%	17%	17%	21%	17%	18%	21%	26%	74%	-	-	-	18%	20%	17%	18%	20%	20%	21%	24%	22%	19%
C1	1183	534	649	184	178	231	186	182	222	-	1183	-	-	64	138	111	97	128	75	114	169	159	129
	29%	27%	32%	38%	28%	30%	27%	30%	26%	-	100%	-	-	32%	27%	28%	27%	32%	31%	28%	30%	28%	32%
C2	857	412	445	107	154	174	134	120	168	-	-	857	-	42	119	95	92	80	39	84	109	115	82
	21%	21%	22%	22%	24%	23%	19%	20%	20%	-	-	100%	-	21%	23%	24%	25%	20%	16%	21%	20%	21%	20%
D	465	213	252	44	90	120	106	64	40	-	-	-	465	24	63	61	40	51	32	43	46	64	40
	11%	11%	12%	9%	14%	16%	15%	11%	5%	-	-	-	52%	12%	12%	15%	11%	13%	13%	11%	8%	11%	10%
E	433	173	260	28	48	69	94	89	106	-	-	-	433	26	64	36	38	39	30	48	43	66	44
	11%	9%	13%	6%	7%	9%	14%	15%	12%	-	-	-	48%	13%	12%	9%	10%	10%	12%	12%	8%	12%	11%
NET: DE	898	386	511	72	138	189	199	153	146	-	-	-	898	50	127	97	78	90	62	91	89	130	84
	22%	19%	25%	15%	21%	25%	29%	25%	17%	-	-	-	100%	25%	24%	24%	22%	23%	26%	23%	16%	23%	21%
NET: ABC1	2285	1180	1105	306	355	404	352	333	534	1102	1183	-	-	108	274	208	190	229	139	225	362	314	235
	57%	60%	54%	63%	55%	53%	51%	55%	63%	100%	100%	-	-	54%	53%	52%	53%	57%	58%	56%	65%	56%	59%
NET: C2DE	1754	798	956	179	292	364	333	273	314	-	-	857	898	92	246	192	170	170	101	175	198	245	165
	43%	40%	46%	37%	45%	47%	48%	45%	37%	-	-	100%	100%	46%	47%	48%	47%	42%	42%	44%	35%	44%	41%
Refused	3	2	1	-	-	-	2	-	1	-	-	-	-	-	-	-	1	1	-	-	-	1	-
	*	*	*	-	-	-	*	-	*	-	-	-	-	-	-	-	*	*	-	-	-	*	-

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 151
D4. SEG
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: AB	1102 27%	174 21%	222 20%	321 36%	384 32%
A	284 7%	39 5%	63 6%	78 9%	104 9%
B	818 20%	135 16%	159 14%	243 27%	281 23%
C1	1183 29%	239 29%	275 25%	300 34%	368 30%
C2	857 21%	180 22%	299 27%	132 15%	246 20%
D	465 11%	98 12%	171 15%	60 7%	135 11%
E	433 11%	130 16%	143 13%	76 8%	84 7%
NET: DE	898 22%	229 28%	314 28%	135 15%	219 18%
NET: ABC1	2285 57%	413 50%	498 45%	621 70%	753 62%
NET: C2DE	1754 43%	408 50%	613 55%	267 30%	465 38%
Refused	3 *	- .	1 *	1 *	1 *

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 152
D5. How many cars are there in your household?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
None	790 20%	352 18%	438 21%	121 25%	146 23%	164 21%	148 22%	105 17%	107 13%	141 13%	244 21%	101 12%	304 34%	39 20%	106 20%	84 21%	72 20%	60 15%	36 15%	51 13%	185 33%	96 17%	62 15%
1 car	2032 50%	1015 51%	1017 49%	151 31%	297 46%	406 53%	337 49%	336 55%	505 60%	557 51%	612 52%	425 50%	436 49%	116 58%	263 50%	221 55%	165 46%	209 52%	129 54%	203 51%	264 47%	263 47%	199 50%
2 cars	965 24%	495 25%	470 23%	119 25%	175 27%	175 23%	160 23%	128 21%	208 24%	326 30%	259 22%	252 29%	126 14%	38 19%	127 24%	77 19%	102 28%	112 28%	58 24%	101 25%	85 15%	158 28%	107 27%
3 or more cars	256 6%	119 6%	136 7%	95 19%	29 4%	23 3%	43 6%	38 6%	29 3%	78 7%	69 6%	79 9%	31 3%	7 3%	25 5%	19 5%	22 6%	19 5%	17 7%	45 11%	27 5%	43 8%	33 8%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 153
D5. How many cars are there in your household?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
None	790 20%	217 26%	189 17%	199 22%	185 15%
1 car	2032 50%	409 50%	548 49%	442 50%	633 52%
2 cars	965 24%	145 18%	309 28%	191 22%	319 26%
3 or more cars	256 6%	51 6%	65 6%	57 6%	82 7%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 154
D6. What is your employment status?
Base: All respondents

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	York-shire and the Humber	West Mid-lands	East Mid-lands	Wales	East of Eng-land	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Working	2397	1267	1129	272	521	615	524	341	125	667	801	554	374	108	311	234	223	221	147	233	373	325	222
	59%	64%	55%	56%	81%	80%	76%	56%	15%	61%	68%	65%	42%	54%	60%	58%	62%	55%	61%	58%	67%	58%	55%
Self-employed	327	178	149	20	44	70	83	70	40	87	110	82	48	11	37	21	34	37	12	33	53	50	40
	8%	9%	7%	4%	7%	9%	12%	12%	5%	8%	9%	10%	5%	5%	7%	5%	9%	9%	5%	8%	9%	9%	10%
Full time employee	1499	928	571	191	384	407	311	178	27	451	505	346	197	80	212	152	141	132	98	125	249	186	125
	37%	47%	28%	39%	59%	53%	45%	29%	3%	41%	43%	40%	22%	40%	41%	38%	39%	33%	41%	31%	44%	33%	31%
Part time employee	571	161	409	60	93	137	129	92	59	129	186	126	129	17	62	61	48	52	38	75	71	89	57
	14%	8%	20%	12%	14%	18%	19%	15%	7%	12%	16%	15%	14%	9%	12%	15%	13%	13%	16%	19%	13%	16%	14%
NET: Not working	1645	713	932	214	126	153	164	266	724	434	383	302	524	92	209	166	137	180	93	167	187	235	178
	41%	36%	45%	44%	19%	20%	24%	44%	85%	39%	32%	35%	58%	46%	40%	42%	38%	45%	39%	42%	33%	42%	45%
Unemployed and seeking work	136	76	60	28	28	33	26	20	1	12	4	27	93	10	19	11	17	15	8	14	14	20	8
	3%	4%	3%	6%	4%	4%	4%	3%	*	1%	*	3%	10%	5%	4%	3%	5%	4%	3%	3%	2%	4%	2%
Retired	849	423	427	-	-	2	7	126	714	341	216	153	139	42	95	86	63	99	45	95	102	121	100
	21%	21%	21%	-	-	*	1%	21%	84%	31%	18%	18%	15%	21%	18%	21%	18%	25%	19%	24%	18%	22%	25%
Student	205	85	121	168	26	6	3	-	1	39	119	30	17	11	24	16	16	29	13	7	35	31	23
	5%	4%	6%	35%	4%	1%	1%	-	*	4%	10%	3%	2%	5%	5%	4%	5%	7%	5%	2%	6%	6%	6%
Long term sick/disabled	201	94	107	9	18	44	66	61	3	6	13	18	163	15	36	19	17	16	12	20	13	27	27
	5%	5%	5%	2%	3%	6%	10%	10%	*	1%	1%	2%	18%	7%	7%	5%	5%	4%	5%	5%	2%	5%	7%
Looking after family/home	254	36	217	9	54	68	61	58	4	37	31	75	112	14	35	34	23	20	15	31	24	37	21
	6%	2%	11%	2%	8%	9%	9%	10%	1%	3%	3%	9%	12%	7%	7%	8%	6%	5%	6%	8%	4%	7%	5%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 155
D6. What is your employment status?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Working	2397 59%	466 57%	668 60%	524 59%	739 61%
Self-employed	327 8%	69 8%	69 6%	94 11%	95 8%
Full time employee	1499 37%	267 32%	427 38%	319 36%	485 40%
Part time employee	571 14%	130 16%	172 15%	110 12%	159 13%
NET: Not working	1645 41%	356 43%	443 40%	366 41%	480 39%
Unemployed and seeking work	136 3%	32 4%	35 3%	25 3%	44 4%
Retired	849 21%	121 15%	232 21%	198 22%	298 24%
Student	205 5%	55 7%	24 2%	72 8%	55 4%
Long term sick/disabled	201 5%	82 10%	65 6%	28 3%	26 2%
Looking after family/home	254 6%	66 8%	88 8%	43 5%	57 5%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 156
D7. What do you do for a living? (or did do, if unemployed/retired?)
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Managers, directors and senior officials	361 9%	257 13%	104 5%	17 4%	54 8%	75 10%	55 8%	69 11%	90 11%	224 20%	74 6%	33 4%	28 3%	11 5%	38 7%	33 8%	30 8%	29 7%	22 9%	38 10%	71 13%	51 9%	37 9%
Professional occupations	716 18%	356 18%	360 17%	59 12%	121 19%	128 17%	102 15%	96 16%	209 25%	380 35%	196 17%	83 10%	57 6%	32 16%	77 15%	64 16%	54 15%	79 20%	47 20%	69 17%	128 23%	96 17%	72 18%
Associate professional and technical occupations	264 7%	171 9%	93 5%	37 8%	31 5%	43 6%	44 6%	39 6%	70 8%	117 11%	83 7%	36 4%	27 3%	15 7%	39 8%	21 5%	21 6%	18 5%	10 4%	34 8%	38 7%	44 8%	23 6%
Administrative and secretarial occupations	866 21%	266 13%	600 29%	77 16%	111 17%	166 22%	145 21%	147 24%	221 26%	157 14%	444 38%	129 15%	135 15%	38 19%	123 24%	89 22%	71 20%	86 22%	43 18%	89 22%	120 21%	124 22%	82 21%
Skilled trades occupations	463 11%	367 19%	96 5%	41 9%	74 11%	85 11%	89 13%	72 12%	103 12%	39 4%	67 6%	250 29%	106 12%	27 13%	69 13%	43 11%	47 13%	48 12%	24 10%	45 11%	51 9%	61 11%	49 12%
Caring, leisure and other service occupations	388 10%	91 5%	297 14%	40 8%	65 10%	77 10%	90 13%	74 12%	42 5%	53 5%	81 7%	102 12%	152 17%	19 10%	66 13%	37 9%	34 9%	30 7%	26 11%	32 8%	34 6%	62 11%	49 12%
Sales and customer service occupations	512 13%	219 11%	293 14%	93 19%	108 17%	100 13%	85 12%	58 10%	68 8%	92 8%	134 11%	129 15%	157 17%	31 15%	43 8%	62 16%	49 14%	49 12%	41 17%	48 12%	74 13%	64 11%	50 13%
Process, plant and machine operatives	105 3%	78 4%	27 1%	5 1%	14 2%	27 3%	23 3%	20 3%	16 2%	6 1%	11 1%	26 3%	62 7%	10 5%	12 2%	12 3%	15 4%	18 4%	7 3%	11 3%	4 1%	8 1%	9 2%
Elementary occupations	160 4%	95 5%	66 3%	17 4%	25 4%	37 5%	34 5%	21 3%	26 3%	10 1%	33 3%	32 4%	84 9%	10 5%	21 4%	17 4%	14 4%	21 5%	9 4%	17 4%	15 3%	23 4%	14 3%
Never worked	207 5%	82 4%	125 6%	98 20%	44 7%	30 4%	20 3%	10 2%	5 1%	23 2%	58 5%	37 4%	89 10%	7 4%	33 6%	23 6%	26 7%	23 6%	11 5%	17 4%	26 5%	27 5%	14 4%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 157
D7. What do you do for a living? (or did do, if unemployed/retired?)
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Managers, directors and senior officials	361 9%	45 5%	83 7%	88 10%	145 12%
Professional occupations	716 18%	134 16%	130 12%	212 24%	240 20%
Associate professional and technical occupations	264 7%	41 5%	44 4%	88 10%	90 7%
Administrative and secretarial occupations	866 21%	187 23%	246 22%	183 21%	250 21%
Skilled trades occupations	463 11%	80 10%	189 17%	59 7%	136 11%
Caring, leisure and other service occupations	388 10%	110 13%	115 10%	74 8%	89 7%
Sales and customer service occupations	512 13%	108 13%	161 15%	99 11%	143 12%
Process, plant and machine operatives	105 3%	26 3%	42 4%	15 2%	22 2%
Elementary occupations	160 4%	38 5%	47 4%	33 4%	42 3%
Never worked	207 5%	53 6%	53 5%	39 4%	62 5%

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Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 158
D8. Which of these ethnic groups do you consider yourself a member of?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
White	3654	1781	1873	401	528	672	636	580	836	983	1060	789	819	187	478	378	310	374	233	382	403	520	389
	90%	90%	91%	83%	82%	88%	93%	96%	99%	89%	90%	92%	91%	94%	92%	94%	86%	89%	97%	95%	72%	93%	97%
NET: BAME	388	200	188	84	119	96	51	26	12	119	123	68	78	13	42	23	50	26	7	18	157	40	12
	10%	10%	9%	17%	18%	12%	7%	4%	1%	11%	10%	8%	9%	6%	8%	6%	14%	7%	3%	5%	28%	7%	3%
Black	77	32	44	13	21	16	13	10	4	24	25	9	19	2	5	2	5	4	1	5	46	3	3
	2%	2%	2%	3%	3%	2%	2%	2%	1%	2%	2%	1%	2%	1%	1%	1%	1%	1%	*	1%	8%	1%	1%
Asian	209	115	94	47	68	60	24	7	3	64	62	44	39	6	31	15	35	17	3	5	74	20	2
	5%	6%	5%	10%	10%	8%	4%	1%	*	6%	5%	5%	4%	3%	6%	4%	10%	4%	1%	1%	13%	4%	*
Other/mixed	103	53	50	24	30	20	14	10	5	31	37	15	21	4	6	5	9	4	3	9	37	18	7
	3%	3%	2%	5%	5%	3%	2%	2%	1%	3%	3%	2%	2%	2%	1%	1%	3%	1%	1%	2%	7%	3%	2%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 159
D8. Which of these ethnic groups do you consider yourself a member of?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
White	3654 90%	748 91%	1032 93%	810 91%	1064 87%
NET: BAME	388 10%	74 9%	80 7%	79 9%	155 13%
Black	77 2%	18 2%	7 1%	24 3%	27 2%
Asian	209 5%	30 4%	51 5%	32 4%	97 8%
Other/mixed	103 3%	26 3%	22 2%	23 3%	31 3%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 160
D9. How is your health in general?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Good	2776 69%	1380 70%	1396 68%	383 79%	501 78%	555 72%	438 64%	371 61%	528 62%	831 75%	842 71%	620 72%	482 54%	129 64%	354 68%	272 68%	252 70%	264 66%	172 72%	280 70%	382 68%	386 69%	285 71%
Very good	(5) 836 21%	420 21%	415 20%	144 30%	191 30%	173 22%	108 16%	89 15%	131 15%	279 25%	258 22%	172 20%	127 14%	35 18%	94 18%	67 17%	78 22%	83 21%	55 23%	64 16%	138 25%	123 22%	99 25%
Good	(4) 1940 48%	960 48%	981 48%	239 49%	310 48%	382 50%	330 48%	282 46%	397 47%	553 50%	584 49%	448 52%	355 40%	93 47%	260 50%	205 51%	174 48%	182 45%	117 49%	216 54%	244 44%	263 47%	186 47%
Fair	(3) 960 24%	450 23%	509 25%	86 18%	118 18%	159 21%	180 26%	159 26%	258 30%	223 20%	275 23%	196 23%	264 29%	50 25%	116 22%	103 26%	87 24%	108 27%	49 21%	84 21%	150 27%	136 24%	77 19%
Bad	(2) 253 6%	119 6%	134 7%	15 3%	23 4%	43 6%	49 7%	68 11%	55 6%	43 4%	60 5%	36 4%	114 13%	18 9%	39 8%	24 6%	18 5%	23 6%	15 6%	31 8%	22 4%	31 5%	31 8%
Very bad	(1) 53 1%	32 2%	22 1%	1 *	4 1%	11 1%	19 3%	9 2%	9 1%	5 *	6 1%	4 *	39 4%	3 2%	11 2%	1 *	4 1%	5 1%	4 2%	5 1%	6 1%	8 1%	7 2%
NET: Bad	306 8%	150 8%	156 8%	16 3%	27 4%	54 7%	68 10%	77 13%	64 8%	47 4%	66 6%	40 5%	152 17%	22 11%	50 10%	25 6%	22 6%	29 7%	18 8%	36 9%	28 5%	39 7%	38 9%
Mean	3.80	3.82	3.79	4.05	4.02	3.86	3.67	3.62	3.69	3.96	3.87	3.87	3.47	3.70	3.74	3.78	3.84	3.78	3.85	3.76	3.87	3.82	3.85
Standard deviation	0.88	0.89	0.87	0.78	0.82	0.87	0.92	0.92	0.85	0.80	0.83	0.79	1.02	0.92	0.91	0.80	0.85	0.88	0.90	0.86	0.87	0.88	0.94
Standard error	0.01	0.02	0.02	0.04	0.03	0.03	0.03	0.04	0.03	0.02	0.03	0.03	0.03	0.07	0.04	0.04	0.04	0.05	0.06	0.04	0.04	0.04	0.05

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 161
D9. How is your health in general?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Good	2776 69%	488 59%	737 66%	628 71%	923 76%
Very good	(5) 836 21%	141 17%	201 18%	225 25%	269 22%
Good	(4) 1940 48%	347 42%	536 48%	403 45%	654 54%
Fair	(3) 960 24%	234 28%	284 26%	204 23%	238 20%
Bad	(2) 253 6%	76 9%	74 7%	50 6%	53 4%
Very bad	(1) 53 1%	24 3%	17 2%	7 1%	5 *
NET: Bad	306 8%	100 12%	91 8%	58 6%	58 5%
Mean	3.80	3.61	3.75	3.89	3.93
Standard deviation	0.88	0.97	0.88	0.88	0.79
Standard error	0.01	0.03	0.03	0.03	0.02

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 162
D10. Tenure
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Own	2363	1203	1160	137	277	390	411	437	711	820	678	519	345	107	307	236	208	242	140	265	291	317	250
	58%	61%	56%	28%	43%	51%	60%	72%	84%	74%	57%	61%	38%	53%	59%	59%	58%	60%	58%	66%	52%	57%	62%
Own your house outright	1313	653	660	47	59	103	157	295	651	467	387	263	196	57	164	130	103	129	78	162	167	176	146
	32%	33%	32%	10%	9%	13%	23%	49%	77%	42%	33%	31%	22%	29%	32%	33%	29%	32%	32%	41%	30%	31%	36%
Own your house with a mortgage or loan	1050	550	500	90	218	286	254	142	60	353	291	256	149	50	143	106	105	113	62	103	124	141	104
	26%	28%	24%	19%	34%	37%	37%	23%	7%	32%	25%	30%	17%	25%	27%	26%	29%	28%	26%	26%	22%	25%	26%
NET: Rent	1494	687	808	252	334	352	263	163	131	239	447	285	521	77	197	149	130	150	86	113	247	211	133
	37%	35%	39%	52%	52%	46%	38%	27%	15%	22%	38%	33%	58%	39%	38%	37%	36%	37%	36%	28%	44%	38%	33%
Rent your house from the local council	325	138	187	37	61	74	73	45	36	39	69	62	154	22	33	42	30	36	24	29	58	36	14
	8%	7%	9%	8%	9%	10%	11%	7%	4%	4%	6%	7%	17%	11%	6%	10%	8%	9%	10%	7%	10%	6%	4%
Rent your house from a housing association	432	189	243	61	86	101	73	57	55	49	98	87	198	22	79	38	37	38	18	39	56	69	37
	11%	10%	12%	12%	13%	13%	11%	9%	6%	4%	8%	10%	22%	11%	15%	9%	10%	10%	8%	10%	10%	12%	9%
Rent your house privately	737	359	378	154	188	177	117	61	41	152	280	136	169	34	85	70	63	75	44	45	133	106	82
	18%	18%	18%	32%	29%	23%	17%	10%	5%	14%	24%	16%	19%	17%	16%	18%	17%	19%	18%	11%	24%	19%	20%
Live rent-free	185	91	94	96	35	26	14	7	7	43	58	53	31	16	16	15	22	9	14	22	22	33	17
	5%	5%	5%	20%	5%	3%	2%	1%	1%	4%	5%	6%	3%	8%	3%	4%	6%	2%	6%	6%	4%	6%	4%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 163
D10. Tenure
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Own	2363 58%	380 46%	652 59%	540 61%	789 65%
Own your house outright	1313 32%	195 24%	346 31%	299 34%	472 39%
Own your house with a mortgage or loan	1050 26%	185 23%	306 28%	241 27%	317 26%
NET: Rent	1494 37%	395 48%	423 38%	293 33%	383 31%
Rent your house from the local council	325 8%	92 11%	111 10%	43 5%	80 7%
Rent your house from a housing association	432 11%	111 14%	135 12%	87 10%	99 8%
Rent your house privately	737 18%	192 23%	177 16%	164 18%	204 17%
Live rent-free	185 5%	46 6%	37 3%	56 6%	46 4%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 164

D11. Which of these is the highest level of qualification you have achieved, or is closest to describing it?**Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
No qualifications	175 4%	80 4%	95 5%	9 2%	22 3%	14 2%	23 3%	26 4%	82 10%	14 1%	23 2%	56 7%	82 9%	9 5%	22 4%	23 6%	13 4%	20 5%	15 6%	19 5%	20 4%	22 4%	12 3%
Less than 5 GCSEs/O-Levels/CSEs or NVQ level 1	567 14%	253 13%	314 15%	29 6%	68 10%	86 11%	116 17%	112 18%	156 18%	75 7%	142 12%	136 16%	212 24%	29 15%	75 14%	56 14%	44 12%	63 16%	32 13%	70 17%	69 12%	86 15%	42 11%
5 or more GCSEs/O-Levels/CSEs - some A-levels, BTEC, School Certificate NVQ level 2-3.	1578 39%	728 37%	850 41%	226 47%	242 37%	329 43%	308 45%	238 39%	235 28%	303 27%	497 42%	382 45%	396 44%	81 41%	198 38%	176 44%	164 45%	137 34%	87 36%	164 41%	182 32%	226 40%	162 41%
Apprenticeship	129 3%	103 5%	26 1%	20 4%	17 3%	19 2%	15 2%	20 3%	39 5%	16 1%	31 3%	60 7%	23 3%	9 5%	17 3%	13 3%	7 2%	12 3%	4 2%	19 5%	6 1%	21 4%	20 5%
University degree (e.g. BA, BSc) or professional qualifications (e.g. teaching, accounting)	1594 39%	816 41%	777 38%	202 42%	298 46%	321 42%	226 33%	210 35%	336 40%	694 63%	491 41%	223 26%	184 21%	71 35%	208 40%	133 33%	132 37%	169 42%	101 42%	128 32%	282 50%	205 37%	164 41%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 165

D11. Which of these is the highest level of qualification you have achieved, or is closest to describing it?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
No qualifications	175 4%	29 4%	80 7%	12 1%	54 4%
Less than 5 GCSEs/O-Levels/CSEs or NVQ level 1	567 14%	103 13%	243 22%	60 7%	161 13%
5 or more GCSEs/O-Levels/CSEs, some A-levels, BTEC, School Certificate NVQ level 2-3.	1578 39%	320 39%	497 45%	294 33%	466 38%
Apprenticeship	129 3%	17 2%	53 5%	14 2%	46 4%
University degree (e.g. BA, BSc) or professional qualifications (e.g. teaching, accounting)	1594 39%	352 43%	239 21%	511 57%	492 40%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 166

D12. Which of these is the highest level of qualification anyone in your household has achieved, or is closest to describing it?**Base: All respondents who have less than 5 GCSEs or no qualifications**

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	746	330	416	36	95	105	151	139	220	95	145	158	347	38	92	78	65	68	44	92	98	114	57
Weighted base	742	333	409	37	89	100	138	138	239	89	165	193	294	39	97	78	58	83	47	88	89	108	54
No qualifications	128	63	65	8	15	9	15	20	61	8	11	44	65	9	19	18	10	10	8	15	15	18	7
	17%	19%	16%	21%	17%	9%	11%	15%	26%	9%	7%	23%	22%	22%	19%	23%	17%	12%	18%	17%	17%	17%	12%
Less than 5 GCSEs/O-Levels/CSEs or NVQ level 1	401	185	215	23	52	64	74	77	110	49	99	85	168	21	54	44	33	50	19	46	50	54	30
	54%	56%	53%	62%	58%	64%	54%	55%	46%	55%	60%	44%	57%	54%	55%	56%	57%	60%	41%	52%	56%	50%	56%
5 or more GCSEs/O-Levels/CSEs - some A-levels, BTEC, School Certificate NVQ level 2-3.	127	51	75	2	17	17	31	23	36	16	35	42	33	7	10	10	10	13	11	15	15	25	11
	17%	15%	18%	5%	19%	17%	23%	17%	15%	18%	21%	22%	11%	18%	10%	13%	17%	16%	23%	17%	16%	23%	20%
Apprenticeship	30	8	22	-	2	1	2	7	17	4	4	13	10	-	4	2	1	4	5	5	2	3	3
	4%	2%	5%	-	2%	1%	1%	5%	7%	4%	2%	7%	3%	-	4%	2%	2%	5%	10%	6%	3%	3%	6%
University degree (e.g. BA, BSc) or professional qualifications (e.g. teaching, accounting)	56	25	31	4	3	8	16	11	14	12	16	10	18	2	11	4	4	6	5	7	7	7	3
	8%	8%	8%	12%	4%	8%	12%	8%	6%	14%	10%	5%	6%	6%	12%	5%	7%	7%	10%	8%	8%	7%	6%

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Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 167

D12. Which of these is the highest level of qualification anyone in your household has achieved, or is closest to describing it?

Base: All respondents who have less than 5 GCSEs or no qualifications

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	746	138	322	74	212
Weighted base	742	133	323	72	215
No qualifications	128 17%	22 17%	56 17%	10 14%	40 19%
Less than 5 GCSEs/O-Levels/CSEs or NVQ level 1	401 54%	81 61%	164 51%	42 59%	114 53%
5 or more GCSEs/O-Levels/CSEs, some A-levels, BTEC, School Certificate NVQ level 2-3.	127 17%	17 13%	62 19%	10 14%	38 18%
Apprenticeship	30 4%	3 2%	13 4%	4 5%	10 5%
University degree (e.g. BA, BSc) or professional qualifications (e.g. teaching, accounting)	56 8%	10 7%	28 9%	6 8%	14 6%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 168
D13. Do you have children under the age of 18 living at home?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Yes	1118 28%	475 24%	643 31%	85 18%	295 46%	430 56%	249 36%	50 8%	9 1%	263 24%	282 24%	295 34%	279 31%	55 28%	149 29%	117 29%	118 33%	108 27%	69 29%	109 27%	145 26%	142 25%	105 26%
No	2924 72%	1506 76%	1418 69%	400 82%	352 54%	338 44%	438 64%	556 92%	840 99%	839 76%	901 76%	562 66%	619 69%	145 72%	371 71%	283 71%	242 67%	292 73%	171 71%	291 73%	415 74%	418 75%	295 74%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 169

D13. Do you have children under the age of 18 living at home?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Yes	1118 28%	237 29%	359 32%	181 20%	341 28%
No	2924 72%	585 71%	752 68%	709 80%	878 72%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 170
D14. How many adults are in your household?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
1	1002 25%	432 22%	570 28%	41 8%	116 18%	194 25%	193 28%	182 30%	275 32%	237 22%	360 30%	101 12%	303 34%	41 20%	128 25%	117 29%	72 20%	101 25%	50 21%	101 25%	148 26%	142 25%	102 26%
2	2201 54%	1118 56%	1082 53%	159 33%	406 63%	459 60%	350 51%	312 51%	514 61%	652 59%	600 51%	527 61%	420 47%	121 61%	283 54%	217 54%	198 55%	231 58%	143 60%	222 55%	272 49%	290 52%	225 56%
3	502 12%	242 12%	260 13%	138 29%	63 10%	76 10%	100 15%	77 13%	47 6%	123 11%	127 11%	138 16%	114 13%	22 11%	68 13%	45 11%	52 14%	41 10%	20 8%	58 14%	68 12%	83 15%	46 12%
4	229 6%	126 6%	102 5%	91 19%	39 6%	26 3%	33 5%	29 5%	11 1%	61 6%	65 5%	65 8%	37 4%	12 6%	29 6%	15 4%	26 7%	15 4%	21 9%	16 4%	44 8%	31 6%	19 5%
5+	109 3%	62 3%	46 2%	56 11%	22 3%	12 2%	11 2%	6 1%	1 *	28 3%	31 3%	27 3%	23 3%	4 2%	13 2%	7 2%	13 4%	12 3%	5 2%	4 1%	28 5%	16 3%	8 2%
Mean	2.09	2.15	2.04	3.00	2.16	2.02	2.01	1.95	1.76	2.09	2.05	2.30	1.97	2.09	2.08	1.97	2.21	2.04	2.12	2.00	2.20	2.16	2.04
Standard deviation	1.14	1.02	1.24	1.36	0.97	1.57	0.89	0.84	0.62	0.90	1.48	0.93	1.01	0.87	0.97	0.95	1.01	0.97	0.93	0.81	1.17	1.80	0.98
Standard error	0.02	0.02	0.03	0.06	0.04	0.06	0.03	0.03	0.02	0.03	0.05	0.03	0.03	0.06	0.04	0.05	0.05	0.05	0.06	0.04	0.05	0.07	0.05

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 171
D14. How many adults are in your household?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
1	1002 25%	202 25%	241 22%	268 30%	291 24%
2	2201 54%	425 52%	648 58%	438 49%	689 57%
3	502 12%	124 15%	142 13%	105 12%	130 11%
4	229 6%	50 6%	56 5%	52 6%	71 6%
5+	109 3%	21 3%	24 2%	27 3%	36 3%
Mean	2.09	2.12	2.12	2.04	2.09
Standard deviation	1.14	1.02	1.41	1.02	1.00
Standard error	0.02	0.04	0.04	0.03	0.03

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 172
D15. What is your marital status?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Single	1502 37%	782 39%	720 35%	435 90%	334 52%	310 40%	238 35%	130 21%	55 6%	359 33%	500 42%	273 32%	369 41%	71 36%	211 41%	143 36%	129 36%	138 35%	87 36%	131 33%	244 44%	207 37%	140 35%
Married/ in civil partnership	1956 48%	1020 52%	936 45%	50 10%	294 46%	407 53%	360 52%	327 54%	518 61%	601 55%	474 40%	502 59%	378 42%	107 53%	243 47%	203 51%	178 50%	200 50%	124 52%	198 50%	242 43%	266 47%	194 49%
Divorced	368 9%	109 6%	259 13%	-	13 2%	31 4%	66 10%	112 18%	146 17%	84 8%	142 12%	50 6%	91 10%	11 6%	41 8%	31 8%	34 10%	43 11%	18 7%	42 11%	45 8%	58 10%	46 11%
Separated	68 2%	30 2%	38 2%	-	5 1%	15 2%	14 2%	17 3%	17 2%	19 2%	19 2%	12 1%	20 2%	3 2%	9 2%	10 2%	5 1%	4 1%	4 2%	9 2%	11 2%	8 1%	5 1%
Widowed	148 4%	39 2%	109 5%	-	1 *	5 1%	9 1%	21 3%	113 13%	39 4%	49 4%	20 2%	40 5%	8 4%	16 3%	15 4%	13 4%	15 4%	8 3%	20 5%	18 3%	21 4%	16 4%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 173
D15. What is your marital status?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Single	1502 37%	343 42%	342 31%	393 44%	424 35%
Married/ in civil partnership	1956 48%	381 46%	622 56%	348 39%	605 50%
Divorced	368 9%	70 9%	91 8%	100 11%	107 9%
Separated	68 2%	17 2%	17 2%	16 2%	19 2%
Widowed	148 4%	11 1%	40 4%	33 4%	65 5%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 174

D16. Is anyone in your household unemployed or long-term sick?

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Yes	850 21%	407 21%	443 21%	100 21%	133 21%	159 21%	187 27%	151 25%	120 14%	119 11%	165 14%	154 18%	411 46%	57 28%	125 24%	71 18%	74 21%	89 22%	62 26%	87 22%	93 17%	114 20%	78 19%
No	3192 79%	1573 79%	1619 79%	385 79%	514 79%	609 79%	500 73%	455 75%	729 86%	982 89%	1018 86%	703 82%	487 54%	143 72%	395 76%	329 82%	286 79%	311 78%	179 74%	313 78%	467 83%	446 80%	323 81%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 175

D16. Is anyone in your household unemployed or long-term sick?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Yes	850 21%	255 31%	238 21%	142 16%	214 18%
No	3192 79%	567 69%	874 79%	747 84%	1005 82%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 176

D17. Does anyone in your household have bad health, a long-term health problem or a disability?

Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Yes	1354 34%	636 32%	718 35%	116 24%	148 23%	225 29%	252 37%	272 45%	340 40%	312 28%	352 30%	248 29%	441 49%	73 37%	198 38%	126 31%	116 32%	137 34%	76 32%	132 33%	157 28%	196 35%	143 36%
No	2688 66%	1344 68%	1343 65%	369 76%	499 77%	543 71%	435 63%	334 55%	509 60%	790 72%	831 70%	608 71%	456 51%	127 63%	322 62%	274 69%	244 68%	263 66%	164 68%	268 67%	404 72%	365 65%	257 64%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 177

D17. Does anyone in your household have bad health, a long-term health problem or a disability?

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Yes	1354 34%	359 44%	381 34%	284 32%	331 27%
No	2688 66%	463 56%	731 66%	606 68%	888 73%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 178

D18. Do any of the following apply to you:**- Your house has no central heating****- You share your house with another family****- Two adults who are not in a relationship or three children share the same bedroom****Base: All respondents**

	Gender		Age							SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Yes, at least one is true	272 7%	150 8%	122 6%	45 9%	54 8%	71 9%	46 7%	25 4%	30 4%	56 5%	85 7%	52 6%	79 9%	9 5%	31 6%	19 5%	27 7%	19 5%	9 4%	23 6%	52 9%	43 8%	39 10%
No, none of them are true	3770 93%	1831 92%	1940 94%	440 91%	593 92%	697 91%	641 93%	582 96%	819 96%	1045 95%	1099 93%	805 94%	819 91%	191 95%	489 94%	381 95%	334 93%	382 95%	231 96%	378 94%	508 91%	517 92%	361 90%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 179

D18. Do any of the following apply to you:

- Your house has no central heating
- You share your house with another family
- Two adults who are not in a relationship or three children share the same bedroom

Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Yes, at least one is true	272 7%	61 7%	58 5%	65 7%	87 7%
No, none of them are true	3770 93%	761 93%	1053 95%	824 93%	1132 93%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 180
D19. Which of these religious groups do you consider yourself a member of?
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
NET: Any	2161	1031	1130	184	286	382	340	384	584	608	618	455	478	100	299	198	211	213	114	200	356	278	192
	53%	52%	55%	38%	44%	50%	50%	63%	69%	55%	52%	53%	53%	50%	57%	49%	58%	53%	48%	50%	63%	50%	48%
Christian	1830	852	978	128	190	304	296	355	557	505	525	386	412	96	246	174	163	189	103	177	258	242	183
	45%	43%	47%	26%	29%	40%	43%	58%	66%	46%	44%	45%	46%	48%	47%	44%	45%	47%	43%	44%	46%	43%	46%
Hindu	28	18	10	3	10	8	3	3	1	11	10	4	3	-	3	-	3	2	1	1	13	5	-
	1%	1%	*	1%	2%	1%	*	1%	*	1%	1%	*	*	-	*	-	1%	1%	*	*	2%	1%	-
Muslim	147	83	64	31	54	42	15	5	-	46	34	38	28	1	29	13	32	9	1	5	45	11	1
	4%	4%	3%	6%	8%	5%	2%	1%	-	4%	3%	4%	3%	*	6%	3%	9%	2%	*	1%	8%	2%	*
Buddhist	37	15	22	4	7	6	8	8	4	10	17	5	6	1	4	4	1	4	6	3	11	3	1
	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	*	1%	2%	1%	2%	*	*
Jewish	29	21	8	4	4	4	3	3	11	14	5	7	3	-	5	-	1	-	-	3	15	3	1
	1%	1%	*	1%	1%	*	*	1%	1%	1%	*	1%	*	-	1%	-	*	-	-	1%	3%	1%	*
Sikh	14	10	4	6	4	3	2	-	-	5	2	5	2	-	1	1	3	3	-	1	3	2	-
	*	1%	*	1%	1%	*	*	-	-	*	*	1%	*	-	*	*	1%	1%	-	*	*	*	-
Other	76	31	45	8	17	16	14	10	11	16	25	9	24	2	11	6	8	6	3	10	11	13	6
	2%	2%	2%	2%	3%	2%	2%	2%	1%	1%	2%	1%	3%	1%	2%	1%	2%	2%	1%	3%	2%	2%	2%
No religion	1881	950	931	301	361	386	347	222	265	493	565	402	420	100	221	202	150	187	126	200	205	282	208
	47%	48%	45%	62%	56%	50%	50%	37%	31%	45%	48%	47%	47%	50%	43%	51%	42%	47%	52%	50%	37%	50%	52%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 181
D19. Which of these religious groups do you consider yourself a member of?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
NET: Any	2161 53%	322 39%	640 58%	386 43%	813 67%
Christian	1830 45%	262 32%	567 51%	317 36%	684 56%
Hindu	28 1%	3 *	7 1%	6 1%	12 1%
Muslim	147 4%	24 3%	37 3%	20 2%	67 6%
Buddhist	37 1%	9 1%	8 1%	8 1%	12 1%
Jewish	29 1%	4 *	3 *	12 1%	11 1%
Sikh	14 *	2 *	4 *	2 *	5 *
Other	76 2%	19 2%	14 1%	21 2%	22 2%
No religion	1881 47%	500 61%	472 42%	503 57%	406 33%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 182

D20. What is your household's annual income prior to tax being deducted?**Base: All respondents**

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Under £15,000	738 18%	293 15%	445 22%	90 19%	88 14%	120 16%	138 20%	139 23%	162 19%	65 6%	206 17%	82 10%	383 43%	40 20%	105 20%	81 20%	69 19%	73 18%	38 16%	73 18%	74 13%	103 18%	81 20%
Between £15,001 and £25,000	1107 27%	476 24%	631 31%	88 18%	155 24%	225 29%	189 28%	185 30%	265 31%	210 19%	402 34%	230 27%	265 30%	64 32%	148 28%	128 32%	99 27%	125 31%	76 32%	117 29%	121 22%	123 22%	107 27%
Between £25,001 and £35,000	844 21%	448 23%	396 19%	88 18%	143 22%	176 23%	140 20%	102 17%	196 23%	255 23%	254 21%	210 25%	124 14%	44 22%	97 19%	82 21%	75 21%	89 22%	54 23%	86 21%	108 19%	126 22%	84 21%
Between £35,001 and £45,000	424 10%	232 12%	193 9%	34 7%	88 14%	92 12%	69 10%	61 10%	80 9%	143 13%	122 10%	123 14%	36 4%	12 6%	59 11%	44 11%	49 14%	32 8%	32 13%	44 11%	51 9%	66 12%	36 9%
Between £45,001 and £55,000	255 6%	157 8%	98 5%	40 8%	56 9%	47 6%	36 5%	34 6%	42 5%	110 10%	54 5%	74 9%	17 2%	11 5%	35 7%	13 3%	21 6%	20 5%	14 6%	20 5%	54 10%	34 6%	32 8%
Between £55,001 and £65,000	170 4%	104 5%	66 3%	34 7%	49 8%	32 4%	26 4%	16 3%	13 2%	82 7%	38 3%	40 5%	10 1%	4 2%	21 4%	15 4%	12 3%	15 4%	5 2%	16 4%	37 7%	28 5%	17 4%
Over £65,000	235 6%	157 8%	77 4%	49 10%	32 5%	49 6%	52 8%	25 4%	28 3%	162 15%	34 3%	32 4%	6 1%	11 6%	24 5%	14 4%	12 3%	16 4%	11 5%	17 4%	68 12%	38 7%	23 6%
Prefer not to say	269 7%	114 6%	155 8%	62 13%	36 6%	28 4%	37 5%	44 7%	63 7%	74 7%	73 6%	65 8%	56 6%	15 7%	31 6%	22 5%	23 6%	31 8%	9 4%	28 7%	48 9%	42 8%	21 5%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 183
D20. What is your household's annual income prior to tax being deducted?
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Under £15,000	738 18%	194 24%	223 20%	145 16%	175 14%
Between £15,001 and £25,000	1107 27%	230 28%	310 28%	237 27%	330 27%
Between £25,001 and £35,000	844 21%	157 19%	228 21%	189 21%	270 22%
Between £35,001 and £45,000	424 10%	101 12%	116 10%	83 9%	124 10%
Between £45,001 and £55,000	255 6%	46 6%	61 5%	57 6%	91 7%
Between £55,001 and £65,000	170 4%	16 2%	47 4%	51 6%	56 5%
Over £65,000	235 6%	34 4%	54 5%	67 8%	80 7%
Prefer not to say	269 7%	43 5%	73 7%	62 7%	92 8%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 184
Segment
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Compliance first	553 14%	193 10%	361 17%	45 9%	92 14%	108 14%	110 16%	98 16%	99 12%	125 11%	134 11%	143 17%	151 17%	32 16%	75 14%	60 15%	59 16%	46 11%	37 16%	56 14%	53 9%	81 15%	54 14%
Cosmopolitan idealists	677 17%	342 17%	335 16%	108 22%	97 15%	131 17%	136 20%	87 14%	119 14%	215 19%	227 19%	127 15%	108 12%	30 15%	95 18%	56 14%	44 12%	61 15%	38 16%	66 16%	114 20%	95 17%	80 20%
Disengaged sceptics	449 11%	221 11%	228 11%	25 5%	67 10%	104 14%	95 14%	89 15%	69 8%	67 6%	104 9%	107 12%	172 19%	32 16%	75 14%	53 13%	49 14%	45 11%	28 12%	39 10%	46 8%	51 9%	31 8%
Local volunteers	524 13%	305 15%	219 11%	14 3%	45 7%	58 8%	90 13%	94 16%	223 26%	148 13%	148 13%	120 14%	108 12%	24 12%	48 9%	57 14%	42 12%	68 17%	37 15%	52 13%	62 11%	73 13%	60 15%
Optimistic Laissez-faire	972 24%	539 27%	433 21%	165 34%	201 31%	212 28%	134 19%	105 17%	154 18%	281 25%	283 24%	200 23%	207 23%	44 22%	134 26%	94 24%	92 25%	88 22%	47 20%	96 24%	157 28%	136 24%	83 21%
Professional advocates	866 21%	381 19%	485 24%	129 27%	144 22%	154 20%	123 18%	132 22%	184 22%	266 24%	287 24%	160 19%	151 17%	38 19%	93 18%	80 20%	75 21%	93 23%	53 22%	92 23%	129 23%	123 22%	91 23%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 185
Segment
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Compliance first	553 14%	147 18%	295 27%	40 5%	72 6%
Cosmopolitan idealists	677 17%	335 41%	3 *	336 38%	4 *
Disengaged sceptics	449 11%	147 18%	273 25%	11 1%	18 2%
Local volunteers	524 13%	2 *	272 25%	1 *	249 20%
Optimistic Laissez-faire	972 24%	45 5%	165 15%	121 14%	642 53%
Professional advocates	866 21%	147 18%	104 9%	381 43%	234 19%

Charity Commission Public Trust Survey 2020

Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 186
Quadrant
Base: All respondents

	Gender			Age						SEG				Region									
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	North East	North West	Yorkshire and the Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West
Unweighted base	4042	1964	2078	452	672	789	733	599	797	1196	1066	712	1065	188	482	385	400	334	222	425	614	582	410
Weighted base	4042	1981	2061	485	647	768	687	606	849	1102	1183	857	898	200	520	400	360	400	240	400	560	560	400
Bottom Left	822 20%	368 19%	453 22%	107 22%	153 24%	164 21%	154 22%	130 22%	113 13%	174 16%	239 20%	180 21%	229 25%	50 25%	127 24%	83 21%	61 17%	73 18%	64 27%	76 19%	98 18%	105 19%	85 21%
Bottom Right	1112 28%	514 26%	598 29%	84 17%	170 26%	218 28%	222 32%	184 30%	235 28%	222 20%	275 23%	299 35%	314 35%	71 36%	146 28%	126 32%	104 29%	108 27%	68 28%	108 27%	124 22%	143 26%	114 29%
Top Left	890 22%	444 22%	446 22%	145 30%	106 16%	168 22%	151 22%	132 22%	187 22%	321 29%	300 25%	132 15%	135 15%	31 15%	110 21%	73 18%	68 19%	80 20%	49 20%	95 24%	156 28%	137 25%	91 23%
Top Right	1219 30%	655 33%	564 27%	149 31%	217 34%	218 28%	161 23%	160 26%	313 37%	384 35%	368 31%	246 29%	219 24%	48 24%	137 26%	119 30%	127 35%	139 35%	60 25%	122 30%	182 32%	174 31%	111 28%

Charity Commission Public Trust Survey 2020
Online Fieldwork: 5th to 11th February 2020

Absolutes/col percents

Table 187
Quadrant
Base: All respondents

	Total	Quadrant			
		Bottom Left	Bottom Right	Top Left	Top Right
Unweighted base	4042	825	1111	894	1212
Weighted base	4042	822	1112	890	1219
Bottom Left	822 20%	822 100%	-	-	-
Bottom Right	1112 28%	-	1112 100%	-	-
Top Left	890 22%	-	-	890 100%	-
Top Right	1219 30%	-	-	-	1219 100%