

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 1

**Q1. What is the approximate annual income of your charity?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k	£500k	£1m	£1m- £5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
						£500k	£1m																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
£0 - £10,000	510 23%	510 100%	-	-	-	-	-	-	-	61 29%	59 24%	39 20%	62 27%	73 19%	124 29%	40 22%	52 16%	204 19%	36 19%	73 21%	13 18%	92 31%	67 45%	24 32%
£10,001 - £25,000	360 16%	-	360 100%	-	-	-	-	-	-	45 21%	42 17%	38 19%	34 15%	58 15%	61 14%	40 22%	42 13%	147 14%	34 18%	56 16%	15 21%	65 22%	29 19%	14 19%
£25,001 - £100,000	508 23%	-	-	508 100%	-	-	-	-	-	55 26%	65 27%	60 31%	57 25%	67 18%	91 21%	42 23%	71 22%	273 25%	36 19%	79 23%	14 19%	76 26%	21 14%	9 12%
NET: £100,001+	752 34%	-	-	-	752 100%	398 100%	107 100%	157 100%	90 100%	40 19%	72 29%	55 28%	70 30%	170 45%	142 33%	55 30%	148 46%	407 38%	73 39%	136 39%	27 38%	61 21%	29 19%	19 25%
£100,001 - £500,000	398 18%	-	-	-	398 53%	398 100%	-	-	-	29 14%	42 17%	38 19%	44 19%	70 18%	65 15%	26 14%	84 26%	201 19%	35 19%	74 21%	11 15%	47 16%	19 13%	11 15%
£500,001 - £1,000,000	107 5%	-	-	-	107 14%	-	107 100%	-	-	4 2%	13 5%	7 4%	12 5%	29 8%	24 6%	7 4%	11 3%	62 6%	7 4%	24 7%	4 6%	6 2%	3 2%	1 1%
£1,000,001 - £5,000,000	157 7%	-	-	-	157 21%	-	-	157 100%	-	5 2%	15 6%	7 4%	10 4%	46 12%	36 8%	15 8%	23 7%	97 9%	20 11%	19 6%	6 8%	7 2%	4 3%	4 5%
£5,000,000 plus	90 4%	-	-	-	90 12%	-	-	-	90 100%	2 1%	2 1%	3 2%	4 2%	25 7%	17 4%	7 4%	30 9%	47 4%	11 6%	19 6%	6 8%	1 *	3 2%	3 4%
Not yet known	70 3%	-	-	-	-	-	-	-	-	13 6%	7 3%	4 2%	7 3%	13 3%	11 3%	4 2%	11 3%	43 4%	6 3%	1 *	3 4%	-	4 3%	9 12%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 1

**Q1. What is the approximate annual income of your charity?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
£0 - £10,000	510 23%	38 13%	66 16%	59 16%	64 18%	65 16%	81 20%	69 14%	118 19%	89 18%	46 16%	14 8%	13 8%	29 14%
£10,001 - £25,000	360 16%	33 11%	58 14%	42 12%	37 10%	56 13%	55 14%	54 11%	88 14%	75 15%	33 12%	18 10%	16 10%	33 16%
£25,001 - £100,000	508 23%	75 25%	96 24%	82 22%	88 25%	93 22%	93 23%	115 23%	154 25%	114 23%	72 26%	46 26%	37 24%	58 29%
NET: £100,001+	752 34%	142 47%	166 41%	167 46%	150 42%	185 44%	152 38%	239 49%	239 39%	193 40%	118 42%	86 49%	79 51%	78 38%
£100,001 - £500,000	398 18%	57 19%	68 17%	73 20%	71 20%	84 20%	65 16%	101 21%	115 19%	88 18%	49 18%	35 20%	29 19%	29 14%
£500,001 - £1,000,000	107 5%	22 7%	27 7%	23 6%	19 5%	28 7%	22 5%	41 8%	24 4%	29 6%	17 6%	13 7%	11 7%	13 6%
£1,000,001 - £5,000,000	157 7%	40 13%	47 12%	43 12%	38 11%	40 10%	41 10%	65 13%	61 10%	43 9%	32 11%	24 14%	22 14%	25 12%
£5,000,000 plus	90 4%	23 8%	24 6%	28 8%	22 6%	33 8%	24 6%	32 7%	39 6%	33 7%	20 7%	14 8%	17 11%	11 5%
Not yet known	70 3%	12 4%	20 5%	15 4%	18 5%	17 4%	21 5%	13 3%	19 3%	16 3%	11 4%	10 6%	9 6%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 1

**Q1. What is the approximate annual income of your charity?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
£0 - £10,000	510 23%	172 23%	53 15%	44 17%	49 17%	16 17%	5 4%	73 18%	107 26%	19 22%	22 21%	9 20%	76 32%	36 17%	6 21%	12 13%	31 21%	120 37%	74 28%	61 26%
£10,001 - £25,000	360 16%	112 15%	41 12%	28 11%	35 12%	15 16%	12 10%	51 12%	76 18%	15 17%	16 15%	6 13%	37 15%	29 14%	4 14%	9 9%	16 11%	69 21%	52 20%	49 21%
£25,001 - £100,000	508 23%	179 23%	87 25%	55 22%	82 29%	27 29%	26 21%	112 27%	107 26%	15 17%	32 31%	12 27%	54 23%	49 24%	5 17%	23 24%	29 20%	64 20%	62 24%	57 24%
NET: £100,001+	752 34%	278 36%	158 46%	117 46%	112 39%	34 36%	79 64%	163 40%	112 27%	36 42%	32 31%	15 33%	67 28%	93 45%	14 48%	50 53%	69 47%	55 17%	65 25%	62 26%
£100,001 - £500,000	398 18%	128 17%	73 21%	45 18%	61 21%	21 22%	30 24%	123 30%	57 14%	11 13%	17 16%	11 24%	31 13%	46 22%	6 21%	24 25%	32 22%	30 9%	31 12%	27 11%
£500,001 - £1,000,000	107 5%	39 5%	24 7%	18 7%	22 8%	4 4%	15 12%	16 4%	21 5%	8 9%	7 7%	2 4%	7 3%	16 8%	3 10%	9 9%	14 9%	8 2%	14 5%	11 5%
£1,000,001 - £5,000,000	157 7%	68 9%	39 11%	32 13%	18 6%	6 6%	18 15%	16 4%	20 5%	9 10%	4 4%	- -	20 8%	22 11%	2 7%	13 14%	18 12%	8 2%	16 6%	16 7%
£5,000,000 plus	90 4%	43 6%	22 6%	22 9%	11 4%	3 3%	16 13%	8 2%	14 3%	8 9%	4 4%	2 4%	9 4%	9 4%	3 10%	4 4%	5 3%	9 3%	4 2%	8 3%
Not yet known	70 3%	23 3%	5 1%	9 4%	6 2%	2 2%	2 2%	11 3%	11 3%	1 1%	2 2%	3 7%	5 2%	1 *	- -	1 1%	3 2%	13 4%	7 3%	9 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 1

**Q1. What is the approximate annual income of your charity?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
£0 - £10,000	510 23%	482 23%	11 22%	377 21%	87 29%
£10,001 - £25,000	360 16%	346 17%	3 6%	274 15%	60 20%
£25,001 - £100,000	508 23%	488 23%	10 20%	409 23%	71 24%
NET: £100,001+	752 34%	726 35%	19 38%	674 38%	58 20%
£100,001 - £500,000	398 18%	387 18%	8 16%	352 20%	36 12%
£500,001 - £1,000,000	107 5%	102 5%	2 4%	100 6%	4 1%
£1,000,001 - £5,000,000	157 7%	150 7%	6 12%	138 8%	14 5%
£5,000,000 plus	90 4%	87 4%	3 6%	84 5%	4 1%
Not yet known	70 3%	52 2%	7 14%	37 2%	20 7%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 2

**Q2. For how many years has your charity been operating, approximately?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Up to 5 years	214 10%	61 12%	45 13%	55 11%	40 5%	29 7%	4 4%	5 3%	2 2%	214 100%	-	-	-	-	-	-	-	127 12%	14 8%	27 8%	5 7%	22 7%	13 9%	5 7%
6-10 years	245 11%	59 12%	42 12%	65 13%	72 10%	42 11%	13 12%	15 10%	2 10%	-	245 100%	-	-	-	-	-	-	119 11%	10 5%	52 15%	7 10%	31 11%	15 10%	10 13%
11-15 years	196 9%	39 8%	38 11%	60 12%	55 7%	38 10%	7 7%	7 4%	3 3%	-	-	196 100%	-	-	-	-	-	93 9%	23 12%	29 8%	2 3%	24 8%	19 13%	6 8%
16-20 years	230 10%	62 12%	34 9%	57 11%	70 9%	44 11%	12 11%	10 6%	4 4%	-	-	-	230 100%	-	-	-	-	108 10%	15 8%	37 11%	11 15%	31 11%	18 12%	9 12%
21-30 years	381 17%	73 14%	58 16%	67 13%	170 23%	70 18%	29 27%	46 29%	25 28%	-	-	-	-	381 100%	-	-	-	196 18%	40 22%	58 17%	15 21%	39 13%	21 14%	12 16%
31-50 years	429 20%	124 24%	61 17%	91 18%	142 19%	65 16%	24 22%	36 23%	17 19%	-	-	-	-	-	429 100%	-	-	189 18%	39 21%	67 19%	15 21%	70 24%	32 21%	16 21%
51-75 years	181 8%	40 8%	40 11%	42 8%	55 7%	26 7%	7 7%	15 10%	7 8%	-	-	-	-	-	-	181 100%	-	83 8%	17 9%	27 8%	4 6%	33 11%	12 8%	5 7%
76+ years	324 15%	52 10%	42 12%	71 14%	148 20%	84 21%	11 10%	23 15%	30 33%	-	-	-	-	-	-	-	324 100%	159 15%	27 15%	48 14%	13 18%	44 15%	20 13%	12 16%
Mean	49.13	38.97	41.14	45.51	62.14	65.34	37.91	53.72	91.52	3.40	8.75	13.77	19.29	27.01	42.29	62.54	180.05	47.24	57.46	48.06	56.28	52.72	39.93	49.65
Standard deviation	82.97	50.36	63.98	73.53	107.01	119.61	37.02	82.32	132.47	1.41	1.43	1.54	1.23	2.79	5.96	7.22	157.55	78.04	112.18	79.63	102.96	80.35	55.91	72.51
Standard error	1.77	2.23	3.37	3.26	3.90	6.00	3.58	6.57	13.96	0.10	0.09	0.11	0.08	0.14	0.29	0.54	8.75	2.38	8.25	4.29	12.13	4.69	4.56	8.37

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 2

**Q2. For how many years has your charity been operating, approximately?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Up to 5 years	214 10%	25 8%	35 9%	30 8%	27 8%	30 7%	32 8%	49 10%	55 9%	36 7%	22 8%	7 4%	6 4%	16 8%
6-10 years	245 11%	29 10%	45 11%	42 12%	29 8%	42 10%	47 12%	58 12%	51 8%	39 8%	28 10%	20 11%	11 7%	29 14%
11-15 years	196 9%	22 7%	35 9%	33 9%	28 8%	33 8%	27 7%	44 9%	52 8%	40 8%	25 9%	15 9%	16 10%	27 13%
16-20 years	230 10%	29 10%	33 8%	33 9%	36 10%	52 13%	40 10%	44 9%	63 10%	55 11%	24 9%	19 11%	17 11%	31 15%
21-30 years	381 17%	47 16%	68 17%	44 12%	49 14%	59 14%	71 18%	79 16%	109 18%	76 16%	43 15%	25 14%	23 15%	39 19%
31-50 years	429 20%	63 21%	92 23%	88 24%	81 23%	89 21%	88 22%	108 22%	134 22%	100 21%	64 23%	39 22%	33 21%	28 14%
51-75 years	181 8%	33 11%	34 8%	31 8%	38 11%	39 9%	39 10%	39 8%	59 10%	52 11%	32 11%	22 13%	19 12%	10 5%
76+ years	324 15%	52 17%	64 16%	64 18%	69 19%	72 17%	58 14%	69 14%	95 15%	89 18%	42 15%	27 16%	29 19%	23 11%
Mean	49.13	49.31	51.80	54.62	56.10	51.99	51.48	44.94	52.25	53.86	47.34	51.21	55.86	39.06
Standard deviation	82.97	60.54	86.13	80.02	77.86	77.23	80.04	62.31	87.00	74.59	58.75	67.99	71.79	61.22
Standard error	1.77	3.50	4.27	4.19	4.12	3.79	3.99	2.82	3.50	3.38	3.51	5.15	5.78	4.30

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 2

**Q2. For how many years has your charity been operating, approximately?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Up to 5 years	214 10%	62 8%	35 10%	23 9%	27 10%	8 9%	7 6%	36 9%	33 8%	2 2%	17 16%	4 9%	22 9%	21 10%	3 10%	9 9%	18 12%	19 6%	21 8%	22 9%
6-10 years	245 11%	98 13%	40 12%	28 11%	43 15%	12 13%	10 8%	45 11%	46 11%	13 15%	10 10%	5 11%	21 9%	35 17%	5 17%	11 12%	24 16%	43 13%	37 14%	38 16%
11-15 years	196 9%	88 12%	46 13%	26 10%	22 8%	14 15%	8 6%	29 7%	36 9%	10 12%	13 13%	2 4%	15 6%	22 11%	7 24%	6 6%	16 11%	30 9%	21 8%	14 6%
16-20 years	230 10%	78 10%	43 13%	20 8%	20 7%	11 12%	7 6%	37 9%	41 10%	9 10%	8 8%	7 16%	24 10%	23 11%	3 10%	15 16%	12 8%	32 10%	22 8%	25 11%
21-30 years	381 17%	132 17%	70 20%	57 23%	51 18%	19 20%	21 17%	57 14%	72 17%	16 19%	9 9%	12 27%	40 17%	35 17%	3 10%	18 19%	29 20%	52 16%	43 17%	50 21%
31-50 years	429 20%	153 20%	61 18%	61 24%	40 14%	17 18%	21 17%	59 14%	96 23%	12 14%	23 22%	6 13%	58 24%	29 14%	3 10%	20 21%	21 14%	73 23%	54 21%	36 15%
51-75 years	181 8%	53 7%	22 6%	18 7%	19 7%	3 3%	14 11%	29 7%	32 8%	8 9%	12 12%	5 11%	25 10%	19 9%	2 7%	3 3%	11 7%	34 11%	31 12%	25 11%
76+ years	324 15%	100 13%	27 8%	20 8%	62 22%	10 11%	36 29%	118 29%	57 14%	16 19%	12 12%	4 9%	34 14%	24 12%	3 10%	13 14%	17 11%	38 12%	31 12%	28 12%
Mean	49.13	45.34	34.41	35.88	66.99	44.48	79.89	78.32	45.62	50.85	41.32	35.16	46.32	34.35	31.86	41.64	33.99	39.89	45.32	40.35
Standard deviation	82.97	74.62	50.93	44.66	111.77	100.85	117.88	133.73	70.25	71.00	66.90	36.10	70.51	35.65	39.25	64.23	39.06	47.00	73.58	65.90
Standard error	1.77	2.70	2.75	2.81	6.63	10.40	10.59	6.60	3.46	7.66	6.56	5.38	4.56	2.47	7.29	6.59	3.21	2.62	4.56	4.27

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 2

**Q2. For how many years has your charity been operating, approximately?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Up to 5 years	214 10%	209 10%	3 6%	178 10%	27 9%
6-10 years	245 11%	231 11%	6 12%	197 11%	32 11%
11-15 years	196 9%	184 9%	7 14%	151 9%	35 12%
16-20 years	230 10%	221 11%	5 10%	190 11%	27 9%
21-30 years	381 17%	365 17%	9 18%	311 18%	43 15%
31-50 years	429 20%	405 19%	9 18%	342 19%	55 19%
51-75 years	181 8%	172 8%	3 6%	143 8%	27 9%
76+ years	324 15%	307 15%	8 16%	259 15%	50 17%
Mean	49.13	49.00	43.00	47.93	57.57
Standard deviation	82.97	82.48	47.92	75.38	118.28
Standard error	1.77	1.80	6.78	1.79	6.87



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3  
**Q3. Where does your charity operate?**  
**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manag- ement Com- mittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
						£100k	£500k																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
North East	300 14%	38 7%	33 9%	75 15%	142 19%	57 14%	22 21%	40 25%	23 26%	25 12%	29 12%	22 11%	29 13%	47 12%	63 15%	33 18%	52 16%	147 14%	34 18%	52 15%	9 13%	29 10%	17 11%	12 16%
North West	406 18%	66 13%	58 16%	96 19%	166 22%	68 17%	27 25%	47 30%	24 27%	35 16%	45 18%	35 18%	33 14%	68 18%	92 21%	34 19%	64 20%	197 18%	42 23%	60 17%	17 24%	48 16%	26 17%	16 21%
Yorkshire and the Humber	365 17%	59 12%	42 12%	82 16%	167 22%	73 18%	23 21%	43 27%	28 31%	30 14%	42 17%	33 17%	33 14%	44 12%	88 21%	31 17%	64 20%	178 17%	39 21%	65 19%	13 18%	29 10%	22 15%	19 25%
East Midlands	357 16%	64 13%	37 10%	88 17%	150 20%	71 18%	19 18%	38 24%	22 24%	27 13%	29 12%	28 14%	36 16%	49 13%	81 19%	38 21%	69 21%	176 16%	38 21%	56 16%	9 13%	43 15%	18 12%	17 23%
West Midlands	416 19%	65 13%	56 16%	93 18%	185 25%	84 21%	28 26%	40 25%	33 37%	30 14%	42 17%	33 17%	52 23%	59 15%	89 21%	39 22%	72 22%	212 20%	42 23%	64 19%	16 22%	43 15%	23 15%	12 16%
East of England	402 18%	81 16%	55 15%	93 18%	152 20%	65 16%	22 21%	41 26%	24 27%	32 15%	47 19%	27 14%	40 17%	71 19%	88 21%	39 22%	58 18%	193 18%	41 22%	72 21%	15 21%	43 15%	20 13%	17 23%
London	490 22%	69 14%	54 15%	115 23%	239 32%	101 25%	41 38%	65 41%	32 36%	49 23%	58 24%	44 22%	44 19%	79 21%	108 25%	39 22%	69 21%	272 25%	44 24%	80 23%	10 14%	38 13%	26 17%	20 27%
South East	618 28%	118 23%	88 24%	154 30%	239 32%	115 29%	24 22%	61 39%	39 43%	55 26%	51 21%	52 23%	63 27%	109 29%	134 31%	59 33%	95 29%	306 28%	58 31%	87 25%	20 28%	84 29%	41 27%	22 29%
South West	487 22%	89 17%	75 21%	114 22%	193 26%	88 22%	29 27%	43 27%	33 37%	36 17%	39 16%	40 20%	55 24%	76 20%	100 23%	52 29%	89 27%	246 23%	50 27%	82 24%	20 28%	46 16%	27 18%	16 21%
Wales	280 13%	46 9%	33 9%	72 14%	118 16%	49 12%	17 16%	32 20%	20 22%	22 10%	28 11%	25 13%	24 10%	43 11%	64 15%	32 18%	42 13%	137 13%	32 17%	43 12%	9 13%	30 20%	20 13%	9 12%
Scotland	174 8%	14 3%	18 5%	46 9%	86 11%	35 9%	13 12%	24 15%	14 16%	7 3%	20 8%	15 8%	19 8%	25 7%	39 9%	22 12%	27 8%	84 8%	24 13%	29 8%	5 7%	13 4%	9 6%	10 13%
Northern Ireland	154 7%	13 3%	16 4%	37 7%	79 11%	29 7%	11 10%	22 14%	17 19%	6 3%	11 4%	16 8%	17 7%	23 6%	33 8%	19 10%	29 9%	74 7%	22 12%	26 8%	4 6%	12 4%	8 5%	8 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?****Base: All respondents**

	Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Overseas	203	29	33	58	78	29	13	25	11	16	29	27	31	39	28	10	23	117	22	32	3	12	8	9
	9%	6%	9%	11%	10%	7%	12%	16%	12%	7%	12%	14%	13%	10%	7%	6%	7%	11%	12%	9%	4%	4%	5%	12%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
North East	300 14%	300 100%	215 53%	218 60%	214 60%	212 51%	210 52%	211 43%	210 34%	207 43%	190 68%	158 91%	148 96%	83 41%
North West	406 18%	215 72%	406 100%	217 59%	215 60%	215 52%	209 52%	212 43%	210 34%	207 43%	192 69%	160 92%	148 96%	88 43%
Yorkshire and the Humber	365 17%	218 73%	217 53%	365 100%	219 61%	215 52%	211 52%	212 43%	211 34%	206 42%	190 68%	159 91%	148 96%	81 40%
East Midlands	357 16%	214 71%	215 53%	219 60%	357 100%	219 53%	212 53%	209 43%	214 35%	207 43%	190 68%	159 91%	148 96%	83 41%
West Midlands	416 19%	212 71%	215 53%	215 59%	219 61%	416 100%	212 53%	216 44%	214 35%	208 43%	193 69%	162 93%	148 96%	85 42%
East of England	402 18%	210 70%	209 51%	211 58%	212 59%	212 51%	402 100%	212 43%	218 35%	207 43%	189 68%	159 91%	148 96%	87 43%
London	490 22%	211 70%	212 52%	212 58%	209 59%	216 52%	212 53%	490 100%	238 39%	206 42%	190 68%	160 92%	147 95%	97 48%
South East	618 28%	210 70%	210 52%	211 58%	214 60%	214 51%	218 54%	238 49%	618 100%	214 44%	192 69%	162 93%	150 97%	89 44%
South West	487 22%	207 69%	207 51%	206 56%	207 58%	208 50%	207 51%	206 42%	214 35%	487 100%	191 68%	159 91%	148 96%	83 41%
Wales	280 13%	190 63%	192 47%	190 52%	190 53%	193 46%	189 47%	190 39%	192 31%	191 39%	280 100%	157 90%	149 97%	82 40%
Scotland	174 8%	158 53%	160 39%	159 44%	159 45%	162 39%	159 40%	160 33%	162 26%	159 33%	157 56%	174 100%	140 91%	78 38%
Northern Ireland	154 7%	148 49%	148 36%	148 41%	148 41%	148 36%	148 37%	147 30%	150 24%	148 30%	149 53%	140 80%	154 100%	77 38%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?****Base: All respondents**

	Region (Q3)													
				York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land		South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
	Total	North East	North West					London						
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Overseas	203	83	88	81	83	85	87	97	89	83	82	78	77	203
	9%	28%	22%	22%	23%	20%	22%	20%	14%	17%	29%	45%	50%	100%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
North East	300 14%	136 18%	73 21%	50 20%	46 16%	16 17%	18 15%	50 12%	62 15%	35 41%	8 8%	12 27%	39 16%	29 14%	13 45%	24 25%	34 23%	32 10%	38 15%	31 13%
North West	406 18%	174 23%	91 26%	53 21%	59 21%	18 19%	20 16%	71 17%	84 20%	39 45%	21 20%	13 29%	46 19%	39 19%	13 45%	27 28%	42 28%	51 16%	54 21%	46 19%
Yorkshire and the Humber	365 17%	151 20%	77 22%	58 23%	54 19%	11 12%	29 23%	55 13%	77 19%	35 41%	12 12%	11 24%	47 20%	42 20%	16 55%	24 25%	39 26%	44 14%	44 17%	34 14%
East Midlands	357 16%	147 19%	74 22%	53 21%	55 19%	16 17%	20 16%	65 16%	64 15%	40 47%	16 15%	15 33%	47 20%	37 18%	14 48%	24 25%	35 24%	51 16%	44 17%	31 13%
West Midlands	416 19%	174 23%	80 23%	67 26%	57 20%	18 19%	29 23%	81 20%	79 19%	41 48%	20 19%	15 33%	57 24%	46 22%	15 52%	26 27%	36 24%	46 14%	50 19%	47 20%
East of England	402 18%	154 20%	83 24%	59 23%	51 18%	14 15%	26 21%	66 16%	79 19%	37 43%	18 17%	13 29%	56 23%	40 19%	18 62%	25 26%	42 28%	68 21%	62 24%	47 20%
London	490 22%	219 29%	120 35%	72 28%	79 28%	25 27%	35 28%	106 26%	109 26%	46 53%	12 12%	14 31%	58 24%	63 30%	17 59%	40 42%	58 39%	44 14%	61 23%	46 19%
South East	618 28%	232 30%	109 32%	77 30%	73 26%	27 29%	33 27%	104 25%	123 30%	39 45%	25 24%	14 31%	71 30%	48 23%	19 66%	39 41%	54 36%	72 22%	68 26%	80 34%
South West	487 22%	179 23%	86 25%	64 25%	48 17%	19 20%	35 28%	75 18%	104 25%	42 49%	16 15%	16 36%	57 24%	47 23%	16 55%	28 29%	43 29%	69 21%	60 23%	55 23%
Wales	280 13%	128 17%	66 19%	46 18%	38 13%	13 14%	16 13%	45 11%	59 14%	37 43%	8 8%	11 24%	40 17%	30 14%	13 45%	20 21%	31 21%	33 10%	31 12%	32 13%
Scotland	174 8%	83 11%	53 15%	26 10%	24 8%	10 11%	10 8%	28 7%	37 9%	33 38%	4 4%	7 16%	25 10%	19 9%	14 48%	16 17%	19 13%	15 5%	21 8%	22 9%
Northern Ireland	154 7%	78 10%	51 15%	25 10%	22 8%	8 9%	9 7%	23 6%	33 8%	30 35%	4 4%	6 13%	24 10%	16 8%	12 41%	13 14%	19 13%	14 4%	19 7%	16 7%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Overseas	203	123	69	25	60	46	13	50	31	30	3	15	29	32	5	21	22	8	24	21
	9%	16%	20%	10%	21%	49%	10%	12%	8%	35%	3%	33%	12%	15%	17%	22%	15%	2%	9%	9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
North East	300	286	7	251	34
	14%	14%	14%	14%	11%
North West	406	390	8	336	48
	18%	19%	16%	19%	16%
Yorkshire and the Humber	365	347	8	310	45
	17%	17%	16%	18%	15%
East Midlands	357	341	8	289	47
	16%	16%	16%	16%	16%
West Midlands	416	396	10	346	51
	19%	19%	20%	20%	17%
East of England	402	382	8	334	51
	18%	18%	16%	19%	17%
London	490	470	12	420	54
	22%	22%	24%	24%	18%
South East	618	588	13	501	81
	28%	28%	26%	28%	27%
South West	487	469	8	405	59
	22%	22%	16%	23%	20%
Wales	280	270	5	236	33
	13%	13%	10%	13%	11%
Scotland	174	165	5	147	21
	8%	8%	10%	8%	7%
Northern Ireland	154	146	4	130	20
	7%	7%	8%	7%	7%

## Charities Survey

ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 3

**Q3. Where does your charity operate?**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Overseas	203	198	3	168	25
		9%	9%	6%	9%
				8%	



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Vice chair	Treasurer	Secretary	Other	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Education/ training	764 35%	172 34%	112 31%	179 35%	278 37%	128 32%	39 36%	68 43%	43 48%	62 29%	98 40%	88 45%	78 34%	132 35%	153 36%	53 29%	100 31%	372 35%	65 35%	123 36%	23 32%	94 32%	52 35%	33 44%
Arts/ culture/ heritage	413 19%	107 21%	76 21%	107 21%	112 15%	57 14%	21 20%	20 13%	14 16%	33 15%	46 19%	36 18%	41 18%	72 19%	96 22%	32 18%	57 18%	173 16%	42 23%	70 20%	7 10%	54 18%	48 32%	18 24%
Religious activities	410 19%	73 14%	51 14%	112 22%	163 22%	123 31%	16 15%	16 10%	8 9%	36 17%	45 18%	29 15%	37 16%	57 15%	59 14%	29 16%	118 36%	235 22%	29 16%	45 13%	2 3%	62 21%	21 14%	14 19%
The advancement of health or saving of lives	344 16%	53 10%	41 11%	87 17%	158 21%	73 18%	24 22%	39 25%	22 24%	35 16%	40 16%	46 23%	43 19%	70 18%	61 14%	22 12%	27 8%	184 17%	22 12%	63 18%	18 25%	33 11%	13 9%	11 15%
Recreation	321 15%	120 24%	69 19%	64 13%	55 7%	30 8%	8 7%	8 5%	9 10%	19 9%	43 18%	30 15%	32 14%	52 14%	73 17%	34 19%	38 12%	128 12%	31 17%	56 16%	10 14%	53 18%	30 20%	13 17%
The prevention or relief of poverty	284 13%	49 10%	35 10%	82 16%	112 15%	61 15%	22 21%	18 11%	11 12%	27 13%	43 18%	22 11%	20 9%	51 13%	40 9%	19 10%	62 19%	169 16%	16 9%	45 13%	10 14%	25 9%	10 7%	8 11%
General charitable purposes	260 12%	74 15%	52 14%	62 12%	65 9%	31 8%	14 13%	16 10%	4 4%	21 10%	37 15%	21 11%	22 10%	43 11%	54 13%	31 17%	31 10%	135 13%	18 10%	39 11%	8 11%	32 11%	16 11%	11 15%
Disability	253 12%	44 9%	28 8%	55 11%	117 16%	45 11%	18 17%	32 20%	22 24%	23 11%	28 11%	26 13%	20 9%	57 15%	61 14%	18 10%	20 6%	136 13%	19 10%	41 12%	10 14%	20 7%	15 10%	11 15%
Environment/ conservation/ heritage	239 11%	76 15%	37 10%	54 11%	67 9%	31 8%	7 7%	20 13%	9 10%	22 10%	21 9%	15 8%	24 10%	40 10%	58 14%	25 14%	34 10%	114 11%	34 18%	37 11%	5 7%	24 8%	15 10%	10 13%
Economic/ community development/ employment	208 9%	36 7%	29 8%	49 10%	93 12%	46 12%	16 15%	22 14%	9 10%	21 10%	35 14%	22 11%	23 10%	35 9%	29 7%	19 10%	24 7%	105 10%	25 14%	39 11%	8 11%	19 6%	9 6%	3 4%
Equality/diversity	148 7%	31 6%	16 4%	29 6%	69 9%	32 8%	14 13%	18 11%	5 6%	18 8%	24 10%	16 8%	12 5%	29 8%	21 5%	11 6%	17 5%	76 7%	10 5%	26 8%	8 11%	14 5%	6 4%	7 9%
Accommodation/ housing	124 6%	5 1%	12 3%	26 5%	79 11%	30 8%	15 14%	18 11%	16 18%	7 3%	10 4%	8 4%	7 3%	21 6%	21 5%	14 8%	36 11%	71 7%	8 4%	26 8%	3 4%	10 3%	3 2%	4 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k -	£500k -	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other	
						£500k	£1m																		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Amateur sport	104 5%	22 4%	16 4%	32 6%	32 4%	17 4%	7 7%	4 3%	4 4%	17 8%	10 4%	13 7%	8 3%	9 2%	23 5%	12 7%	12 4%	49 5%	11 6%	14 4%	3 4%	15 5%	9 6%	3 4%	
Human rights or religious/racial harmony	95 4%	12 2%	9 3%	23 5%	50 7%	24 6%	9 8%	13 8%	4 4%	9 4%	11 4%	6 3%	15 7%	18 5%	20 5%	3 2%	13 4%	59 5%	6 3%	13 4%	3 4%	10 3%	2 1%	1 1%	
Overseas aid/ famine relief	94 4%	16 3%	15 4%	27 5%	34 5%	21 5%	4 4%	6 4%	3 3%	8 4%	12 5%	14 7%	11 5%	19 5%	17 4%	3 2%	10 3%	60 6%	6 3%	10 3%	1 1%	10 3%	4 3%	2 3%	
Science and technology	86 4%	19 4%	15 4%	15 3%	36 5%	11 3%	8 7%	9 6%	8 9%	2 1%	13 5%	10 5%	9 4%	16 4%	12 3%	8 4%	16 5%	34 3%	16 9%	14 4%	4 6%	11 4%	3 2%	4 5%	
Animal welfare	45 2%	9 2%	6 2%	12 2%	15 2%	11 3%	2 2%	- -	2 2%	4 2%	5 2%	2 1%	7 3%	12 3%	6 1%	5 3%	4 1%	22 2%	5 3%	7 2%	1 1%	7 2%	1 1%	2 3%	
Armed forces/ emergency service efficiency	29 1%	6 1%	4 1%	5 1%	14 2%	6 2%	3 3%	2 1%	3 3%	3 1%	5 2%	7 4%	3 1%	3 1%	3 1%	2 1%	3 1%	12 1%	2 1%	11 3%	2 3%	- -	- -	2 3%	
Other charitable purposes	238 11%	61 12%	49 14%	57 11%	62 8%	27 7%	11 10%	16 10%	8 9%	22 10%	38 16%	14 7%	25 11%	50 13%	36 8%	25 14%	28 9%	116 11%	20 11%	33 10%	8 11%	31 11%	17 11%	12 16%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Education/ training	764 35%	136 45%	174 43%	151 41%	147 41%	174 42%	154 38%	219 45%	232 38%	179 37%	128 46%	83 48%	78 51%	123 61%
Arts/ culture/ heritage	413 19%	62 21%	84 21%	77 21%	64 18%	79 19%	79 20%	109 22%	123 20%	104 21%	59 21%	37 21%	33 21%	31 15%
Religious activities	410 19%	50 17%	71 17%	55 15%	65 18%	81 19%	66 16%	106 22%	104 17%	75 15%	45 16%	28 16%	23 15%	50 25%
The advancement of health or saving of lives	344 16%	73 24%	91 22%	77 21%	74 21%	80 19%	83 21%	120 24%	109 18%	86 18%	66 24%	53 30%	51 33%	69 34%
Recreation	321 15%	32 11%	51 13%	44 12%	51 14%	46 11%	68 17%	44 9%	72 12%	69 14%	33 12%	15 9%	14 9%	8 4%
The prevention or relief of poverty	284 13%	46 15%	59 15%	54 15%	55 15%	57 14%	51 13%	79 16%	73 12%	48 10%	38 14%	24 14%	22 14%	60 30%
General charitable purposes	260 12%	38 13%	54 13%	44 12%	44 12%	50 12%	62 15%	61 12%	68 11%	60 12%	31 11%	21 12%	19 12%	24 12%
Disability	253 12%	50 17%	53 13%	58 16%	53 15%	67 16%	59 15%	72 15%	77 12%	64 13%	46 16%	26 15%	25 16%	25 12%
Environment/ conservation/ heritage	239 11%	39 13%	46 11%	47 13%	47 13%	57 14%	56 14%	58 12%	71 11%	57 12%	40 14%	25 14%	24 16%	29 14%
Economic/ community development/ employment	208 9%	29 10%	39 10%	42 12%	37 10%	46 11%	40 10%	63 13%	48 8%	47 10%	30 11%	19 11%	16 10%	32 16%
Equality/diversity	148 7%	34 11%	42 10%	39 11%	35 10%	36 9%	42 10%	58 12%	54 9%	43 9%	31 11%	19 11%	19 12%	22 11%
Accommodation/ housing	124 6%	18 6%	20 5%	29 8%	20 6%	29 7%	26 6%	35 7%	33 5%	35 7%	16 6%	10 6%	9 6%	13 6%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Amateur sport	104 5%	8 3%	21 5%	12 3%	16 4%	20 5%	18 4%	12 2%	25 4%	16 3%	8 3%	4 2%	4 3%	3 1%
Human rights or religious/racial harmony	95 4%	24 8%	27 7%	24 7%	24 7%	26 6%	25 6%	40 8%	39 6%	28 6%	20 7%	16 9%	13 8%	21 10%
Overseas aid/ famine relief	94 4%	16 5%	18 4%	11 3%	16 4%	18 4%	14 3%	25 5%	27 4%	19 4%	13 5%	10 6%	8 5%	46 23%
Science and technology	86 4%	35 12%	39 10%	35 10%	40 11%	41 10%	37 9%	46 9%	39 6%	42 9%	37 13%	33 19%	30 19%	30 15%
Animal welfare	45 2%	12 4%	13 3%	11 3%	15 4%	15 4%	13 3%	14 3%	14 2%	16 3%	11 4%	7 4%	6 4%	15 7%
Armed forces/ emergency service efficiency	29 1%	13 4%	13 3%	16 4%	14 4%	15 4%	18 4%	17 3%	19 3%	16 3%	13 5%	14 8%	12 8%	5 2%
Other charitable purposes	238 11%	31 10%	46 11%	34 9%	31 9%	47 11%	47 12%	46 9%	80 13%	55 11%	32 11%	22 13%	16 10%	21 10%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Preven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Amat- eur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ commu- nity dev- elop- ment/ employ- ment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Education/ training	764 35%	764 100%	154 45%	91 36%	129 45%	53 56%	42 34%	109 27%	171 41%	65 76%	45 43%	21 47%	92 38%	116 56%	12 41%	57 60%	102 69%	133 41%	103 40%	65 27%
Arts/ culture/ heritage	413 19%	171 22%	46 13%	31 12%	31 11%	11 12%	11 9%	35 9%	413 100%	30 35%	36 35%	9 20%	85 36%	49 24%	7 24%	17 18%	38 26%	111 35%	55 21%	23 10%
Religious activities	410 19%	109 14%	42 12%	25 10%	78 27%	49 52%	22 18%	410 100%	35 8%	5 6%	10 10%	4 9%	21 9%	32 15%	3 10%	37 39%	30 20%	34 11%	56 22%	20 8%
The advancement of health or saving of lives	344 16%	154 20%	344 100%	90 36%	91 32%	36 38%	37 30%	42 10%	46 11%	27 31%	34 33%	9 20%	31 13%	63 30%	7 24%	29 31%	53 36%	48 15%	66 25%	29 12%
Recreation	321 15%	133 17%	48 14%	45 18%	21 7%	6 6%	8 6%	34 8%	111 27%	16 19%	65 63%	7 16%	55 23%	55 26%	2 7%	9 9%	39 26%	321 100%	60 23%	28 12%
The prevention or relief of poverty	284 13%	129 17%	91 26%	58 23%	284 100%	57 61%	59 48%	78 19%	31 8%	6 7%	15 14%	7 16%	28 12%	74 36%	8 28%	34 36%	50 34%	21 7%	59 23%	31 13%
General charitable purposes	260 12%	103 13%	66 19%	54 21%	59 21%	29 31%	18 15%	56 14%	55 13%	11 13%	23 22%	9 20%	33 14%	47 23%	5 17%	26 27%	46 31%	60 19%	260 100%	33 14%
Disability	253 12%	91 12%	90 26%	253 100%	58 20%	19 20%	36 29%	25 6%	31 8%	13 15%	31 30%	10 22%	24 10%	44 21%	9 31%	25 26%	52 35%	45 14%	54 21%	28 12%
Environment/ conservation/ heritage	239 11%	92 12%	31 9%	24 9%	28 10%	16 17%	11 9%	21 5%	85 21%	26 30%	20 19%	19 42%	239 100%	52 25%	2 7%	20 21%	28 19%	55 17%	33 13%	15 6%
Economic/ community development/ employment	208 9%	116 15%	63 18%	44 17%	74 26%	23 24%	28 23%	32 8%	49 12%	12 14%	27 26%	9 20%	52 22%	208 100%	7 24%	34 36%	59 40%	55 17%	47 18%	23 10%
Equality/diversity	148 7%	102 13%	53 15%	52 21%	50 18%	18 19%	22 18%	30 7%	38 9%	12 14%	18 17%	7 16%	28 12%	59 28%	6 21%	50 53%	148 100%	39 12%	46 18%	23 10%
Accommodation/ housing	124 6%	42 5%	37 11%	36 14%	59 21%	12 13%	124 100%	22 5%	11 3%	3 3%	7 7%	2 4%	11 5%	28 13%	8 28%	19 20%	22 15%	8 2%	18 7%	13 5%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Education/ training	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and technology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Amateur sport	104 5%	45 6%	34 10%	31 12%	15 5%	4 4%	7 6%	10 2%	36 9%	10 12%	104 100%	5 11%	20 8%	27 13%	3 10%	4 4%	18 12%	65 20%	23 9%	11 5%
Human rights or religious/racial harmony	95 4%	57 7%	29 8%	25 10%	34 12%	27 29%	19 15%	37 9%	17 4%	6 7%	4 4%	5 11%	20 8%	34 16%	4 14%	95 100%	50 34%	9 3%	26 10%	14 6%
Overseas aid/ famine relief	94 4%	53 7%	36 10%	19 8%	57 20%	94 100%	12 10%	49 12%	11 3%	4 5%	4 4%	6 13%	16 7%	23 11%	2 7%	27 28%	18 12%	6 2%	29 11%	7 3%
Science and technology	86 4%	65 9%	27 8%	13 5%	6 2%	4 4%	3 2%	5 1%	30 7%	86 100%	10 10%	9 20%	26 11%	12 6%	4 14%	6 6%	12 8%	16 5%	11 4%	7 3%
Animal welfare	45 2%	21 3%	9 3%	10 4%	7 2%	6 6%	2 2%	4 1%	9 2%	9 10%	5 5%	45 100%	19 8%	9 4%	1 3%	5 5%	7 5%	7 2%	9 3%	5 2%
Armed forces/ emergency service efficiency	29 1%	12 2%	7 2%	9 4%	8 3%	2 2%	8 6%	3 1%	7 2%	4 5%	3 3%	1 2%	2 1%	7 3%	29 100%	4 4%	6 4%	2 1%	5 2%	3 1%
Other charitable purposes	238 11%	65 9%	29 8%	28 11%	31 11%	7 7%	13 10%	20 5%	23 6%	7 8%	11 11%	5 11%	15 6%	23 11%	3 10%	14 15%	23 16%	28 9%	33 13%	238 100%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Education/ training	764 35%	722 34%	20 40%	622 35%	90 30%
Arts/ culture/ heritage	413 19%	390 19%	15 30%	326 18%	64 22%
Religious activities	410 19%	391 19%	8 16%	319 18%	58 20%
The advancement of health or saving of lives	344 16%	333 16%	8 16%	291 16%	37 13%
Recreation	321 15%	306 15%	5 10%	243 14%	49 17%
The prevention or relief of poverty	284 13%	273 13%	8 16%	237 13%	28 9%
General charitable purposes	260 12%	245 12%	5 10%	201 11%	39 13%
Disability	253 12%	243 12%	4 8%	211 12%	29 10%
Environment/ conservation/ heritage	239 11%	233 11%	2 4%	193 11%	33 11%
Economic/ community development/ employment	208 9%	203 10%	5 10%	185 10%	17 6%
Equality/diversity	148 7%	143 7%	3 6%	125 7%	16 5%
Accommodation/ housing	124 6%	120 6%	3 6%	109 6%	11 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 4

**Q4. Which of the below best describes the part of the charity sector in which your charity works?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Amateur sport	104 5%	101 5%	2 4%	89 5%	7 2%
Human rights or religious/racial harmony	95 4%	92 4%	2 4%	80 5%	11 4%
Overseas aid/ famine relief	94 4%	90 4%	2 4%	72 4%	17 6%
Science and technology	86 4%	85 4%	- -	79 4%	3 1%
Animal welfare	45 2%	43 2%	2 4%	38 2%	3 1%
Armed forces/ emergency service efficiency	29 1%	29 1%	- -	27 2%	2 1%
Other charitable purposes	238 11%	228 11%	4 8%	190 11%	34 11%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 5

**Q5a. Which of the following describes your role within the charity? If you are involved in more than one charity, please think about your role within the charity that takes up most of your time.**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k- £500k	£500k- £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mana- gement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Trustee	1074	204	147	273	407	201	62	97	47	127	119	93	108	196	189	83	159	1074	-	-	-	-	-	-
	49%	40%	41%	54%	54%	51%	58%	62%	52%	59%	49%	47%	47%	51%	44%	46%	49%	100%	-	-	-	-	-	-
Board or Management Committee Member	185	36	34	36	73	35	7	20	11	14	10	23	15	40	39	17	27	-	185	-	-	-	-	-
	8%	7%	9%	7%	10%	9%	7%	13%	12%	7%	4%	12%	7%	10%	9%	9%	8%	-	100%	-	-	-	-	-
Chair	345	73	56	79	136	74	24	19	19	27	52	29	37	58	67	27	48	-	-	345	-	-	-	-
	16%	14%	16%	16%	18%	19%	22%	12%	21%	13%	21%	15%	16%	15%	16%	15%	15%	-	-	100%	-	-	-	-
Vice chair	72	13	15	14	27	11	4	6	6	5	7	2	11	15	15	4	13	-	-	-	72	-	-	-
	3%	3%	4%	3%	4%	3%	4%	4%	7%	2%	3%	1%	5%	4%	3%	2%	4%	-	-	-	100%	-	-	-
Treasurer	294	92	65	76	61	47	6	7	1	22	31	24	31	39	70	33	44	-	-	-	-	294	-	-
	13%	18%	18%	15%	8%	12%	6%	4%	1%	10%	13%	12%	13%	10%	16%	18%	14%	-	-	-	-	100%	-	-
Secretary	150	67	29	21	29	19	3	4	3	13	15	19	18	21	32	12	20	-	-	-	-	-	150	-
	7%	13%	8%	4%	4%	5%	3%	3%	3%	6%	6%	10%	8%	6%	7%	7%	6%	-	-	-	-	-	100%	-
Other	75	24	14	9	19	11	1	4	3	5	10	6	9	12	16	5	12	-	-	-	-	-	-	75
	3%	5%	4%	2%	3%	3%	1%	3%	3%	2%	4%	3%	4%	3%	4%	3%	4%	-	-	-	-	-	-	100%
Not sure	5	1	-	-	-	-	-	-	-	1	1	-	1	-	1	-	1	-	-	-	-	-	-	-
	*	*	-	-	-	-	-	-	-	*	*	-	*	-	*	-	*	-	-	-	-	-	-	-

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 5

**Q5a. Which of the following describes your role within the charity? If you are involved in more than one charity, please think about your role within the charity that takes up most of your time.**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Trustee	1074 49%	147 49%	197 49%	178 49%	176 49%	212 51%	193 48%	272 56%	306 50%	246 51%	137 49%	84 48%	74 48%	117 58%
Board or Management Committee Member	185 8%	34 11%	42 10%	39 11%	38 11%	42 10%	41 10%	44 9%	58 9%	50 10%	32 11%	24 14%	22 14%	22 11%
Chair	345 16%	52 17%	60 15%	65 18%	56 16%	64 15%	72 18%	80 16%	87 14%	82 17%	43 15%	29 17%	26 17%	32 16%
Vice chair	72 3%	9 3%	17 4%	13 4%	9 3%	16 4%	15 4%	10 2%	20 3%	20 4%	9 3%	5 3%	4 3%	3 1%
Treasurer	294 13%	29 10%	48 12%	29 8%	43 12%	43 10%	43 11%	38 8%	84 14%	46 9%	30 11%	13 7%	12 8%	12 6%
Secretary	150 7%	17 6%	26 6%	22 6%	18 5%	23 6%	20 5%	26 5%	41 7%	27 6%	20 7%	9 5%	8 5%	8 4%
Other	75 3%	12 4%	16 4%	19 5%	17 5%	12 3%	17 4%	20 4%	22 4%	16 3%	9 3%	10 6%	8 5%	9 4%
Not sure	5 *	- -	- -	- -	- -	4 1%	1 *	- -	- -	- -	- -	- -	- -	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 5

**Q5a. Which of the following describes your role within the charity? If you are involved in more than one charity, please think about your role within the charity that takes up most of your time.**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Trustee	1074	372	184	136	169	60	71	235	173	34	49	22	114	105	12	59	76	128	135	116
	49%	49%	53%	54%	60%	64%	57%	57%	42%	40%	47%	49%	48%	50%	41%	62%	51%	40%	52%	49%
Board or Management Committee Member	185	65	22	19	16	6	8	29	42	16	11	5	34	25	2	6	10	31	18	20
	8%	9%	6%	8%	6%	6%	6%	7%	10%	19%	11%	11%	14%	12%	7%	6%	7%	10%	7%	8%
Chair	345	123	63	41	45	10	26	45	70	14	14	7	37	39	11	13	26	56	39	33
	16%	16%	18%	16%	16%	11%	21%	11%	17%	16%	13%	16%	15%	19%	38%	14%	18%	17%	15%	14%
Vice chair	72	23	18	10	10	1	3	2	7	4	3	1	5	8	2	3	8	10	8	8
	3%	3%	5%	4%	4%	1%	2%	*	2%	5%	3%	2%	2%	4%	7%	3%	5%	3%	3%	3%
Treasurer	294	94	33	20	25	10	10	62	54	11	15	7	24	19	-	10	14	53	32	31
	13%	12%	10%	8%	9%	11%	8%	15%	13%	13%	14%	16%	10%	9%	-	11%	9%	17%	12%	13%
Secretary	150	52	13	15	10	4	3	21	48	3	9	1	15	9	-	2	6	30	16	17
	7%	7%	4%	6%	4%	4%	2%	5%	12%	3%	9%	2%	6%	4%	-	2%	4%	9%	6%	7%
Other	75	33	11	11	8	2	3	14	18	4	3	2	10	3	2	1	7	13	11	12
	3%	4%	3%	4%	3%	2%	2%	3%	4%	5%	3%	4%	4%	1%	7%	1%	5%	4%	4%	5%
Not sure	5	2	-	1	1	1	-	2	1	-	-	-	-	-	-	1	1	-	1	1
	*	*	-	*	*	1%	-	*	*	-	-	-	-	-	-	1%	1%	-	*	*

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 5

**Q5a. Which of the following describes your role within the charity? If you are involved in more than one charity, please think about your role within the charity that takes up most of your time.**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Trustee	1074 49%	1036 49%	11 22%	859 49%	146 49%
Board or Management Committee Member	185 8%	167 8%	11 22%	144 8%	31 10%
Chair	345 16%	340 16%	3 6%	324 18%	9 3%
Vice chair	72 3%	72 3%	- -	67 4%	2 1%
Treasurer	294 13%	285 14%	3 6%	218 12%	54 18%
Secretary	150 7%	138 7%	8 16%	115 6%	26 9%
Other	75 3%	55 3%	13 26%	43 2%	27 9%
Not sure	5 *	1 *	1 2%	1 *	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 6

**Q5b. A charity trustee is one of the group of people responsible for directing and governing a charity. Are you a charity trustee?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
						£100k -	£500k -	£1m- £5m		Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Yes	2094	482	346	488	726	387	102	150	87	209	231	184	221	365	405	172	307	1036	167	340	72	285	138	55
	95%	95%	96%	96%	97%	97%	95%	96%	97%	98%	94%	94%	96%	96%	94%	95%	95%	96%	90%	99%	100%	97%	92%	73%
No	50	11	3	10	19	8	2	6	3	3	6	7	5	9	9	3	8	11	11	3	-	3	8	13
	2%	2%	1%	2%	3%	2%	2%	4%	3%	1%	2%	4%	2%	2%	2%	2%	2%	1%	6%	1%	-	1%	5%	17%
Not sure	56	17	11	10	7	3	3	1	-	2	8	5	4	7	15	6	9	27	7	2	-	6	4	7
	3%	3%	3%	2%	1%	1%	3%	1%	-	1%	3%	3%	2%	2%	3%	3%	3%	3%	4%	1%	-	2%	3%	9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 6

**Q5b. A charity trustee is one of the group of people responsible for directing and governing a charity. Are you a charity trustee?****Base: All respondents**

	Region (Q3)													
		North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Yes	2094 95%	286 95%	390 96%	347 95%	341 96%	396 95%	382 95%	470 96%	588 95%	469 96%	270 96%	165 95%	146 95%	198 98%
No	50 2%	7 2%	8 2%	8 2%	8 2%	10 2%	8 2%	12 2%	13 2%	8 2%	5 2%	5 3%	4 3%	3 1%
Not sure	56 3%	7 2%	8 2%	10 3%	8 2%	10 2%	12 3%	8 2%	17 3%	10 2%	5 2%	4 2%	4 3%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 6

**Q5b. A charity trustee is one of the group of people responsible for directing and governing a charity. Are you a charity trustee?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Yes	2094 95%	722 95%	333 97%	243 96%	273 96%	90 96%	120 97%	391 95%	390 94%	85 99%	101 97%	43 96%	233 97%	203 98%	29 100%	92 97%	143 97%	306 95%	245 94%	228 96%
No	50 2%	20 3%	8 2%	4 2%	8 3%	2 2%	3 2%	8 2%	15 4%	- -	2 2%	2 4%	2 1%	5 2%	- -	2 2%	3 2%	5 2%	5 2%	4 2%
Not sure	56 3%	22 3%	3 1%	6 2%	3 1%	2 2%	1 1%	11 3%	8 2%	1 1%	1 1%	- -	4 2%	- -	- -	1 1%	2 1%	10 3%	10 4%	6 3%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 6

**Q5b. A charity trustee is one of the group of people responsible for directing and governing a charity. Are you a charity trustee?**  
**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Yes	2094	2094	-	1747	242
	95%	100%	-	99%	82%
No	50	-	50	15	34
	2%	-	100%	1%	11%
Not sure	56	-	-	9	20
	3%	-	-	1%	7%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 7

**Q5c. Are you responsible for directing and governing a charity?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
						£100k -	£500k -	£1m-										Board or Man- age- ment Comm- ittee						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£500k	£1m	£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Yes	1771 81%	377 74%	274 76%	409 81%	674 90%	352 88%	100 93%	138 88%	84 93%	178 83%	197 80%	151 77%	190 83%	311 82%	342 80%	143 79%	259 80%	859 80%	144 78%	324 94%	67 93%	218 74%	115 77%	43 57%
No	296 13%	87 17%	60 17%	71 14%	58 8%	36 9%	4 4%	14 9%	4 4%	27 13%	32 13%	35 18%	27 12%	43 11%	55 13%	27 15%	50 15%	146 14%	31 17%	9 3%	2 3%	54 18%	26 17%	27 36%
Not sure	133 6%	46 9%	26 7%	28 6%	20 3%	10 3%	3 3%	5 3%	2 2%	9 4%	16 7%	10 5%	13 6%	27 7%	32 7%	11 6%	15 5%	69 6%	10 5%	12 3%	3 4%	22 7%	9 6%	5 7%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 7

**Q5c. Are you responsible for directing and governing a charity?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Yes	1771 81%	251 84%	336 83%	310 85%	289 81%	346 83%	334 83%	420 86%	501 81%	405 83%	236 84%	147 84%	130 84%	168 83%
No	296 13%	34 11%	48 12%	45 12%	47 13%	51 12%	51 13%	54 11%	81 13%	59 12%	33 12%	21 12%	20 13%	25 12%
Not sure	133 6%	15 5%	22 5%	10 3%	21 6%	19 5%	17 4%	16 3%	36 6%	23 5%	11 4%	6 3%	4 3%	10 5%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 7

**Q5c. Are you responsible for directing and governing a charity?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Yes	1771 81%	622 81%	291 85%	211 83%	237 83%	72 77%	109 88%	319 78%	326 79%	79 92%	89 86%	38 84%	193 81%	185 89%	27 93%	80 84%	125 84%	243 76%	201 77%	190 80%
No	296 13%	90 12%	37 11%	29 11%	28 10%	17 18%	11 9%	58 14%	64 15%	3 3%	7 7%	3 7%	33 14%	17 8%	2 7%	11 12%	16 11%	49 15%	39 15%	34 14%
Not sure	133 6%	52 7%	16 5%	13 5%	19 7%	5 5%	4 3%	33 8%	23 6%	4 5%	8 8%	4 9%	13 5%	6 3%	- -	4 4%	7 5%	29 9%	20 8%	14 6%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 7

**Q5c. Are you responsible for directing and governing a charity?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Yes	1771	1747	15	1771	-
	81%	83%	30%	100%	-
No	296	242	34	-	296
	13%	12%	68%	-	100%
Not sure	133	105	1	-	-
	6%	5%	2%	-	-

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

		Annual Income (Q1)								Years Operating (Q2)									Role (Q5a)						
																			Trus- tee	Board or Man- age- ment Comm- ittee Member					
																					Chair	Vice chair	Trea- surer	Sec- retary	Other
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k - £1m	£1m- £5m	£5m - Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years								
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.		1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40
NET: Statement A	(0-4)	468 36%	114 37%	76 34%	117 41%	142 31%	82 32%	21 32%	25 30%	14 29%	47 38%	49 32%	35 30%	44 31%	84 38%	93 39%	43 36%	73 38%	237 37%	35 32%	63 33%	18 40%	71 37%	28 32%	15 38%
NET: Statement A	(0-3)	369 28%	93 30%	61 27%	91 32%	108 24%	60 24%	15 23%	23 28%	10 21%	40 32%	40 26%	28 24%	36 25%	62 28%	73 30%	33 28%	57 30%	183 29%	25 23%	55 29%	13 29%	52 27%	26 30%	14 35%
0 - Statement A		96 7%	33 11%	16 7%	28 10%	15 3%	8 3%	2 3%	3 4%	2 4%	10 8%	10 7%	12 10%	10 7%	18 8%	14 6%	6 5%	16 8%	50 8%	4 4%	16 8%	3 7%	15 8%	6 7%	2 5%
1 - Statement A		57 4%	15 5%	7 3%	9 3%	23 5%	13 5%	5 8%	4 5%	1 2%	7 6%	7 5%	3 3%	4 3%	8 4%	15 6%	5 4%	8 4%	34 5%	2 2%	10 5%	- -	6 3%	5 6%	- -
2 - Statement A		113 9%	24 8%	23 10%	30 10%	30 7%	14 5%	8 12%	5 6%	3 6%	14 11%	12 8%	2 2%	15 10%	21 9%	23 10%	10 8%	16 8%	54 8%	9 8%	17 9%	2 4%	19 10%	7 8%	4 10%
3 - Statement A		103 8%	21 7%	15 7%	24 8%	40 9%	25 10%	- -	11 13%	4 8%	9 7%	11 7%	11 9%	7 5%	15 7%	21 9%	12 10%	17 9%	45 7%	10 9%	12 6%	8 18%	12 6%	8 9%	8 20%
4 - Statement A		99 8%	21 7%	15 7%	26 9%	34 8%	22 9%	6 9%	2 2%	4 8%	7 6%	9 6%	7 6%	8 6%	22 10%	20 8%	10 8%	16 8%	54 8%	10 9%	8 4%	5 11%	19 10%	2 2%	1 3%
5 - Neither/ nor		325 25%	89 29%	46 21%	71 25%	107 24%	69 27%	17 26%	11 13%	10 21%	25 20%	44 29%	30 26%	38 26%	55 25%	51 21%	30 25%	52 27%	162 25%	23 21%	50 26%	11 24%	47 25%	21 24%	9 23%
6 - Statement B		87 7%	17 5%	14 6%	26 9%	30 7%	18 7%	4 6%	5 6%	3 6%	13 10%	6 4%	7 6%	8 6%	13 6%	16 7%	8 7%	16 8%	46 7%	10 9%	5 3%	- -	14 7%	9 10%	3 8%
7 - Statement B		129 10%	24 8%	30 13%	19 7%	52 12%	24 9%	8 12%	11 13%	9 19%	11 9%	16 11%	13 11%	15 10%	24 11%	21 9%	15 13%	14 7%	54 8%	13 12%	19 10%	5 11%	24 13%	11 13%	3 8%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k- £500k	£500k- £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manage- ment Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other		
		Member	Chair																						
Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40	
8 - Statement B	133 10%	28 9%	26 12%	25 9%	53 12%	26 10%	6 9%	14 17%	7 15%	12 10%	14 9%	14 12%	18 13%	21 9%	25 10%	12 10%	17 9%	65 10%	10 9%	21 11%	4 9%	20 10%	7 8%	6 15%	
9 - Statement B	82 6%	19 6%	18 8%	11 4%	33 7%	15 6%	3 5%	12 14%	3 6%	6 5%	12 8%	10 9%	5 3%	15 7%	18 7%	4 3%	12 6%	41 6%	6 5%	15 8%	4 9%	7 4%	9 10%	-	
10 - Statement B	85 6%	19 6%	13 6%	18 6%	35 8%	21 8%	7 11%	5 6%	2 4%	11 9%	10 7%	7 6%	16 11%	10 5%	17 7%	6 5%	8 4%	35 5%	14 13%	18 9%	3 7%	8 4%	3 3%	4 10%	
NET: Statement B	(7-10)	429 33%	90 29%	87 39%	73 25%	173 38%	86 34%	24 36%	42 51%	21 44%	40 32%	52 34%	44 38%	54 38%	70 32%	81 34%	37 31%	51 27%	195 30%	43 39%	73 38%	16 36%	59 31%	30 34%	13 33%
NET: Statement B	(6-10)	516 39%	107 35%	101 45%	99 34%	203 45%	104 41%	28 42%	47 57%	24 50%	53 42%	58 38%	51 44%	62 43%	83 37%	97 40%	45 38%	67 35%	241 38%	53 48%	78 41%	16 36%	73 38%	39 44%	16 40%
Mean		5.11	4.87	5.30	4.77	5.51	5.40	5.38	5.87	5.60	5.04	5.22	5.37	5.41	4.99	5.12	5.05	4.86	4.99	5.68	5.28	5.24	4.95	5.16	5.20
Standard deviation		2.77	2.86	2.81	2.76	2.67	2.61	2.81	2.84	2.51	2.93	2.77	2.83	2.86	2.72	2.84	2.56	2.68	2.77	2.71	3.00	2.71	2.63	2.75	2.71
Standard error		0.08	0.16	0.19	0.16	0.13	0.16	0.35	0.31	0.36	0.26	0.23	0.26	0.24	0.18	0.18	0.24	0.19	0.11	0.26	0.22	0.40	0.19	0.29	0.43

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.															
Base		1309	183	245	215	213	245	244	278	363	302	171	100	88	120
NET: Statement A	(0-4)	468 36%	68 37%	93 38%	78 36%	76 36%	89 36%	83 34%	84 30%	137 38%	100 33%	55 32%	31 31%	27 31%	39 33%
NET: Statement A	(0-3)	369 28%	54 30%	70 29%	64 30%	58 27%	69 28%	70 29%	68 24%	108 30%	76 25%	43 25%	23 23%	20 23%	31 26%
0 - Statement A		96 7%	11 6%	18 7%	14 7%	13 6%	12 5%	22 9%	12 4%	23 6%	11 4%	8 5%	3 3%	3 3%	8 7%
1 - Statement A		57 4%	9 5%	12 5%	7 3%	6 3%	12 5%	4 2%	14 5%	13 4%	12 4%	7 4%	2 2%	2 2%	6 5%
2 - Statement A		113 9%	18 10%	19 8%	21 10%	26 12%	23 9%	25 10%	26 9%	38 10%	30 10%	15 9%	8 8%	8 9%	11 9%
3 - Statement A		103 8%	16 9%	21 9%	22 10%	13 6%	22 9%	19 8%	16 6%	34 9%	23 8%	13 8%	10 10%	7 8%	6 5%
4 - Statement A		99 8%	14 8%	23 9%	14 7%	18 8%	20 8%	13 5%	16 6%	29 8%	24 8%	12 7%	8 8%	7 8%	8 7%
5 - Neither/ nor		325 25%	41 22%	60 24%	48 22%	54 25%	66 27%	56 23%	66 24%	84 23%	69 23%	47 27%	23 23%	21 24%	25 21%
6 - Statement B		87 7%	17 9%	17 7%	18 8%	19 9%	17 7%	25 10%	28 10%	31 9%	26 9%	14 8%	11 11%	11 13%	10 8%
7 - Statement B		129 10%	17 9%	27 11%	25 12%	21 10%	28 11%	26 11%	28 10%	38 10%	35 12%	17 10%	10 10%	10 11%	13 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base		1309	183	245	215	213	245	244	278	363	302	171	100	88	120
8 - Statement B		133 10%	21 11%	27 11%	19 9%	22 10%	24 10%	27 11%	31 11%	42 12%	33 11%	19 11%	14 14%	13 15%	17 14%
9 - Statement B		82 6%	14 8%	10 4%	16 7%	13 6%	15 6%	19 8%	17 6%	17 5%	19 6%	11 6%	6 6%	4 5%	7 6%
10 - Statement B		85 6%	5 3%	11 4%	11 5%	8 4%	6 2%	8 3%	24 9%	14 4%	20 7%	8 5%	5 5%	2 2%	9 8%
NET: Statement B	(7-10)	429 33%	57 31%	75 31%	71 33%	64 30%	73 30%	80 33%	100 36%	111 31%	107 35%	55 32%	35 35%	29 33%	46 38%
NET: Statement B	(6-10)	516 39%	74 40%	92 38%	89 41%	83 39%	90 37%	105 43%	128 46%	142 39%	133 44%	69 40%	46 46%	40 45%	56 47%
Mean		5.11	5.02	4.95	5.12	5.04	4.98	5.09	5.44	4.98	5.36	5.22	5.47	5.32	5.36
Standard deviation		2.77	2.65	2.66	2.71	2.60	2.51	2.72	2.74	2.61	2.63	2.58	2.47	2.37	2.85
Standard error		0.08	0.20	0.17	0.18	0.18	0.16	0.17	0.16	0.14	0.15	0.20	0.25	0.25	0.26



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Pre- vention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.																				
Base	1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
NET: Statement A (0-4)	468 36%	149 34%	55 30%	60 41%	54 31%	16 28%	30 42%	96 37%	72 31%	12 25%	24 38%	16 52%	38 27%	40 33%	4 29%	17 31%	35 40%	63 33%	56 37%	52 37%
NET: Statement A (0-3)	369 28%	116 26%	48 26%	57 39%	44 25%	15 26%	26 37%	71 28%	45 20%	7 15%	21 33%	16 52%	32 23%	33 27%	4 29%	13 24%	32 37%	51 27%	50 33%	42 30%
0 - Statement A	96 7%	26 6%	12 6%	17 11%	8 5%	4 7%	2 3%	22 9%	11 5%	2 4%	7 11%	7 23%	7 5%	6 5%	1 7%	2 4%	9 10%	19 10%	16 11%	16 11%
1 - Statement A	57 4%	21 5%	6 3%	10 7%	9 5%	6 11%	4 6%	14 5%	5 2%	1 2%	3 5%	2 6%	6 4%	9 7%	- -	3 5%	6 7%	9 5%	5 3%	6 4%
2 - Statement A	113 9%	38 9%	14 8%	17 11%	14 8%	3 5%	10 14%	18 7%	15 7%	1 2%	8 13%	3 10%	13 9%	11 9%	2 14%	4 7%	10 11%	13 7%	17 11%	15 11%
3 - Statement A	103 8%	31 7%	16 9%	13 9%	13 7%	2 4%	10 14%	17 7%	14 6%	3 6%	3 5%	4 13%	6 4%	7 6%	1 7%	4 7%	7 8%	10 5%	12 8%	5 4%
4 - Statement A	99 8%	33 8%	7 4%	3 2%	10 6%	1 2%	4 6%	25 10%	27 12%	5 10%	3 5%	- -	6 4%	7 6%	- -	4 7%	3 3%	12 6%	6 4%	10 7%
5 - Neither/ nor	325 25%	114 26%	48 26%	33 22%	48 28%	17 30%	17 24%	73 28%	67 29%	11 23%	15 23%	9 29%	35 25%	27 22%	3 21%	19 35%	21 24%	54 28%	38 25%	37 26%
6 - Statement B	87 7%	36 8%	15 8%	8 5%	11 6%	5 9%	4 6%	16 6%	16 7%	6 13%	5 8%	- -	10 7%	9 7%	1 7%	6 11%	9 10%	18 9%	13 9%	9 6%
7 - Statement B	129 10%	39 9%	21 11%	15 10%	15 9%	5 9%	9 13%	21 8%	17 7%	6 13%	5 8%	2 6%	24 17%	12 10%	- -	3 5%	9 10%	22 12%	16 11%	16 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
8 - Statement B		133	36	22	17	21	6	6	23	23	9	6	1	19	13	3	3	3	16	14	13
		10%	8%	12%	11%	12%	11%	8%	9%	10%	19%	9%	3%	13%	11%	21%	5%	3%	8%	9%	9%
9 - Statement B		82	33	14	9	9	3	3	12	16	1	4	2	6	8	2	2	5	12	7	6
		6%	8%	8%	6%	5%	5%	4%	5%	7%	2%	6%	6%	4%	7%	14%	4%	6%	6%	5%	4%
10 - Statement B		85	33	11	6	16	5	2	16	18	3	5	1	9	13	1	5	5	5	7	8
		6%	8%	6%	4%	9%	9%	3%	6%	8%	6%	8%	3%	6%	11%	7%	9%	6%	3%	5%	6%
NET: Statement B	(7-10)	429	141	68	47	61	19	20	72	74	19	20	6	58	46	6	13	22	55	44	43
		33%	32%	37%	32%	35%	33%	28%	28%	32%	40%	31%	19%	41%	38%	43%	24%	25%	29%	29%	30%
NET: Statement B	(6-10)	516	177	83	55	72	24	24	88	90	25	25	6	68	55	7	19	31	73	57	52
		39%	40%	45%	37%	41%	42%	34%	34%	39%	52%	39%	19%	48%	45%	50%	35%	36%	38%	38%	37%
Mean		5.11	5.22	5.37	4.66	5.38	5.21	4.75	4.91	5.43	5.75	4.91	3.71	5.48	5.40	5.71	5.15	4.60	4.90	4.79	4.82
Standard deviation		2.77	2.76	2.71	2.96	2.75	2.93	2.49	2.74	2.59	2.38	3.03	3.01	2.65	2.93	3.10	2.56	2.86	2.68	2.79	2.86
Standard error		0.08	0.13	0.20	0.24	0.21	0.39	0.30	0.17	0.17	0.34	0.38	0.54	0.22	0.26	0.83	0.35	0.31	0.19	0.23	0.24

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

		Charity Trustee (Q5b)			Responsible For Directing And Governing A Charity	
		Total	Yes	No	Yes	No
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.						
Base		1309	1252	28	1049	175
NET: Statement A	(0-4)	468	439	16	361	72
		36%	35%	57%	34%	41%
NET: Statement A	(0-3)	369	344	14	283	57
		28%	27%	50%	27%	33%
0 - Statement A		96	92	3	70	20
		7%	7%	11%	7%	11%
1 - Statement A		57	53	2	40	10
		4%	4%	7%	4%	6%
2 - Statement A		113	107	3	91	15
		9%	9%	11%	9%	9%
3 - Statement A		103	92	6	82	12
		8%	7%	21%	8%	7%
4 - Statement A		99	95	2	78	15
		8%	8%	7%	7%	9%
5 - Neither/ nor		325	317	4	260	41
		25%	25%	14%	25%	23%
6 - Statement B		87	83	3	67	14
		7%	7%	11%	6%	8%
7 - Statement B		129	125	1	109	14
		10%	10%	4%	10%	8%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 8

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- Where charities fall short of public expectations it is usually because the public doesn't understand the complexities and**  
**difficulties involved in those charities delivering their purposes**

**OR Statement B:- Where charities fall short of public expectations it is usually because charities don't spend enough time and trouble understanding**  
**those expectations and trying to meet them**

**Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1309	1252	28	1049	175
8 - Statement B	133	129	2	112	18
	10%	10%	7%	11%	10%
9 - Statement B	82	78	-	69	10
	6%	6%	-	7%	6%
10 - Statement B	85	81	2	71	6
	6%	6%	7%	7%	3%
NET: Statement B (7-10)	429	413	5	361	48
	33%	33%	18%	34%	27%
NET: Statement B (6-10)	516	496	8	428	62
	39%	40%	29%	41%	35%
Mean	5.11	5.13	4.11	5.22	4.67
Standard deviation	2.77	2.77	2.81	2.76	2.82
Standard error	0.08	0.08	0.53	0.09	0.21

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

	Annual Income (Q1)										Years Operating (Q2)								Role (Q5a)						
																			Trus-tee	Board or Management Committee Member					
																					Chair	Vice chair	Trea-surer	Sec-retary	Other
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k - £500k	£500k - £1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years								
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40	
NET: Statement A	(0-4)	883 67%	210 68%	141 63%	187 65%	326 72%	178 70%	50 76%	61 73%	37 77%	77 62%	98 65%	70 60%	92 64%	163 73%	168 70%	78 66%	137 71%	422 66%	78 70%	138 72%	33 73%	131 69%	57 65%	24 60%
NET: Statement A	(0-3)	797 61%	192 62%	126 57%	170 59%	290 64%	153 60%	47 71%	56 67%	34 71%	73 58%	82 54%	62 53%	81 56%	151 68%	151 63%	72 61%	125 65%	385 60%	70 63%	123 64%	31 69%	117 61%	51 58%	20 50%
0 - Statement A		243 19%	68 22%	37 17%	52 18%	82 18%	41 16%	15 23%	15 18%	11 23%	21 17%	31 21%	23 20%	27 19%	42 19%	52 22%	16 14%	31 16%	118 18%	21 19%	45 24%	6 13%	31 16%	14 16%	8 20%
1 - Statement A		188 14%	39 13%	32 14%	35 12%	76 17%	43 17%	11 17%	15 18%	7 15%	20 16%	17 11%	13 11%	17 12%	36 16%	36 15%	19 16%	30 16%	93 15%	14 13%	23 12%	12 27%	27 14%	17 19%	2 5%
2 - Statement A		230 18%	52 17%	36 16%	52 18%	83 18%	43 17%	13 20%	16 19%	11 23%	21 17%	21 14%	12 10%	19 13%	51 23%	46 19%	21 18%	39 20%	105 16%	24 22%	34 18%	8 18%	40 21%	14 16%	5 13%
3 - Statement A		136 10%	33 11%	21 9%	31 11%	49 11%	26 10%	8 12%	10 12%	5 10%	11 9%	13 9%	14 12%	18 13%	22 10%	17 7%	16 14%	25 13%	69 11%	11 10%	21 11%	5 11%	19 10%	6 7%	5 13%
4 - Statement A		86 7%	18 6%	15 7%	17 6%	36 8%	25 10%	3 5%	5 6%	3 6%	4 3%	16 11%	8 7%	11 8%	12 5%	17 7%	6 5%	12 6%	37 6%	8 7%	15 8%	2 4%	14 7%	6 7%	4 10%
5 - Neither/ nor		209 16%	44 14%	47 21%	48 17%	62 14%	35 14%	11 17%	11 13%	5 10%	22 18%	31 21%	18 16%	27 19%	28 13%	34 14%	21 18%	28 15%	109 17%	13 12%	26 14%	8 18%	29 15%	15 17%	7 18%
6 - Statement B		43 3%	14 5%	8 4%	12 4%	8 2%	5 2%	1 2%	1 1%	1 2%	4 3%	5 3%	5 4%	5 3%	5 2%	6 2%	4 3%	9 5%	23 4%	1 1%	2 1%	- -	13 7%	2 2%	2 5%
7 - Statement B		54 4%	9 3%	7 3%	14 5%	23 5%	18 7%	- -	4 5%	1 2%	8 6%	6 4%	6 5%	7 5%	4 2%	10 4%	6 5%	7 4%	27 4%	5 5%	9 5%	- -	5 3%	5 6%	2 5%
8 - Statement B		55 4%	10 3%	10 4%	10 3%	19 4%	13 5%	1 2%	3 4%	2 4%	4 3%	7 5%	7 6%	4 3%	13 6%	8 3%	6 5%	6 3%	32 5%	7 6%	5 3%	- -	5 3%	3 3%	3 8%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k -	£500k -	£1m -	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee	Vice chair	Treasurer	Secretary	Other		
						£500k	£1m	£5m										Member						
Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40
9 - Statement B	21 2%	5 2%	4 2%	6 2%	6 1%	3 1%	1 2%	- -	2 4%	2 2%	1 1%	4 3%	3 2%	5 2%	4 2%	2 2%	- -	5 1%	3 3%	6 3%	2 4%	3 2%	2 2%	- -
10 - Statement B	44 3%	18 6%	6 3%	10 3%	8 2%	3 1%	2 3%	3 4%	- -	8 6%	3 2%	6 5%	6 4%	4 2%	11 5%	1 1%	5 3%	22 3%	4 4%	5 3%	2 4%	5 3%	4 5%	2 5%
NET: Statement B (7-10)	174 13%	42 14%	27 12%	40 14%	56 12%	37 15%	4 6%	10 12%	5 10%	22 18%	17 11%	23 20%	20 14%	26 12%	33 14%	15 13%	18 9%	86 13%	19 17%	25 13%	4 9%	18 9%	14 16%	7 18%
NET: Statement B (6-10)	217 17%	56 18%	35 16%	52 18%	64 14%	42 16%	5 8%	11 13%	6 13%	26 21%	22 15%	28 24%	25 17%	31 14%	39 16%	19 16%	27 14%	109 17%	20 18%	27 14%	4 9%	31 16%	16 18%	9 23%
Mean	3.17	3.18	3.30	3.29	2.96	3.13	2.59	2.89	2.67	3.45	3.21	3.66	3.38	2.88	3.04	3.22	2.98	3.20	3.21	2.95	2.87	3.12	3.31	3.70
Standard deviation	2.71	2.89	2.64	2.73	2.55	2.55	2.47	2.60	2.54	2.96	2.58	3.03	2.76	2.61	2.82	2.49	2.45	2.71	2.85	2.71	2.67	2.54	2.85	2.87
Standard error	0.07	0.16	0.18	0.16	0.12	0.16	0.30	0.29	0.37	0.26	0.21	0.28	0.23	0.18	0.18	0.23	0.18	0.11	0.27	0.20	0.40	0.18	0.30	0.45

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.															
Base		1309	183	245	215	213	245	244	278	363	302	171	100	88	120
NET: Statement A	(0-4)	883 67%	131 72%	175 71%	156 73%	150 70%	168 69%	168 69%	194 70%	259 71%	208 69%	119 70%	73 73%	65 74%	85 71%
NET: Statement A	(0-3)	797 61%	114 62%	157 64%	134 62%	131 62%	151 62%	151 62%	175 63%	236 65%	181 60%	100 58%	62 62%	56 64%	73 61%
0 - Statement A		243 19%	34 19%	44 18%	39 18%	38 18%	45 18%	41 17%	60 22%	69 19%	47 16%	25 15%	15 15%	13 15%	22 18%
1 - Statement A		188 14%	28 15%	42 17%	28 13%	31 15%	37 15%	41 17%	43 15%	55 15%	44 15%	28 16%	18 18%	16 18%	16 13%
2 - Statement A		230 18%	36 20%	49 20%	43 20%	48 23%	49 20%	48 20%	52 19%	69 19%	57 19%	33 19%	20 20%	19 22%	24 20%
3 - Statement A		136 10%	16 9%	22 9%	24 11%	14 7%	20 8%	21 9%	20 7%	43 12%	33 11%	14 8%	9 9%	8 9%	11 9%
4 - Statement A		86 7%	17 9%	18 7%	22 10%	19 9%	17 7%	17 7%	19 7%	23 6%	27 9%	19 11%	11 11%	9 10%	12 10%
5 - Neither/ nor		209 16%	27 15%	39 16%	32 15%	34 16%	41 17%	34 14%	42 15%	61 17%	45 15%	28 16%	15 15%	13 15%	21 18%
6 - Statement B		43 3%	4 2%	6 2%	5 2%	10 5%	11 4%	10 4%	10 4%	10 3%	9 3%	4 2%	3 3%	3 3%	1 1%
7 - Statement B		54 4%	7 4%	10 4%	9 4%	7 3%	10 4%	10 4%	12 4%	12 3%	16 5%	7 4%	3 3%	3 3%	3 3%
8 - Statement B		55 4%	4 2%	7 3%	4 2%	6 3%	7 3%	9 4%	7 3%	13 4%	12 4%	4 2%	2 2%	2 2%	2 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

		Region (Q3)													
		Total	North East	North West	York- shire and the Humber	East Mid- lands	West Mid- lands	East of Eng- land	London	South East	South West	Wales	Scot- land	North- ern Ire- land	Over- seas
Base		1309	183	245	215	213	245	244	278	363	302	171	100	88	120
9 - Statement B		21 2%	4 2%	5 2%	5 2%	3 1%	3 1%	5 2%	4 1%	4 1%	3 1%	3 2%	2 2%	1 1%	4 3%
10 - Statement B		44 3%	6 3%	3 1%	4 2%	3 1%	5 2%	8 3%	9 3%	4 1%	9 3%	6 4%	2 2%	1 1%	4 3%
NET: Statement B	(7-10)	174 13%	21 11%	25 10%	22 10%	19 9%	25 10%	32 13%	32 12%	33 9%	40 13%	20 12%	9 9%	7 8%	13 11%
NET: Statement B	(6-10)	217 17%	25 14%	31 13%	27 13%	29 14%	36 15%	42 17%	42 15%	43 12%	49 16%	24 14%	12 12%	10 11%	14 12%
Mean		3.17	3.02	2.90	3.00	2.95	3.01	3.14	2.95	2.87	3.21	3.18	2.97	2.88	3.08
Standard deviation		2.71	2.64	2.48	2.48	2.45	2.54	2.70	2.68	2.42	2.60	2.60	2.45	2.32	2.64
Standard error		0.07	0.19	0.16	0.17	0.17	0.16	0.17	0.16	0.13	0.15	0.20	0.24	0.25	0.24



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with, Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

		Charity Sector (Q4)																				
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other	
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.		Base	1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
NET: Statement A	(0-4)	883 67%	295 67%	134 72%	103 70%	122 70%	38 67%	45 63%	166 65%	162 71%	34 71%	40 63%	21 68%	104 74%	88 72%	10 71%	37 67%	60 69%	111 58%	103 68%	93 66%	
NET: Statement A	(0-3)	797 61%	262 60%	127 68%	99 67%	110 63%	34 60%	41 58%	145 56%	144 63%	28 58%	38 59%	21 68%	93 66%	83 68%	10 71%	35 64%	54 62%	99 52%	95 63%	87 62%	
0 - Statement A		243 19%	86 20%	32 17%	33 22%	29 17%	12 21%	9 13%	37 14%	56 24%	8 17%	15 23%	8 26%	28 20%	25 20%	3 21%	11 20%	24 28%	38 20%	26 17%	33 23%	
1 - Statement A		188 14%	59 13%	36 19%	19 13%	31 18%	10 18%	13 18%	35 14%	28 12%	9 19%	6 9%	5 16%	18 13%	21 17%	4 29%	7 13%	9 10%	18 9%	22 15%	17 12%	
2 - Statement A		230 18%	80 18%	42 30%	30 20%	33 19%	11 19%	13 18%	44 17%	40 17%	8 17%	12 19%	5 16%	29 21%	24 20%	1 7%	13 24%	16 18%	24 13%	33 22%	24 17%	
3 - Statement A		136 10%	37 8%	17 9%	17 11%	17 10%	1 2%	6 8%	29 11%	20 9%	3 6%	5 8%	3 10%	18 13%	13 11%	2 14%	4 7%	5 6%	19 10%	14 9%	13 9%	
4 - Statement A		86 7%	33 8%	7 4%	4 3%	12 7%	4 7%	4 6%	21 8%	18 8%	6 13%	2 3%	- -	11 8%	5 4%	- -	2 4%	6 7%	12 6%	8 5%	6 4%	
5 - Neither/ nor		209 16%	73 17%	33 18%	22 15%	26 15%	12 21%	13 18%	39 15%	31 14%	6 13%	15 23%	8 26%	14 10%	17 14%	3 21%	11 20%	14 16%	35 18%	21 14%	25 18%	
6 - Statement B		43 3%	15 3%	6 3%	1 3%	3 2%	- -	3 4%	14 5%	7 3%	1 2%	1 2%	- -	5 4%	2 2%	1 7%	- -	2 2%	7 4%	4 3%	3 2%	
7 - Statement B		54 4%	17 4%	4 2%	7 5%	9 5%	2 4%	3 4%	13 5%	11 5%	3 6%	5 8%	1 3%	9 6%	8 7%	- -	3 5%	5 6%	11 6%	6 4%	4 3%	
8 - Statement B		55 4%	18 4%	1 1%	4 3%	6 3%	1 2%	3 4%	12 5%	9 4%	1 2%	2 3%	- -	7 5%	1 1%	- -	1 2%	1 1%	11 6%	6 4%	7 5%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

		Charity Sector (Q4)																			
		Total	Education/ train- ing	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and tech- nology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base		1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
9 - Statement B		21 2%	6 1%	3 2%	5 3%	2 1%	2 4%	2 3%	6 2%	2 1%	1 2%	- -	- -	2 1%	3 2%	- -	- -	1 1%	8 4%	4 3%	2 1%
10 - Statement B		44 3%	16 4%	5 3%	6 4%	6 3%	2 4%	2 3%	7 3%	7 3%	2 4%	1 2%	1 3%	- -	3 2%	- -	3 5%	4 5%	7 4%	7 5%	7 5%
NET: Statement B	(7-10)	174 13%	57 13%	13 7%	22 15%	23 13%	7 12%	10 14%	38 15%	29 13%	7 15%	8 13%	2 6%	18 13%	15 12%	- -	7 13%	11 13%	37 19%	23 15%	20 14%
NET: Statement B	(6-10)	217 17%	72 16%	19 10%	23 16%	26 15%	7 12%	13 18%	52 20%	36 16%	8 17%	9 14%	2 6%	23 16%	17 14%	1 7%	7 13%	13 15%	44 23%	27 18%	23 16%
Mean		3.17	3.17	2.76	3.03	3.06	3.00	3.37	3.44	2.94	3.17	3.05	2.61	2.91	2.84	2.36	3.04	2.92	3.66	3.23	3.14
Standard deviation		2.71	2.72	2.44	2.85	2.66	2.80	2.71	2.68	2.71	2.77	2.58	2.51	2.47	2.62	2.13	2.74	2.82	2.96	2.84	2.89
Standard error		0.07	0.13	0.18	0.23	0.20	0.37	0.32	0.17	0.18	0.40	0.32	0.45	0.21	0.24	0.57	0.37	0.30	0.21	0.23	0.24

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.					
Base	1309	1252	28	1049	175
NET: Statement A (0-4)	883	850	18	738	108
	67%	68%	64%	70%	62%
NET: Statement A (0-3)	797	766	18	671	96
	61%	61%	64%	64%	55%
0 - Statement A	243	231	10	204	33
	19%	18%	36%	19%	19%
1 - Statement A	188	186	2	165	17
	14%	15%	7%	16%	10%
2 - Statement A	230	215	5	190	29
	18%	17%	18%	18%	17%
3 - Statement A	136	134	1	112	17
	10%	11%	4%	11%	10%
4 - Statement A	86	84	-	67	12
	7%	7%	-	6%	7%
5 - Neither/ nor	209	197	6	151	34
	16%	16%	21%	14%	19%
6 - Statement B	43	42	-	31	9
	3%	3%	-	3%	5%
7 - Statement B	54	53	-	46	4
	4%	4%	-	4%	2%
8 - Statement B	55	50	3	36	10
	4%	4%	11%	3%	6%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 9

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- I have a clear understanding about how public expectations ought to shape the way charities go about doing what they do**  
**OR Statement B:- I am unclear about how public expectations ought to shape the way charities go about doing what they do**  
**Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1309	1252	28	1049	175
9 - Statement B	21 2%	18 1%	1 4%	18 2%	3 2%
10 - Statement B	44 3%	42 3%	- -	29 3%	7 4%
NET: Statement B (7-10)	174 13%	163 13%	4 14%	129 12%	24 14%
NET: Statement B (6-10)	217 17%	205 16%	4 14%	160 15%	33 19%
Mean	3.17	3.15	2.79	3.00	3.45
Standard deviation	2.71	2.69	2.96	2.65	2.79
Standard error	0.07	0.08	0.56	0.08	0.21

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)								
																		Board or Management Committee Member								
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k - £500k	£500k - £1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years		76+ years	Trustee	Chair	Vice chair	Treasurer	Secretary	Other	
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.		Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40
NET: Statement A	(0-4)	864 66%	204 66%	156 70%	192 67%	289 64%	164 64%	40 61%	53 64%	32 67%	83 66%	93 62%	68 59%	94 65%	148 67%	160 66%	84 71%	134 70%	433 68%	64 58%	126 66%	28 62%	135 71%	50 57%	27 68%	
NET: Statement A	(0-3)	801 61%	188 61%	150 67%	176 61%	264 58%	149 58%	37 56%	50 60%	28 58%	76 61%	86 57%	64 55%	90 63%	135 61%	148 61%	79 67%	123 64%	404 63%	60 54%	117 61%	28 62%	118 62%	47 53%	26 65%	
0 - Statement A		327 25%	93 30%	70 31%	70 24%	83 18%	37 15%	20 30%	17 20%	9 19%	34 27%	37 25%	30 26%	41 28%	50 23%	61 25%	28 24%	46 24%	172 27%	15 14%	50 26%	13 29%	44 23%	20 23%	13 33%	
1 - Statement A		171 13%	37 12%	27 12%	43 15%	60 13%	39 15%	7 11%	10 12%	4 8%	15 12%	16 11%	10 9%	18 13%	33 15%	34 14%	22 19%	23 12%	80 13%	13 12%	30 16%	5 11%	28 15%	10 11%	5 13%	
2 - Statement A		185 14%	35 11%	36 16%	42 15%	69 15%	40 16%	7 11%	12 14%	10 21%	16 13%	16 11%	16 14%	18 13%	37 17%	31 13%	17 14%	34 18%	86 13%	22 20%	25 13%	8 18%	29 15%	10 11%	5 13%	
3 - Statement A		118 9%	23 7%	17 8%	21 7%	52 12%	33 13%	3 5%	11 13%	5 10%	11 9%	17 11%	8 7%	13 9%	15 7%	22 9%	12 10%	20 10%	66 10%	10 9%	12 6%	2 4%	17 9%	7 8%	3 8%	
4 - Statement A		63 5%	16 5%	6 3%	16 6%	25 6%	15 6%	3 5%	3 4%	4 8%	7 6%	7 5%	4 3%	4 3%	13 6%	12 5%	5 4%	11 6%	29 5%	4 4%	9 5%	- -	17 9%	3 3%	1 3%	
5 - Neither/ nor		218 17%	50 16%	26 12%	41 14%	94 21%	54 21%	13 20%	18 22%	9 19%	16 13%	31 21%	28 24%	29 20%	41 18%	35 15%	17 14%	21 11%	96 15%	31 28%	26 14%	11 24%	28 15%	20 23%	4 10%	
6 - Statement B		34 3%	8 3%	8 4%	8 3%	9 2%	5 2%	1 2%	2 2%	1 2%	4 3%	5 3%	3 3%	2 1%	6 3%	8 3%	2 2%	4 2%	18 3%	2 2%	5 3%	3 7%	4 2%	2 2%	- -	
7 - Statement B		45 3%	9 3%	5 2%	17 6%	12 3%	4 2%	2 3%	4 5%	2 4%	5 4%	4 3%	3 3%	3 2%	6 3%	10 4%	5 4%	9 5%	27 4%	2 2%	6 3%	- -	5 3%	2 2%	3 8%	
8 - Statement B		49 4%	15 5%	9 4%	9 3%	15 3%	9 4%	4 6%	1 1%	1 2%	5 4%	8 5%	3 3%	6 4%	6 3%	11 5%	2 2%	8 4%	19 3%	4 4%	14 7%	- -	7 4%	3 3%	2 5%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	!£10k-£25k	!£25k-£100k	NET: £100K	!£100k-£500k	!£500k-£1m	!£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus-tee	Board or Management Committee	Chair	Vice chair	Trea-surer	Sec-retary	Other
																			Member					

Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40
9 - Statement B	37 3%	8 3%	5 2%	10 3%	13 3%	8 3%	2 3%	2 2%	1 2%	4 3%	3 2%	8 7%	3 2%	5 2%	4 2%	3 3%	7 4%	17 3%	2 2%	6 3%	3 7%	5 3%	4 5%	- -
10 - Statement B	62 5%	16 5%	14 6%	10 3%	20 4%	11 4%	4 6%	3 4%	2 4%	8 6%	7 5%	3 3%	7 5%	10 5%	13 5%	5 4%	9 5%	30 5%	6 5%	8 4%	- -	7 4%	7 8%	4 10%
NET: Statement B (7-10)	193 15%	48 15%	33 15%	46 16%	60 13%	32 13%	12 18%	10 12%	6 13%	22 18%	22 15%	17 15%	19 13%	27 12%	38 16%	15 13%	33 17%	93 15%	14 13%	34 18%	3 7%	24 13%	16 18%	9 23%
NET: Statement B (6-10)	227 17%	56 18%	41 18%	54 19%	69 15%	37 15%	13 20%	12 14%	7 15%	26 21%	27 18%	20 17%	21 15%	33 15%	46 19%	17 14%	37 19%	111 17%	16 14%	39 20%	6 13%	28 15%	18 20%	9 23%
Mean	3.13	3.07	2.89	3.09	3.32	3.37	3.29	3.19	3.27	3.22	3.32	3.34	3.00	3.06	3.14	2.86	3.15	3.04	3.55	3.14	2.82	3.01	3.63	3.13
Standard deviation	2.95	3.06	3.09	2.92	2.79	2.72	3.22	2.71	2.70	3.14	2.93	2.97	2.95	2.83	2.99	2.82	2.99	2.94	2.73	3.08	2.71	2.79	3.20	3.41
Standard error	0.08	0.17	0.21	0.17	0.13	0.17	0.40	0.30	0.39	0.28	0.24	0.28	0.25	0.19	0.19	0.26	0.22	0.12	0.26	0.22	0.40	0.20	0.34	0.54

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

		Region (Q3)														
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.																
Base		1309	183	245	215	213	245	244	278	363	302	171	100	88	120	
NET: Statement A	(0-4)	864 66%	118 64%	170 69%	142 66%	144 68%	159 65%	158 65%	168 60%	235 65%	188 62%	105 61%	59 59%	54 61%	77 64%	
NET: Statement A	(0-3)	801 61%	108 59%	156 64%	131 61%	135 63%	146 60%	145 59%	155 56%	221 61%	176 58%	95 56%	53 53%	48 55%	69 58%	
0 - Statement A		327 25%	47 26%	59 24%	51 24%	52 24%	55 22%	55 23%	62 22%	80 22%	70 23%	36 21%	19 19%	17 19%	26 22%	
1 - Statement A		171 13%	20 11%	34 14%	26 12%	25 12%	35 14%	34 14%	32 12%	49 13%	36 12%	24 14%	13 13%	11 13%	19 16%	
2 - Statement A		185 14%	18 10%	33 13%	28 13%	29 14%	28 11%	25 10%	29 10%	57 16%	41 14%	18 11%	11 11%	10 11%	11 9%	
3 - Statement A		118 9%	23 13%	30 12%	26 12%	29 14%	28 11%	31 13%	32 12%	35 10%	29 10%	17 10%	10 10%	10 11%	13 11%	
4 - Statement A		63 5%	10 5%	14 6%	11 5%	9 4%	13 5%	13 5%	13 5%	14 4%	12 4%	10 6%	6 6%	6 7%	8 7%	
5 - Neither/ nor		218 17%	36 20%	41 17%	44 20%	40 19%	46 19%	42 17%	56 20%	70 19%	56 19%	36 21%	24 24%	20 23%	26 22%	
6 - Statement B		34 3%	5 3%	8 3%	5 2%	7 3%	11 4%	7 3%	8 3%	11 3%	14 5%	7 4%	3 3%	3 3%	3 3%	
7 - Statement B		45 3%	7 4%	9 4%	8 4%	8 4%	10 4%	7 3%	8 3%	15 4%	15 5%	6 4%	5 5%	5 6%	6 5%	
8 - Statement B		49 4%	6 3%	4 2%	6 3%	5 2%	4 2%	9 4%	11 4%	13 4%	10 3%	6 4%	3 3%	2 2%	3 3%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		1309	183	245	215	213	245	244	278	363	302	171	100	88	120
9 - Statement B		37 3%	6 3%	5 2%	4 2%	3 1%	6 2%	11 5%	7 3%	7 2%	9 3%	5 3%	3 3%	2 2%	2 2%
10 - Statement B		62 5%	5 3%	8 3%	6 3%	6 3%	9 4%	10 4%	20 7%	12 3%	10 3%	6 4%	3 3%	2 2%	3 3%
NET: Statement B	(7-10)	193 15%	24 13%	26 11%	24 11%	22 10%	29 12%	37 15%	46 17%	47 13%	44 15%	23 13%	14 14%	11 13%	14 12%
NET: Statement B	(6-10)	227 17%	29 16%	34 14%	29 13%	29 14%	40 16%	44 18%	54 19%	58 16%	58 19%	30 18%	17 17%	14 16%	17 14%
Mean		3.13	3.15	2.93	3.04	2.96	3.14	3.28	3.50	3.12	3.25	3.32	3.43	3.32	3.12
Standard deviation		2.95	2.81	2.69	2.68	2.65	2.77	2.94	3.06	2.76	2.86	2.83	2.76	2.65	2.67
Standard error		0.08	0.21	0.17	0.18	0.18	0.18	0.19	0.18	0.15	0.16	0.22	0.28	0.28	0.24



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.																					
Base		1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
NET: Statement A	(0-4)	864 66%	285 65%	126 68%	93 63%	102 59%	35 61%	45 63%	162 63%	142 62%	31 65%	38 59%	17 55%	81 57%	72 59%	6 43%	34 62%	56 64%	121 64%	93 62%	93 66%
NET: Statement A	(0-3)	801 61%	267 61%	117 63%	85 57%	91 52%	32 56%	41 58%	147 57%	127 55%	27 56%	37 58%	16 52%	70 50%	68 56%	5 36%	31 56%	53 61%	115 61%	84 56%	89 63%
0 - Statement A		327 25%	109 25%	48 26%	40 27%	36 21%	12 21%	21 30%	51 20%	48 21%	9 19%	16 25%	6 19%	24 17%	24 20%	2 14%	14 25%	30 34%	52 27%	36 24%	47 33%
1 - Statement A		171 13%	58 13%	32 17%	13 9%	26 15%	10 18%	8 11%	40 16%	23 10%	4 8%	11 17%	5 16%	19 13%	15 12%	- -	8 15%	11 13%	20 11%	23 15%	13 9%
2 - Statement A		185 14%	60 14%	26 14%	18 12%	23 13%	6 11%	9 13%	34 13%	36 16%	7 15%	7 11%	2 6%	14 10%	21 17%	2 14%	6 11%	7 8%	24 13%	16 11%	17 12%
3 - Statement A		118 9%	40 9%	11 6%	14 9%	6 3%	4 7%	3 4%	22 9%	20 9%	7 15%	3 5%	3 10%	13 9%	8 7%	1 7%	3 5%	5 6%	19 10%	9 6%	12 9%
4 - Statement A		63 5%	18 4%	9 5%	8 5%	11 6%	3 5%	4 6%	15 6%	15 7%	4 8%	1 2%	1 3%	11 8%	4 3%	1 7%	3 5%	3 3%	6 3%	9 6%	4 3%
5 - Neither/ nor		218 17%	72 16%	36 19%	25 17%	35 20%	10 18%	14 20%	41 16%	43 19%	7 15%	9 14%	8 26%	33 23%	28 23%	5 36%	6 11%	8 9%	27 14%	28 19%	23 16%
6 - Statement B		34 3%	16 4%	3 2%	3 2%	3 2%	2 4%	- -	8 3%	4 2%	2 4%	1 2%	1 3%	6 4%	5 4%	- -	2 4%	- -	6 3%	1 1%	5 4%
7 - Statement B		45 3%	11 3%	4 2%	5 3%	9 5%	4 7%	3 4%	13 5%	6 3%	3 6%	5 8%	1 3%	7 5%	3 2%	- -	2 4%	4 5%	5 3%	7 5%	3 2%
8 - Statement B		49 4%	24 5%	3 2%	5 3%	5 3%	1 2%	4 6%	7 3%	13 6%	3 6%	3 5%	1 3%	4 3%	3 2%	2 14%	3 5%	4 5%	11 6%	1 4%	4 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

		Charity Sector (Q4)																			
		Total	Education/ train- ing	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and tech- nology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base		1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
9 - Statement B		37 3%	11 3%	6 3%	9 6%	6 3%	1 2%	3 4%	11 4%	4 2%	1 2%	4 6%	1 3%	1 1%	4 3%	1 7%	2 4%	4 5%	9 5%	9 6%	4 3%
10 - Statement B		62 5%	21 5%	8 4%	8 5%	14 8%	4 7%	2 3%	15 6%	17 7%	1 2%	4 6%	2 6%	9 6%	7 6%	- -	6 11%	11 13%	11 6%	12 8%	9 6%
NET: Statement B	(7-10)	193 15%	67 15%	21 11%	27 18%	34 20%	10 18%	12 17%	46 18%	40 17%	8 17%	16 25%	5 16%	21 15%	17 14%	3 21%	13 24%	23 26%	36 19%	29 19%	20 14%
NET: Statement B	(6-10)	227 17%	83 19%	24 13%	30 20%	37 21%	12 21%	12 17%	54 21%	44 19%	10 21%	17 27%	6 19%	27 19%	22 18%	3 21%	15 27%	23 26%	42 22%	30 20%	25 18%
Mean		3.13	3.19	2.89	3.39	3.59	3.39	3.11	3.44	3.52	3.46	3.50	3.61	3.62	3.43	4.36	3.62	3.43	3.34	3.46	3.00
Standard deviation		2.95	2.98	2.86	3.16	3.17	3.07	3.03	3.04	3.05	2.74	3.38	3.06	2.85	2.94	2.79	3.50	3.72	3.20	3.24	3.12
Standard error		0.08	0.14	0.21	0.26	0.24	0.41	0.36	0.19	0.20	0.39	0.42	0.55	0.24	0.27	0.75	0.47	0.40	0.23	0.26	0.26

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.					
Base	1309	1252	28	1049	175
NET: Statement A (0-4)	864	830	19	691	122
	66%	66%	68%	66%	70%
NET: Statement A (0-3)	801	769	18	638	114
	61%	61%	64%	61%	65%
0 - Statement A	327	314	6	261	48
	25%	25%	21%	25%	27%
1 - Statement A	171	162	6	136	25
	13%	13%	21%	13%	14%
2 - Statement A	185	179	2	149	22
	14%	14%	7%	14%	13%
3 - Statement A	118	114	4	92	19
	9%	9%	14%	9%	11%
4 - Statement A	63	61	1	53	8
	5%	5%	4%	5%	5%
5 - Neither/ nor	218	206	8	175	27
	17%	16%	29%	17%	15%
6 - Statement B	34	34	-	29	4
	3%	3%	-	3%	2%
7 - Statement B	45	45	-	41	1
	3%	4%	-	4%	1%
8 - Statement B	49	46	-	38	5
	4%	4%	-	4%	3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 10

**Q6. Please read the following pairs of statements. In each case, please use the scale to indicate which statement you agree with,**  
**Statement A:- The job of trustees during their time of service is to make sure that the charities they oversee remain intact and continue with their work**  
**OR Statement B:- The job of trustees during their time of service is to play their part in showing everyone the power that charity has more widely to benefit society**  
**Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1309	1252	28	1049	175
9 - Statement B	37 3%	34 3%	1 4%	32 3%	4 2%
10 - Statement B	62 5%	57 5%	- -	43 4%	12 7%
NET: Statement B (7-10)	193 15%	182 15%	1 4%	154 15%	22 13%
NET: Statement B (6-10)	227 17%	216 17%	1 4%	183 17%	26 15%
Mean	3.13	3.11	2.68	3.13	2.97
Standard deviation	2.95	2.93	2.33	2.91	3.01
Standard error	0.08	0.08	0.44	0.09	0.23

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 11

**Q7. How confident are you in each of the following?****Summary****Base: All wave 2 respondents**

		<u>Q7. Summary</u>		
		<u>My ability to protect my own charity and its beneficiaries from wrongdoing and harm</u>	<u>The Charity Commission's ability to uncover wrongdoing and harm when they occur in other charities</u>	<u>That instances of wrongdoing and harm once uncovered will be dealt with appropriately by the Charity Commission</u>
Base		1309	1309	1309
NET: Confident		1262 96%	973 74%	1177 90%
Very confident	(4)	692 53%	243 19%	597 46%
Somewhat confident	(3)	570 44%	730 56%	580 44%
Not very confident	(2)	45 3%	293 22%	112 9%
Not confident at all	(1)	2 *	43 3%	20 2%
NET: Not confident		47 4%	336 26%	132 10%
Mean		3.49	2.90	3.34
Standard deviation		0.57	0.73	0.70
Standard error		0.02	0.02	0.02

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 12

**Q7. How confident are you in each of the following?****My ability to protect my own charity and its beneficiaries from wrongdoing and harm****Base: All wave 2 respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40
NET: Confident	1262 96%	300 97%	220 99%	278 97%	429 95%	242 95%	64 97%	78 94%	45 94%	122 98%	148 98%	108 93%	140 97%	211 95%	236 98%	111 94%	186 97%	620 97%	105 95%	187 98%	42 93%	190 99%	83 94%	32 80%
Very confident	(4) 53%	692 60%	187 56%	124 53%	211 47%	125 49%	32 48%	30 36%	24 50%	65 52%	84 56%	55 47%	72 50%	122 55%	135 56%	58 49%	101 53%	330 52%	43 39%	112 59%	28 62%	109 57%	52 59%	17 43%
Somewhat confident	(3) 44%	570 36%	113 43%	96 44%	218 48%	117 46%	32 48%	48 58%	21 44%	57 46%	64 42%	53 46%	68 47%	89 40%	101 42%	53 45%	85 44%	290 45%	62 56%	75 39%	14 31%	81 42%	31 35%	15 38%
Not very confident	(2) 3%	45 3%	10 3%	3 1%	8 3%	22 5%	12 5%	2 3%	5 6%	3 6%	3 2%	8 7%	4 3%	11 5%	4 2%	7 6%	5 3%	18 3%	6 5%	4 2%	3 7%	1 1%	5 6%	8 20%
Not confident at all	(1) *	2 -	- -	- *	1 *	1 *	- -	- -	- -	- -	- -	- -	- -	- -	1 *	- -	1 1%	2 *	- -	- -	- -	- -	- -	- -
NET: Not confident	47 4%	10 3%	3 1%	9 3%	23 5%	13 5%	2 3%	5 6%	3 6%	3 2%	3 2%	8 7%	4 3%	11 5%	5 2%	7 6%	6 3%	20 3%	6 5%	4 2%	3 7%	1 1%	5 6%	8 20%
Mean	3.49	3.57	3.54	3.49	3.41	3.44	3.45	3.30	3.44	3.50	3.54	3.41	3.47	3.50	3.54	3.43	3.49	3.48	3.33	3.57	3.56	3.57	3.53	3.22
Standard deviation	0.57	0.56	0.53	0.57	0.59	0.60	0.56	0.58	0.62	0.55	0.54	0.62	0.55	0.59	0.56	0.61	0.58	0.57	0.58	0.54	0.62	0.51	0.61	0.77
Standard error	0.02	0.03	0.04	0.03	0.03	0.04	0.07	0.06	0.09	0.05	0.04	0.06	0.05	0.04	0.04	0.06	0.04	0.02	0.05	0.04	0.09	0.04	0.06	0.12

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 12

**Q7. How confident are you in each of the following?****My ability to protect my own charity and its beneficiaries from wrongdoing and harm****Base: All wave 2 respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base	1309	183	245	215	213	245	244	278	363	302	171	100	88	120
NET: Confident	1262	175	234	205	203	236	236	264	350	288	163	95	82	116
	96%	96%	96%	95%	95%	96%	97%	95%	96%	95%	95%	95%	93%	97%
Very confident	(4) 692	87	128	106	104	122	132	145	185	155	77	42	34	48
	53%	48%	52%	49%	49%	50%	54%	52%	51%	51%	45%	42%	39%	40%
Somewhat confident	(3) 570	88	106	99	99	114	104	119	165	133	86	53	48	68
	44%	48%	43%	46%	46%	47%	43%	43%	45%	44%	50%	53%	55%	57%
Not very confident	(2) 45	8	11	10	10	9	7	14	13	13	8	5	6	4
	3%	4%	4%	5%	5%	4%	3%	5%	4%	4%	5%	5%	7%	3%
Not confident at all	(1) 2	-	-	-	-	-	1	-	-	1	-	-	-	-
	*	-	-	-	-	-	*	-	-	*	-	-	-	-
NET: Not confident	47	8	11	10	10	9	8	14	13	14	8	5	6	4
	4%	4%	4%	5%	5%	4%	3%	5%	4%	5%	5%	5%	7%	3%
Mean	3.49	3.43	3.48	3.45	3.44	3.46	3.50	3.47	3.47	3.46	3.40	3.37	3.32	3.37
Standard deviation	0.57	0.58	0.58	0.58	0.58	0.57	0.58	0.59	0.57	0.60	0.58	0.58	0.60	0.55
Standard error	0.02	0.04	0.04	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.04	0.06	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 12

**Q7. How confident are you in each of the following?****My ability to protect my own charity and its beneficiaries from wrongdoing and harm****Base: All wave 2 respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
NET: Confident	1262	424	181	142	170	56	68	243	221	44	64	30	137	119	13	54	86	185	146	136
	96%	96%	97%	96%	98%	98%	96%	95%	97%	92%	100%	97%	97%	98%	93%	98%	99%	97%	97%	96%
Very confident	(4)	692	235	97	80	101	31	38	126	130	23	41	18	79	67	7	30	53	118	98
		53%	53%	52%	54%	58%	54%	54%	49%	57%	48%	64%	58%	56%	55%	50%	55%	61%	62%	65%
Somewhat confident	(3)	570	189	84	62	69	25	30	117	91	21	23	12	58	52	6	24	33	67	48
		44%	43%	45%	42%	40%	44%	42%	46%	40%	44%	36%	39%	41%	43%	44%	38%	35%	32%	34%
Not very confident	(2)	45	16	5	6	4	1	2	14	7	4	-	1	4	3	1	1	5	5	5
		3%	4%	3%	4%	2%	2%	3%	5%	3%	8%	-	3%	3%	2%	7%	2%	1%	3%	4%
Not confident at all	(1)	2	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-
		*	-	-	-	-	-	1%	-	*	-	-	-	-	-	-	-	-	-	-
NET: Not confident		47	16	5	6	4	1	3	14	8	4	-	1	4	3	1	1	5	5	5
		4%	4%	3%	4%	2%	2%	4%	5%	3%	8%	-	3%	3%	2%	7%	2%	1%	3%	4%
Mean	3.49	3.50	3.49	3.50	3.56	3.53	3.48	3.44	3.53	3.40	3.64	3.55	3.53	3.52	3.43	3.53	3.60	3.59	3.62	3.59
Standard deviation	0.57	0.57	0.55	0.58	0.54	0.54	0.63	0.60	0.58	0.64	0.48	0.57	0.55	0.55	0.65	0.54	0.52	0.54	0.55	0.56
Standard error	0.02	0.03	0.04	0.05	0.04	0.07	0.07	0.04	0.04	0.09	0.06	0.10	0.05	0.05	0.17	0.07	0.06	0.04	0.04	0.05



**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 12

**Q7. How confident are you in each of the following?****My ability to protect my own charity and its beneficiaries from wrongdoing and harm****Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1309	1252	28	1049	175
NET: Confident	1262	1213	24	1014	171
	96%	97%	86%	97%	98%
Very confident	(4)	692	671	15	564
		53%	54%	54%	89
				54%	51%
Somewhat confident	(3)	570	542	9	450
		44%	43%	32%	82
				43%	47%
Not very confident	(2)	45	38	3	33
		3%	3%	11%	4
				3%	2%
Not confident at all	(1)	2	1	1	2
		*	*	*	-
				4%	-
NET: Not confident	47	39	4	35	4
	4%	3%	14%	3%	2%
Mean	3.49	3.50	3.36	3.50	3.49
Standard deviation	0.57	0.56	0.83	0.57	0.55
Standard error	0.02	0.02	0.16	0.02	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 13

**Q7. How confident are you in each of the following?****The Charity Commission's ability to uncover wrongdoing and harm when they occur in other charities****Base: All wave 2 respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k -	£500k -	£1m -	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other		
						£500k	£1m	£5m																	
Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40	
NET: Confident	973 74%	253 82%	175 78%	219 76%	295 65%	174 68%	43 65%	50 60%	28 58%	104 83%	118 78%	90 78%	104 72%	155 70%	186 77%	83 70%	133 69%	478 75%	80 72%	142 74%	31 69%	136 71%	73 83%	31 78%	
Very confident	(4) 19%	243 69 22%	69 22%	47 21%	58 20%	55 12%	38 15%	7 11%	4 5%	6 13%	34 27%	34 23%	16 14%	29 20%	42 19%	44 18%	16 14%	28 15%	123 19%	13 12%	45 24%	5 11%	33 17%	16 18%	8 20%
Somewhat confident	(3) 56%	730 184 59%	184 59%	128 57%	161 56%	240 53%	136 53%	36 55%	46 55%	22 46%	70 56%	84 56%	74 64%	75 52%	113 51%	142 59%	67 57%	105 55%	355 55%	67 60%	97 51%	26 58%	103 54%	57 65%	23 58%
Not very confident	(2) 22%	293 53 17%	53 17%	41 18%	61 21%	133 29%	66 26%	20 30%	29 35%	18 38%	19 15%	28 19%	23 20%	33 23%	60 27%	45 19%	32 27%	53 28%	135 21%	26 23%	44 23%	12 27%	52 27%	15 17%	8 20%
Not confident at all	(1) 3%	43 4 1%	4 1%	7 3%	7 2%	24 5%	15 6%	3 5%	4 5%	2 4%	2 2%	5 3%	3 3%	7 5%	7 3%	10 4%	3 3%	6 3%	27 4%	5 5%	5 3%	2 4%	3 2%	- -	1 3%
NET: Not confident	336 26%	57 18%	48 22%	68 24%	157 35%	81 32%	23 35%	33 40%	20 42%	21 17%	33 22%	26 22%	40 28%	67 30%	55 23%	35 30%	59 31%	162 25%	31 28%	49 26%	14 31%	55 29%	15 17%	9 23%	
Mean	2.90	3.03	2.96	2.94	2.72	2.77	2.71	2.60	2.67	3.09	2.97	2.89	2.88	2.86	2.91	2.81	2.81	2.90	2.79	2.95	2.76	2.87	3.01	2.95	
Standard deviation	0.73	0.67	0.72	0.71	0.74	0.77	0.72	0.66	0.75	0.70	0.74	0.66	0.78	0.75	0.73	0.69	0.72	0.75	0.70	0.76	0.71	0.70	0.60	0.71	
Standard error	0.02	0.04	0.05	0.04	0.03	0.05	0.09	0.07	0.11	0.06	0.06	0.06	0.07	0.05	0.05	0.06	0.05	0.03	0.07	0.05	0.11	0.05	0.06	0.11	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 13

**Q7. How confident are you in each of the following?****The Charity Commission's ability to uncover wrongdoing and harm when they occur in other charities****Base: All wave 2 respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-east Ireland	Overseas
Base	1309	183	245	215	213	245	244	278	363	302	171	100	88	120
NET: Confident	973 74%	140 77%	192 78%	164 76%	161 76%	182 74%	184 75%	203 73%	258 71%	229 76%	134 78%	79 79%	65 74%	97 81%
Very confident	(4) 243 19%	39 21%	59 24%	39 18%	40 19%	41 17%	51 21%	52 19%	60 17%	60 20%	35 20%	16 16%	14 16%	22 18%
Somewhat confident	(3) 730 56%	101 55%	133 54%	125 58%	121 57%	141 58%	133 55%	151 54%	198 55%	169 56%	99 58%	63 63%	51 58%	75 63%
Not very confident	(2) 293 22%	39 21%	50 20%	46 21%	48 23%	54 22%	54 22%	62 22%	92 25%	64 21%	33 19%	20 20%	22 25%	20 17%
Not confident at all	(1) 43 3%	4 2%	3 1%	5 2%	4 2%	9 4%	6 2%	13 5%	13 4%	9 3%	4 2%	1 1%	1 1%	3 3%
NET: Not confident	336 26%	43 23%	53 22%	51 24%	52 24%	63 26%	60 25%	75 27%	105 29%	73 24%	37 22%	21 21%	23 26%	23 19%
Mean	2.90	2.96	3.01	2.92	2.92	2.87	2.94	2.87	2.84	2.93	2.96	2.94	2.89	2.97
Standard deviation	0.73	0.72	0.70	0.70	0.70	0.72	0.73	0.76	0.73	0.73	0.70	0.63	0.67	0.67
Standard error	0.02	0.05	0.04	0.05	0.05	0.05	0.05	0.05	0.04	0.04	0.05	0.06	0.07	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 13

**Q7. How confident are you in each of the following?****The Charity Commission's ability to uncover wrongdoing and harm when they occur in other charities****Base: All wave 2 respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
NET: Confident		973 74%	340 77%	133 72%	104 70%	129 74%	43 75%	54 76%	194 75%	175 76%	35 73%	50 78%	25 81%	97 69%	81 66%	11 79%	38 69%	69 79%	149 78%	116 77%	106 75%
Very confident	(4)	243 19%	82 19%	32 17%	28 19%	31 18%	17 30%	10 14%	56 22%	43 19%	7 15%	15 23%	12 39%	25 18%	22 18%	3 21%	11 20%	18 21%	46 24%	37 25%	32 23%
Somewhat confident	(3)	730 56%	258 59%	101 54%	76 51%	98 56%	26 46%	44 62%	138 54%	132 58%	28 58%	35 55%	13 42%	72 51%	59 48%	8 57%	27 49%	51 59%	103 54%	79 52%	74 52%
Not very confident	(2)	293 22%	84 19%	44 24%	39 26%	40 23%	12 21%	13 18%	53 21%	47 21%	12 25%	13 20%	4 13%	36 26%	35 29%	2 14%	13 24%	16 18%	38 20%	32 21%	28 20%
Not confident at all	(1)	43 3%	16 4%	9 5%	5 3%	5 3%	2 4%	4 6%	10 4%	7 3%	1 2%	1 2%	2 6%	8 6%	6 5%	1 7%	4 7%	2 2%	3 2%	3 2%	7 5%
NET: Not confident		336 26%	100 23%	53 28%	44 30%	45 26%	14 25%	17 24%	63 25%	54 24%	13 27%	14 22%	6 19%	44 31%	41 34%	3 21%	17 31%	18 21%	41 22%	35 23%	35 25%
Mean		2.90	2.92	2.84	2.86	2.89	3.02	2.85	2.93	2.92	2.85	3.00	3.13	2.81	2.80	2.93	2.82	2.98	3.01	2.99	2.93
Standard deviation		0.73	0.72	0.76	0.76	0.72	0.81	0.73	0.76	0.72	0.68	0.71	0.88	0.79	0.79	0.83	0.84	0.70	0.71	0.73	0.79
Standard error		0.02	0.03	0.06	0.06	0.05	0.11	0.09	0.05	0.05	0.10	0.09	0.16	0.07	0.07	0.22	0.11	0.07	0.05	0.06	0.07

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 13

**Q7. How confident are you in each of the following?****The Charity Commission's ability to uncover wrongdoing and harm when they occur in other charities****Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1309	1252	28	1049	175
NET: Confident	973	927	23	768	141
	74%	74%	82%	73%	81%
Very confident	(4)	243	232	6	181
	19%	19%	21%	17%	23%
Somewhat confident	(3)	730	695	17	587
	56%	56%	61%	56%	58%
Not very confident	(2)	293	285	3	245
	22%	23%	11%	23%	17%
Not confident at all	(1)	43	40	2	36
	3%	3%	7%	3%	2%
NET: Not confident	336	325	5	281	34
	26%	26%	18%	27%	19%
Mean	2.90	2.89	2.96	2.87	3.01
Standard deviation	0.73	0.73	0.79	0.73	0.70
Standard error	0.02	0.02	0.15	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 14

**Q7. How confident are you in each of the following?****That instances of wrongdoing and harm once uncovered will be dealt with appropriately by the Charity Commission****Base: All wave 2 respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	1309	310	223	287	452	255	66	83	48	125	151	116	144	222	241	118	192	640	111	191	45	191	88	40
NET: Confident	1177	286	203	257	396	221	58	76	41	115	135	105	127	199	221	105	170	568	98	174	41	176	84	33
	90%	92%	91%	90%	88%	87%	88%	92%	85%	92%	89%	91%	88%	90%	92%	89%	89%	89%	88%	91%	91%	92%	95%	83%
Very confident	(4) 597	149	103	137	190	105	26	36	23	65	69	48	64	109	114	48	80	313	39	91	22	78	40	13
	46%	48%	46%	48%	42%	41%	39%	43%	48%	52%	46%	41%	44%	49%	47%	41%	42%	49%	35%	48%	49%	41%	45%	33%
Somewhat confident	(3) 580	137	100	120	206	116	32	40	18	50	66	57	63	90	107	57	90	255	59	83	19	98	44	20
	44%	44%	45%	42%	46%	45%	48%	48%	38%	40%	44%	49%	44%	41%	44%	48%	47%	40%	53%	43%	42%	51%	50%	50%
Not very confident	(2) 112	23	17	25	46	30	4	6	6	9	10	10	15	21	15	13	19	56	13	14	4	14	4	7
	9%	7%	8%	9%	10%	12%	6%	7%	13%	7%	7%	9%	10%	9%	6%	11%	10%	9%	12%	7%	9%	7%	5%	18%
Not confident at all	(1) 20	1	3	5	10	4	4	1	1	1	6	1	2	2	5	-	3	16	-	3	-	1	-	-
	2%	*	1%	2%	2%	2%	6%	1%	2%	1%	4%	1%	1%	1%	2%	-	2%	3%	-	2%	-	1%	-	-
NET: Not confident	132	24	20	30	56	34	8	7	7	10	16	11	17	23	20	13	22	72	13	17	4	15	4	7
	10%	8%	9%	10%	12%	13%	12%	8%	15%	8%	11%	9%	12%	10%	8%	11%	11%	11%	12%	9%	9%	8%	5%	18%
Mean	3.34	3.40	3.36	3.36	3.27	3.26	3.21	3.34	3.31	3.43	3.31	3.31	3.31	3.38	3.37	3.30	3.29	3.35	3.23	3.37	3.40	3.32	3.41	3.15
Standard deviation	0.70	0.64	0.68	0.71	0.73	0.72	0.81	0.67	0.78	0.66	0.77	0.66	0.71	0.69	0.70	0.66	0.71	0.74	0.65	0.69	0.65	0.63	0.58	0.70
Standard error	0.02	0.04	0.05	0.04	0.03	0.05	0.10	0.07	0.11	0.06	0.06	0.06	0.06	0.05	0.04	0.06	0.05	0.03	0.06	0.05	0.10	0.05	0.06	0.11

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 14

**Q7. How confident are you in each of the following?****That instances of wrongdoing and harm once uncovered will be dealt with appropriately by the Charity Commission****Base: All wave 2 respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base	1309	183	245	215	213	245	244	278	363	302	171	100	88	120
NET: Confident	1177 90%	163 89%	223 91%	194 90%	193 91%	217 89%	219 90%	241 87%	319 88%	273 90%	151 88%	89 89%	78 89%	107 89%
Very confident	(4) 597 46%	102 56%	126 51%	103 48%	103 48%	120 49%	125 51%	131 47%	171 47%	149 49%	91 53%	53 53%	46 52%	57 48%
Somewhat confident	(3) 580 44%	61 33%	97 40%	91 42%	90 42%	97 40%	94 39%	110 40%	148 41%	124 41%	60 35%	36 36%	32 36%	50 42%
Not very confident	(2) 112 9%	18 10%	19 8%	18 8%	17 8%	24 10%	22 9%	31 11%	39 11%	22 7%	17 10%	10 10%	9 10%	11 9%
Not confident at all	(1) 20 2%	2 1%	3 1%	3 1%	3 1%	4 2%	3 1%	6 2%	5 1%	7 2%	3 2%	1 1%	1 1%	2 2%
NET: Not confident	132 10%	20 11%	22 9%	21 10%	20 9%	28 11%	25 10%	37 13%	44 12%	29 10%	20 12%	11 11%	10 11%	13 11%
Mean	3.34	3.44	3.41	3.37	3.38	3.36	3.40	3.32	3.34	3.37	3.40	3.41	3.40	3.35
Standard deviation	0.70	0.71	0.69	0.70	0.69	0.73	0.70	0.76	0.72	0.72	0.74	0.71	0.72	0.72
Standard error	0.02	0.05	0.04	0.05	0.05	0.05	0.05	0.05	0.04	0.04	0.06	0.07	0.08	0.07

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 14

**Q7. How confident are you in each of the following?****That instances of wrongdoing and harm once uncovered will be dealt with appropriately by the Charity Commission****Base: All wave 2 respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	1309	440	186	148	174	57	71	257	229	48	64	31	141	122	14	55	87	190	151	141
NET: Confident	1177	401	166	130	157	53	64	236	210	43	59	26	122	105	11	47	80	177	137	121
	90%	91%	89%	88%	90%	93%	90%	92%	92%	90%	92%	84%	87%	86%	79%	85%	92%	93%	91%	86%
Very confident	(4)	597	229	83	74	85	32	116	112	22	33	11	65	60	7	29	50	103	73	63
		46%	52%	45%	50%	49%	56%	46%	45%	46%	52%	35%	46%	49%	50%	53%	57%	54%	48%	45%
Somewhat confident	(3)	580	172	83	56	72	21	120	98	21	26	15	57	45	4	18	30	74	64	58
		44%	39%	45%	38%	41%	37%	44%	43%	44%	41%	48%	40%	37%	29%	33%	34%	39%	42%	41%
Not very confident	(2)	112	29	18	17	15	3	17	13	4	5	4	18	14	3	7	6	10	13	19
		9%	7%	10%	11%	9%	5%	7%	6%	8%	8%	13%	13%	11%	21%	13%	7%	5%	9%	13%
Not confident at all	(1)	20	10	2	1	2	1	2	4	6	1	1	1	3	-	1	1	3	1	1
		2%	2%	1%	1%	2%	3%	2%	3%	2%	-	3%	1%	2%	-	2%	1%	2%	1%	1%
NET: Not confident		132	39	20	18	17	4	21	19	5	5	5	19	17	3	8	7	13	14	20
		10%	9%	11%	12%	10%	7%	10%	8%	10%	8%	16%	13%	14%	21%	15%	8%	7%	9%	14%
Mean	3.34	3.41	3.33	3.37	3.38	3.47	3.34	3.35	3.38	3.33	3.44	3.16	3.32	3.33	3.29	3.36	3.48	3.46	3.38	3.30
Standard deviation	0.70	0.71	0.69	0.71	0.69	0.68	0.74	0.68	0.71	0.72	0.64	0.78	0.72	0.78	0.83	0.78	0.68	0.67	0.67	0.72
Standard error	0.02	0.03	0.05	0.06	0.05	0.09	0.09	0.04	0.05	0.10	0.08	0.14	0.06	0.07	0.22	0.10	0.07	0.05	0.05	0.06



**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 14

**Q7. How confident are you in each of the following?****That instances of wrongdoing and harm once uncovered will be dealt with appropriately by the Charity Commission****Base: All wave 2 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1309	1252	28	1049	175
NET: Confident	1177	1128	24	944	158
	90%	90%	86%	90%	90%
Very confident	(4)	597	574	11	475
		46%	46%	39%	45%
Somewhat confident	(3)	580	554	13	469
		44%	44%	46%	45%
Not very confident	(2)	112	105	4	87
		9%	8%	14%	8%
Not confident at all	(1)	20	19	-	18
		2%	2%	-	2%
NET: Not confident	132	124	4	105	17
	10%	10%	14%	10%	10%
Mean	3.34	3.34	3.25	3.34	3.37
Standard deviation	0.70	0.70	0.70	0.70	0.66
Standard error	0.02	0.02	0.13	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 15

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Summary****Base: All respondents**

	Aspects					
	Producing the charity's annual accounts and trustees' report	Submitting the annual return and accounts to the Charity Commission	Overseeing the charity's finances	Managing conflicts of interest	Ensuring the charity's governing document, policies and procedures are fit for purpose and are being followed	Ensuring that all of the activities that the organisation undertakes help to achieve the purposes for which the charity is established
Base	2200	2200	2200	2200	2200	2200
The Board of Trustees are jointly responsible	1168 53%	1032 47%	1593 72%	1644 75%	1890 86%	2032 92%
The Chair is responsible	145 7%	211 10%	57 3%	469 21%	168 8%	85 4%
Staff or managers are responsible	94 4%	81 4%	12 1%	40 2%	31 1%	57 3%
The Secretary is responsible	89 4%	245 11%	11 1%	24 1%	88 4%	8 *
The Treasurer is responsible	674 31%	597 27%	515 23%	6 *	10 *	2 *
Other	30 1%	34 2%	12 1%	17 1%	13 1%	16 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 16

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Producing the charity's annual accounts and trustees' report****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agem- ent Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other		
						- £500k	£1m											Member						
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The Board of Trustees are jointly responsible	1168 53%	227 45%	166 46%	263 52%	482 64%	260 65%	65 61%	92 59%	65 72%	121 57%	139 57%	99 51%	115 50%	193 51%	232 54%	86 48%	183 56%	599 56%	103 56%	201 58%	42 58%	130 44%	58 39%	33 44%
The Chair is responsible	145 7%	31 6%	26 7%	33 6%	51 7%	26 7%	6 6%	12 8%	7 8%	18 8%	18 7%	18 9%	13 6%	30 8%	21 5%	12 7%	15 5%	72 7%	9 5%	33 10%	5 7%	10 3%	8 5%	8 11%
Staff or managers are responsible	94 4%	4 1%	5 1%	21 4%	62 8%	19 5%	13 12%	24 15%	6 7%	9 4%	11 4%	6 3%	13 6%	23 6%	19 4%	6 3%	7 2%	61 6%	8 4%	12 3%	4 6%	3 1%	5 3%	1 1%
The Secretary is responsible	89 4%	23 5%	15 4%	18 4%	26 3%	19 5%	1 1%	3 2%	3 3%	6 3%	11 4%	6 3%	9 4%	14 4%	13 3%	9 5%	21 6%	52 5%	6 3%	11 3%	1 1%	2 1%	13 9%	4 5%
The Treasurer is responsible	674 31%	223 44%	140 39%	165 32%	120 16%	70 18%	18 17%	25 16%	7 8%	60 28%	65 27%	62 32%	76 33%	114 30%	138 32%	66 36%	93 29%	270 25%	57 31%	85 25%	20 28%	146 50%	66 44%	27 36%
Other	30 1%	2 *	8 2%	8 2%	11 1%	4 1%	4 4%	1 1%	2 2%	- -	1 *	5 3%	4 2%	7 2%	6 1%	2 1%	5 2%	20 2%	2 1%	3 1%	- -	3 1%	- -	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 16

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Producing the charity's annual accounts and trustees' report****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The Board of Trustees are jointly responsible	1168 53%	162 54%	219 54%	193 53%	182 51%	220 53%	216 54%	274 56%	335 54%	265 54%	154 55%	91 52%	80 52%	118 58%
The Chair is responsible	145 7%	24 8%	25 6%	29 8%	25 7%	25 6%	23 6%	37 8%	37 6%	33 7%	19 7%	14 8%	13 8%	14 7%
Staff or managers are responsible	94 4%	24 8%	26 6%	22 6%	19 5%	19 5%	19 5%	40 8%	28 5%	29 6%	16 6%	12 7%	10 6%	7 3%
The Secretary is responsible	89 4%	14 5%	15 4%	14 4%	17 5%	18 4%	17 4%	21 4%	19 3%	14 3%	10 4%	7 4%	6 4%	11 5%
The Treasurer is responsible	674 31%	72 24%	116 29%	101 28%	108 30%	126 30%	122 30%	108 22%	189 31%	139 29%	77 28%	46 26%	42 27%	48 24%
Other	30 1%	4 1%	5 1%	6 2%	6 2%	8 2%	5 1%	10 2%	10 2%	7 1%	4 1%	4 2%	3 2%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 16

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Producing the charity's annual accounts and trustees' report****Base: All respondents**

	Charity Sector (Q4)																			
		Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency service effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recreation	General chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The Board of Trustees are jointly responsible	1168 53%	418 55%	200 58%	137 54%	172 61%	54 57%	70 56%	228 56%	208 50%	43 50%	52 50%	27 60%	134 56%	114 55%	15 52%	54 57%	79 53%	152 47%	122 47%	132 55%
The Chair is responsible	145 7%	51 7%	31 9%	18 7%	21 7%	9 10%	8 6%	23 6%	22 5%	4 5%	4 4%	3 7%	21 9%	22 11%	5 17%	9 9%	16 11%	16 5%	16 6%	23 10%
Staff or managers are responsible	94 4%	34 4%	20 6%	14 6%	6 2%	- -	8 6%	12 3%	17 4%	2 2%	4 4%	1 2%	6 3%	12 6%	1 3%	5 5%	11 7%	12 4%	10 4%	7 3%
The Secretary is responsible	89 4%	41 5%	11 3%	8 3%	17 6%	5 5%	9 7%	25 6%	12 3%	3 3%	5 5%	- -	8 3%	4 2%	- -	4 4%	5 3%	9 3%	10 4%	3 1%
The Treasurer is responsible	674 31%	206 27%	78 23%	70 28%	63 22%	23 24%	26 21%	115 28%	147 36%	30 35%	35 34%	9 20%	67 28%	52 25%	5 17%	21 22%	34 23%	127 40%	93 36%	71 30%
Other	30 1%	14 2%	4 1%	6 2%	5 2%	3 3%	3 2%	7 2%	7 2%	4 5%	4 4%	5 11%	3 1%	4 2%	3 10%	2 2%	3 2%	5 2%	9 3%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 16

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Producing the charity's annual accounts and trustees' report****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The Board of Trustees are jointly responsible	1168 53%	1129 54%	23 46%	987 56%	130 44%
The Chair is responsible	145 7%	138 7%	4 8%	116 7%	19 6%
Staff or managers are responsible	94 4%	89 4%	2 4%	80 5%	8 3%
The Secretary is responsible	89 4%	81 4%	4 8%	67 4%	14 5%
The Treasurer is responsible	674 31%	629 30%	16 32%	503 28%	119 40%
Other	30 1%	28 1%	1 2%	18 1%	6 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 17

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Submitting the annual return and accounts to the Charity Commission****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other	
		Member																						
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The Board of Trustees are jointly responsible	1032 47%	187 37%	155 43%	236 46%	430 57%	218 55%	64 60%	92 59%	56 62%	109 51%	120 49%	87 44%	91 40%	182 48%	195 45%	76 42%	172 53%	548 51%	91 49%	176 51%	33 46%	106 36%	47 31%	30 40%
The Chair is responsible	211 10%	60 12%	32 9%	44 9%	67 9%	36 9%	7 7%	13 8%	11 12%	27 13%	23 9%	26 13%	21 9%	31 8%	45 10%	16 9%	22 7%	101 9%	14 8%	51 15%	8 11%	17 6%	11 7%	7 9%
Staff or managers are responsible	81 4%	4 1%	6 2%	15 3%	52 7%	21 5%	8 7%	18 11%	5 6%	9 4%	15 6%	4 2%	9 4%	16 4%	15 3%	10 6%	3 1%	51 5%	9 5%	10 3%	1 1%	2 1%	5 3%	3 4%
The Secretary is responsible	245 11%	65 13%	36 10%	50 10%	88 12%	48 12%	12 11%	18 11%	10 11%	20 9%	27 11%	18 9%	28 12%	44 12%	50 12%	17 9%	41 13%	115 11%	16 9%	39 11%	7 10%	24 8%	38 25%	6 8%
The Treasurer is responsible	597 27%	188 37%	124 34%	155 31%	102 14%	69 17%	11 10%	16 10%	6 7%	46 21%	59 24%	56 29%	78 34%	102 27%	119 28%	57 31%	80 25%	239 22%	55 30%	67 19%	21 29%	138 47%	47 31%	28 37%
Other	34 2%	6 1%	7 2%	8 2%	13 2%	6 2%	5 5%	- -	2 2%	3 1%	1 *	5 3%	3 1%	6 2%	5 1%	5 3%	6 2%	20 2%	- -	2 1%	2 3%	7 2%	2 1%	1 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 17

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Submitting the annual return and accounts to the Charity Commission****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The Board of Trustees are jointly responsible	1032 47%	138 46%	203 50%	168 46%	176 49%	197 47%	200 50%	242 49%	295 48%	232 48%	134 48%	88 51%	75 49%	97 48%
The Chair is responsible	211 10%	27 9%	36 9%	34 9%	26 7%	41 10%	36 9%	53 11%	59 10%	43 9%	23 8%	15 9%	13 8%	24 12%
Staff or managers are responsible	81 4%	21 7%	21 5%	21 6%	18 5%	16 4%	17 4%	31 6%	28 5%	24 5%	13 5%	11 6%	9 6%	6 3%
The Secretary is responsible	245 11%	48 16%	54 13%	61 17%	51 14%	52 13%	49 12%	63 13%	63 10%	56 11%	45 16%	30 17%	29 19%	28 14%
The Treasurer is responsible	597 27%	63 21%	89 22%	79 22%	83 23%	102 25%	95 24%	90 18%	166 27%	125 26%	62 22%	28 16%	26 17%	44 22%
Other	34 2%	3 1%	3 1%	2 1%	3 1%	8 2%	5 1%	11 2%	7 1%	7 1%	3 1%	2 1%	2 1%	4 2%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 17

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Submitting the annual return and accounts to the Charity Commission****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency service effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The Board of Trustees are jointly responsible	1032 47%	351 46%	183 53%	132 52%	151 53%	48 51%	67 54%	204 50%	187 45%	42 49%	54 52%	20 44%	116 49%	99 48%	15 52%	39 41%	68 46%	143 45%	112 43%	104 44%
The Chair is responsible	211 10%	84 11%	44 13%	25 10%	25 9%	10 11%	11 9%	33 8%	32 8%	9 10%	5 5%	8 18%	25 10%	23 11%	6 21%	12 13%	16 11%	26 8%	23 9%	24 10%
Staff or managers are responsible	81 4%	36 5%	18 5%	13 5%	6 2%	1 1%	7 6%	13 3%	13 3%	1 1%	1 1%	3 7%	3 1%	9 4%	- -	5 5%	9 6%	6 2%	11 4%	10 4%
The Secretary is responsible	245 11%	94 12%	38 11%	25 10%	40 14%	8 9%	18 15%	45 11%	56 14%	12 14%	16 15%	3 7%	26 11%	20 10%	2 7%	14 15%	18 12%	34 11%	29 11%	25 11%
The Treasurer is responsible	597 27%	189 25%	55 16%	52 21%	57 20%	24 26%	17 14%	107 26%	116 28%	18 21%	24 23%	8 18%	67 28%	52 25%	4 14%	22 23%	34 23%	108 34%	78 30%	70 29%
Other	34 2%	10 1%	6 2%	6 2%	5 2%	3 3%	4 3%	8 2%	9 2%	4 5%	4 4%	3 7%	2 1%	5 2%	2 7%	3 3%	3 2%	4 1%	7 3%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 17

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Submitting the annual return and accounts to the Charity Commission****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The Board of Trustees are jointly responsible	1032 47%	997 48%	18 36%	893 50%	100 34%
The Chair is responsible	211 10%	201 10%	5 10%	169 10%	31 10%
Staff or managers are responsible	81 4%	76 4%	2 4%	63 4%	13 4%
The Secretary is responsible	245 11%	234 11%	10 20%	202 11%	29 10%
The Treasurer is responsible	597 27%	554 26%	15 30%	419 24%	120 41%
Other	34 2%	32 2%	- -	25 1%	3 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 18

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Overseeing the charity's finances****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other	
						- £1m	Member												Chair					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The Board of Trustees are jointly responsible	1593 72%	304 60%	254 71%	373 73%	626 83%	315 79%	91 85%	138 88%	82 91%	153 71%	170 69%	132 67%	156 68%	287 75%	320 75%	127 70%	248 77%	818 76%	142 77%	270 78%	56 78%	172 59%	90 60%	42 56%
The Chair is responsible	57 3%	19 4%	8 2%	17 3%	11 1%	8 2%	1 1%	1 1%	1 1%	5 2%	4 2%	6 3%	5 2%	10 3%	10 2%	7 4%	10 3%	23 2%	5 3%	19 6%	1 1%	5 2%	2 1%	2 3%
Staff or managers are responsible	12 1%	- -	1 *	2 *	5 1%	1 *	2 2%	- -	2 2%	1 *	1 *	2 1%	3 1%	2 1%	- -	1 1%	2 1%	8 1%	1 1%	1 *	- -	- -	- -	2 3%
The Secretary is responsible	11 1%	4 1%	1 *	1 *	4 1%	2 1%	- -	2 1%	- -	- -	1 *	1 1%	4 2%	1 *	1 *	1 1%	2 1%	9 1%	1 1%	1 *	- -	- -	- -	- -
The Treasurer is responsible	515 23%	178 35%	94 26%	114 22%	102 14%	71 18%	12 11%	15 10%	4 4%	55 26%	69 28%	53 27%	61 27%	77 20%	95 22%	45 25%	60 19%	211 20%	34 18%	53 15%	15 21%	117 40%	56 37%	27 36%
Other	12 1%	5 1%	2 1%	1 *	4 1%	1 *	1 1%	1 1%	1 1%	- -	- -	2 1%	1 *	4 1%	3 1%	- -	2 1%	5 *	2 1%	1 *	- -	- -	2 1%	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 18

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Overseeing the charity's finances****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The Board of Trustees are jointly responsible	1593 72%	217 72%	298 73%	264 72%	255 71%	313 75%	294 73%	367 75%	452 73%	354 73%	208 74%	130 75%	114 74%	152 75%
The Chair is responsible	57 3%	7 2%	8 2%	8 2%	9 3%	11 3%	7 2%	13 3%	16 3%	7 1%	5 2%	4 2%	4 3%	6 3%
Staff or managers are responsible	12 1%	2 1%	3 1%	2 1%	1 *	1 *	1 *	3 1%	2 *	6 1%	1 *	1 1%	1 1%	2 1%
The Secretary is responsible	11 1%	2 1%	2 *	2 1%	1 *	3 1%	1 *	3 1%	2 *	2 *	1 *	1 1%	1 1%	2 1%
The Treasurer is responsible	515 23%	71 24%	93 23%	87 24%	89 25%	86 21%	97 24%	101 21%	145 23%	114 23%	64 23%	37 21%	33 21%	40 20%
Other	12 1%	1 *	2 *	2 1%	2 1%	2 *	2 *	3 1%	1 *	4 1%	1 *	1 1%	1 1%	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 18

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Overseeing the charity's finances****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The Board of Trustees are jointly responsible	1593 72%	570 75%	267 78%	191 75%	228 80%	72 77%	97 78%	313 76%	280 68%	64 74%	74 71%	32 71%	161 67%	163 78%	27 93%	73 77%	115 78%	215 67%	185 71%	171 72%
The Chair is responsible	57 3%	19 2%	7 2%	1 *	3 1%	2 2%	2 2%	7 2%	13 3%	2 2%	4 4%	1 2%	9 4%	7 3%	- -	- -	3 2%	7 2%	8 3%	5 2%
Staff or managers are responsible	12 1%	6 1%	- -	- -	- -	- -	1 1%	2 *	1 *	1 1%	- -	1 2%	3 1%	1 *	- -	- -	- -	- -	- -	2 1%
The Secretary is responsible	11 1%	4 1%	1 *	4 2%	1 *	1 1%	2 2%	5 1%	1 *	1 1%	- -	- -	2 1%	- -	- -	1 1%	1 1%	1 *	3 1%	- -
The Treasurer is responsible	515 23%	160 21%	69 20%	55 22%	52 18%	19 20%	22 18%	82 20%	115 28%	17 20%	25 24%	9 20%	63 26%	37 18%	2 7%	21 22%	28 19%	94 29%	63 24%	59 25%
Other	12 1%	5 1%	- -	2 1%	- -	- -	- -	1 *	3 1%	1 1%	1 1%	2 4%	1 *	- -	- -	- -	1 1%	4 1%	1 *	1 *

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 18

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Overseeing the charity's finances****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The Board of Trustees are jointly responsible	1593 72%	1538 73%	32 64%	1337 75%	184 62%
The Chair is responsible	57 3%	50 2%	3 6%	39 2%	13 4%
Staff or managers are responsible	12 1%	12 1%	- -	7 *	4 1%
The Secretary is responsible	11 1%	10 *	- -	7 *	1 *
The Treasurer is responsible	515 23%	475 23%	14 28%	375 21%	89 30%
Other	12 1%	9 *	1 2%	6 *	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 19

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Managing conflicts of interest****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k	£500k	£1m- £5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other		
						- £1m	Member											Chair						
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The Board of Trustees are jointly responsible	1644 75%	362 71%	266 74%	395 78%	576 77%	317 80%	79 74%	115 73%	65 72%	170 79%	180 73%	148 76%	168 73%	285 75%	317 74%	129 71%	247 76%	816 76%	133 72%	243 70%	54 75%	227 77%	115 77%	52 69%
The Chair is responsible	469 21%	132 26%	82 23%	97 19%	141 19%	67 17%	21 20%	34 22%	19 21%	39 18%	58 24%	41 21%	55 24%	77 20%	90 21%	46 25%	63 19%	210 20%	44 24%	95 28%	14 19%	60 20%	31 21%	14 19%
Staff or managers are responsible	40 2%	3 1%	4 1%	11 2%	19 3%	8 2%	5 5%	5 3%	1 1%	4 2%	3 1%	2 1%	3 1%	11 3%	12 3%	3 2%	2 1%	25 2%	6 3%	3 1%	3 4%	1 *	-	2 3%
The Secretary is responsible	24 1%	5 1%	4 1%	3 1%	10 1%	3 1%	1 1%	3 2%	3 3%	1 *	2 1%	3 2%	2 1%	6 2%	1 *	2 1%	7 2%	13 1%	-	3 1%	-	1 *	4 3%	3 4%
The Treasurer is responsible	6 *	3 1%	-	1 *	1 *	1 *	-	-	-	-	-	-	-	2 1%	1 *	1 1%	2 1%	2 *	-	-	1 1%	1 *	-	2 3%
Other	17 1%	5 1%	4 1%	1 *	5 1%	2 1%	1 1%	-	2 2%	-	2 1%	2 1%	2 1%	-	8 2%	-	3 1%	8 1%	2 1%	1 *	-	4 1%	-	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 19

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Managing conflicts of interest****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The Board of Trustees are jointly responsible	1644 75%	223 74%	304 75%	270 74%	251 70%	319 77%	297 74%	362 74%	477 77%	373 77%	210 75%	130 75%	112 73%	154 76%
The Chair is responsible	469 21%	63 21%	83 20%	77 21%	89 25%	84 20%	84 21%	103 21%	119 19%	94 19%	57 20%	33 19%	32 21%	41 20%
Staff or managers are responsible	40 2%	7 2%	8 2%	9 2%	9 3%	5 1%	9 2%	13 3%	8 1%	9 2%	4 1%	4 2%	4 3%	4 2%
The Secretary is responsible	24 1%	4 1%	6 1%	4 1%	4 1%	4 1%	6 1%	4 1%	8 1%	6 1%	5 2%	4 2%	3 2%	2 1%
The Treasurer is responsible	6 *	- -	- -	- -	- -	- -	1 *	2 *	2 *	1 *	- -	- -	- -	- -
Other	17 1%	3 1%	5 1%	5 1%	4 1%	4 1%	5 1%	6 1%	4 1%	4 1%	4 1%	3 2%	3 2%	2 1%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 19

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Managing conflicts of interest****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The Board of Trustees are jointly responsible	1644 75%	564 74%	259 75%	192 76%	219 77%	71 76%	101 81%	335 82%	311 75%	62 72%	83 80%	31 69%	172 72%	159 76%	20 69%	70 74%	107 72%	240 75%	189 73%	175 74%
The Chair is responsible	469 21%	173 23%	71 21%	49 19%	57 20%	20 21%	21 17%	53 13%	89 22%	21 24%	18 17%	10 22%	60 25%	42 20%	8 28%	18 19%	30 20%	67 21%	54 21%	51 21%
Staff or managers are responsible	40 2%	13 2%	10 3%	6 2%	4 1%	1 1%	2 2%	11 3%	3 1%	1 1%	- -	2 4%	2 1%	4 2%	- -	6 6%	6 4%	4 1%	7 3%	4 2%
The Secretary is responsible	24 1%	7 1%	4 1%	3 1%	3 1%	2 2%	- -	3 1%	7 2%	1 1%	2 2%	1 2%	3 1%	2 1%	- -	1 1%	4 3%	5 2%	7 3%	4 2%
The Treasurer is responsible	6 *	1 *	- -	- -	1 *	- -	- -	2 *	2 *	- -	- -	- -	- -	- -	- -	- -	- -	2 1%	1 *	1 *
Other	17 1%	6 1%	- -	3 1%	- -	- -	- -	6 1%	1 *	1 1%	1 1%	1 2%	2 1%	1 *	1 3%	- -	1 1%	3 1%	2 1%	3 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 19

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Managing conflicts of interest****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The Board of Trustees are jointly responsible	1644 75%	1574 75%	36 72%	1338 76%	206 70%
The Chair is responsible	469 21%	442 21%	11 22%	372 21%	69 23%
Staff or managers are responsible	40 2%	37 2%	1 2%	26 1%	12 4%
The Secretary is responsible	24 1%	22 1%	1 2%	21 1%	3 1%
The Treasurer is responsible	6 *	5 *	1 2%	5 *	1 *
Other	17 1%	14 1%	- -	9 1%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 20

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring the charity's governing document, policies and procedures are fit for purpose and are being followed****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other		
						- £500k	- £1m											Member						
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The Board of Trustees are jointly responsible	1890 86%	408 80%	312 87%	439 86%	676 90%	356 89%	92 86%	144 92%	84 93%	174 81%	216 88%	179 91%	194 84%	322 85%	359 84%	158 87%	288 89%	938 87%	161 87%	289 84%	58 81%	256 87%	124 83%	59 79%
The Chair is responsible	168 8%	64 13%	27 8%	40 8%	30 4%	18 5%	6 6%	4 3%	2 2%	25 12%	14 6%	8 4%	20 9%	36 9%	39 9%	10 6%	16 5%	70 7%	14 8%	41 12%	5 7%	25 9%	9 6%	4 5%
Staff or managers are responsible	31 1%	2 *	4 1%	5 1%	18 2%	9 2%	5 5%	3 2%	1 1%	4 2%	4 2%	2 1%	3 1%	10 3%	6 1%	2 1%	- -	19 2%	2 1%	3 1%	3 4%	1 *	- -	3 4%
The Secretary is responsible	88 4%	31 6%	12 3%	18 4%	22 3%	12 3%	4 4%	4 3%	2 2%	10 5%	10 4%	6 3%	10 4%	11 3%	18 4%	8 4%	15 5%	37 3%	4 2%	12 3%	5 7%	10 3%	15 10%	5 7%
The Treasurer is responsible	10 *	3 1%	2 1%	2 *	2 *	1 *	- -	1 1%	- -	1 *	1 *	- -	1 *	1 *	3 1%	1 1%	2 1%	4 *	1 1%	- -	1 1%	2 1%	- -	2 3%
Other	13 1%	2 *	3 1%	4 1%	4 1%	2 1%	- -	1 1%	1 1%	- -	- -	1 1%	2 1%	1 *	4 1%	2 1%	3 1%	6 1%	3 2%	- -	- -	- -	2 1%	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 20

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring the charity's governing document, policies and procedures are fit for purpose and are being followed****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The Board of Trustees are jointly responsible	1890 86%	262 87%	359 88%	318 87%	312 87%	367 88%	356 89%	431 88%	543 88%	425 87%	251 90%	155 89%	136 88%	180 89%
The Chair is responsible	168 8%	17 6%	25 6%	26 7%	25 7%	30 7%	24 6%	28 6%	46 7%	33 7%	14 5%	10 6%	10 6%	13 6%
Staff or managers are responsible	31 1%	8 3%	5 1%	3 1%	4 1%	4 1%	2 *	8 2%	6 1%	4 1%	4 1%	2 1%	2 1%	2 1%
The Secretary is responsible	88 4%	13 4%	16 4%	14 4%	14 4%	13 3%	19 5%	18 4%	18 3%	22 5%	10 4%	7 4%	6 4%	7 3%
The Treasurer is responsible	10 *	- -	- -	1 *	1 *	1 *	- -	2 *	4 1%	1 *	- -	- -	- -	- -
Other	13 1%	- -	1 *	3 1%	1 *	1 *	1 *	3 1%	1 *	2 *	1 *	- -	- -	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 20

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring the charity's governing document, policies and procedures are fit for purpose and are being followed****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency service effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The Board of Trustees are jointly responsible	1890 86%	670 88%	291 85%	219 87%	251 88%	84 89%	117 94%	361 88%	354 86%	76 88%	91 88%	37 82%	203 85%	181 87%	25 86%	83 87%	132 89%	269 84%	216 83%	209 88%
The Chair is responsible	168 8%	54 7%	29 8%	20 8%	16 6%	8 9%	6 5%	23 6%	37 9%	4 5%	5 5%	4 9%	24 10%	16 8%	4 14%	8 8%	9 6%	35 11%	21 8%	14 6%
Staff or managers are responsible	31 1%	9 1%	7 2%	3 1%	4 1%	- -	- -	10 2%	4 1%	2 2%	- -	1 2%	2 1%	4 2%	- -	2 2%	3 2%	2 1%	3 1%	5 2%
The Secretary is responsible	88 4%	24 3%	15 4%	9 4%	13 5%	2 2%	1 1%	10 2%	12 3%	3 3%	8 8%	1 2%	8 3%	5 2%	- -	2 2%	4 3%	12 4%	16 6%	7 3%
The Treasurer is responsible	10 *	1 *	1 *	1 *	- -	- -	- -	3 1%	3 1%	- -	- -	- -	- -	1 *	- -	- -	- -	1 *	3 1%	1 *
Other	13 1%	6 1%	1 *	1 *	- -	- -	- -	3 1%	3 1%	1 1%	- -	2 4%	2 1%	1 *	- -	- -	- -	2 1%	1 *	2 1%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 20

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring the charity's governing document, policies and procedures are fit for purpose and are being followed****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The Board of Trustees are jointly responsible	1890 86%	1809 86%	38 76%	1543 87%	239 81%
The Chair is responsible	168 8%	155 7%	8 16%	124 7%	35 12%
Staff or managers are responsible	31 1%	29 1%	2 4%	20 1%	8 3%
The Secretary is responsible	88 4%	83 4%	- -	70 4%	9 3%
The Treasurer is responsible	10 *	7 *	1 2%	7 *	3 1%
Other	13 1%	11 1%	1 2%	7 *	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 21

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring that all of the activities that the organisation undertakes help to achieve the purposes for which the charity is established****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k -	£500k -	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee	Chair	Vice chair	Treasurer	Secretary	Other
						£500k	£1m												Member					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The Board of Trustees are jointly responsible	2032 92%	464 91%	328 91%	471 93%	711 95%	375 94%	101 94%	149 95%	86 96%	202 94%	225 92%	180 92%	210 91%	348 91%	393 92%	167 92%	307 95%	1010 94%	166 90%	316 92%	65 90%	269 91%	140 93%	62 83%
The Chair is responsible	85 4%	33 6%	17 5%	17 3%	17 2%	14 4%	- 2%	3 2%	- 2%	8 4%	8 3%	9 5%	8 3%	14 4%	22 5%	9 5%	7 2%	30 3%	3 2%	19 6%	3 4%	21 7%	5 3%	3 4%
Staff or managers are responsible	57 3%	5 1%	8 2%	17 3%	19 3%	6 2%	5 5%	5 3%	3 3%	4 2%	10 4%	5 3%	8 3%	15 4%	6 1%	4 2%	5 2%	24 2%	11 6%	10 3%	4 6%	2 1%	- -	6 8%
The Secretary is responsible	8 *	1 *	2 1%	1 *	2 *	1 *	1 1%	- -	- -	- -	1 *	1 1%	2 1%	2 1%	- -	1 1%	1 *	3 *	- -	- -	- -	- -	4 3%	1 1%
The Treasurer is responsible	2 *	1 *	1 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	1 *	1 *	- -	- -	- -	1 *	- -	- -
Other	16 1%	6 1%	4 1%	2 *	3 *	2 1%	- -	- -	1 1%	- -	1 *	1 1%	2 1%	1 *	8 2%	- -	3 1%	6 1%	5 3%	- -	- -	1 *	1 1%	3 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 21

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring that all of the activities that the organisation undertakes help to achieve the purposes for which the charity is established****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The Board of Trustees are jointly responsible	2032 92%	284 95%	381 94%	342 94%	331 93%	396 95%	378 94%	453 92%	575 93%	451 93%	257 92%	163 94%	144 94%	193 95%
The Chair is responsible	85 4%	9 3%	16 4%	10 3%	15 4%	15 4%	16 4%	24 5%	23 4%	23 5%	14 5%	9 5%	8 5%	5 2%
Staff or managers are responsible	57 3%	5 2%	5 1%	8 2%	5 1%	3 1%	6 1%	11 2%	12 2%	11 2%	5 2%	1 1%	1 1%	4 2%
The Secretary is responsible	8 *	1 *	2 *	1 *	2 1%	-	-	-	2 *	1 *	1 *	-	-	-
The Treasurer is responsible	2 *	-	-	-	-	-	-	-	2 *	-	-	-	-	-
Other	16 1%	1 *	2 *	4 1%	4 1%	2 *	2 *	2 *	4 1%	1 *	3 1%	1 1%	1 1%	1 *



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 21

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring that all of the activities that the organisation undertakes help to achieve the purposes for which the charity is established****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency service effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The Board of Trustees are jointly responsible	2032 92%	714 93%	322 94%	239 94%	275 97%	89 95%	120 97%	378 92%	387 94%	78 91%	100 96%	42 93%	221 92%	197 95%	28 97%	92 97%	141 95%	292 91%	239 92%	223 94%
The Chair is responsible	85 4%	22 3%	15 4%	5 2%	5 2%	2 2%	1 1%	16 4%	10 2%	3 3%	2 2%	2 4%	12 5%	3 1%	- -	1 1%	3 2%	16 5%	11 4%	6 3%
Staff or managers are responsible	57 3%	23 3%	7 2%	8 3%	4 1%	2 2%	3 2%	8 2%	11 3%	5 6%	1 1%	- -	6 3%	6 3%	1 3%	2 2%	4 3%	7 2%	5 2%	7 3%
The Secretary is responsible	8 *	- -	- -	- -	- -	1 1%	- -	2 *	1 *	- -	- -	1 2%	- -	1 *	- -	- -	- -	1 *	3 1%	- -
The Treasurer is responsible	2 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 *
Other	16 1%	5 1%	- -	1 *	- -	- -	- -	6 1%	3 1%	- -	1 1%	- -	- -	1 *	- -	- -	- -	5 2%	2 1%	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 21

**Q8. In your charity, who do you think is ultimately responsible for each of the following?****Ensuring that all of the activities that the organisation undertakes help to achieve the purposes for which the charity is established****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The Board of Trustees are jointly responsible	2032 92%	1946 93%	43 86%	1657 94%	256 86%
The Chair is responsible	85 4%	78 4%	3 6%	58 3%	21 7%
Staff or managers are responsible	57 3%	49 2%	3 6%	42 2%	11 4%
The Secretary is responsible	8 *	7 *	- -	6 *	2 1%
The Treasurer is responsible	2 *	2 *	- -	2 *	- -
Other	16 1%	12 1%	1 2%	6 *	6 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 22

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Summary****Base: All respondents**

		Activities							Understanding what the charity is set up to achieve and what difference it is making
		Ensuring that trustees, staff and volunteers act in the best interests of the charity	Ensuring that the charity has sufficient resources	Ensuring that resources are used as efficiently as possible	Providing support and advice to staff and volunteers	Representing the interests of donors at the board	Monitoring the risk of fraud to the charity	Monitoring other risks to the charity	
Base		2200	2200	2200	2200	2200	2200	2200	2200
NET: Vital/ important		2190 100%	2180 99%	2191 100%	2058 94%	1759 80%	2150 98%	2139 97%	2189 100%
NET: Vital/ very important		2138 97%	2099 95%	2110 96%	1785 81%	1345 61%	2031 92%	1913 87%	2134 97%
Vital	(5)	1610 73%	1368 62%	1230 56%	773 35%	592 27%	1386 63%	994 45%	1439 65%
Very important	(4)	528 24%	731 33%	880 40%	1012 46%	753 34%	645 29%	919 42%	695 32%
Fairly important	(3)	52 2%	81 4%	81 4%	273 12%	414 19%	119 5%	226 10%	55 3%
Not very important	(2)	5 *	5 *	6 *	54 2%	194 9%	26 1%	33 2%	6 *
Not important at all	(1)	1 *	7 *	1 *	46 2%	126 6%	13 1%	9 *	1 *
NET: Not important		6 *	12 1%	7 *	100 5%	320 15%	39 2%	42 2%	7 *
Don't know		4 *	8 *	2 *	42 2%	121 6%	11 1%	19 1%	4 *
Mean		4.70	4.57	4.52	4.12	3.72	4.54	4.31	4.62
Standard deviation		0.52	0.61	0.59	0.87	1.15	0.71	0.75	0.55
Standard error		0.01	0.01	0.01	0.02	0.03	0.02	0.02	0.01

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 23

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that trustees, staff and volunteers act in the best interests of the charity****Base: All respondents**

	Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Vital/ important	2190	509	357	505	750	397	107	156	90	214	245	194	230	380	427	178	322	1070	182	345	72	292	150	74
	100%	100%	99%	99%	100%	100%	100%	99%	100%	100%	100%	99%	100%	100%	100%	98%	99%	100%	98%	100%	100%	99%	100%	99%
NET: Vital/ very important	2138	496	349	491	734	388	106	151	89	213	238	188	225	375	415	174	310	1048	175	343	72	278	147	70
	97%	97%	97%	97%	98%	97%	99%	96%	99%	100%	97%	96%	98%	98%	97%	96%	96%	98%	95%	99%	100%	95%	98%	93%
Vital	(5) 1610	357	236	374	593	312	83	123	75	169	174	145	167	290	308	122	235	807	125	264	62	181	113	54
	73%	70%	66%	74%	79%	78%	78%	78%	83%	79%	71%	74%	73%	76%	72%	67%	73%	75%	68%	77%	86%	62%	75%	72%
Very important	(4) 528	139	113	117	141	76	23	28	14	44	64	43	58	85	107	52	75	241	50	79	10	97	34	16
	24%	27%	31%	23%	19%	19%	21%	18%	16%	21%	26%	22%	25%	22%	25%	29%	23%	22%	27%	23%	14%	33%	23%	21%
Fairly important	(3) 52	13	8	14	16	9	1	5	1	1	7	6	5	12	4	12	22	7	4	2	-	14	3	4
	2%	3%	2%	3%	2%	2%	1%	3%	1%	*	3%	3%	2%	1%	3%	2%	4%	2%	4%	1%	-	5%	2%	5%
Not very important	(2) 5	1	2	2	-	-	-	-	-	-	-	1	-	1	1	1	1	2	1	-	-	1	-	1
	*	*	1%	*	-	-	-	-	-	-	-	1%	-	*	*	1%	*	*	1%	-	-	*	-	1%
Not important at all	(1) 1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
	*	-	*	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	*	-	-	-	-	-	-
NET: Not important	6	1	3	2	-	-	-	-	-	-	-	1	-	1	1	2	1	3	1	-	-	1	-	1
	*	*	1%	*	-	-	-	-	-	-	-	1%	-	*	*	1%	*	*	1%	-	-	*	-	1%
Don't know	4	-	-	1	2	1	-	1	-	-	-	1	-	-	1	1	1	1	2	-	-	1	-	-
	*	-	-	*	*	*	-	1%	-	-	-	1%	-	-	*	1%	*	*	1%	-	-	*	-	-
Mean	4.70	4.67	4.61	4.70	4.77	4.76	4.77	4.76	4.82	4.79	4.68	4.70	4.70	4.74	4.69	4.63	4.68	4.73	4.63	4.76	4.86	4.56	4.73	4.64
Standard deviation	0.52	0.53	0.59	0.54	0.47	0.48	0.45	0.50	0.41	0.42	0.52	0.55	0.50	0.48	0.53	0.62	0.56	0.51	0.59	0.44	0.35	0.60	0.49	0.65
Standard error	0.01	0.02	0.03	0.02	0.02	0.02	0.04	0.04	0.04	0.03	0.03	0.04	0.03	0.02	0.03	0.05	0.03	0.02	0.04	0.02	0.04	0.04	0.04	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 23

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that trustees, staff and volunteers act in the best interests of the charity****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important		2190	299	405	363	356	414	401	489	614	484	278	173	153	203
		100%	100%	100%	99%	100%	100%	100%	100%	99%	99%	99%	99%	99%	100%
NET: Vital/ very important		2138	295	396	356	348	405	395	477	600	476	271	169	151	199
		97%	98%	98%	98%	97%	97%	98%	97%	97%	98%	97%	97%	98%	98%
Vital	(5)	1610	246	320	290	283	326	315	375	459	382	209	143	124	147
		73%	82%	79%	79%	79%	78%	78%	77%	74%	78%	75%	82%	81%	72%
Very important	(4)	528	49	76	66	65	79	80	102	141	94	62	26	27	52
		24%	16%	19%	18%	18%	19%	20%	21%	23%	19%	22%	15%	18%	26%
Fairly important	(3)	52	4	9	7	8	9	6	12	14	8	7	4	2	4
		2%	1%	2%	2%	2%	2%	1%	2%	2%	2%	3%	2%	1%	2%
Not very important	(2)	5	-	-	-	-	-	-	1	2	1	1	-	-	-
		*	-	-	-	-	-	-	*	*	*	*	-	-	-
Not important at all	(1)	1	-	-	-	-	-	-	-	1	-	-	-	-	-
		*	-	-	-	-	-	-	-	*	-	-	-	-	-
NET: Not important		6	-	-	-	-	-	-	1	3	1	1	-	-	-
		*	-	-	-	-	-	-	*	*	*	*	-	-	-
Don't know		4	1	1	2	1	2	1	-	1	2	1	1	1	-
		*	*	*	1%	*	*	*	-	*	*	*	1%	1%	-
Mean		4.70	4.81	4.77	4.78	4.77	4.77	4.77	4.74	4.71	4.77	4.72	4.80	4.80	4.70
Standard deviation		0.52	0.43	0.47	0.46	0.47	0.47	0.46	0.51	0.54	0.47	0.53	0.45	0.43	0.50
Standard error		0.01	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.03	0.03	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 23

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that trustees, staff and volunteers act in the best interests of the charity****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important	2190	760	343	252	283	94	123	408	412	86	104	45	238	208	29	95	148	319	256	236
	100%	99%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	98%	99%
NET: Vital/ very important	2138	748	333	247	279	93	121	391	405	83	102	44	228	202	29	93	147	309	253	231
	97%	98%	97%	98%	98%	99%	98%	95%	98%	97%	98%	98%	95%	97%	100%	98%	99%	96%	97%	97%
Vital	(5) 1610	586	282	197	228	73	91	291	296	60	73	37	175	162	24	75	118	227	189	186
	73%	77%	82%	78%	80%	78%	73%	71%	72%	70%	70%	82%	73%	78%	83%	79%	80%	71%	73%	78%
Very important	(4) 528	162	51	50	51	20	30	100	109	23	29	7	53	40	5	18	29	82	64	45
	24%	21%	15%	20%	18%	21%	24%	24%	26%	27%	28%	16%	22%	19%	17%	19%	20%	26%	25%	19%
Fairly important	(3) 52	12	10	5	4	1	2	17	7	3	2	1	10	6	-	2	1	10	3	5
	2%	2%	3%	2%	1%	1%	2%	4%	2%	3%	2%	2%	4%	3%	-	2%	1%	3%	1%	2%
Not very important	(2) 5	-	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	1	2	2
	*	-	*	-	-	-	-	-	*	-	-	-	*	-	-	-	-	*	1%	1%
Not important at all	(1) 1	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-
	*	*	-	-	*	-	-	-	-	-	-	-	-	-	-	-	-	-	*	-
NET: Not important	6	1	1	-	1	-	-	-	1	-	-	-	1	-	-	-	-	1	3	2
	*	*	*	-	*	-	-	-	*	-	-	-	*	-	-	-	-	*	1%	1%
Don't know	4	3	-	1	-	-	1	2	-	-	-	-	-	-	-	-	-	1	1	-
	*	*	-	*	-	-	1%	*	-	-	-	-	-	-	-	-	-	*	*	-
Mean	4.70	4.75	4.78	4.76	4.78	4.77	4.72	4.67	4.69	4.66	4.68	4.80	4.68	4.75	4.83	4.77	4.79	4.67	4.69	4.74
Standard deviation	0.52	0.48	0.50	0.47	0.49	0.45	0.48	0.55	0.51	0.54	0.51	0.46	0.57	0.50	0.38	0.47	0.42	0.55	0.57	0.53
Standard error	0.01	0.02	0.03	0.03	0.03	0.05	0.04	0.03	0.03	0.06	0.05	0.07	0.04	0.03	0.07	0.05	0.03	0.03	0.04	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 23

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Ensuring that trustees, staff and volunteers act in the best interests of the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2190 100%	2085 100%	50 100%	1765 100%	294 99%
NET: Vital/ very important	2138 97%	2035 97%	48 96%	1728 98%	283 96%
Vital	(5) 1610 73%	1531 73%	40 80%	1325 75%	202 68%
Very important	(4) 528 24%	504 24%	8 16%	403 23%	81 27%
Fairly important	(3) 52 2%	50 2%	2 4%	37 2%	11 4%
Not very important	(2) 5 *	5 *	- -	3 *	1 *
Not important at all	(1) 1 *	1 *	- -	- -	- -
NET: Not important	6 *	6 *	- -	3 *	1 *
Don't know	4 *	3 *	- -	3 *	1 *
Mean	4.70	4.70	4.76	4.73	4.64
Standard deviation	0.52	0.53	0.52	0.50	0.57
Standard error	0.01	0.01	0.07	0.01	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 24

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that the charity has sufficient resources****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Vital/ important		2180	501	357	505	751	397	107	157	90	214	243	194	228	379	423	178	321	1067	182	343	72	292	148	71
		99%	98%	99%	99%	100%	100%	100%	100%	100%	100%	99%	99%	99%	99%	99%	98%	99%	99%	98%	99%	100%	99%	99%	95%
NET: Vital/ very important		2099	474	337	491	737	389	104	155	89	203	233	184	223	369	410	171	306	1031	171	335	71	281	139	67
		95%	93%	94%	97%	98%	98%	97%	99%	99%	95%	95%	94%	97%	97%	96%	94%	94%	96%	92%	97%	99%	96%	93%	89%
Vital	(5)	1368	280	194	309	542	276	80	118	68	124	147	120	142	256	265	111	203	670	102	221	54	180	91	48
		62%	55%	54%	61%	72%	69%	75%	75%	76%	58%	60%	61%	62%	67%	62%	61%	63%	62%	55%	64%	75%	61%	61%	64%
Very important	(4)	731	194	143	182	195	113	24	37	21	79	86	64	81	113	145	60	103	361	69	114	17	101	48	19
		33%	38%	40%	36%	26%	28%	22%	24%	23%	37%	35%	33%	35%	30%	34%	33%	32%	34%	37%	33%	24%	34%	32%	25%
Fairly important	(3)	81	27	20	14	14	8	3	2	1	11	10	10	5	10	13	7	15	36	11	8	1	11	9	4
		4%	5%	6%	3%	2%	2%	3%	1%	1%	5%	4%	5%	2%	3%	3%	4%	5%	3%	6%	2%	1%	4%	6%	5%
Not very important	(2)	5	3	-	2	-	-	-	-	-	-	-	1	1	-	2	1	-	2	2	-	-	-	-	1
		*	1%	-	*	-	-	-	-	-	-	-	1%	*	-	*	1%	-	*	1%	-	-	-	-	1%
Not important at all	(1)	7	4	1	-	1	1	-	-	-	-	-	-	-	-	3	2	2	3	-	1	-	2	-	1
		*	1%	*	-	*	*	-	-	-	-	-	-	-	-	1%	1%	1%	*	-	*	-	1%	-	1%
NET: Not important		12	7	1	2	1	1	-	-	-	-	-	1	1	-	5	3	2	5	2	1	-	2	-	2
		1%	1%	*	*	*	*	-	-	-	-	-	1%	*	-	1%	2%	1%	*	1%	*	-	1%	-	3%
Don't know		8	2	2	1	-	-	-	-	-	-	2	1	1	2	1	-	1	2	1	1	-	-	2	2
		*	*	1%	*	-	-	-	-	-	-	1%	1%	*	1%	*	-	*	*	1%	*	-	-	1%	3%
Mean		4.57	4.46	4.48	4.57	4.70	4.67	4.72	4.74	4.74	4.53	4.56	4.55	4.59	4.65	4.56	4.53	4.56	4.58	4.47	4.61	4.74	4.55	4.55	4.53
Standard deviation		0.61	0.70	0.63	0.57	0.51	0.54	0.51	0.47	0.46	0.59	0.57	0.62	0.56	0.53	0.65	0.70	0.64	0.60	0.66	0.57	0.47	0.64	0.61	0.78
Standard error		0.01	0.03	0.03	0.03	0.02	0.03	0.05	0.04	0.05	0.04	0.04	0.04	0.04	0.03	0.03	0.05	0.04	0.02	0.05	0.03	0.06	0.04	0.05	0.09



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 24

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Ensuring that the charity has sufficient resources**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	2180 99%	298 99%	406 100%	363 99%	357 100%	414 100%	400 100%	488 100%	611 99%	484 99%	280 100%	174 100%	154 100%	203 100%
NET: Vital/ very important	2099 95%	292 97%	392 97%	355 97%	344 96%	400 96%	388 97%	473 97%	591 96%	470 97%	275 98%	171 98%	151 98%	197 97%
Vital	(5) 1368 62%	196 65%	272 67%	240 66%	233 65%	265 64%	258 64%	316 64%	387 63%	328 67%	183 65%	120 69%	106 69%	128 63%
Very important	(4) 731 33%	96 32%	120 30%	115 32%	111 31%	135 32%	130 32%	157 32%	204 33%	142 29%	92 33%	51 29%	45 29%	69 34%
Fairly important	(3) 81 4%	6 2%	14 3%	8 2%	13 4%	14 3%	12 3%	15 3%	20 3%	14 3%	5 2%	3 2%	3 2%	6 3%
Not very important	(2) 5 *	- -	- -	- -	- -	1 *	- -	1 *	2 *	1 *	- -	- -	- -	- -
Not important at all	(1) 7 *	1 *	- -	1 *	- -	- -	1 *	1 *	3 *	- -	- -	- -	- -	- -
NET: Not important	12 1%	1 *	- -	1 *	- -	1 *	1 *	2 *	5 1%	1 *	- -	- -	- -	- -
Don't know	8 *	1 *	- -	1 *	- -	1 *	1 *	- -	2 *	2 *	- -	- -	- -	- -
Mean	4.57	4.63	4.64	4.63	4.62	4.60	4.61	4.60	4.57	4.64	4.64	4.67	4.67	4.60
Standard deviation	0.61	0.56	0.55	0.56	0.56	0.57	0.57	0.58	0.62	0.55	0.52	0.51	0.51	0.55
Standard error	0.01	0.03	0.03	0.03	0.03	0.03	0.03	0.03	0.03	0.02	0.03	0.04	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 24

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Ensuring that the charity has sufficient resources**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- th/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serva- tion/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important	2180 99%	759 99%	344 100%	251 99%	281 99%	93 99%	124 100%	405 99%	407 99%	85 99%	104 100%	45 100%	236 99%	208 100%	29 100%	95 100%	148 100%	318 99%	257 99%	237 100%
NET: Vital/ very important	2099 95%	742 97%	331 96%	242 96%	271 95%	90 96%	122 98%	382 93%	395 96%	79 92%	101 97%	45 100%	227 95%	204 98%	27 93%	93 98%	143 97%	306 95%	245 94%	228 96%
Vital	(5) 1368 62%	504 66%	237 69%	175 69%	188 66%	55 59%	98 79%	236 58%	252 61%	48 56%	64 62%	33 73%	144 60%	135 65%	18 62%	69 73%	110 74%	205 64%	162 62%	153 64%
Very important	(4) 731 33%	238 31%	94 27%	67 26%	83 29%	35 37%	24 19%	146 36%	143 35%	31 36%	37 36%	12 27%	83 35%	69 33%	9 31%	24 25%	33 22%	101 31%	83 32%	75 32%
Fairly important	(3) 81 4%	17 2%	13 4%	9 4%	10 4%	3 3%	2 2%	23 6%	12 3%	6 7%	3 3%	- -	9 4%	4 2%	2 7%	2 2%	5 3%	12 4%	12 5%	9 4%
Not very important	(2) 5 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	2 1%	- -	- -	- -	- -	1 *	1 *	- -
Not important at all	(1) 7 *	2 *	- -	- -	2 1%	1 1%	- -	4 1%	1 *	1 1%	- -	- -	- -	- -	- -	- -	- -	1 *	2 1%	1 *
NET: Not important	12 1%	2 *	- -	- -	2 1%	1 1%	- -	4 1%	2 *	1 1%	- -	- -	2 1%	- -	- -	- -	- -	2 1%	3 1%	1 *
Don't know	8 *	3 *	- -	2 1%	1 *	- -	- -	1 *	4 1%	- -	- -	- -	1 *	- -	- -	- -	- -	1 *	- -	- -
Mean	4.57	4.63	4.65	4.66	4.61	4.52	4.77	4.49	4.57	4.45	4.59	4.73	4.55	4.63	4.55	4.71	4.71	4.59	4.55	4.59
Standard deviation	0.61	0.56	0.55	0.54	0.63	0.67	0.46	0.69	0.59	0.73	0.55	0.45	0.61	0.52	0.63	0.50	0.52	0.61	0.68	0.61
Standard error	0.01	0.02	0.03	0.03	0.04	0.07	0.04	0.03	0.03	0.08	0.05	0.07	0.04	0.04	0.12	0.05	0.04	0.03	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 24

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Ensuring that the charity has sufficient resources**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2180 99%	2078 99%	47 94%	1762 99%	290 98%
NET: Vital/ very important	2099 95%	2005 96%	43 86%	1706 96%	274 93%
Vital	(5) 1368 62%	1305 62%	32 64%	1131 64%	167 56%
Very important	(4) 731 33%	700 33%	11 22%	575 32%	107 36%
Fairly important	(3) 81 4%	73 3%	4 8%	56 3%	16 5%
Not very important	(2) 5 *	4 *	1 2%	2 *	1 *
Not important at all	(1) 7 *	6 *	1 2%	3 *	2 1%
NET: Not important	12 1%	10 *	2 4%	5 *	3 1%
Don't know	8 *	6 *	1 2%	4 *	3 1%
Mean	4.57	4.58	4.47	4.60	4.49
Standard deviation	0.61	0.60	0.89	0.57	0.68
Standard error	0.01	0.01	0.13	0.01	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 25

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that resources are used as efficiently as possible****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Trustee	Board or Management Committee Member	Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Chair			Vice chair	Treasurer	Secretary	Other		
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75		
NET: Vital/ important		2191	507	358	507	750	398	106	156	90	214	244	193	229	380	427	180	324	1072	181	345	72	293	149	74		
		100%	99%	99%	100%	100%	100%	99%	99%	100%	100%	100%	98%	100%	100%	100%	99%	100%	100%	98%	100%	100%	100%	99%	99%		
NET: Vital/ very important		2110	489	344	489	722	381	104	149	88	206	234	182	226	362	414	174	312	1033	172	335	71	281	141	72		
		96%	96%	96%	96%	96%	96%	97%	95%	98%	96%	96%	93%	98%	95%	97%	96%	96%	96%	93%	97%	99%	96%	94%	96%		
Vital	(5)	1230	273	193	283	444	242	58	87	57	117	139	112	132	219	238	87	186	620	85	198	43	151	87	43		
		56%	54%	54%	56%	59%	61%	54%	55%	63%	55%	57%	57%	57%	57%	55%	48%	57%	58%	46%	57%	60%	51%	58%	57%		
Very important	(4)	880	216	151	206	278	139	46	62	31	89	95	70	94	143	176	87	126	413	87	137	28	130	54	29		
		40%	42%	42%	41%	37%	35%	43%	39%	34%	42%	39%	36%	41%	38%	41%	48%	39%	38%	47%	40%	39%	44%	36%	39%		
Fairly important	(3)	81	18	14	18	28	17	2	7	2	8	10	11	3	18	13	6	12	39	9	10	1	12	8	2		
		4%	4%	4%	4%	4%	4%	2%	4%	2%	4%	4%	6%	1%	5%	3%	3%	4%	4%	5%	3%	1%	4%	5%	3%		
Not very important	(2)	6	3	1	-	2	-	1	1	-	-	1	-	1	1	2	1	-	1	2	-	-	1	1	1		
		*	1%	*	-	*	-	1%	1%	-	-	*	-	*	*	*	1%	-	*	1%	-	-	*	1%	1%		
Not important at all	(1)	1	-	-	1	-	-	-	-	-	-	-	1	-	-	-	-	-	1	-	-	-	-	-	-		
		*	-	-	*	-	-	-	-	-	-	-	1%	-	-	-	-	-	*	-	-	-	-	-	-		
NET: Not important		7	3	1	1	2	-	1	1	-	-	1	1	1	1	2	1	-	2	2	-	-	1	1	1		
		*	1%	*	*	*	-	1%	1%	-	-	*	1%	*	*	*	1%	-	*	1%	-	-	*	1%	1%		
Don't know		2	-	1	-	-	-	-	-	-	-	-	2	-	-	-	-	-	-	2	-	-	-	-	-		
		*	-	*	-	-	-	-	-	-	-	-	1%	-	-	-	-	-	-	1%	-	-	-	-	-		
Mean		4.52	4.49	4.49	4.52	4.55	4.57	4.50	4.50	4.61	4.51	4.52	4.51	4.55	4.52	4.52	4.44	4.54	4.54	4.39	4.54	4.58	4.47	4.51	4.52		
Standard deviation		0.59	0.60	0.59	0.59	0.58	0.58	0.59	0.62	0.53	0.57	0.60	0.65	0.55	0.60	0.58	0.59	0.57	0.58	0.64	0.55	0.52	0.59	0.63	0.62		
Standard error		0.01	0.03	0.03	0.03	0.02	0.03	0.06	0.05	0.06	0.04	0.04	0.05	0.04	0.03	0.03	0.04	0.03	0.02	0.05	0.03	0.06	0.03	0.05	0.07		

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 25

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that resources are used as efficiently as possible****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	2191 100%	299 100%	405 100%	363 99%	355 99%	414 100%	401 100%	489 100%	617 100%	483 99%	278 99%	174 100%	153 99%	202 100%
NET: Vital/ very important	2110 96%	292 97%	394 97%	355 97%	349 98%	401 96%	394 98%	470 96%	594 96%	476 98%	271 97%	169 97%	150 97%	197 97%
Vital	(5) 1230 56%	194 65%	249 61%	232 64%	207 58%	252 61%	242 60%	294 60%	338 55%	290 60%	164 59%	111 64%	95 62%	127 63%
Very important	(4) 880 40%	98 33%	145 36%	123 34%	142 40%	149 36%	152 38%	176 36%	256 41%	186 38%	107 38%	58 33%	55 36%	70 34%
Fairly important	(3) 81 4%	7 2%	11 3%	8 2%	6 2%	13 3%	7 2%	19 4%	23 4%	7 1%	7 3%	5 3%	3 2%	5 2%
Not very important	(2) 6 *	- *	- *	1 *	1 *	1 *	- *	- *	- *	1 *	1 *	- *	- 1%	1 *
Not important at all	(1) 1 *	1 *	1 *	1 *	1 *	1 *	1 *	1 *	1 *	1 *	1 *	- *	1 1%	- *
NET: Not important	7 *	1 *	1 *	2 1%	2 1%	2 *	1 *	1 *	1 *	2 *	2 1%	- *	1 1%	1 *
Don't know	2 *	- *	- *	- *	- *	- *	- *	- *	- *	2 *	- *	- *	- *	- *
Mean	4.52	4.61	4.58	4.60	4.55	4.56	4.58	4.56	4.50	4.57	4.54	4.61	4.58	4.59
Standard deviation	0.59	0.57	0.57	0.58	0.58	0.59	0.56	0.59	0.59	0.56	0.60	0.55	0.60	0.57
Standard error	0.01	0.03	0.03	0.03	0.03	0.03	0.03	0.03	0.02	0.03	0.04	0.04	0.05	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 25

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Ensuring that resources are used as efficiently as possible****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important		2191	761	341	252	284	94	124	409	413	85	104	45	238	208	29	95	147	317	259	238
		100%	100%	99%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%	99%	99%	100%	100%
NET: Vital/ very important		2110	742	332	242	279	92	122	393	395	83	99	44	232	204	29	91	143	307	250	228
		96%	97%	97%	96%	98%	98%	98%	96%	96%	97%	95%	98%	97%	98%	100%	96%	97%	96%	96%	96%
Vital	(5)	1230	468	240	149	178	56	69	236	229	44	57	31	133	125	17	58	97	186	145	134
		56%	61%	70%	59%	63%	60%	56%	58%	55%	51%	55%	69%	56%	60%	59%	61%	66%	58%	56%	56%
Very important	(4)	880	274	92	93	101	36	53	157	166	39	42	13	99	79	12	33	46	121	105	94
		40%	36%	27%	37%	36%	38%	43%	38%	40%	45%	40%	29%	41%	38%	41%	35%	31%	38%	40%	39%
Fairly important	(3)	81	19	9	10	5	2	2	16	18	2	5	1	6	4	-	4	4	10	9	10
		4%	2%	3%	4%	2%	2%	2%	4%	4%	2%	5%	2%	3%	2%	-	4%	3%	3%	3%	4%
Not very important	(2)	6	1	3	1	-	-	-	1	-	1	-	-	1	-	-	-	-	3	-	-
		*	*	1%	*	-	-	-	*	-	1%	-	-	*	-	-	-	-	1%	-	-
Not important at all	(1)	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-
		*	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	*	-
NET: Not important		7	2	3	1	-	-	-	1	-	1	-	-	1	-	-	-	1	3	1	-
		*	*	1%	*	-	-	-	*	-	1%	-	-	*	-	-	-	1%	1%	*	-
Don't know		2	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-
		*	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	*	-	-
Mean		4.52	4.58	4.65	4.54	4.61	4.57	4.54	4.53	4.51	4.47	4.50	4.67	4.52	4.58	4.59	4.57	4.61	4.53	4.51	4.52
Standard deviation		0.59	0.56	0.58	0.59	0.52	0.54	0.53	0.59	0.58	0.61	0.59	0.52	0.57	0.53	0.50	0.58	0.61	0.61	0.61	0.58
Standard error		0.01	0.02	0.03	0.04	0.03	0.06	0.05	0.03	0.03	0.07	0.06	0.08	0.04	0.04	0.09	0.06	0.05	0.03	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 25

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Ensuring that resources are used as efficiently as possible**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2191 100%	2085 100%	50 100%	1764 100%	295 100%
NET: Vital/ very important	2110 96%	2010 96%	45 90%	1703 96%	281 95%
Vital	(5) 1230 56%	1175 56%	27 54%	1011 57%	154 52%
Very important	(4) 880 40%	835 40%	18 36%	692 39%	127 43%
Fairly important	(3) 81 4%	75 4%	5 10%	61 3%	14 5%
Not very important	(2) 6 *	6 *	- -	4 *	1 *
Not important at all	(1) 1 *	1 *	- -	1 *	- -
NET: Not important	7 *	7 *	- -	5 *	1 *
Don't know	2 *	2 *	- -	2 *	- -
Mean	4.52	4.52	4.44	4.53	4.47
Standard deviation	0.59	0.59	0.67	0.58	0.60
Standard error	0.01	0.01	0.10	0.01	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 26

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Providing support and advice to staff and volunteers****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Vital/ important	2058 94%	466 91%	332 92%	472 93%	722 96%	383 96%	104 97%	149 95%	86 96%	206 96%	234 96%	182 93%	218 95%	359 94%	399 93%	162 90%	298 92%	1003 93%	178 96%	324 94%	70 97%	271 92%	141 94%	66 88%
NET: Vital/ very important	1785 81%	402 79%	297 83%	414 81%	613 82%	335 84%	85 79%	119 76%	74 82%	173 81%	207 84%	157 80%	187 81%	314 82%	349 81%	138 76%	260 80%	870 81%	161 87%	294 85%	65 90%	217 91%	117 78%	56 75%
Vital	(5) 773 35%	181 35%	125 35%	177 35%	262 35%	164 41%	30 28%	45 29%	23 26%	88 41%	99 40%	61 31%	82 36%	132 35%	144 34%	48 27%	119 37%	386 36%	63 34%	127 37%	31 43%	76 26%	55 37%	32 43%
Very important	(4) 1012 46%	221 43%	172 48%	237 47%	351 47%	171 43%	55 51%	74 47%	51 57%	85 40%	108 44%	96 49%	105 46%	182 48%	205 48%	90 50%	141 44%	484 45%	98 53%	167 48%	34 47%	141 48%	62 41%	24 32%
Fairly important	(3) 273 12%	64 13%	35 10%	58 11%	109 14%	48 12%	19 18%	30 19%	12 13%	33 15%	27 11%	25 13%	31 13%	45 12%	50 12%	24 13%	38 12%	133 12%	17 9%	30 9%	5 7%	54 18%	24 16%	10 13%
Not very important	(2) 54 2%	12 2%	9 3%	10 2%	22 3%	12 3%	2 2%	6 4%	2 2%	4 2%	5 2%	5 3%	7 3%	5 1%	13 3%	6 3%	9 3%	31 3%	6 3%	7 2%	- -	7 2%	1 1%	2 3%
Not important at all	(1) 46 2%	16 3%	9 3%	17 3%	4 1%	1 *	1 1%	1 1%	1 1%	- 1%	5 2%	3 2%	1 *	12 3%	12 3%	7 4%	6 2%	20 2%	- -	8 2%	1 1%	11 4%	5 3%	1 1%
NET: Not important	100 5%	28 5%	18 5%	27 5%	26 3%	13 3%	3 3%	7 4%	3 3%	4 2%	10 4%	8 4%	8 3%	17 4%	25 6%	13 7%	15 5%	51 5%	6 3%	15 4%	1 1%	18 6%	6 4%	3 4%
Don't know	42 2%	16 3%	10 3%	9 2%	4 1%	2 1%	- -	1 1%	1 1%	4 2%	1 *	6 3%	4 2%	5 1%	5 1%	6 3%	11 3%	20 2%	1 1%	6 2%	1 1%	5 2%	3 2%	6 8%
Mean	4.12	4.09	4.13	4.10	4.13	4.22	4.04	4.00	4.04	4.22	4.19	4.09	4.15	4.11	4.08	3.95	4.14	4.12	4.18	4.17	4.32	3.91	4.10	4.22
Standard deviation	0.87	0.94	0.88	0.92	0.80	0.79	0.79	0.83	0.77	0.78	0.87	0.83	0.80	0.90	0.91	0.95	0.88	0.88	0.73	0.85	0.73	0.94	0.93	0.91
Standard error	0.02	0.04	0.05	0.04	0.03	0.04	0.08	0.07	0.08	0.05	0.06	0.06	0.05	0.05	0.04	0.07	0.05	0.03	0.05	0.05	0.09	0.06	0.08	0.11



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 26

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Providing support and advice to staff and volunteers**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	2058 94%	284 95%	391 96%	343 94%	335 94%	396 95%	379 94%	459 94%	583 94%	462 95%	270 96%	168 97%	149 97%	193 95%
NET: Vital/ very important	1785 81%	249 83%	342 84%	302 83%	288 81%	339 81%	332 83%	392 80%	501 81%	401 82%	232 83%	145 83%	132 86%	161 79%
Vital	(5) 773 35%	122 41%	162 40%	134 37%	132 37%	158 38%	147 37%	176 36%	202 33%	189 39%	98 35%	63 36%	54 35%	77 38%
Very important	(4) 1012 46%	127 42%	180 44%	168 46%	156 44%	181 44%	185 46%	216 44%	299 48%	212 44%	134 48%	82 47%	78 51%	84 41%
Fairly important	(3) 273 12%	35 12%	49 12%	41 11%	47 13%	57 14%	47 12%	67 14%	82 13%	61 13%	38 14%	23 13%	17 11%	32 16%
Not very important	(2) 54 2%	6 2%	8 2%	10 3%	8 2%	10 2%	8 2%	14 3%	11 2%	12 2%	4 1%	3 2%	3 2%	3 1%
Not important at all	(1) 46 2%	7 2%	4 1%	6 2%	5 1%	5 1%	8 2%	11 2%	13 2%	6 1%	3 1%	1 1%	1 1%	4 2%
NET: Not important	100 5%	13 4%	12 3%	16 4%	13 4%	15 4%	16 4%	25 5%	24 4%	18 4%	7 3%	4 2%	4 3%	7 3%
Don't know	42 2%	3 1%	3 1%	6 2%	9 3%	5 1%	7 2%	6 1%	11 2%	7 1%	3 1%	2 1%	1 1%	3 1%
Mean	4.12	4.18	4.21	4.15	4.16	4.16	4.15	4.10	4.10	4.18	4.16	4.18	4.18	4.14
Standard deviation	0.87	0.89	0.81	0.85	0.84	0.84	0.86	0.90	0.85	0.84	0.79	0.77	0.76	0.88
Standard error	0.02	0.05	0.04	0.05	0.05	0.04	0.04	0.04	0.03	0.04	0.05	0.06	0.06	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 26

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Providing support and advice to staff and volunteers****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important	2058 94%	721 94%	329 96%	237 94%	259 91%	85 90%	116 94%	379 92%	384 93%	81 94%	100 96%	41 91%	219 92%	197 95%	29 100%	91 96%	146 99%	302 94%	239 92%	227 95%
NET: Vital/ very important	1785 81%	642 84%	290 84%	211 83%	227 80%	78 83%	103 83%	334 81%	323 78%	70 81%	89 86%	39 87%	190 79%	166 80%	27 93%	79 83%	129 87%	270 84%	213 82%	203 85%
Vital	(5) 35%	773 39%	296 42%	146 38%	97 36%	103 38%	36 35%	44 38%	154 34%	139 34%	29 42%	44 51%	23 36%	85 38%	12 41%	42 44%	80 54%	131 41%	96 37%	94 39%
Very important	(4) 46%	1012 45%	346 42%	144 45%	114 44%	124 45%	42 48%	59 44%	184 45%	41 48%	45 43%	16 36%	105 44%	86 41%	15 52%	37 39%	49 33%	139 43%	117 45%	109 46%
Fairly important	(3) 12%	273 10%	79 11%	39 10%	26 11%	32 7%	7 10%	13 11%	45 15%	61 13%	11 11%	2 4%	29 12%	31 15%	2 7%	12 13%	17 11%	32 10%	26 10%	24 10%
Not very important	(2) 2%	54 2%	7 1%	4 1%	4 2%	4 1%	1 3%	4 3%	11 2%	9 2%	1 2%	2 2%	10 4%	5 2%	-	-	-	9 3%	6 2%	3 1%
Not important at all	(1) 2%	46 2%	14 2%	6 2%	8 3%	15 5%	4 4%	3 2%	10 2%	11 3%	2 2%	1 1%	- 3%	6 1%	-	2 2%	1 1%	6 2%	9 3%	6 3%
NET: Not important	100 5%	21 3%	10 3%	12 5%	19 7%	5 5%	7 6%	21 5%	20 5%	3 3%	3 3%	1 2%	16 7%	8 4%	-	2 2%	1 1%	15 5%	15 6%	9 4%
Don't know	42 2%	22 3%	5 1%	4 2%	6 2%	4 4%	1 1%	10 2%	9 2%	2 2%	1 1%	3 7%	4 2%	3 1%	-	2 2%	1 1%	4 1%	6 2%	2 1%
Mean	4.12	4.22	4.24	4.16	4.06	4.17	4.11	4.14	4.07	4.12	4.25	4.45	4.08	4.15	4.34	4.26	4.41	4.20	4.12	4.19
Standard deviation	0.87	0.82	0.83	0.91	1.01	0.95	0.90	0.90	0.91	0.86	0.80	0.71	0.94	0.87	0.61	0.85	0.75	0.87	0.94	0.86
Standard error	0.02	0.03	0.05	0.06	0.06	0.10	0.08	0.05	0.05	0.09	0.08	0.11	0.06	0.06	0.11	0.09	0.06	0.05	0.06	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 26

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Providing support and advice to staff and volunteers**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2058	1964	42	1669	268
	94%	94%	84%	94%	91%
NET: Vital/ very important	1785	1700	37	1452	230
	81%	81%	74%	82%	78%
Vital	(5) 773	732	19	621	106
	35%	35%	38%	35%	36%
Very important	(4) 1012	968	18	831	124
	46%	46%	36%	47%	42%
Fairly important	(3) 273	264	5	217	38
	12%	13%	10%	12%	13%
Not very important	(2) 54	49	4	41	10
	2%	2%	8%	2%	3%
Not important at all	(1) 46	44	2	32	10
	2%	2%	4%	2%	3%
NET: Not important	100	93	6	73	20
	5%	4%	12%	4%	7%
Don't know	42	37	2	29	8
	2%	2%	4%	2%	3%
Mean	4.12	4.12	4.00	4.13	4.06
Standard deviation	0.87	0.87	1.11	0.85	0.98
Standard error	0.02	0.02	0.16	0.02	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 27

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Representing the interests of donors at the board****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k - £500k	£500k - £1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Vice Chair	Treasurer	Secretary	Other		
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Vital/ important		1759	428	293	395	587	322	85	118	62	189	201	155	191	307	334	137	245	879	149	263	50	234	124	56	
		80%	84%	81%	78%	78%	81%	79%	75%	69%	88%	82%	79%	83%	81%	78%	76%	76%	82%	81%	76%	69%	80%	83%	75%	
NET: Vital/ very important		1345	344	242	306	407	240	51	77	39	145	166	120	143	237	250	109	175	685	105	198	37	178	99	40	
		61%	67%	67%	60%	54%	60%	48%	49%	43%	68%	68%	61%	62%	62%	58%	60%	54%	64%	57%	57%	51%	61%	66%	53%	
Vital	(5)	592	149	94	138	187	102	28	39	18	67	73	53	61	112	115	35	76	322	50	83	18	66	31	21	
		27%	29%	26%	27%	25%	26%	26%	25%	20%	31%	30%	27%	27%	29%	27%	19%	23%	30%	27%	24%	25%	22%	21%	28%	
Very important	(4)	753	195	148	168	220	138	23	38	21	78	93	67	82	125	135	74	99	363	55	115	19	112	68	19	
		34%	38%	41%	33%	29%	35%	21%	24%	23%	36%	38%	34%	36%	33%	31%	41%	31%	34%	30%	33%	26%	38%	45%	25%	
Fairly important	(3)	414	84	51	89	180	82	34	41	23	44	35	35	48	70	84	28	70	194	44	65	13	56	25	16	
		19%	16%	14%	18%	24%	21%	32%	26%	26%	21%	14%	18%	21%	18%	20%	15%	22%	18%	24%	19%	18%	19%	17%	21%	
Not very important	(2)	194	27	24	53	86	38	10	22	16	8	16	19	17	36	49	19	30	88	17	39	8	26	8	8	
		9%	5%	7%	10%	11%	10%	9%	14%	18%	4%	7%	10%	7%	9%	11%	10%	9%	8%	9%	11%	11%	9%	5%	11%	
Not important at all	(1)	126	27	24	30	43	18	8	8	9	8	13	10	10	22	27	16	20	59	8	24	7	16	8	4	
		6%	5%	7%	6%	6%	5%	7%	5%	10%	4%	5%	5%	4%	6%	6%	9%	6%	5%	4%	7%	10%	5%	5%	5%	
NET: Not important		320	54	48	83	129	56	18	30	25	16	29	29	27	58	76	35	50	147	25	63	15	42	16	12	
		15%	11%	13%	16%	17%	14%	17%	19%	28%	7%	12%	15%	12%	15%	18%	19%	15%	14%	14%	18%	21%	14%	11%	16%	
Don't know		121	28	19	30	36	20	4	9	3	9	15	12	12	16	19	9	29	48	11	19	7	18	10	7	
		6%	5%	5%	6%	5%	5%	4%	6%	3%	4%	6%	6%	5%	4%	4%	5%	9%	4%	6%	6%	10%	6%	7%	9%	
Mean		3.72	3.85	3.77	3.69	3.59	3.71	3.51	3.53	3.26	3.92	3.86	3.73	3.77	3.74	3.64	3.54	3.61	3.78	3.70	3.60	3.51	3.67	3.76	3.66	
Standard deviation		1.15	1.09	1.14	1.18	1.17	1.11	1.21	1.19	1.27	1.02	1.11	1.15	1.08	1.17	1.20	1.20	1.17	1.15	1.12	1.20	1.31	1.11	1.04	1.20	
Standard error		0.03	0.05	0.06	0.05	0.04	0.06	0.12	0.10	0.14	0.07	0.07	0.08	0.07	0.06	0.06	0.09	0.07	0.04	0.09	0.07	0.16	0.07	0.09	0.15	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 27

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Representing the interests of donors at the board****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	1759 80%	234 78%	328 81%	273 75%	283 79%	334 80%	319 79%	391 80%	488 79%	392 80%	224 80%	138 79%	125 81%	176 87%
NET: Vital/ very important	1345 61%	180 60%	253 62%	209 57%	218 61%	263 63%	239 59%	296 60%	378 61%	299 61%	177 63%	109 63%	95 62%	135 67%
Vital	(5) 592 27%	89 30%	131 32%	96 26%	102 29%	130 31%	114 28%	155 32%	159 26%	144 30%	72 26%	53 30%	43 28%	70 34%
Very important	(4) 753 34%	91 30%	122 30%	113 31%	116 32%	133 32%	125 31%	141 29%	219 35%	155 32%	105 38%	56 32%	52 34%	65 32%
Fairly important	(3) 414 19%	54 18%	75 18%	64 18%	65 18%	71 17%	80 20%	95 19%	110 18%	93 19%	47 17%	29 17%	30 19%	41 20%
Not very important	(2) 194 9%	34 11%	37 9%	50 14%	39 11%	42 10%	40 10%	47 10%	65 11%	45 9%	32 11%	21 12%	18 12%	15 7%
Not important at all	(1) 126 6%	19 6%	18 4%	19 5%	14 4%	22 5%	16 4%	32 7%	29 5%	24 5%	10 4%	6 3%	4 3%	7 3%
NET: Not important	320 15%	53 18%	55 14%	69 19%	53 15%	64 15%	56 14%	79 16%	94 15%	69 14%	42 15%	27 16%	22 14%	22 11%
Don't know	121 6%	13 4%	23 6%	23 6%	21 6%	18 4%	27 7%	20 4%	36 6%	26 5%	14 5%	9 5%	7 5%	5 2%
Mean	3.72	3.69	3.81	3.63	3.75	3.77	3.75	3.72	3.71	3.76	3.74	3.78	3.76	3.89
Standard deviation	1.15	1.21	1.15	1.19	1.13	1.17	1.13	1.21	1.13	1.15	1.10	1.14	1.09	1.08
Standard error	0.03	0.07	0.06	0.06	0.06	0.06	0.06	0.06	0.05	0.05	0.07	0.09	0.09	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 27

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Representing the interests of donors at the board****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- th/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serva- tion/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed forces/ emer- gency service effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important	1759 80%	606 79%	280 81%	186 74%	223 79%	80 85%	94	341 83%	323 78%	62 72%	84 81%	42 93%	190 79%	163 78%	27 93%	75 79%	125 84%	250 78%	211 81%	185 78%
NET: Vital/ very important	1345 61%	469 61%	226 66%	145 57%	176 62%	64 68%	73 59%	261 64%	227 55%	48 56%	64 62%	34 76%	136 57%	122 59%	21 72%	58 61%	101 68%	188 59%	175 67%	150 63%
Vital	(5) 27%	592 27%	234 31%	111 32%	71 28%	77 27%	36 38%	128 31%	91 22%	18 21%	31 30%	16 36%	58 24%	53 25%	6 21%	32 34%	58 39%	86 27%	85 33%	67 28%
Very important	(4) 34%	753 34%	235 31%	115 33%	74 29%	99 35%	28 30%	133 32%	136 33%	30 35%	33 32%	18 40%	78 33%	69 33%	15 52%	26 27%	43 29%	102 32%	90 35%	83 35%
Fairly important	(3) 19%	414 19%	137 18%	54 16%	41 16%	47 17%	16 17%	21 17%	80 20%	96 23%	14 16%	20 19%	8 23%	54 20%	6 21%	17 18%	24 16%	62 19%	36 14%	35 15%
Not very important	(2) 9%	194 9%	57 7%	31 9%	29 11%	23 8%	5 5%	17 14%	25 6%	41 10%	13 15%	6 6%	1 2%	28 12%	21 10%	1 3%	8 8%	11 7%	26 8%	17 7%
Not important at all	(1) 6%	126 6%	53 7%	21 6%	23 9%	25 9%	5 5%	10 8%	21 5%	17 4%	3 3%	6 6%	1 2%	12 5%	11 5%	- -	6 6%	5 3%	18 6%	21 8%
NET: Not important	320 15%	110 14%	52 15%	52 21%	48 17%	10 11%	27 22%	46 11%	58 14%	16 19%	12 12%	2 4%	40 17%	32 15%	1 3%	14 15%	16 11%	44 14%	38 15%	41 17%
Don't know	121 6%	48 6%	12 3%	15 6%	13 5%	4 4%	3 2%	23 6%	32 8%	8 9%	8 8%	1 2%	9 4%	13 6%	1 3%	6 6%	7 5%	27 8%	11 4%	12 5%
Mean	3.72	3.75	3.80	3.59	3.66	3.94	3.57	3.83	3.64	3.60	3.80	4.07	3.62	3.68	3.93	3.79	3.98	3.72	3.81	3.71
Standard deviation	1.15	1.20	1.18	1.29	1.23	1.15	1.26	1.12	1.09	1.13	1.15	0.93	1.14	1.15	0.77	1.22	1.10	1.16	1.22	1.21
Standard error	0.03	0.04	0.06	0.08	0.07	0.12	0.11	0.06	0.06	0.13	0.12	0.14	0.08	0.08	0.14	0.13	0.09	0.07	0.08	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 27

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Representing the interests of donors at the board**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	1759 80%	1677 80%	40 80%	1413 80%	240 81%
NET: Vital/ very important	1345 61%	1279 61%	32 64%	1063 60%	194 66%
Vital	(5) 27%	592 27%	560 27%	16 32%	470 27%
Very important	(4) 34%	753 34%	719 34%	16 32%	593 33%
Fairly important	(3) 19%	414 19%	398 19%	8 16%	350 20%
Not very important	(2) 9%	194 9%	188 9%	2 4%	175 10%
Not important at all	(1) 6%	126 6%	120 6%	4 8%	101 6%
NET: Not important	320 15%	308 15%	6 12%	276 16%	30 10%
Don't know	121 6%	109 5%	4 8%	82 5%	26 9%
Mean	3.72	3.71	3.83	3.68	3.86
Standard deviation	1.15	1.15	1.22	1.16	1.12
Standard error	0.03	0.03	0.18	0.03	0.07

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 28

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring the risk of fraud to the charity****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Vice Chair	Treasurer	Secretary	Other		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Vital/ important	2150 98%	493 97%	347 96%	498 98%	745 99%	393 99%	106 99%	157 100%	89 99%	211 99%	244 100%	190 97%	227 99%	370 97%	417 97%	177 98%	314 97%	1061 99%	178 96%	337 98%	71 99%	288 98%	140 93%	70 93%	
NET: Vital/ very important	2031 92%	466 91%	324 90%	463 91%	711 95%	378 95%	102 95%	145 92%	86 96%	199 93%	228 93%	175 89%	220 96%	351 92%	394 92%	167 92%	297 92%	1002 93%	164 89%	313 91%	68 94%	278 95%	135 90%	66 88%	
Vital	(5) 1386 63%	315 62%	220 61%	311 61%	491 65%	262 66%	72 67%	99 63%	58 64%	144 67%	169 69%	122 62%	151 66%	240 63%	266 62%	95 52%	199 61%	691 64%	112 61%	215 62%	48 67%	184 63%	95 63%	38 51%	
Very important	(4) 645 29%	151 30%	104 29%	152 30%	220 29%	116 29%	30 28%	46 29%	28 31%	55 26%	59 24%	53 27%	69 30%	111 29%	128 30%	72 40%	98 30%	311 29%	52 28%	98 28%	20 28%	94 32%	40 27%	28 37%	
Fairly important	(3) 119 5%	27 5%	23 6%	35 7%	34 5%	15 4%	4 4%	12 8%	3 3%	12 6%	16 7%	15 8%	7 3%	19 5%	23 5%	10 6%	17 5%	59 5%	14 8%	24 7%	3 4%	10 3%	5 3%	4 5%	
Not very important	(2) 26 1%	9 2%	5 1%	5 1%	6 1%	5 1%	- -	- -	1 1%	- -	- -	5 3%	1 *	7 2%	7 2%	1 1%	5 2%	9 1%	4 2%	4 1%	- -	4 1%	4 3%	1 1%	
Not important at all	(1) 13 1%	4 1%	6 2%	2 *	1 *	- -	1 1%	- -	- -	1 *	1 *	- -	- -	2 1%	3 1%	3 2%	3 1%	2 *	1 1%	4 1%	- -	2 1%	2 1%	2 3%	
NET: Not important	39 2%	13 3%	11 3%	7 1%	7 1%	5 1%	1 1%	- -	1 1%	1 *	1 *	5 3%	1 *	9 2%	10 2%	4 2%	8 2%	11 1%	5 3%	8 2%	- -	6 2%	6 4%	3 4%	
Don't know	11 1%	4 1%	2 1%	3 1%	- -	- -	- -	- -	- -	2 1%	- -	1 1%	2 1%	2 1%	2 *	- -	2 1%	2 *	2 1%	- -	1 1%	- -	4 3%	2 3%	
Mean	4.54	4.51	4.47	4.51	4.59	4.60	4.61	4.55	4.59	4.61	4.61	4.50	4.62	4.53	4.52	4.41	4.51	4.57	4.48	4.50	4.63	4.54	4.52	4.36	
Standard deviation	0.71	0.75	0.82	0.70	0.63	0.63	0.66	0.63	0.62	0.64	0.65	0.75	0.57	0.72	0.74	0.77	0.75	0.65	0.78	0.77	0.57	0.69	0.81	0.87	
Standard error	0.02	0.03	0.04	0.03	0.02	0.03	0.06	0.05	0.06	0.04	0.04	0.05	0.04	0.04	0.04	0.06	0.04	0.02	0.06	0.04	0.07	0.04	0.07	0.10	



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 28

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring the risk of fraud to the charity****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	2150 98%	297 99%	405 100%	359 98%	353 99%	412 99%	395 98%	482 98%	602 97%	480 99%	278 99%	174 100%	154 100%	202 100%
NET: Vital/ very important	2031 92%	281 94%	381 94%	341 93%	333 93%	388 93%	378 94%	455 93%	565 91%	452 93%	266 95%	166 95%	148 96%	193 95%
Vital	(5) 1386 63%	193 64%	275 68%	232 64%	221 62%	275 66%	267 66%	306 62%	380 61%	309 63%	182 65%	113 65%	96 62%	124 61%
Very important	(4) 645 29%	88 29%	106 26%	109 30%	112 31%	113 27%	111 28%	149 30%	185 30%	143 29%	84 30%	53 30%	52 34%	69 34%
Fairly important	(3) 119 5%	16 5%	24 6%	18 5%	20 6%	24 6%	17 4%	27 6%	37 6%	28 6%	12 4%	8 5%	6 4%	9 4%
Not very important	(2) 26 1%	1 *	1 *	3 1%	4 1%	4 1%	2 *	7 1%	8 1%	4 1%	- -	- -	- -	1 *
Not important at all	(1) 13 1%	2 1%	- -	2 1%	- -	- -	3 1%	- -	5 1%	- -	1 *	- -	- -	- -
NET: Not important	39 2%	3 1%	1 *	5 1%	4 1%	4 1%	5 1%	7 1%	13 2%	4 1%	1 *	- -	- -	1 *
Don't know	11 1%	- -	- -	1 *	- -	- -	2 *	1 *	3 *	3 1%	1 *	- -	- -	- -
Mean	4.54	4.56	4.61	4.55	4.54	4.58	4.59	4.54	4.51	4.56	4.60	4.60	4.58	4.56
Standard deviation	0.71	0.67	0.61	0.68	0.65	0.65	0.67	0.67	0.74	0.64	0.61	0.58	0.57	0.61
Standard error	0.02	0.04	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.03	0.04	0.04	0.05	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 28

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring the risk of fraud to the charity****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important		2150	748	342	250	280	94	123	404	396	84	102	45	231	207	29	94	147	308	257	235
		98%	98%	99%	99%	99%	100%	99%	99%	96%	98%	98%	100%	97%	100%	100%	99%	99%	96%	99%	99%
NET: Vital/ very important		2031	714	322	236	267	89	118	381	367	75	97	44	216	197	28	86	137	292	242	219
		92%	93%	94%	93%	94%	95%	95%	93%	89%	87%	93%	98%	90%	95%	97%	91%	93%	91%	93%	92%
Vital	(5)	1386	521	243	171	193	66	78	256	259	49	72	32	148	136	18	67	108	215	172	157
		63%	68%	71%	68%	68%	70%	63%	62%	63%	57%	69%	71%	62%	65%	62%	71%	73%	67%	66%	66%
Very important	(4)	645	193	79	65	74	23	40	125	108	26	25	12	68	61	10	19	29	77	70	62
		29%	25%	23%	26%	26%	24%	32%	30%	26%	30%	24%	27%	28%	29%	34%	20%	20%	24%	27%	26%
Fairly important	(3)	119	34	20	14	13	5	5	23	29	9	5	1	15	10	1	8	10	16	15	16
		5%	4%	6%	6%	5%	5%	4%	6%	7%	10%	5%	2%	6%	5%	3%	8%	7%	5%	6%	7%
Not very important	(2)	26	6	-	3	3	-	1	4	9	-	-	-	7	-	-	1	1	3	1	1
		1%	1%	-	1%	1%	-	1%	1%	2%	-	-	-	3%	-	-	1%	1%	1%	*	*
Not important at all	(1)	13	5	1	-	1	-	-	1	4	1	1	-	1	-	-	-	-	7	2	1
		1%	1%	*	-	*	-	-	*	1%	1%	1%	-	*	-	-	-	-	2%	1%	*
NET: Not important		39	11	1	3	4	-	1	5	13	1	1	-	8	-	-	1	1	10	3	2
		2%	1%	*	1%	1%	-	1%	1%	3%	1%	1%	-	3%	-	-	1%	1%	3%	1%	1%
Don't know		11	5	1	-	-	-	-	1	4	1	1	-	-	1	-	-	-	3	-	1
		1%	1%	*	-	-	-	-	*	1%	1%	1%	-	-	*	-	-	-	1%	-	*
Mean		4.54	4.61	4.64	4.60	4.60	4.65	4.57	4.54	4.49	4.44	4.62	4.69	4.49	4.61	4.59	4.60	4.65	4.54	4.57	4.57
Standard deviation		0.71	0.67	0.62	0.65	0.66	0.58	0.61	0.67	0.80	0.78	0.67	0.51	0.78	0.58	0.57	0.69	0.64	0.82	0.69	0.68
Standard error		0.02	0.02	0.03	0.04	0.04	0.06	0.06	0.03	0.04	0.08	0.07	0.08	0.05	0.04	0.11	0.07	0.05	0.05	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 28

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Monitoring the risk of fraud to the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2150 98%	2046 98%	49 98%	1733 98%	287 97%
NET: Vital/ very important	2031 92%	1931 92%	46 92%	1632 92%	270 91%
Vital	(5) 1386 63%	1319 63%	31 62%	1118 63%	187 63%
Very important	(4) 645 29%	612 29%	15 30%	514 29%	83 28%
Fairly important	(3) 119 5%	115 5%	3 6%	101 6%	17 6%
Not very important	(2) 26 1%	26 1%	- -	19 1%	6 2%
Not important at all	(1) 13 1%	12 1%	1 2%	11 1%	1 *
NET: Not important	39 2%	38 2%	1 2%	30 2%	7 2%
Don't know	11 1%	10 *	- -	8 *	2 1%
Mean	4.54	4.54	4.50	4.54	4.53
Standard deviation	0.71	0.71	0.79	0.71	0.73
Standard error	0.02	0.02	0.11	0.02	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 29

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring other risks to the charity****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manag- ement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Vital/ important	2139 97%	491 96%	346 96%	494 97%	745 99%	394 99%	105 98%	156 99%	90 100%	210 98%	238 97%	185 94%	228 99%	369 97%	420 98%	175 97%	314 97%	1051 98%	179 97%	340 99%	72 100%	284 97%	141 94%	68 91%
NET: Vital/ very important	1913 87%	430 84%	295 82%	429 84%	699 93%	366 92%	101 94%	146 93%	86 96%	186 87%	216 88%	163 83%	200 87%	336 88%	377 88%	155 86%	280 86%	946 88%	157 85%	310 90%	69 96%	245 83%	124 84%	58 77%
Vital	(5) 994 45%	205 40%	146 41%	225 44%	385 51%	194 49%	52 49%	86 55%	53 59%	111 52%	112 46%	81 41%	95 41%	172 45%	199 46%	72 40%	152 47%	511 48%	79 43%	156 45%	35 49%	114 39%	60 40%	37 49%
Very important	(4) 919 42%	225 44%	149 41%	204 40%	314 42%	172 43%	49 46%	60 38%	33 37%	75 35%	104 42%	82 42%	105 46%	164 43%	178 41%	83 46%	128 40%	435 41%	78 42%	154 45%	34 47%	131 45%	64 43%	21 28%
Fairly important	(3) 226 10%	61 12%	51 14%	65 13%	46 6%	28 7%	4 4%	10 6%	4 4%	24 11%	22 9%	22 11%	28 12%	33 9%	43 10%	20 11%	34 10%	105 10%	22 12%	30 9%	3 4%	39 13%	17 11%	10 13%
Not very important	(2) 33 2%	11 2%	5 1%	11 2%	5 1%	3 1%	1 1%	1 1%	- -	2 1%	3 1%	6 3%	2 1%	6 2%	6 1%	2 1%	6 2%	13 1%	3 2%	5 1%	- -	5 2%	4 3%	3 4%
Not important at all	(1) 9 *	2 *	3 1%	2 *	1 *	1 *	- -	- -	- -	- -	1 *	1 1%	- -	1 *	1 *	3 2%	2 1%	5 *	- -	- -	- -	2 1%	1 1%	1 1%
NET: Not important	42 2%	13 3%	8 2%	13 3%	6 1%	4 1%	1 1%	1 1%	- -	2 1%	4 2%	7 4%	2 1%	7 2%	7 2%	5 3%	8 2%	18 2%	3 2%	5 1%	- -	7 2%	5 3%	4 5%
Don't know	19 1%	6 1%	6 2%	1 *	1 *	- -	1 1%	- -	- -	2 1%	3 1%	4 2%	- -	5 1%	2 *	1 1%	2 1%	5 *	3 2%	- -	- -	3 1%	4 3%	3 4%
Mean	4.31	4.23	4.21	4.26	4.43	4.39	4.43	4.47	4.54	4.39	4.33	4.23	4.27	4.33	4.33	4.22	4.31	4.34	4.28	4.34	4.44	4.20	4.22	4.25
Standard deviation	0.75	0.77	0.80	0.79	0.65	0.68	0.62	0.65	0.58	0.72	0.73	0.81	0.70	0.72	0.73	0.81	0.78	0.74	0.74	0.70	0.58	0.79	0.81	0.95
Standard error	0.02	0.03	0.04	0.04	0.02	0.03	0.06	0.05	0.06	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.04	0.02	0.05	0.04	0.07	0.05	0.07	0.11

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 29

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring other risks to the charity****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	2139 97%	294 98%	399 98%	358 98%	352 99%	406 98%	396 99%	483 99%	593 96%	477 98%	275 98%	171 98%	151 98%	200 99%
NET: Vital/ very important	1913 87%	270 90%	372 92%	332 91%	315 88%	372 89%	369 92%	444 91%	538 87%	428 88%	255 91%	162 93%	143 93%	186 92%
Vital	(5) 994 45%	158 53%	211 52%	187 51%	174 49%	206 50%	202 50%	249 51%	278 45%	238 49%	134 48%	91 52%	78 51%	99 49%
Very important	(4) 919 42%	112 37%	161 40%	145 40%	141 39%	166 40%	167 42%	195 40%	260 42%	190 39%	121 43%	71 41%	65 42%	87 43%
Fairly important	(3) 226 10%	24 8%	27 7%	26 7%	37 10%	34 8%	27 7%	39 8%	55 9%	49 10%	20 7%	9 5%	8 5%	14 7%
Not very important	(2) 33 2%	6 2%	4 1%	6 2%	4 1%	8 2%	3 1%	5 1%	14 2%	7 1%	3 1%	3 2%	3 2%	3 1%
Not important at all	(1) 9 *	- -	- -	- -	- -	- -	1 *	2 *	4 1%	1 *	1 *	- -	- -	- -
NET: Not important	42 2%	6 2%	4 1%	6 2%	4 1%	8 2%	4 1%	7 1%	18 3%	8 2%	4 1%	3 2%	3 2%	3 1%
Don't know	19 1%	- -	3 1%	1 *	1 *	2 *	2 *	- -	7 1%	2 *	1 *	- -	- -	- -
Mean	4.31	4.41	4.44	4.41	4.36	4.38	4.41	4.40	4.30	4.35	4.38	4.44	4.42	4.39
Standard deviation	0.75	0.72	0.66	0.70	0.71	0.72	0.67	0.71	0.78	0.74	0.70	0.67	0.68	0.68
Standard error	0.02	0.04	0.03	0.04	0.04	0.04	0.03	0.03	0.03	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 29

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring other risks to the charity****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important	2139 97%	750 98%	339 99%	248 98%	281 99%	94 100%	123 99%	396 97%	396 96%	82 95%	98 94%	45 100%	233 97%	207 100%	28 97%	95 100%	148 100%	307 96%	252 97%	230 97%
NET: Vital/ very important	1913 87%	680 89%	313 91%	225 89%	258 91%	83 88%	106 85%	350 85%	349 85%	73 85%	89 86%	42 93%	209 87%	191 92%	26 90%	85 89%	135 91%	276 86%	229 88%	211 89%
Vital	(5) 994 45%	376 49%	186 54%	128 51%	144 51%	45 48%	59 48%	195 48%	188 46%	32 37%	49 47%	24 53%	112 47%	92 44%	15 52%	53 56%	85 57%	151 47%	130 50%	119 50%
Very important	(4) 919 42%	304 40%	127 37%	97 38%	114 40%	38 40%	47 38%	155 38%	161 39%	41 48%	40 38%	18 40%	97 41%	99 48%	11 38%	32 34%	50 34%	125 39%	99 38%	92 39%
Fairly important	(3) 226 10%	70 9%	26 8%	23 9%	23 8%	11 12%	17 14%	46 11%	47 11%	9 10%	9 9%	3 7%	24 10%	16 8%	2 7%	10 11%	13 9%	31 10%	23 9%	19 8%
Not very important	(2) 33 2%	5 1%	3 1%	2 1%	2 1%	-	1 1%	6 1%	11 3%	2 2%	2 2%	-	5 2%	-	1 3%	-	-	4 1%	2 1%	5 2%
Not important at all	(1) 9 *	2 *	1 *	-	1 *	-	-	3 1%	2 *	1 1%	1 1%	-	-	-	-	-	-	4 1%	4 2%	-
NET: Not important	42 2%	7 1%	4 1%	2 1%	3 1%	-	1 1%	9 2%	13 3%	3 3%	3 3%	-	5 2%	-	1 3%	-	-	8 2%	6 2%	5 2%
Don't know	19 1%	7 1%	1 *	3 1%	-	-	-	5 1%	4 1%	1 1%	3 3%	-	1 *	1 *	-	-	-	6 2%	2 1%	3 1%
Mean	4.31	4.38	4.44	4.40	4.40	4.36	4.32	4.32	4.28	4.19	4.33	4.47	4.33	4.37	4.38	4.45	4.49	4.32	4.35	4.38
Standard deviation	0.75	0.70	0.70	0.69	0.70	0.69	0.74	0.79	0.81	0.81	0.80	0.63	0.74	0.62	0.78	0.68	0.65	0.80	0.80	0.73
Standard error	0.02	0.03	0.04	0.04	0.04	0.07	0.07	0.04	0.04	0.09	0.08	0.09	0.05	0.04	0.14	0.07	0.05	0.05	0.05	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 29

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Monitoring other risks to the charity****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2139	2039	48	1732	283
	97%	97%	96%	98%	96%
NET: Vital/ very important	1913	1821	43	1552	250
	87%	87%	86%	88%	84%
Vital	(5) 994	950	21	817	127
	45%	45%	42%	46%	43%
Very important	(4) 919	871	22	735	123
	42%	42%	44%	42%	42%
Fairly important	(3) 226	218	5	180	33
	10%	10%	10%	10%	11%
Not very important	(2) 33	31	1	23	5
	2%	1%	2%	1%	2%
Not important at all	(1) 9	8	1	6	2
	*	*	2%	*	1%
NET: Not important	42	39	2	29	7
	2%	2%	4%	2%	2%
Don't know	19	16	-	10	6
	1%	1%	-	1%	2%
Mean	4.31	4.31	4.22	4.33	4.27
Standard deviation	0.75	0.75	0.86	0.74	0.78
Standard error	0.02	0.02	0.12	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 30

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Understanding what the charity is set up to achieve and what difference it is making**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Vice Chair	Treasurer	Secretary	Other		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Vital/ important	2189	508	359	506	749	396	106	157	90	214	244	193	230	381	425	179	323	1070	184	344	72	291	148	75	
	100%	100%	100%	100%	100%	99%	99%	100%	100%	100%	100%	98%	100%	100%	99%	99%	100%	100%	99%	100%	100%	99%	99%	100%	
NET: Vital/ very important	2134	495	347	492	735	386	105	154	90	210	239	187	227	372	411	176	312	1049	179	342	71	272	145	71	
	97%	97%	96%	97%	98%	97%	98%	98%	100%	98%	98%	95%	99%	98%	96%	97%	96%	98%	97%	99%	99%	93%	97%	95%	
Vital	(5)	1439	305	211	333	548	279	80	120	69	145	168	121	155	252	284	102	212	735	108	248	50	156	90	49
		65%	60%	59%	66%	73%	70%	75%	76%	77%	68%	69%	62%	67%	66%	66%	56%	65%	68%	58%	72%	69%	53%	60%	65%
Very important	(4)	695	190	136	159	187	107	25	34	21	65	71	66	72	120	127	74	100	314	71	94	21	116	55	22
		32%	37%	38%	31%	25%	27%	23%	22%	23%	30%	29%	34%	31%	31%	30%	41%	31%	29%	38%	27%	29%	39%	37%	22%
Fairly important	(3)	55	13	12	14	14	10	1	3	-	4	5	6	3	9	14	3	11	21	5	2	1	19	3	4
		3%	3%	3%	3%	2%	3%	1%	2%	-	2%	2%	3%	1%	2%	3%	2%	3%	2%	3%	1%	1%	6%	2%	5%
Not very important	(2)	6	1	-	2	3	2	1	-	-	-	1	2	-	-	1	1	1	2	-	-	-	2	2	-
		*	*	-	*	*	1%	1%	-	-	-	*	1%	-	-	*	1%	*	*	-	-	-	1%	1%	-
Not important at all	(1)	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-
		*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	*	-	-	-	-	-	-
NET: Not important		7	1	-	2	3	2	1	-	-	-	1	2	-	-	1	2	1	3	-	-	-	2	2	-
		*	*	-	*	*	1%	1%	-	-	-	*	1%	-	-	*	1%	*	*	-	-	-	1%	1%	-
Don't know		4	1	1	-	-	-	-	-	-	-	-	1	-	-	3	-	-	1	1	1	-	1	-	-
		*	*	*	-	-	-	-	-	-	-	-	1%	-	-	1%	-	-	*	1%	*	-	*	-	-
Mean		4.62	4.57	4.55	4.62	4.70	4.67	4.72	4.75	4.77	4.66	4.66	4.57	4.66	4.64	4.63	4.52	4.61	4.66	4.56	4.72	4.68	4.45	4.55	4.60
Standard deviation		0.55	0.56	0.56	0.56	0.52	0.55	0.53	0.48	0.43	0.51	0.54	0.61	0.50	0.53	0.56	0.62	0.57	0.54	0.55	0.46	0.50	0.65	0.61	0.59
Standard error		0.01	0.02	0.03	0.02	0.02	0.03	0.05	0.04	0.04	0.04	0.03	0.04	0.03	0.03	0.03	0.05	0.03	0.02	0.04	0.03	0.06	0.04	0.05	0.07



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 30

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?****Understanding what the charity is set up to achieve and what difference it is making****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Vital/ important	2189 100%	300 100%	403 99%	364 100%	357 100%	416 100%	400 100%	488 100%	615 100%	486 100%	280 100%	174 100%	154 100%	203 100%
NET: Vital/ very important	2134 97%	298 99%	399 98%	363 99%	351 98%	408 98%	395 98%	482 98%	604 98%	476 98%	277 99%	174 100%	154 100%	203 100%
Vital	(5) 1439 65%	226 75%	297 73%	270 74%	256 72%	295 71%	285 71%	366 75%	416 67%	340 70%	200 71%	134 77%	118 77%	148 73%
Very important	(4) 695 32%	72 24%	102 25%	93 25%	95 27%	113 27%	110 27%	116 24%	188 30%	136 28%	77 28%	40 23%	36 23%	55 27%
Fairly important	(3) 55 3%	2 1%	4 1%	1 *	6 2%	8 2%	5 1%	6 1%	11 2%	10 2%	3 1%	- -	- -	- -
Not very important	(2) 6 *	- -	2 *	- -	- -	- -	1 *	1 *	3 *	- -	- -	- -	- -	- -
Not important at all	(1) 1 *	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -
NET: Not important	7 *	- -	2 *	- -	- -	- -	1 *	2 *	3 *	- -	- -	- -	- -	- -
Don't know	4 *	- -	1 *	1 *	- -	- -	1 *	- -	- -	1 *	- -	- -	- -	- -
Mean	4.62	4.75	4.71	4.74	4.70	4.69	4.69	4.72	4.65	4.68	4.70	4.77	4.77	4.73
Standard deviation	0.55	0.45	0.50	0.45	0.49	0.50	0.50	0.51	0.54	0.51	0.48	0.42	0.42	0.45
Standard error	0.01	0.03	0.03	0.02	0.03	0.02	0.03	0.02	0.02	0.02	0.03	0.03	0.03	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 30

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Understanding what the charity is set up to achieve and what difference it is making**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- th/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Vital/ important	2189	762	343	252	284	94	123	408	410	86	101	45	238	208	29	95	147	318	260	237
	100%	100%	100%	100%	100%	100%	99%	100%	99%	100%	97%	100%	100%	100%	100%	100%	99%	99%	100%	100%
NET: Vital/ very important	2134	751	335	246	280	92	120	395	400	86	96	45	234	205	29	94	146	305	248	234
	97%	98%	97%	97%	99%	98%	97%	96%	97%	100%	92%	100%	98%	99%	100%	99%	99%	95%	95%	98%
Vital	(5) 1439	546	266	174	204	65	85	272	271	59	64	34	155	154	20	70	114	195	164	158
	65%	71%	77%	69%	72%	69%	69%	66%	66%	69%	62%	76%	65%	74%	69%	74%	77%	61%	63%	66%
Very important	(4) 695	205	69	72	76	27	35	123	129	27	32	11	79	51	9	24	32	110	84	76
	32%	27%	20%	28%	27%	29%	28%	30%	31%	31%	31%	24%	33%	25%	31%	25%	22%	34%	32%	32%
Fairly important	(3) 55	11	8	6	4	2	3	13	10	-	5	-	4	3	-	1	1	13	12	3
	3%	1%	2%	2%	1%	2%	2%	3%	2%	-	5%	-	2%	1%	-	1%	1%	4%	5%	1%
Not very important	(2) 6	1	1	-	-	-	1	1	2	-	2	-	1	-	-	-	1	1	-	-
	*	*	*	-	-	-	1%	*	*	-	2%	-	*	-	-	-	1%	*	-	-
Not important at all	(1) 1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-
	*	-	-	-	-	-	-	*	-	-	-	-	-	-	-	-	-	-	-	-
NET: Not important	7	1	1	-	-	-	1	2	2	-	2	-	1	-	-	-	1	1	-	-
	*	*	*	-	-	-	1%	*	*	-	2%	-	*	-	-	-	1%	*	-	-
Don't know	4	1	-	1	-	-	-	-	1	-	1	-	-	-	-	-	-	2	-	1
	*	*	-	*	-	-	-	-	*	-	1%	-	-	-	-	-	-	1%	-	*
Mean	4.62	4.70	4.74	4.67	4.70	4.67	4.65	4.62	4.62	4.69	4.53	4.76	4.62	4.73	4.69	4.73	4.75	4.56	4.58	4.65
Standard deviation	0.55	0.50	0.51	0.52	0.49	0.52	0.57	0.59	0.56	0.47	0.68	0.43	0.54	0.48	0.47	0.47	0.49	0.59	0.58	0.50
Standard error	0.01	0.02	0.03	0.03	0.03	0.05	0.05	0.03	0.03	0.05	0.07	0.06	0.04	0.03	0.09	0.05	0.04	0.03	0.04	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 30

**Q9. In your role with the charity, how important or unimportant do you think each of the following are?**

**Understanding what the charity is set up to achieve and what difference it is making**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Vital/ important	2189 100%	2085 100%	49 98%	1764 100%	293 99%
NET: Vital/ very important	2134 97%	2037 97%	45 90%	1730 98%	278 94%
Vital	(5) 1439 65%	1372 66%	32 64%	1201 68%	168 57%
Very important	(4) 695 32%	665 32%	13 26%	529 30%	110 37%
Fairly important	(3) 55 3%	48 2%	4 8%	34 2%	15 5%
Not very important	(2) 6 *	6 *	- -	5 *	1 *
Not important at all	(1) 1 *	- -	1 2%	- -	1 *
NET: Not important	7 *	6 *	1 2%	5 *	2 1%
Don't know	4 *	3 *	- -	2 *	1 *
Mean	4.62	4.63	4.50	4.65	4.50
Standard deviation	0.55	0.55	0.81	0.53	0.64
Standard error	0.01	0.01	0.12	0.01	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 31

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Summary****Base: All respondents**

		Activities						Understanding what the charity is set up to achieve and what difference it is making
		Ensuring that trustees, staff and volunteers act in the best interests of the charity	Ensuring that the charity has sufficient resources	Ensuring that resources are used as efficiently as possible	Providing support and advice to staff and volunteers	Representing the interests of donors at the board	Monitoring the risk of fraud to the charity	Monitoring other risks to the charity
Base		2200	2200	2200	2200	2200	2200	2200
NET: Very much so/ to some extent		2133 97%	2145 98%	2138 97%	1915 87%	1575 72%	1953 89%	1999 91%
Very much so	(4)	1801 82%	1835 83%	1747 79%	1224 56%	911 41%	1383 63%	1311 60%
To some extent	(3)	332 15%	310 14%	391 18%	691 31%	664 30%	570 26%	688 31%
To a limited extent	(2)	56 3%	38 2%	54 2%	196 9%	343 16%	190 9%	164 7%
Not at all	(1)	6 *	11 1%	6 *	53 2%	169 8%	38 2%	19 1%
NET: To a limited extent/ not at all		62 3%	49 2%	60 3%	249 11%	512 23%	228 10%	183 8%
Don't know		5 *	6 *	2 *	36 2%	113 5%	19 1%	18 1%
Mean		3.79	3.81	3.76	3.43	3.11	3.51	3.51
Standard deviation		0.48	0.47	0.50	0.76	0.96	0.73	0.67
Standard error		0.01	0.01	0.01	0.02	0.02	0.02	0.01

**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 32

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

Ensuring that trustees, staff and volunteers act in the best interests of the charity

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Managem- ent Comm- ittee Member	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Very much so/ to some extent		2133 97%	495 97%	351 98%	490 96%	729 97%	388 97%	103 96%	149 95%	89 99%	207 97%	238 97%	189 96%	222 97%	369 97%	413 96%	179 99%	316 98%	1039 97%	179 97%	340 99%	72 100%	281 96%	145 97%	73 97%
Very much so	(4)	1801 82%	421 83%	308 86%	405 80%	611 81%	319 80%	86 80%	128 82%	78 87%	179 84%	205 84%	154 79%	184 80%	316 83%	353 82%	144 80%	266 82%	879 82%	144 78%	308 89%	60 83%	223 76%	122 81%	61 81%
To some extent	(3)	332 15%	74 15%	43 12%	85 17%	118 16%	69 17%	17 16%	21 13%	11 12%	28 13%	33 13%	35 18%	38 17%	53 14%	60 14%	35 19%	50 15%	160 15%	35 19%	32 9%	12 17%	58 20%	23 15%	12 16%
To a limited extent	(2)	56 3%	11 2%	8 2%	16 3%	21 3%	10 3%	4 4%	6 4%	1 1%	7 3%	5 2%	6 3%	8 3%	11 3%	11 3%	1 1%	7 2%	31 3%	5 3%	4 1%	- -	11 4%	3 2%	2 3%
Not at all	(1)	6 *	4 1%	- *	2 -	- -	- -	- -	- -	- -	- -	2 1%	- -	- -	1 *	3 1%	- -	- -	2 *	- -	1 *	- -	1 *	2 1%	- -
NET: To a limited extent/ not at all		62 3%	15 3%	8 2%	18 4%	21 3%	10 3%	4 4%	6 4%	1 1%	7 3%	7 3%	6 3%	8 3%	12 3%	14 3%	1 1%	7 2%	33 3%	5 3%	5 1%	- -	12 4%	5 3%	2 3%
Don't know		5 *	- -	1 *	- -	2 *	- -	- -	2 1%	- -	- -	- -	1 1%	- -	- -	2 *	1 1%	1 *	2 *	1 1%	- -	- -	1 *	- -	- -
Mean		3.79	3.79	3.84	3.76	3.79	3.78	3.77	3.79	3.86	3.80	3.80	3.76	3.77	3.80	3.79	3.79	3.80	3.79	3.76	3.88	3.83	3.72	3.77	3.79
Standard deviation		0.48	0.51	0.43	0.52	0.47	0.47	0.51	0.50	0.38	0.47	0.50	0.50	0.50	0.49	0.51	0.42	0.45	0.49	0.49	0.39	0.38	0.55	0.55	0.47
Standard error		0.01	0.02	0.02	0.02	0.02	0.02	0.05	0.04	0.04	0.03	0.03	0.04	0.03	0.02	0.02	0.03	0.03	0.01	0.04	0.02	0.04	0.03	0.04	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 32

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that trustees, staff and volunteers act in the best interests of the charity****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		2133 97%	292 97%	396 98%	356 98%	351 98%	408 98%	389 97%	473 97%	600 97%	474 97%	271 97%	170 98%	150 97%	192 95%
Very much so	(4)	1801 82%	251 84%	333 82%	301 82%	291 82%	343 82%	339 84%	400 82%	491 79%	406 83%	229 82%	142 82%	124 81%	173 85%
To some extent	(3)	332 15%	41 14%	63 16%	55 15%	60 17%	65 16%	50 12%	73 15%	109 18%	68 14%	42 15%	28 16%	26 17%	19 9%
To a limited extent	(2)	56 3%	7 2%	10 2%	8 2%	6 2%	7 2%	10 2%	16 3%	16 3%	12 2%	8 3%	4 2%	4 3%	11 5%
Not at all	(1)	6 *	1 *	- -	1 *	- -	- -	2 *	- -	1 *	- -	1 *	- -	- -	- -
NET: To a limited extent/ not at all		62 3%	8 3%	10 2%	9 2%	6 2%	7 2%	12 3%	16 3%	17 3%	12 2%	9 3%	4 2%	4 3%	11 5%
Don't know		5 *	- -	- -	- -	- -	1 *	1 *	1 *	1 *	1 *	- -	- -	- -	- -
Mean		3.79	3.81	3.80	3.80	3.80	3.81	3.81	3.79	3.77	3.81	3.78	3.79	3.78	3.80
Standard deviation		0.48	0.47	0.46	0.47	0.44	0.43	0.48	0.48	0.49	0.45	0.50	0.46	0.47	0.52
Standard error		0.01	0.03	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.03	0.03	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 32

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that trustees, staff and volunteers act in the best interests of the charity****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent	2133 97%	739 97%	332 97%	249 98%	275 97%	90 96%	121 98%	394 96%	402 97%	82 95%	102 98%	44 98%	229 96%	202 97%	29 100%	90 95%	143 97%	309 96%	253 97%	225 95%
Very much so	(4) 82%	1801 83%	637 83%	284 85%	214 82%	233 82%	77 81%	101 79%	325 83%	73 85%	82 79%	39 87%	191 80%	165 79%	25 86%	77 81%	124 84%	267 83%	228 88%	191 80%
To some extent	(3) 15%	332 15%	102 13%	48 14%	35 14%	42 15%	13 14%	20 16%	69 17%	59 14%	9 10%	20 19%	5 11%	38 16%	37 14%	4 14%	13 13%	42 13%	25 10%	34 14%
To a limited extent	(2) 3%	56 3%	21 3%	10 3%	2 1%	6 2%	3 3%	2 2%	13 3%	9 2%	4 5%	2 2%	1 2%	9 4%	5 2%	- -	4 4%	4 3%	9 3%	11 2%
Not at all	(1) *	6 *	- *	- *	- *	- *	- *	1 *	2 *	- *	- *	- *	1 *	- *	- *	- *	- *	2 1%	- *	2 1%
NET: To a limited extent/ not at all	62 3%	21 3%	11 3%	2 1%	6 2%	3 3%	2 2%	14 3%	11 3%	4 5%	2 2%	1 2%	10 4%	5 2%	- -	4 4%	4 3%	11 3%	4 2%	13 5%
Don't know	5 *	4 1%	1 *	2 1%	3 1%	1 1%	1 1%	2 *	- *	- *	- *	- *	- *	1 *	- *	1 1%	1 1%	1 *	3 1%	- *
Mean	3.79	3.81	3.79	3.84	3.81	3.80	3.80	3.76	3.80	3.80	3.77	3.84	3.75	3.77	3.86	3.78	3.82	3.79	3.87	3.74
Standard deviation	0.48	0.46	0.49	0.38	0.45	0.48	0.44	0.51	0.48	0.50	0.47	0.42	0.54	0.47	0.35	0.51	0.45	0.51	0.38	0.58
Standard error	0.01	0.02	0.03	0.02	0.03	0.05	0.04	0.03	0.02	0.05	0.05	0.06	0.03	0.03	0.07	0.05	0.04	0.03	0.02	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 32

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Ensuring that trustees, staff and volunteers act in the best interests of the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Very much so/ to some extent	2133 97%	2032 97%	47 94%	1721 97%	286 97%
Very much so	(4) 1801 82%	1715 82%	40 80%	1455 82%	249 84%
To some extent	(3) 332 15%	317 15%	7 14%	266 15%	37 13%
To a limited extent	(2) 56 3%	52 2%	3 6%	44 2%	8 3%
Not at all	(1) 6 *	6 *	- -	4 *	1 *
NET: To a limited extent/ not at all	62 3%	58 3%	3 6%	48 3%	9 3%
Don't know	5 *	4 *	- -	2 *	1 *
Mean	3.79	3.79	3.74	3.79	3.81
Standard deviation	0.48	0.48	0.56	0.48	0.48
Standard error	0.01	0.01	0.08	0.01	0.03



**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 33

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Ensuring that the charity has sufficient resources**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k- £500k	£500k- £1m	£1m- £5m	£5m+	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Very much so/ to some extent		2145 98%	488 96%	351 98%	499 98%	744 99%	396 99%	105 98%	154 98%	89 99%	207 97%	239 98%	189 96%	226 98%	375 98%	417 97%	175 97%	317 98%	1047 97%	180 97%	340 99%	72 100%	285 97%	146 97%	71 95%
Very much so	(4)	1835 83%	396 78%	296 82%	432 85%	662 88%	339 85%	95 89%	142 90%	86 96%	174 81%	205 84%	153 78%	195 85%	329 86%	353 82%	149 82%	277 85%	891 83%	153 83%	305 88%	66 92%	231 79%	123 92%	63 84%
To some extent	(3)	310 14%	92 18%	55 15%	67 13%	82 11%	57 14%	10 9%	12 8%	3 3%	33 15%	34 14%	36 18%	31 13%	46 12%	64 15%	26 14%	40 12%	156 15%	27 15%	35 10%	6 8%	54 18%	23 15%	8 11%
To a limited extent	(2)	38 2%	16 3%	7 2%	6 1%	6 1%	- -	2 2%	3 2%	1 1%	6 3%	5 2%	5 3%	4 2%	6 2%	5 1%	4 2%	3 1%	19 2%	3 2%	3 1%	- -	6 2%	3 2%	4 5%
Not at all	(1)	11 1%	6 1%	- -	2 *	2 *	2 1%	- -	- -	- -	- -	- -	1 1%	- -	- -	5 1%	1 1%	4 1%	5 *	- -	2 1%	- -	3 1%	1 1%	- -
NET: To a limited extent/ not at all		49 2%	22 4%	7 2%	8 2%	8 1%	2 1%	2 2%	3 2%	1 1%	6 3%	5 2%	6 3%	4 2%	6 2%	10 2%	5 3%	7 2%	24 2%	3 2%	5 1%	- -	9 3%	4 3%	4 5%
Don't know		6 *	- -	2 1%	1 *	- -	- -	- -	- -	- -	1 *	1 *	1 1%	- -	- -	2 *	1 1%	- -	3 *	2 1%	- -	- -	- -	- -	- -
Mean		3.81	3.72	3.81	3.83	3.87	3.84	3.87	3.89	3.94	3.79	3.82	3.75	3.83	3.85	3.79	3.79	3.82	3.80	3.82	3.86	3.92	3.74	3.79	3.79
Standard deviation		0.47	0.58	0.44	0.43	0.38	0.40	0.39	0.37	0.27	0.47	0.44	0.52	0.42	0.40	0.51	0.49	0.49	0.47	0.43	0.41	0.28	0.54	0.50	0.53
Standard error		0.01	0.03	0.02	0.02	0.01	0.02	0.04	0.03	0.03	0.03	0.03	0.04	0.03	0.02	0.02	0.04	0.03	0.01	0.03	0.02	0.03	0.03	0.04	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 33

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that the charity has sufficient resources****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		2145 98%	292 97%	401 99%	355 97%	350 98%	406 98%	389 97%	482 98%	606 98%	477 98%	274 98%	170 98%	150 97%	198 98%
Very much so	(4)	1835 83%	255 85%	352 87%	313 86%	295 83%	347 83%	337 84%	411 84%	523 85%	408 84%	229 82%	145 83%	129 84%	175 86%
To some extent	(3)	310 14%	37 12%	49 12%	42 12%	55 15%	59 14%	52 13%	71 14%	83 13%	69 14%	45 16%	25 14%	21 14%	23 11%
To a limited extent	(2)	38 2%	6 2%	4 1%	8 2%	5 1%	8 2%	9 2%	4 1%	9 1%	6 1%	4 1%	3 2%	3 2%	5 2%
Not at all	(1)	11 1%	2 1%	1 *	2 1%	2 1%	1 *	3 1%	4 1%	2 *	2 *	1 *	1 1%	1 1%	- -
NET: To a limited extent/ not at all		49 2%	8 3%	5 1%	10 3%	7 2%	9 2%	12 3%	8 2%	11 2%	8 2%	5 2%	4 2%	4 3%	5 2%
Don't know		6 *	- -	- -	- -	- -	1 *	1 *	- -	1 *	2 *	1 *	- -	- -	- -
Mean		3.81	3.82	3.85	3.82	3.80	3.81	3.80	3.81	3.83	3.82	3.80	3.80	3.81	3.84
Standard deviation		0.47	0.48	0.40	0.47	0.47	0.45	0.50	0.47	0.44	0.44	0.46	0.48	0.49	0.43
Standard error		0.01	0.03	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.03	0.04	0.04	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 33

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that the charity has sufficient resources****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent	2145 98%	747 98%	342 99%	247 98%	276 97%	89 95%	124 100%	392 96%	403 98%	82 95%	103 99%	43 96%	228 95%	206 99%	28 97%	92 97%	143 97%	316 98%	254 98%	229 96%
Very much so	(4) 83%	1835 85%	646 90%	308 83%	211 87%	78 83%	112 90%	313 76%	347 84%	66 77%	88 85%	41 91%	199 83%	182 88%	22 76%	84 88%	124 84%	271 84%	228 88%	200 84%
To some extent	(3) 14%	310 13%	101 10%	34 14%	29 10%	11 12%	12 10%	79 19%	56 14%	16 19%	15 14%	2 4%	29 12%	24 12%	6 21%	8 8%	19 13%	45 14%	26 10%	29 12%
To a limited extent	(2) 2%	38 2%	12 2%	1 *	3 1%	3 1%	3 3%	- 2%	9 1%	6 3%	3 1%	2 4%	10 4%	2 1%	1 3%	2 2%	4 3%	4 1%	3 1%	8 3%
Not at all	(1) 1%	11 1%	1 *	1 *	- 1%	2 1%	- 1%	7 2%	2 *	1 1%	- -	- -	- -	- -	- -	- -	- -	1 *	1 *	1 *
NET: To a limited extent/ not at all	49 2%	13 2%	2 1%	3 1%	5 2%	4 4%	- -	16 4%	8 2%	4 5%	1 1%	2 4%	10 4%	2 1%	1 3%	2 2%	4 3%	5 2%	4 2%	9 4%
Don't know	6 *	4 1%	- -	3 1%	3 1%	1 1%	- -	2 *	2 *	- -	- -	- -	1 *	- -	- -	1 1%	1 1%	- -	2 1%	- -
Mean	3.81	3.83	3.89	3.83	3.85	3.78	3.90	3.71	3.82	3.71	3.84	3.87	3.79	3.87	3.72	3.87	3.82	3.83	3.86	3.80
Standard deviation	0.47	0.42	0.35	0.41	0.44	0.55	0.30	0.59	0.45	0.59	0.40	0.46	0.50	0.37	0.53	0.39	0.45	0.43	0.41	0.50
Standard error	0.01	0.02	0.02	0.03	0.03	0.06	0.03	0.03	0.02	0.06	0.04	0.07	0.03	0.03	0.10	0.04	0.04	0.02	0.03	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 33

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that the charity has sufficient resources****Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Very much so/ to some extent		2145 98%	2044 98%	48 96%	1733 98%	286 97%
Very much so	(4)	1835 83%	1754 84%	40 80%	1489 84%	247 83%
To some extent	(3)	310 14%	290 14%	8 16%	244 14%	39 13%
To a limited extent	(2)	38 2%	36 2%	1 2%	28 2%	7 2%
Not at all	(1)	11 1%	9 *	1 2%	7 *	2 1%
NET: To a limited extent/ not at all		49 2%	45 2%	2 4%	35 2%	9 3%
Don't know		6 *	5 *	- -	3 *	1 *
Mean		3.81	3.81	3.74	3.82	3.80
Standard deviation		0.47	0.46	0.60	0.45	0.50
Standard error		0.01	0.01	0.08	0.01	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 34

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that resources are used as efficiently as possible****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Vice Chair	Treasurer	Secretary	Other	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Very much so/ to some extent	2138 97%	495 97%	349 97%	499 98%	731 97%	388 97%	104 97%	150 96%	89 99%	206 96%	238 97%	191 97%	220 96%	372 98%	418 97%	177 98%	316 98%	1041 97%	183 99%	342 99%	69 96%	287 98%	142 95%	70 93%
Very much so	(4) 79%	1747 81%	296 82%	407 80%	580 77%	314 79%	75 70%	113 72%	78 87%	170 79%	200 82%	147 75%	177 77%	317 83%	336 78%	141 78%	259 80%	856 80%	135 73%	291 84%	59 82%	220 75%	125 83%	58 77%
To some extent	(3) 18%	391 16%	84 15%	53 18%	151 20%	74 19%	29 27%	37 24%	11 12%	36 17%	38 16%	44 22%	43 19%	55 14%	82 19%	36 20%	57 18%	185 17%	48 26%	51 15%	10 14%	67 23%	17 11%	12 16%
To a limited extent	(2) 2%	54 2%	13 3%	11 3%	7 1%	19 3%	8 2%	3 3%	7 4%	1 1%	8 4%	7 3%	3 2%	9 4%	9 2%	7 2%	4 2%	7 2%	30 3%	1 1%	2 1%	3 4%	6 2%	7 5%
Not at all	(1) *	6 *	2 *	- *	2 *	2 1%	- -	- -	- -	- -	- -	1 1%	1 *	- -	3 1%	- -	1 *	3 *	- 1%	1 *	- *	1 1%	1 1%	- -
NET: To a limited extent/ not at all	60 3%	15 3%	11 3%	9 2%	21 3%	10 3%	3 3%	7 4%	1 1%	8 4%	7 3%	4 2%	10 4%	9 2%	10 2%	4 2%	8 2%	33 3%	1 1%	3 1%	3 4%	7 2%	8 5%	5 7%
Don't know	2 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 1%	- -	- -	1 *	- -	- -	- -	1 1%	- -	- -	- -	- -	- -
Mean	3.76	3.77	3.79	3.78	3.74	3.76	3.67	3.68	3.86	3.76	3.79	3.73	3.72	3.81	3.75	3.76	3.77	3.76	3.73	3.83	3.78	3.72	3.77	3.71
Standard deviation	0.50	0.50	0.48	0.47	0.51	0.50	0.53	0.56	0.38	0.51	0.47	0.51	0.55	0.45	0.51	0.48	0.49	0.50	0.46	0.41	0.51	0.51	0.56	0.59
Standard error	0.01	0.02	0.03	0.02	0.02	0.03	0.05	0.04	0.04	0.03	0.03	0.04	0.04	0.02	0.02	0.04	0.03	0.02	0.03	0.02	0.06	0.03	0.05	0.07

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 34

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that resources are used as efficiently as possible****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		2138 97%	288 96%	395 97%	352 96%	347 97%	406 98%	388 97%	471 96%	598 97%	475 98%	269 96%	168 97%	148 96%	198 98%
Very much so	(4)	1747 79%	232 77%	321 79%	293 80%	284 80%	321 77%	327 81%	378 77%	479 78%	386 79%	214 76%	129 74%	115 75%	163 80%
To some extent	(3)	391 18%	56 19%	74 18%	59 16%	63 18%	85 20%	61 15%	93 19%	119 19%	89 18%	55 20%	39 22%	33 21%	35 17%
To a limited extent	(2)	54 2%	10 3%	9 2%	11 3%	8 2%	8 2%	9 2%	15 3%	18 3%	9 2%	9 3%	4 2%	4 3%	4 2%
Not at all	(1)	6 *	2 1%	2 *	2 1%	2 1%	2 *	4 1%	4 1%	2 *	2 *	2 1%	2 1%	2 1%	1 *
NET: To a limited extent/ not at all		60 3%	12 4%	11 3%	13 4%	10 3%	10 2%	13 3%	19 4%	20 3%	11 2%	11 4%	6 3%	6 4%	5 2%
Don't know		2 *	-	-	-	-	-	1 *	-	-	1 *	-	-	-	-
Mean		3.76	3.73	3.76	3.76	3.76	3.74	3.77	3.72	3.74	3.77	3.72	3.70	3.69	3.77
Standard deviation		0.50	0.55	0.51	0.52	0.51	0.51	0.53	0.56	0.52	0.49	0.56	0.57	0.59	0.50
Standard error		0.01	0.03	0.03	0.03	0.03	0.02	0.03	0.03	0.02	0.02	0.03	0.04	0.05	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 34

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Ensuring that resources are used as efficiently as possible****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent	2138 97%	745 98%	334 97%	246 97%	276 97%	91 97%	121 98%	389 95%	403 98%	84 98%	101 97%	44 98%	233 97%	205 99%	28 97%	92 97%	140 95%	313 98%	255 98%	228 96%
Very much so	(4) 79%	1747 82%	625 81%	279 81%	204 86%	244 81%	76 83%	103 83%	321 78%	319 77%	65 76%	84 81%	40 89%	183 77%	170 82%	23 79%	75 79%	124 84%	259 81%	189 79%
To some extent	(3) 18%	391 16%	120 16%	55 17%	42 11%	32 16%	15 15%	18 17%	68 20%	84 22%	19 16%	17 9%	4 21%	50 17%	35 17%	5 18%	17 11%	16 17%	54 13%	39 16%
To a limited extent	(2) 2%	54 2%	17 2%	9 3%	6 2%	7 2%	2 2%	3 2%	18 4%	9 2%	2 2%	3 3%	1 2%	6 3%	3 1%	1 3%	2 2%	7 5%	7 2%	8 3%
Not at all	(1) *	6 *	- *	- *	- *	- *	- *	2 *	1 *	- *	- *	- *	- *	- *	- *	- *	- *	1 *	- *	2 1%
NET: To a limited extent/ not at all	60 3%	17 2%	10 3%	6 2%	7 2%	2 2%	3 2%	20 5%	10 2%	2 2%	3 3%	1 2%	6 3%	3 1%	1 3%	2 2%	7 5%	8 2%	4 2%	10 4%
Don't know	2 *	2 *	- *	1 *	1 *	1 1%	- *	1 *	- *	- *	- *	- *	- *	- *	- *	1 1%	1 1%	- *	1 *	- *
Mean	3.76	3.80	3.78	3.79	3.84	3.80	3.81	3.73	3.75	3.73	3.78	3.87	3.74	3.80	3.76	3.78	3.80	3.78	3.83	3.74
Standard deviation	0.50	0.45	0.49	0.47	0.43	0.46	0.45	0.56	0.50	0.50	0.48	0.40	0.49	0.43	0.51	0.47	0.51	0.49	0.41	0.56
Standard error	0.01	0.02	0.03	0.03	0.03	0.05	0.04	0.03	0.02	0.05	0.05	0.06	0.03	0.03	0.09	0.05	0.04	0.03	0.03	0.04

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 34

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Ensuring that resources are used as efficiently as possible**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Very much so/ to some extent	2138 97%	2039 97%	45 90%	1723 97%	286 97%
Very much so	(4) 1747 79%	1668 80%	37 74%	1406 79%	239 81%
To some extent	(3) 391 18%	371 18%	8 16%	317 18%	47 16%
To a limited extent	(2) 54 2%	49 2%	5 10%	42 2%	10 3%
Not at all	(1) 6 *	5 *	- -	5 *	- -
NET: To a limited extent/ not at all	60 3%	54 3%	5 10%	47 3%	10 3%
Don't know	2 *	1 *	- -	1 *	- -
Mean	3.76	3.77	3.64	3.76	3.77
Standard deviation	0.50	0.49	0.66	0.49	0.49
Standard error	0.01	0.01	0.09	0.01	0.03



**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 35

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Providing support and advice to staff and volunteers**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mana- gement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Very much so/ to some extent		1915 87%	437 86%	319 89%	437 86%	665 88%	365 92%	88 82%	130 83%	82 91%	194 91%	219 89%	173 88%	206 90%	326 86%	362 84%	152 84%	283 87%	924 86%	167 90%	308 89%	68 94%	249 85%	131 87%	64 85%
Very much so	(4)	1224 56%	282 55%	210 58%	287 56%	405 54%	234 59%	54 50%	68 43%	49 54%	133 62%	145 59%	112 57%	125 59%	199 52%	243 57%	92 51%	175 54%	586 55%	101 55%	211 61%	47 65%	151 51%	84 56%	42 56%
To some extent	(3)	691 31%	155 30%	109 30%	150 30%	260 35%	131 33%	34 32%	62 39%	33 37%	61 29%	74 30%	61 31%	81 35%	127 33%	119 28%	60 33%	108 33%	338 31%	66 36%	97 28%	21 29%	98 33%	47 31%	22 29%
To a limited extent	(2)	196 9%	41 8%	21 6%	48 9%	77 10%	28 7%	18 17%	23 15%	8 9%	14 7%	22 9%	16 8%	18 9%	35 11%	47 10%	18 10%	26 8%	106 10%	11 6%	25 7%	3 4%	32 11%	10 7%	9 12%
Not at all	(1)	53 2%	18 4%	13 4%	17 3%	5 1%	2 1%	1 1%	2 1%	- 1%	3 1%	3 1%	3 2%	3 1%	15 13%	4 3%	6 3%	7 2%	27 3%	3 2%	8 2%	1 1%	9 3%	5 3%	- -
NET: To a limited extent/ not at all		249 11%	59 12%	34 9%	65 13%	82 11%	30 8%	19 18%	25 16%	8 9%	17 8%	25 10%	19 10%	21 9%	50 13%	60 14%	24 13%	33 10%	133 12%	14 8%	33 10%	4 6%	41 14%	15 10%	9 12%
Don't know		36 2%	14 3%	7 2%	6 1%	5 1%	3 1%	- 1%	2 1%	- 1%	3 1%	1 *	4 2%	3 1%	5 1%	7 2%	5 3%	8 2%	17 2%	4 2%	4 1%	- -	4 1%	4 3%	2 3%
Mean		3.43	3.41	3.46	3.41	3.43	3.51	3.32	3.26	3.46	3.54	3.48	3.47	3.44	3.36	3.40	3.35	3.43	3.40	3.46	3.50	3.58	3.35	3.44	3.45
Standard deviation		0.76	0.79	0.77	0.80	0.70	0.65	0.78	0.76	0.66	0.68	0.71	0.72	0.70	0.81	0.81	0.80	0.74	0.77	0.69	0.73	0.64	0.80	0.77	0.71
Standard error		0.02	0.04	0.04	0.04	0.03	0.03	0.08	0.06	0.07	0.05	0.05	0.05	0.05	0.04	0.04	0.06	0.04	0.02	0.05	0.04	0.08	0.05	0.06	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 35

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Providing support and advice to staff and volunteers****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		1915 87%	260 87%	356 88%	318 87%	303 85%	364 88%	347 86%	410 84%	538 87%	429 88%	245 88%	149 86%	131 85%	178 88%
Very much so	(4)	1224 56%	169 56%	226 56%	207 57%	190 53%	233 56%	224 56%	262 53%	329 53%	264 54%	151 54%	83 48%	80 52%	109 54%
To some extent	(3)	691 31%	91 30%	130 32%	111 30%	113 32%	131 31%	123 31%	148 30%	209 34%	165 34%	94 34%	66 38%	51 33%	69 34%
To a limited extent	(2)	196 9%	28 9%	39 10%	33 9%	38 11%	39 9%	40 10%	60 12%	52 8%	43 9%	28 10%	22 13%	20 13%	20 10%
Not at all	(1)	53 2%	8 3%	8 2%	8 2%	6 2%	7 2%	10 2%	12 2%	16 3%	9 2%	3 1%	1 1%	1 1%	2 1%
NET: To a limited extent/ not at all		249 11%	36 12%	47 12%	41 11%	44 12%	46 11%	50 12%	72 15%	68 11%	52 11%	31 11%	23 13%	21 14%	22 11%
Don't know		36 2%	4 1%	3 1%	6 2%	10 3%	6 1%	5 1%	8 2%	12 2%	6 1%	4 1%	2 1%	2 1%	3 1%
Mean		3.43	3.42	3.42	3.44	3.40	3.44	3.41	3.37	3.40	3.42	3.42	3.34	3.38	3.42
Standard deviation		0.76	0.77	0.75	0.75	0.75	0.74	0.77	0.80	0.76	0.73	0.72	0.72	0.74	0.71
Standard error		0.02	0.04	0.04	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 35

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Providing support and advice to staff and volunteers****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent		1915 87%	678 89%	305 89%	216 85%	245 86%	81 86%	112 90%	347 85%	358 87%	75 87%	94 90%	42 93%	208 87%	187 90%	26 90%	81 85%	136 92%	281 88%	225 87%	210 88%
Very much so	(4)	1224 56%	456 60%	220 64%	151 60%	153 54%	51 54%	69 56%	212 52%	214 52%	53 62%	68 65%	33 73%	129 54%	121 58%	17 59%	53 56%	101 68%	191 60%	166 64%	149 63%
To some extent	(3)	691 31%	222 29%	85 25%	65 26%	92 32%	30 32%	43 35%	135 33%	144 35%	22 26%	26 25%	9 20%	79 33%	66 32%	9 31%	28 29%	35 24%	90 28%	59 23%	61 26%
To a limited extent	(2)	196 9%	54 7%	29 8%	25 10%	20 7%	7 7%	9 7%	42 10%	35 8%	7 8%	8 8%	2 4%	19 8%	13 6%	3 10%	10 11%	10 7%	28 9%	20 8%	20 8%
Not at all	(1)	53 2%	18 2%	7 2%	6 2%	13 5%	3 3%	2 2%	12 3%	13 3%	3 3%	1 1%	- -	9 4%	5 2%	- -	1 1%	- -	8 2%	9 3%	8 3%
NET: To a limited extent/ not at all		249 11%	72 9%	36 10%	31 12%	33 12%	10 11%	11 9%	54 13%	48 12%	10 12%	9 9%	2 4%	28 12%	18 9%	3 10%	11 12%	10 7%	36 11%	29 11%	28 12%
Don't know		36 2%	14 2%	3 1%	6 2%	6 2%	3 3%	1 1%	9 2%	7 2%	1 1%	1 1%	1 2%	3 1%	3 1%	- -	3 3%	2 1%	4 1%	6 2%	- -
Mean		3.43	3.49	3.52	3.46	3.38	3.42	3.46	3.36	3.38	3.47	3.56	3.70	3.39	3.48	3.48	3.45	3.62	3.46	3.50	3.47
Standard deviation		0.76	0.73	0.74	0.77	0.81	0.78	0.70	0.79	0.78	0.80	0.68	0.55	0.79	0.72	0.69	0.73	0.61	0.76	0.79	0.79
Standard error		0.02	0.03	0.04	0.05	0.05	0.08	0.06	0.04	0.04	0.09	0.07	0.08	0.05	0.05	0.13	0.08	0.05	0.04	0.05	0.05

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 35

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Providing support and advice to staff and volunteers**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Very much so/ to some extent		1915 87%	1826 87%	41 82%	1550 88%	256 86%
Very much so	(4)	1224 56%	1172 56%	25 50%	980 55%	181 61%
To some extent	(3)	691 31%	654 31%	16 32%	570 32%	75 25%
To a limited extent	(2)	196 9%	184 9%	7 14%	156 9%	27 9%
Not at all	(1)	53 2%	52 2%	1 2%	40 2%	9 3%
NET: To a limited extent/ not at all		249 11%	236 11%	8 16%	196 11%	36 12%
Don't know		36 2%	32 2%	1 2%	25 1%	4 1%
Mean		3.43	3.43	3.33	3.43	3.47
Standard deviation		0.76	0.76	0.80	0.75	0.79
Standard error		0.02	0.02	0.11	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 36

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Representing the interests of donors at the board****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Very much so/ to some extent		1575 72%	385 75%	263 73%	361 71%	510 68%	289 73%	72 67%	93 59%	56 62%	170 79%	180 73%	141 72%	167 73%	269 71%	302 70%	123 68%	223 69%	792 74%	127 69%	236 68%	44 61%	207 70%	114 76%	51 68%
Very much so	(4)	911 41%	235 46%	166 46%	208 41%	265 35%	151 38%	40 37%	45 29%	29 32%	106 50%	100 41%	83 42%	98 43%	171 45%	160 37%	63 35%	130 40%	486 45%	67 36%	132 38%	26 36%	112 38%	60 40%	26 35%
To some extent	(3)	664 30%	150 29%	97 27%	153 30%	245 33%	138 35%	32 30%	48 31%	27 30%	64 30%	80 33%	58 30%	69 30%	98 26%	142 33%	60 33%	93 29%	306 28%	60 32%	104 30%	18 25%	95 32%	54 36%	25 33%
To a limited extent	(2)	343 16%	59 12%	47 13%	80 16%	154 20%	69 17%	23 21%	42 27%	20 22%	27 13%	36 15%	28 14%	35 15%	72 19%	72 17%	23 13%	50 15%	161 15%	36 19%	54 16%	14 19%	46 16%	16 11%	16 21%
Not at all	(1)	169 8%	37 7%	25 7%	49 10%	56 7%	26 7%	9 8%	11 7%	10 11%	10 5%	13 5%	18 9%	17 7%	26 7%	36 8%	21 12%	28 9%	74 7%	7 4%	36 10%	9 13%	29 10%	13 9%	1 1%
NET: To a limited extent/ not at all		512 23%	96 19%	72 20%	129 25%	210 28%	95 24%	32 30%	53 34%	30 33%	37 17%	49 20%	46 23%	52 23%	98 26%	108 25%	44 24%	78 24%	235 22%	43 23%	90 26%	23 32%	75 26%	29 19%	17 23%
Don't know		113 5%	29 6%	25 7%	18 4%	32 4%	14 4%	3 3%	11 7%	4 4%	7 3%	16 7%	9 5%	11 5%	14 4%	19 4%	14 8%	23 7%	47 4%	15 8%	19 6%	5 7%	12 4%	7 5%	7 9%
Mean		3.11	3.21	3.21	3.06	3.00	3.08	2.99	2.87	2.87	3.29	3.17	3.10	3.13	3.13	3.04	2.99	3.08	3.17	3.10	3.02	2.91	3.03	3.13	3.12
Standard deviation		0.96	0.94	0.95	0.99	0.95	0.92	0.98	0.94	1.02	0.87	0.89	0.99	0.95	0.97	0.96	1.01	0.98	0.94	0.87	1.01	1.07	0.99	0.94	0.82
Standard error		0.02	0.04	0.05	0.04	0.04	0.05	0.10	0.08	0.11	0.06	0.06	0.07	0.06	0.05	0.05	0.08	0.06	0.03	0.07	0.06	0.13	0.06	0.08	0.10

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 36

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Representing the interests of donors at the board****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		1575 72%	209 70%	300 74%	253 69%	257 72%	310 75%	285 71%	350 71%	443 72%	341 70%	205 73%	125 72%	110 71%	160 79%
Very much so	(4)	911 41%	131 44%	182 45%	152 42%	157 44%	193 46%	167 42%	207 42%	255 41%	208 43%	122 44%	75 43%	68 44%	99 49%
To some extent	(3)	664 30%	78 26%	118 29%	101 28%	100 28%	117 28%	118 29%	143 29%	188 30%	133 27%	83 30%	50 29%	42 27%	61 30%
To a limited extent	(2)	343 16%	47 16%	64 16%	63 17%	54 15%	58 14%	63 16%	76 16%	96 16%	84 17%	41 15%	28 16%	24 16%	29 14%
Not at all	(1)	169 8%	29 10%	24 6%	29 8%	27 8%	31 7%	30 7%	48 10%	42 7%	34 7%	20 7%	12 7%	11 7%	8 4%
NET: To a limited extent/ not at all		512 23%	76 25%	88 22%	92 25%	81 23%	89 21%	93 23%	124 25%	138 22%	118 24%	61 22%	40 23%	35 23%	37 18%
Don't know		113 5%	15 5%	18 4%	20 5%	19 5%	17 4%	24 6%	16 3%	37 6%	28 6%	14 5%	9 5%	9 6%	6 3%
Mean		3.11	3.09	3.18	3.09	3.14	3.18	3.12	3.07	3.13	3.12	3.15	3.14	3.15	3.27
Standard deviation		0.96	1.01	0.92	0.98	0.96	0.95	0.96	1.00	0.94	0.96	0.95	0.95	0.96	0.86
Standard error		0.02	0.06	0.05	0.05	0.05	0.05	0.05	0.05	0.04	0.04	0.06	0.07	0.08	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 36

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Representing the interests of donors at the board****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent	1575 72%	548 72%	255 74%	177 70%	207 73%	78 83%	89 72%	310 76%	285 69%	59 69%	76 73%	38 84%	164 69%	151 73%	24 83%	71 75%	116 78%	226 70%	201 77%	158 66%
Very much so	(4) 41%	911 44%	338 46%	100 40%	126 44%	51 54%	54 44%	181 44%	159 38%	35 41%	43 41%	27 60%	100 42%	86 41%	14 48%	44 46%	69 47%	133 41%	131 50%	103 43%
To some extent	(3) 30%	664 27%	210 28%	98 30%	77 29%	81 29%	27 28%	129 31%	126 31%	24 28%	33 32%	11 24%	64 27%	65 31%	10 34%	27 28%	47 32%	93 29%	70 27%	55 23%
To a limited extent	(2) 16%	343 14%	107 14%	47 15%	37 12%	34 12%	8 9%	20 16%	55 13%	69 17%	15 14%	4 9%	48 20%	31 15%	3 10%	16 17%	20 14%	46 14%	28 11%	44 18%
Not at all	(1) 8%	169 9%	68 9%	29 8%	23 9%	30 11%	4 4%	11 9%	30 7%	33 8%	7 8%	8 8%	2 4%	16 7%	15 7%	1 3%	4 4%	8 5%	28 9%	18 7%
NET: To a limited extent/ not at all	512 23%	175 23%	76 22%	60 24%	64 23%	12 13%	31 25%	85 21%	102 25%	23 27%	23 22%	6 13%	64 27%	46 22%	4 14%	20 21%	28 19%	74 23%	46 18%	70 29%
Don't know	113 5%	41 5%	13 4%	16 6%	13 5%	4 4%	4 3%	15 4%	26 6%	4 5%	5 5%	1 2%	11 5%	11 5%	1 3%	4 4%	4 3%	21 7%	13 5%	10 4%
Mean	3.11	3.13	3.16	3.07	3.12	3.39	3.10	3.17	3.06	3.06	3.12	3.43	3.09	3.13	3.32	3.22	3.23	3.10	3.27	3.03
Standard deviation	0.96	0.99	0.97	0.98	1.01	0.83	0.99	0.94	0.96	0.99	0.95	0.85	0.96	0.94	0.82	0.89	0.89	0.98	0.93	1.05
Standard error	0.02	0.04	0.05	0.06	0.06	0.09	0.09	0.05	0.05	0.11	0.10	0.13	0.06	0.07	0.15	0.09	0.07	0.06	0.06	0.07

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 36

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Representing the interests of donors at the board**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Very much so/ to some extent	1575 72%	1494 71%	37 74%	1250 71%	227 77%
Very much so	(4) 41%	911 41%	865 41%	24 48%	716 40%
To some extent	(3) 30%	664 30%	629 30%	13 26%	534 30%
To a limited extent	(2) 16%	343 16%	334 16%	6 12%	302 17%
Not at all	(1) 8%	169 8%	166 8%	1 2%	143 8%
NET: To a limited extent/ not at all	512 23%	500 24%	7 14%	445 25%	44 15%
Don't know	113 5%	100 5%	6 12%	76 4%	25 8%
Mean	3.11	3.10	3.36	3.08	3.29
Standard deviation	0.96	0.96	0.81	0.97	0.88
Standard error	0.02	0.02	0.12	0.02	0.05



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 37

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Monitoring the risk of fraud to the charity****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee Member	Vice chair	Trea- surer	Sec- retary	Other		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Very much so/ to some extent	1953 89%	444 87%	319 89%	452 89%	677 90%	350 88%	97 91%	146 93%	84 93%	193 90%	224 91%	171 87%	209 91%	339 89%	373 87%	156 86%	288 89%	976 91%	154 83%	309 90%	67 93%	258 88%	123 82%	62 83%	
Very much so	(4)	1383 63%	326 64%	229 64%	321 63%	458 61%	238 60%	71 66%	88 56%	61 68%	138 64%	166 68%	125 64%	139 60%	242 64%	263 61%	105 58%	205 63%	681 63%	109 59%	232 67%	47 65%	170 58%	93 62%	47 63%
To some extent	(3)	570 26%	118 23%	90 25%	131 26%	219 29%	112 28%	26 24%	58 37%	23 26%	55 26%	58 24%	46 23%	70 30%	97 25%	110 26%	51 28%	83 26%	295 27%	45 24%	77 22%	20 28%	88 30%	30 20%	15 20%
To a limited extent	(2)	190 9%	49 10%	32 9%	43 8%	63 8%	41 10%	7 7%	9 6%	6 7%	19 9%	15 6%	20 10%	19 8%	32 8%	40 9%	20 11%	25 8%	78 7%	25 14%	30 9%	2 3%	29 10%	19 13%	7 9%
Not at all	(1)	38 2%	13 3%	5 1%	9 2%	10 1%	6 2%	2 2%	2 1%	- *	5 2%	4 2%	2 1%	6 2%	11 3%	2 1%	7 2%	11 1%	4 2%	5 1%	2 3%	7 2%	5 3%	4 5%	
NET: To a limited extent/ not at all		228 10%	62 12%	37 10%	52 10%	73 10%	47 12%	9 8%	11 7%	6 7%	20 9%	20 8%	24 12%	21 9%	38 10%	51 12%	22 12%	32 10%	89 8%	29 16%	35 10%	4 6%	36 12%	24 16%	11 15%
Don't know		19 1%	4 1%	4 1%	4 1%	2 *	1 *	1 1%	- -	- -	1 *	1 *	1 1%	- -	4 1%	5 1%	3 2%	4 1%	9 1%	2 1%	1 *	1 1%	- -	3 2%	2 3%
Mean	3.51	3.50	3.53	3.52	3.50	3.47	3.57	3.48	3.61	3.55	3.58	3.50	3.50	3.53	3.47	3.46	3.52	3.55	3.42	3.56	3.58	3.43	3.44	3.44	
Standard deviation	0.73	0.77	0.72	0.73	0.71	0.74	0.70	0.67	0.61	0.68	0.70	0.76	0.69	0.72	0.77	0.74	0.73	0.68	0.81	0.71	0.69	0.77	0.84	0.88	
Standard error	0.02	0.03	0.04	0.03	0.03	0.04	0.07	0.05	0.06	0.05	0.04	0.05	0.05	0.04	0.04	0.06	0.04	0.02	0.06	0.04	0.08	0.04	0.07	0.10	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 37

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Monitoring the risk of fraud to the charity****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		1953 89%	264 88%	370 91%	329 90%	322 90%	385 93%	366 91%	440 90%	545 88%	439 90%	251 90%	161 93%	140 91%	191 94%
Very much so	(4)	1383 63%	185 62%	257 63%	233 64%	222 62%	271 65%	262 65%	310 63%	377 61%	289 59%	168 60%	103 59%	92 60%	133 66%
To some extent	(3)	570 26%	79 26%	113 28%	96 26%	100 28%	114 27%	104 26%	130 27%	168 27%	150 31%	83 30%	58 33%	48 31%	58 29%
To a limited extent	(2)	190 9%	29 10%	33 8%	31 8%	30 8%	26 6%	28 7%	40 8%	59 10%	42 9%	24 9%	12 7%	13 8%	11 5%
Not at all	(1)	38 2%	7 2%	3 1%	5 1%	2 1%	3 1%	5 1%	9 2%	8 1%	2 *	4 1%	1 1%	1 1%	1 *
NET: To a limited extent/ not at all		228 10%	36 12%	36 9%	36 10%	32 9%	29 7%	33 8%	49 10%	67 11%	44 9%	28 10%	13 7%	14 9%	12 6%
Don't know		19 1%	- -	- -	- -	3 1%	2 *	3 1%	1 *	6 1%	4 1%	1 *	- -	- -	- -
Mean		3.51	3.47	3.54	3.53	3.53	3.58	3.56	3.52	3.49	3.50	3.49	3.51	3.50	3.59
Standard deviation		0.73	0.76	0.68	0.71	0.67	0.64	0.68	0.72	0.72	0.67	0.71	0.65	0.68	0.62
Standard error		0.02	0.04	0.03	0.04	0.04	0.03	0.03	0.03	0.03	0.03	0.04	0.05	0.05	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 37

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Monitoring the risk of fraud to the charity****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent	1953 89%	688 90%	308 90%	229 91%	257 90%	83 88%	113 91%	352 86%	359 87%	80 93%	96 92%	43 96%	208 87%	192 92%	28 97%	86 91%	134 91%	282 88%	236 91%	216 91%
Very much so	(4) 63%	507 66%	225 65%	175 69%	191 67%	66 70%	80 65%	242 59%	245 59%	52 60%	66 63%	33 73%	150 63%	137 66%	25 86%	63 66%	103 70%	213 66%	190 73%	155 65%
To some extent	(3) 26%	181 24%	83 24%	54 21%	66 23%	17 18%	33 27%	110 27%	114 28%	28 33%	30 29%	10 22%	58 24%	55 26%	3 10%	23 24%	31 21%	69 21%	46 18%	61 26%
To a limited extent	(2) 9%	61 8%	29 8%	18 7%	20 7%	8 9%	10 8%	42 10%	36 9%	4 5%	5 5%	2 4%	26 11%	13 6%	1 3%	7 7%	12 8%	29 9%	18 7%	16 7%
Not at all	(1) 2%	7 1%	6 2%	4 2%	3 1%	1 1%	1 1%	10 2%	11 3%	1 1%	1 1%	- -	2 1%	1 *	- -	- -	1 1%	6 2%	2 1%	6 3%
NET: To a limited extent/ not at all	228 10%	68 9%	35 10%	22 9%	23 8%	9 10%	11 9%	52 13%	47 11%	5 6%	6 6%	2 4%	28 12%	14 7%	1 3%	7 7%	13 9%	35 11%	20 8%	22 9%
Don't know	19 1%	8 1%	1 *	2 1%	4 1%	2 2%	- -	6 1%	7 2%	1 1%	2 2%	- -	3 1%	2 1%	- -	2 2%	1 1%	4 1%	4 2%	- -
Mean	3.51	3.57	3.54	3.59	3.59	3.61	3.55	3.45	3.46	3.54	3.58	3.69	3.51	3.59	3.83	3.60	3.61	3.54	3.66	3.53
Standard deviation	0.73	0.68	0.72	0.69	0.67	0.69	0.68	0.78	0.77	0.65	0.64	0.56	0.72	0.63	0.47	0.63	0.67	0.74	0.64	0.73
Standard error	0.02	0.02	0.04	0.04	0.04	0.07	0.06	0.04	0.04	0.07	0.06	0.08	0.05	0.04	0.09	0.07	0.06	0.04	0.04	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 37

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Monitoring the risk of fraud to the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Very much so/ to some extent	1953 89%	1860 89%	44 88%	1566 88%	272 92%
Very much so	(4) 63%	1383 63%	1313 63%	33 66%	1103 62%
To some extent	(3) 26%	570 26%	547 26%	11 22%	463 26%
To a limited extent	(2) 9%	190 9%	184 9%	6 12%	163 9%
Not at all	(1) 2%	38 2%	35 2%	- -	32 2%
NET: To a limited extent/ not at all	228 10%	219 10%	6 12%	195 11%	20 7%
Don't know	19 1%	15 1%	- -	10 1%	4 1%
Mean	3.51	3.51	3.54	3.50	3.61
Standard deviation	0.73	0.73	0.71	0.74	0.65
Standard error	0.02	0.02	0.10	0.02	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 38

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Monitoring other risks to the charity****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee Member	Vice Chair	Trea- surer	Sec- retary	Other		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Very much so/ to some extent	1999 91%	446 87%	322 89%	454 89%	719 96%	378 95%	101 94%	153 97%	87 97%	195 91%	226 92%	178 91%	213 93%	349 92%	383 89%	168 93%	287 89%	988 92%	160 86%	320 93%	70 97%	264 90%	129 86%	65 87%	
Very much so	(4)	1311 60%	272 53%	216 60%	298 59%	483 64%	237 60%	71 66%	104 66%	71 79%	130 61%	153 62%	100 51%	121 53%	241 63%	260 61%	105 58%	201 62%	652 61%	101 55%	224 65%	47 65%	161 55%	80 53%	44 59%
To some extent	(3)	688 31%	174 34%	106 29%	156 31%	236 31%	141 35%	30 28%	49 31%	16 18%	65 30%	73 30%	78 40%	92 40%	108 28%	123 29%	63 35%	86 27%	336 31%	59 32%	96 28%	23 32%	103 35%	49 33%	21 28%
To a limited extent	(2)	164 7%	49 10%	32 9%	48 9%	30 4%	18 5%	5 5%	4 3%	3 3%	14 7%	15 6%	14 7%	27 7%	37 9%	9 5%	31 10%	70 7%	22 12%	23 7%	2 3%	26 9%	15 10%	6 8%	
Not at all	(1)	19 1%	10 2%	2 1%	5 1%	2 *	2 1%	- -	- -	2 1%	1 *	2 1%	- -	2 1%	5 1%	3 2%	4 1%	7 1%	1 1%	2 1%	- -	3 1%	4 3%	2 3%	
NET: To a limited extent/ not at all		183 8%	59 12%	34 9%	53 10%	32 4%	20 5%	5 5%	4 3%	3 3%	16 7%	16 7%	16 8%	17 7%	29 8%	42 10%	12 7%	35 11%	77 7%	23 12%	25 7%	2 3%	29 10%	19 13%	8 11%
Don't know		18 1%	5 1%	4 1%	1 *	1 *	- -	1 1%	- -	- -	3 1%	3 1%	2 1%	- -	3 1%	4 1%	1 1%	2 1%	9 1%	2 1%	- -	- -	1 *	2 1%	2 3%
Mean		3.51	3.40	3.51	3.47	3.60	3.54	3.62	3.64	3.76	3.53	3.56	3.42	3.45	3.56	3.50	3.50	3.50	3.53	3.42	3.57	3.63	3.44	3.39	3.47
Standard deviation		0.67	0.74	0.68	0.71	0.58	0.61	0.58	0.53	0.50	0.66	0.63	0.67	0.63	0.65	0.70	0.67	0.72	0.65	0.72	0.64	0.54	0.70	0.78	0.77
Standard error		0.01	0.03	0.04	0.03	0.02	0.03	0.06	0.04	0.05	0.05	0.04	0.05	0.04	0.03	0.03	0.05	0.04	0.02	0.05	0.03	0.06	0.04	0.06	0.09

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 38

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Monitoring other risks to the charity****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		1999 91%	269 90%	372 92%	333 91%	319 89%	379 91%	369 92%	449 92%	555 90%	448 92%	251 90%	156 90%	137 89%	186 92%
Very much so	(4)	1311 60%	188 63%	250 62%	240 66%	219 61%	254 61%	257 64%	308 63%	355 57%	301 62%	165 59%	108 62%	97 63%	126 62%
To some extent	(3)	688 31%	81 27%	122 30%	93 25%	100 28%	125 30%	112 28%	141 29%	200 32%	147 30%	86 31%	48 28%	40 26%	60 30%
To a limited extent	(2)	164 7%	28 9%	31 8%	31 8%	34 10%	30 7%	27 7%	36 7%	52 8%	35 7%	26 9%	17 10%	16 10%	16 8%
Not at all	(1)	19 1%	3 1%	1 *	1 *	2 1%	2 *	4 1%	5 1%	7 1%	2 *	1 *	1 1%	1 1%	1 *
NET: To a limited extent/ not at all		183 8%	31 10%	32 8%	32 9%	36 10%	32 8%	31 8%	41 8%	59 10%	37 8%	27 10%	18 10%	17 11%	17 8%
Don't know		18 1%	- -	2 *	- -	2 1%	5 1%	2 *	- -	4 1%	2 *	2 1%	- -	- -	- -
Mean		3.51	3.51	3.54	3.57	3.51	3.54	3.56	3.53	3.47	3.54	3.49	3.51	3.51	3.53
Standard deviation		0.67	0.71	0.65	0.66	0.69	0.65	0.67	0.68	0.70	0.65	0.68	0.69	0.71	0.66
Standard error		0.01	0.04	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 38

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Monitoring other risks to the charity****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent		1999 91%	695 91%	327 95%	241 95%	261 92%	88 94%	117 94%	353 86%	364 88%	77 90%	95 91%	42 93%	214 90%	193 93%	27 93%	91 96%	142 96%	291 91%	240 92%	216 91%
Very much so	(4)	1311 60%	470 62%	227 66%	167 66%	185 65%	57 61%	84 68%	221 54%	226 55%	48 56%	67 64%	32 71%	145 61%	125 60%	19 66%	62 65%	103 70%	197 61%	167 64%	157 66%
To some extent	(3)	688 31%	225 29%	100 29%	74 29%	76 27%	31 33%	33 27%	132 32%	138 33%	29 34%	28 27%	10 22%	69 29%	68 33%	8 28%	29 31%	39 26%	94 29%	73 28%	59 25%
To a limited extent	(2)	164 7%	57 7%	15 4%	7 3%	19 7%	5 5%	6 5%	49 12%	37 9%	6 7%	5 5%	3 7%	21 9%	12 6%	2 7%	3 3%	5 3%	23 7%	14 5%	18 8%
Not at all	(1)	19 1%	2 *	1 *	2 1%	1 *	- -	1 1%	3 1%	6 1%	2 2%	1 1%	- -	2 1%	- -	- -	- -	- -	3 1%	3 1%	3 1%
NET: To a limited extent/ not at all		183 8%	59 8%	16 5%	9 4%	20 7%	5 5%	7 6%	52 13%	43 10%	8 9%	6 6%	3 7%	23 10%	12 6%	2 7%	3 3%	5 3%	26 8%	17 7%	21 9%
Don't know		18 1%	10 1%	1 *	3 1%	3 1%	1 1%	- -	5 1%	6 1%	1 1%	3 3%	- -	2 1%	3 1%	- -	1 1%	1 1%	4 1%	3 1%	1 *
Mean		3.51	3.54	3.61	3.62	3.58	3.56	3.61	3.41	3.43	3.45	3.59	3.64	3.51	3.55	3.59	3.63	3.67	3.53	3.57	3.56
Standard deviation		0.67	0.64	0.59	0.58	0.63	0.60	0.62	0.73	0.72	0.73	0.64	0.61	0.69	0.61	0.63	0.55	0.54	0.67	0.65	0.69
Standard error		0.01	0.02	0.03	0.04	0.04	0.06	0.06	0.04	0.04	0.08	0.06	0.09	0.04	0.04	0.12	0.06	0.04	0.04	0.04	0.04

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 38

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Monitoring other risks to the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Very much so/ to some extent	1999 91%	1905 91%	47 94%	1613 91%	271 92%
Very much so	(4) 60%	1311 60%	1251 60%	27 54%	1056 60%
To some extent	(3) 31%	688 31%	654 31%	20 40%	557 31%
To a limited extent	(2) 7%	164 7%	157 7%	3 6%	133 8%
Not at all	(1) 1%	19 1%	17 1%	- -	14 1%
NET: To a limited extent/ not at all	183 8%	174 8%	3 6%	147 8%	22 7%
Don't know	18 1%	15 1%	- -	11 1%	3 1%
Mean	3.51	3.51	3.48	3.51	3.55
Standard deviation	0.67	0.67	0.61	0.67	0.64
Standard error	0.01	0.01	0.09	0.02	0.04



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 39

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Understanding what the charity is set up to achieve and what difference it is making****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£500k	£1m	£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Very much so/ to some extent	2138 97%	495 97%	351 98%	489 96%	737 98%	390 98%	105 98%	154 98%	88 98%	210 98%	239 98%	190 97%	223 97%	373 98%	409 95%	179 99%	315 97%	1048 98%	180 97%	343 99%	70 97%	281 96%	141 94%	71 95%
Very much so	(4) 82%	1794 81%	413 84%	303 79%	626 83%	327 82%	86 80%	133 85%	80 89%	179 84%	205 84%	155 79%	193 84%	310 81%	333 78%	149 82%	270 83%	870 81%	149 81%	305 88%	63 88%	228 78%	118 79%	59 79%
To some extent	(3) 16%	344 16%	82 16%	48 13%	87 17%	111 15%	63 16%	19 18%	21 13%	8 9%	31 14%	34 14%	35 18%	30 13%	63 17%	76 18%	30 17%	45 14%	178 17%	31 17%	38 11%	7 10%	53 18%	23 15%
To a limited extent	(2) 2%	53 2%	13 3%	8 2%	16 3%	14 2%	8 2%	2 2%	2 1%	2 2%	3 1%	6 2%	5 3%	5 2%	8 2%	16 4%	1 1%	9 3%	22 2%	4 2%	1 *	2 3%	12 4%	8 5%
Not at all	(1) *	5 *	2 *	- *	2 *	1 *	- *	- 1%	- 1%	1 *	- *	- *	- *	- *	3 1%	1 1%	- *	2 *	- *	1 *	- *	1 *	1 1%	- *
NET: To a limited extent/ not at all	58 3%	15 3%	8 2%	18 4%	15 2%	8 2%	2 2%	3 2%	2 2%	4 2%	6 2%	5 3%	5 2%	8 2%	19 4%	2 1%	9 3%	24 2%	4 2%	2 1%	2 3%	13 4%	9 6%	4 5%
Don't know	4 *	- *	1 *	1 *	- *	- *	- *	- *	- *	- *	- *	1 1%	2 1%	- *	1 *	- *	- *	2 *	1 1%	- *	- *	- *	- *	- *
Mean	3.79	3.78	3.82	3.75	3.81	3.80	3.79	3.82	3.87	3.81	3.81	3.77	3.82	3.79	3.73	3.81	3.81	3.79	3.79	3.88	3.85	3.73	3.72	3.73
Standard deviation	0.48	0.50	0.44	0.52	0.45	0.45	0.46	0.46	0.40	0.46	0.45	0.48	0.44	0.45	0.56	0.45	0.46	0.47	0.46	0.36	0.43	0.55	0.59	0.55
Standard error	0.01	0.02	0.02	0.02	0.02	0.02	0.04	0.04	0.04	0.03	0.03	0.03	0.03	0.02	0.03	0.03	0.03	0.01	0.03	0.02	0.05	0.03	0.05	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 39

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Understanding what the charity is set up to achieve and what difference it is making****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Very much so/ to some extent		2138 97%	289 96%	393 97%	355 97%	349 98%	406 98%	389 97%	474 97%	602 97%	474 97%	270 96%	168 97%	148 96%	200 99%
Very much so	(4)	1794 82%	251 84%	333 82%	298 82%	293 82%	349 84%	334 83%	410 84%	496 80%	396 81%	224 80%	142 82%	123 80%	176 87%
To some extent	(3)	344 16%	38 13%	60 15%	57 16%	56 16%	57 14%	55 14%	64 13%	106 17%	78 16%	46 16%	26 15%	25 16%	24 12%
To a limited extent	(2)	53 2%	11 4%	13 3%	10 3%	8 2%	9 2%	8 2%	15 3%	16 3%	11 2%	10 4%	6 3%	6 4%	3 1%
Not at all	(1)	5 *	- -	- -	- -	- -	- -	4 1%	1 *	- -	- -	- -	- -	- -	- -
NET: To a limited extent/ not at all		58 3%	11 4%	13 3%	10 3%	8 2%	9 2%	12 3%	16 3%	16 3%	11 2%	10 4%	6 3%	6 4%	3 1%
Don't know		4 *	- -	- -	- -	- -	1 *	1 *	- -	- -	2 *	- -	- -	- -	- -
Mean		3.79	3.80	3.79	3.79	3.80	3.82	3.79	3.80	3.78	3.79	3.76	3.78	3.76	3.85
Standard deviation		0.48	0.48	0.48	0.47	0.45	0.44	0.51	0.48	0.47	0.46	0.50	0.49	0.51	0.40
Standard error		0.01	0.03	0.02	0.02	0.02	0.02	0.03	0.02	0.02	0.02	0.03	0.04	0.04	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 39

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?****Understanding what the charity is set up to achieve and what difference it is making****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Very much so/ to some extent	2138 97%	747 98%	336 98%	248 98%	277 98%	93 99%	123 99%	392 96%	394 95%	84 98%	100 96%	45 100%	235 98%	205 99%	27 93%	92 97%	144 97%	307 96%	254 98%	231 97%
Very much so	(4) 82%	1794 85%	649 86%	222 88%	251 88%	81 86%	112 90%	325 79%	334 81%	72 84%	81 78%	41 91%	192 80%	180 87%	26 90%	86 91%	133 90%	254 79%	219 84%	195 82%
To some extent	(3) 16%	344 13%	98 12%	41 10%	26 9%	12 13%	11 9%	67 16%	60 15%	12 14%	19 18%	4 9%	43 18%	25 12%	1 3%	6 6%	11 7%	53 17%	35 13%	36 15%
To a limited extent	(2) 2%	53 2%	14 2%	7 1%	3 2%	6 2%	1 1%	16 4%	17 4%	2 2%	3 3%	- -	4 2%	3 1%	2 7%	1 1%	3 2%	12 4%	4 2%	6 3%
Not at all	(1) *	5 *	1 *	1 *	- *	- -	- -	- -	2 *	- -	1 1%	- -	- -	- -	- -	- -	- -	2 1%	- -	1 *
NET: To a limited extent/ not at all	58 3%	15 2%	8 2%	4 2%	6 2%	- -	1 1%	16 4%	19 5%	2 2%	4 4%	- -	4 2%	3 1%	2 7%	1 1%	3 2%	14 4%	4 2%	7 3%
Don't know	4 *	2 *	- -	1 *	1 *	1 1%	- -	2 *	- -	- -	- -	- -	- -	- -	- -	2 2%	1 1%	- -	2 1%	- -
Mean	3.79	3.83	3.83	3.86	3.87	3.87	3.90	3.76	3.76	3.81	3.73	3.91	3.79	3.85	3.83	3.91	3.88	3.74	3.83	3.79
Standard deviation	0.48	0.43	0.45	0.41	0.40	0.34	0.33	0.51	0.54	0.45	0.56	0.29	0.45	0.40	0.54	0.32	0.38	0.55	0.41	0.50
Standard error	0.01	0.02	0.02	0.03	0.02	0.03	0.03	0.03	0.03	0.05	0.06	0.04	0.03	0.03	0.10	0.03	0.03	0.03	0.03	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 39

**Q10. To what extent do you think that each of those things is given regular attention by the board of trustees at your charity?**

**Understanding what the charity is set up to achieve and what difference it is making**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Very much so/ to some extent	2138 97%	2039 97%	46 92%	1729 98%	285 96%
Very much so	(4) 82%	1794 82%	1714 82%	39 78%	1459 82%
To some extent	(3) 16%	344 16%	325 16%	7 14%	270 15%
To a limited extent	(2) 2%	53 2%	47 2%	4 8%	36 2%
Not at all	(1) *	5 *	5 *	- -	5 *
NET: To a limited extent/ not at all	58 3%	52 2%	4 8%	41 2%	11 4%
Don't know	4 *	3 *	- -	1 *	- -
Mean	3.79	3.79	3.70	3.80	3.79
Standard deviation	0.48	0.47	0.61	0.47	0.49
Standard error	0.01	0.01	0.09	0.01	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
																			Board or Management Committee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k- £500k	£500k- £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years		Trus- tee	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Statement A	(0-4)	910 41%	255 50%	164 46%	213 42%	249 33%	135 34%	34 32%	58 37%	22 24%	86 40%	99 40%	89 45%	100 43%	162 43%	194 45%	75 41%	105 32%	432 40%	90 49%	125 36%	30 42%	133 45%	63 42%	36 48%
NET: Statement A	(0-3)	830 38%	237 46%	153 43%	190 37%	224 30%	123 31%	31 29%	51 32%	19 21%	80 37%	89 36%	85 43%	94 41%	145 38%	175 41%	67 37%	95 29%	391 36%	81 44%	117 34%	27 38%	122 41%	59 39%	32 43%
0 - Statement A		433 20%	140 27%	79 22%	89 18%	108 14%	59 15%	14 13%	23 15%	12 13%	41 19%	38 16%	42 21%	53 23%	77 20%	97 23%	33 18%	52 16%	207 19%	38 21%	69 20%	14 19%	59 20%	29 19%	17 23%
1 - Statement A		172 8%	43 8%	37 10%	34 7%	55 7%	25 6%	8 7%	17 11%	5 6%	20 9%	16 7%	13 7%	18 8%	36 9%	33 8%	17 9%	19 6%	82 8%	17 9%	20 6%	7 10%	29 10%	10 7%	7 9%
2 - Statement A		126 6%	32 6%	20 6%	37 7%	35 5%	22 6%	6 6%	6 4%	1 1%	11 5%	21 9%	18 9%	12 5%	18 5%	21 5%	9 5%	16 5%	54 5%	9 5%	22 6%	3 4%	20 7%	13 9%	4 5%
3 - Statement A		99 5%	22 4%	17 5%	30 6%	26 3%	17 4%	3 3%	5 3%	1 1%	8 4%	14 6%	12 6%	11 5%	14 4%	24 6%	8 4%	8 2%	48 4%	17 9%	6 2%	3 4%	14 5%	7 5%	4 5%
4 - Statement A		80 4%	18 4%	11 3%	23 5%	25 3%	12 3%	3 3%	7 4%	3 3%	6 3%	10 4%	4 2%	6 3%	17 4%	19 4%	8 4%	10 3%	41 4%	9 5%	8 2%	3 4%	11 4%	4 3%	4 5%
5 - Neither/ nor		222 10%	57 11%	41 11%	54 11%	62 8%	33 8%	11 10%	8 5%	10 11%	24 11%	27 11%	13 7%	28 12%	33 9%	46 11%	20 11%	31 10%	99 9%	17 9%	38 11%	10 14%	38 13%	16 11%	1 1%
6 - Statement B		136 6%	31 6%	19 5%	39 8%	41 5%	21 5%	5 5%	12 8%	3 3%	12 6%	17 7%	12 6%	10 4%	28 7%	24 6%	11 6%	22 7%	62 6%	14 8%	23 7%	6 8%	19 6%	9 6%	3 4%
7 - Statement B		173 8%	31 6%	23 6%	49 10%	62 8%	30 8%	11 10%	11 7%	10 11%	15 7%	20 8%	16 8%	21 9%	30 8%	24 6%	13 7%	34 10%	80 7%	17 9%	26 8%	8 11%	21 7%	15 10%	5 7%
8 - Statement B		243 11%	40 8%	34 9%	54 11%	108 14%	57 14%	12 11%	26 17%	13 14%	23 11%	27 11%	20 10%	24 10%	41 11%	42 10%	26 14%	40 12%	129 12%	12 6%	43 12%	11 15%	28 10%	11 7%	9 12%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee	Chair	Vice chair	Trea- surer	Sec- retary	Other
						- £500k	- £1m												Member					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B	190 9%	30 6%	29 8%	35 7%	92 12%	46 12%	14 13%	19 12%	13 14%	17 8%	20 8%	14 7%	18 8%	40 10%	34 8%	14 8%	33 10%	98 9%	13 7%	37 11%	2 3%	22 7%	11 7%	7 9%
10 - Statement B	326 15%	66 13%	50 14%	64 13%	138 18%	76 19%	20 20%	23 15%	19 21%	37 17%	35 14%	32 16%	29 13%	47 12%	65 15%	22 12%	59 18%	174 16%	22 12%	53 15%	5 7%	33 11%	25 17%	14 19%
NET: Statement B	(7-10) 932 42%	167 33%	136 38%	202 40%	400 53%	209 53%	57 53%	79 50%	55 61%	92 43%	102 42%	82 42%	92 40%	158 41%	165 38%	75 41%	166 51%	481 45%	64 35%	159 46%	26 36%	104 35%	62 41%	35 47%
NET: Statement B	(6-10) 1068 49%	198 39%	155 43%	241 47%	441 59%	230 58%	62 58%	91 58%	58 64%	104 49%	119 49%	94 48%	102 44%	186 49%	189 44%	86 48%	188 58%	543 51%	78 42%	182 53%	32 44%	123 42%	71 47%	38 51%
Mean	5.04	4.28	4.68	4.97	5.80	5.78	5.84	5.54	6.34	5.11	5.16	4.88	4.74	4.94	4.79	4.98	5.70	5.19	4.56	5.31	4.61	4.62	4.99	5.01
Standard deviation	3.66	3.70	3.70	3.48	3.60	3.62	3.57	3.63	3.48	3.72	3.50	3.75	3.67	3.65	3.71	3.57	3.59	3.69	3.53	3.69	3.33	3.54	3.67	3.96
Standard error	0.08	0.16	0.20	0.15	0.13	0.18	0.35	0.29	0.37	0.25	0.22	0.27	0.24	0.19	0.18	0.27	0.20	0.11	0.26	0.20	0.39	0.21	0.30	0.46

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	910 41%	98 33%	155 38%	146 40%	129 36%	158 38%	153 38%	178 36%	250 40%	191 39%	107 38%	66 38%	55 36%	75 37%
NET: Statement A	(0-3)	830 38%	87 29%	140 34%	130 36%	115 32%	138 33%	137 34%	155 32%	221 36%	166 34%	90 32%	55 32%	45 29%	70 34%
0 - Statement A		433 20%	47 16%	73 18%	75 21%	59 17%	72 17%	73 18%	82 17%	107 17%	85 17%	46 16%	24 14%	21 14%	39 19%
1 - Statement A		172 8%	18 6%	29 7%	25 7%	22 6%	22 5%	29 7%	28 6%	57 9%	37 8%	21 8%	13 7%	11 7%	13 6%
2 - Statement A		126 6%	9 3%	17 4%	16 4%	16 4%	21 5%	17 4%	25 5%	26 4%	26 5%	10 4%	6 3%	4 3%	6 3%
3 - Statement A		99 5%	13 4%	21 5%	14 4%	18 5%	23 6%	18 4%	20 4%	31 5%	18 4%	13 5%	12 7%	9 6%	12 6%
4 - Statement A		80 4%	11 4%	15 4%	16 4%	14 4%	20 5%	16 4%	23 5%	29 5%	25 5%	17 6%	11 6%	10 6%	5 2%
5 - Neither/ nor		222 10%	43 14%	57 14%	45 12%	44 12%	57 14%	54 13%	52 11%	60 10%	66 14%	37 13%	26 15%	22 14%	16 8%
6 - Statement B		136 6%	24 8%	31 8%	29 8%	29 8%	29 7%	30 7%	36 7%	43 7%	31 6%	21 8%	14 8%	16 10%	16 8%
7 - Statement B		173 8%	18 6%	25 6%	21 6%	21 6%	24 6%	34 8%	37 8%	47 8%	25 5%	19 7%	7 4%	7 5%	14 7%
8 - Statement B		243 11%	42 14%	48 12%	40 11%	40 11%	52 13%	42 10%	66 13%	65 11%	63 13%	32 11%	21 12%	18 12%	26 13%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		190 9%	21 7%	31 8%	30 8%	33 9%	30 7%	30 7%	41 8%	53 9%	32 7%	21 8%	13 7%	10 6%	17 8%
10 - Statement B		326 15%	54 18%	59 15%	54 15%	61 17%	66 16%	59 15%	80 16%	100 16%	79 16%	43 15%	27 16%	26 17%	39 19%
NET: Statement B	(7-10)	932 42%	135 45%	163 40%	145 40%	155 43%	172 41%	165 41%	224 46%	265 43%	199 41%	115 41%	68 39%	61 40%	96 47%
NET: Statement B	(6-10)	1068 49%	159 53%	194 48%	174 48%	184 52%	201 48%	195 49%	260 53%	308 50%	230 47%	136 49%	82 47%	77 50%	112 55%
Mean		5.04	5.56	5.14	5.04	5.41	5.25	5.14	5.43	5.18	5.17	5.24	5.30	5.42	5.45
Standard deviation		3.66	3.50	3.54	3.63	3.56	3.52	3.54	3.55	3.63	3.58	3.50	3.42	3.40	3.72
Standard error		0.08	0.20	0.18	0.19	0.19	0.17	0.18	0.16	0.15	0.16	0.21	0.26	0.27	0.26



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Preven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A	(0-4)	910 41%	305 40%	125 36%	92 36%	101 36%	37 39%	47 38%	112 27%	205 50%	33 38%	52 50%	23 51%	114 48%	83 40%	4 14%	33 35%	62 42%	167 52%	118 45%	102 43%
NET: Statement A	(0-3)	830 38%	283 37%	110 32%	86 34%	95 33%	36 38%	43 35%	102 25%	181 44%	24 28%	50 48%	22 49%	102 43%	75 36%	3 10%	27 28%	59 40%	153 48%	111 43%	96 40%
0 - Statement A		433 20%	165 22%	57 17%	56 22%	52 18%	23 24%	21 17%	55 13%	96 23%	9 10%	25 24%	12 27%	50 21%	34 16%	- -	13 14%	35 24%	78 24%	65 25%	51 21%
1 - Statement A		172 8%	51 7%	24 7%	12 5%	18 6%	5 5%	13 10%	21 5%	32 8%	8 9%	14 13%	5 11%	22 9%	20 10%	1 3%	9 9%	13 9%	32 10%	21 8%	16 7%
2 - Statement A		126 6%	39 5%	15 4%	12 5%	12 4%	4 4%	5 4%	19 5%	30 7%	2 2%	6 6%	1 2%	14 6%	11 5%	3 3%	- -	6 4%	21 7%	17 7%	18 8%
3 - Statement A		99 5%	28 4%	14 4%	6 2%	13 5%	4 4%	4 3%	7 2%	23 6%	5 6%	5 5%	4 9%	16 7%	10 5%	1 3%	5 5%	5 3%	22 7%	8 3%	11 5%
4 - Statement A		80 4%	22 3%	15 4%	6 2%	6 2%	1 1%	4 3%	10 2%	24 6%	9 10%	2 2%	1 2%	12 5%	8 4%	1 3%	6 6%	3 2%	14 4%	7 3%	6 3%
5 - Neither/ nor		222 10%	80 10%	29 8%	27 11%	26 9%	5 5%	10 8%	26 6%	44 11%	9 10%	13 13%	8 18%	33 14%	20 10%	3 10%	6 6%	11 7%	44 14%	28 11%	22 9%
6 - Statement B		136 6%	48 6%	28 8%	16 6%	16 6%	2 2%	6 5%	21 5%	22 5%	7 8%	6 6%	2 4%	14 6%	17 8%	3 10%	3 3%	11 7%	17 5%	17 7%	17 7%
7 - Statement B		173 8%	67 9%	21 6%	21 8%	24 8%	7 7%	10 8%	30 7%	27 7%	6 7%	10 10%	2 4%	15 6%	10 5%	2 7%	10 11%	11 7%	15 5%	13 5%	18 8%
8 - Statement B		243 11%	82 11%	45 13%	29 11%	42 15%	11 12%	12 10%	66 16%	37 9%	14 16%	7 7%	3 7%	19 8%	27 13%	2 7%	15 16%	15 10%	27 8%	29 11%	27 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B		190 9%	54 7%	36 10%	21 8%	30 11%	11 12%	18 15%	47 11%	26 6%	6 7%	2 2%	- -	16 7%	17 8%	8 28%	5 5%	10 7%	18 6%	18 7%	19 8%
10 - Statement B		326 15%	128 17%	60 17%	47 19%	45 16%	21 22%	21 17%	108 26%	52 13%	11 13%	14 13%	7 16%	28 12%	34 16%	7 24%	23 24%	28 19%	33 10%	37 14%	33 14%
NET: Statement B	(7-10)	932 42%	331 43%	162 47%	118 47%	141 50%	50 53%	61 49%	251 61%	142 34%	37 43%	33 32%	12 27%	78 33%	88 42%	19 66%	53 56%	64 43%	93 29%	97 37%	97 41%
NET: Statement B	(6-10)	1068 49%	379 50%	190 55%	134 53%	157 55%	52 55%	67 54%	272 66%	164 40%	44 51%	39 38%	14 31%	92 38%	105 50%	22 76%	56 59%	75 51%	110 34%	114 44%	114 48%
Mean		5.04	5.08	5.52	5.32	5.48	5.45	5.44	6.38	4.47	5.44	4.17	4.07	4.50	5.22	7.41	5.91	5.00	4.15	4.63	4.89
Standard deviation		3.66	3.72	3.63	3.77	3.66	4.04	3.76	3.61	3.61	3.27	3.61	3.63	3.52	3.63	2.63	3.65	3.88	3.51	3.76	3.68
Standard error		0.08	0.13	0.20	0.24	0.22	0.42	0.34	0.18	0.18	0.35	0.35	0.54	0.23	0.25	0.49	0.37	0.32	0.20	0.23	0.24

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	910 41%	850 41%	28 56%	696 39%	159 54%
NET: Statement A (0-3)	830 38%	778 37%	24 48%	630 36%	150 51%
0 - Statement A	433 20%	410 20%	10 20%	326 18%	86 29%
1 - Statement A	172 8%	161 8%	3 6%	133 8%	28 9%
2 - Statement A	126 6%	116 6%	4 8%	98 6%	18 6%
3 - Statement A	99 5%	91 4%	7 14%	73 4%	18 6%
4 - Statement A	80 4%	72 3%	4 8%	66 4%	9 3%
5 - Neither/ nor	222 10%	216 10%	4 8%	171 10%	29 10%
6 - Statement B	136 6%	130 6%	3 6%	118 7%	14 5%
7 - Statement B	173 8%	166 8%	3 6%	143 8%	19 6%
8 - Statement B	243 11%	234 11%	4 8%	212 12%	22 7%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 40

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- My charity ought to have the same standards of conduct and behaviour as any other organisation**

**OR Statement B:- Because of the work it does, my charity's standards of conduct and behaviour ought to be higher than in other organisations**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	190 9%	186 9%	1 2%	164 9%	19 6%
10 - Statement B	326 15%	312 15%	7 14%	267 15%	34 11%
NET: Statement B (7-10)	932 42%	898 43%	15 30%	786 44%	94 32%
NET: Statement B (6-10)	1068 49%	1028 49%	18 36%	904 51%	108 36%
Mean	5.04	5.08	4.36	5.20	4.06
Standard deviation	3.66	3.66	3.46	3.63	3.69
Standard error	0.08	0.08	0.49	0.09	0.21

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
																			Board or Managem- ent Commit- tee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years		Trus- tee	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Statement A	(0-4)	713 32%	142 28%	106 29%	154 30%	296 39%	133 33%	45 42%	75 48%	43 48%	71 33%	84 34%	59 30%	74 32%	130 34%	131 31%	58 32%	106 33%	373 35%	56 30%	111 32%	27 38%	81 28%	45 30%	19 25%
NET: Statement A	(0-3)	564 26%	116 23%	81 23%	113 22%	241 32%	103 26%	38 36%	66 42%	34 38%	63 29%	70 29%	42 21%	57 25%	100 26%	100 23%	46 25%	86 27%	299 28%	47 25%	85 25%	21 29%	61 21%	35 23%	15 20%
0 - Statement A		175 8%	44 9%	28 8%	32 6%	68 9%	36 9%	4 4%	14 9%	14 16%	25 12%	20 8%	18 9%	14 6%	28 7%	32 7%	10 6%	28 9%	82 8%	20 11%	26 8%	10 14%	16 5%	15 10%	6 8%
1 - Statement A		96 4%	22 4%	13 4%	19 4%	38 5%	9 2%	9 8%	12 8%	8 9%	11 5%	10 4%	8 4%	9 4%	16 4%	14 3%	13 7%	15 5%	60 6%	4 2%	19 6%	2 3%	8 3%	2 1%	1 1%
2 - Statement A		153 7%	28 5%	17 5%	30 6%	74 10%	29 7%	16 15%	22 14%	7 8%	20 9%	21 9%	8 4%	13 6%	21 6%	28 7%	18 10%	24 7%	82 8%	9 5%	25 7%	2 3%	22 7%	8 5%	4 5%
3 - Statement A		140 6%	22 4%	23 6%	32 6%	61 8%	29 7%	9 8%	18 11%	5 6%	7 3%	19 8%	8 4%	21 9%	35 9%	26 6%	5 3%	19 6%	75 7%	14 8%	15 4%	7 10%	15 5%	10 7%	4 5%
4 - Statement A		149 7%	26 5%	25 7%	41 8%	55 7%	30 8%	7 7%	9 6%	9 10%	8 4%	14 6%	17 9%	17 7%	30 8%	31 7%	12 7%	20 6%	74 7%	9 5%	26 8%	6 8%	20 7%	10 7%	4 5%
5 - Neither/ nor		359 16%	85 17%	54 15%	91 18%	115 15%	72 18%	12 11%	16 10%	15 17%	33 15%	37 15%	23 12%	48 21%	59 15%	71 17%	31 17%	57 18%	159 15%	26 14%	60 17%	14 19%	54 18%	31 21%	13 17%
6 - Statement B		152 7%	35 7%	22 6%	27 5%	59 8%	25 6%	12 11%	14 9%	8 9%	16 7%	17 7%	18 9%	10 4%	21 6%	34 8%	12 7%	24 7%	70 7%	21 11%	21 6%	2 3%	22 7%	9 6%	7 9%
7 - Statement B		199 9%	39 8%	33 9%	52 10%	68 9%	36 9%	9 8%	16 10%	7 8%	18 8%	25 10%	22 11%	17 7%	35 9%	35 8%	21 12%	26 8%	95 9%	22 12%	29 8%	10 14%	22 7%	15 10%	5 7%
8 - Statement B		228 10%	54 11%	42 12%	59 12%	68 9%	42 11%	8 7%	15 10%	3 3%	20 9%	21 9%	19 10%	24 10%	31 8%	47 11%	23 13%	43 13%	114 11%	20 11%	38 11%	3 4%	36 12%	10 7%	7 9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mane- gement Comm- ittee	Chair	Vice chair	Trea- surer	Sec- retary	Other
						- £500k	- £1m												tee Member					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B	153 7%	41 8%	23 6%	39 8%	49 7%	29 7%	6 6%	8 5%	6 7%	15 7%	15 6%	17 9%	13 6%	31 8%	31 7%	13 7%	18 6%	66 6%	4 2%	28 8%	7 10%	22 7%	16 11%	10 13%
10 - Statement B	396 18%	114 22%	80 22%	86 17%	97 13%	61 15%	15 14%	13 8%	8 9%	41 19%	46 19%	38 19%	44 19%	74 19%	80 19%	23 13%	50 15%	197 18%	36 19%	58 17%	9 13%	57 19%	24 16%	14 19%
NET: Statement B	(7-10) 976 44%	248 49%	178 49%	236 46%	282 38%	168 42%	38 36%	52 33%	24 27%	94 44%	107 44%	96 49%	98 43%	171 45%	193 45%	80 44%	137 42%	472 44%	82 44%	153 44%	29 40%	137 47%	65 43%	36 48%
NET: Statement B	(6-10) 1128 51%	283 55%	200 56%	263 52%	341 45%	193 48%	50 47%	66 42%	32 36%	110 51%	124 51%	114 58%	108 47%	192 50%	227 53%	92 51%	161 50%	542 50%	103 56%	174 50%	31 43%	159 54%	74 49%	43 57%
Mean	5.76	6.07	6.09	5.91	5.25	5.64	5.22	4.74	4.48	5.59	5.67	6.01	5.80	5.82	5.90	5.62	5.61	5.68	5.76	5.75	5.28	6.09	5.77	6.20
Standard deviation	3.17	3.26	3.19	3.03	3.13	3.10	3.10	3.08	3.19	3.41	3.22	3.20	3.08	3.18	3.12	3.04	3.14	3.21	3.18	3.17	3.22	3.02	3.12	3.11
Standard error	0.07	0.14	0.17	0.13	0.11	0.16	0.30	0.25	0.34	0.23	0.21	0.23	0.20	0.16	0.15	0.23	0.17	0.10	0.23	0.17	0.38	0.18	0.26	0.36

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-east Ireland	Overseas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	713 32%	101 34%	140 34%	124 34%	116 32%	132 32%	129 32%	156 32%	208 34%	170 35%	88 31%	60 34%	51 33%	60 30%
NET: Statement A	(0-3)	564 26%	87 21%	111 27%	98 27%	90 25%	103 25%	103 26%	126 26%	163 26%	133 27%	66 24%	45 26%	37 24%	45 22%
0 - Statement A		175 8%	28 9%	31 8%	42 12%	28 8%	35 8%	31 8%	38 8%	57 9%	45 9%	25 9%	16 9%	13 8%	14 7%
1 - Statement A		96 4%	13 4%	21 5%	17 5%	14 4%	16 4%	19 5%	17 3%	30 5%	21 4%	11 4%	7 4%	7 5%	10 5%
2 - Statement A		153 7%	21 7%	33 8%	19 5%	21 6%	30 7%	24 6%	38 8%	37 6%	32 7%	12 4%	11 6%	8 5%	8 4%
3 - Statement A		140 6%	19 6%	26 6%	20 5%	27 8%	22 5%	29 7%	33 7%	39 6%	35 7%	18 6%	11 6%	9 6%	13 6%
4 - Statement A		149 7%	20 7%	29 7%	26 7%	26 7%	29 7%	26 6%	30 6%	45 7%	37 8%	22 8%	15 9%	14 9%	15 7%
5 - Neither/ nor		359 16%	48 16%	67 17%	53 15%	58 16%	75 18%	69 17%	73 15%	94 15%	76 16%	55 20%	27 16%	25 16%	31 15%
6 - Statement B		152 7%	31 10%	32 8%	38 10%	32 9%	43 10%	35 9%	45 9%	58 9%	45 9%	27 10%	21 12%	20 13%	21 10%
7 - Statement B		199 9%	25 8%	31 8%	35 10%	31 9%	35 8%	32 8%	36 7%	57 9%	47 10%	26 9%	16 9%	15 10%	19 9%
8 - Statement B		228 10%	37 12%	37 9%	36 10%	39 11%	49 12%	48 12%	61 12%	61 10%	50 10%	32 11%	21 12%	20 13%	18 9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York- shire and the Humber	East Mid- lands	West Mid- lands	East of Eng- land	London	South East	South West	Wales	Scot- land	North- ern Ire- land	Over- seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		153 7%	18 6%	29 7%	21 6%	27 8%	25 6%	25 6%	35 7%	42 7%	35 7%	19 7%	10 6%	8 5%	16 8%
10 - Statement B		396 18%	40 13%	70 17%	58 16%	54 15%	57 14%	64 16%	84 17%	98 16%	64 13%	33 12%	19 11%	15 10%	38 19%
NET: Statement B	(7-10)	976 44%	120 40%	167 41%	150 41%	151 42%	166 40%	169 42%	216 44%	258 42%	196 40%	110 39%	66 38%	58 38%	91 45%
NET: Statement B	(6-10)	1128 51%	151 50%	199 49%	188 52%	183 51%	209 50%	204 51%	261 53%	316 51%	241 49%	137 49%	87 50%	78 51%	112 55%
Mean		5.76	5.50	5.62	5.52	5.70	5.58	5.69	5.80	5.61	5.49	5.55	5.42	5.44	5.95
Standard deviation		3.17	3.10	3.18	3.23	3.07	3.04	3.10	3.14	3.16	3.09	2.97	2.99	2.91	3.09
Standard error		0.07	0.18	0.16	0.17	0.16	0.15	0.15	0.14	0.13	0.14	0.18	0.23	0.23	0.22



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Preven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ employ- ment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A	(0-4)	713 32%	252 33%	111 32%	85 34%	91 32%	29 31%	49 40%	103 25%	127 31%	23 27%	38 37%	11 24%	74 31%	72 35%	8 28%	26 27%	56 38%	99 31%	85 33%	83 35%
NET: Statement A	(0-3)	564 26%	194 25%	88 26%	76 30%	75 26%	21 22%	39 31%	78 19%	97 23%	15 17%	31 30%	9 20%	66 28%	56 27%	5 17%	15 16%	39 26%	79 25%	66 25%	60 25%
0 - Statement A		175 8%	74 10%	30 9%	26 10%	16 6%	5 5%	11 9%	22 5%	30 7%	5 6%	11 11%	3 7%	20 8%	18 9%	3 10%	5 5%	18 12%	28 9%	22 8%	22 9%
1 - Statement A		96 4%	37 5%	12 3%	14 6%	14 5%	4 4%	11 9%	10 2%	14 3%	1 1%	3 3%	2 4%	12 5%	7 3%	1 3%	- -	4 3%	13 4%	10 4%	6 3%
2 - Statement A		153 7%	43 6%	29 8%	19 8%	26 9%	6 6%	10 8%	18 4%	28 7%	4 5%	12 12%	1 2%	20 8%	16 8%	3 10%	7 7%	10 7%	25 8%	19 7%	17 7%
3 - Statement A		140 6%	40 5%	17 5%	17 7%	19 7%	6 6%	7 6%	28 7%	25 6%	5 6%	5 5%	3 7%	14 6%	15 7%	- -	3 3%	7 5%	13 4%	15 6%	15 6%
4 - Statement A		149 7%	58 8%	23 7%	9 4%	16 6%	8 9%	10 8%	25 6%	30 7%	8 9%	7 7%	2 4%	8 3%	16 8%	3 10%	11 12%	17 11%	20 6%	19 7%	23 10%
5 - Neither/ nor		359 16%	124 16%	52 15%	43 17%	48 17%	13 14%	16 13%	71 17%	64 15%	15 17%	13 13%	8 18%	45 19%	26 13%	5 17%	14 15%	23 16%	58 18%	43 17%	39 16%
6 - Statement B		152 7%	55 7%	26 8%	19 8%	19 7%	7 7%	9 7%	27 7%	28 7%	11 13%	5 5%	3 7%	15 6%	11 5%	2 7%	7 7%	7 5%	20 6%	19 7%	19 8%
7 - Statement B		199 9%	76 10%	29 8%	20 8%	19 7%	6 6%	9 7%	34 8%	36 9%	7 8%	14 13%	2 4%	19 8%	14 7%	3 10%	9 9%	9 6%	31 10%	19 7%	21 9%
8 - Statement B		228 10%	69 9%	31 9%	24 9%	33 12%	9 10%	10 8%	63 15%	45 11%	8 9%	6 6%	4 9%	20 8%	27 13%	4 14%	14 15%	14 9%	30 9%	23 9%	21 9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recreation	General chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B		153 7%	49 6%	30 9%	16 6%	21 7%	8 9%	14 11%	32 8%	28 7%	5 6%	4 4%	2 4%	22 9%	13 6%	2 7%	8 8%	10 7%	20 6%	15 6%	17 7%
10 - Statement B		396 18%	139 18%	65 19%	46 18%	53 19%	22 23%	17 14%	80 20%	85 21%	17 20%	24 23%	15 33%	44 18%	45 22%	5 17%	17 18%	29 20%	63 20%	56 22%	38 16%
NET: Statement B	(7-10)	976 44%	333 44%	155 45%	106 42%	126 44%	45 48%	50 40%	209 51%	194 47%	37 43%	48 46%	23 51%	105 44%	99 48%	14 48%	48 51%	62 42%	144 45%	113 43%	97 41%
NET: Statement B	(6-10)	1128 51%	388 51%	181 53%	125 49%	145 51%	52 55%	59 48%	236 58%	222 54%	48 56%	53 51%	26 58%	120 50%	110 53%	16 55%	55 58%	69 47%	164 51%	132 51%	116 49%
Mean		5.76	5.68	5.81	5.55	5.83	6.16	5.36	6.29	5.97	6.10	5.64	6.51	5.74	5.89	5.97	6.27	5.57	5.79	5.81	5.61
Standard deviation		3.17	3.22	3.24	3.31	3.15	3.18	3.31	2.96	3.16	2.90	3.40	3.31	3.26	3.30	3.18	2.88	3.35	3.22	3.25	3.12
Standard error		0.07	0.12	0.17	0.21	0.19	0.33	0.30	0.15	0.16	0.31	0.33	0.49	0.21	0.23	0.59	0.30	0.28	0.18	0.20	0.20

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	713 32%	681 33%	18 36%	588 33%	85 29%
NET: Statement A (0-3)	564 26%	542 26%	15 30%	468 26%	66 22%
0 - Statement A	175 8%	164 8%	8 16%	142 8%	27 9%
1 - Statement A	96 4%	94 4%	1 2%	79 4%	9 3%
2 - Statement A	153 7%	148 7%	3 6%	129 7%	16 5%
3 - Statement A	140 6%	136 6%	3 6%	118 7%	14 5%
4 - Statement A	149 7%	139 7%	3 6%	120 7%	19 6%
5 - Neither/ nor	359 16%	337 16%	10 20%	281 16%	51 17%
6 - Statement B	152 7%	146 7%	- -	124 7%	19 6%
7 - Statement B	199 9%	193 9%	2 4%	165 9%	17 6%
8 - Statement B	228 10%	218 10%	6 12%	191 11%	30 10%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 41

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- If a charity is as big and complex as some businesses in the private sector, the charity's CEO should be paid the same as CEOs for business in the private sector**

**OR Statement B:- The nature of charity work means that it is wrong that some charity CEOs are paid the same as CEOs in the private sector**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	153 7%	143 7%	8 16%	119 7%	28 9%
10 - Statement B	396 18%	376 18%	6 12%	303 17%	66 22%
NET: Statement B (7-10)	976 44%	930 44%	22 44%	778 44%	141 48%
NET: Statement B (6-10)	1128 51%	1076 51%	22 44%	902 51%	160 54%
Mean	5.76	5.76	5.44	5.71	6.08
Standard deviation	3.17	3.17	3.47	3.16	3.27
Standard error	0.07	0.07	0.49	0.08	0.19

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**

**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
																		Board or Management Committee							
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k - £500k	£500k - £1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Statement A	(0-4)	689 31%	171 34%	104 29%	158 31%	234 31%	133 33%	29 27%	45 29%	27 30%	66 31%	68 28%	62 32%	76 33%	116 30%	144 34%	61 34%	96 30%	351 33%	55 30%	106 31%	21 29%	86 29%	47 31%	23 31%
NET: Statement A	(0-3)	583 27%	139 27%	93 26%	132 26%	202 27%	116 29%	24 22%	38 24%	24 27%	50 23%	57 23%	58 30%	68 30%	94 25%	118 28%	53 29%	85 26%	294 27%	47 25%	92 27%	19 26%	71 24%	39 26%	21 28%
0 - Statement A		205 9%	62 12%	34 9%	37 7%	65 9%	38 10%	7 7%	13 8%	7 8%	20 9%	17 7%	16 8%	34 15%	36 9%	42 10%	14 8%	26 8%	103 10%	17 9%	29 8%	9 13%	21 7%	16 11%	10 13%
1 - Statement A		102 5%	26 5%	16 4%	29 6%	28 4%	16 4%	4 4%	6 4%	2 2%	7 3%	10 4%	15 8%	7 3%	14 4%	19 4%	14 8%	16 5%	42 4%	10 5%	14 4%	4 6%	20 7%	6 4%	6 8%
2 - Statement A		134 6%	31 6%	22 6%	33 6%	46 6%	23 6%	9 8%	8 5%	6 7%	13 6%	10 4%	12 6%	17 7%	19 5%	31 7%	10 6%	22 7%	74 7%	9 5%	23 7%	1 1%	16 5%	8 5%	3 4%
3 - Statement A		142 6%	20 4%	21 6%	33 6%	63 8%	39 10%	4 4%	11 7%	9 10%	10 5%	20 8%	15 8%	10 4%	25 7%	26 6%	15 8%	21 6%	75 7%	11 6%	26 8%	5 7%	14 5%	9 6%	2 3%
4 - Statement A		106 5%	32 6%	11 3%	26 5%	32 4%	17 4%	5 5%	7 4%	3 3%	16 7%	11 4%	4 2%	8 3%	22 6%	26 6%	8 4%	11 3%	57 5%	8 4%	14 4%	2 3%	15 5%	8 5%	2 3%
5 - Neither/ nor		291 13%	74 15%	56 16%	62 12%	86 11%	45 11%	15 14%	21 13%	5 6%	29 14%	28 11%	25 13%	26 11%	54 14%	55 13%	27 15%	47 15%	130 12%	25 14%	48 14%	10 14%	44 15%	18 12%	14 19%
6 - Statement B		143 7%	35 7%	16 4%	39 8%	48 6%	20 5%	9 8%	13 8%	6 7%	12 6%	16 7%	14 7%	12 5%	26 7%	28 7%	13 7%	22 7%	67 6%	12 6%	22 6%	4 6%	25 9%	8 5%	5 7%
7 - Statement B		237 11%	48 9%	42 12%	51 10%	90 12%	52 13%	18 17%	14 9%	6 7%	20 9%	20 8%	30 15%	31 13%	40 10%	40 9%	16 9%	40 12%	120 11%	20 11%	32 9%	11 15%	30 10%	20 13%	2 3%
8 - Statement B		280 13%	56 11%	39 11%	65 13%	113 15%	57 14%	12 11%	25 16%	19 21%	24 11%	42 17%	22 11%	21 9%	57 15%	53 12%	21 12%	40 12%	146 14%	27 15%	40 12%	10 14%	35 12%	15 10%	7 9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**  
**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**  
**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mane- gement Comm- ittee Member							
						-	£1m												£5m	Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
9 - Statement B	215 10%	39 8%	45 13%	49 10%	78 10%	41 10%	10 9%	16 10%	11 12%	24 11%	29 12%	14 7%	20 9%	40 10%	36 8%	18 10%	34 10%	105 10%	14 8%	41 12%	6 8%	26 9%	16 11%	7 9%	
10 - Statement B	345 16%	87 17%	58 16%	84 17%	103 14%	50 13%	14 13%	23 15%	16 18%	39 18%	42 17%	29 15%	44 19%	48 13%	73 17%	25 14%	45 14%	155 14%	32 17%	56 16%	10 14%	48 16%	26 17%	17 23%	
NET: Statement B	(7-10) 49%	1077 45%	230 51%	184 49%	249 51%	384 50%	200 50%	54 50%	78 50%	52 58%	107 50%	133 54%	95 48%	116 50%	185 49%	202 47%	80 44%	159 49%	526 49%	93 50%	169 49%	37 51%	139 47%	77 51%	33 44%
NET: Statement B	(6-10) 55%	1220 52%	265 56%	200 57%	288 57%	432 55%	220 59%	63 58%	91 58%	58 64%	119 56%	149 61%	109 56%	128 56%	211 55%	230 54%	93 51%	181 56%	593 55%	105 57%	191 55%	41 57%	164 56%	85 57%	38 51%
Mean	5.83	5.61	5.93	5.91	5.88	5.73	5.93	5.97	6.30	5.99	6.23	5.67	5.70	5.82	5.74	5.61	5.83	5.77	5.90	5.91	5.75	5.88	5.89	5.72	
Standard deviation	3.22	3.35	3.25	3.18	3.15	3.18	2.99	3.12	3.22	3.24	3.12	3.21	3.49	3.12	3.28	3.20	3.14	3.21	3.24	3.21	3.28	3.15	3.30	3.60	
Standard error	0.07	0.15	0.17	0.14	0.11	0.16	0.29	0.25	0.34	0.22	0.20	0.23	0.23	0.16	0.16	0.24	0.17	0.10	0.24	0.17	0.39	0.18	0.27	0.42	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**

**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	689 31%	82 27%	121 30%	105 29%	107 30%	136 33%	119 30%	152 31%	207 33%	134 28%	81 29%	45 26%	42 27%	71 35%
NET: Statement A	(0-3)	583 27%	70 23%	103 25%	92 25%	89 25%	119 29%	99 25%	132 27%	171 28%	115 24%	68 24%	39 22%	37 24%	58 29%
0 - Statement A		205 9%	22 7%	30 7%	30 8%	23 6%	42 10%	36 9%	49 10%	60 10%	35 7%	21 8%	14 8%	14 9%	17 8%
1 - Statement A		102 5%	13 4%	19 5%	15 4%	17 5%	18 4%	15 4%	17 3%	28 5%	22 5%	11 4%	5 3%	6 4%	11 5%
2 - Statement A		134 6%	19 6%	25 6%	19 5%	25 7%	30 7%	21 5%	32 7%	43 7%	28 6%	16 6%	11 6%	8 5%	13 6%
3 - Statement A		142 6%	16 5%	29 7%	28 8%	24 7%	29 7%	27 7%	34 7%	40 6%	30 6%	20 7%	9 5%	9 6%	17 8%
4 - Statement A		106 5%	12 4%	18 4%	13 4%	18 5%	17 4%	20 5%	20 4%	36 6%	19 4%	13 5%	6 3%	5 3%	13 6%
5 - Neither/ nor		291 13%	41 14%	61 15%	47 13%	52 15%	56 13%	61 15%	65 13%	71 11%	79 16%	38 14%	26 15%	19 12%	19 9%
6 - Statement B		143 7%	20 7%	30 7%	21 6%	28 8%	30 7%	29 7%	35 7%	43 7%	36 7%	24 9%	15 9%	12 8%	12 6%
7 - Statement B		237 11%	39 13%	46 11%	46 13%	43 12%	53 13%	53 13%	59 12%	63 10%	57 12%	35 13%	21 12%	20 13%	17 8%
8 - Statement B		280 13%	41 14%	50 12%	54 15%	42 12%	56 13%	50 12%	54 11%	86 14%	72 15%	36 13%	29 17%	24 16%	27 13%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**  
**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**  
**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		215 10%	35 12%	43 11%	36 10%	32 9%	34 8%	36 9%	48 10%	68 11%	45 9%	30 11%	20 11%	20 13%	25 12%
10 - Statement B		345 16%	42 14%	55 14%	56 15%	53 15%	51 12%	54 13%	77 16%	80 13%	64 13%	36 13%	18 10%	17 11%	32 16%
NET: Statement B	(7-10)	1077 49%	157 52%	194 48%	192 53%	170 48%	194 47%	193 48%	238 49%	297 48%	238 49%	137 49%	88 51%	81 53%	101 50%
NET: Statement B	(6-10)	1220 55%	177 59%	224 55%	213 58%	198 55%	224 54%	222 55%	273 56%	340 55%	274 56%	161 58%	103 59%	93 60%	113 56%
Mean		5.83	6.03	5.84	5.99	5.87	5.60	5.80	5.81	5.72	5.90	5.90	5.96	5.96	5.85
Standard deviation		3.22	3.08	3.08	3.14	3.06	3.17	3.08	3.22	3.21	3.03	3.04	2.98	3.10	3.28
Standard error		0.07	0.18	0.15	0.16	0.16	0.16	0.15	0.15	0.13	0.14	0.18	0.23	0.25	0.23



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**

**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Pre- ven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A	(0-4)	689 31%	240 31%	107 31%	81 32%	89 31%	34 36%	31 25%	131 32%	114 28%	26 30%	39 38%	12 27%	63 26%	54 26%	4 14%	24 25%	45 30%	104 32%	85 33%	62 26%
NET: Statement A	(0-3)	583 27%	205 27%	98 28%	70 28%	79 28%	29 31%	27 22%	113 28%	95 23%	22 26%	35 34%	12 27%	51 21%	42 20%	3 10%	18 19%	38 26%	82 26%	70 27%	53 22%
0 - Statement A		205 9%	85 11%	36 10%	27 11%	22 8%	14 15%	7 6%	40 10%	42 10%	7 8%	9 9%	7 16%	18 8%	9 4%	1 3%	6 6%	16 11%	31 10%	30 12%	21 9%
1 - Statement A		102 5%	39 5%	16 5%	9 4%	15 5%	4 4%	5 4%	16 4%	17 4%	3 3%	7 7%	- -	12 5%	14 7%	- -	2 4%	6 4%	14 4%	13 5%	9 4%
2 - Statement A		134 6%	42 5%	20 6%	16 6%	23 8%	6 6%	8 6%	31 8%	18 4%	4 5%	12 12%	1 2%	11 5%	12 6%	1 3%	5 5%	7 5%	18 6%	16 6%	15 6%
3 - Statement A		142 6%	39 5%	26 8%	18 7%	19 7%	5 5%	7 6%	26 6%	18 4%	8 9%	7 7%	4 9%	10 4%	7 3%	1 3%	5 5%	9 6%	19 6%	11 4%	8 3%
4 - Statement A		106 5%	35 5%	9 3%	11 4%	10 4%	5 5%	4 3%	18 4%	19 5%	4 5%	4 4%	- -	12 5%	12 6%	1 3%	6 6%	7 5%	22 7%	15 6%	9 4%
5 - Neither/ nor		291 13%	95 12%	40 12%	29 11%	39 14%	9 10%	17 14%	58 14%	56 14%	11 13%	11 11%	11 24%	35 15%	23 11%	4 14%	12 13%	16 11%	39 12%	35 13%	30 13%
6 - Statement B		143 7%	54 7%	25 7%	13 5%	14 5%	3 3%	10 8%	24 6%	27 7%	7 8%	12 12%	3 7%	11 5%	18 9%	6 21%	7 7%	10 7%	26 8%	19 7%	17 7%
7 - Statement B		237 11%	87 11%	35 10%	23 9%	28 10%	5 5%	18 15%	34 8%	54 13%	13 15%	8 8%	5 11%	27 11%	22 11%	2 7%	12 13%	19 13%	30 9%	25 10%	26 11%
8 - Statement B		280 13%	88 12%	35 10%	30 12%	35 12%	10 11%	15 12%	47 11%	47 11%	14 16%	12 12%	6 13%	37 15%	26 13%	5 17%	9 9%	13 9%	36 11%	25 10%	35 15%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**

**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B	215 10%	64 8%	39 11%	26 10%	29 10%	15 16%	19 15%	44 11%	40 10%	7 8%	7 7%	3 7%	22 9%	22 11%	6 21%	14 15%	18 12%	26 8%	21 8%	24 10%
10 - Statement B	345 16%	136 18%	63 18%	51 20%	50 18%	18 19%	14 11%	72 18%	75 18%	8 9%	15 14%	5 11%	44 18%	43 21%	2 7%	17 18%	27 18%	60 19%	50 19%	44 18%
NET: Statement B (7-10)	1077 49%	375 49%	172 50%	130 51%	142 50%	48 51%	66 53%	197 48%	216 52%	42 49%	42 40%	19 42%	130 54%	113 54%	15 52%	52 55%	77 52%	152 47%	121 47%	129 54%
NET: Statement B (6-10)	1220 55%	429 56%	197 57%	143 57%	156 55%	51 54%	76 61%	221 54%	243 59%	49 57%	54 52%	22 49%	141 59%	131 63%	21 72%	59 62%	87 59%	178 55%	140 54%	146 61%
Mean	5.83	5.80	5.89	5.96	5.89	5.79	6.13	5.83	6.03	5.74	5.38	5.49	6.18	6.35	6.66	6.37	5.97	5.85	5.73	6.17
Standard deviation	3.22	3.33	3.35	3.38	3.26	3.65	2.95	3.30	3.24	2.96	3.27	3.16	3.15	3.10	2.42	3.02	3.33	3.27	3.38	3.21
Standard error	0.07	0.12	0.18	0.21	0.19	0.38	0.27	0.16	0.16	0.32	0.32	0.47	0.20	0.21	0.45	0.31	0.27	0.18	0.21	0.21

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**  
**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**  
**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	689 31%	652 31%	21 42%	548 31%	107 36%
NET: Statement A (0-3)	583 27%	550 26%	19 38%	465 26%	95 32%
0 - Statement A	205 9%	190 9%	8 16%	154 9%	45 15%
1 - Statement A	102 5%	96 5%	3 6%	89 5%	9 3%
2 - Statement A	134 6%	127 6%	4 8%	106 6%	19 6%
3 - Statement A	142 6%	137 7%	4 8%	116 7%	22 7%
4 - Statement A	106 5%	102 5%	2 4%	83 5%	12 4%
5 - Neither/ nor	291 13%	278 13%	7 14%	221 12%	43 15%
6 - Statement B	143 7%	135 6%	5 10%	117 7%	17 6%
7 - Statement B	237 11%	228 11%	2 4%	192 11%	25 8%
8 - Statement B	280 13%	269 13%	8 16%	238 13%	32 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 42

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The charity regulator should confine its role to making sure charities stick to the letter of the laws that govern charitable activity**  
**OR Statement B:- The charity regulator should try to make sure charities fulfil their wider responsibilities to society as well as sticking to the letter of the laws governing charitable activity**  
**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	215	209	2	185	21
	10%	10%	4%	10%	7%
10 - Statement B	345	323	5	270	51
	16%	15%	10%	15%	17%
NET: Statement B (7-10)	1077	1029	17	885	129
	49%	49%	34%	50%	44%
NET: Statement B (6-10)	1220	1164	22	1002	146
	55%	56%	44%	57%	49%
Mean	5.83	5.84	4.84	5.87	5.43
Standard deviation	3.22	3.20	3.33	3.20	3.44
Standard error	0.07	0.07	0.47	0.08	0.20

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Board or Management Committee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee		Vice Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Statement A	(0-4)	1401 64%	329 65%	218 61%	324 64%	485 64%	251 63%	68 64%	107 68%	59 66%	139 65%	156 64%	112 57%	132 57%	259 68%	290 68%	111 61%	202 62%	717 67%	110 59%	197 57%	52 72%	187 64%	92 61%	44 59%	
NET: Statement A	(0-3)	1245 57%	300 59%	196 54%	284 56%	426 57%	220 55%	59 55%	95 61%	52 58%	126 59%	141 58%	103 53%	122 53%	226 59%	248 58%	100 55%	179 55%	637 59%	97 52%	174 50%	47 65%	169 57%	80 53%	41 55%	
0 - Statement A		462 21%	135 26%	74 21%	103 20%	133 18%	74 19%	22 21%	24 15%	13 14%	52 24%	54 22%	40 20%	50 22%	79 21%	100 23%	29 16%	58 18%	233 22%	41 22%	69 20%	20 28%	53 18%	32 21%	14 19%	
1 - Statement A		262 12%	64 13%	43 12%	51 10%	94 13%	42 11%	13 12%	18 11%	21 23%	25 12%	24 10%	18 9%	24 10%	54 14%	48 11%	26 14%	43 13%	144 13%	14 8%	33 10%	10 14%	34 12%	15 10%	12 16%	
2 - Statement A		281 13%	59 12%	42 12%	62 12%	114 15%	64 16%	16 15%	24 15%	10 11%	23 11%	38 16%	21 11%	27 12%	58 15%	52 12%	18 10%	44 14%	134 12%	19 10%	42 12%	11 15%	44 15%	20 13%	11 15%	
3 - Statement A		240 11%	42 8%	37 10%	68 13%	85 11%	40 10%	8 7%	29 18%	8 9%	26 12%	25 10%	24 12%	21 9%	35 9%	48 11%	27 15%	34 10%	126 12%	23 12%	30 9%	6 8%	38 13%	13 9%	4 5%	
4 - Statement A		156 7%	29 6%	22 6%	40 8%	59 8%	31 8%	9 8%	12 8%	7 8%	13 6%	15 6%	9 5%	10 4%	33 9%	42 10%	11 6%	23 7%	80 7%	13 7%	23 7%	5 7%	18 6%	12 8%	3 4%	
5 - Neither/ nor		250 11%	63 12%	40 11%	52 10%	89 12%	52 13%	15 14%	14 9%	8 9%	28 13%	30 12%	26 13%	26 11%	41 11%	45 10%	16 9%	38 12%	114 11%	25 14%	38 11%	9 13%	34 12%	21 14%	8 11%	
6 - Statement B		83 4%	13 3%	18 5%	17 3%	30 4%	16 4%	5 5%	5 3%	4 4%	12 6%	10 4%	12 6%	9 4%	9 2%	12 3%	11 6%	8 2%	39 4%	6 3%	13 4%	2 3%	11 4%	7 5%	4 5%	
7 - Statement B		108 5%	16 3%	21 6%	30 6%	37 5%	16 4%	5 5%	11 7%	5 6%	10 5%	10 4%	12 6%	11 5%	18 5%	19 4%	11 6%	17 5%	45 4%	14 8%	22 6%	1 1%	9 3%	14 9%	3 4%	
8 - Statement B		106 5%	30 6%	18 5%	30 6%	28 4%	14 4%	5 5%	5 3%	4 4%	8 4%	15 6%	9 5%	14 6%	9 2%	23 5%	12 7%	16 5%	42 4%	10 5%	18 5%	2 3%	26 9%	2 1%	6 8%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mana- gement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B	93 4%	15 3%	17 5%	26 5%	32 4%	19 5%	2 2%	9 6%	2 2%	5 2%	8 3%	10 5%	17 7%	14 4%	13 3%	5 3%	21 6%	48 4%	9 5%	21 6%	3 4%	6 2%	6 4%	- -
10 - Statement B	159 7%	44 9%	28 8%	29 6%	51 7%	30 8%	7 7%	6 4%	8 9%	12 6%	16 7%	15 8%	21 9%	31 8%	27 6%	15 8%	22 7%	69 6%	11 6%	36 10%	3 4%	21 7%	8 5%	10 13%
NET: Statement B (7-10)	466 21%	105 21%	84 23%	115 23%	148 20%	79 20%	19 18%	31 20%	19 21%	35 16%	49 20%	46 23%	63 27%	72 19%	82 19%	43 24%	76 23%	204 19%	44 24%	97 28%	9 13%	62 21%	30 20%	19 25%
NET: Statement B (6-10)	549 25%	118 23%	102 28%	132 26%	178 24%	95 24%	24 22%	36 23%	23 26%	47 22%	59 24%	58 30%	72 31%	81 21%	94 22%	54 30%	84 26%	243 23%	50 27%	110 32%	11 15%	73 25%	37 25%	23 31%
Mean	3.61	3.42	3.77	3.69	3.62	3.68	3.49	3.56	3.58	3.33	3.54	3.91	3.99	3.41	3.41	3.87	3.76	3.43	3.80	4.10	2.88	3.67	3.58	3.88
Standard deviation	3.17	3.30	3.24	3.12	3.06	3.12	3.03	2.88	3.18	3.01	3.12	3.22	3.44	3.13	3.08	3.17	3.20	3.11	3.15	3.41	2.93	3.10	3.02	3.46
Standard error	0.07	0.15	0.17	0.14	0.11	0.16	0.29	0.23	0.34	0.21	0.20	0.23	0.23	0.16	0.15	0.24	0.18	0.09	0.23	0.18	0.35	0.18	0.25	0.40

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-east Ireland	Overseas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	1401 64%	211 70%	276 68%	250 68%	230 64%	269 65%	267 66%	317 65%	395 64%	317 65%	191 68%	119 68%	107 69%	135 67%
NET: Statement A	(0-3)	1245 57%	187 62%	245 60%	224 61%	198 55%	240 58%	236 59%	278 57%	351 57%	280 57%	166 59%	104 60%	94 61%	121 60%
0 - Statement A		462 21%	58 19%	74 18%	80 22%	58 16%	83 20%	87 22%	98 20%	126 20%	92 19%	53 19%	26 15%	25 16%	32 16%
1 - Statement A		262 12%	39 13%	51 13%	35 10%	35 10%	46 11%	39 10%	50 10%	67 11%	58 12%	30 11%	18 10%	14 9%	22 11%
2 - Statement A		281 13%	52 17%	69 17%	58 16%	60 17%	64 15%	61 15%	72 15%	88 14%	70 14%	47 17%	32 18%	29 19%	38 19%
3 - Statement A		240 11%	38 13%	51 13%	51 14%	45 13%	47 11%	49 12%	58 12%	70 11%	60 12%	36 13%	28 16%	26 17%	29 14%
4 - Statement A		156 7%	24 8%	31 8%	26 7%	32 9%	29 7%	31 8%	39 8%	44 7%	37 8%	25 9%	15 9%	13 8%	14 7%
5 - Neither/ nor		250 11%	24 8%	45 11%	41 11%	33 9%	48 12%	45 11%	58 12%	66 11%	60 12%	29 10%	20 11%	15 10%	20 10%
6 - Statement B		83 4%	6 2%	12 3%	8 2%	12 3%	15 4%	13 3%	13 3%	25 4%	11 2%	5 2%	2 1%	2 1%	8 4%
7 - Statement B		108 5%	15 5%	21 5%	12 3%	17 5%	22 5%	19 5%	24 5%	30 5%	24 5%	15 5%	9 5%	7 5%	12 6%
8 - Statement B		106 5%	13 4%	18 4%	18 5%	27 8%	22 5%	20 5%	18 3%	39 6%	17 3%	17 6%	9 5%	9 6%	8 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		93 4%	10 3%	11 3%	13 4%	14 4%	15 4%	16 4%	22 4%	27 4%	29 6%	6 2%	6 3%	5 3%	9 4%
10 - Statement B		159 7%	21 7%	23 6%	23 6%	24 7%	25 6%	22 5%	38 8%	36 6%	29 6%	17 6%	9 5%	9 6%	11 5%
NET: Statement B	(7-10)	466 21%	59 20%	73 18%	66 18%	82 23%	84 20%	77 19%	102 21%	132 21%	99 20%	55 20%	33 19%	30 19%	40 20%
NET: Statement B	(6-10)	549 25%	65 22%	85 21%	74 20%	94 26%	99 24%	90 22%	115 23%	157 25%	110 23%	60 21%	35 20%	32 21%	48 24%
Mean		3.61	3.39	3.41	3.39	3.80	3.55	3.46	3.64	3.61	3.59	3.47	3.55	3.54	3.59
Standard deviation		3.17	3.07	2.94	3.04	3.09	3.06	3.04	3.14	3.11	3.08	2.98	2.87	2.93	2.96
Standard error		0.07	0.18	0.15	0.16	0.16	0.15	0.15	0.14	0.13	0.14	0.18	0.22	0.24	0.21



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Pre- vention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emp- loyment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A	(0-4)	1401 64%	503 66%	230 67%	172 68%	190 67%	65 69%	81 65%	261 64%	266 64%	51 59%	64 62%	33 73%	151 63%	136 65%	21 72%	65 68%	109 74%	198 62%	172 66%	156 66%
NET: Statement A	(0-3)	1245 57%	454 59%	207 60%	152 60%	171 60%	61 65%	75 60%	228 56%	232 56%	43 50%	56 54%	29 64%	133 56%	121 58%	19 66%	60 63%	97 66%	173 54%	156 60%	148 62%
0 - Statement A		462 21%	175 23%	81 24%	71 28%	67 24%	27 29%	19 15%	83 20%	96 23%	11 13%	20 19%	13 29%	49 21%	48 23%	6 21%	24 25%	48 32%	75 23%	74 28%	52 22%
1 - Statement A		262 12%	87 11%	53 15%	38 15%	45 16%	11 12%	26 21%	48 12%	49 12%	11 13%	15 14%	4 9%	20 8%	30 14%	5 17%	12 13%	19 13%	44 14%	35 13%	25 11%
2 - Statement A		281 13%	106 14%	39 11%	20 8%	32 11%	15 16%	14 11%	56 14%	61 15%	11 13%	17 16%	5 11%	35 15%	23 11%	5 17%	9 9%	16 11%	39 12%	35 13%	33 14%
3 - Statement A		240 11%	86 11%	34 10%	23 9%	27 10%	8 9%	16 13%	41 10%	26 6%	10 12%	4 4%	7 16%	29 12%	20 10%	3 10%	15 16%	14 9%	15 5%	12 5%	38 16%
4 - Statement A		156 7%	49 6%	23 7%	20 8%	19 7%	4 4%	6 5%	33 8%	34 8%	8 9%	8 8%	4 9%	18 8%	15 7%	2 7%	5 5%	12 8%	25 8%	16 6%	8 3%
5 - Neither/ nor		250 11%	84 11%	37 11%	24 9%	33 12%	10 11%	20 16%	45 11%	45 11%	10 12%	10 10%	4 9%	34 14%	22 11%	3 10%	10 11%	14 9%	37 12%	26 10%	22 9%
6 - Statement B		83 4%	28 4%	9 3%	7 3%	7 2%	4 4%	4 3%	17 4%	19 5%	3 3%	8 8%	2 4%	6 3%	5 2%	1 3%	3 3%	6 4%	12 4%	8 3%	10 4%
7 - Statement B		108 5%	29 4%	14 4%	10 4%	11 4%	3 3%	4 3%	23 6%	22 5%	6 7%	8 8%	2 4%	13 5%	13 6%	3 10%	7 7%	5 3%	23 7%	15 6%	6 3%
8 - Statement B		106 5%	27 4%	14 4%	14 6%	14 5%	2 2%	3 2%	17 4%	17 4%	4 5%	3 3%	1 2%	11 5%	10 5%	1 3%	1 1%	2 1%	14 4%	15 6%	10 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B		93 4%	32 4%	13 4%	7 3%	15 5%	5 5%	4 3%	23 6%	20 5%	5 6%	3 3%	- -	12 5%	10 5%	- -	3 3%	4 3%	14 4%	11 4%	11 5%
10 - Statement B		159 7%	61 8%	27 8%	19 8%	14 5%	5 5%	8 6%	24 6%	24 6%	7 8%	8 8%	3 7%	12 5%	12 6%	- -	6 6%	8 5%	23 7%	13 5%	23 10%
NET: Statement B	(7-10)	466 21%	149 20%	68 20%	50 20%	54 19%	15 16%	19 15%	87 21%	83 20%	22 26%	22 21%	6 13%	48 20%	45 22%	4 14%	17 18%	19 13%	74 23%	54 21%	50 21%
NET: Statement B	(6-10)	549 25%	177 23%	77 22%	57 23%	61 21%	19 20%	23 19%	104 25%	102 25%	25 29%	30 29%	8 18%	54 23%	50 24%	5 17%	20 21%	25 17%	86 27%	62 24%	60 25%
Mean		3.61	3.48	3.38	3.26	3.30	3.05	3.37	3.62	3.47	4.09	3.63	3.00	3.61	3.45	2.83	3.23	2.80	3.59	3.22	3.61
Standard deviation		3.17	3.19	3.22	3.25	3.12	3.12	2.95	3.13	3.15	3.15	3.17	2.94	3.03	3.18	2.49	3.06	2.98	3.26	3.21	3.29
Standard error		0.07	0.12	0.17	0.20	0.19	0.32	0.26	0.15	0.15	0.34	0.31	0.44	0.20	0.22	0.46	0.31	0.25	0.18	0.20	0.21

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	1401 64%	1338 64%	31 62%	1134 64%	198 67%
NET: Statement A (0-3)	1245 57%	1191 57%	27 54%	1006 57%	178 60%
0 - Statement A	462 21%	438 21%	11 22%	361 20%	77 26%
1 - Statement A	262 12%	252 12%	5 10%	205 12%	41 14%
2 - Statement A	281 13%	270 13%	5 10%	241 14%	30 10%
3 - Statement A	240 11%	231 11%	6 12%	199 11%	30 10%
4 - Statement A	156 7%	147 7%	4 8%	128 7%	20 7%
5 - Neither/ nor	250 11%	239 11%	5 10%	197 11%	33 11%
6 - Statement B	83 4%	78 4%	3 6%	64 4%	10 3%
7 - Statement B	108 5%	103 5%	2 4%	91 5%	10 3%
8 - Statement B	106 5%	102 5%	2 4%	90 5%	13 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 43

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- As a registered charity we have a collective responsibility to uphold the reputation of charity more generally**

**OR Statement B:- As a registered charity our only responsibility is to uphold the reputation of our own organisation**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	93 4%	85 4%	4 8%	72 4%	11 4%
10 - Statement B	159 7%	149 7%	3 6%	123 7%	21 7%
NET: Statement B (7-10)	466 21%	439 21%	11 22%	376 21%	55 19%
NET: Statement B (6-10)	549 25%	517 25%	14 28%	440 25%	65 22%
Mean	3.61	3.60	3.76	3.61	3.31
Standard deviation	3.17	3.16	3.25	3.14	3.19
Standard error	0.07	0.07	0.46	0.07	0.19

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Statement A	(0-4)	1562 71%	354 69%	249 69%	353 69%	567 75%	295 74%	75 70%	123 78%	74 82%	154 72%	170 69%	136 69%	166 72%	274 72%	316 74%	126 70%	220 68%	777 72%	133 72%	237 69%	55 76%	204 69%	103 69%	52 69%	
NET: Statement A	(0-3)	1431 65%	329 65%	231 64%	328 65%	509 68%	271 68%	67 63%	106 68%	65 72%	141 66%	159 65%	127 65%	154 67%	243 64%	286 67%	119 66%	202 62%	707 66%	122 66%	219 63%	50 69%	189 64%	91 61%	52 69%	
0 - Statement A		593 27%	152 30%	84 23%	142 28%	204 27%	105 26%	23 21%	49 31%	27 30%	61 29%	68 28%	47 24%	77 33%	103 27%	119 28%	42 23%	76 23%	295 27%	47 25%	92 27%	19 26%	87 30%	31 21%	21 28%	
1 - Statement A		324 15%	72 14%	56 16%	76 15%	110 15%	59 15%	17 16%	23 15%	11 12%	38 18%	29 12%	32 16%	28 12%	64 17%	63 15%	27 15%	43 13%	164 15%	29 16%	50 14%	15 21%	31 11%	24 16%	11 15%	
2 - Statement A		312 14%	61 12%	63 18%	64 13%	112 15%	61 15%	15 14%	18 11%	18 20%	22 10%	32 13%	31 16%	30 13%	48 13%	57 13%	32 18%	60 19%	141 13%	25 14%	49 14%	10 14%	47 16%	23 15%	17 23%	
3 - Statement A		202 9%	44 9%	28 8%	46 9%	83 11%	46 12%	12 11%	16 10%	9 10%	20 9%	30 12%	17 9%	19 8%	28 7%	47 11%	18 10%	23 7%	107 10%	21 11%	28 8%	6 8%	24 8%	13 9%	3 4%	
4 - Statement A		131 6%	25 5%	18 5%	25 5%	58 8%	24 6%	8 7%	17 11%	9 10%	13 6%	11 4%	9 5%	12 5%	31 8%	30 7%	7 4%	18 6%	70 7%	11 6%	18 5%	5 7%	15 5%	12 8%	-	
5 - Neither/ nor		275 13%	62 12%	45 13%	70 14%	82 11%	43 11%	15 14%	18 11%	6 7%	22 10%	38 16%	20 10%	28 12%	50 13%	45 10%	25 14%	47 15%	131 12%	18 10%	48 14%	9 13%	35 12%	20 13%	10 13%	
6 - Statement B		93 4%	11 2%	13 4%	29 6%	37 5%	22 6%	4 4%	9 6%	2 2%	8 4%	12 5%	11 6%	11 5%	13 3%	17 4%	4 2%	17 5%	43 4%	7 4%	13 4%	1 1%	20 7%	7 5%	2 3%	
7 - Statement B		83 4%	17 3%	15 4%	23 5%	23 3%	14 4%	3 3%	4 3%	2 2%	8 4%	11 4%	12 6%	5 2%	17 4%	11 3%	10 6%	9 3%	38 4%	13 7%	10 3%	4 6%	9 3%	6 4%	3 4%	
8 - Statement B		65 3%	23 5%	8 2%	15 3%	18 2%	14 4%	2 2%	1 1%	1 1%	7 3%	3 1%	7 4%	7 3%	10 3%	16 4%	5 3%	10 3%	31 3%	6 3%	14 4%	1 1%	8 3%	3 2%	2 3%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee	Chair	Vice chair	Trea- surer	Sec- retary	Other
						- £500k	£1m												Member					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B	42 2%	14 3%	9 3%	8 2%	8 1%	1 *	4 4%	1 1%	2 2%	7 3%	3 1%	5 3%	3 1%	5 1%	6 1%	5 3%	8 2%	22 2%	2 1%	6 2%	- -	7 2%	3 2%	2 3%
10 - Statement B	80 4%	29 6%	21 6%	10 2%	17 2%	9 2%	4 4%	1 1%	3 3%	8 4%	8 3%	5 3%	10 4%	12 3%	18 4%	6 3%	13 4%	32 3%	6 3%	17 5%	2 3%	11 4%	8 5%	4 5%
NET: Statement B	(7-10) 270 12%	83 16%	53 15%	56 11%	66 9%	38 10%	13 12%	7 4%	8 9%	30 14%	25 10%	29 15%	25 11%	44 12%	51 12%	26 14%	40 12%	123 11%	27 15%	47 14%	7 10%	35 12%	20 13%	11 15%
NET: Statement B	(6-10) 363 17%	94 18%	66 18%	85 17%	103 14%	60 15%	17 16%	16 10%	10 11%	38 18%	37 15%	40 20%	36 16%	57 15%	68 16%	30 17%	57 18%	166 15%	34 18%	60 17%	8 11%	55 19%	27 18%	13 17%
Mean	2.86	2.98	3.06	2.79	2.65	2.69	3.06	2.38	2.47	2.84	2.84	2.97	2.68	2.78	2.81	2.97	3.04	2.79	2.89	2.98	2.50	2.90	3.15	2.81
Standard deviation	2.81	3.09	2.96	2.71	2.57	2.58	2.80	2.31	2.61	2.94	2.70	2.83	2.87	2.74	2.82	2.81	2.83	2.75	2.79	2.93	2.55	2.87	2.86	3.01
Standard error	0.06	0.14	0.16	0.12	0.09	0.13	0.27	0.18	0.28	0.20	0.17	0.20	0.19	0.14	0.14	0.21	0.16	0.08	0.21	0.16	0.30	0.17	0.23	0.35

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	1562 71%	221 74%	304 75%	268 73%	250 70%	299 72%	289 72%	346 71%	436 71%	335 69%	204 73%	128 74%	116 75%	162 80%
NET: Statement A	(0-3)	1431 65%	203 68%	280 69%	249 68%	224 63%	275 66%	267 66%	309 63%	406 66%	304 62%	182 65%	117 67%	105 68%	146 72%
0 - Statement A		593 27%	84 28%	107 26%	109 30%	87 24%	114 27%	101 25%	125 26%	160 26%	118 24%	69 25%	43 25%	40 26%	55 27%
1 - Statement A		324 15%	43 14%	68 17%	51 14%	47 13%	56 13%	61 15%	63 13%	90 15%	78 16%	39 14%	27 16%	21 14%	29 14%
2 - Statement A		312 14%	49 16%	63 16%	51 14%	58 16%	67 16%	65 16%	71 14%	92 15%	69 14%	43 15%	30 17%	28 18%	41 20%
3 - Statement A		202 9%	27 9%	42 10%	38 10%	32 9%	38 9%	40 10%	50 10%	64 10%	39 8%	31 11%	17 10%	16 10%	21 10%
4 - Statement A		131 6%	18 6%	24 6%	19 5%	26 7%	24 6%	22 5%	37 8%	30 5%	31 6%	22 8%	11 6%	11 7%	16 8%
5 - Neither/ nor		275 13%	35 12%	54 13%	47 13%	55 15%	57 14%	54 13%	62 13%	75 12%	69 14%	36 13%	23 13%	17 11%	16 8%
6 - Statement B		93 4%	16 5%	17 4%	18 5%	24 7%	22 5%	19 5%	27 6%	29 5%	22 5%	16 6%	9 5%	8 5%	7 3%
7 - Statement B		83 4%	9 3%	12 3%	8 2%	8 2%	13 3%	11 3%	21 4%	20 3%	20 4%	9 3%	5 3%	5 3%	7 3%
8 - Statement B		65 3%	9 3%	8 2%	10 3%	7 2%	10 2%	14 3%	11 2%	17 3%	10 2%	9 3%	5 3%	4 3%	7 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		42 2%	2 1%	2 *	5 1%	3 1%	3 1%	4 1%	6 1%	13 2%	12 2%	1 *	1 1%	1 1%	1 *
10 - Statement B		80 4%	8 3%	9 2%	9 2%	10 3%	12 3%	11 3%	17 3%	28 5%	19 4%	5 2%	3 2%	3 2%	3 1%
NET: Statement B	(7-10)	270 12%	28 9%	31 8%	32 9%	28 8%	38 9%	40 10%	55 11%	78 13%	61 13%	24 9%	14 8%	13 8%	18 9%
NET: Statement B	(6-10)	363 17%	44 15%	48 12%	50 14%	52 15%	60 14%	59 15%	82 17%	107 17%	83 17%	40 14%	23 13%	21 14%	25 12%
Mean		2.86	2.66	2.57	2.62	2.86	2.73	2.78	2.93	2.93	2.98	2.77	2.67	2.65	2.48
Standard deviation		2.81	2.64	2.50	2.65	2.59	2.64	2.65	2.73	2.87	2.83	2.52	2.50	2.51	2.45
Standard error		0.06	0.15	0.12	0.14	0.14	0.13	0.13	0.12	0.12	0.13	0.15	0.19	0.20	0.17



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Pre- vention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A	(0-4)	1562 71%	539 71%	251 73%	184 73%	201 71%	80 85%	88 71%	301 73%	279 68%	48 56%	68 65%	31 69%	165 69%	154 74%	19 66%	65 68%	114 77%	217 68%	188 72%	170 71%
NET: Statement A	(0-3)	1431 65%	505 66%	228 66%	165 65%	187 66%	72 77%	83 67%	275 67%	256 62%	44 51%	65 63%	29 64%	154 64%	145 70%	18 62%	62 65%	111 75%	202 63%	175 67%	155 65%
0 - Statement A		593 27%	220 29%	102 30%	78 31%	84 30%	33 35%	34 27%	120 29%	97 23%	13 15%	29 28%	9 20%	65 27%	65 31%	5 17%	28 29%	61 41%	90 28%	74 28%	71 30%
1 - Statement A		324 15%	106 14%	51 15%	38 15%	37 13%	17 18%	15 12%	64 16%	63 15%	13 15%	15 14%	6 13%	38 16%	29 14%	4 14%	11 12%	20 14%	37 12%	42 16%	29 12%
2 - Statement A		312 14%	102 13%	51 15%	24 9%	46 16%	15 16%	24 19%	67 16%	58 14%	13 15%	15 14%	10 22%	37 15%	33 16%	8 28%	13 14%	17 11%	46 14%	40 15%	30 13%
3 - Statement A		202 9%	77 10%	24 7%	25 10%	20 7%	7 7%	10 8%	24 6%	38 9%	5 6%	6 6%	4 9%	14 6%	18 9%	1 3%	10 11%	13 9%	29 9%	19 7%	25 11%
4 - Statement A		131 6%	34 4%	23 7%	19 8%	14 5%	8 9%	5 4%	26 6%	23 6%	4 5%	3 3%	2 4%	11 5%	9 4%	1 3%	3 3%	3 2%	15 5%	13 5%	15 6%
5 - Neither/ nor		275 13%	110 14%	35 10%	32 13%	30 11%	8 9%	15 12%	49 12%	62 15%	15 17%	15 14%	7 16%	36 15%	21 10%	3 10%	18 19%	19 13%	44 14%	30 12%	29 12%
6 - Statement B		93 4%	36 5%	12 3%	11 4%	14 5%	2 2%	4 3%	20 5%	27 7%	8 9%	7 7%	2 4%	10 4%	13 6%	3 10%	4 4%	8 5%	16 5%	7 3%	9 4%
7 - Statement B		83 4%	17 2%	14 4%	9 4%	16 6%	3 3%	6 5%	11 3%	14 3%	4 5%	3 3%	1 2%	10 4%	9 4%	2 7%	3 3%	4 3%	15 5%	15 6%	13 5%
8 - Statement B		65 3%	25 3%	13 4%	6 2%	10 4%	1 1%	5 4%	6 1%	12 3%	2 2%	6 6%	1 2%	10 4%	6 3%	2 7%	1 1%	- -	13 4%	4 2%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B		42 2%	8 1%	5 1%	3 1%	6 2%	- -	1 1%	6 1%	7 2%	2 2%	2 2%	- -	3 1%	1 *	- -	1 1%	2 1%	7 2%	3 1%	6 3%
10 - Statement B		80 4%	29 4%	14 4%	8 3%	7 2%	- -	5 4%	17 4%	12 3%	7 8%	3 3%	3 7%	5 2%	4 2%	- -	3 3%	1 1%	9 3%	13 5%	6 3%
NET: Statement B	(7-10)	270 12%	79 10%	46 13%	26 10%	39 14%	4 4%	17 14%	40 10%	45 11%	15 17%	14 13%	5 11%	28 12%	20 10%	4 14%	8 8%	7 5%	44 14%	35 13%	30 13%
NET: Statement B	(6-10)	363 17%	115 15%	58 17%	37 15%	53 19%	6 6%	21 17%	60 15%	72 17%	23 27%	21 20%	7 16%	38 16%	33 16%	7 24%	12 13%	15 10%	60 19%	42 16%	39 16%
Mean		2.86	2.78	2.76	2.69	2.80	1.93	2.85	2.65	2.99	3.78	2.97	3.07	2.78	2.54	3.10	2.75	2.05	2.97	2.76	2.81
Standard deviation		2.81	2.77	2.88	2.74	2.83	2.08	2.84	2.77	2.73	3.06	2.92	2.82	2.73	2.62	2.61	2.67	2.40	2.85	2.87	2.78
Standard error		0.06	0.10	0.16	0.17	0.17	0.21	0.25	0.14	0.13	0.33	0.29	0.42	0.18	0.18	0.48	0.27	0.20	0.16	0.18	0.18

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A	(0-4)	1562 71%	1493 71%	34 68%	1267 72%
NET: Statement A	(0-3)	1431 65%	1364 65%	33 66%	1156 65%
0 - Statement A		593 27%	569 27%	10 20%	475 27%
1 - Statement A		324 15%	306 15%	10 20%	262 15%
2 - Statement A		312 14%	296 14%	9 18%	252 14%
3 - Statement A		202 9%	193 9%	4 8%	167 9%
4 - Statement A		131 6%	129 6%	1 2%	111 6%
5 - Neither/ nor		275 13%	260 12%	6 12%	217 12%
6 - Statement B		93 4%	86 4%	4 8%	79 4%
7 - Statement B		83 4%	77 4%	2 4%	65 4%
8 - Statement B		65 3%	65 3%	- -	53 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 44

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**  
**Statement A:- The way our charity goes about meeting its charitable purpose is as important as whether it fulfils that charitable purpose or not**  
**OR Statement B:- It is more important that our charity fulfils its charitable purpose than how it goes about doing so**  
**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	42 2%	39 2%	2 4%	34 2%	5 2%
10 - Statement B	80 4%	74 4%	2 4%	56 3%	15 5%
NET: Statement B (7-10)	270 12%	255 12%	6 12%	208 12%	40 14%
NET: Statement B (6-10)	363 17%	341 16%	10 20%	287 16%	50 17%
Mean	2.86	2.85	3.00	2.83	2.73
Standard deviation	2.81	2.80	2.86	2.77	2.94
Standard error	0.06	0.06	0.41	0.07	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
																				Board or Management Committee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k- £500k	£500k- £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee		Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Statement A	(0-4)	250 11%	63 12%	38 11%	55 11%	79 11%	37 9%	16 15%	16 10%	10 11%	25 12%	32 13%	26 13%	20 9%	46 12%	44 10%	23 13%	34 10%	120 11%	19 10%	48 14%	7 10%	27 9%	18 12%	11 15%	
NET: Statement A	(0-3)	189 9%	47 9%	28 8%	46 9%	58 8%	29 7%	11 10%	9 6%	9 10%	20 9%	25 10%	23 12%	14 6%	36 9%	33 8%	16 9%	22 7%	94 9%	16 9%	34 10%	6 8%	17 6%	11 7%	11 15%	
0 - Statement A		72 3%	19 4%	10 3%	15 3%	22 3%	13 3%	3 3%	2 1%	4 4%	8 4%	6 2%	10 5%	4 2%	11 3%	16 4%	6 3%	11 3%	37 3%	4 2%	11 3%	1 1%	11 4%	3 2%	5 7%	
1 - Statement A		32 1%	9 2%	6 2%	10 2%	6 1%	3 1%	1 1%	1 1%	1 1%	3 1%	5 2%	3 2%	2 1%	8 2%	3 1%	2 1%	6 2%	15 1%	3 2%	6 2%	2 3%	1 *	3 2%	2 3%	
2 - Statement A		42 2%	12 2%	5 1%	9 2%	15 2%	10 3%	3 3%	- -	2 2%	7 3%	7 3%	3 2%	4 2%	9 2%	5 1%	5 3%	2 1%	21 2%	3 2%	10 3%	1 1%	2 1%	2 1%	3 4%	
3 - Statement A		43 2%	7 1%	7 2%	12 2%	15 2%	3 1%	4 4%	6 4%	2 2%	2 1%	7 3%	7 4%	4 2%	8 2%	9 2%	3 2%	3 1%	21 2%	6 3%	7 2%	2 3%	3 1%	3 2%	1 1%	
4 - Statement A		61 3%	16 3%	10 3%	9 2%	21 3%	8 2%	5 5%	7 4%	1 1%	5 2%	7 3%	3 2%	6 3%	10 3%	11 3%	7 4%	12 4%	26 2%	3 2%	14 4%	1 1%	10 3%	7 5%	- -	
5 - Neither/ nor		187 9%	40 8%	36 10%	45 9%	59 8%	32 8%	8 7%	15 10%	4 4%	11 5%	26 11%	18 9%	18 8%	38 10%	35 8%	16 9%	25 8%	86 8%	11 6%	26 8%	8 11%	33 11%	15 10%	7 9%	
6 - Statement B		71 3%	14 3%	10 3%	23 5%	22 3%	14 4%	- -	6 4%	2 2%	5 2%	10 4%	5 3%	6 3%	12 3%	17 4%	5 3%	11 3%	28 3%	11 6%	10 3%	1 1%	11 4%	4 3%	5 7%	
7 - Statement B		167 8%	43 8%	22 6%	40 8%	55 7%	28 7%	8 7%	12 8%	7 8%	17 8%	11 4%	15 8%	20 9%	41 11%	33 8%	16 9%	14 4%	88 8%	11 6%	20 6%	6 8%	23 8%	12 8%	7 9%	
8 - Statement B		299 14%	56 11%	47 13%	77 15%	113 15%	58 15%	13 12%	24 15%	18 20%	29 14%	33 13%	29 15%	25 11%	42 11%	57 13%	30 17%	54 17%	154 14%	24 13%	48 14%	8 11%	41 14%	15 10%	9 12%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B		346 16%	69 14%	65 18%	77 15%	122 16%	66 17%	15 14%	27 17%	14 16%	47 22%	31 13%	27 14%	41 18%	62 16%	61 14%	28 15%	49 15%	177 16%	25 14%	60 17%	12 17%	36 12%	26 17%	9 12%
10 - Statement B		880 40%	225 44%	142 39%	191 38%	302 40%	163 41%	47 44%	57 36%	35 39%	80 37%	102 42%	76 39%	100 43%	140 37%	182 42%	63 35%	137 42%	421 39%	84 45%	133 39%	30 42%	123 42%	60 40%	27 36%
NET: Statement B	(7-10)	1692 77%	393 77%	276 77%	385 76%	592 79%	315 79%	83 78%	120 76%	74 82%	173 81%	177 72%	147 75%	186 81%	285 75%	333 78%	137 76%	254 78%	840 78%	144 78%	261 76%	56 78%	223 76%	113 75%	52 69%
NET: Statement B	(6-10)	1763 80%	407 80%	286 79%	408 80%	614 82%	329 83%	83 78%	126 80%	76 84%	178 83%	187 76%	152 78%	192 83%	297 78%	350 82%	142 78%	265 82%	868 81%	155 84%	271 79%	57 79%	234 80%	117 78%	57 76%
Mean		7.88	7.89	7.92	7.80	7.98	8.02	7.89	7.94	7.96	7.95	7.75	7.66	8.18	7.70	7.97	7.70	8.02	7.89	8.08	7.79	7.97	7.92	7.87	7.31
Standard deviation		2.67	2.78	2.62	2.66	2.57	2.57	2.77	2.35	2.70	2.69	2.77	2.89	2.41	2.71	2.63	2.68	2.62	2.67	2.58	2.76	2.59	2.58	2.62	3.12
Standard error		0.06	0.12	0.14	0.12	0.09	0.13	0.27	0.19	0.28	0.18	0.18	0.21	0.16	0.14	0.13	0.20	0.15	0.08	0.19	0.15	0.31	0.15	0.21	0.36

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	250 11%	34 11%	49 12%	38 10%	35 10%	43 10%	48 12%	59 12%	62 10%	54 11%	29 10%	22 13%	20 13%	26 13%
NET: Statement A	(0-3)	189 9%	27 9%	38 9%	29 8%	27 8%	33 8%	35 9%	42 9%	44 7%	39 8%	24 9%	17 10%	15 10%	21 10%
0 - Statement A		72 3%	8 3%	15 4%	13 4%	9 3%	14 3%	15 4%	19 4%	19 3%	10 2%	9 3%	6 3%	5 3%	8 4%
1 - Statement A		32 1%	6 2%	5 1%	1 *	4 1%	2 *	2 *	6 1%	5 1%	6 1%	3 1%	1 1%	1 1%	2 1%
2 - Statement A		42 2%	5 2%	7 2%	5 1%	5 1%	4 1%	8 2%	7 1%	9 1%	13 3%	6 2%	4 2%	3 2%	3 1%
3 - Statement A		43 2%	8 3%	11 3%	10 3%	9 3%	13 3%	10 2%	10 2%	11 2%	10 2%	6 2%	6 3%	6 4%	8 4%
4 - Statement A		61 3%	7 2%	11 3%	9 2%	8 2%	10 2%	13 3%	17 3%	18 3%	15 3%	5 2%	5 3%	5 3%	5 2%
5 - Neither/ nor		187 9%	21 7%	35 9%	32 9%	28 8%	29 7%	23 6%	37 8%	59 10%	32 7%	18 6%	10 6%	10 6%	13 6%
6 - Statement B		71 3%	11 4%	16 4%	11 3%	13 4%	15 4%	13 3%	19 4%	26 4%	18 4%	15 5%	9 5%	5 3%	7 3%
7 - Statement B		167 8%	21 7%	32 8%	27 7%	23 6%	31 7%	31 8%	43 9%	49 8%	34 7%	19 7%	13 7%	13 8%	21 10%
8 - Statement B		299 14%	52 17%	61 15%	64 18%	58 16%	64 15%	68 17%	64 13%	90 15%	84 17%	51 18%	31 18%	28 18%	26 13%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York- shire and the Humber	East Mid- lands	West Mid- lands	East of Eng- land	London	South East	South West	Wales	Scot- land	North- ern Ire- land	Over- seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		346 16%	42 14%	67 17%	54 15%	60 17%	64 15%	67 17%	73 15%	87 14%	78 16%	42 15%	25 14%	24 16%	33 16%
10 - Statement B		880 40%	119 40%	146 36%	139 38%	140 39%	170 41%	152 38%	195 40%	245 40%	187 38%	106 38%	64 37%	54 35%	77 38%
NET: Statement B	(7-10)	1692 77%	234 78%	306 75%	284 78%	281 79%	329 79%	318 79%	375 77%	471 76%	383 79%	218 78%	133 76%	119 77%	157 77%
NET: Statement B	(6-10)	1763 80%	245 82%	322 79%	295 81%	294 82%	344 83%	331 82%	394 80%	497 80%	401 82%	233 83%	142 82%	124 81%	164 81%
Mean		7.88	7.90	7.74	7.89	8.00	8.00	7.90	7.83	7.89	7.95	7.90	7.79	7.77	7.79
Standard deviation		2.67	2.63	2.70	2.58	2.52	2.56	2.63	2.70	2.58	2.53	2.59	2.65	2.63	2.72
Standard error		0.06	0.15	0.13	0.13	0.13	0.13	0.13	0.12	0.10	0.11	0.15	0.20	0.21	0.19



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Pre- vention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A	(0-4)	250 11%	85 11%	43 13%	34 13%	28 10%	12 13%	13 10%	52 13%	34 8%	12 14%	9 9%	5 11%	24 10%	24 12%	1 3%	8 8%	16 11%	40 12%	39 15%	31 13%
NET: Statement A	(0-3)	189 9%	71 9%	31 9%	27 11%	27 10%	11 12%	11 9%	40 10%	28 7%	7 8%	7 7%	5 11%	18 8%	17 8%	- -	5 5%	11 7%	30 9%	32 12%	25 11%
0 - Statement A		72 3%	28 4%	8 2%	8 3%	9 3%	6 6%	4 3%	21 5%	10 2%	- -	2 2%	3 7%	5 2%	4 2%	- -	2 2%	6 4%	17 5%	14 5%	10 4%
1 - Statement A		32 1%	12 2%	6 2%	5 2%	4 1%	1 1%	1 1%	7 2%	4 1%	1 1%	2 2%	- -	4 2%	3 1%	- -	1 1%	1 1%	5 2%	6 2%	3 1%
2 - Statement A		42 2%	15 2%	9 3%	7 3%	9 3%	3 3%	4 3%	8 2%	10 2%	3 3%	1 1%	1 2%	4 2%	4 2%	- -	1 1%	2 1%	3 1%	6 2%	4 2%
3 - Statement A		43 2%	16 2%	8 2%	7 3%	5 2%	1 1%	2 2%	4 1%	4 1%	3 3%	2 2%	1 2%	5 2%	6 3%	- -	1 1%	2 1%	5 2%	6 2%	8 3%
4 - Statement A		61 3%	14 2%	12 3%	7 3%	1 *	1 1%	2 2%	12 3%	6 1%	5 6%	2 2%	- -	6 3%	7 3%	1 3%	3 3%	5 3%	10 3%	7 3%	6 3%
5 - Neither/ nor		187 9%	72 9%	23 7%	25 10%	30 11%	7 7%	11 9%	39 10%	34 8%	7 8%	6 6%	4 9%	22 9%	20 10%	2 7%	4 4%	11 7%	30 9%	22 8%	14 6%
6 - Statement B		71 3%	27 4%	13 4%	10 4%	9 3%	1 1%	4 3%	9 2%	12 3%	7 8%	1 1%	4 9%	6 3%	6 3%	2 7%	5 5%	5 3%	7 2%	8 3%	13 5%
7 - Statement B		167 8%	56 7%	26 8%	18 7%	23 8%	8 9%	12 10%	30 7%	31 8%	9 10%	9 9%	5 11%	17 7%	16 8%	3 10%	6 6%	10 7%	24 7%	16 6%	21 9%
8 - Statement B		299 14%	107 14%	38 11%	29 11%	40 14%	9 10%	13 10%	56 14%	56 14%	15 17%	17 16%	6 13%	30 13%	27 13%	5 17%	15 16%	20 14%	38 12%	30 12%	23 10%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B	346 16%	103 13%	55 16%	32 13%	41 14%	16 17%	25 20%	61 15%	60 15%	9 10%	18 17%	7 16%	40 17%	26 13%	7 24%	18 19%	21 14%	41 13%	49 19%	34 14%
10 - Statement B	880 40%	314 41%	146 42%	105 42%	113 40%	41 44%	46 37%	163 40%	186 45%	27 31%	44 42%	14 31%	100 42%	89 43%	9 31%	39 41%	65 44%	141 44%	96 37%	102 43%
NET: Statement B (7-10)	1692 77%	580 76%	265 77%	184 73%	217 76%	74 79%	96 77%	310 76%	333 81%	60 70%	88 85%	32 71%	187 78%	158 76%	24 83%	78 82%	116 78%	244 76%	191 73%	180 76%
NET: Statement B (6-10)	1763 80%	607 79%	278 81%	194 77%	226 80%	75 80%	100 81%	319 78%	345 84%	67 78%	89 86%	36 80%	193 81%	164 79%	26 90%	83 87%	121 82%	251 78%	199 77%	193 81%
Mean	7.88	7.83	7.94	7.70	7.83	7.84	7.86	7.73	8.15	7.52	8.22	7.44	8.02	7.91	8.28	8.23	8.01	7.82	7.60	7.83
Standard deviation	2.67	2.73	2.67	2.82	2.69	3.00	2.65	2.87	2.50	2.45	2.41	2.86	2.56	2.61	1.75	2.34	2.67	2.87	2.98	2.80
Standard error	0.06	0.10	0.14	0.18	0.16	0.31	0.24	0.14	0.12	0.26	0.24	0.43	0.17	0.18	0.33	0.24	0.22	0.16	0.18	0.18

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	250 11%	234 11%	9 18%	192 11%	43 15%
NET: Statement A (0-3)	189 9%	176 8%	8 16%	141 8%	35 12%
0 - Statement A	72 3%	67 3%	2 4%	51 3%	17 6%
1 - Statement A	32 1%	30 1%	- -	30 2%	- -
2 - Statement A	42 2%	38 2%	4 8%	30 2%	11 4%
3 - Statement A	43 2%	41 2%	2 4%	30 2%	7 2%
4 - Statement A	61 3%	58 3%	1 2%	51 3%	8 3%
5 - Neither/ nor	187 9%	172 8%	8 16%	144 8%	24 8%
6 - Statement B	71 3%	63 3%	5 10%	55 3%	12 4%
7 - Statement B	167 8%	157 7%	5 10%	132 7%	22 7%
8 - Statement B	299 14%	295 14%	3 6%	255 14%	29 10%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 45

**Q11. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- Charitable endeavour is something that only charities do**

**OR Statement B:- Charitable endeavour is something anyone can undertake**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	346 16%	333 16%	5 10%	283 16%	41 14%
10 - Statement B	880 40%	840 40%	15 30%	710 40%	125 42%
NET: Statement B (7-10)	1692 77%	1625 78%	28 56%	1380 78%	217 73%
NET: Statement B (6-10)	1763 80%	1688 81%	33 66%	1435 81%	229 77%
Mean	7.88	7.91	6.84	7.93	7.68
Standard deviation	2.67	2.65	2.97	2.62	2.96
Standard error	0.06	0.06	0.42	0.06	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 46

**Q12. Who makes the important decisions in your charity?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m	£1m-	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mana- gement Comm- ittee Member	Vice chair	Trea- surer	Sec- retary	Other
						- £500k	£1m- £5m																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
The trustees collectively	1759 80%	389 76%	296 82%	406 80%	616 82%	322 81%	92 86%	125 80%	77 86%	165 77%	203 83%	162 83%	181 79%	303 80%	328 76%	152 84%	265 82%	890 83%	142 77%	280 81%	61 85%	227 77%	112 75%	44 59%
An executive committee or sub-committee	199 9%	67 13%	37 10%	40 8%	45 6%	30 8%	4 4%	8 5%	3 3%	17 8%	16 7%	13 7%	21 9%	30 8%	56 13%	13 7%	33 10%	62 6%	26 14%	28 8%	5 7%	37 13%	22 15%	17 23%
The CEO/senior staff	89 4%	11 2%	8 2%	19 4%	51 7%	24 6%	7 7%	15 10%	5 6%	12 6%	10 4%	6 3%	11 5%	22 6%	21 5%	4 2%	3 1%	54 5%	5 3%	14 4%	2 3%	6 2%	3 2%	5 7%
The Chair	80 4%	28 5%	7 2%	25 5%	17 2%	10 3%	2 2%	3 2%	2 2%	16 7%	11 4%	9 5%	9 4%	14 4%	12 3%	2 1%	7 2%	37 3%	9 5%	16 5%	1 1%	9 3%	7 5%	1 1%
Other	68 3%	14 3%	12 3%	18 4%	23 3%	12 3%	2 2%	6 4%	3 3%	3 1%	4 2%	6 3%	8 3%	11 3%	11 3%	10 6%	15 5%	28 3%	3 2%	7 2%	3 4%	15 5%	6 4%	6 8%
Don't know	5 *	1 *	-	-	-	-	-	-	-	1 *	1 *	-	-	1 *	1 *	-	1 *	3 *	-	-	-	-	-	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 46

**Q12. Who makes the important decisions in your charity?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
The trustees collectively	1759 80%	241 80%	332 82%	292 80%	291 82%	334 80%	326 81%	388 79%	483 78%	404 83%	230 82%	140 80%	125 81%	165 81%
An executive committee or sub-committee	199 9%	28 9%	38 9%	29 8%	26 7%	27 6%	39 10%	33 7%	59 10%	34 7%	21 8%	12 7%	11 7%	12 6%
The CEO/senior staff	89 4%	16 5%	16 4%	17 5%	16 4%	25 6%	15 4%	28 6%	30 5%	23 5%	14 5%	10 6%	8 5%	10 5%
The Chair	80 4%	6 2%	8 2%	8 2%	8 2%	13 3%	11 3%	27 6%	22 4%	10 2%	5 2%	4 2%	4 3%	9 4%
Other	68 3%	7 2%	10 2%	16 4%	13 4%	15 4%	9 2%	12 2%	21 3%	14 3%	8 3%	6 3%	4 3%	6 3%
Don't know	5 *	2 1%	2 *	3 1%	3 1%	2 *	2 *	2 *	3 *	2 *	2 1%	2 1%	2 1%	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 46

**Q12. Who makes the important decisions in your charity?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
The trustees collectively	1759 80%	592 77%	274 80%	207 82%	245 86%	74 79%	108 87%	333 81%	312 76%	63 73%	87 84%	36 80%	176 74%	163 78%	24 83%	70 74%	115 78%	254 79%	210 81%	182 76%
An executive committee or sub-committee	199 9%	79 10%	24 7%	13 5%	10 4%	6 6%	4 3%	35 9%	58 14%	10 12%	11 11%	4 9%	30 13%	17 8%	- -	9 9%	16 11%	44 14%	23 9%	21 9%
The CEO/senior staff	89 4%	31 4%	25 7%	16 6%	15 5%	7 7%	6 5%	17 4%	18 4%	2 2%	1 1%	1 2%	9 4%	12 6%	2 7%	10 11%	8 5%	3 1%	8 3%	11 5%
The Chair	80 4%	37 5%	10 3%	6 2%	7 2%	4 4%	3 2%	12 3%	11 3%	7 8%	1 1%	2 4%	10 4%	5 2%	2 7%	1 1%	3 2%	8 2%	9 3%	9 4%
Other	68 3%	22 3%	11 3%	11 4%	7 2%	3 3%	3 2%	13 3%	13 3%	3 3%	4 4%	1 2%	12 5%	11 5%	1 3%	5 5%	5 3%	10 3%	10 4%	12 5%
Don't know	5 *	3 *	- -	- -	- -	- -	- -	- -	1 *	1 1%	- -	1 2%	2 1%	- -	- -	- -	1 1%	2 1%	- -	3 1%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 46

**Q12. Who makes the important decisions in your charity?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
The trustees collectively	1759 80%	1700 81%	29 58%	1458 82%	206 70%
An executive committee or sub-committee	199 9%	176 8%	8 16%	139 8%	37 13%
The CEO/senior staff	89 4%	83 4%	5 10%	68 4%	18 6%
The Chair	80 4%	69 3%	6 12%	54 3%	21 7%
Other	68 3%	63 3%	1 2%	51 3%	12 4%
Don't know	5 *	3 *	1 2%	1 *	2 1%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 47

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Summary****Base: All respondents**

		Factors											
							The view of the person who started our charity	Professional advice	Cost and budget	The charity's purpose	Powers and restrictions in the charity's governing document	Our capacity to deliver	Our values
		Views of donors	Views of staff	Views of beneficiaries	The Chair's view	The CEO's view							
Base		2200	2200	2200	2200	2200	2200	2200	2200	2200	2200	2200	2200
Absolutely critical	(10)	230 10%	257 12%	342 16%	171 8%	132 6%	149 7%	350 16%	773 35%	1216 55%	804 37%	755 34%	1084 49%
	(9)	156 7%	198 9%	257 12%	166 8%	136 6%	81 4%	259 12%	470 21%	469 21%	326 15%	480 22%	454 21%
	(8)	347 16%	435 20%	472 21%	412 19%	324 15%	139 6%	470 21%	501 23%	313 14%	406 18%	529 24%	390 18%
	(7)	284 13%	295 13%	264 12%	391 18%	218 10%	110 5%	308 14%	202 9%	98 4%	203 9%	200 9%	106 5%
	(6)	170 8%	152 7%	156 7%	255 12%	128 6%	88 4%	163 7%	76 3%	31 1%	130 6%	76 3%	43 2%
	(5)	271 12%	163 7%	197 9%	421 19%	211 10%	196 9%	222 10%	84 4%	30 1%	160 7%	73 3%	49 2%
	(4)	88 4%	41 2%	63 3%	82 4%	38 2%	63 3%	55 3%	18 1%	2 *	29 1%	8 *	3 *
	(3)	109 5%	34 2%	48 2%	71 3%	36 2%	70 3%	43 2%	8 *	6 *	20 1%	6 *	3 *
	(2)	73 3%	13 1%	42 2%	45 2%	27 1%	98 4%	34 2%	4 *	6 *	18 1%	8 *	11 1%
	(1)	38 2%	10 *	18 1%	38 2%	16 1%	72 3%	22 1%	8 *	7 *	11 1%	4 *	7 *
Not important at all	(0)	60 3%	36 2%	37 2%	44 2%	66 3%	295 13%	18 1%	2 *	8 *	10 *	6 *	6 *
NET: 8-10		733 33%	890 40%	1071 49%	749 34%	592 27%	369 17%	1079 49%	1744 79%	1998 91%	1536 70%	1764 80%	1928 88%
NET: 7-10		1017 46%	1185 54%	1335 61%	1140 52%	810 37%	479 22%	1387 63%	1946 88%	2096 95%	1739 79%	1964 89%	2034 92%
NET: 4-7		813 37%	651 30%	680 31%	1149 52%	595 27%	457 21%	748 34%	380 17%	161 7%	522 24%	357 16%	201 9%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 47

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Summary****Base: All respondents**

	Factors											
	Views of donors	Views of staff	Views of beneficiaries	The Chair's view	The CEO's view	The view of the person who started our charity	Professional advice	Cost and budget	The charity's purpose	Powers and restrictions in the charity's governing document	Our capacity to deliver	Our values
Base	2200	2200	2200	2200	2200	2200	2200	2200	2200	2200	2200	2200
NET: 4-6	529 24%	356 16%	416 19%	758 34%	377 17%	347 16%	440 20%	178 8%	63 3%	319 15%	157 7%	95 4%
NET: 0-3	280 13%	93 4%	145 7%	198 9%	145 7%	535 24%	117 5%	22 1%	27 1%	59 3%	24 1%	27 1%
Not applicable	374 17%	566 26%	304 14%	104 5%	868 39%	839 38%	256 12%	54 2%	14 1%	83 4%	55 3%	44 2%
Mean	6.41	7.30	7.27	6.46	6.62	4.66	7.34	8.56	9.13	8.24	8.57	8.97
Standard deviation	2.60	2.15	2.32	2.24	2.49	3.47	2.17	1.57	1.40	1.99	1.54	1.48
Standard error	0.06	0.05	0.05	0.05	0.07	0.09	0.05	0.03	0.03	0.04	0.03	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	230 10%	64 13%	47 13%	47 9%	61 8%	38 10%	6 6%	12 8%	5 6%	34 16%	37 15%	24 12%	27 12%	36 9%	40 9%	7 4%	25 8%	122 11%	17 9%	31 9%	6 8%	33 11%	10 7%	9 12%
	(9)	156 7%	37 7%	12 3%	42 8%	58 8%	37 9%	11 10%	9 6%	1 1%	14 7%	26 11%	11 6%	21 9%	28 7%	21 5%	11 6%	24 7%	73 7%	11 6%	30 9%	5 7%	23 8%	13 9%	1 1%
	(8)	347 16%	84 16%	66 18%	77 15%	108 14%	59 15%	18 17%	19 12%	12 13%	37 17%	37 15%	40 20%	32 14%	65 17%	65 15%	26 14%	45 14%	174 16%	29 16%	45 13%	10 14%	50 17%	23 15%	16 21%
	(7)	284 13%	53 10%	34 9%	76 15%	115 15%	58 15%	18 17%	24 15%	15 17%	33 15%	35 14%	30 15%	26 11%	57 15%	52 12%	23 13%	28 9%	138 13%	24 13%	46 13%	11 15%	33 11%	24 16%	7 9%
	(6)	170 8%	26 5%	32 9%	33 6%	72 10%	37 9%	11 10%	13 8%	11 12%	12 6%	25 10%	18 9%	25 11%	27 7%	27 6%	15 8%	23 7%	97 9%	14 8%	25 7%	6 8%	17 6%	7 5%	3 4%
	(5)	271 12%	61 12%	42 12%	65 13%	97 13%	48 12%	10 9%	22 14%	17 19%	46 21%	18 7%	13 7%	27 12%	53 14%	59 14%	18 10%	37 11%	139 13%	24 13%	36 10%	10 14%	35 12%	21 14%	6 8%
	(4)	88 4%	19 4%	15 4%	19 4%	33 4%	17 4%	8 7%	5 3%	3 3%	2 1%	8 3%	10 5%	10 4%	18 5%	18 4%	10 6%	12 4%	34 3%	11 6%	17 5%	1 1%	13 4%	8 5%	4 5%
	(3)	109 5%	18 4%	11 3%	27 5%	49 7%	26 7%	3 3%	14 9%	6 7%	7 3%	13 5%	8 4%	8 3%	22 6%	26 6%	5 3%	20 6%	53 5%	8 4%	19 6%	5 7%	12 4%	6 4%	6 8%
	(2)	73 3%	10 2%	12 3%	12 2%	39 5%	18 5%	6 6%	13 8%	2 2%	8 4%	4 2%	10 5%	6 3%	11 3%	18 4%	6 3%	10 3%	40 4%	3 2%	9 3%	2 3%	10 3%	4 3%	5 7%
	(1)	38 2%	5 1%	5 1%	11 2%	17 2%	7 2%	2 2%	6 4%	2 2%	1 *	5 2%	4 2%	8 3%	3 1%	4 1%	5 3%	8 2%	20 2%	5 3%	4 1%	4 6%	5 2%	- -	- -
Not important at all	(0)	60 3%	20 4%	9 3%	17 3%	13 2%	10 3%	1 1%	1 1%	1 1%	5 2%	5 2%	8 4%	4 2%	9 2%	14 3%	6 3%	9 3%	23 2%	5 3%	16 5%	2 3%	8 3%	5 3%	1 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	733 33%	185 36%	125 35%	166 33%	227 30%	134 34%	35 33%	40 25%	18 20%	85 40%	100 41%	75 38%	80 35%	129 34%	126 29%	44 24%	94 29%	369 34%	57 31%	106 31%	21 29%	106 36%	46 31%	26 35%
NET: 7-10	1017 46%	238 47%	159 44%	242 48%	342 45%	192 48%	53 50%	64 41%	33 37%	118 55%	135 55%	105 54%	106 46%	186 49%	178 41%	67 37%	122 38%	507 47%	81 44%	152 44%	32 44%	139 47%	70 47%	33 44%
NET: 4-7	813 37%	159 31%	123 34%	193 38%	317 42%	160 40%	47 44%	64 41%	46 51%	93 43%	86 35%	71 36%	88 38%	153 40%	156 36%	66 36%	100 31%	408 38%	73 39%	124 36%	28 39%	98 33%	60 40%	20 27%
NET: 4-6	529 24%	106 21%	89 25%	117 23%	202 27%	102 26%	29 27%	40 25%	31 34%	60 28%	51 21%	41 21%	62 27%	96 25%	104 24%	43 24%	72 22%	270 25%	49 26%	78 23%	17 24%	65 22%	36 24%	13 17%
NET: 0-3	280 13%	53 10%	37 10%	67 13%	118 16%	61 15%	12 11%	34 22%	11 12%	21 10%	27 11%	30 15%	26 11%	45 12%	62 14%	22 12%	47 15%	136 13%	21 11%	48 14%	13 18%	35 12%	15 10%	12 16%
Not applicable	374 17%	113 22%	75 21%	82 16%	90 12%	43 11%	13 12%	19 12%	15 17%	15 7%	32 13%	20 10%	36 16%	54 14%	85 20%	49 27%	83 26%	161 15%	34 18%	67 19%	10 14%	55 19%	29 19%	17 23%
Mean	6.41	6.63	6.55	6.36	6.18	6.32	6.38	5.82	5.96	6.74	6.90	6.42	6.53	6.45	6.16	5.98	6.15	6.47	6.30	6.26	6.05	6.52	6.40	6.34
Standard deviation	2.60	2.70	2.59	2.62	2.52	2.59	2.37	2.61	2.18	2.45	2.55	2.74	2.60	2.46	2.64	2.59	2.71	2.56	2.57	2.73	2.73	2.65	2.46	2.68
Standard error	0.06	0.14	0.15	0.13	0.10	0.14	0.24	0.22	0.25	0.17	0.17	0.21	0.19	0.14	0.14	0.23	0.17	0.08	0.21	0.16	0.35	0.17	0.22	0.35

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	230 10%	40 13%	48 12%	43 12%	41 11%	51 12%	47 12%	62 13%	73 12%	60 12%	36 13%	27 16%	21 14%	26 13%
	(9)	156 7%	29 10%	41 10%	27 7%	33 9%	40 10%	32 8%	46 9%	47 8%	36 7%	25 9%	14 8%	13 8%	14 7%
	(8)	347 16%	43 14%	61 15%	52 14%	48 13%	61 15%	63 16%	69 14%	84 14%	64 13%	41 15%	21 12%	21 14%	36 18%
	(7)	284 13%	40 13%	54 13%	53 15%	56 16%	58 14%	53 13%	64 13%	84 14%	69 14%	40 14%	29 17%	26 17%	34 17%
	(6)	170 8%	24 8%	30 7%	20 5%	25 7%	29 7%	32 8%	40 8%	44 7%	33 7%	21 8%	12 7%	11 7%	21 10%
	(5)	271 12%	23 8%	40 10%	40 11%	33 9%	46 11%	36 9%	47 10%	70 11%	56 11%	30 11%	14 8%	12 8%	23 11%
	(4)	88 4%	9 3%	13 3%	12 3%	6 2%	11 3%	15 4%	19 4%	23 4%	21 4%	10 4%	7 4%	6 4%	9 4%
	(3)	109 5%	17 6%	23 6%	19 5%	18 5%	20 5%	15 4%	27 6%	28 5%	24 5%	11 4%	7 4%	8 5%	7 3%
	(2)	73 3%	19 6%	19 5%	21 6%	21 6%	21 5%	21 5%	24 5%	29 5%	21 4%	15 5%	14 8%	9 6%	9 4%
	(1)	38 2%	4 1%	7 2%	6 2%	4 1%	9 2%	6 1%	9 2%	8 1%	6 1%	7 3%	3 2%	3 2%	2 1%
Not important at all	(0)	60 3%	10 3%	10 2%	13 4%	11 3%	11 3%	12 3%	14 3%	15 2%	15 3%	7 3%	4 2%	5 3%	3 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	733 33%	112 37%	150 37%	122 33%	122 34%	152 37%	142 35%	177 36%	204 33%	160 33%	102 36%	62 36%	55 36%	76 37%
NET: 7-10	1017 46%	152 51%	204 50%	175 48%	178 50%	210 50%	195 49%	241 49%	288 47%	229 47%	142 51%	91 52%	81 53%	110 54%
NET: 4-7	813 37%	96 32%	137 34%	125 34%	120 34%	144 35%	136 34%	170 35%	221 36%	179 37%	101 36%	62 36%	55 36%	87 43%
NET: 4-6	529 24%	56 19%	83 20%	72 20%	64 18%	86 21%	83 21%	106 22%	137 22%	110 23%	61 22%	33 19%	29 19%	53 26%
NET: 0-3	280 13%	50 17%	59 15%	59 16%	54 15%	61 15%	54 13%	74 15%	80 13%	66 14%	40 14%	28 16%	25 16%	21 10%
Not applicable	374 17%	42 14%	60 15%	59 16%	61 17%	59 14%	70 17%	69 14%	113 18%	82 17%	37 13%	22 13%	19 12%	19 9%
Mean	6.41	6.48	6.53	6.32	6.49	6.51	6.50	6.47	6.47	6.42	6.50	6.51	6.46	6.68
Standard deviation	2.60	2.81	2.68	2.79	2.72	2.71	2.70	2.73	2.64	2.69	2.71	2.80	2.79	2.40
Standard error	0.06	0.17	0.14	0.16	0.16	0.14	0.15	0.13	0.12	0.13	0.17	0.23	0.24	0.18

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Sci- ence and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	230 10%	83 11%	42 12%	37 15%	29 10%	18 19%	14 11%	56 14%	31 8%	7 8%	11 11%	12 27%	22 9%	20 10%	6 21%	19 20%	26 18%	33 10%	44 17%	30 13%
	(9)	156 7%	55 7%	33 10%	14 6%	19 7%	7 7%	13 10%	29 7%	19 5%	7 8%	7 7%	5 11%	13 5%	18 9%	4 14%	6 6%	12 8%	17 5%	16 6%	18 8%
	(8)	347 16%	120 16%	50 15%	37 15%	49 17%	22 23%	16 13%	71 17%	51 12%	11 13%	16 15%	8 18%	42 18%	39 19%	4 14%	17 18%	26 18%	40 12%	34 13%	29 12%
	(7)	284 13%	95 12%	55 16%	33 13%	43 15%	9 10%	17 14%	48 12%	47 11%	12 14%	14 13%	5 11%	38 16%	34 16%	4 14%	11 12%	20 14%	30 9%	28 11%	36 15%
	(6)	170 8%	45 6%	21 6%	23 9%	19 7%	4 4%	8 6%	35 9%	36 9%	8 9%	8 8%	2 4%	27 11%	15 7%	6 21%	5 5%	12 8%	30 9%	18 7%	18 8%
	(5)	271 12%	93 12%	45 13%	36 14%	39 14%	12 13%	16 13%	47 11%	55 13%	7 8%	16 15%	4 9%	23 10%	21 10%	2 7%	6 6%	14 9%	37 12%	28 11%	25 11%
	(4)	88 4%	27 4%	13 4%	9 4%	8 3%	6 6%	4 3%	16 4%	20 5%	5 6%	2 2%	2 4%	15 6%	5 2%	- -	5 5%	2 1%	10 3%	12 5%	10 4%
	(3)	109 5%	34 4%	17 5%	12 5%	13 5%	- -	5 4%	18 4%	28 7%	3 3%	1 1%	1 2%	14 6%	6 3%	1 3%	4 4%	8 5%	15 5%	13 5%	11 5%
	(2)	73 3%	21 3%	16 5%	10 4%	6 2%	3 3%	1 1%	15 4%	16 4%	3 3%	2 2%	- -	7 3%	5 2%	1 3%	6 6%	5 3%	9 3%	7 3%	8 3%
	(1)	38 2%	13 2%	6 2%	5 2%	6 2%	1 1%	4 3%	10 2%	8 2%	4 5%	3 3%	- -	5 2%	7 3%	- -	2 2%	4 3%	4 1%	3 1%	3 1%
Not important at all	(0)	60 3%	27 4%	8 2%	7 3%	10 4%	1 1%	5 4%	9 2%	13 3%	1 1%	4 4%	- -	3 1%	6 3%	- -	1 1%	3 2%	14 4%	4 2%	9 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	733 33%	258 34%	125 36%	88 35%	97 34%	47 50%	43 35%	156 38%	101 24%	25 29%	34 33%	25 56%	77 32%	77 37%	14 48%	42 44%	64 43%	90 28%	94 36%	77 32%
NET: 7-10	1017 46%	353 46%	180 52%	121 48%	140 49%	56 60%	60 48%	204 50%	148 36%	37 43%	48 46%	30 67%	115 48%	111 53%	18 62%	53 56%	84 57%	120 37%	122 47%	113 47%
NET: 4-7	813 37%	260 34%	134 39%	101 40%	109 38%	31 33%	45 36%	146 36%	158 38%	32 37%	40 38%	13 29%	103 43%	75 36%	12 41%	27 28%	48 32%	107 33%	86 33%	89 37%
NET: 4-6	529 24%	165 22%	79 23%	68 27%	66 23%	22 23%	28 23%	98 24%	111 27%	20 23%	26 25%	8 18%	65 27%	41 20%	8 28%	16 17%	28 19%	77 24%	58 22%	53 22%
NET: 0-3	280 13%	95 12%	47 14%	34 13%	35 12%	5 5%	15 12%	52 13%	65 16%	11 13%	10 10%	1 2%	29 12%	24 12%	2 7%	13 14%	20 14%	42 13%	27 10%	31 13%
Not applicable	374 17%	151 20%	38 11%	30 12%	43 15%	11 12%	21 17%	56 14%	89 22%	18 21%	20 19%	6 13%	30 13%	32 15%	1 3%	13 14%	16 11%	82 26%	53 20%	41 17%
Mean	6.41	6.44	6.52	6.45	6.44	7.19	6.50	6.58	5.90	6.28	6.49	7.87	6.40	6.60	7.39	6.87	6.85	6.21	6.78	6.45
Standard deviation	2.60	2.69	2.62	2.66	2.60	2.41	2.75	2.64	2.63	2.63	2.65	2.04	2.40	2.59	2.15	2.77	2.67	2.77	2.62	2.72
Standard error	0.06	0.11	0.15	0.18	0.17	0.26	0.27	0.14	0.15	0.32	0.29	0.33	0.17	0.20	0.41	0.31	0.23	0.18	0.18	0.19



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	230 10%	214 10%	8 16%	177 10%	40 14%
	(9)	156 7%	149 7%	2 4%	117 7%	28 9%
	(8)	347 16%	328 16%	11 22%	287 16%	43 15%
	(7)	284 13%	273 13%	5 10%	232 13%	34 11%
	(6)	170 8%	163 8%	4 8%	137 8%	22 7%
	(5)	271 12%	267 13%	3 6%	229 13%	32 11%
	(4)	88 4%	83 4%	1 2%	78 4%	7 2%
	(3)	109 5%	103 5%	4 8%	92 5%	11 4%
	(2)	73 3%	68 3%	4 8%	62 4%	7 2%
	(1)	38 2%	37 2%	- -	33 2%	3 1%
Not important at all	(0)	60 3%	58 3%	- -	50 3%	8 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 48

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of donors**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	733 33%	691 33%	21 42%	581 33%	111 38%
NET: 7-10	1017 46%	964 46%	26 52%	813 46%	145 49%
NET: 4-7	813 37%	786 38%	13 26%	676 38%	95 32%
NET: 4-6	529 24%	513 24%	8 16%	444 25%	61 21%
NET: 0-3	280 13%	266 13%	8 16%	237 13%	29 10%
Not applicable	374 17%	351 17%	8 16%	277 16%	61 21%
Mean	6.41	6.39	6.76	6.33	6.83
Standard deviation	2.60	2.59	2.60	2.60	2.59
Standard error	0.06	0.06	0.40	0.07	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
																		Trust- tee	Board or Managem- ent Comm- ittee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k £500k	£500k £1m	£1m- £5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years			Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	257 12%	58 11%	40 11%	74 15%	70 9%	43 11%	6 6%	15 10%	6 7%	31 14%	36 15%	31 16%	30 13%	46 12%	44 10%	11 6%	28 9%	122 11%	23 12%	30 9%	9 13%	40 14%	19 13%	12 16%
	(9)	198 9%	42 8%	26 7%	44 9%	78 10%	39 10%	15 14%	15 10%	9 10%	22 10%	23 9%	12 6%	26 11%	46 12%	33 8%	13 7%	23 7%	107 10%	15 8%	29 8%	11 15%	17 6%	11 7%	7 9%
	(8)	435 20%	70 14%	56 16%	96 19%	200 27%	97 24%	25 23%	44 28%	34 38%	51 24%	47 19%	33 17%	48 21%	82 22%	31 19%	60 17%	217 20%	46 25%	82 24%	14 19%	39 13%	22 15%	14 19%	
	(7)	295 13%	35 7%	39 11%	71 14%	140 19%	80 20%	19 18%	29 18%	12 13%	26 12%	38 16%	34 17%	40 17%	60 16%	51 12%	14 8%	32 10%	141 13%	15 8%	51 15%	16 22%	43 15%	20 13%	8 11%
	(6)	152 7%	21 4%	9 3%	27 5%	90 12%	40 10%	12 11%	23 15%	15 17%	12 6%	20 8%	16 8%	8 3%	19 5%	31 7%	21 12%	25 8%	84 8%	13 7%	22 6%	4 6%	17 6%	7 5%	5 7%
	(5)	163 7%	26 5%	22 6%	36 7%	78 10%	37 9%	14 13%	19 12%	8 9%	20 9%	13 5%	11 6%	11 5%	28 7%	41 10%	6 3%	33 10%	94 9%	10 5%	24 7%	5 7%	18 6%	8 5%	4 5%
	(4)	41 2%	8 2%	5 1%	8 2%	17 2%	9 2%	3 3%	3 2%	2 2%	3 1%	4 2%	2 1%	6 3%	9 2%	6 1%	5 3%	6 2%	28 3%	4 2%	3 1%	1 1%	1 *	2 1%	2 3%
	(3)	34 2%	3 1%	1 *	10 2%	18 2%	10 3%	3 3%	3 2%	2 2%	1 *	4 2%	- -	4 2%	7 2%	7 2%	4 2%	7 2%	24 2%	3 2%	1 *	2 3%	1 *	2 1%	1 1%
	(2)	13 1%	1 *	1 *	5 1%	6 1%	4 1%	2 2%	- -	- -	1 *	3 1%	1 1%	1 *	- -	2 *	3 2%	2 1%	4 *	- -	3 1%	1 1%	5 2%	- -	- -
	(1)	10 *	1 *	- -	5 1%	4 1%	2 1%	- -	2 1%	- -	1 *	1 *	2 1%	- -	1 *	- -	- -	5 2%	6 1%	1 1%	1 *	- -	2 1%	- -	- -
Not important at all	(0)	36 2%	17 3%	7 2%	9 2%	3 *	1 *	1 1%	1 1%	- -	- -	1 *	1 1%	3 1%	8 2%	12 3%	4 2%	7 2%	12 1%	1 1%	8 2%	1 1%	8 3%	4 3%	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Com- mit- tee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other	
						£100k	£500k																		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: 8-10	890 40%	170 33%	122 34%	214 42%	348 46%	179 45%	46 43%	74 47%	49 54%	104 49%	106 43%	76 39%	104 45%	174 46%	160 37%	55 30%	111 34%	446 42%	84 45%	141 41%	34 47%	96 33%	52 35%	33 44%	
NET: 7-10	1185 54%	205 40%	161 45%	285 56%	488 65%	259 65%	65 61%	103 66%	61 68%	130 61%	144 59%	110 56%	144 63%	234 61%	211 49%	69 38%	143 44%	587 55%	99 54%	192 56%	50 69%	139 47%	72 48%	41 55%	
NET: 4-7	651 30%	90 18%	75 21%	142 28%	325 43%	166 42%	48 45%	74 47%	37 41%	61 29%	75 31%	63 32%	65 28%	116 30%	129 30%	46 25%	96 30%	347 32%	42 23%	100 29%	26 36%	79 27%	37 25%	19 25%	
NET: 4-6	356 16%	55 11%	36 10%	71 14%	185 25%	86 22%	29 27%	45 29%	25 28%	35 16%	37 15%	29 15%	25 11%	56 15%	78 18%	32 18%	64 20%	206 19%	27 15%	49 14%	10 14%	36 12%	17 11%	11 15%	
NET: 0-3	93 4%	22 4%	9 3%	29 6%	31 4%	17 4%	6 6%	6 4%	2 2%	3 1%	9 4%	4 2%	8 3%	16 4%	21 5%	11 6%	21 6%	46 4%	5 3%	13 4%	4 6%	16 5%	6 4%	3 4%	
Not applicable	566 26%	228 45%	154 43%	123 24%	48 6%	36 9%	7 7%	3 2%	2 2%	46 21%	55 22%	53 27%	53 23%	75 20%	119 28%	69 38%	96 30%	235 22%	54 29%	91 26%	8 11%	103 35%	55 37%	20 27%	
Mean	7.30	7.32	7.50	7.32	7.17	7.23	6.95	7.12	7.28	7.67	7.52	7.57	7.56	7.39	7.09	6.85	6.84	7.24	7.57	7.28	7.41	7.21	7.38	7.49	
Standard deviation	2.15	2.58	2.20	2.31	1.85	1.88	1.96	1.86	1.57	1.80	1.98	1.94	2.00	2.13	2.28	2.33	2.39	2.10	1.95	2.10	2.06	2.47	2.33	2.32	
Standard error	0.05	0.15	0.15	0.12	0.07	0.10	0.20	0.15	0.17	0.14	0.14	0.16	0.15	0.12	0.13	0.22	0.16	0.07	0.17	0.13	0.26	0.18	0.24	0.31	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	257 12%	38 13%	54 13%	47 13%	45 13%	49 12%	47 12%	58 12%	73 12%	62 13%	33 12%	16 9%	18 12%	18 9%
	(9)	198 9%	19 6%	35 9%	24 7%	25 7%	35 8%	34 8%	44 9%	55 9%	43 9%	20 7%	13 7%	11 7%	11 5%
	(8)	435 20%	66 22%	90 22%	82 22%	77 22%	88 21%	94 23%	101 21%	128 21%	106 22%	61 22%	43 25%	34 22%	38 19%
	(7)	295 13%	45 15%	53 13%	50 14%	47 13%	59 14%	55 14%	72 15%	82 13%	65 13%	41 15%	27 16%	25 16%	28 14%
	(6)	152 7%	29 10%	32 8%	28 8%	27 8%	27 6%	31 8%	37 8%	47 8%	29 6%	20 7%	18 10%	14 9%	22 11%
	(5)	163 7%	20 7%	32 8%	33 9%	27 8%	35 8%	29 7%	44 9%	46 7%	37 8%	24 9%	13 7%	11 7%	17 8%
	(4)	41 2%	7 2%	7 2%	8 2%	6 2%	10 2%	8 2%	12 2%	11 2%	11 2%	9 3%	5 3%	5 3%	8 4%
	(3)	34 2%	4 1%	6 1%	6 2%	4 1%	7 2%	6 1%	7 1%	10 2%	6 1%	4 1%	3 2%	3 2%	6 3%
	(2)	13 1%	- -	2 *	1 *	- -	1 *	1 *	3 1%	4 1%	1 *	- -	- -	- -	- -
	(1)	10 *	- -	1 *	- -	2 1%	1 *	- -	3 1%	1 *	1 *	1 *	- -	- -	- -
Not important at all	(0)	36 2%	1 *	4 1%	3 1%	7 2%	6 1%	3 1%	6 1%	6 1%	7 1%	5 2%	1 1%	1 1%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	890 40%	123 41%	179 44%	153 42%	147 41%	172 41%	175 44%	203 41%	256 41%	211 43%	114 41%	72 41%	63 41%	67 33%
NET: 7-10	1185 54%	168 56%	232 57%	203 56%	194 54%	231 56%	230 57%	275 56%	338 55%	276 57%	155 55%	99 57%	88 57%	95 47%
NET: 4-7	651 30%	101 34%	124 31%	119 33%	107 30%	131 31%	123 31%	165 34%	186 30%	142 29%	94 34%	63 36%	55 36%	75 37%
NET: 4-6	356 16%	56 19%	71 17%	69 19%	60 17%	72 17%	68 17%	93 19%	104 17%	77 16%	53 19%	36 21%	30 19%	47 23%
NET: 0-3	93 4%	5 2%	13 3%	10 3%	13 4%	15 4%	10 2%	19 4%	21 3%	15 3%	10 4%	4 2%	4 3%	8 4%
Not applicable	566 26%	71 24%	90 22%	83 23%	90 25%	98 24%	94 23%	103 21%	155 25%	119 24%	62 22%	35 20%	32 21%	53 26%
Mean	7.30	7.46	7.43	7.37	7.32	7.31	7.45	7.26	7.38	7.43	7.22	7.28	7.33	6.97
Standard deviation	2.15	1.78	2.00	1.95	2.14	2.07	1.87	2.09	2.01	2.05	2.11	1.79	1.88	2.01
Standard error	0.05	0.12	0.11	0.12	0.13	0.12	0.11	0.11	0.09	0.11	0.14	0.15	0.17	0.16

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	257 12%	104 14%	43 13%	39 15%	26 9%	14 15%	15 12%	53 13%	47 11%	7 8%	17 16%	9 20%	26 11%	21 10%	4 14%	15 16%	33 22%	44 14%	33 13%	37 16%
	(9)	198 9%	74 10%	28 8%	26 10%	28 10%	4 4%	12 10%	26 6%	30 7%	10 12%	9 9%	3 7%	11 5%	23 11%	2 7%	8 8%	16 11%	26 8%	24 9%	31 13%
	(8)	435 20%	152 20%	77 22%	63 25%	47 17%	16 17%	24 19%	69 17%	79 19%	19 22%	23 22%	10 22%	50 21%	48 23%	3 10%	23 24%	29 20%	55 17%	49 19%	35 15%
	(7)	295 13%	103 13%	63 18%	41 16%	40 14%	14 15%	20 16%	51 12%	49 12%	11 13%	10 10%	3 7%	21 9%	36 17%	8 28%	12 13%	23 16%	27 8%	25 10%	33 14%
	(6)	152 7%	52 7%	27 8%	17 7%	24 8%	8 9%	12 10%	28 7%	29 7%	5 6%	7 7%	3 7%	16 7%	9 4%	4 14%	5 5%	8 5%	14 4%	17 7%	16 7%
	(5)	163 7%	52 7%	23 7%	16 6%	22 8%	4 4%	7 6%	36 9%	30 7%	8 9%	8 8%	3 7%	16 7%	14 7%	3 10%	11 12%	12 8%	21 7%	19 7%	17 7%
	(4)	41 2%	14 2%	4 1%	6 2%	12 4%	- -	7 6%	9 2%	5 1%	3 3%	1 1%	- -	5 2%	7 3%	1 3%	1 1%	4 3%	6 2%	4 2%	6 3%
	(3)	34 2%	8 1%	3 1%	2 1%	6 2%	3 3%	1 1%	10 2%	8 2%	- -	1 1%	- -	- -	1 *	- -	3 3%	2 1%	2 1%	3 1%	5 2%
	(2)	13 1%	2 *	3 1%	- -	1 *	- -	1 1%	4 1%	3 1%	- -	2 2%	- -	1 *	3 1%	- -	1 1%	2 1%	5 2%	2 1%	- -
	(1)	10 *	3 *	1 *	1 *	4 1%	1 1%	1 1%	5 1%	1 *	- -	- -	- -	- -	2 1%	- -	1 1%	2 1%	- -	1 *	1 *
Not important at all	(0)	36 2%	12 2%	4 1%	2 1%	3 1%	1 1%	- -	12 3%	13 3%	3 3%	- -	- -	4 2%	- -	- -	1 1%	2 1%	10 3%	1 *	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	890 40%	330 43%	148 43%	128 51%	101 36%	34 36%	51 41%	148 36%	156 38%	36 42%	49 47%	22 49%	87 36%	92 44%	9 31%	46 48%	78 53%	125 39%	106 41%	103 43%
NET: 7-10	1185 54%	433 57%	211 61%	169 67%	141 50%	48 51%	71 57%	199 49%	205 50%	47 55%	59 57%	25 56%	108 45%	128 62%	17 59%	58 61%	101 68%	152 47%	131 50%	136 57%
NET: 4-7	651 30%	221 29%	117 34%	80 32%	98 35%	26 28%	46 37%	124 30%	113 27%	27 31%	26 25%	9 20%	58 24%	66 32%	16 55%	29 31%	47 32%	68 21%	65 25%	72 30%
NET: 4-6	356 16%	118 15%	54 16%	39 15%	58 20%	12 13%	26 21%	73 18%	64 15%	16 19%	16 15%	6 13%	37 15%	30 14%	8 28%	17 18%	24 16%	41 13%	40 15%	39 16%
NET: 0-3	93 4%	25 3%	11 3%	5 2%	14 5%	5 5%	3 2%	31 8%	25 6%	3 3%	3 3%	- -	5 2%	6 3%	- -	6 6%	8 5%	17 5%	7 3%	7 3%
Not applicable	566 26%	188 25%	68 20%	40 16%	71 25%	29 31%	24 19%	107 26%	119 29%	20 23%	26 25%	14 31%	89 37%	44 21%	4 14%	14 15%	15 10%	111 35%	82 32%	56 24%
Mean	7.30	7.47	7.42	7.64	7.01	7.38	7.31	6.93	7.11	7.14	7.67	8.10	7.36	7.41	7.24	7.30	7.54	7.30	7.53	7.59
Standard deviation	2.15	2.09	1.94	1.86	2.20	2.18	1.95	2.53	2.40	2.26	1.95	1.64	2.10	1.91	1.71	2.23	2.29	2.53	1.99	2.01
Standard error	0.05	0.09	0.12	0.13	0.15	0.27	0.20	0.15	0.14	0.28	0.22	0.29	0.17	0.15	0.34	0.25	0.20	0.17	0.15	0.15



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	257 12%	238 11%	10 20%	197 11%	44 15%
	(9)	198 9%	187 9%	5 10%	161 9%	25 8%
	(8)	435 20%	415 20%	11 22%	362 20%	55 19%
	(7)	295 13%	282 13%	4 8%	242 14%	31 10%
	(6)	152 7%	145 7%	6 12%	132 7%	14 5%
	(5)	163 7%	160 8%	2 4%	141 8%	16 5%
	(4)	41 2%	38 2%	1 2%	34 2%	5 2%
	(3)	34 2%	32 2%	1 2%	27 2%	2 1%
	(2)	13 1%	12 1%	1 2%	11 1%	2 1%
	(1)	10 *	9 *	1 2%	9 1%	1 *
Not important at all	(0)	36 2%	34 2%	1 2%	33 2%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 49

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of staff**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	890 40%	840 40%	26 52%	720 41%	124 42%
NET: 7-10	1185 54%	1122 54%	30 60%	962 54%	155 52%
NET: 4-7	651 30%	625 30%	13 26%	549 31%	66 22%
NET: 4-6	356 16%	343 16%	9 18%	307 17%	35 12%
NET: 0-3	93 4%	87 4%	4 8%	80 5%	7 2%
Not applicable	566 26%	542 26%	7 14%	422 24%	99 33%
Mean	7.30	7.29	7.37	7.23	7.70
Standard deviation	2.15	2.14	2.51	2.17	2.01
Standard error	0.05	0.05	0.38	0.06	0.14

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	342 16%	86 17%	57 16%	75 15%	104 14%	60 15%	12 11%	21 13%	11 12%	39 18%	46 19%	38 19%	42 18%	68 18%	51 12%	16 9%	42 13%	183 17%	27 15%	46 13%	12 17%	36 12%	22 15%	15 20%
	(9)	257 12%	56 11%	46 13%	52 10%	97 13%	51 13%	17 16%	16 10%	13 14%	18 8%	40 16%	27 14%	28 12%	49 13%	46 11%	21 12%	28 9%	129 12%	22 12%	40 12%	6 8%	35 12%	17 11%	8 11%
	(8)	472 21%	96 19%	80 22%	106 21%	176 23%	89 22%	25 23%	35 22%	27 30%	47 22%	50 20%	37 19%	43 19%	74 19%	104 24%	49 27%	68 21%	228 21%	35 19%	81 23%	19 26%	59 20%	32 21%	16 21%
	(7)	264 12%	52 10%	37 10%	68 13%	101 13%	54 14%	15 14%	22 14%	10 11%	30 14%	36 15%	21 11%	21 9%	56 15%	45 10%	16 9%	39 12%	126 12%	27 15%	43 12%	10 14%	32 11%	16 11%	9 12%
	(6)	156 7%	25 5%	22 6%	46 9%	58 8%	25 6%	10 9%	17 11%	6 7%	18 8%	17 7%	10 5%	22 10%	27 7%	27 6%	12 7%	23 7%	76 7%	7 4%	23 7%	5 7%	29 10%	10 7%	5 7%
	(5)	197 9%	54 11%	27 8%	48 9%	64 9%	35 9%	9 8%	16 10%	4 4%	24 11%	16 7%	15 8%	23 10%	37 10%	42 10%	13 7%	27 8%	102 9%	20 11%	26 8%	6 8%	28 10%	11 7%	4 5%
	(4)	63 3%	11 2%	6 2%	12 2%	34 5%	11 3%	7 7%	9 6%	7 8%	7 3%	4 2%	9 5%	10 4%	8 2%	10 2%	7 4%	8 2%	34 3%	6 3%	6 2%	3 4%	9 3%	3 2%	2 3%
	(3)	48 2%	7 1%	4 1%	12 2%	25 3%	16 4%	2 2%	4 3%	3 3%	4 2%	6 2%	6 3%	4 2%	8 2%	8 2%	2 1%	10 3%	29 3%	3 2%	7 2%	- -	5 2%	3 2%	1 1%
	(2)	42 2%	6 1%	10 3%	10 2%	16 2%	10 3%	1 1%	3 2%	2 2%	4 2%	3 1%	5 3%	3 1%	5 1%	10 2%	3 2%	9 3%	18 2%	6 3%	6 2%	2 3%	8 3%	2 1%	- -
	(1)	18 1%	7 1%	2 1%	4 1%	5 1%	3 1%	1 1%	1 1%	- -	1 *	2 1%	1 1%	4 2%	3 1%	3 1%	1 1%	3 1%	9 1%	1 1%	1 *	1 1%	3 1%	2 1%	1 1%
Not important at all	(0)	37 2%	11 2%	9 3%	10 2%	7 1%	5 1%	1 1%	- -	1 1%	3 1%	2 1%	4 2%	4 2%	4 1%	9 2%	5 3%	6 2%	16 1%	4 2%	9 3%	1 1%	4 1%	3 2%	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1071 49%	238 47%	183 51%	233 46%	377 50%	200 50%	54 50%	72 46%	51 57%	104 49%	136 56%	102 52%	113 49%	191 50%	201 47%	86 48%	138 43%	540 50%	84 45%	167 48%	37 51%	130 44%	71 47%	39 52%
NET: 7-10	1335 61%	290 57%	220 61%	301 59%	478 64%	254 64%	69 64%	94 60%	61 68%	134 63%	172 70%	123 63%	134 58%	247 65%	246 57%	102 56%	177 55%	666 62%	111 60%	210 61%	47 65%	162 55%	87 58%	48 64%
NET: 4-7	680 31%	142 28%	92 26%	174 34%	257 34%	125 31%	41 38%	64 41%	27 30%	79 37%	73 30%	55 28%	76 33%	128 34%	124 29%	48 27%	97 30%	338 31%	60 32%	98 28%	24 33%	98 33%	40 27%	20 27%
NET: 4-6	416 19%	90 18%	55 15%	106 21%	156 21%	71 18%	26 24%	42 27%	17 19%	49 23%	37 15%	34 17%	55 24%	72 19%	79 18%	32 18%	58 18%	212 20%	33 18%	55 16%	14 19%	66 22%	24 16%	11 15%
NET: 0-3	145 7%	31 6%	25 7%	36 7%	53 7%	34 9%	5 5%	8 5%	6 7%	12 6%	13 5%	16 8%	15 7%	20 5%	30 7%	11 6%	28 9%	72 7%	14 8%	23 7%	4 6%	20 7%	10 7%	2 3%
Not applicable	304 14%	99 19%	60 17%	65 13%	65 9%	39 10%	7 7%	13 8%	6 7%	19 9%	23 9%	23 12%	26 11%	42 11%	74 17%	36 20%	61 19%	124 12%	27 15%	57 17%	7 10%	46 16%	29 19%	14 19%
Mean	7.27	7.30	7.36	7.15	7.20	7.21	7.20	7.12	7.26	7.26	7.64	7.32	7.22	7.44	7.13	7.11	7.02	7.30	7.12	7.27	7.28	7.08	7.30	7.79
Standard deviation	2.32	2.44	2.42	2.33	2.23	2.33	2.13	2.09	2.21	2.25	2.12	2.50	2.44	2.19	2.35	2.34	2.43	2.32	2.44	2.33	2.29	2.32	2.39	1.98
Standard error	0.05	0.12	0.14	0.11	0.09	0.12	0.21	0.17	0.24	0.16	0.14	0.19	0.17	0.12	0.12	0.19	0.15	0.08	0.19	0.14	0.28	0.15	0.22	0.25

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	342 16%	59 20%	77 19%	67 18%	61 17%	72 17%	64 16%	77 16%	94 15%	73 15%	46 16%	23 13%	22 14%	23 11%
	(9)	257 12%	38 13%	51 13%	47 13%	46 13%	51 12%	48 12%	65 13%	74 12%	49 10%	34 12%	26 15%	21 14%	31 15%
	(8)	472 21%	66 22%	93 23%	86 24%	80 22%	101 24%	86 21%	117 24%	134 22%	109 22%	67 24%	45 26%	38 25%	42 21%
	(7)	264 12%	38 13%	56 14%	50 14%	43 12%	59 14%	52 13%	65 13%	79 13%	57 12%	39 14%	24 14%	22 14%	25 12%
	(6)	156 7%	20 7%	32 8%	23 6%	22 6%	25 6%	31 8%	36 7%	48 8%	38 8%	23 8%	14 8%	11 7%	17 8%
	(5)	197 9%	20 7%	26 6%	23 6%	27 8%	38 9%	40 10%	37 8%	47 8%	43 9%	19 7%	14 8%	12 8%	23 11%
	(4)	63 3%	6 2%	7 2%	11 3%	10 3%	11 3%	9 2%	14 3%	13 2%	16 3%	10 4%	4 2%	6 4%	8 4%
	(3)	48 2%	10 3%	9 2%	9 2%	10 3%	13 3%	10 2%	11 2%	13 2%	10 2%	8 3%	4 2%	5 3%	9 4%
	(2)	42 2%	5 2%	7 2%	4 1%	6 2%	5 1%	7 2%	8 2%	11 2%	5 1%	3 1%	3 2%	1 1%	2 1%
	(1)	18 1%	- -	2 *	2 1%	1 *	- -	2 *	3 1%	4 1%	4 1%	1 *	- -	- -	2 1%
Not important at all	(0)	37 2%	6 2%	7 2%	7 2%	11 3%	6 1%	8 2%	9 2%	13 2%	10 2%	4 1%	4 2%	3 2%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1071 49%	163 54%	221 54%	200 55%	187 52%	224 54%	198 49%	259 53%	302 49%	231 47%	147 53%	94 54%	81 53%	96 47%
NET: 7-10	1335 61%	201 67%	277 68%	250 68%	230 64%	283 68%	250 62%	324 66%	381 62%	288 59%	186 66%	118 68%	103 67%	121 60%
NET: 4-7	680 31%	84 28%	121 30%	107 29%	102 29%	133 32%	132 33%	152 31%	187 30%	154 32%	91 33%	56 32%	51 33%	73 36%
NET: 4-6	416 19%	46 15%	65 16%	57 16%	59 17%	74 18%	80 20%	87 18%	108 17%	97 20%	52 19%	32 18%	29 19%	48 24%
NET: 0-3	145 7%	21 7%	25 6%	22 6%	28 8%	24 6%	27 7%	31 6%	41 7%	29 6%	16 6%	11 6%	9 6%	15 7%
Not applicable	304 14%	32 11%	39 10%	36 10%	40 11%	35 8%	45 11%	48 10%	88 14%	73 15%	26 9%	13 7%	13 8%	19 9%
Mean	7.27	7.50	7.51	7.49	7.30	7.44	7.26	7.36	7.30	7.23	7.40	7.33	7.33	7.08
Standard deviation	2.32	2.30	2.23	2.26	2.44	2.17	2.31	2.26	2.32	2.31	2.18	2.21	2.19	2.24
Standard error	0.05	0.14	0.12	0.12	0.14	0.11	0.12	0.11	0.10	0.11	0.14	0.17	0.18	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	342 16%	124 16%	66 19%	56 22%	43 15%	14 15%	21 17%	69 17%	56 14%	10 12%	14 13%	13 29%	31 13%	28 13%	3 10%	17 18%	31 21%	52 16%	43 17%	38 16%
	(9)	257 12%	98 13%	43 13%	36 14%	34 12%	15 16%	19 15%	33 8%	41 10%	8 9%	13 13%	5 11%	20 8%	35 17%	7 24%	15 16%	22 15%	31 10%	30 12%	39 16%
	(8)	472 21%	165 22%	83 24%	63 25%	55 19%	16 17%	34 27%	79 19%	79 19%	21 24%	24 23%	7 16%	45 19%	49 24%	10 34%	19 20%	38 26%	64 20%	60 23%	48 20%
	(7)	264 12%	99 13%	47 14%	25 10%	50 18%	11 12%	16 13%	47 11%	43 10%	9 10%	4 4%	4 9%	28 12%	27 13%	4 14%	10 11%	20 14%	35 11%	22 8%	31 13%
	(6)	156 7%	63 8%	20 6%	16 6%	17 6%	9 10%	8 6%	32 8%	33 8%	9 10%	7 7%	2 4%	26 11%	12 6%	1 3%	9 9%	11 7%	18 6%	21 8%	14 6%
	(5)	197 9%	63 8%	25 7%	22 9%	24 8%	7 7%	7 6%	34 8%	41 10%	7 8%	16 15%	4 9%	25 10%	16 8%	2 7%	5 5%	8 5%	29 9%	26 10%	24 10%
	(4)	63 3%	20 3%	6 2%	6 2%	12 4%	- -	5 4%	7 2%	14 3%	3 3%	3 3%	1 2%	9 4%	6 3%	- -	2 2%	2 1%	11 3%	8 3%	5 2%
	(3)	48 2%	17 2%	10 3%	7 3%	6 2%	4 4%	1 1%	20 5%	9 2%	6 7%	3 3%	- -	3 1%	1 *	1 3%	3 3%	1 1%	5 2%	7 3%	1 *
	(2)	42 2%	8 1%	9 3%	4 2%	6 2%	2 2%	3 2%	11 3%	3 1%	- -	2 2%	- -	5 2%	3 1%	1 3%	1 1%	1 1%	6 2%	6 2%	7 3%
	(1)	18 1%	5 1%	4 1%	2 1%	4 1%	2 2%	1 1%	4 1%	4 1%	2 2%	4 4%	1 2%	3 1%	3 1%	- -	1 1%	1 1%	5 2%	2 1%	1 *
Not important at all	(0)	37 2%	11 1%	6 2%	2 1%	3 1%	1 1%	- -	5 1%	12 3%	2 2%	4 4%	- -	4 2%	3 1%	- -	1 1%	2 1%	8 2%	4 2%	3 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serva- tion/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1071 49%	387 51%	192 56%	155 61%	132 46%	45 48%	74 60%	181 44%	176 43%	39 45%	51 49%	25 56%	96 40%	112 54%	20 69%	51 54%	91 61%	147 46%	133 51%	125 53%
NET: 7-10	1335 61%	486 64%	239 69%	180 71%	182 64%	56 60%	90 73%	228 56%	219 53%	48 56%	55 53%	29 64%	124 52%	139 67%	24 83%	61 64%	111 75%	182 57%	155 60%	156 66%
NET: 4-7	680 31%	245 32%	98 28%	69 27%	103 36%	27 29%	36 29%	120 29%	131 32%	28 33%	30 29%	11 24%	88 37%	61 29%	7 24%	26 27%	41 28%	93 29%	77 30%	74 31%
NET: 4-6	416 19%	146 19%	51 15%	44 17%	53 19%	16 17%	20 16%	73 18%	88 21%	19 22%	26 25%	7 16%	60 25%	34 16%	3 10%	16 17%	21 14%	58 18%	55 21%	43 18%
NET: 0-3	145 7%	41 5%	29 8%	15 6%	19 7%	9 10%	5 4%	40 10%	28 7%	10 12%	13 13%	1 2%	15 6%	10 5%	2 7%	6 6%	5 3%	24 7%	19 7%	12 5%
Not applicable	304 14%	91 12%	25 7%	14 6%	30 11%	13 14%	9 7%	69 17%	78 19%	9 10%	10 10%	8 18%	40 17%	25 12%	- -	12 13%	11 7%	57 18%	31 12%	27 11%
Mean	7.27	7.40	7.40	7.63	7.20	7.25	7.63	7.11	7.04	6.81	6.68	8.00	6.96	7.45	7.66	7.54	7.82	7.14	7.24	7.46
Standard deviation	2.32	2.20	2.38	2.20	2.29	2.42	2.01	2.45	2.46	2.49	2.80	2.17	2.34	2.20	1.91	2.24	2.01	2.53	2.37	2.22
Standard error	0.05	0.08	0.13	0.14	0.14	0.27	0.19	0.13	0.13	0.28	0.29	0.36	0.17	0.16	0.36	0.25	0.17	0.16	0.16	0.15



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	342 16%	321 15%	7 14%	268 15%	54 18%
	(9)	257 12%	239 11%	14 28%	206 12%	38 13%
	(8)	472 21%	456 22%	8 16%	399 23%	50 17%
	(7)	264 12%	254 12%	4 8%	215 12%	30 10%
	(6)	156 7%	150 7%	3 6%	133 8%	14 5%
	(5)	197 9%	189 9%	3 6%	155 9%	30 10%
	(4)	63 3%	62 3%	1 2%	56 3%	4 1%
	(3)	48 2%	45 2%	1 2%	36 2%	6 2%
	(2)	42 2%	42 2%	- -	39 2%	2 1%
	(1)	18 1%	16 1%	1 2%	15 1%	1 *
Not important at all	(0)	37 2%	35 2%	- -	32 2%	4 1%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 50

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Views of beneficiaries**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1071	1016	29	873	142
	49%	49%	58%	49%	48%
NET: 7-10	1335	1270	33	1088	172
	61%	61%	66%	61%	58%
NET: 4-7	680	655	11	559	78
	31%	31%	22%	32%	26%
NET: 4-6	416	401	7	344	48
	19%	19%	14%	19%	16%
NET: 0-3	145	138	2	122	13
	7%	7%	4%	7%	4%
Not applicable	304	285	8	217	63
	14%	14%	16%	12%	21%
Mean	7.27	7.25	7.83	7.23	7.58
Standard deviation	2.32	2.32	2.06	2.34	2.24
Standard error	0.05	0.05	0.32	0.06	0.15

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	171 8%	47 9%	28 8%	38 7%	48 6%	23 6%	6 6%	14 9%	5 6%	29 14%	18 7%	17 9%	18 8%	34 9%	32 7%	7 4%	16 5%	87 8%	20 11%	18 5%	5 7%	23 8%	9 6%	8 11%
	(9)	166 8%	33 6%	28 8%	46 9%	55 7%	34 9%	10 9%	9 6%	2 2%	23 11%	20 8%	17 9%	18 8%	23 6%	26 6%	10 6%	29 9%	97 9%	10 5%	18 5%	3 4%	19 6%	12 8%	7 9%
	(8)	412 19%	87 17%	57 16%	94 19%	158 21%	78 20%	22 21%	34 22%	24 27%	40 19%	50 20%	41 21%	52 23%	74 19%	81 19%	24 13%	50 15%	209 19%	33 18%	52 15%	16 22%	63 21%	20 13%	18 24%
	(7)	391 18%	70 14%	58 16%	87 17%	164 22%	84 21%	22 21%	32 20%	26 29%	24 11%	44 18%	35 18%	38 17%	75 20%	79 18%	37 20%	59 18%	186 17%	30 16%	69 20%	13 18%	54 18%	28 19%	10 13%
	(6)	255 12%	55 11%	47 13%	57 11%	91 12%	50 13%	15 14%	18 11%	8 9%	20 9%	32 13%	22 11%	32 14%	43 11%	49 11%	24 13%	33 10%	113 11%	26 14%	38 11%	15 21%	36 12%	23 15%	4 5%
	(5)	421 19%	112 22%	62 17%	101 20%	128 17%	65 16%	17 16%	29 18%	17 19%	46 21%	39 16%	27 14%	43 19%	74 19%	88 21%	31 17%	73 23%	194 18%	32 17%	87 25%	13 18%	49 17%	32 21%	12 16%
	(4)	82 4%	18 4%	15 4%	17 3%	32 4%	15 4%	5 5%	10 6%	2 2%	7 3%	6 2%	9 5%	9 4%	19 5%	9 2%	13 7%	10 3%	36 3%	10 5%	14 4%	3 4%	10 3%	7 5%	2 3%
	(3)	71 3%	12 2%	11 3%	20 4%	28 4%	15 4%	5 5%	6 4%	2 2%	7 3%	6 2%	5 3%	3 1%	9 2%	15 3%	12 7%	14 4%	37 3%	6 3%	13 4%	1 1%	8 3%	4 3%	2 3%
	(2)	45 2%	14 3%	12 3%	5 1%	14 2%	9 2%	1 2%	3 2%	1 1%	2 1%	5 2%	3 2%	5 2%	5 1%	10 2%	7 4%	8 2%	20 2%	4 2%	8 2%	1 1%	8 3%	2 1%	2 3%
	(1)	38 2%	7 1%	8 2%	9 2%	14 2%	10 3%	1 1%	1 1%	2 2%	1 *	5 2%	4 2%	2 1%	9 2%	4 1%	2 1%	11 3%	16 1%	7 4%	7 2%	1 1%	5 2%	2 1%	-
Not important at all	(0)	44 2%	17 3%	7 2%	13 3%	7 1%	4 1%	2 2%	-	1 1%	2 1%	6 2%	5 3%	2 1%	4 1%	12 3%	2 1%	11 3%	19 2%	-	15 4%	-	5 2%	3 2%	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	749 34%	167 33%	113 31%	178 35%	261 35%	135 34%	38 36%	57 36%	31 34%	92 43%	88 36%	75 38%	88 38%	131 34%	139 32%	41 23%	95 29%	393 37%	63 34%	88 26%	24 33%	105 36%	41 27%	33 44%
NET: 7-10	1140 52%	237 46%	171 48%	265 52%	425 57%	219 55%	60 56%	89 57%	57 63%	116 54%	132 54%	110 56%	126 55%	206 54%	218 51%	78 43%	154 48%	579 54%	93 50%	157 46%	37 51%	159 54%	69 46%	43 57%
NET: 4-7	1149 52%	255 50%	182 51%	262 52%	415 55%	214 54%	59 55%	89 57%	53 59%	97 45%	121 49%	93 47%	122 53%	211 55%	225 52%	105 58%	175 54%	529 49%	98 53%	208 60%	44 61%	149 51%	90 60%	28 37%
NET: 4-6	758 34%	185 36%	124 34%	175 34%	251 33%	130 33%	37 35%	57 36%	27 30%	73 34%	77 31%	58 30%	84 37%	136 36%	146 34%	68 38%	116 36%	343 32%	68 37%	139 40%	31 43%	95 32%	62 41%	18 24%
NET: 0-3	198 9%	50 10%	38 11%	47 9%	63 8%	38 10%	9 8%	10 6%	6 7%	12 6%	22 9%	17 9%	12 5%	27 7%	41 10%	23 13%	44 14%	92 9%	17 9%	43 12%	3 4%	26 9%	11 7%	6 8%
Not applicable	104 5%	38 7%	27 8%	21 4%	13 2%	11 3%	1 1%	1 1%	- -	13 6%	14 6%	11 6%	8 3%	12 3%	24 6%	12 7%	10 3%	60 6%	7 4%	6 2%	1 1%	14 5%	8 5%	8 11%
Mean	6.46	6.33	6.34	6.47	6.53	6.48	6.54	6.63	6.59	6.91	6.55	6.62	6.70	6.54	6.40	6.00	6.07	6.58	6.48	5.96	6.61	6.53	6.32	6.85
Standard deviation	2.24	2.40	2.34	2.27	2.08	2.15	2.09	1.98	1.94	2.18	2.27	2.32	2.01	2.15	2.24	2.13	2.41	2.23	2.25	2.33	1.82	2.21	2.12	2.36
Standard error	0.05	0.11	0.13	0.10	0.08	0.11	0.20	0.16	0.20	0.15	0.15	0.17	0.14	0.11	0.11	0.16	0.14	0.07	0.17	0.13	0.22	0.13	0.18	0.29

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	171 8%	26 9%	42 10%	29 8%	34 10%	38 9%	27 7%	37 8%	53 9%	40 8%	21 8%	14 8%	12 8%	20 10%
	(9)	166 8%	27 9%	29 7%	30 8%	31 9%	31 7%	34 8%	44 9%	46 7%	42 9%	25 9%	18 10%	15 10%	14 7%
	(8)	412 19%	58 19%	78 19%	76 21%	67 19%	78 19%	75 19%	100 20%	114 18%	84 17%	46 16%	35 20%	26 17%	33 16%
	(7)	391 18%	60 20%	82 20%	68 19%	66 18%	78 19%	80 20%	105 21%	109 18%	90 18%	62 22%	37 21%	36 23%	43 21%
	(6)	255 12%	29 10%	40 10%	37 10%	40 11%	48 12%	46 11%	51 10%	71 11%	57 12%	31 11%	17 10%	19 12%	20 10%
	(5)	421 19%	51 17%	66 16%	70 19%	63 18%	80 19%	76 19%	72 15%	119 19%	91 19%	41 15%	30 17%	26 17%	37 18%
	(4)	82 4%	14 5%	16 4%	14 4%	14 4%	16 4%	20 5%	21 4%	22 4%	25 5%	16 6%	8 5%	8 5%	10 5%
	(3)	71 3%	8 3%	13 3%	13 4%	8 2%	13 3%	11 3%	11 2%	21 3%	15 3%	10 4%	4 2%	3 2%	4 2%
	(2)	45 2%	5 2%	6 1%	5 1%	6 2%	7 2%	6 1%	8 2%	13 2%	8 2%	4 1%	2 1%	2 1%	3 1%
	(1)	38 2%	4 1%	6 1%	3 1%	6 2%	6 1%	5 1%	9 2%	7 1%	11 2%	7 3%	4 2%	3 2%	5 2%
Not important at all	(0)	44 2%	10 3%	11 3%	8 2%	6 2%	6 1%	12 3%	10 2%	10 2%	9 2%	6 2%	3 2%	2 1%	4 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	749 34%	111 37%	149 37%	135 37%	132 37%	147 35%	136 34%	181 37%	213 34%	166 34%	92 33%	67 39%	53 34%	67 33%
NET: 7-10	1140 52%	171 57%	231 57%	203 56%	198 55%	225 54%	216 54%	286 58%	322 52%	256 53%	154 55%	104 60%	89 58%	110 54%
NET: 4-7	1149 52%	154 51%	204 50%	189 52%	183 51%	222 53%	222 55%	249 51%	321 52%	263 54%	150 54%	92 53%	89 58%	110 54%
NET: 4-6	758 34%	94 31%	122 30%	121 33%	117 33%	144 35%	142 35%	144 29%	212 34%	173 36%	88 31%	55 32%	53 34%	67 33%
NET: 0-3	198 9%	27 9%	36 9%	29 8%	26 7%	32 8%	34 8%	38 8%	51 8%	43 9%	27 10%	13 7%	10 6%	16 8%
Not applicable	104 5%	8 3%	17 4%	12 3%	16 4%	15 4%	10 2%	22 4%	33 5%	15 3%	11 4%	2 1%	2 1%	10 5%
Mean	6.46	6.54	6.61	6.58	6.66	6.58	6.43	6.64	6.54	6.46	6.46	6.66	6.63	6.52
Standard deviation	2.24	2.33	2.31	2.18	2.21	2.17	2.23	2.20	2.19	2.26	2.29	2.20	2.11	2.28
Standard error	0.05	0.14	0.12	0.12	0.12	0.11	0.11	0.10	0.09	0.10	0.14	0.17	0.17	0.16

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	171 8%	72 9%	32 9%	24 9%	24 8%	10 11%	10 8%	31 8%	34 8%	4 5%	12 12%	8 18%	19 8%	16 8%	1 3%	9 9%	18 12%	29 9%	28 11%	16 7%
	(9)	166 8%	66 9%	28 8%	18 7%	19 7%	9 10%	13 10%	33 8%	28 7%	7 8%	6 6%	- -	15 6%	21 10%	6 21%	10 11%	13 9%	17 5%	17 7%	24 10%
	(8)	412 19%	137 18%	60 17%	55 22%	49 17%	11 12%	26 21%	74 18%	66 16%	14 16%	20 19%	9 20%	54 23%	44 21%	5 17%	20 21%	28 19%	59 18%	48 18%	44 18%
	(7)	391 18%	139 18%	68 20%	43 17%	61 21%	17 18%	26 21%	72 18%	72 17%	22 26%	11 11%	9 20%	35 15%	39 19%	6 21%	17 18%	28 19%	47 15%	32 12%	46 19%
	(6)	255 12%	86 11%	33 10%	26 10%	20 7%	4 4%	10 8%	39 10%	52 13%	10 12%	12 12%	5 11%	29 12%	21 10%	2 7%	7 7%	14 9%	37 12%	25 10%	27 11%
	(5)	421 19%	140 18%	64 19%	53 21%	62 22%	17 18%	23 19%	58 14%	86 21%	12 14%	24 23%	6 13%	50 21%	38 18%	6 21%	12 13%	27 18%	71 22%	56 22%	42 18%
	(4)	82 4%	30 4%	17 5%	10 4%	12 4%	6 6%	6 5%	15 4%	17 4%	4 5%	3 3%	- -	13 5%	9 4%	1 3%	6 6%	8 5%	10 3%	13 5%	9 4%
	(3)	71 3%	17 2%	9 3%	6 2%	8 3%	5 5%	2 2%	18 4%	14 3%	3 3%	3 3%	- -	3 1%	5 2%	1 3%	4 4%	3 2%	7 2%	8 3%	9 4%
	(2)	45 2%	18 2%	8 2%	3 1%	3 1%	- -	1 1%	9 2%	7 2%	- -	4 4%	- -	3 1%	4 2%	- -	- -	1 1%	11 3%	4 2%	5 2%
	(1)	38 2%	7 1%	8 2%	6 2%	8 3%	3 3%	2 2%	13 3%	7 2%	3 3%	3 3%	1 2%	5 2%	4 2%	- -	4 4%	3 2%	6 2%	6 2%	2 1%
Not important at all	(0)	44 2%	17 2%	4 1%	3 1%	4 1%	3 3%	2 2%	12 3%	13 3%	3 3%	2 2%	1 2%	5 2%	3 1%	1 3%	2 2%	2 1%	13 4%	4 2%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	749 34%	275 36%	120 35%	97 38%	92 32%	30 32%	49 40%	138 34%	128 31%	25 29%	38 37%	17 38%	88 37%	81 39%	12 41%	39 41%	59 40%	105 33%	93 36%	84 35%
NET: 7-10	1140 52%	414 54%	188 55%	140 55%	153 54%	47 50%	75 60%	210 51%	200 48%	47 55%	49 47%	26 58%	123 51%	120 58%	18 62%	56 59%	87 59%	152 47%	125 48%	130 55%
NET: 4-7	1149 52%	395 52%	182 53%	132 52%	155 55%	44 47%	65 52%	184 45%	227 55%	48 56%	50 48%	20 44%	127 53%	107 51%	15 52%	42 44%	77 52%	165 51%	126 48%	124 52%
NET: 4-6	758 34%	256 34%	114 33%	89 35%	94 33%	27 29%	39 31%	112 27%	155 38%	26 30%	39 38%	11 24%	92 38%	68 33%	9 31%	25 26%	49 33%	118 37%	94 36%	78 33%
NET: 0-3	198 9%	59 8%	29 8%	18 7%	23 8%	11 12%	7 6%	52 13%	41 10%	9 10%	12 12%	2 4%	16 7%	16 8%	2 7%	10 11%	9 6%	37 12%	22 8%	21 9%
Not applicable	104 5%	35 5%	13 4%	6 2%	14 5%	9 10%	3 2%	36 9%	17 4%	4 5%	4 4%	6 13%	8 3%	4 2%	- -	4 4%	3 2%	14 4%	19 7%	9 4%
Mean	6.46	6.60	6.54	6.62	6.47	6.34	6.74	6.34	6.31	6.30	6.35	7.08	6.48	6.63	6.72	6.60	6.77	6.22	6.48	6.54
Standard deviation	2.24	2.24	2.24	2.18	2.22	2.58	2.13	2.48	2.32	2.32	2.46	2.26	2.20	2.19	2.20	2.45	2.22	2.46	2.33	2.19
Standard error	0.05	0.08	0.12	0.14	0.14	0.28	0.19	0.13	0.12	0.26	0.25	0.36	0.15	0.15	0.41	0.26	0.18	0.14	0.15	0.14



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	171 8%	158 8%	7 14%	122 7%	38 13%
	(9)	166 8%	157 7%	4 8%	126 7%	31 10%
	(8)	412 19%	391 19%	12 24%	326 18%	60 20%
	(7)	391 18%	377 18%	4 8%	316 18%	48 16%
	(6)	255 12%	244 12%	6 12%	218 12%	26 9%
	(5)	421 19%	399 19%	11 22%	348 20%	52 18%
	(4)	82 4%	82 4%	- -	77 4%	4 1%
	(3)	71 3%	68 3%	2 4%	60 3%	6 2%
	(2)	45 2%	43 2%	1 2%	41 2%	- -
	(1)	38 2%	37 2%	1 2%	34 2%	3 1%
Not important at all	(0)	44 2%	41 2%	1 2%	34 2%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 51

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The Chair's view**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	749	706	23	574	129
	34%	34%	46%	32%	44%
NET: 7-10	1140	1083	27	890	177
	52%	52%	54%	50%	60%
NET: 4-7	1149	1102	21	959	130
	52%	53%	42%	54%	44%
NET: 4-6	758	725	17	643	82
	34%	35%	34%	36%	28%
NET: 0-3	198	189	5	169	14
	9%	9%	10%	10%	5%
Not applicable	104	97	1	69	23
	5%	5%	2%	4%	8%
Mean	6.46	6.45	6.73	6.36	7.06
Standard deviation	2.24	2.23	2.41	2.22	2.14
Standard error	0.05	0.05	0.34	0.05	0.13

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	132 6%	25 5%	13 4%	30 6%	59 8%	25 6%	7 7%	19 12%	8 9%	17 8%	16 7%	14 7%	14 6%	27 7%	23 5%	6 3%	15 5%	68 6%	15 8%	22 6%	4 6%	8 3%	5 3%	9 12%
	(9)	136 6%	21 4%	8 2%	27 5%	77 10%	31 8%	19 18%	12 8%	15 17%	14 7%	18 7%	15 8%	16 7%	29 8%	23 5%	7 4%	14 4%	76 7%	9 5%	26 8%	4 6%	13 4%	5 3%	3 4%
	(8)	324 15%	43 8%	29 8%	58 11%	187 25%	75 19%	28 26%	56 36%	28 31%	28 13%	41 17%	26 13%	41 18%	77 20%	55 13%	19 10%	37 11%	174 16%	25 14%	45 13%	12 17%	42 14%	15 10%	11 15%
	(7)	218 10%	28 5%	20 6%	43 8%	117 16%	53 13%	15 14%	27 17%	22 24%	17 8%	25 10%	23 12%	24 10%	39 10%	43 10%	11 6%	36 11%	115 11%	15 8%	35 10%	11 15%	23 8%	14 9%	3 4%
	(6)	128 6%	31 6%	17 5%	26 5%	50 7%	24 6%	10 9%	13 8%	3 3%	13 6%	21 9%	10 5%	19 8%	20 5%	24 6%	10 6%	11 3%	66 6%	12 6%	17 5%	10 14%	8 3%	12 8%	3 4%
	(5)	211 10%	49 10%	34 9%	54 11%	66 9%	38 10%	7 7%	14 9%	7 8%	32 15%	22 9%	17 9%	24 10%	28 7%	35 8%	14 8%	39 12%	111 10%	20 11%	29 8%	7 10%	25 9%	11 7%	6 8%
	(4)	38 2%	6 1%	1 *	12 2%	17 2%	9 2%	1 1%	6 4%	1 1%	2 1%	5 2%	4 2%	3 1%	7 2%	8 2%	4 2%	5 2%	24 2%	- *	5 1%	1 1%	6 2%	1 1%	1 1%
	(3)	36 2%	6 1%	10 3%	8 2%	10 1%	6 2%	2 2%	2 1%	- *	5 2%	3 1%	3 2%	5 2%	6 2%	5 1%	5 3%	4 1%	19 2%	6 3%	3 1%	3 4%	1 *	1 1%	3 4%
	(2)	27 1%	2 *	8 2%	7 1%	10 1%	6 2%	3 3%	1 1%	- *	1 *	3 1%	3 2%	3 1%	5 1%	5 1%	1 1%	6 2%	11 1%	3 2%	2 1%	3 4%	6 2%	- *	2 3%
	(1)	16 1%	3 1%	2 1%	5 1%	6 1%	6 2%	- *	- *	- *	2 1%	1 *	2 1%	3 1%	1 *	3 1%	- *	4 1%	5 *	4 2%	2 1%	- *	5 2%	- *	- *
Not important at all	(0)	66 3%	28 5%	14 4%	18 4%	5 1%	3 1%	2 2%	- *	- *	5 2%	3 1%	5 3%	1 *	17 4%	20 5%	9 5%	6 2%	25 2%	7 4%	12 3%	1 1%	12 4%	7 5%	2 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus-tee	Board or Management Committee Member	Chair	Vice chair	Trea-surer	Sec-retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	592 27%	89 17%	50 14%	115 23%	323 43%	131 33%	54 50%	87 55%	51 57%	59 28%	75 31%	55 28%	71 31%	133 35%	101 24%	32 18%	66 20%	318 30%	49 26%	93 27%	20 28%	63 21%	25 17%	23 31%
NET: 7-10	810 37%	117 23%	70 19%	158 31%	440 59%	184 46%	69 64%	114 73%	73 81%	76 36%	100 41%	78 40%	95 41%	172 45%	144 34%	43 24%	102 31%	433 40%	64 35%	128 37%	31 43%	86 29%	39 26%	26 35%
NET: 4-7	595 27%	114 22%	72 20%	135 27%	250 33%	124 31%	33 31%	60 38%	33 37%	64 30%	73 30%	54 28%	70 30%	94 25%	110 26%	39 22%	91 28%	316 29%	47 25%	86 25%	29 40%	62 21%	38 25%	13 17%
NET: 4-6	377 17%	86 17%	52 14%	92 18%	133 18%	71 18%	18 17%	33 21%	11 12%	47 22%	48 20%	31 16%	46 20%	55 14%	67 16%	28 15%	55 17%	201 19%	32 17%	51 15%	18 25%	39 13%	24 16%	10 13%
NET: 0-3	145 7%	39 8%	34 9%	38 7%	31 4%	21 5%	7 7%	3 2%	- -	13 6%	10 4%	13 7%	12 5%	29 8%	33 8%	15 8%	20 6%	60 6%	20 11%	19 6%	7 10%	24 8%	8 5%	7 9%
Not applicable	868 39%	268 53%	204 57%	220 43%	148 20%	122 31%	13 12%	7 4%	6 7%	78 36%	87 36%	74 38%	77 33%	125 33%	185 43%	95 52%	147 45%	380 35%	69 37%	147 43%	16 22%	145 49%	79 53%	32 43%
Mean	6.62	6.03	5.76	6.34	7.21	6.91	7.24	7.43	7.74	6.65	6.94	6.74	6.86	6.79	6.38	5.99	6.40	6.76	6.34	6.77	6.48	6.11	6.30	6.77
Standard deviation	2.49	2.90	2.80	2.66	1.97	2.16	2.11	1.69	1.36	2.44	2.14	2.50	2.12	2.59	2.71	2.79	2.42	2.33	2.79	2.54	2.21	2.78	2.59	2.82
Standard error	0.07	0.19	0.22	0.16	0.08	0.13	0.22	0.14	0.15	0.21	0.17	0.23	0.17	0.16	0.17	0.30	0.18	0.09	0.26	0.18	0.29	0.23	0.31	0.43

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	132 6%	32 11%	35 9%	31 8%	33 9%	36 9%	33 8%	45 9%	42 7%	35 7%	26 9%	19 11%	19 12%	21 10%
	(9)	136 6%	18 6%	25 6%	23 6%	23 6%	29 7%	27 7%	43 9%	42 7%	35 7%	21 8%	15 9%	12 8%	9 4%
	(8)	324 15%	58 19%	71 17%	75 21%	66 18%	70 17%	66 16%	96 20%	109 18%	82 17%	51 18%	40 23%	33 21%	32 16%
	(7)	218 10%	36 12%	49 12%	38 10%	39 11%	61 15%	48 12%	56 11%	63 10%	47 10%	30 11%	21 12%	19 12%	22 11%
	(6)	128 6%	19 6%	21 5%	17 5%	16 4%	23 6%	20 5%	30 6%	34 6%	25 5%	19 7%	7 4%	7 5%	13 6%
	(5)	211 10%	23 8%	33 8%	35 10%	24 7%	32 8%	35 9%	37 8%	60 10%	49 10%	21 8%	14 8%	12 8%	20 10%
	(4)	38 2%	4 1%	6 1%	7 2%	7 2%	5 1%	8 2%	9 2%	9 1%	10 2%	7 3%	4 2%	4 3%	6 3%
	(3)	36 2%	3 1%	9 2%	9 2%	3 1%	4 1%	4 1%	6 1%	8 1%	6 1%	3 1%	2 1%	2 1%	3 1%
	(2)	27 1%	3 1%	4 1%	2 1%	6 2%	3 1%	5 1%	6 1%	7 1%	7 1%	2 1%	2 1%	2 1%	2 1%
	(1)	16 1%	4 1%	4 1%	2 1%	3 1%	2 *	3 1%	5 1%	5 1%	3 1%	3 1%	1 1%	2 1%	1 *
Not important at all	(0)	66 3%	5 2%	13 3%	8 2%	9 3%	10 2%	10 2%	10 2%	14 2%	16 3%	10 4%	4 2%	2 1%	5 2%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	592 27%	108 36%	131 32%	129 35%	122 34%	135 32%	126 31%	184 38%	193 31%	152 31%	98 35%	74 43%	64 42%	62 31%
NET: 7-10	810 37%	144 48%	180 44%	167 46%	161 45%	196 47%	174 43%	240 49%	256 41%	199 41%	128 46%	95 55%	83 54%	84 41%
NET: 4-7	595 27%	82 27%	109 27%	97 27%	86 24%	121 29%	111 28%	132 27%	166 27%	131 27%	77 28%	46 26%	42 27%	61 30%
NET: 4-6	377 17%	46 15%	60 15%	59 16%	47 13%	60 14%	63 16%	76 16%	103 17%	84 17%	47 17%	25 14%	23 15%	39 19%
NET: 0-3	145 7%	15 5%	30 7%	21 6%	21 6%	19 5%	22 5%	27 6%	34 6%	32 7%	18 6%	9 5%	8 5%	11 5%
Not applicable	868 39%	95 32%	136 33%	118 32%	128 36%	141 34%	143 36%	147 30%	225 36%	172 35%	87 31%	45 26%	40 26%	69 34%
Mean	6.62	7.13	6.81	6.97	7.01	7.08	6.91	7.09	6.85	6.73	6.89	7.22	7.24	6.84
Standard deviation	2.49	2.29	2.52	2.32	2.46	2.26	2.40	2.32	2.35	2.52	2.53	2.30	2.28	2.42
Standard error	0.07	0.16	0.15	0.15	0.16	0.14	0.15	0.13	0.12	0.14	0.18	0.20	0.21	0.21

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	132 6%	52 7%	36 10%	25 10%	18 6%	7 7%	10 8%	18 4%	21 5%	4 5%	6 6%	7 16%	14 6%	9 4%	1 3%	7 7%	15 10%	17 5%	21 8%	14 6%
	(9)	136 6%	43 6%	39 11%	21 8%	21 7%	8 9%	12 10%	21 5%	28 7%	5 6%	4 4%	2 4%	10 4%	22 11%	2 7%	10 11%	17 11%	9 3%	15 6%	23 10%
	(8)	324 15%	110 14%	48 14%	47 19%	48 17%	11 12%	27 22%	54 13%	56 14%	17 20%	10 10%	7 16%	38 16%	37 18%	8 28%	18 19%	22 15%	27 8%	40 15%	34 14%
	(7)	218 10%	87 11%	40 12%	32 13%	29 10%	8 9%	15 12%	34 8%	31 8%	7 8%	6 6%	4 9%	25 10%	24 12%	6 21%	13 14%	18 12%	18 6%	21 8%	23 10%
	(6)	128 6%	49 6%	29 8%	17 7%	17 6%	2 2%	8 6%	18 4%	20 5%	5 6%	6 6%	3 7%	13 5%	14 7%	2 7%	9 9%	11 7%	12 4%	14 5%	15 6%
	(5)	211 10%	66 9%	37 11%	28 11%	27 10%	17 18%	11 9%	37 9%	41 10%	13 15%	14 13%	5 11%	23 10%	17 8%	4 14%	9 9%	16 11%	32 10%	25 10%	26 11%
	(4)	38 2%	19 2%	7 2%	5 2%	11 4%	3 3%	5 4%	9 2%	6 1%	3 3%	3 3%	1 2%	5 2%	6 3%	-	2 2%	6 4%	6 2%	4 2%	2 1%
	(3)	36 2%	10 1%	5 1%	7 3%	6 2%	1 1%	1 1%	4 1%	9 2%	1 1%	3 3%	-	5 2%	3 1%	-	2 2%	4 3%	8 2%	4 2%	4 2%
	(2)	27 1%	10 1%	5 1%	2 1%	3 1%	1 1%	1 1%	3 1%	2 *	-	2 2%	-	3 1%	1 *	-	-	1 1%	3 1%	2 1%	3 1%
	(1)	16 1%	2 *	2 1%	-	3 1%	-	-	5 1%	4 1%	1 1%	1 1%	-	1 *	3 1%	-	1 1%	1 1%	3 1%	-	-
Not important at all	(0)	66 3%	22 3%	9 3%	7 3%	4 1%	4 4%	2 2%	13 3%	20 5%	5 6%	5 5%	1 2%	3 1%	3 1%	1 3%	1 1%	2 1%	15 5%	4 2%	10 4%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	592 27%	205 27%	123 36%	93 37%	87 31%	26 28%	49 40%	93 23%	105 25%	26 30%	20 19%	16 36%	62 26%	68 33%	11 38%	35 37%	54 36%	53 17%	76 29%	71 30%
NET: 7-10	810 37%	292 38%	163 47%	125 49%	116 41%	34 36%	64 52%	127 31%	136 33%	33 38%	26 25%	20 44%	87 36%	92 44%	17 59%	48 51%	72 49%	71 22%	97 37%	94 39%
NET: 4-7	595 27%	221 29%	113 33%	82 32%	84 30%	30 32%	39 31%	98 24%	98 24%	28 33%	29 28%	13 29%	66 28%	61 29%	12 41%	33 35%	51 34%	68 21%	64 25%	66 28%
NET: 4-6	377 17%	134 18%	73 21%	50 20%	55 19%	22 23%	24 19%	64 16%	67 16%	21 24%	23 22%	9 20%	41 17%	37 18%	6 21%	20 21%	33 22%	50 16%	43 17%	43 18%
NET: 0-3	145 7%	44 6%	21 6%	16 6%	16 6%	6 6%	4 3%	25 6%	35 8%	7 8%	11 11%	1 2%	12 5%	10 5%	1 3%	4 4%	8 5%	29 9%	10 4%	17 7%
Not applicable	868 39%	294 38%	87 25%	62 25%	97 34%	32 34%	32 26%	194 47%	175 42%	25 29%	44 42%	15 33%	99 41%	69 33%	5 17%	23 24%	35 24%	171 53%	110 42%	84 35%
Mean	6.62	6.70	6.96	6.94	6.76	6.45	7.14	6.44	6.35	6.25	5.83	7.30	6.74	6.90	6.92	7.07	6.99	5.88	7.02	6.66
Standard deviation	2.49	2.42	2.41	2.33	2.30	2.63	2.09	2.58	2.77	2.64	2.81	2.32	2.22	2.20	2.00	2.06	2.27	2.92	2.24	2.56
Standard error	0.07	0.11	0.15	0.17	0.17	0.33	0.22	0.18	0.18	0.34	0.36	0.42	0.19	0.19	0.41	0.24	0.21	0.24	0.18	0.21



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	132 6%	124 6%	6 12%	104 6%	19 6%
	(9)	136 6%	132 6%	2 4%	117 7%	17 6%
	(8)	324 15%	310 15%	6 12%	264 15%	40 14%
	(7)	218 10%	206 10%	3 6%	182 10%	28 9%
	(6)	128 6%	120 6%	5 10%	107 6%	13 4%
	(5)	211 10%	200 10%	8 16%	175 10%	23 8%
	(4)	38 2%	35 2%	1 2%	29 2%	4 1%
	(3)	36 2%	36 2%	- -	31 2%	4 1%
	(2)	27 1%	26 1%	- -	25 1%	2 1%
	(1)	16 1%	13 1%	3 6%	12 1%	4 1%
Not important at all	(0)	66 3%	63 3%	- -	53 3%	9 3%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 52

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The CEO's view**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	592 27%	566 27%	14 28%	485 27%	76 26%
NET: 7-10	810 37%	772 37%	17 34%	667 38%	104 35%
NET: 4-7	595 27%	561 27%	17 34%	493 28%	68 23%
NET: 4-6	377 17%	355 17%	14 28%	311 18%	40 14%
NET: 0-3	145 7%	138 7%	3 6%	121 7%	19 6%
Not applicable	868 39%	829 40%	16 32%	672 38%	133 45%
Mean	6.62	6.63	6.59	6.61	6.67
Standard deviation	2.49	2.48	2.56	2.47	2.61
Standard error	0.07	0.07	0.44	0.07	0.20

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)									Role (Q5a)						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Managem- ent Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	149 7%	45 9%	22 6%	39 8%	34 5%	23 6%	3 3%	4 3%	4 4%	27 13%	23 9%	16 8%	19 8%	14 4%	23 5%	3 2%	24 7%	91 8%	7 4%	17 5%	4 6%	12 4%	13 9%	4 5%
	(9)	81 4%	22 4%	8 2%	27 5%	21 3%	14 4%	2 2%	1 1%	4 4%	16 7%	11 4%	4 2%	10 4%	12 3%	9 2%	7 4%	12 4%	45 4%	4 2%	11 3%	2 3%	11 4%	3 2%	5 7%
	(8)	139 6%	36 7%	25 7%	29 6%	44 6%	34 9%	2 2%	8 5%	- -	18 8%	22 9%	20 10%	12 5%	23 6%	20 5%	10 6%	14 4%	77 7%	9 5%	20 6%	4 6%	16 5%	10 7%	3 4%
	(7)	110 5%	23 5%	21 6%	28 6%	32 4%	15 4%	4 4%	7 4%	6 7%	13 6%	19 8%	16 8%	8 3%	16 4%	23 5%	3 2%	12 4%	61 6%	12 6%	12 3%	6 8%	9 3%	5 3%	4 5%
	(6)	88 4%	19 4%	20 6%	19 4%	26 3%	11 3%	4 4%	10 6%	1 1%	14 7%	10 4%	10 5%	13 6%	15 4%	18 4%	5 3%	3 1%	50 5%	3 2%	13 4%	2 3%	12 4%	7 5%	1 1%
	(5)	196 9%	48 9%	34 9%	45 9%	59 8%	39 10%	6 6%	9 6%	5 6%	32 15%	27 11%	20 10%	29 13%	41 11%	25 6%	9 5%	13 4%	101 9%	15 8%	37 11%	8 11%	16 5%	11 7%	7 9%
	(4)	63 3%	14 3%	10 3%	12 2%	25 3%	9 2%	6 6%	6 4%	4 4%	7 3%	5 2%	9 5%	9 4%	12 3%	12 3%	5 3%	4 1%	27 3%	3 2%	10 3%	6 8%	10 3%	5 3%	2 3%
	(3)	70 3%	13 3%	8 2%	16 3%	32 4%	17 4%	7 7%	7 4%	1 1%	9 4%	11 4%	4 2%	12 5%	12 3%	11 3%	6 3%	5 2%	34 3%	7 4%	13 4%	3 4%	9 3%	3 2%	1 1%
	(2)	98 4%	18 4%	15 4%	24 5%	39 5%	17 4%	6 6%	11 7%	5 6%	6 3%	15 6%	13 7%	13 6%	24 6%	17 4%	6 3%	4 1%	48 4%	10 5%	12 3%	3 4%	15 5%	8 5%	2 3%
	(1)	72 3%	13 3%	6 2%	23 5%	30 4%	15 4%	3 3%	6 4%	6 7%	6 3%	14 6%	8 4%	7 3%	13 3%	14 3%	4 2%	6 2%	40 4%	7 4%	13 4%	1 1%	7 2%	2 1%	2 3%
Not important at all	(0)	295 13%	49 10%	26 7%	70 14%	147 20%	66 17%	28 26%	31 20%	22 13%	26 6%	16 11%	30 8%	57 13%	80 15%	190 28%	154 19%	454 14%	1344 12%	2614 14%	5315 15%	811 11%	4315 15%	2323 15%	811 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	369 17%	103 20%	55 15%	95 19%	99 13%	71 18%	7 7%	13 8%	8 9%	61 29%	56 23%	40 20%	41 18%	49 13%	52 12%	20 11%	50 15%	213 20%	20 11%	48 14%	10 14%	39 13%	26 17%	12 16%
NET: 7-10	479 22%	126 25%	76 21%	123 24%	131 17%	86 22%	11 10%	20 13%	14 16%	74 35%	75 31%	56 29%	49 21%	65 17%	75 17%	23 13%	62 19%	274 26%	32 17%	60 17%	16 22%	48 16%	31 21%	16 21%
NET: 4-7	457 21%	104 20%	85 24%	104 20%	142 19%	74 19%	20 19%	32 20%	16 18%	66 31%	61 25%	55 28%	59 26%	84 22%	78 18%	22 12%	32 10%	239 22%	33 18%	72 21%	22 31%	47 16%	28 19%	14 19%
NET: 4-6	347 16%	81 16%	64 18%	76 15%	110 15%	59 15%	16 15%	25 16%	10 11%	53 25%	42 17%	39 20%	51 22%	68 18%	55 13%	19 10%	20 6%	178 17%	21 11%	60 17%	16 22%	38 13%	23 15%	10 13%
NET: 0-3	535 24%	93 18%	55 15%	133 26%	248 33%	115 29%	44 41%	55 35%	34 38%	34 16%	66 27%	41 21%	62 27%	106 28%	122 28%	44 24%	60 19%	256 24%	50 27%	91 26%	15 21%	74 25%	36 24%	13 17%
Not applicable	839 38%	210 41%	165 46%	176 35%	263 35%	138 35%	36 34%	57 36%	32 36%	53 25%	62 25%	60 31%	68 30%	142 37%	177 41%	95 52%	182 56%	366 34%	82 44%	134 39%	25 35%	134 46%	60 40%	36 48%
Mean	4.66	5.32	5.28	4.72	3.80	4.35	2.90	3.40	3.17	6.00	5.08	5.22	4.69	4.12	3.94	3.76	4.73	4.96	4.03	4.23	4.77	4.16	4.62	5.00
Standard deviation	3.47	3.44	3.14	3.55	3.42	3.51	3.09	3.14	3.49	3.08	3.39	3.20	3.35	3.27	3.55	3.44	3.99	3.48	3.37	3.39	3.14	3.48	3.63	3.55
Standard error	0.09	0.20	0.22	0.20	0.15	0.22	0.37	0.31	0.46	0.24	0.25	0.27	0.26	0.21	0.22	0.37	0.33	0.13	0.33	0.23	0.46	0.27	0.38	0.57

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	149 7%	22 7%	27 7%	22 6%	23 6%	34 8%	26 6%	30 6%	36 6%	32 7%	17 6%	8 5%	9 6%	19 9%
	(9)	81 4%	19 6%	19 5%	19 5%	19 5%	23 6%	16 4%	31 6%	29 5%	19 4%	17 6%	13 7%	10 6%	12 6%
	(8)	139 6%	14 5%	20 5%	24 7%	20 6%	24 6%	24 6%	34 7%	35 6%	27 6%	18 6%	12 7%	9 6%	20 10%
	(7)	110 5%	11 4%	17 4%	16 4%	13 4%	19 5%	15 4%	25 5%	25 4%	20 4%	9 3%	7 4%	4 3%	9 4%
	(6)	88 4%	12 4%	15 4%	12 3%	14 4%	21 5%	17 4%	22 4%	25 4%	20 4%	16 6%	9 5%	6 4%	15 7%
	(5)	196 9%	23 8%	32 8%	33 9%	32 9%	35 8%	36 9%	47 10%	56 9%	47 10%	23 8%	14 8%	12 8%	23 11%
	(4)	63 3%	10 3%	9 2%	13 4%	10 3%	11 3%	13 3%	16 3%	17 3%	14 3%	12 4%	4 2%	5 3%	5 2%
	(3)	70 3%	8 3%	10 2%	8 2%	10 3%	6 1%	10 2%	12 2%	17 3%	12 2%	4 1%	3 2%	3 2%	6 3%
	(2)	98 4%	16 5%	28 7%	20 5%	16 4%	19 5%	19 5%	32 7%	27 4%	29 6%	15 5%	13 7%	13 8%	6 3%
	(1)	72 3%	7 2%	13 3%	10 3%	11 3%	12 3%	13 3%	13 3%	18 3%	14 3%	11 4%	4 2%	4 3%	7 3%
Not important at all	(0)	295 13%	44 15%	63 16%	59 16%	60 17%	63 15%	62 15%	68 14%	97 16%	73 15%	47 17%	34 20%	26 17%	28 14%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	369 17%	55 18%	66 16%	65 18%	62 17%	81 19%	66 16%	95 19%	100 16%	78 16%	52 19%	33 19%	28 18%	51 25%
NET: 7-10	479 22%	66 22%	83 20%	81 22%	75 21%	100 24%	81 20%	120 24%	125 20%	98 20%	61 22%	40 23%	32 21%	60 30%
NET: 4-7	457 21%	56 19%	73 18%	74 20%	69 19%	86 21%	81 20%	110 22%	123 20%	101 21%	60 21%	34 20%	27 18%	52 26%
NET: 4-6	347 16%	45 15%	56 14%	58 16%	56 16%	67 16%	66 16%	85 17%	98 16%	81 17%	51 18%	27 16%	23 15%	43 21%
NET: 0-3	535 24%	75 25%	114 28%	97 27%	97 27%	100 24%	104 26%	125 26%	159 26%	128 26%	77 28%	54 31%	46 30%	47 23%
Not applicable	839 38%	114 38%	153 38%	129 35%	129 36%	149 36%	151 38%	160 33%	236 38%	180 37%	91 33%	53 30%	53 34%	53 26%
Mean	4.66	4.68	4.37	4.48	4.43	4.81	4.45	4.76	4.44	4.45	4.46	4.31	4.31	5.22
Standard deviation	3.47	3.61	3.58	3.54	3.59	3.62	3.52	3.45	3.52	3.49	3.55	3.58	3.59	3.46
Standard error	0.09	0.26	0.22	0.23	0.24	0.22	0.22	0.19	0.18	0.20	0.26	0.33	0.36	0.28

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	149 7%	47 6%	24 7%	17 7%	24 8%	9 10%	8 6%	35 9%	24 6%	7 8%	7 7%	11 24%	13 5%	13 6%	2 7%	5 5%	12 8%	11 3%	29 11%	16 7%
	(9)	81 4%	39 5%	14 4%	8 3%	17 6%	5 5%	4 3%	13 3%	16 4%	3 3%	2 2%	3 7%	5 2%	8 4%	- -	6 6%	8 5%	13 4%	11 4%	12 5%
	(8)	139 6%	57 7%	24 7%	20 8%	19 7%	7 7%	14 11%	30 7%	25 6%	5 6%	4 4%	6 13%	12 5%	17 8%	3 10%	9 9%	14 9%	16 5%	18 7%	14 6%
	(7)	110 5%	38 5%	20 6%	16 6%	14 5%	6 6%	5 4%	18 4%	22 5%	3 3%	10 10%	2 4%	16 7%	12 6%	2 7%	9 9%	9 6%	16 5%	14 5%	12 5%
	(6)	88 4%	26 3%	18 5%	11 4%	11 4%	4 4%	6 5%	13 3%	11 3%	8 9%	5 5%	1 2%	8 3%	6 3%	1 3%	4 4%	7 5%	6 2%	8 3%	19 8%
	(5)	196 9%	66 9%	36 10%	33 13%	24 8%	11 12%	7 6%	25 6%	31 8%	7 8%	10 10%	6 13%	17 7%	19 9%	4 14%	12 13%	14 9%	30 9%	30 12%	31 13%
	(4)	63 3%	21 3%	9 3%	11 4%	5 2%	1 1%	2 2%	9 2%	11 3%	- -	2 2%	2 4%	5 2%	3 1%	1 3%	1 1%	6 4%	7 2%	4 2%	7 3%
	(3)	70 3%	22 3%	14 4%	11 4%	11 4%	3 3%	3 2%	9 2%	11 3%	4 5%	8 8%	- -	8 3%	10 5%	- -	1 1%	10 7%	12 4%	7 3%	4 2%
	(2)	98 4%	32 4%	24 7%	16 6%	15 5%	5 5%	9 7%	12 3%	15 4%	5 6%	4 4%	2 4%	9 4%	10 5%	4 14%	5 5%	9 6%	12 4%	13 5%	13 5%
	(1)	72 3%	33 4%	11 3%	10 4%	16 6%	1 1%	6 5%	9 2%	15 4%	3 3%	4 4%	- -	14 6%	13 6%	1 3%	4 4%	7 5%	9 3%	7 3%	9 4%
Not important at all	(0)	295 13%	100 13%	54 16%	35 14%	34 12%	11 12%	21 17%	51 12%	60 15%	10 12%	9 9%	2 4%	27 11%	29 14%	3 10%	10 11%	19 13%	41 13%	19 7%	27 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

	Charity Sector (Q4)																			
		Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	369 17%	143 19%	62 18%	45 18%	60 21%	21 22%	26 21%	78 19%	65 16%	15 17%	13 13%	20 44%	30 13%	38 18%	5 17%	20 21%	34 23%	40 12%	58 22%	42 18%
NET: 7-10	479 22%	181 24%	82 24%	61 24%	74 26%	27 29%	31 25%	96 23%	87 21%	18 21%	23 22%	22 49%	46 19%	50 24%	7 24%	29 31%	43 29%	56 17%	72 28%	54 23%
NET: 4-7	457 21%	151 20%	83 24%	71 28%	54 19%	22 23%	20 16%	65 16%	75 18%	18 21%	27 26%	11 24%	46 19%	40 19%	8 28%	26 27%	36 24%	59 18%	56 22%	69 29%
NET: 4-6	347 16%	113 15%	63 18%	55 22%	40 14%	16 17%	15 12%	47 11%	53 13%	15 17%	17 16%	9 20%	30 13%	28 13%	6 21%	17 18%	27 18%	43 13%	42 16%	57 24%
NET: 0-3	535 24%	187 24%	103 30%	72 28%	76 27%	20 21%	39 31%	81 20%	101 24%	22 26%	25 24%	4 9%	58 24%	62 30%	8 28%	20 21%	45 30%	74 23%	46 18%	53 22%
Not applicable	839 38%	283 37%	96 28%	65 26%	94 33%	31 33%	39 31%	186 45%	172 42%	31 36%	39 38%	10 22%	105 44%	68 33%	8 28%	29 31%	33 22%	148 46%	100 38%	74 31%
Mean	4.66	4.73	4.53	4.60	4.88	5.33	4.41	5.05	4.49	4.84	4.83	7.06	4.42	4.49	4.62	5.21	4.85	4.34	5.62	4.93
Standard deviation	3.47	3.50	3.42	3.28	3.56	3.45	3.62	3.67	3.56	3.46	3.17	3.01	3.42	3.49	3.25	3.29	3.39	3.37	3.37	3.27
Standard error	0.09	0.16	0.22	0.24	0.26	0.43	0.39	0.25	0.23	0.47	0.39	0.51	0.30	0.29	0.71	0.40	0.32	0.26	0.27	0.26



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	149 7%	137 7%	9 18%	116 7%	24 8%
	(9)	81 4%	78 4%	2 4%	59 3%	16 5%
	(8)	139 6%	135 6%	1 2%	113 6%	15 5%
	(7)	110 5%	103 5%	1 2%	87 5%	17 6%
	(6)	88 4%	84 4%	2 4%	69 4%	13 4%
	(5)	196 9%	188 9%	6 12%	163 9%	23 8%
	(4)	63 3%	60 3%	1 2%	52 3%	6 2%
	(3)	70 3%	68 3%	- -	61 3%	4 1%
	(2)	98 4%	94 4%	2 4%	84 5%	8 3%
	(1)	72 3%	68 3%	2 4%	60 3%	6 2%
Not important at all	(0)	295 13%	282 13%	7 14%	249 14%	32 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 53

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The view of the person who started our charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	369 17%	350 17%	12 24%	288 16%	55 19%
NET: 7-10	479 22%	453 22%	13 26%	375 21%	72 24%
NET: 4-7	457 21%	435 21%	10 20%	371 21%	59 20%
NET: 4-6	347 16%	332 16%	9 18%	284 16%	42 14%
NET: 0-3	535 24%	512 24%	11 22%	454 26%	50 17%
Not applicable	839 38%	797 38%	17 34%	658 37%	132 45%
Mean	4.66	4.64	5.30	4.54	5.33
Standard deviation	3.47	3.46	3.93	3.46	3.54
Standard error	0.09	0.10	0.68	0.10	0.28

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Absolutely critical	(10)	350 16%	64 13%	50 14%	90 18%	125 17%	68 17%	14 13%	26 17%	17 19%	41 19%	43 18%	25 13%	40 17%	60 16%	58 14%	27 15%	56 17%	187 17%	26 14%	43 12%	20 28%	36 12%	19 13%	17 23%
	(9)	259 12%	61 12%	24 7%	59 12%	106 14%	55 14%	21 20%	12 8%	18 20%	21 10%	30 12%	28 14%	25 11%	41 11%	55 13%	11 6%	48 15%	132 12%	24 13%	44 13%	13 18%	24 8%	14 9%	8 11%
	(8)	470 21%	79 15%	81 23%	105 21%	192 26%	99 25%	23 21%	45 29%	25 28%	45 21%	52 21%	48 24%	56 24%	83 22%	82 19%	43 24%	61 19%	243 23%	42 23%	74 21%	16 22%	55 19%	26 17%	12 16%
	(7)	308 14%	52 10%	47 13%	80 16%	122 16%	55 14%	18 17%	36 23%	13 14%	28 13%	41 17%	29 15%	31 13%	56 15%	58 14%	21 12%	44 14%	162 15%	28 15%	53 15%	11 15%	31 11%	17 11%	6 8%
	(6)	163 7%	29 6%	26 7%	40 8%	64 9%	44 11%	9 8%	6 4%	5 6%	16 7%	23 9%	11 6%	18 8%	32 8%	30 7%	11 6%	22 7%	68 6%	15 8%	33 10%	1 1%	26 9%	15 10%	4 5%
	(5)	222 10%	58 11%	33 9%	52 10%	76 10%	39 10%	12 11%	17 11%	8 9%	26 12%	19 8%	21 11%	17 7%	40 10%	48 11%	21 12%	30 9%	108 10%	13 7%	32 9%	6 8%	33 11%	20 13%	10 13%
	(4)	55 3%	14 3%	6 2%	8 2%	26 3%	14 4%	6 6%	4 3%	2 2%	6 3%	4 2%	5 3%	6 3%	13 3%	12 3%	4 2%	5 2%	25 2%	4 2%	9 3%	- -	10 3%	3 2%	4 5%
	(3)	43 2%	10 2%	6 2%	14 3%	11 1%	7 2%	1 1%	2 1%	1 1%	3 1%	2 1%	3 2%	6 3%	8 2%	8 2%	5 3%	8 2%	19 2%	7 4%	1 *	2 3%	7 2%	5 3%	2 3%
	(2)	34 2%	9 2%	11 3%	8 2%	6 1%	2 1%	- -	4 3%	- -	3 1%	2 1%	4 2%	4 2%	1 *	7 2%	6 3%	7 2%	12 1%	2 1%	3 1%	- -	9 3%	5 3%	3 4%
	(1)	22 1%	11 2%	3 1%	3 1%	5 1%	2 1%	1 1%	2 1%	- -	4 2%	4 2%	- -	2 1%	3 1%	5 1%	- -	4 1%	14 1%	- -	3 1%	1 1%	3 1%	- -	1 1%
Not important at all	(0)	18 1%	12 2%	1 *	4 1%	1 *	1 *	- -	- -	- -	- -	1 *	1 1%	1 *	4 1%	8 2%	3 2%	- -	9 1%	1 1%	2 1%	- -	3 1%	2 1%	1 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k	£500k	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
						- £500k	- £1m																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1079 49%	204 40%	155 43%	254 50%	423 56%	222 56%	58 54%	83 53%	60 67%	107 50%	125 51%	101 52%	121 53%	184 48%	195 45%	81 45%	165 51%	562 52%	92 50%	161 47%	49 68%	115 39%	59 39%	37 49%
NET: 7-10	1387 63%	256 50%	202 56%	334 66%	545 72%	277 70%	76 71%	119 76%	73 81%	135 63%	166 68%	130 66%	152 66%	240 63%	253 59%	102 56%	209 65%	724 67%	120 65%	214 62%	60 83%	146 50%	76 51%	43 57%
NET: 4-7	748 34%	153 30%	112 31%	180 35%	288 38%	152 38%	45 42%	63 40%	28 31%	76 36%	87 36%	66 34%	72 31%	141 37%	148 34%	57 31%	101 31%	363 34%	60 32%	127 37%	18 25%	100 34%	55 37%	24 32%
NET: 4-6	440 20%	101 20%	65 18%	100 20%	166 22%	97 24%	27 25%	27 17%	15 17%	48 22%	46 19%	37 19%	41 18%	85 22%	90 21%	36 20%	57 18%	201 19%	32 17%	74 21%	7 10%	69 23%	38 25%	18 24%
NET: 0-3	117 5%	42 8%	21 6%	29 6%	23 3%	12 3%	2 2%	8 5%	1 1%	10 5%	9 4%	8 4%	13 6%	16 4%	28 7%	14 8%	19 6%	54 5%	10 5%	9 3%	3 4%	22 7%	12 8%	7 9%
Not applicable	256 12%	111 22%	72 20%	45 9%	18 2%	12 3%	2 2%	3 2%	1 1%	21 10%	24 10%	21 11%	24 10%	40 10%	58 14%	29 16%	39 12%	95 9%	23 12%	48 14%	2 3%	57 19%	24 16%	7 9%
Mean	7.34	6.93	7.23	7.40	7.51	7.50	7.44	7.36	7.91	7.38	7.54	7.41	7.45	7.33	7.14	7.07	7.48	7.44	7.43	7.39	8.07	6.90	6.90	7.10
Standard deviation	2.17	2.58	2.17	2.15	1.92	1.94	1.90	2.02	1.68	2.18	2.03	1.99	2.13	2.11	2.34	2.35	2.16	2.16	2.02	1.95	1.94	2.36	2.33	2.64
Standard error	0.05	0.13	0.13	0.10	0.07	0.10	0.19	0.16	0.18	0.16	0.14	0.15	0.15	0.11	0.12	0.19	0.13	0.07	0.16	0.11	0.23	0.15	0.21	0.32

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	350 16%	52 17%	69 17%	54 15%	54 15%	72 17%	69 17%	89 18%	108 17%	78 16%	42 15%	30 17%	26 17%	30 15%
	(9)	259 12%	33 11%	50 12%	47 13%	42 12%	55 13%	50 12%	56 11%	73 12%	52 11%	29 10%	17 10%	17 11%	20 10%
	(8)	470 21%	69 23%	88 22%	94 26%	82 23%	89 21%	91 23%	100 20%	130 21%	112 23%	64 23%	45 26%	40 26%	55 27%
	(7)	308 14%	54 18%	76 19%	63 17%	67 19%	66 16%	64 16%	75 15%	87 14%	71 15%	57 20%	37 21%	30 19%	38 19%
	(6)	163 7%	24 8%	25 6%	30 8%	27 8%	34 8%	31 8%	40 8%	49 8%	39 8%	23 8%	13 7%	12 8%	12 6%
	(5)	222 10%	27 9%	33 8%	31 8%	25 7%	39 9%	34 8%	39 8%	58 9%	43 9%	24 9%	15 9%	11 7%	22 11%
	(4)	55 3%	6 2%	9 2%	11 3%	7 2%	9 2%	10 2%	20 4%	15 2%	14 3%	7 3%	4 2%	6 4%	6 3%
	(3)	43 2%	9 3%	9 2%	6 2%	6 2%	7 2%	5 1%	14 3%	11 2%	6 1%	5 2%	1 1%	2 1%	- -
	(2)	34 2%	6 2%	7 2%	5 1%	10 3%	8 2%	9 2%	9 2%	9 1%	8 2%	7 3%	4 2%	2 1%	3 1%
	(1)	22 1%	2 1%	4 1%	3 1%	3 1%	3 1%	5 1%	6 1%	8 1%	2 *	4 1%	1 1%	1 1%	1 *
Not important at all	(0)	18 1%	2 1%	3 1%	2 1%	6 2%	2 *	2 *	4 1%	8 1%	4 1%	3 1%	2 1%	2 1%	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1079 49%	154 51%	207 51%	195 53%	178 50%	216 52%	210 52%	245 50%	311 50%	242 50%	135 48%	92 53%	83 54%	105 52%
NET: 7-10	1387 63%	208 69%	283 70%	258 71%	245 69%	282 68%	274 68%	320 65%	398 64%	313 64%	192 69%	129 74%	113 73%	143 70%
NET: 4-7	748 34%	111 37%	143 35%	135 37%	126 35%	148 36%	139 35%	174 36%	209 34%	167 34%	111 40%	69 40%	59 38%	78 38%
NET: 4-6	440 20%	57 19%	67 17%	72 20%	59 17%	82 20%	75 19%	99 20%	122 20%	96 20%	54 19%	32 18%	29 19%	40 20%
NET: 0-3	117 5%	19 6%	23 6%	16 4%	25 7%	20 5%	21 5%	33 7%	36 6%	20 4%	19 7%	8 5%	7 5%	5 2%
Not applicable	256 12%	16 5%	33 8%	19 5%	28 8%	32 8%	32 8%	38 8%	62 10%	58 12%	15 5%	5 3%	5 3%	15 7%
Mean	7.34	7.36	7.43	7.42	7.29	7.46	7.43	7.30	7.35	7.42	7.21	7.41	7.42	7.44
Standard deviation	2.17	2.13	2.13	2.01	2.24	2.09	2.14	2.27	2.25	2.08	2.20	2.06	2.08	1.91
Standard error	0.05	0.13	0.11	0.11	0.12	0.11	0.11	0.11	0.10	0.10	0.13	0.16	0.17	0.14

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Sci- ence and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	350 16%	132 17%	72 21%	49 19%	50 18%	20 21%	27 22%	74 18%	65 16%	10 12%	19 18%	9 20%	34 14%	34 16%	4 14%	20 21%	34 23%	56 17%	50 19%	44 18%
	(9)	259 12%	97 13%	37 11%	21 8%	38 13%	6 6%	20 16%	43 10%	38 9%	8 9%	13 13%	8 18%	28 12%	22 11%	6 21%	9 9%	13 9%	31 10%	24 9%	29 12%
	(8)	470 21%	174 23%	76 22%	65 26%	71 25%	21 22%	36 29%	79 19%	71 17%	15 17%	23 22%	10 22%	64 27%	54 26%	10 34%	26 27%	33 22%	66 21%	57 22%	49 21%
	(7)	308 14%	94 12%	55 16%	44 17%	39 14%	12 13%	14 11%	55 13%	53 13%	15 17%	16 15%	6 13%	34 14%	29 14%	2 7%	12 13%	18 12%	38 12%	33 13%	26 11%
	(6)	163 7%	53 7%	23 7%	21 8%	24 8%	4 4%	9 7%	35 9%	28 7%	10 12%	3 3%	2 4%	16 7%	20 10%	3 10%	7 7%	12 8%	14 4%	17 7%	16 7%
	(5)	222 10%	77 10%	32 9%	18 7%	25 9%	10 11%	7 6%	38 9%	54 13%	14 16%	11 11%	3 7%	27 11%	20 10%	3 10%	11 12%	13 9%	29 9%	31 12%	29 12%
	(4)	55 3%	17 2%	9 3%	10 4%	5 2%	1 1%	4 3%	10 2%	10 2%	1 1%	1 1%	1 2%	2 1%	4 2%	- 3%	3 3%	5 3%	6 2%	4 2%	7 3%
	(3)	43 2%	10 1%	3 1%	2 1%	6 2%	1 1%	1 1%	8 2%	11 3%	- -	2 2%	1 2%	2 2%	5 2%	- -	- -	1 1%	6 2%	5 2%	3 1%
	(2)	34 2%	13 2%	6 2%	2 1%	2 1%	6 6%	- -	10 2%	5 1%	2 2%	1 1%	- -	4 2%	3 1%	- -	2 2%	1 1%	6 2%	3 1%	3 1%
	(1)	22 1%	3 *	1 *	3 1%	1 *	- -	- -	4 1%	4 1%	1 1%	2 2%	- -	2 1%	1 *	- -	1 1%	4 3%	7 2%	3 1%	3 1%
Not important at all	(0)	18 1%	8 1%	2 1%	1 *	1 *	2 2%	1 1%	4 1%	5 1%	1 1%	- -	- -	3 1%	- -	- -	1 1%	1 1%	2 1%	3 1%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1079 49%	403 53%	185 54%	135 53%	159 56%	47 50%	83 67%	196 48%	174 42%	33 38%	55 53%	27 60%	126 53%	110 53%	20 69%	55 58%	80 54%	153 48%	131 50%	122 51%
NET: 7-10	1387 63%	497 65%	240 70%	179 71%	198 70%	59 63%	97 78%	251 61%	227 55%	48 56%	71 68%	33 73%	160 67%	139 67%	22 76%	67 71%	98 66%	191 60%	164 63%	148 62%
NET: 4-7	748 34%	241 32%	119 35%	93 37%	93 33%	27 29%	34 27%	138 34%	145 35%	40 47%	31 30%	12 27%	79 33%	73 35%	8 28%	33 35%	48 32%	87 27%	85 33%	78 33%
NET: 4-6	440 20%	147 19%	64 19%	49 19%	54 19%	15 16%	20 16%	83 20%	92 22%	25 29%	15 14%	6 13%	45 19%	44 21%	6 21%	21 22%	30 20%	49 15%	52 20%	52 22%
NET: 0-3	117 5%	34 4%	12 3%	8 3%	10 4%	9 10%	2 2%	26 6%	25 6%	4 5%	5 5%	1 2%	11 5%	9 4%	- -	4 4%	7 5%	21 7%	14 5%	11 5%
Not applicable	256 12%	86 11%	28 8%	17 7%	22 8%	11 12%	5 4%	50 12%	69 17%	9 10%	13 13%	5 11%	23 10%	16 8%	1 3%	3 3%	13 9%	60 19%	30 12%	27 11%
Mean	7.34	7.48	7.60	7.53	7.61	7.22	7.93	7.31	7.14	6.96	7.58	7.95	7.39	7.45	7.89	7.47	7.50	7.37	7.39	7.40
Standard deviation	2.17	2.14	2.05	2.01	1.93	2.56	1.83	2.29	2.31	2.14	2.11	1.80	2.09	1.96	1.52	2.19	2.29	2.35	2.25	2.24
Standard error	0.05	0.08	0.12	0.13	0.12	0.28	0.17	0.12	0.12	0.24	0.22	0.28	0.14	0.14	0.29	0.23	0.20	0.15	0.15	0.15



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	350 16%	325 16%	12 24%	282 16%	51 17%
	(9)	259 12%	244 12%	5 10%	205 12%	34 11%
	(8)	470 21%	453 22%	9 18%	399 23%	45 15%
	(7)	308 14%	295 14%	6 12%	254 14%	36 12%
	(6)	163 7%	156 7%	5 10%	129 7%	24 8%
	(5)	222 10%	213 10%	5 10%	173 10%	40 14%
	(4)	55 3%	52 2%	2 4%	49 3%	6 2%
	(3)	43 2%	40 2%	1 2%	37 2%	3 1%
	(2)	34 2%	34 2%	- -	31 2%	2 1%
	(1)	22 1%	20 1%	- -	17 1%	4 1%
Not important at all	(0)	18 1%	17 1%	- -	15 1%	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 54

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Professional advice**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1079 49%	1022 49%	26 52%	886 50%	130 44%
NET: 7-10	1387 63%	1317 63%	32 64%	1140 64%	166 56%
NET: 4-7	748 34%	716 34%	18 36%	605 34%	106 36%
NET: 4-6	440 20%	421 20%	12 24%	351 20%	70 24%
NET: 0-3	117 5%	111 5%	1 2%	100 6%	11 4%
Not applicable	256 12%	245 12%	5 10%	180 10%	49 17%
Mean	7.34	7.33	7.67	7.33	7.34
Standard deviation	2.17	2.17	2.00	2.18	2.20
Standard error	0.05	0.05	0.30	0.05	0.14

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
			£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Absolutely critical	(10)	773 35%	170 33%	129 36%	167 33%	277 37%	160 40%	37 35%	53 34%	27 30%	70 33%	84 34%	76 39%	87 38%	146 38%	147 34%	59 33%	104 32%	374 35%	67 36%	131 38%	29 40%	92 31%	53 35%	25 33%	
	(9)	470 21%	92 18%	70 19%	117 23%	179 24%	82 21%	29 27%	45 29%	23 26%	45 21%	56 23%	35 18%	53 23%	78 20%	94 22%	40 22%	69 21%	240 22%	38 21%	69 20%	22 31%	56 19%	26 17%	18 24%	
	(8)	501 23%	109 21%	86 24%	117 23%	174 23%	87 22%	24 22%	37 24%	26 29%	57 27%	58 24%	43 22%	48 21%	84 22%	94 22%	38 21%	79 24%	225 21%	48 26%	72 21%	10 14%	87 30%	39 26%	18 24%	
	(7)	202 9%	45 9%	34 9%	54 11%	66 9%	38 10%	9 8%	9 6%	10 11%	18 8%	19 8%	20 10%	24 10%	36 9%	36 8%	18 10%	31 10%	110 10%	12 6%	30 9%	4 6%	27 9%	15 10%	4 5%	
	(6)	76 3%	22 4%	14 4%	18 4%	21 3%	12 3%	- -	7 4%	2 2%	11 5%	9 4%	5 3%	5 2%	7 2%	17 4%	10 6%	12 4%	38 4%	7 4%	9 3%	6 8%	14 5%	1 1%	1 1%	
	(5)	84 4%	33 6%	14 4%	15 3%	19 3%	11 3%	4 4%	2 1%	2 2%	9 4%	7 3%	7 4%	8 3%	14 4%	18 4%	5 3%	16 5%	38 4%	7 4%	17 5%	- -	9 3%	8 5%	5 7%	
	(4)	18 1%	4 1%	1 *	5 1%	7 1%	4 1%	1 1%	2 1%	- -	2 1%	2 1%	3 1%	1 2%	2 1%	4 1%	2 1%	2 1%	9 1%	2 1%	3 1%	- -	1 *	2 1%	1 1%	
	(3)	8 *	5 1%	1 *	1 *	1 *	- -	1 1%	- -	- -	- -	1 *	1 1%	- -	2 1%	1 *	2 1%	1 *	3 *	1 1%	2 1%	- -	- -	1 1%	1 1%	
	(2)	4 *	2 *	1 *	1 *	- -	- -	- -	- -	- -	- -	- -	1 1%	1 *	- -	2 *	- -	- -	1 *	- -	2 1%	- -	1 *	- -	- -	
	(1)	8 *	1 *	1 *	3 1%	3 *	2 1%	- -	1 1%	- -	1 *	2 1%	1 1%	- -	2 1%	2 *	- -	- -	7 1%	- -	1 *	- -	- -	- -	- -	
Not important at all	(0)	2 *	1 *	- -	1 *	- -	- -	- -	- -	1 *	- -	- -	1 *	- -	- -	- -	- -	1 *	- -	1 *	- -	- -	- -	- -		

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Com- mit- tee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
						£100k	£500k																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1744 79%	371 73%	285 79%	401 79%	630 84%	329 83%	90 84%	135 86%	76 84%	172 80%	198 81%	154 79%	188 82%	308 81%	335 78%	137 76%	252 78%	839 78%	153 83%	272 79%	61 85%	235 80%	118 79%	61 81%
NET: 7-10	1946 88%	416 82%	319 89%	455 90%	696 93%	367 92%	99 93%	144 92%	86 96%	190 89%	217 89%	174 89%	212 92%	344 90%	371 86%	155 86%	283 87%	949 88%	165 89%	302 88%	65 90%	262 89%	133 89%	65 87%
NET: 4-7	380 17%	104 20%	63 18%	92 18%	113 15%	65 16%	14 13%	20 13%	14 16%	40 19%	37 15%	35 18%	38 17%	59 15%	75 17%	35 19%	61 19%	195 18%	28 15%	59 17%	10 14%	51 17%	26 17%	11 15%
NET: 4-6	178 8%	59 12%	29 8%	38 7%	47 6%	27 7%	5 5%	11 7%	4 4%	22 10%	18 7%	15 8%	14 6%	23 6%	39 9%	17 9%	30 9%	85 8%	16 9%	29 8%	6 8%	24 8%	11 7%	7 9%
NET: 0-3	22 1%	9 2%	3 1%	6 1%	4 1%	2 1%	1 1%	1 1%	- -	2 1%	3 1%	3 2%	2 1%	4 1%	5 1%	2 1%	1 *	12 1%	1 1%	6 2%	- -	1 *	1 1%	1 1%
Not applicable	54 2%	26 5%	9 3%	9 2%	5 1%	2 1%	2 2%	1 1%	- -	- -	7 3%	4 2%	2 1%	10 3%	14 3%	7 4%	10 3%	28 3%	3 2%	8 2%	1 1%	7 2%	5 3%	2 3%
Mean	8.56	8.36	8.58	8.51	8.69	8.70	8.70	8.69	8.63	8.44	8.58	8.55	8.66	8.66	8.52	8.50	8.51	8.55	8.62	8.54	8.90	8.52	8.54	8.52
Standard deviation	1.57	1.77	1.52	1.59	1.44	1.49	1.43	1.44	1.21	1.64	1.57	1.68	1.53	1.53	1.63	1.55	1.48	1.60	1.48	1.72	1.24	1.40	1.55	1.63
Standard error	0.03	0.08	0.08	0.07	0.05	0.07	0.14	0.11	0.13	0.11	0.10	0.12	0.10	0.08	0.08	0.12	0.08	0.05	0.11	0.09	0.15	0.08	0.13	0.19

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	773 35%	111 37%	147 36%	136 37%	121 34%	147 35%	136 34%	175 36%	197 32%	180 37%	98 35%	58 33%	56 36%	67 33%
	(9)	470 21%	64 21%	90 22%	78 21%	71 20%	91 22%	91 23%	111 23%	134 22%	111 23%	55 20%	37 21%	35 23%	43 21%
	(8)	501 23%	66 22%	91 22%	87 24%	92 26%	92 22%	99 25%	102 21%	147 24%	96 20%	61 22%	39 22%	33 21%	47 23%
	(7)	202 9%	34 11%	39 10%	31 8%	37 10%	47 11%	38 9%	49 10%	66 11%	51 10%	32 11%	22 13%	16 10%	26 13%
	(6)	76 3%	11 4%	17 4%	13 4%	12 3%	15 4%	12 3%	18 4%	27 4%	17 3%	13 5%	9 5%	6 4%	11 5%
	(5)	84 4%	8 3%	13 3%	10 3%	14 4%	15 4%	14 3%	20 4%	25 4%	17 3%	12 4%	8 5%	7 5%	5 2%
	(4)	18 1%	1 *	1 *	1 *	2 1%	3 1%	3 1%	2 *	4 1%	4 1%	1 *	- -	- -	- -
	(3)	8 *	1 *	1 *	2 1%	- -	1 *	1 *	- -	- -	- -	2 1%	- -	- -	1 *
	(2)	4 *	- -	- -	1 *	1 *	- -	1 *	1 *	- -	- -	- -	- -	- -	- -
	(1)	8 *	- -	3 1%	1 *	- -	- -	- -	1 *	2 *	1 *	- -	- -	- -	- -
Not important at all	(0)	2 *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1744 79%	241 80%	328 81%	301 82%	284 80%	330 79%	326 81%	388 79%	478 77%	387 79%	214 76%	134 77%	124 81%	157 77%
NET: 7-10	1946 88%	275 92%	367 90%	332 91%	321 90%	377 91%	364 91%	437 89%	544 88%	438 90%	246 88%	156 90%	140 91%	183 90%
NET: 4-7	380 17%	54 18%	70 17%	55 15%	65 18%	80 19%	67 17%	89 18%	122 20%	89 18%	58 21%	39 22%	29 19%	42 21%
NET: 4-6	178 8%	20 7%	31 8%	24 7%	28 8%	33 8%	29 7%	40 8%	56 9%	38 8%	26 9%	17 10%	13 8%	16 8%
NET: 0-3	22 1%	1 *	5 1%	4 1%	1 *	1 *	2 *	2 *	2 *	1 *	3 1%	- -	- -	1 *
Not applicable	54 2%	4 1%	3 1%	5 1%	7 2%	5 1%	7 2%	11 2%	16 3%	10 2%	5 2%	1 1%	1 1%	3 1%
Mean	8.56	8.67	8.58	8.66	8.56	8.60	8.60	8.62	8.50	8.65	8.49	8.51	8.64	8.55
Standard deviation	1.57	1.39	1.59	1.48	1.44	1.44	1.44	1.48	1.49	1.46	1.60	1.43	1.40	1.40
Standard error	0.03	0.08	0.08	0.08	0.08	0.07	0.07	0.07	0.06	0.07	0.10	0.11	0.11	0.10

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

		Charity Sector (Q4)																				
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other	
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238	
Absolutely critical	(10)	773 35%	292 38%	136 40%	98 39%	92 32%	33 35%	57 46%	118 29%	163 39%	30 35%	45 43%	22 49%	85 36%	74 36%	9 31%	34 36%	69 47%	131 41%	93 36%	88 37%	
	(9)	470 21%	155 20%	68 20%	48 19%	68 24%	21 22%	24 19%	86 21%	74 18%	18 21%	21 20%	8 18%	52 22%	60 29%	10 34%	22 23%	27 18%	63 20%	55 21%	61 26%	
	(8)	501 23%	167 22%	74 22%	55 22%	63 22%	11 12%	24 19%	96 23%	98 24%	14 16%	19 18%	7 16%	63 26%	42 20%	7 24%	17 18%	31 21%	60 19%	55 21%	38 16%	
	(7)	202 9%	69 9%	28 8%	27 11%	20 7%	10 11%	8 6%	41 10%	39 9%	14 16%	8 8%	6 13%	25 10%	16 8%	2 7%	10 11%	11 7%	24 7%	17 7%	22 9%	
	(6)	76 3%	24 3%	11 3%	10 4%	13 5%	6 6%	3 2%	19 5%	11 3%	2 2%	2 2%	1 2%	5 2%	8 4%	1 3%	5 5%	2 1%	9 3%	11 4%	10 4%	
	(5)	84 4%	27 4%	11 3%	7 3%	12 4%	4 4%	4 3%	19 5%	15 4%	4 5%	4 4%	- -	4 2%	2 1%	- -	- -	4 3%	16 5%	9 3%	7 3%	
	(4)	18 1%	4 1%	4 1%	1 *	4 1%	1 1%	- -	7 2%	1 *	- -	1 1%	- -	- -	- -	- -	1 1%	- -	3 1%	1 *	1 *	
	(3)	8 *	1 *	1 *	- -	- -	1 1%	- -	4 1%	1 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 *	
	(2)	4 *	2 *	1 *	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 1%	1 *	2 1%	- -
	(1)	8 *	3 *	3 1%	1 *	2 1%	1 1%	1 1%	4 1%	- -	- -	1 1%	- -	- -	2 1%	- -	3 3%	2 1%	2 1%	2 1%	1 *	
Not important at all	(0)	2 *	1 *	- -	- -	1 *	- -	- -	- -	1 *	1 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1744 79%	614 80%	278 81%	201 79%	223 79%	65 69%	105 85%	300 73%	335 81%	62 72%	85 82%	37 82%	200 84%	176 85%	26 90%	73 77%	127 86%	254 79%	203 78%	187 79%
NET: 7-10	1946 88%	683 89%	306 89%	228 90%	243 86%	75 80%	113 91%	341 83%	374 91%	76 88%	93 89%	43 96%	225 94%	192 92%	28 97%	83 87%	138 93%	278 87%	220 85%	209 88%
NET: 4-7	380 17%	124 16%	54 16%	45 18%	49 17%	21 22%	15 12%	86 21%	66 16%	20 23%	15 14%	7 16%	34 14%	26 13%	3 10%	16 17%	17 11%	52 16%	38 15%	40 17%
NET: 4-6	178 8%	55 7%	26 8%	18 7%	29 10%	11 12%	7 6%	45 11%	27 7%	6 7%	7 7%	1 2%	9 4%	10 5%	1 3%	6 6%	6 4%	28 9%	21 8%	18 8%
NET: 0-3	22 1%	7 1%	5 1%	1 *	3 1%	2 2%	1 1%	9 2%	2 *	1 1%	1 1%	- -	- -	2 1%	- -	3 3%	3 2%	3 1%	4 2%	2 1%
Not applicable	54 2%	19 2%	7 2%	6 2%	9 3%	6 6%	3 2%	15 4%	10 2%	3 3%	3 3%	1 2%	5 2%	4 2%	- -	3 3%	1 1%	12 4%	15 6%	9 4%
Mean	8.56	8.64	8.62	8.67	8.48	8.42	8.87	8.26	8.69	8.48	8.75	9.00	8.75	8.76	8.83	8.49	8.80	8.66	8.59	8.69
Standard deviation	1.57	1.55	1.66	1.46	1.69	1.85	1.49	1.79	1.46	1.71	1.61	1.20	1.21	1.40	1.07	1.90	1.65	1.65	1.66	1.51
Standard error	0.03	0.06	0.09	0.09	0.10	0.20	0.14	0.09	0.07	0.19	0.16	0.18	0.08	0.10	0.20	0.20	0.14	0.09	0.11	0.10



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	773 35%	729 35%	21 42%	625 35%	106 36%
	(9)	470 21%	450 21%	13 26%	389 22%	59 20%
	(8)	501 23%	484 23%	7 14%	418 24%	53 18%
	(7)	202 9%	198 9%	1 2%	160 9%	28 9%
	(6)	76 3%	72 3%	- -	55 3%	12 4%
	(5)	84 4%	77 4%	5 10%	65 4%	14 5%
	(4)	18 1%	16 1%	1 2%	15 1%	2 1%
	(3)	8 *	8 *	- -	5 *	2 1%
	(2)	4 *	4 *	- -	4 *	- -
	(1)	8 *	7 *	1 2%	7 *	1 *
Not important at all	(0)	2 *	2 *	- -	2 *	- -

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 55

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Cost and budget**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1744	1663	41	1432	218
	79%	79%	82%	81%	74%
NET: 7-10	1946	1861	42	1592	246
	88%	89%	84%	90%	83%
NET: 4-7	380	363	7	295	56
	17%	17%	14%	17%	19%
NET: 4-6	178	165	6	135	28
	8%	8%	12%	8%	9%
NET: 0-3	22	21	1	18	3
	1%	1%	2%	1%	1%
Not applicable	54	47	1	26	19
	2%	2%	2%	1%	6%
Mean	8.56	8.56	8.57	8.57	8.55
Standard deviation	1.57	1.56	2.00	1.56	1.63
Standard error	0.03	0.03	0.29	0.04	0.10

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Board or Management Committee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee		Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Absolutely critical	(10)	1216 55%	270 53%	187 52%	281 55%	440 59%	235 59%	61 57%	83 53%	61 68%	117 55%	130 53%	108 55%	128 56%	223 59%	225 52%	84 46%	201 62%	581 54%	100 54%	196 57%	50 69%	157 53%	80 53%	49 65%	
	(9)	469 21%	110 22%	84 23%	101 20%	161 21%	82 21%	25 23%	39 25%	15 17%	45 21%	64 26%	41 21%	50 22%	66 17%	97 23%	49 27%	57 18%	243 23%	37 20%	82 24%	11 15%	60 20%	28 19%	7 9%	
	(8)	313 14%	72 14%	55 15%	72 14%	102 14%	51 13%	15 14%	27 17%	9 10%	30 14%	29 12%	30 15%	36 16%	54 14%	65 15%	26 14%	43 13%	156 15%	31 17%	38 11%	7 10%	43 15%	27 18%	10 13%	
	(7)	98 4%	25 5%	22 6%	23 5%	27 4%	17 4%	2 2%	3 2%	5 6%	13 6%	13 5%	9 5%	8 3%	16 4%	18 4%	14 8%	7 2%	39 4%	12 6%	14 4%	1 1%	21 7%	7 5%	4 5%	
	(6)	31 1%	11 2%	1 *	10 2%	9 1%	4 1%	2 2%	3 2%	- -	2 1%	4 2%	4 2%	3 1%	4 1%	9 2%	4 2%	1 *	19 2%	2 1%	3 1%	1 1%	2 1%	3 2%	1 1%	
	(5)	30 1%	11 2%	6 2%	9 2%	2 *	1 *	1 1%	- -	- -	3 1%	2 1%	2 1%	2 1%	7 2%	6 1%	2 1%	6 2%	13 1%	- -	5 1%	2 3%	5 2%	3 2%	2 3%	
	(4)	2 *	- -	- -	- -	2 *	1 *	1 1%	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -	1 *	1 *	- -	- -	- -	1 *	- -	- -
	(3)	6 *	2 *	- -	3 1%	1 *	1 *	- -	- -	- -	- -	- -	- -	- -	- -	4 1%	1 *	1 1%	- -	3 *	- -	2 1%	- -	1 *	- -	- -
	(2)	6 *	1 *	- -	2 *	3 *	1 *	- -	2 1%	- -	- -	1 *	- -	1 *	1 *	1 *	- -	2 1%	3 *	- -	- -	- -	2 1%	1 1%	- -	
	(1)	7 *	2 *	2 1%	1 *	1 *	1 *	- -	- -	- -	2 1%	- -	- -	1 *	- -	1 *	- -	3 1%	5 *	1 1%	1 *	- -	- -	- -	- -	
Not important at all	(0)	8 *	3 1%	- -	3 1%	2 *	2 1%	- -	- -	- *	1 *	- 1%	1 *	- 1%	- *	4 1%	- 1%	1 *	4 *	- -	3 1%	- -	1 *	- -	- -	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Com- mit- tee	Chair	Vice chair	Trea- surer	Sec- retary	Other
						£100k	£500k												Member					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1998 91%	452 89%	326 91%	454 89%	703 93%	368 92%	101 94%	149 95%	85 94%	192 90%	223 91%	179 91%	214 93%	343 90%	387 90%	159 88%	301 93%	980 91%	168 91%	316 92%	68 94%	260 88%	135 90%	66 88%
NET: 7-10	2096 95%	477 94%	348 97%	477 94%	730 97%	385 97%	103 96%	152 97%	90 100%	205 96%	236 96%	188 96%	222 97%	359 94%	405 94%	173 96%	308 95%	1019 95%	180 97%	330 96%	69 96%	281 96%	142 95%	70 93%
NET: 4-7	161 7%	47 9%	29 8%	42 8%	40 5%	23 6%	6 6%	6 4%	5 6%	18 8%	20 8%	15 8%	13 6%	27 7%	33 8%	20 11%	15 5%	72 7%	14 8%	22 6%	4 6%	29 10%	13 9%	7 9%
NET: 4-6	63 3%	22 4%	7 2%	19 4%	13 2%	6 2%	4 4%	3 2%	- -	5 2%	7 3%	6 3%	5 2%	11 3%	15 3%	6 3%	8 2%	33 3%	2 1%	8 2%	3 4%	8 3%	6 4%	3 4%
NET: 0-3	27 1%	8 2%	2 1%	9 2%	7 1%	5 1%	- -	2 1%	- -	3 1%	1 *	1 1%	3 1%	5 1%	7 2%	1 1%	6 2%	15 1%	1 1%	6 2%	- -	4 1%	1 1%	- -
Not applicable	14 1%	3 1%	3 1%	3 1%	2 *	2 1%	- -	- -	- -	1 *	1 *	1 1%	- -	6 2%	2 *	1 1%	2 1%	7 1%	2 1%	1 *	- -	1 *	1 1%	2 3%
Mean	9.13	9.02	9.13	9.06	9.25	9.23	9.25	9.17	9.47	9.08	9.18	9.16	9.15	9.18	9.04	9.02	9.20	9.11	9.17	9.16	9.42	9.04	9.07	9.27
Standard deviation	1.40	1.55	1.25	1.54	1.25	1.35	1.13	1.25	0.89	1.49	1.19	1.28	1.39	1.34	1.54	1.23	1.54	1.43	1.19	1.50	1.12	1.46	1.32	1.24
Standard error	0.03	0.07	0.07	0.07	0.05	0.07	0.11	0.10	0.09	0.10	0.08	0.09	0.09	0.07	0.09	0.09	0.09	0.04	0.09	0.08	0.13	0.09	0.11	0.15

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

		Region (Q3)														
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas	
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203	
Absolutely critical	(10)	1216 55%	187 62%	245 60%	214 59%	216 61%	257 62%	224 56%	304 62%	336 54%	291 60%	163 58%	100 57%	93 60%	113 56%	
	(9)	469 21%	59 20%	82 20%	83 23%	77 22%	86 21%	100 25%	91 19%	145 23%	98 20%	61 22%	45 26%	39 25%	52 26%	
	(8)	313 14%	40 13%	49 12%	46 13%	44 12%	49 12%	47 12%	65 13%	86 14%	60 12%	32 11%	20 11%	16 10%	28 14%	
	(7)	98 4%	8 3%	16 4%	10 3%	13 4%	18 4%	17 4%	12 2%	21 3%	20 4%	17 6%	6 3%	5 3%	8 4%	
	(6)	31 1%	3 1%	4 1%	4 1%	2 1%	3 1%	7 2%	7 1%	9 1%	6 1%	4 1%	2 1%	1 1%	-	
	(5)	30 1%	1 *	4 1%	3 1%	2 1%	2 *	3 1%	4 1%	10 2%	3 1%	-	-	-	-	1 *
	(4)	2 *	-	-	1 *	-	-	-	1 *	-	-	-	-	-	-	-
	(3)	6 *	-	-	-	-	-	2 *	-	3 *	1 *	-	-	-	-	-
	(2)	6 *	-	1 *	-	1 *	-	-	1 *	1 *	1 *	1 *	-	-	-	-
	(1)	7 *	2 1%	3 1%	2 1%	1 *	1 *	2 *	1 *	1 *	2 *	1 *	1 1%	-	-	-
Not important at all	(0)	8 *	-	1 *	-	1 *	-	-	2 *	1 *	2 *	1 *	-	-	-	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1998 91%	286 95%	376 93%	343 94%	337 94%	392 94%	371 92%	460 94%	567 92%	449 92%	256 91%	165 95%	148 96%	193 95%
NET: 7-10	2096 95%	294 98%	392 97%	353 97%	350 98%	410 99%	388 97%	472 96%	588 95%	469 96%	273 98%	171 98%	153 99%	201 99%
NET: 4-7	161 7%	12 4%	24 6%	18 5%	17 5%	23 6%	27 7%	24 5%	40 6%	29 6%	21 8%	8 5%	6 4%	9 4%
NET: 4-6	63 3%	4 1%	8 2%	8 2%	4 1%	5 1%	10 2%	12 2%	19 3%	9 2%	4 1%	2 1%	1 1%	1 *
NET: 0-3	27 1%	2 1%	5 1%	2 1%	3 1%	1 *	4 1%	4 1%	6 1%	6 1%	3 1%	1 1%	- -	- -
Not applicable	14 1%	- -	1 *	2 1%	- -	- -	- -	2 *	5 1%	3 1%	- -	- -	- -	1 *
Mean	9.13	9.34	9.24	9.28	9.30	9.35	9.20	9.29	9.16	9.24	9.22	9.31	9.42	9.32
Standard deviation	1.40	1.15	1.37	1.18	1.21	1.04	1.26	1.28	1.30	1.35	1.31	1.10	0.85	0.91
Standard error	0.03	0.07	0.07	0.06	0.06	0.05	0.06	0.06	0.05	0.06	0.08	0.08	0.07	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

		Charity Sector (Q4)																				
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other	
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238	
Absolutely critical	(10)	1216 55%	447 59%	218 63%	156 62%	170 60%	60 64%	70 56%	246 60%	228 55%	47 55%	53 51%	33 73%	121 51%	113 54%	15 52%	62 65%	99 67%	172 54%	147 57%	132 55%	
	(9)	469 21%	164 21%	67 19%	47 19%	58 20%	13 14%	31 25%	80 20%	78 19%	21 24%	16 15%	5 11%	59 25%	47 23%	8 28%	18 19%	23 16%	63 20%	51 20%	46 19%	
	(8)	313 14%	94 12%	38 11%	27 11%	31 11%	8 9%	16 13%	46 11%	61 15%	8 9%	22 21%	3 7%	38 16%	32 15%	6 21%	6 6%	12 8%	43 13%	32 12%	34 14%	
	(7)	98 4%	30 4%	6 2%	11 4%	10 4%	8 9%	3 2%	16 4%	25 6%	5 6%	6 6%	3 7%	11 5%	9 4%	-	6 6%	6 4%	22 7%	16 6%	12 5%	
	(6)	31 1%	10 1%	5 1%	4 2%	3 1%	1 1%	1 1%	5 1%	6 1%	2 2%	2 2%	-	5 2%	5 2%	-	1 1%	4 3%	6 2%	3 1%	4 2%	
	(5)	30 1%	9 1%	4 1%	5 2%	6 2%	1 1%	1 1%	2 *	8 2%	1 1%	5 5%	1 2%	2 1%	1 *	-	-	2 1%	8 2%	4 2%	6 3%	
	(4)	2 *	-	-	-	-	-	-	2 *	-	-	-	-	-	-	-	-	-	-	-	-	
	(3)	6 *	1 *	-	-	-	-	-	-	1 *	2 *	1 1%	-	-	-	-	-	-	-	2 1%	-	2 1%
	(2)	6 *	-	1 *	-	1 *	-	-	-	1 *	1 *	-	-	-	1 *	-	-	1 1%	1 1%	1 *	-	-
	(1)	7 *	3 *	-	-	-	-	-	-	3 1%	2 *	1 1%	-	-	1 *	-	-	-	-	1 *	1 *	-
Not important at all	(0)	8 *	2 *	2 1%	2 1%	3 1%	1 1%	1 1%	3 1%	-	-	-	-	-	1 *	-	1 1%	1 1%	-	3 1%	1 *	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Education/ training	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and technology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1998 91%	705 92%	323 94%	230 91%	259 91%	81 86%	117 94%	372 91%	367 89%	76 88%	91 88%	41 91%	218 91%	192 92%	29 100%	86 91%	134 91%	278 87%	230 88%	212 89%
NET: 7-10	2096 95%	735 96%	329 96%	241 95%	269 95%	89 95%	120 97%	388 95%	392 95%	81 94%	97 93%	44 98%	229 96%	201 97%	29 100%	92 97%	140 95%	300 93%	246 95%	224 94%
NET: 4-7	161 7%	49 6%	15 4%	20 8%	19 7%	10 11%	5 4%	25 6%	39 9%	8 9%	13 13%	4 9%	18 8%	15 7%	- -	7 7%	12 8%	36 11%	23 9%	22 9%
NET: 4-6	63 3%	19 2%	9 3%	9 4%	9 3%	2 2%	2 2%	9 2%	14 3%	3 3%	7 7%	1 2%	7 3%	6 3%	- -	1 1%	6 4%	14 4%	7 3%	10 4%
NET: 0-3	27 1%	6 1%	3 1%	2 1%	4 1%	1 1%	1 1%	8 2%	5 1%	2 2%	- -	- -	2 1%	1 *	- -	2 2%	2 1%	4 1%	4 2%	3 1%
Not applicable	14 1%	4 1%	3 1%	1 *	2 1%	2 2%	1 1%	5 1%	2 *	- -	- -	- -	1 *	- -	- -	- -	- -	3 1%	3 1%	1 *
Mean	9.13	9.24	9.33	9.23	9.18	9.22	9.26	9.18	9.08	9.06	8.93	9.44	9.10	9.17	9.31	9.26	9.26	9.03	9.09	9.07
Standard deviation	1.40	1.28	1.29	1.40	1.52	1.49	1.27	1.57	1.41	1.57	1.38	1.12	1.28	1.24	0.81	1.55	1.48	1.45	1.58	1.45
Standard error	0.03	0.05	0.07	0.09	0.09	0.16	0.11	0.08	0.07	0.17	0.14	0.17	0.08	0.09	0.15	0.16	0.12	0.08	0.10	0.09



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	1216 55%	1150 55%	35 70%	987 56%	171 58%
	(9)	469 21%	456 22%	5 10%	388 22%	52 18%
	(8)	313 14%	299 14%	4 8%	250 14%	37 13%
	(7)	98 4%	92 4%	4 8%	71 4%	18 6%
	(6)	31 1%	31 1%	- -	23 1%	3 1%
	(5)	30 1%	29 1%	1 2%	20 1%	7 2%
	(4)	2 *	2 *	- -	2 *	- -
	(3)	6 *	5 *	- -	5 *	- -
	(2)	6 *	6 *	- -	4 *	2 1%
	(1)	7 *	7 *	- -	6 *	1 *
Not important at all	(0)	8 *	7 *	- -	7 *	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 56

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**The charity's purpose**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1998 91%	1905 91%	44 88%	1625 92%	260 88%
NET: 7-10	2096 95%	1997 95%	48 96%	1696 96%	278 94%
NET: 4-7	161 7%	154 7%	5 10%	116 7%	28 9%
NET: 4-6	63 3%	62 3%	1 2%	45 3%	10 3%
NET: 0-3	27 1%	25 1%	- -	22 1%	3 1%
Not applicable	14 1%	10 *	1 2%	8 *	5 2%
Mean	9.13	9.12	9.39	9.15	9.13
Standard deviation	1.40	1.40	1.15	1.39	1.41
Standard error	0.03	0.03	0.16	0.03	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Trustee	Board or Management Committee Member					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Chair			Vice chair	Treasurer	Secretary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Absolutely critical	(10)	804 37%	180 35%	109 30%	178 35%	310 41%	160 40%	39 36%	71 45%	40 44%	82 38%	89 36%	63 32%	78 34%	136 36%	163 38%	57 31%	136 42%	406 38%	62 34%	122 35%	37 51%	101 34%	43 29%	30 40%	
	(9)	326 15%	65 13%	50 14%	75 15%	127 17%	70 18%	21 20%	27 17%	9 10%	30 14%	40 16%	29 15%	40 17%	62 16%	57 13%	29 16%	39 12%	162 15%	26 14%	68 20%	8 11%	38 13%	19 13%	4 5%	
	(8)	406 18%	87 17%	84 23%	93 18%	126 17%	66 17%	21 20%	24 15%	15 17%	39 18%	53 22%	36 18%	45 20%	65 17%	72 19%	35 19%	61 19%	192 18%	45 24%	57 17%	8 11%	57 19%	32 21%	15 20%	
	(7)	203 9%	43 8%	34 9%	53 10%	68 9%	36 9%	10 9%	11 7%	11 12%	18 8%	20 8%	24 12%	21 9%	33 9%	25 14%	24 7%	104 10%	16 9%	30 9%	4 6%	23 8%	21 14%	4 5%		
	(6)	130 6%	29 6%	27 8%	30 6%	43 6%	25 6%	4 4%	10 6%	4 4%	13 6%	19 8%	12 6%	13 6%	33 9%	21 5%	6 3%	13 4%	64 6%	11 6%	20 6%	5 7%	21 7%	6 4%	3 4%	
	(5)	160 7%	51 10%	22 6%	38 7%	44 6%	20 5%	8 7%	8 5%	8 9%	20 9%	10 4%	14 7%	16 7%	29 8%	35 8%	12 7%	24 7%	82 8%	8 4%	19 6%	6 8%	24 8%	12 8%	9 12%	
	(4)	29 1%	10 2%	5 1%	7 1%	7 1%	3 1%	2 2%	1 1%	1 1%	1 *	2 1%	5 3%	4 2%	7 2%	2 *	3 2%	5 2%	7 1%	3 2%	4 1%	1 1%	5 2%	6 4%	3 4%	
	(3)	20 1%	5 1%	3 1%	7 1%	5 1%	4 1%	- -	1 1%	- -	2 1%	1 *	2 1%	1 *	4 1%	7 2%	3 2%	- -	10 1%	2 1%	2 1%	- -	3 1%	1 1%	2 3%	
	(2)	18 1%	4 1%	1 *	7 1%	6 1%	3 1%	- -	1 1%	2 2%	1 *	- -	2 1%	3 1%	- -	6 1%	1 1%	5 2%	6 1%	2 1%	7 2%	- -	2 1%	1 1%	- -	
	(1)	11 1%	2 *	2 1%	3 1%	4 1%	3 1%	1 1%	- -	- -	1 *	2 1%	- 1%	2 1%	2 1%	3 1%	- -	1 *	5 *	- -	2 1%	- -	4 1%	- -	- -	
Not important at all	(0)	10 *	3 1%	2 1%	3 1%	2 *	1 *	- -	1 1%	- 1%	2 1%	1 *	1 1%	2 1%	1 *	2 *	- *	1 *	4 *	1 1%	2 1%	1 1%	1 *	1 1%	- -	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1536 70%	332 65%	243 68%	346 68%	563 75%	296 74%	81 76%	122 78%	64 71%	151 71%	182 74%	128 65%	163 71%	263 69%	292 68%	121 67%	236 73%	760 71%	133 72%	247 72%	53 74%	196 67%	94 63%	49 65%
NET: 7-10	1739 79%	375 74%	277 77%	399 79%	631 84%	332 83%	91 85%	133 85%	75 83%	169 79%	202 82%	152 78%	184 80%	296 78%	330 77%	146 81%	260 80%	864 80%	149 81%	277 80%	57 79%	219 74%	115 77%	53 71%
NET: 4-7	522 24%	133 26%	88 24%	128 25%	162 22%	84 21%	24 22%	30 19%	24 27%	52 24%	51 21%	55 28%	54 23%	102 27%	96 22%	46 25%	66 20%	257 24%	38 21%	73 21%	16 22%	73 25%	45 30%	19 25%
NET: 4-6	319 15%	90 18%	54 15%	75 15%	94 13%	48 12%	14 13%	19 12%	13 14%	34 16%	31 13%	31 16%	33 14%	69 18%	58 14%	21 12%	42 13%	153 14%	22 12%	43 12%	12 17%	50 17%	24 16%	15 20%
NET: 0-3	59 3%	14 3%	8 2%	20 4%	17 2%	11 3%	1 1%	3 2%	2 2%	6 3%	4 2%	5 3%	8 3%	7 2%	18 4%	4 2%	7 2%	25 2%	5 3%	13 4%	1 1%	10 3%	3 2%	2 3%
Not applicable	83 4%	31 6%	21 6%	14 3%	10 1%	7 2%	1 1%	2 1%	- -	5 2%	8 3%	8 4%	5 2%	9 2%	23 5%	10 6%	15 5%	32 3%	9 5%	12 3%	2 3%	15 5%	8 5%	5 7%
Mean	8.24	8.09	8.13	8.11	8.44	8.42	8.40	8.59	8.33	8.22	8.40	8.08	8.14	8.21	8.20	8.22	8.40	8.30	8.26	8.26	8.54	8.07	7.95	8.07
Standard deviation	1.99	2.10	1.91	2.10	1.89	1.91	1.80	1.84	1.97	2.05	1.80	1.99	2.10	1.94	2.12	1.82	1.97	1.93	1.89	2.06	2.06	2.12	2.00	2.15
Standard error	0.04	0.10	0.10	0.09	0.07	0.10	0.17	0.15	0.21	0.14	0.12	0.15	0.14	0.10	0.11	0.14	0.11	0.06	0.14	0.11	0.25	0.13	0.17	0.26

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	804 37%	112 37%	154 38%	142 39%	129 36%	171 41%	144 36%	192 39%	217 35%	171 35%	105 38%	64 37%	55 36%	72 35%
	(9)	326 15%	47 16%	60 15%	58 16%	55 15%	57 14%	71 18%	76 16%	92 15%	79 16%	47 17%	30 17%	26 17%	31 15%
	(8)	406 18%	67 22%	78 19%	74 20%	81 23%	90 22%	81 20%	91 19%	120 19%	97 20%	60 21%	40 23%	38 25%	38 19%
	(7)	203 9%	20 7%	44 11%	30 8%	27 8%	40 10%	32 8%	41 8%	56 9%	43 9%	26 9%	16 9%	10 6%	20 10%
	(6)	130 6%	18 6%	21 5%	19 5%	17 5%	17 4%	26 6%	24 5%	43 7%	31 6%	14 5%	8 5%	7 5%	10 5%
	(5)	160 7%	23 8%	22 5%	24 7%	29 8%	23 6%	31 8%	35 7%	52 8%	34 7%	16 6%	11 6%	13 8%	18 9%
	(4)	29 1%	3 1%	3 1%	4 1%	2 1%	2 *	5 1%	5 1%	6 1%	5 1%	3 1%	1 1%	1 1%	3 1%
	(3)	20 1%	4 1%	6 1%	7 2%	5 1%	6 1%	4 1%	9 2%	7 1%	6 1%	3 1%	3 2%	3 2%	3 1%
	(2)	18 1%	1 *	1 *	- -	3 1%	- 1%	2 *	3 1%	2 *	4 1%	2 1%	- -	- -	- -
	(1)	11 1%	- -	3 1%	1 *	1 *	1 *	- -	- -	3 *	1 *	- -	- -	- -	1 *
Not important at all	(0)	10 *	1 *	2 *	1 *	1 *	3 1%	3 1%	2 *	2 *	2 *	1 *	1 1%	1 1%	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1536 70%	226 75%	292 72%	274 75%	265 74%	318 76%	296 74%	359 73%	429 69%	347 71%	212 76%	134 77%	119 77%	141 69%
NET: 7-10	1739 79%	246 82%	336 83%	304 83%	292 82%	358 86%	328 82%	400 82%	485 78%	390 80%	238 85%	150 86%	129 84%	161 79%
NET: 4-7	522 24%	64 21%	90 22%	77 21%	75 21%	82 20%	94 23%	105 21%	157 25%	113 23%	59 21%	36 21%	31 20%	51 25%
NET: 4-6	319 15%	44 15%	46 11%	47 13%	48 13%	42 10%	62 15%	64 13%	101 16%	70 14%	33 12%	20 11%	21 14%	31 15%
NET: 0-3	59 3%	6 2%	12 3%	9 2%	10 3%	10 2%	9 2%	14 3%	14 2%	13 3%	6 2%	4 2%	4 3%	5 2%
Not applicable	83 4%	4 1%	12 3%	5 1%	7 2%	6 1%	3 1%	12 2%	18 3%	14 3%	3 1%	- -	- -	6 3%
Mean	8.24	8.34	8.33	8.38	8.28	8.46	8.27	8.35	8.20	8.25	8.39	8.38	8.30	8.20
Standard deviation	1.99	1.85	1.93	1.86	1.91	1.85	1.93	1.93	1.94	1.93	1.82	1.80	1.88	1.98
Standard error	0.04	0.11	0.10	0.10	0.10	0.09	0.10	0.09	0.08	0.09	0.11	0.14	0.15	0.14

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Absolutely critical	(10)	804 37%	305 40%	155 45%	97 38%	112 39%	35 37%	56 45%	156 38%	161 39%	26 30%	40 38%	22 49%	91 38%	84 40%	8 28%	42 44%	66 45%	125 39%	93 36%	88 37%
	(9)	326 15%	113 15%	49 14%	36 14%	56 20%	16 17%	23 19%	57 14%	56 14%	12 14%	9 9%	5 11%	30 13%	40 19%	9 31%	14 15%	21 14%	45 14%	48 18%	32 13%
	(8)	406 18%	144 19%	59 17%	42 17%	51 18%	13 14%	18 15%	75 18%	66 16%	20 23%	20 19%	8 18%	51 21%	34 16%	9 31%	16 17%	23 16%	50 16%	36 14%	49 21%
	(7)	203 9%	55 7%	25 7%	28 11%	24 8%	9 10%	14 11%	36 9%	27 7%	4 5%	14 13%	4 9%	20 8%	14 7%	3 10%	7 7%	12 8%	25 8%	25 10%	24 10%
	(6)	130 6%	39 5%	16 5%	14 6%	11 4%	6 6%	5 4%	22 5%	25 6%	5 6%	6 6%	2 4%	11 5%	14 7%	-	5 5%	9 6%	17 5%	13 5%	14 6%
	(5)	160 7%	60 8%	20 6%	23 9%	16 6%	7 7%	6 5%	23 6%	35 8%	10 12%	6 6%	1 2%	11 5%	14 7%	-	8 8%	11 7%	25 8%	24 9%	13 5%
	(4)	29 1%	5 1%	5 1%	1 *	3 1%	-	-	3 1%	6 1%	4 5%	2 2%	1 2%	7 3%	1 *	-	-	1 1%	7 2%	1 *	6 3%
	(3)	20 1%	6 1%	2 1%	3 1%	1 *	-	-	4 1%	8 2%	2 2%	-	-	3 1%	-	-	-	1 1%	1 *	2 1%	-
	(2)	18 1%	4 1%	4 1%	2 1%	1 *	1 1%	1 1%	3 1%	4 1%	-	2 2%	-	3 1%	2 1%	-	1 1%	-	4 1%	1 *	1 *
	(1)	11 1%	3 *	1 *	-	-	-	-	5 1%	3 1%	1 1%	1 1%	-	2 1%	1 *	-	-	-	2 1%	-	-
Not important at all	(0)	10 *	3 *	1 *	1 *	1 *	1 1%	-	4 1%	3 1%	1 1%	2 2%	-	-	-	-	-	2 1%	2 1%	3 1%	1 *



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1536 70%	562 74%	263 76%	175 69%	219 77%	64 68%	97 78%	288 70%	283 69%	58 67%	69 66%	35 78%	172 72%	158 76%	26 90%	72 76%	110 74%	220 69%	177 68%	169 71%
NET: 7-10	1739 79%	617 81%	288 84%	203 80%	243 86%	73 78%	111 90%	324 79%	310 75%	62 72%	83 80%	39 87%	192 80%	172 83%	29 100%	79 83%	122 82%	245 76%	202 78%	193 81%
NET: 4-7	522 24%	159 21%	66 19%	66 26%	54 19%	22 23%	25 20%	84 20%	93 23%	23 27%	28 27%	8 18%	49 21%	43 21%	3 10%	20 21%	33 22%	74 23%	63 24%	57 24%
NET: 4-6	319 15%	104 14%	41 12%	38 15%	30 11%	13 14%	11 9%	48 12%	66 16%	19 22%	14 13%	4 9%	29 12%	29 14%	- -	13 14%	21 14%	49 15%	38 15%	33 14%
NET: 0-3	59 3%	16 2%	8 2%	6 2%	3 1%	2 2%	1 1%	16 4%	18 4%	4 5%	5 5%	- -	8 3%	3 1%	- -	1 1%	3 2%	9 3%	6 2%	2 1%
Not applicable	83 4%	27 4%	7 2%	6 2%	8 3%	6 6%	1 1%	22 5%	19 5%	1 1%	2 2%	2 4%	10 4%	4 2%	- -	2 2%	2 1%	18 6%	14 5%	10 4%
Mean	8.24	8.39	8.51	8.27	8.56	8.34	8.71	8.27	8.16	7.75	8.02	8.79	8.27	8.50	8.76	8.55	8.45	8.24	8.27	8.35
Standard deviation	1.99	1.91	1.92	1.94	1.71	1.98	1.59	2.12	2.21	2.32	2.32	1.57	2.02	1.80	0.99	1.77	1.99	2.12	2.01	1.82
Standard error	0.04	0.07	0.10	0.12	0.10	0.21	0.14	0.11	0.11	0.25	0.23	0.24	0.13	0.13	0.18	0.18	0.16	0.12	0.13	0.12



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	804 37%	766 37%	21 42%	672 38%	101 34%
	(9)	326 15%	310 15%	9 18%	271 15%	41 14%
	(8)	406 18%	386 18%	9 18%	324 18%	49 17%
	(7)	203 9%	195 9%	4 8%	164 9%	22 7%
	(6)	130 6%	124 6%	1 2%	103 6%	13 4%
	(5)	160 7%	154 7%	3 6%	117 7%	32 11%
	(4)	29 1%	28 1%	1 2%	26 1%	2 1%
	(3)	20 1%	20 1%	- -	19 1%	1 *
	(2)	18 1%	17 1%	1 2%	13 1%	4 1%
	(1)	11 1%	10 *	1 2%	9 1%	1 *
Not important at all	(0)	10 *	9 *	- -	7 *	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 57

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Powers and restrictions in the charity's governing document**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1536 70%	1462 70%	39 78%	1267 72%	191 65%
NET: 7-10	1739 79%	1657 79%	43 86%	1431 81%	213 72%
NET: 4-7	522 24%	501 24%	9 18%	410 23%	69 23%
NET: 4-6	319 15%	306 15%	5 10%	246 14%	47 16%
NET: 0-3	59 3%	56 3%	2 4%	48 3%	8 3%
Not applicable	83 4%	75 4%	- -	46 3%	28 9%
Mean	8.24	8.24	8.38	8.29	8.15
Standard deviation	1.99	1.99	2.13	1.97	2.10
Standard error	0.04	0.04	0.30	0.05	0.13

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Trustee	Board or Management Committee Member					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Chair			Vice chair	Treasurer	Secretary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Absolutely critical	(10)	755 34%	173 34%	125 35%	172 34%	259 34%	140 35%	38 36%	50 32%	31 34%	77 36%	92 38%	71 36%	78 34%	140 37%	145 34%	54 30%	98 30%	360 34%	64 35%	112 32%	32 44%	99 34%	54 36%	32 43%	
	(9)	480 22%	103 20%	75 21%	107 21%	177 24%	86 22%	22 21%	41 26%	28 31%	52 24%	51 21%	43 22%	54 23%	72 19%	98 23%	40 22%	70 22%	238 22%	48 26%	75 22%	18 25%	52 18%	33 22%	14 19%	
	(8)	529 24%	121 24%	82 23%	125 25%	188 25%	100 25%	27 25%	41 26%	20 22%	43 20%	64 26%	46 23%	48 21%	96 25%	106 25%	49 27%	77 24%	249 23%	43 23%	91 26%	13 18%	78 27%	36 24%	18 24%	
	(7)	200 9%	39 8%	36 10%	58 11%	62 8%	34 9%	5 5%	18 11%	5 6%	21 10%	19 8%	14 7%	26 11%	33 9%	34 8%	20 11%	33 10%	103 10%	14 8%	34 10%	5 7%	28 10%	12 8%	4 5%	
	(6)	76 3%	22 4%	10 3%	15 3%	26 3%	12 3%	6 6%	4 3%	4 4%	6 3%	8 3%	6 3%	5 2%	11 3%	16 4%	7 4%	17 5%	43 4%	7 4%	7 2%	1 1%	13 4%	4 3%	1 1%	
	(5)	73 3%	24 5%	15 4%	10 2%	23 3%	15 4%	5 5%	1 1%	2 2%	9 4%	7 3%	6 3%	7 3%	15 4%	9 2%	5 3%	15 5%	36 3%	3 2%	9 3%	2 3%	13 4%	7 5%	3 4%	
	(4)	8 *	2 *	1 *	2 *	3 *	2 1%	- 1%	1 -	- 1%	2 -	1 1%	2 *	- 1%	1 *	1 *	1 1%	- *	6 1%	- 1%	- *	- *	2 1%	- *	- *	
	(3)	6 *	2 *	1 *	- *	3 *	1 *	2 2%	- -	- -	- -	- -	- -	2 1%	1 *	- -	- -	3 1%	3 *	1 1%	1 *	- *	- *	- *	1 1%	
	(2)	8 *	1 *	- *	4 1%	3 *	1 *	1 1%	1 1%	- 1%	- -	- -	3 1%	- -	1 *	1 *	3 1%	- -	- -	6 1%	- 1%	1 *	- *	- *	1 1%	- -
	(1)	4 *	2 *	1 *	1 *	- -	- -	- -	- -	- -	- -	- -	- -	1 1%	1 *	1 *	1 *	- -	- -	2 *	- *	1 *	- *	1 *	- *	- -
Not important at all	(0)	6 *	1 *	2 1%	3 1%	- -	- -	- -	- -	- -	2 1%	- -	1 1%	- -	- -	2 *	1 1%	- -	3 *	- *	3 1%	- -	- -	- -	- -	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Com- mit- tee Mem- ber	Chair	Vice chair	Trea- surer	Sec- retary	Other
						£100k	£500k																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1764 80%	397 78%	282 78%	404 80%	624 83%	326 82%	87 81%	132 84%	79 88%	172 80%	207 84%	160 82%	180 78%	308 81%	349 81%	143 79%	245 76%	847 79%	155 84%	278 81%	63 88%	229 78%	123 82%	64 85%
NET: 7-10	1964 89%	436 85%	318 88%	462 91%	686 91%	360 90%	92 86%	150 96%	84 93%	193 90%	226 92%	174 89%	206 90%	341 90%	383 89%	163 90%	278 86%	950 88%	169 91%	312 90%	68 94%	257 87%	135 90%	68 91%
NET: 4-7	357 16%	87 17%	62 17%	85 17%	114 15%	63 16%	16 15%	24 15%	11 12%	38 18%	35 14%	28 14%	38 17%	60 16%	60 14%	33 18%	65 20%	188 18%	24 13%	50 14%	8 11%	56 19%	23 15%	8 11%
NET: 4-6	157 7%	48 9%	26 7%	27 5%	52 7%	29 7%	11 10%	6 4%	6 7%	17 8%	16 7%	14 7%	12 5%	27 7%	26 6%	13 7%	32 10%	85 8%	10 5%	16 5%	3 4%	28 10%	11 7%	4 5%
NET: 0-3	24 1%	6 1%	4 1%	8 2%	6 1%	2 1%	3 3%	1 1%	- -	2 1%	3 1%	2 1%	4 2%	3 1%	6 1%	1 1%	3 1%	14 1%	1 1%	6 2%	- -	1 *	1 1%	1 1%
Not applicable	55 3%	20 4%	12 3%	11 2%	8 1%	7 2%	1 1%	- -	- -	2 1%	- -	6 3%	8 3%	10 3%	14 3%	4 2%	11 3%	25 2%	5 3%	11 3%	1 1%	8 3%	3 2%	2 3%
Mean	8.57	8.51	8.55	8.54	8.63	8.62	8.47	8.65	8.79	8.58	8.64	8.62	8.59	8.62	8.60	8.49	8.44	8.52	8.74	8.54	8.97	8.50	8.64	8.79
Standard deviation	1.54	1.63	1.61	1.60	1.43	1.44	1.72	1.31	1.23	1.65	1.51	1.61	1.55	1.50	1.56	1.48	1.51	1.60	1.29	1.62	1.23	1.52	1.47	1.47
Standard error	0.03	0.07	0.09	0.07	0.05	0.07	0.17	0.10	0.13	0.11	0.10	0.12	0.10	0.08	0.08	0.11	0.09	0.05	0.10	0.09	0.15	0.09	0.12	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	755 34%	109 36%	145 36%	133 36%	131 37%	141 34%	138 34%	172 35%	201 33%	162 33%	87 31%	56 32%	52 34%	73 36%
	(9)	480 22%	66 22%	91 22%	85 23%	76 21%	92 22%	89 22%	111 23%	139 22%	118 24%	63 23%	37 21%	32 21%	43 21%
	(8)	529 24%	72 24%	103 25%	85 23%	84 24%	107 26%	105 26%	122 25%	147 24%	112 23%	68 24%	47 27%	41 27%	50 25%
	(7)	200 9%	26 9%	34 8%	23 6%	34 10%	36 9%	31 8%	38 8%	58 9%	41 8%	27 10%	16 9%	12 8%	23 11%
	(6)	76 3%	9 3%	12 3%	15 4%	11 3%	13 3%	13 3%	14 3%	22 4%	17 3%	13 5%	6 3%	6 4%	3 1%
	(5)	73 3%	5 2%	8 2%	8 2%	10 3%	11 3%	13 3%	16 3%	24 4%	16 3%	10 4%	6 3%	5 3%	5 2%
	(4)	8 *	1 *	2 *	1 *	1 *	2 *	1 *	1 *	3 *	3 1%	2 1%	1 1%	1 1%	- -
	(3)	6 *	3 1%	3 1%	2 1%	2 1%	2 *	3 1%	2 *	2 *	3 1%	2 1%	2 1%	2 1%	- -
	(2)	8 *	1 *	2 *	2 1%	1 *	1 *	2 *	1 *	4 1%	1 *	2 1%	1 1%	1 1%	1 *
	(1)	4 *	- -	- -	1 *	- -	- -	- -	1 *	1 *	1 *	- -	- -	- -	- -
Not important at all	(0)	6 *	- -	1 *	- -	1 *	- -	- -	1 *	- -	2 *	1 *	- -	- -	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1764 80%	247 82%	339 83%	303 83%	291 82%	340 82%	332 83%	405 83%	487 79%	392 80%	218 78%	140 80%	125 81%	166 82%
NET: 7-10	1964 89%	273 91%	373 92%	326 89%	325 91%	376 90%	363 90%	443 90%	545 88%	433 89%	245 88%	156 90%	137 89%	189 93%
NET: 4-7	357 16%	41 14%	56 14%	47 13%	56 16%	62 15%	58 14%	69 14%	107 17%	77 16%	52 19%	29 17%	24 16%	31 15%
NET: 4-6	157 7%	15 5%	22 5%	24 7%	22 6%	26 6%	27 7%	31 6%	49 8%	36 7%	25 9%	13 7%	12 8%	8 4%
NET: 0-3	24 1%	4 1%	6 1%	5 1%	4 1%	3 1%	5 1%	5 1%	7 1%	7 1%	5 2%	3 2%	3 2%	1 *
Not applicable	55 3%	8 3%	5 1%	10 3%	6 2%	11 3%	7 2%	11 2%	17 3%	11 2%	5 2%	2 1%	2 1%	5 2%
Mean	8.57	8.68	8.64	8.68	8.64	8.63	8.60	8.64	8.52	8.55	8.42	8.48	8.51	8.70
Standard deviation	1.54	1.43	1.50	1.50	1.50	1.41	1.48	1.49	1.54	1.60	1.65	1.56	1.59	1.34
Standard error	0.03	0.08	0.08	0.08	0.08	0.07	0.07	0.07	0.06	0.07	0.10	0.12	0.13	0.10

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

		Charity Sector (Q4)																				
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ diver- sity	Recre- ation	Gen- eral chari- table pur- poses	Other	
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238	
Absolutely critical	(10)	755 34%	292 38%	156 45%	101 40%	104 37%	35 37%	53 43%	127 31%	138 33%	29 34%	50 48%	18 40%	82 34%	79 38%	9 31%	31 33%	71 48%	120 37%	91 35%	89 37%	
	(9)	480 22%	171 22%	59 17%	54 21%	65 23%	18 19%	25 20%	74 18%	84 20%	18 21%	20 19%	9 20%	50 21%	57 27%	9 31%	21 22%	28 19%	62 19%	53 20%	63 26%	
	(8)	529 24%	167 22%	68 20%	65 26%	59 21%	18 19%	28 23%	95 23%	107 26%	14 16%	15 14%	5 11%	59 25%	43 21%	7 24%	20 21%	30 20%	72 22%	62 24%	45 19%	
	(7)	200 9%	56 7%	24 7%	17 7%	26 9%	9 10%	13 10%	50 12%	39 9%	9 10%	9 9%	9 20%	21 9%	19 9%	1 3%	12 13%	9 6%	26 8%	28 11%	17 7%	
	(6)	76 3%	21 3%	15 4%	4 2%	7 2%	-	1 1%	18 4%	14 3%	4 5%	5 5%	-	11 5%	4 2%	1 3%	1 1%	2 1%	12 4%	5 2%	9 4%	
	(5)	73 3%	26 3%	7 2%	5 2%	11 4%	6 6%	3 2%	21 5%	16 4%	7 8%	5 5%	1 2%	7 3%	3 1%	2 7%	5 5%	4 3%	18 6%	11 4%	8 3%	
	(4)	8 *	2 *	2 1%	-	-	-	-	2 *	-	-	-	-	-	2 1%	-	-	-	-	-	-	-
	(3)	6 *	4 1%	-	-	-	-	-	-	2 *	1 *	2 2%	-	1 2%	1 *	-	-	-	-	1 *	-	-
	(2)	8 *	1 *	-	-	-	-	-	-	2 *	2 *	1 1%	-	-	-	-	-	1 1%	1 1%	2 1%	-	2 1%
	(1)	4 *	2 *	1 *	-	-	-	-	-	1 *	-	-	-	-	1 *	-	-	-	1 1%	-	1 *	-
Not important at all	(0)	6 *	1 *	3 1%	1 *	2 1%	1 1%	1 1%	2 *	-	-	-	-	-	-	-	1 1%	-	-	1 *	1 *	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serva- tion/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1764 80%	630 82%	283 82%	220 87%	228 80%	71 76%	106 85%	296 72%	329 80%	61 71%	85 82%	32 71%	191 80%	179 86%	25 86%	72 76%	129 87%	254 79%	206 79%	197 83%
NET: 7-10	1964 89%	686 90%	307 89%	237 94%	254 89%	80 85%	119 96%	346 84%	368 89%	70 81%	94 90%	41 91%	212 89%	198 95%	26 90%	84 88%	138 93%	280 87%	234 90%	214 90%
NET: 4-7	357 16%	105 14%	48 14%	26 10%	44 15%	15 16%	17 14%	91 22%	69 17%	20 23%	19 18%	10 22%	41 17%	26 13%	4 14%	18 19%	15 10%	56 17%	44 17%	34 14%
NET: 4-6	157 7%	49 6%	24 7%	9 4%	18 6%	6 6%	4 3%	41 10%	30 7%	11 13%	10 10%	1 2%	20 8%	7 3%	3 10%	6 6%	6 4%	30 9%	16 6%	17 7%
NET: 0-3	24 1%	8 1%	4 1%	1 *	2 1%	1 1%	1 1%	7 2%	3 1%	3 3%	- -	1 2%	2 1%	- -	- -	2 2%	2 1%	3 1%	2 1%	3 1%
Not applicable	55 3%	21 3%	9 3%	6 2%	10 4%	7 7%	- -	16 4%	12 3%	2 2%	- -	2 4%	5 2%	3 1%	- -	3 3%	2 1%	8 2%	8 3%	4 2%
Mean	8.57	8.70	8.77	8.84	8.67	8.61	8.80	8.32	8.57	8.26	8.83	8.65	8.56	8.87	8.62	8.43	8.90	8.58	8.59	8.69
Standard deviation	1.54	1.50	1.65	1.31	1.53	1.71	1.47	1.74	1.45	1.91	1.47	1.59	1.52	1.17	1.42	1.78	1.51	1.57	1.53	1.56
Standard error	0.03	0.06	0.09	0.08	0.09	0.18	0.13	0.09	0.07	0.21	0.14	0.24	0.10	0.08	0.26	0.19	0.12	0.09	0.10	0.10



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	755 34%	712 34%	21 42%	614 35%	102 34%
	(9)	480 22%	462 22%	11 22%	397 22%	58 20%
	(8)	529 24%	505 24%	11 22%	429 24%	64 22%
	(7)	200 9%	187 9%	4 8%	159 9%	26 9%
	(6)	76 3%	75 4%	1 2%	61 3%	8 3%
	(5)	73 3%	73 3%	- -	52 3%	16 5%
	(4)	8 *	8 *	- -	5 *	3 1%
	(3)	6 *	5 *	- -	5 *	1 *
	(2)	8 *	8 *	- -	7 *	1 *
	(1)	4 *	4 *	- -	3 *	1 *
Not important at all	(0)	6 *	5 *	- -	5 *	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 58

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our capacity to deliver**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1764 80%	1679 80%	43 86%	1440 81%	224 76%
NET: 7-10	1964 89%	1866 89%	47 94%	1599 90%	250 84%
NET: 4-7	357 16%	343 16%	5 10%	277 16%	53 18%
NET: 4-6	157 7%	156 7%	1 2%	118 7%	27 9%
NET: 0-3	24 1%	22 1%	- -	20 1%	3 1%
Not applicable	55 3%	50 2%	2 4%	34 2%	16 5%
Mean	8.57	8.57	8.98	8.60	8.51
Standard deviation	1.54	1.54	1.10	1.52	1.64
Standard error	0.03	0.03	0.16	0.04	0.10

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Trust-tee	Board or Management Committee Member					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	!£100k £500k	£500k - £1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Chair			Vice chair	Trea-surer	Sec-etary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Absolutely critical	(10)	1084 49%	242 47%	166 46%	247 49%	385 51%	214 54%	50 47%	75 48%	46 51%	117 55%	137 56%	102 52%	111 48%	191 50%	192 45%	60 33%	174 54%	539 50%	88 48%	169 49%	41 57%	125 43%	75 50%	44 59%	
	(9)	454 21%	96 19%	70 19%	110 22%	169 22%	92 23%	27 25%	30 19%	20 22%	40 19%	45 18%	37 19%	52 23%	80 21%	95 22%	42 23%	63 19%	235 22%	32 17%	69 20%	17 24%	61 21%	26 17%	12 16%	
	(8)	390 18%	86 17%	73 20%	94 19%	129 17%	54 14%	18 17%	39 25%	18 20%	34 16%	41 17%	34 16%	36 17%	64 17%	79 18%	49 27%	53 16%	170 16%	43 23%	69 20%	11 15%	63 21%	23 15%	11 15%	
	(7)	106 5%	27 5%	19 5%	24 5%	32 4%	16 4%	4 4%	7 4%	5 6%	11 5%	12 5%	7 4%	11 5%	19 5%	25 6%	11 6%	10 3%	52 5%	13 7%	13 4%	2 3%	15 5%	8 5%	3 4%	
	(6)	43 2%	8 2%	7 2%	11 2%	16 2%	6 2%	6 6%	4 3%	- -	4 2%	4 2%	5 3%	5 2%	6 2%	10 2%	5 3%	4 1%	21 2%	4 2%	3 1%	- -	9 3%	6 4%	- -	
	(5)	49 2%	20 4%	11 3%	8 2%	9 1%	5 1%	1 1%	2 1%	1 1%	4 2%	1 *	5 3%	7 3%	8 2%	9 2%	7 4%	8 2%	16 1%	3 2%	9 3%	1 1%	11 4%	6 4%	3 4%	
	(4)	3 *	2 *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	- -	2 1%	- -	1 *	- -	- -	- -	2 *	- -	- -	- -	1 *	- -	- -
	(3)	3 *	2 *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 *	1 *	1 *	- -	- -	2 *	- -	- -	- -	- -	1 1%	- -
	(2)	11 1%	3 1%	1 *	3 1%	4 1%	3 1%	1 1%	- -	- -	- -	- -	2 1%	1 1%	2 1%	1 *	5 1%	- -	- -	8 1%	- -	2 1%	- -	- -	1 1%	- -
	(1)	7 *	1 *	2 1%	3 1%	1 *	1 *	- -	- -	- -	- -	2 1%	1 *	- -	1 *	1 *	1 *	- -	1 *	4 *	1 1%	2 1%	- -	- -	- -	- -
Not important at all	(0)	6 *	2 *	1 *	1 *	2 *	2 1%	- -	- -	- -	- -	- -	1 1%	1 *	1 *	1 *	- -	2 1%	3 *	- -	2 1%	- -	1 *	- -	- -	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Com- mit- tee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
						£100k £500k	£1m																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: 8-10	1928 88%	424 83%	309 86%	451 89%	683 91%	360 90%	95 89%	144 92%	84 93%	191 89%	223 91%	173 88%	199 87%	335 88%	366 85%	151 83%	290 90%	944 88%	163 88%	307 89%	69 96%	249 85%	124 83%	67 89%
NET: 7-10	2034 92%	451 88%	328 91%	475 94%	715 95%	376 94%	99 93%	151 96%	89 99%	202 94%	235 96%	180 92%	210 91%	354 93%	391 91%	162 90%	300 93%	996 93%	176 95%	320 93%	71 99%	264 90%	132 88%	70 93%
NET: 4-7	201 9%	57 11%	37 10%	44 9%	57 8%	27 7%	11 10%	13 8%	6 7%	19 9%	17 7%	19 10%	23 10%	34 9%	44 10%	23 13%	22 7%	91 8%	20 11%	25 7%	3 4%	36 12%	20 13%	6 8%
NET: 4-6	95 4%	30 6%	18 5%	20 4%	25 3%	11 3%	7 7%	6 4%	1 1%	8 4%	5 2%	12 6%	12 5%	15 4%	19 4%	12 7%	12 4%	39 4%	7 4%	12 3%	1 1%	21 7%	12 8%	3 4%
NET: 0-3	27 1%	8 2%	4 1%	8 2%	7 1%	6 2%	1 1%	- -	- -	2 1%	3 1%	2 1%	5 2%	4 1%	8 2%	- -	3 1%	17 2%	1 1%	6 2%	- -	1 *	2 1%	- -
Not applicable	44 2%	21 4%	10 3%	5 1%	5 1%	5 1%	- -	- -	- -	2 1%	2 1%	2 1%	3 1%	8 2%	11 3%	7 4%	9 3%	22 2%	1 1%	7 2%	- -	8 3%	4 3%	2 3%
Mean	8.97	8.85	8.88	8.95	9.07	9.11	8.95	9.01	9.16	9.08	9.14	8.96	8.88	9.01	8.85	8.69	9.10	9.00	8.93	8.94	9.31	8.81	8.87	9.21
Standard deviation	1.48	1.64	1.52	1.51	1.34	1.46	1.38	1.16	1.05	1.41	1.34	1.56	1.66	1.44	1.57	1.30	1.44	1.50	1.34	1.59	0.99	1.45	1.58	1.25
Standard error	0.03	0.07	0.08	0.07	0.05	0.07	0.13	0.09	0.11	0.10	0.09	0.11	0.11	0.07	0.08	0.10	0.08	0.05	0.10	0.09	0.12	0.09	0.13	0.15

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

		Region (Q3)													
					Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		Total	North East	North West											
		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Absolutely critical	(10)	1084 49%	159 53%	218 54%	200 55%	182 51%	236 57%	193 48%	262 53%	278 45%	255 52%	148 53%	87 50%	79 51%	102 50%
	(9)	454 21%	60 20%	86 21%	66 18%	71 20%	80 19%	86 21%	93 19%	147 24%	89 18%	48 17%	39 22%	31 20%	37 18%
	(8)	390 18%	54 18%	63 16%	65 18%	70 20%	69 17%	78 19%	84 17%	107 17%	89 18%	57 20%	34 20%	31 20%	48 24%
	(7)	106 5%	9 3%	18 4%	12 3%	12 3%	14 3%	14 3%	23 5%	32 5%	25 5%	11 4%	6 3%	5 3%	6 3%
	(6)	43 2%	8 3%	8 2%	7 2%	7 2%	8 2%	13 3%	10 2%	13 2%	6 1%	7 3%	5 3%	5 3%	5 2%
	(5)	49 2%	3 1%	4 1%	5 1%	7 2%	2 *	5 1%	10 2%	17 3%	8 2%	2 1%	1 1%	1 1%	1 *
	(4)	3 *	1 *	1 *	1 *	1 *	1 *	3 1%	1 *	1 *	1 *	1 *	1 1%	1 1%	- -
	(3)	3 *	- -	- -	1 *	- -	- -	- -	- -	1 *	1 *	- -	- -	- -	- -
	(2)	11 1%	- -	- -	3 1%	- -	1 *	4 1%	1 *	1 *	- -	1 *	- -	- -	- -
	(1)	7 *	1 *	4 1%	1 *	2 1%	1 *	1 *	1 *	2 *	2 *	1 *	1 1%	- -	- -
Not important at all	(0)	6 *	1 *	1 *	1 *	1 *	1 *	1 *	3 1%	2 *	3 1%	- -	- -	- -	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: 8-10	1928 88%	273 91%	367 90%	331 91%	323 90%	385 93%	357 89%	439 90%	532 86%	433 89%	253 90%	160 92%	141 92%	187 92%
NET: 7-10	2034 92%	282 94%	385 95%	343 94%	335 94%	399 96%	371 92%	462 94%	564 91%	458 94%	264 94%	166 95%	146 95%	193 95%
NET: 4-7	201 9%	21 7%	31 8%	25 7%	27 8%	25 6%	35 9%	44 9%	63 10%	40 8%	21 8%	13 7%	12 8%	12 6%
NET: 4-6	95 4%	12 4%	13 3%	13 4%	15 4%	11 3%	21 5%	21 4%	31 5%	15 3%	10 4%	7 4%	7 5%	6 3%
NET: 0-3	27 1%	2 1%	5 1%	6 2%	3 1%	3 1%	6 1%	5 1%	6 1%	6 1%	2 1%	1 1%	- -	1 *
Not applicable	44 2%	4 1%	3 1%	3 1%	4 1%	3 1%	4 1%	2 *	17 3%	8 2%	4 1%	- -	1 1%	3 1%
Mean	8.97	9.10	9.08	9.06	9.03	9.19	8.92	9.03	8.91	9.03	9.07	9.05	9.09	9.08
Standard deviation	1.48	1.35	1.45	1.50	1.42	1.27	1.54	1.48	1.47	1.49	1.32	1.30	1.19	1.19
Standard error	0.03	0.08	0.07	0.08	0.08	0.06	0.08	0.07	0.06	0.07	0.08	0.10	0.10	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

		Charity Sector (Q4)																				
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	General chari- table pur- poses	Other	
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238	
Absolutely critical	(10)	1084 49%	404 53%	184 53%	140 55%	151 53%	55 59%	72 58%	254 62%	187 45%	39 45%	49 47%	25 56%	108 45%	103 50%	12 41%	58 61%	91 61%	158 49%	125 48%	125 53%	
	(9)	454 21%	157 21%	73 21%	53 21%	63 22%	18 19%	24 19%	78 19%	78 19%	14 16%	25 24%	8 18%	44 18%	55 26%	9 31%	17 18%	29 20%	45 14%	59 23%	48 20%	
	(8)	390 18%	131 17%	55 16%	36 14%	34 12%	9 10%	18 15%	41 10%	85 21%	23 27%	12 12%	9 20%	51 21%	30 14%	5 17%	11 12%	17 11%	56 17%	43 17%	38 16%	
	(7)	106 5%	29 4%	15 4%	9 4%	13 5%	1 1%	5 4%	10 2%	22 5%	5 6%	5 5%	2 4%	15 6%	9 4%	1 3%	3 3%	5 3%	20 6%	10 4%	13 5%	
	(6)	43 2%	11 1%	5 1%	8 3%	7 2%	5 5%	2 2%	7 2%	11 3%	1 1%	3 3%	- -	7 3%	3 1%	2 7%	3 3%	4 3%	8 2%	7 3%	3 1%	
	(5)	49 2%	15 2%	3 1%	4 2%	5 2%	- -	- -	5 1%	12 3%	3 3%	6 6%	1 2%	5 2%	4 2%	- -	1 1%	- -	14 4%	4 2%	5 2%	
	(4)	3 *	1 *	1 *	- -	- -	- -	- -	- -	2 *	- -	- -	- -	- -	- -	- -	- -	- -	2 1%	- -	- -	
	(3)	3 *	1 *	- -	- -	- -	- -	- -	- -	- *	- -	- -	- -	- -	- -	- -	- -	- -	2 1%	- -	- -	
	(2)	11 1%	3 *	1 *	- -	3 1%	- -	- -	2 *	2 *	- -	- -	- -	- -	1 *	- -	- -	- -	- -	3 1%	2 1%	2 1%
	(1)	7 *	2 *	2 1%	- -	- -	- -	- -	3 1%	2 *	1 1%	1 1%	- -	1 *	1 *	- -	- -	- -	1 *	- -	- -	
Not important at all	(0)	6 *	2 *	1 *	2 1%	3 1%	1 1%	1 1%	3 1%	- -	- -	- -	- -	1 *	1 *	- -	1 1%	1 1%	- -	2 1%	- -	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: 8-10	1928 88%	692 91%	312 91%	229 91%	248 87%	82 87%	114 92%	373 91%	350 85%	76 88%	86 83%	42 93%	203 85%	188 90%	26 90%	86 91%	137 93%	259 81%	227 87%	211 89%
NET: 7-10	2034 92%	721 94%	327 95%	238 94%	261 92%	83 88%	119 96%	383 93%	372 90%	81 94%	91 88%	44 98%	218 91%	197 95%	27 93%	89 94%	142 96%	279 87%	237 91%	224 94%
NET: 4-7	201 9%	56 7%	24 7%	21 8%	25 9%	6 6%	7 6%	22 5%	47 11%	9 10%	14 13%	3 7%	27 11%	16 8%	3 10%	7 7%	9 6%	44 14%	21 8%	21 9%
NET: 4-6	95 4%	27 4%	9 3%	12 5%	12 4%	5 5%	2 2%	12 3%	25 6%	4 5%	9 9%	1 2%	12 5%	7 3%	2 7%	4 4%	4 3%	24 7%	11 4%	8 3%
NET: 0-3	27 1%	8 1%	4 1%	2 1%	6 2%	1 1%	1 1%	8 2%	5 1%	1 1%	1 1%	- -	3 1%	2 1%	- -	1 1%	1 1%	6 2%	4 2%	2 1%
Not applicable	44 2%	8 1%	4 1%	1 *	5 2%	5 5%	2 2%	7 2%	11 3%	- -	3 3%	- -	6 3%	2 1%	- -	1 1%	1 1%	12 4%	8 3%	4 2%
Mean	8.97	9.07	9.10	9.11	9.01	9.22	9.24	9.22	8.83	8.80	8.86	9.18	8.84	9.06	8.97	9.20	9.29	8.78	8.97	9.08
Standard deviation	1.48	1.40	1.41	1.42	1.66	1.47	1.29	1.57	1.54	1.53	1.63	1.13	1.54	1.40	1.18	1.47	1.26	1.72	1.54	1.34
Standard error	0.03	0.05	0.08	0.09	0.10	0.16	0.12	0.08	0.08	0.17	0.16	0.17	0.10	0.10	0.22	0.15	0.10	0.10	0.10	0.09



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
Absolutely critical	(10)	1084 49%	1025 49%	26 52%	875 49%	144 49%
	(9)	454 21%	436 21%	10 20%	363 20%	66 22%
	(8)	390 18%	377 18%	7 14%	330 19%	40 14%
	(7)	106 5%	103 5%	2 4%	84 5%	14 5%
	(6)	43 2%	39 2%	2 4%	32 2%	8 3%
	(5)	49 2%	47 2%	1 2%	37 2%	9 3%
	(4)	3 *	3 *	- -	2 *	- -
	(3)	3 *	3 *	- -	3 *	- -
	(2)	11 1%	10 *	- -	10 1%	- -
	(1)	7 *	6 *	1 2%	7 *	- -
Not important at all	(0)	6 *	6 *	- -	5 *	1 *

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 59

**Q13. How important or unimportant are the following factors when decisions are made in your charity? Please use a scale of 0-10, where 0 means that factor is not important at all and 10 means that factor is absolutely critical.**

**Our values**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: 8-10	1928 88%	1838 88%	43 86%	1568 89%	250 84%
NET: 7-10	2034 92%	1941 93%	45 90%	1652 93%	264 89%
NET: 4-7	201 9%	192 9%	5 10%	155 9%	31 10%
NET: 4-6	95 4%	89 4%	3 6%	71 4%	17 6%
NET: 0-3	27 1%	25 1%	1 2%	25 1%	1 *
Not applicable	44 2%	39 2%	1 2%	23 1%	14 5%
Mean	8.97	8.97	8.94	8.96	9.02
Standard deviation	1.48	1.47	1.70	1.50	1.38
Standard error	0.03	0.03	0.24	0.04	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 60

**Q14. How confident are you in helping to manage or govern your charity in your role?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident	2130	500	351	487	729	386	106	151	86	204	238	187	225	370	409	178	319	1034	180	341	70	291	142	69
	97%	98%	98%	96%	97%	97%	99%	96%	96%	95%	97%	95%	98%	97%	95%	98%	98%	96%	97%	99%	97%	99%	95%	92%
Very confident	(4) 1215	290	206	268	426	214	66	86	60	108	138	98	124	209	254	112	172	559	110	215	40	183	77	31
	55%	57%	57%	53%	57%	54%	62%	55%	67%	50%	56%	50%	54%	55%	59%	62%	53%	52%	59%	62%	56%	62%	51%	41%
Somewhat confident	(3) 915	210	145	219	303	172	40	65	26	96	100	89	101	161	155	66	147	475	70	126	30	108	65	38
	42%	41%	40%	43%	40%	43%	37%	41%	29%	45%	41%	45%	44%	42%	36%	36%	45%	44%	38%	37%	42%	37%	43%	51%
Not very confident	(2) 66	9	7	21	23	12	1	6	4	10	6	9	5	11	18	2	5	38	5	4	2	3	7	5
	3%	2%	2%	4%	3%	3%	1%	4%	4%	5%	2%	5%	2%	3%	4%	1%	2%	4%	3%	1%	3%	1%	5%	7%
Not confident at all	(1) 4	1	2	-	-	-	-	-	-	-	1	-	-	-	2	1	-	2	-	-	-	-	1	1
	*	*	1%	-	-	-	-	-	-	-	*	-	-	-	*	1%	-	*	-	-	-	-	1%	1%
NET: Not confident	70	10	9	21	23	12	1	6	4	10	7	9	5	11	20	3	5	40	5	4	2	3	8	6
	3%	2%	3%	4%	3%	3%	1%	4%	4%	5%	3%	5%	2%	3%	5%	2%	2%	4%	3%	1%	3%	1%	5%	8%
Mean	3.52	3.55	3.54	3.49	3.54	3.51	3.61	3.51	3.62	3.46	3.53	3.45	3.52	3.52	3.54	3.60	3.52	3.48	3.57	3.61	3.53	3.61	3.45	3.32
Standard deviation	0.57	0.54	0.57	0.58	0.56	0.56	0.51	0.57	0.57	0.59	0.57	0.58	0.54	0.56	0.60	0.55	0.53	0.58	0.55	0.51	0.56	0.51	0.62	0.66
Standard error	0.01	0.02	0.03	0.03	0.02	0.03	0.05	0.05	0.06	0.04	0.04	0.04	0.04	0.03	0.03	0.04	0.03	0.02	0.04	0.03	0.07	0.03	0.05	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 60

**Q14. How confident are you in helping to manage or govern your charity in your role?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident	2130 97%	285 95%	392 97%	350 96%	345 97%	404 97%	393 98%	473 97%	596 96%	474 97%	270 96%	168 97%	147 95%	194 96%
Very confident	(4) 1215 55%	157 52%	213 52%	190 52%	188 53%	235 56%	212 53%	274 56%	329 53%	253 52%	133 48%	86 49%	76 49%	104 51%
Somewhat confident	(3) 915 42%	128 43%	179 44%	160 44%	157 44%	169 41%	181 45%	199 41%	267 43%	221 45%	137 49%	82 47%	71 46%	90 44%
Not very confident	(2) 66 3%	13 4%	12 3%	12 3%	10 3%	10 2%	7 2%	15 3%	19 3%	11 2%	8 3%	4 2%	5 3%	7 3%
Not confident at all	(1) 4 *	2 1%	2 *	3 1%	2 1%	2 *	2 *	2 *	3 *	2 *	2 1%	2 1%	2 1%	2 1%
NET: Not confident	70 3%	15 5%	14 3%	15 4%	12 3%	12 3%	9 2%	17 3%	22 4%	13 3%	10 4%	6 3%	7 5%	9 4%
Mean	3.52	3.47	3.49	3.47	3.49	3.53	3.50	3.52	3.49	3.49	3.43	3.45	3.44	3.46
Standard deviation	0.57	0.61	0.58	0.60	0.58	0.57	0.56	0.58	0.58	0.57	0.59	0.60	0.63	0.61
Standard error	0.01	0.04	0.03	0.03	0.03	0.03	0.03	0.03	0.02	0.03	0.04	0.05	0.05	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 60

**Q14. How confident are you in helping to manage or govern your charity in your role?****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Education/ training	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and technology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		2130 97%	744 97%	331 96%	243 96%	277 98%	91 97%	123 99%	394 96%	402 97%	84 98%	103 99%	44 98%	232 97%	198 95%	29 100%	93 98%	142 96%	313 98%	255 98%	233 98%
Very confident	(4)	1215 55%	450 59%	206 60%	145 57%	156 55%	52 55%	70 56%	188 46%	247 60%	54 63%	66 63%	31 69%	140 59%	116 56%	18 62%	47 49%	82 55%	189 59%	165 63%	132 55%
Somewhat confident	(3)	915 42%	294 38%	125 36%	98 39%	121 43%	39 41%	53 43%	206 50%	155 38%	30 35%	37 36%	13 29%	92 38%	82 39%	11 38%	46 48%	60 41%	124 39%	90 35%	101 42%
Not very confident	(2)	66 3%	18 2%	13 4%	9 4%	7 2%	3 3%	1 1%	14 3%	10 2%	2 2%	1 1%	1 2%	7 3%	10 5%	- -	2 2%	5 3%	8 2%	4 2%	5 2%
Not confident at all	(1)	4 *	2 *	- -	1 *	- -	- -	- -	2 *	1 *	- -	- -	- -	- -	- -	- -	- -	1 1%	- -	1 *	- -
NET: Not confident		70 3%	20 3%	13 4%	10 4%	7 2%	3 3%	1 1%	16 4%	11 3%	2 2%	1 1%	1 2%	7 3%	10 5%	- -	2 2%	6 4%	8 2%	5 2%	5 2%
Mean		3.52	3.56	3.56	3.53	3.52	3.52	3.56	3.41	3.57	3.60	3.63	3.67	3.56	3.51	3.62	3.47	3.51	3.56	3.61	3.53
Standard deviation		0.57	0.56	0.57	0.59	0.55	0.56	0.51	0.58	0.56	0.54	0.51	0.52	0.55	0.59	0.49	0.54	0.60	0.54	0.54	0.54
Standard error		0.01	0.02	0.03	0.04	0.03	0.06	0.05	0.03	0.03	0.06	0.05	0.08	0.04	0.04	0.09	0.06	0.05	0.03	0.03	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 60

**Q14. How confident are you in helping to manage or govern your charity in your role?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Confident	2130 97%	2035 97%	47 94%	1729 98%	280 95%
Very confident	(4) 55%	1215 56%	31 62%	1030 58%	140 47%
Somewhat confident	(3) 42%	915 41%	863 32%	699 39%	140 47%
Not very confident	(2) 3%	66 3%	57 3%	3 2%	41 5%
Not confident at all	(1) *	4 *	2 -	1 *	2 1%
NET: Not confident	70 3%	59 3%	3 6%	42 2%	16 5%
Mean	3.52	3.53	3.56	3.56	3.41
Standard deviation	0.57	0.56	0.61	0.54	0.62
Standard error	0.01	0.01	0.09	0.01	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
																				Board or Managem- ent Comm- ittee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k- £500k	£500k- £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee		Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Statement A	(0-4)	226 10%	47 9%	30 8%	62 12%	79 11%	49 12%	11 10%	14 9%	5 6%	25 12%	28 11%	26 13%	25 11%	40 10%	43 10%	18 10%	21 6%	93 9%	17 9%	42 12%	7 10%	29 10%	23 15%	13 17%	
NET: Statement A	(0-3)	149 7%	28 5%	16 4%	45 9%	56 7%	38 10%	7 7%	7 4%	4 4%	16 7%	19 8%	13 7%	18 8%	26 7%	30 7%	10 6%	17 5%	62 6%	12 6%	28 8%	4 6%	17 6%	14 9%	11 15%	
0 - Statement A		23 1%	5 1%	4 1%	7 1%	7 1%	3 1%	2 2%	1 1%	1 1%	3 1%	3 1%	1 1%	4 2%	2 1%	4 1%	2 1%	4 1%	15 1%	- -	2 1%	- -	1 *	4 3%	1 1%	
1 - Statement A		21 1%	7 1%	- -	8 2%	5 1%	3 1%	- -	2 1%	- -	- -	3 1%	1 1%	1 *	5 1%	5 1%	3 2%	3 1%	8 1%	2 1%	4 1%	- -	3 1%	1 1%	3 4%	
2 - Statement A		44 2%	6 1%	9 3%	12 2%	15 2%	10 3%	1 1%	2 1%	2 2%	5 2%	5 2%	4 2%	5 2%	8 2%	7 2%	4 2%	6 2%	15 1%	5 3%	10 3%	1 1%	4 1%	5 3%	4 5%	
3 - Statement A		61 3%	10 2%	3 1%	18 4%	29 4%	22 6%	4 4%	2 1%	1 1%	8 4%	8 3%	7 4%	8 3%	11 3%	14 3%	1 1%	4 1%	24 2%	5 3%	12 3%	3 4%	9 3%	4 3%	3 4%	
4 - Statement A		77 4%	19 4%	14 4%	17 3%	23 3%	11 3%	4 4%	7 4%	1 1%	9 4%	9 4%	13 7%	7 3%	14 4%	13 3%	8 4%	4 1%	31 3%	5 3%	14 4%	3 4%	12 4%	9 6%	2 3%	
5 - Neither/ nor		137 6%	36 7%	21 6%	32 6%	41 5%	20 5%	4 4%	14 9%	3 3%	8 4%	18 7%	14 7%	21 9%	25 7%	24 6%	9 5%	18 6%	73 7%	9 5%	18 5%	5 7%	16 5%	13 9%	3 4%	
6 - Statement B		107 5%	24 5%	19 5%	24 5%	34 5%	18 5%	4 4%	9 6%	3 3%	14 7%	9 4%	10 5%	14 6%	20 5%	18 4%	7 4%	15 5%	64 6%	6 3%	14 4%	2 3%	13 4%	7 5%	1 1%	
7 - Statement B		199 9%	37 7%	24 7%	56 11%	73 10%	36 9%	10 9%	17 11%	10 11%	15 7%	23 9%	20 10%	22 10%	29 8%	48 11%	16 9%	26 8%	113 11%	17 9%	16 5%	4 6%	30 10%	13 9%	5 7%	
8 - Statement B		409 19%	89 17%	75 21%	90 18%	144 19%	79 20%	20 19%	25 16%	20 22%	53 25%	48 20%	37 19%	40 17%	68 18%	60 14%	34 19%	69 21%	207 19%	43 23%	56 16%	14 19%	55 19%	18 12%	16 21%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B		430 20%	92 18%	73 20%	105 21%	151 20%	79 20%	22 21%	36 23%	14 16%	41 19%	47 19%	36 18%	41 18%	75 20%	74 17%	45 25%	71 22%	200 19%	33 18%	68 20%	15 21%	66 22%	31 21%	16 21%
10 - Statement B		692 31%	185 36%	118 33%	139 27%	230 31%	117 29%	36 34%	42 27%	35 39%	58 27%	72 29%	53 27%	67 29%	124 33%	162 38%	52 29%	104 32%	324 30%	60 32%	131 38%	25 35%	85 29%	45 30%	21 28%
NET: Statement B	(7-10)	1730 79%	403 79%	290 81%	390 77%	598 80%	311 78%	88 82%	120 76%	79 88%	167 78%	190 78%	146 74%	170 74%	296 78%	344 80%	147 81%	270 83%	844 79%	153 83%	271 79%	58 81%	236 80%	107 71%	58 77%
NET: Statement B	(6-10)	1837 84%	427 84%	309 86%	414 81%	632 84%	329 83%	92 86%	129 82%	82 91%	181 85%	199 81%	156 80%	184 80%	316 83%	362 84%	154 85%	285 88%	908 85%	159 86%	285 83%	60 83%	249 85%	114 76%	59 79%
Mean		7.90	8.04	8.07	7.69	7.91	7.80	8.06	7.82	8.33	7.81	7.78	7.66	7.67	7.92	8.03	7.97	8.14	7.89	8.04	8.03	8.13	7.95	7.53	7.55
Standard deviation		2.32	2.31	2.18	2.45	2.30	2.38	2.29	2.23	2.04	2.30	2.40	2.32	2.43	2.33	2.35	2.30	2.16	2.26	2.18	2.43	2.16	2.19	2.67	2.81
Standard error		0.05	0.10	0.12	0.11	0.08	0.12	0.22	0.18	0.21	0.16	0.15	0.17	0.16	0.12	0.11	0.17	0.12	0.07	0.16	0.13	0.25	0.13	0.22	0.32



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	226 10%	36 12%	48 12%	42 12%	38 11%	42 10%	42 10%	49 10%	65 11%	50 10%	34 12%	21 12%	17 11%	25 12%
NET: Statement A	(0-3)	149 7%	28 9%	34 8%	29 8%	26 7%	29 7%	31 8%	35 7%	41 7%	33 7%	23 8%	16 9%	13 8%	18 9%
0 - Statement A		23 1%	5 2%	4 1%	5 1%	6 2%	6 1%	4 1%	9 2%	11 2%	6 1%	5 2%	3 2%	3 2%	5 2%
1 - Statement A		21 1%	2 1%	6 1%	5 1%	3 1%	3 1%	6 1%	4 1%	3 *	2 *	4 1%	2 1%	2 1%	3 1%
2 - Statement A		44 2%	7 2%	8 2%	6 2%	5 1%	7 2%	9 2%	9 2%	15 2%	8 2%	5 2%	4 2%	3 2%	1 *
3 - Statement A		61 3%	14 5%	16 4%	13 4%	12 3%	13 3%	12 3%	13 3%	12 2%	17 3%	9 3%	7 4%	5 3%	9 4%
4 - Statement A		77 4%	8 3%	14 3%	13 4%	12 3%	13 3%	11 3%	14 3%	24 4%	17 3%	11 4%	5 3%	4 3%	7 3%
5 - Neither/ nor		137 6%	13 4%	23 6%	16 4%	13 4%	17 4%	16 4%	21 4%	35 6%	30 6%	14 5%	6 3%	7 5%	7 3%
6 - Statement B		107 5%	14 5%	17 4%	18 5%	19 5%	23 6%	25 6%	25 5%	30 5%	22 5%	17 6%	9 5%	10 6%	12 6%
7 - Statement B		199 9%	22 7%	34 8%	30 8%	33 9%	37 9%	39 10%	46 9%	61 10%	45 9%	34 12%	21 12%	13 8%	18 9%
8 - Statement B		409 19%	63 21%	84 21%	68 19%	70 20%	85 20%	73 18%	90 18%	110 18%	100 21%	52 19%	38 22%	33 21%	44 22%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		430 20%	65 22%	82 20%	76 21%	68 19%	74 18%	83 21%	100 20%	126 20%	93 19%	57 20%	38 22%	35 23%	43 21%
10 - Statement B		692 31%	87 29%	118 29%	115 32%	116 32%	138 33%	124 31%	159 32%	191 31%	147 30%	72 26%	41 24%	39 25%	54 27%
NET: Statement B	(7-10)	1730 79%	237 79%	318 78%	289 79%	287 80%	334 80%	319 79%	395 81%	488 79%	385 79%	215 77%	138 79%	120 78%	159 78%
NET: Statement B	(6-10)	1837 84%	251 84%	335 83%	307 84%	306 86%	357 86%	344 86%	420 86%	518 84%	407 84%	232 83%	147 84%	130 84%	171 84%
Mean		7.90	7.84	7.81	7.90	7.95	7.97	7.91	7.97	7.88	7.89	7.66	7.69	7.75	7.74
Standard deviation		2.32	2.42	2.39	2.40	2.35	2.31	2.35	2.36	2.37	2.29	2.42	2.39	2.40	2.45
Standard error		0.05	0.14	0.12	0.13	0.12	0.11	0.12	0.11	0.10	0.10	0.14	0.18	0.19	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Preven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Amat- eur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A (0-4)	226 10%	74 10%	33 10%	27 11%	27 10%	10 11%	11 9%	46 11%	38 9%	6 7%	12 12%	3 7%	20 8%	20 10%	- -	9 9%	17 11%	31 10%	22 8%	21 9%
NET: Statement A (0-3)	149 7%	51 7%	24 7%	17 7%	19 7%	7 7%	8 6%	31 8%	27 7%	6 7%	7 7%	2 4%	11 5%	12 6%	- -	6 6%	12 8%	22 7%	16 6%	15 6%
0 - Statement A	23 1%	8 1%	2 1%	1 *	3 1%	1 1%	- -	6 1%	7 2%	1 1%	1 1%	1 2%	2 1%	2 1%	- -	1 1%	4 3%	4 1%	3 1%	3 1%
1 - Statement A	21 1%	7 1%	5 1%	4 2%	- -	1 1%	2 2%	2 *	6 1%	2 2%	1 1%	- -	4 2%	3 1%	- -	- -	- -	3 1%	1 *	2 1%
2 - Statement A	44 2%	14 2%	5 1%	5 2%	4 1%	- -	3 2%	7 2%	9 2%	1 1%	2 2%	- -	3 1%	3 1%	- -	1 1%	5 3%	10 3%	5 2%	4 2%
3 - Statement A	61 3%	22 3%	12 3%	7 3%	12 4%	5 5%	3 2%	16 4%	5 1%	2 2%	3 3%	1 2%	2 1%	4 2%	- -	4 4%	3 2%	5 2%	7 3%	6 3%
4 - Statement A	77 4%	23 3%	9 3%	10 4%	8 3%	3 3%	3 2%	15 4%	11 3%	- -	5 5%	1 2%	9 4%	8 4%	- -	3 3%	5 3%	9 3%	6 2%	6 3%
5 - Neither/ nor	137 6%	38 5%	18 5%	11 4%	13 5%	3 3%	7 6%	28 7%	26 6%	2 2%	6 6%	2 4%	16 7%	15 7%	2 7%	6 6%	10 7%	24 7%	12 5%	18 8%
6 - Statement B	107 5%	26 3%	10 3%	15 6%	12 4%	4 4%	4 3%	25 6%	16 4%	3 3%	3 3%	- -	11 5%	9 4%	- -	5 5%	6 4%	14 4%	10 4%	13 5%
7 - Statement B	199 9%	67 9%	31 9%	17 7%	25 9%	6 6%	14 11%	41 10%	39 9%	7 8%	9 9%	4 9%	23 10%	16 8%	3 10%	12 13%	13 9%	28 9%	17 7%	24 10%
8 - Statement B	409 19%	153 20%	53 15%	45 18%	51 18%	22 23%	19 15%	83 20%	75 18%	22 26%	15 14%	11 24%	47 20%	34 16%	7 24%	15 16%	22 15%	50 16%	47 18%	34 14%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B	430 20%	149 20%	82 24%	54 21%	67 24%	15 16%	25 20%	67 16%	77 19%	21 24%	21 20%	3 7%	44 18%	49 24%	11 38%	15 16%	30 20%	60 19%	62 24%	55 23%
10 - Statement B	692 31%	257 34%	117 34%	84 33%	89 31%	34 36%	44 35%	120 29%	142 34%	25 29%	38 37%	22 49%	78 33%	65 31%	6 21%	33 35%	50 34%	114 36%	90 35%	73 31%
NET: Statement B (7-10)	1730 79%	626 82%	283 82%	200 79%	232 82%	77 82%	102 82%	311 76%	333 81%	75 87%	83 80%	40 89%	192 80%	164 79%	27 93%	75 79%	115 78%	252 79%	216 83%	186 78%
NET: Statement B (6-10)	1837 84%	652 85%	293 85%	215 85%	244 86%	81 86%	106 85%	336 82%	349 85%	78 91%	86 83%	40 89%	203 85%	173 83%	27 93%	80 84%	121 82%	266 83%	226 87%	199 84%
Mean	7.90	8.04	8.10	8.00	8.06	8.09	8.09	7.73	7.98	8.16	8.02	8.44	8.00	7.97	8.48	7.95	7.85	7.96	8.19	7.92
Standard deviation	2.32	2.28	2.28	2.31	2.21	2.28	2.25	2.36	2.39	2.18	2.39	2.18	2.24	2.31	1.33	2.26	2.54	2.40	2.21	2.31
Standard error	0.05	0.08	0.12	0.15	0.13	0.24	0.20	0.12	0.12	0.24	0.23	0.32	0.14	0.16	0.25	0.23	0.21	0.13	0.14	0.15

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	226 10%	211 10%	7 14%	179 10%	30 10%
NET: Statement A (0-3)	149 7%	139 7%	5 10%	118 7%	22 7%
0 - Statement A	23 1%	22 1%	-	17 1%	4 1%
1 - Statement A	21 1%	20 1%	1 2%	16 1%	3 1%
2 - Statement A	44 2%	40 2%	1 2%	34 2%	7 2%
3 - Statement A	61 3%	57 3%	3 6%	51 3%	8 3%
4 - Statement A	77 4%	72 3%	2 4%	61 3%	8 3%
5 - Neither/ nor	137 6%	129 6%	2 4%	104 6%	13 4%
6 - Statement B	107 5%	98 5%	3 6%	77 4%	20 7%
7 - Statement B	199 9%	195 9%	3 6%	163 9%	22 7%
8 - Statement B	409 19%	390 19%	8 16%	334 19%	49 17%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 61

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I find my responsibilities for the charity overwhelming**

**OR Statement B:- I am comfortable with the responsibilities I have for the charity**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	430	408	12	357	58
	20%	19%	24%	20%	20%
10 - Statement B	692	663	15	557	104
	31%	32%	30%	31%	35%
NET: Statement B (7-10)	1730	1656	38	1411	233
	79%	79%	76%	80%	79%
NET: Statement B (6-10)	1837	1754	41	1488	253
	84%	84%	82%	84%	85%
Mean	7.90	7.92	7.82	7.94	7.99
Standard deviation	2.32	2.31	2.46	2.30	2.38
Standard error	0.05	0.05	0.35	0.05	0.14

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
																				Board or Managem- ent Comm- ittee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k- £500k	£500k- £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee		Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Statement A	(0-4)	465 21%	81 16%	69 19%	125 25%	176 23%	109 27%	18 17%	33 21%	16 18%	53 25%	55 22%	44 22%	52 23%	77 20%	81 19%	41 23%	62 19%	218 20%	27 15%	85 25%	10 14%	65 22%	33 22%	25 33%	
NET: Statement A	(0-3)	348 16%	64 13%	51 14%	94 19%	129 17%	81 20%	11 10%	27 17%	10 11%	41 19%	43 18%	32 16%	39 17%	54 14%	61 14%	30 17%	48 15%	164 15%	20 11%	64 19%	8 11%	43 15%	27 18%	20 27%	
0 - Statement A		58 3%	11 2%	8 2%	15 3%	20 3%	12 3%	1 1%	4 3%	3 3%	5 2%	10 4%	6 3%	9 4%	6 2%	7 2%	3 2%	12 4%	26 2%	4 2%	12 3%	2 3%	6 2%	3 2%	5 7%	
1 - Statement A		66 3%	13 3%	5 1%	19 4%	27 4%	20 5%	2 2%	4 3%	1 1%	6 3%	8 3%	6 3%	9 4%	8 2%	13 3%	9 5%	7 2%	30 3%	4 2%	15 4%	1 1%	9 3%	4 3%	2 3%	
2 - Statement A		91 4%	17 3%	19 5%	22 4%	31 4%	17 4%	3 3%	6 4%	5 6%	8 4%	10 4%	11 6%	8 3%	19 5%	16 4%	9 5%	10 3%	36 3%	9 5%	15 4%	3 4%	9 3%	11 7%	8 11%	
3 - Statement A		133 6%	23 5%	19 5%	38 7%	51 7%	32 8%	5 5%	13 8%	1 1%	22 10%	15 6%	9 5%	13 6%	21 6%	25 6%	9 5%	19 6%	72 7%	3 2%	22 6%	2 3%	19 6%	9 6%	5 7%	
4 - Statement A		117 5%	17 3%	18 5%	31 6%	47 6%	28 7%	7 7%	6 4%	6 7%	12 6%	12 5%	12 6%	13 6%	23 6%	20 5%	11 6%	14 4%	54 5%	7 4%	21 6%	2 3%	22 7%	6 4%	5 7%	
5 - Neither/ nor		178 8%	36 7%	32 9%	48 9%	55 7%	31 8%	5 5%	14 9%	5 6%	18 8%	21 9%	22 11%	19 8%	29 8%	31 7%	15 8%	23 7%	87 8%	16 9%	23 7%	7 10%	19 6%	19 13%	6 8%	
6 - Statement B		151 7%	35 7%	25 7%	34 7%	48 6%	25 6%	6 6%	10 6%	7 8%	12 6%	19 8%	10 5%	21 9%	19 5%	32 7%	9 5%	29 9%	76 7%	15 8%	27 8%	1 1%	18 6%	12 8%	2 3%	
7 - Statement B		207 9%	52 10%	36 10%	45 9%	68 9%	34 9%	11 10%	13 8%	10 11%	23 11%	25 10%	19 10%	16 7%	33 9%	41 10%	17 9%	33 10%	107 10%	29 16%	22 6%	9 13%	22 7%	12 8%	6 8%	
8 - Statement B		337 15%	73 14%	57 16%	78 15%	117 16%	56 14%	21 20%	31 20%	9 10%	38 18%	30 12%	40 20%	36 16%	67 18%	56 13%	30 17%	40 12%	173 16%	32 17%	48 14%	10 14%	49 17%	17 11%	8 11%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k	£500k	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
						-	-																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B	312 14%	76 15%	47 13%	70 14%	108 14%	54 14%	17 16%	24 15%	13 14%	31 14%	38 16%	19 10%	29 13%	59 15%	67 16%	25 14%	44 14%	138 13%	24 13%	47 14%	15 21%	50 17%	23 15%	14 19%
10 - Statement B	550 25%	157 31%	94 26%	108 21%	180 24%	89 22%	29 27%	32 20%	30 33%	39 18%	57 23%	42 21%	57 25%	97 25%	121 28%	44 24%	93 29%	275 26%	42 23%	93 27%	20 28%	71 24%	34 23%	14 19%
NET: Statement B (7-10)	1406 64%	358 70%	234 65%	301 59%	473 63%	233 59%	78 73%	100 64%	62 69%	131 61%	150 61%	120 61%	138 60%	256 67%	285 66%	116 64%	210 65%	693 65%	127 69%	210 61%	54 75%	192 65%	86 57%	42 56%
NET: Statement B (6-10)	1557 71%	393 77%	259 72%	335 66%	521 69%	258 65%	84 79%	110 70%	69 77%	143 67%	169 69%	130 66%	159 69%	275 72%	317 74%	125 69%	239 74%	769 72%	142 77%	237 69%	55 76%	210 71%	98 65%	44 59%
Mean	6.98	7.40	7.09	6.68	6.88	6.61	7.48	6.90	7.38	6.69	6.80	6.72	6.82	7.16	7.21	6.91	7.12	7.03	7.16	6.85	7.50	7.08	6.74	6.23
Standard deviation	2.87	2.75	2.77	2.93	2.92	3.04	2.55	2.81	2.85	2.82	2.98	2.88	2.99	2.76	2.79	2.92	2.89	2.82	2.61	3.06	2.71	2.82	2.90	3.31
Standard error	0.06	0.12	0.15	0.13	0.11	0.15	0.25	0.22	0.30	0.19	0.19	0.21	0.20	0.14	0.13	0.22	0.16	0.09	0.19	0.16	0.32	0.16	0.24	0.38



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	465 21%	65 22%	81 20%	80 22%	67 19%	76 18%	82 20%	108 22%	122 20%	108 22%	57 20%	42 24%	35 23%	45 22%
NET: Statement A	(0-3)	348 16%	52 17%	61 15%	61 17%	53 15%	56 13%	63 16%	79 16%	92 15%	81 17%	45 16%	33 19%	26 17%	37 18%
0 - Statement A		58 3%	10 3%	10 2%	13 4%	6 2%	7 2%	10 2%	15 3%	17 3%	15 3%	7 3%	7 4%	6 4%	4 2%
1 - Statement A		66 3%	4 1%	9 2%	9 2%	8 2%	11 3%	10 2%	10 2%	13 2%	12 2%	9 3%	3 2%	3 2%	7 3%
2 - Statement A		91 4%	20 7%	17 4%	18 5%	17 5%	16 4%	20 5%	19 4%	32 5%	20 4%	15 5%	12 7%	8 5%	9 4%
3 - Statement A		133 6%	18 6%	25 6%	21 6%	22 6%	22 5%	23 6%	35 7%	30 5%	34 7%	14 5%	11 6%	9 6%	17 8%
4 - Statement A		117 5%	13 4%	20 5%	19 5%	14 4%	20 5%	19 5%	29 6%	30 5%	27 6%	12 4%	9 5%	9 6%	8 4%
5 - Neither/ nor		178 8%	24 8%	34 8%	25 7%	24 7%	33 8%	32 8%	35 7%	41 7%	32 7%	27 10%	13 7%	9 6%	15 7%
6 - Statement B		151 7%	25 8%	33 8%	34 9%	33 9%	34 8%	36 9%	44 9%	58 9%	40 8%	26 9%	19 11%	20 13%	20 10%
7 - Statement B		207 9%	23 8%	42 10%	33 9%	31 9%	42 10%	36 9%	51 10%	62 10%	50 10%	25 9%	14 8%	12 8%	13 6%
8 - Statement B		337 15%	52 17%	68 17%	63 17%	63 18%	65 16%	62 15%	70 14%	96 16%	78 16%	56 20%	31 18%	28 18%	42 21%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

		Region (Q3)													
			North East	North West	York- shire and the Humber	East Mid- lands	West Mid- lands	East of Eng- land	London	South East	South West	Wales	Scot- land	North- ern Ire- land	Over- seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		312 14%	44 15%	56 14%	47 13%	47 13%	58 14%	59 15%	64 13%	84 14%	69 14%	38 14%	26 15%	24 16%	23 11%
10 - Statement B		550 25%	67 22%	92 23%	83 23%	92 26%	108 26%	95 24%	118 24%	155 25%	110 23%	51 18%	29 17%	26 17%	45 22%
NET: Statement B	(7-10)	1406 64%	186 62%	258 64%	226 62%	233 65%	273 66%	252 63%	303 62%	397 64%	307 63%	170 61%	100 57%	90 58%	123 61%
NET: Statement B	(6-10)	1557 71%	211 70%	291 72%	260 71%	266 75%	307 74%	288 72%	347 71%	455 74%	347 71%	196 70%	119 68%	110 71%	143 70%
Mean		6.98	6.88	6.97	6.85	7.13	7.15	6.97	6.90	7.04	6.89	6.77	6.58	6.69	6.83
Standard deviation		2.87	2.88	2.77	2.89	2.75	2.73	2.83	2.85	2.82	2.85	2.78	2.89	2.83	2.84
Standard error		0.06	0.17	0.14	0.15	0.15	0.13	0.14	0.13	0.11	0.13	0.17	0.22	0.23	0.20

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Preven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ employ- ment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A (0-4)	465 21%	161 21%	63 18%	43 17%	48 17%	15 16%	25 20%	109 27%	81 20%	17 20%	25 24%	10 22%	44 18%	42 20%	4 14%	22 23%	35 24%	64 20%	40 15%	54 23%
NET: Statement A (0-3)	348 16%	122 16%	49 14%	35 14%	34 12%	12 13%	18 15%	81 20%	61 15%	10 12%	17 16%	4 9%	33 14%	29 14%	4 14%	16 17%	28 19%	42 13%	33 13%	40 17%
0 - Statement A	58 3%	14 2%	9 3%	9 4%	5 2%	2 2%	3 2%	10 2%	12 3%	1 1%	2 2%	- -	6 3%	4 2%	1 3%	2 2%	5 3%	10 3%	4 2%	6 3%
1 - Statement A	66 3%	29 4%	9 3%	9 4%	6 2%	2 2%	2 2%	23 6%	15 4%	3 3%	5 5%	1 2%	7 3%	6 3%	1 3%	3 3%	7 5%	12 4%	6 2%	7 3%
2 - Statement A	91 4%	37 5%	16 5%	7 3%	11 4%	3 3%	3 2%	17 4%	16 4%	3 3%	5 5%	2 4%	7 3%	10 5%	- -	2 2%	5 3%	11 3%	9 3%	12 5%
3 - Statement A	133 6%	42 5%	15 4%	10 4%	12 4%	5 5%	10 8%	31 8%	18 4%	3 3%	5 5%	1 2%	13 5%	9 4%	2 7%	9 9%	11 7%	9 3%	14 5%	15 6%
4 - Statement A	117 5%	39 5%	14 4%	8 3%	14 5%	3 3%	7 6%	28 7%	20 5%	7 8%	8 8%	6 13%	11 5%	13 6%	- -	6 6%	7 5%	22 7%	7 3%	14 6%
5 - Neither/ nor	178 8%	52 7%	20 6%	22 9%	24 8%	6 6%	17 14%	34 8%	36 9%	3 3%	6 6%	2 4%	20 8%	16 8%	3 10%	6 6%	12 8%	23 7%	24 9%	22 9%
6 - Statement B	151 7%	54 7%	24 7%	16 6%	16 6%	8 9%	7 6%	32 8%	36 9%	8 9%	2 2%	- -	29 12%	11 5%	4 14%	5 5%	6 4%	24 7%	13 5%	19 8%
7 - Statement B	207 9%	65 9%	35 10%	28 11%	33 12%	8 9%	10 8%	24 6%	45 11%	7 8%	7 7%	5 11%	25 10%	28 13%	4 14%	11 12%	19 13%	30 9%	16 6%	24 10%
8 - Statement B	337 15%	125 16%	50 15%	40 16%	45 16%	13 14%	19 15%	61 15%	54 13%	20 23%	15 14%	3 7%	34 14%	26 13%	7 24%	11 12%	19 13%	48 15%	42 16%	27 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recreation	General chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B		312 14%	111 15%	60 17%	36 14%	42 15%	12 13%	13 10%	54 13%	51 12%	13 15%	16 15%	7 16%	30 13%	40 19%	5 17%	14 15%	23 16%	44 14%	46 18%	38 16%
10 - Statement B		550 25%	196 26%	92 27%	68 27%	76 27%	32 34%	33 27%	96 23%	110 27%	18 21%	33 32%	18 40%	57 24%	45 22%	2 7%	26 27%	34 23%	88 27%	79 30%	54 23%
NET: Statement B	(7-10)	1406 64%	497 65%	237 69%	172 68%	196 69%	65 69%	75 60%	235 57%	260 63%	58 67%	71 68%	33 73%	146 61%	139 67%	18 62%	62 65%	95 64%	210 65%	183 70%	143 60%
NET: Statement B	(6-10)	1557 71%	551 72%	261 76%	188 74%	212 75%	73 78%	82 66%	267 65%	296 72%	66 77%	73 70%	33 73%	175 73%	150 72%	22 76%	67 71%	101 68%	234 73%	196 75%	162 68%
Mean		6.98	7.05	7.24	7.16	7.27	7.46	6.95	6.65	6.98	7.15	7.18	7.64	6.97	7.04	6.72	7.04	6.80	7.10	7.48	6.82
Standard deviation		2.87	2.87	2.82	2.86	2.69	2.77	2.79	3.03	2.88	2.65	3.04	2.77	2.75	2.77	2.51	2.89	3.00	2.89	2.72	2.89
Standard error		0.06	0.10	0.15	0.18	0.16	0.29	0.25	0.15	0.14	0.29	0.30	0.41	0.18	0.19	0.47	0.30	0.25	0.16	0.17	0.19

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	465 21%	442 21%	10 20%	377 21%	58 20%
NET: Statement A (0-3)	348 16%	330 16%	8 16%	287 16%	40 14%
0 - Statement A	58 3%	53 3%	2 4%	45 3%	9 3%
1 - Statement A	66 3%	64 3%	1 2%	57 3%	7 2%
2 - Statement A	91 4%	83 4%	4 8%	70 4%	13 4%
3 - Statement A	133 6%	130 6%	1 2%	115 6%	11 4%
4 - Statement A	117 5%	112 5%	2 4%	90 5%	18 6%
5 - Neither/ nor	178 8%	165 8%	5 10%	140 8%	19 6%
6 - Statement B	151 7%	143 7%	2 4%	118 7%	22 7%
7 - Statement B	207 9%	197 9%	6 12%	160 9%	35 12%
8 - Statement B	337 15%	327 16%	5 10%	279 16%	36 12%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 62

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- I feel like I don't have enough time to properly carry out everything I need to in my role**

**OR Statement B:- I feel like I have time to properly carry out everything I need to in my role**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	312	296	11	255	42
	14%	14%	22%	14%	14%
10 - Statement B	550	524	11	442	84
	25%	25%	22%	25%	28%
NET: Statement B (7-10)	1406	1344	33	1136	197
	64%	64%	66%	64%	67%
NET: Statement B (6-10)	1557	1487	35	1254	219
	71%	71%	70%	71%	74%
Mean	6.98	7.00	6.96	6.99	7.15
Standard deviation	2.87	2.86	2.99	2.87	2.86
Standard error	0.06	0.06	0.42	0.07	0.17

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

		Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)						
																				Board or Managem- ent Comm- ittee Member						
		Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee		Chair	Vice chair	Trea- surer	Sec- retary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Statement A	(0-4)	289 13%	56 11%	48 13%	73 14%	104 14%	56 14%	16 15%	18 11%	14 16%	27 13%	33 13%	28 14%	25 11%	47 12%	55 13%	28 15%	46 14%	138 13%	21 11%	50 14%	5 7%	36 12%	24 16%	14 19%	
NET: Statement A	(0-3)	196 9%	38 7%	29 8%	49 10%	75 10%	45 11%	10 9%	11 7%	9 10%	18 8%	22 9%	19 10%	17 7%	30 8%	38 9%	20 11%	32 10%	96 9%	16 9%	35 10%	2 3%	19 6%	15 10%	12 16%	
0 - Statement A		28 1%	7 1%	8 2%	2 *	10 1%	5 1%	3 3%	1 1%	1 1%	1 *	3 1%	3 2%	2 1%	3 1%	7 2%	1 1%	8 2%	15 1%	1 1%	3 1%	- -	2 1%	4 3%	2 3%	
1 - Statement A		38 2%	9 2%	6 2%	9 2%	14 2%	11 3%	- -	- -	3 3%	2 1%	3 1%	6 3%	5 2%	10 3%	5 1%	4 2%	3 1%	15 1%	3 2%	12 3%	1 1%	3 1%	2 1%	2 3%	
2 - Statement A		52 2%	8 2%	7 2%	16 3%	20 3%	14 4%	2 2%	2 1%	2 2%	5 2%	6 2%	6 3%	2 1%	6 2%	9 2%	8 4%	10 3%	21 2%	5 3%	11 3%	- -	7 2%	5 3%	3 4%	
3 - Statement A		78 4%	14 3%	8 2%	22 4%	31 4%	15 4%	5 5%	8 5%	3 3%	10 5%	10 4%	4 2%	8 3%	11 3%	17 4%	7 4%	11 3%	45 4%	7 4%	9 3%	1 1%	7 2%	4 3%	5 7%	
4 - Statement A		93 4%	18 4%	19 5%	24 5%	29 4%	11 3%	6 6%	7 4%	5 6%	9 4%	11 4%	9 5%	8 3%	17 4%	17 4%	8 4%	14 4%	42 4%	5 3%	15 4%	3 4%	17 6%	9 6%	2 3%	
5 - Neither/ nor		242 11%	60 12%	40 11%	56 11%	71 9%	38 10%	8 7%	20 13%	5 6%	22 10%	24 10%	28 14%	34 15%	39 10%	43 10%	18 10%	34 10%	107 10%	22 12%	34 10%	5 7%	39 13%	28 19%	5 7%	
6 - Statement B		146 7%	32 6%	25 7%	34 7%	47 6%	29 7%	5 5%	8 5%	5 6%	12 6%	16 7%	10 5%	22 10%	32 8%	24 6%	9 5%	21 6%	84 8%	13 7%	23 7%	1 1%	17 6%	4 3%	4 5%	
7 - Statement B		252 11%	57 11%	29 8%	56 11%	101 13%	57 14%	13 12%	23 15%	8 9%	24 11%	29 12%	22 11%	29 13%	42 11%	58 14%	14 8%	34 10%	123 11%	28 15%	28 8%	11 15%	46 16%	11 7%	4 5%	
8 - Statement B		358 16%	71 14%	73 20%	81 16%	129 17%	67 17%	18 17%	27 17%	17 19%	43 20%	37 15%	40 20%	24 10%	56 15%	68 16%	37 20%	53 16%	176 16%	32 17%	48 14%	13 18%	51 17%	26 17%	12 16%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
9 - Statement B	339 15%	77 15%	54 15%	79 16%	118 16%	57 14%	19 18%	29 18%	13 14%	36 17%	36 15%	26 13%	35 15%	67 18%	55 13%	33 18%	51 16%	155 14%	30 16%	68 20%	9 13%	42 14%	21 14%	14 19%
10 - Statement B	574 26%	157 31%	91 25%	129 25%	182 24%	94 24%	28 26%	32 20%	28 31%	50 23%	70 29%	42 21%	61 27%	98 26%	126 29%	42 23%	85 26%	291 27%	39 21%	94 27%	28 39%	63 21%	36 24%	22 29%
NET: Statement B (7-10)	1523 69%	362 71%	247 69%	345 68%	530 70%	275 69%	78 73%	111 71%	66 73%	153 71%	172 70%	130 66%	149 65%	263 69%	307 72%	126 70%	223 69%	745 69%	129 70%	238 69%	61 85%	202 69%	94 63%	52 69%
NET: Statement B (6-10)	1669 76%	394 77%	272 76%	379 75%	577 77%	304 76%	83 78%	119 76%	71 79%	165 77%	188 77%	140 71%	171 74%	295 77%	331 77%	135 75%	244 75%	829 77%	142 77%	261 76%	62 86%	219 74%	98 65%	56 75%
Mean	7.39	7.57	7.37	7.34	7.34	7.24	7.47	7.40	7.56	7.46	7.46	7.11	7.33	7.44	7.47	7.34	7.34	7.42	7.32	7.42	8.18	7.28	7.05	7.33
Standard deviation	2.50	2.49	2.55	2.49	2.51	2.57	2.55	2.24	2.64	2.35	2.51	2.58	2.45	2.46	2.51	2.57	2.61	2.49	2.36	2.64	2.06	2.32	2.70	2.91
Standard error	0.05	0.11	0.13	0.11	0.09	0.13	0.25	0.18	0.28	0.16	0.16	0.18	0.16	0.13	0.12	0.19	0.14	0.08	0.17	0.14	0.24	0.14	0.22	0.34



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

		Region (Q3)													
		Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-east Ireland	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Statement A	(0-4)	289 13%	32 11%	40 10%	42 12%	48 13%	49 12%	43 11%	58 12%	77 12%	65 13%	30 11%	19 11%	15 10%	27 13%
NET: Statement A	(0-3)	196 9%	27 9%	32 8%	29 8%	38 11%	37 9%	35 9%	41 8%	56 9%	40 8%	22 8%	15 9%	13 8%	19 9%
0 - Statement A		28 1%	2 1%	5 1%	4 1%	8 2%	4 1%	4 1%	5 1%	9 1%	6 1%	4 1%	2 1%	1 1%	2 1%
1 - Statement A		38 2%	5 2%	5 1%	5 1%	5 1%	8 2%	4 1%	7 1%	6 1%	6 1%	4 1%	- -	- -	3 1%
2 - Statement A		52 2%	6 2%	7 2%	10 3%	12 3%	7 2%	11 3%	11 2%	18 3%	12 2%	6 2%	4 2%	4 3%	6 3%
3 - Statement A		78 4%	14 5%	15 4%	10 3%	13 4%	18 4%	16 4%	18 4%	23 4%	16 3%	8 3%	9 5%	8 5%	8 4%
4 - Statement A		93 4%	5 2%	8 2%	13 4%	10 3%	12 3%	8 2%	17 3%	21 3%	25 5%	8 3%	4 2%	2 1%	8 4%
5 - Neither/ nor		242 11%	38 13%	52 13%	42 12%	39 11%	51 12%	50 12%	55 11%	72 12%	60 12%	42 15%	24 14%	19 12%	25 12%
6 - Statement B		146 7%	20 7%	29 7%	27 7%	29 8%	23 6%	24 6%	33 7%	43 7%	29 6%	18 6%	11 6%	10 6%	15 7%
7 - Statement B		252 11%	36 12%	64 16%	52 14%	42 12%	52 13%	52 13%	68 14%	71 11%	62 13%	41 15%	26 15%	23 15%	17 8%
8 - Statement B		358 16%	50 17%	66 16%	57 16%	61 17%	73 18%	61 15%	68 14%	103 17%	79 16%	48 17%	30 17%	29 19%	38 19%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

		Region (Q3)													
			North East	North West	York- shire and the Humber	East Mid- lands	West Mid- lands	East of Eng- land	London	South East	South West	Wales	Scot- land	North- ern Ire- land	Over- seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
9 - Statement B		339	48	57	44	47	56	61	79	81	83	45	28	23	30
		15%	16%	14%	12%	13%	13%	15%	16%	13%	17%	16%	16%	15%	15%
10 - Statement B		574	76	98	101	91	112	111	129	171	109	56	36	35	51
		26%	25%	24%	28%	25%	27%	28%	26%	28%	22%	20%	21%	23%	25%
NET: Statement B	(7-10)	1523	210	285	254	241	293	285	344	426	333	190	120	110	136
		69%	70%	70%	70%	68%	70%	71%	70%	69%	68%	68%	69%	71%	67%
NET: Statement B	(6-10)	1669	230	314	281	270	316	309	377	469	362	208	131	120	151
		76%	77%	77%	77%	76%	76%	77%	77%	76%	74%	74%	75%	78%	74%
Mean		7.39	7.44	7.39	7.41	7.26	7.43	7.49	7.44	7.40	7.30	7.24	7.30	7.44	7.33
Standard deviation		2.50	2.41	2.36	2.45	2.60	2.46	2.43	2.44	2.50	2.45	2.39	2.32	2.27	2.50
Standard error		0.05	0.14	0.12	0.13	0.14	0.12	0.12	0.11	0.10	0.11	0.14	0.18	0.18	0.18

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Preven- tion or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ employ- ment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Statement A (0-4)	289 13%	89 12%	34 10%	25 10%	32 11%	10 11%	15 12%	70 17%	44 11%	7 8%	9 9%	2 4%	22 9%	26 13%	1 3%	11 12%	14 9%	35 11%	28 11%	32 13%
NET: Statement A (0-3)	196 9%	60 8%	22 6%	20 8%	21 7%	7 7%	10 8%	52 13%	30 7%	5 6%	7 7%	-	18 8%	13 6%	-	10 11%	8 5%	28 9%	19 7%	21 9%
0 - Statement A	28 1%	11 1%	2 1%	1 *	2 1%	-	2 2%	8 2%	6 1%	-	2 2%	-	2 1%	3 1%	-	2 2%	3 2%	4 1%	4 2%	2 1%
1 - Statement A	38 2%	9 1%	6 2%	8 3%	6 2%	3 3%	3 2%	7 2%	8 2%	1 1%	1 1%	-	3 1%	4 2%	-	2 2%	1 1%	5 2%	1 *	5 2%
2 - Statement A	52 2%	15 2%	4 1%	4 2%	4 1%	2 2%	3 2%	19 5%	6 1%	2 2%	2 2%	-	3 1%	3 1%	-	3 3%	-	8 2%	8 3%	2 1%
3 - Statement A	78 4%	25 3%	10 3%	7 3%	9 3%	2 2%	2 2%	18 4%	10 2%	2 2%	2 2%	-	10 4%	3 1%	-	3 3%	4 3%	11 3%	6 2%	12 5%
4 - Statement A	93 4%	29 4%	12 3%	5 2%	11 4%	3 3%	5 4%	18 4%	14 3%	2 2%	2 2%	2 4%	4 2%	13 6%	1 3%	1 1%	6 4%	7 2%	9 3%	11 5%
5 - Neither/ nor	242 11%	79 10%	30 9%	30 12%	23 8%	10 11%	9 7%	56 14%	43 10%	11 13%	15 14%	6 13%	27 11%	23 11%	2 7%	10 11%	23 16%	41 13%	27 10%	34 14%
6 - Statement B	146 7%	42 5%	22 6%	23 9%	19 7%	8 9%	8 6%	33 8%	36 9%	5 6%	2 2%	3 7%	18 8%	9 4%	4 14%	11 12%	9 6%	19 6%	19 7%	17 7%
7 - Statement B	252 11%	92 12%	45 13%	32 13%	44 15%	12 13%	10 8%	40 10%	44 11%	11 13%	10 10%	3 7%	26 11%	26 13%	5 17%	14 15%	14 9%	39 12%	23 9%	21 9%
8 - Statement B	358 16%	122 16%	51 15%	33 13%	44 15%	14 15%	24 19%	64 16%	65 16%	15 17%	23 22%	6 13%	38 16%	35 17%	10 34%	14 15%	16 11%	48 15%	46 18%	31 13%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recreation	General chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
9 - Statement B		339 15%	119 16%	59 17%	36 14%	47 17%	11 12%	23 19%	54 13%	75 18%	20 23%	16 15%	8 18%	36 15%	34 16%	3 10%	12 13%	20 14%	47 15%	42 16%	40 17%
10 - Statement B		574 26%	221 29%	103 30%	74 29%	75 26%	29 31%	35 28%	93 23%	106 26%	17 20%	29 28%	17 38%	72 30%	55 26%	4 14%	23 24%	52 35%	92 29%	75 29%	63 26%
NET: Statement B	(7-10)	1523 69%	554 73%	258 75%	175 69%	210 74%	66 70%	92 74%	251 61%	290 70%	63 73%	78 75%	34 76%	172 72%	150 72%	22 76%	63 66%	102 69%	226 70%	186 72%	155 65%
NET: Statement B	(6-10)	1669 76%	596 78%	280 81%	198 78%	229 81%	74 79%	100 81%	284 69%	326 79%	68 79%	80 77%	37 82%	190 79%	159 76%	26 90%	74 78%	111 75%	245 76%	205 79%	172 72%
Mean		7.39	7.56	7.73	7.50	7.56	7.53	7.64	6.97	7.51	7.57	7.63	8.16	7.65	7.49	7.59	7.21	7.65	7.48	7.60	7.34
Standard deviation		2.50	2.46	2.33	2.45	2.37	2.45	2.52	2.68	2.43	2.18	2.42	2.00	2.37	2.46	1.57	2.56	2.48	2.49	2.43	2.52
Standard error		0.05	0.09	0.13	0.15	0.14	0.25	0.23	0.13	0.12	0.24	0.24	0.30	0.15	0.17	0.29	0.26	0.20	0.14	0.15	0.16

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Statement A (0-4)	289 13%	269 13%	7 14%	223 13%	45 15%
NET: Statement A (0-3)	196 9%	183 9%	5 10%	153 9%	29 10%
0 - Statement A	28 1%	24 1%	1 2%	18 1%	7 2%
1 - Statement A	38 2%	35 2%	2 4%	29 2%	6 2%
2 - Statement A	52 2%	51 2%	- -	43 2%	6 2%
3 - Statement A	78 4%	73 3%	2 4%	63 4%	10 3%
4 - Statement A	93 4%	86 4%	2 4%	70 4%	16 5%
5 - Neither/ nor	242 11%	226 11%	7 14%	188 11%	31 10%
6 - Statement B	146 7%	139 7%	3 6%	110 6%	22 7%
7 - Statement B	252 11%	246 12%	3 6%	204 12%	30 10%
8 - Statement B	358 16%	346 17%	4 8%	307 17%	33 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 63

**Q15. Please read the following pairs of statements. In each case, please use the sliding scale to indicate which statement you agree with, using a 0-10 scale on which 0 means you completely agree with statement A, and 10 means you completely agree with statement B.**

**Statement A:- There are too many unnecessary rules and regulations for trustees to comply with**

**OR Statement B:- The rules and regulations trustees have to comply with are important, and are not too much of a burden**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
9 - Statement B	339	326	8	284	40
	15%	16%	16%	16%	14%
10 - Statement B	574	542	18	455	95
	26%	26%	36%	26%	32%
NET: Statement B (7-10)	1523	1460	33	1250	198
	69%	70%	66%	71%	67%
NET: Statement B (6-10)	1669	1599	36	1360	220
	76%	76%	72%	77%	74%
Mean	7.39	7.41	7.48	7.44	7.38
Standard deviation	2.50	2.48	2.82	2.46	2.71
Standard error	0.05	0.05	0.40	0.06	0.16

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 64

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Summary****Base: All respondents**

		Activities							Understanding whether our charity is making the difference that it should	Other
		Managing finances	Coming to collective decisions with other trustees	Filing information with the Charity Commission	Raising funds	Managing conflicts of interest	Understanding regulations and paperwork	Devoting sufficient time to the role		
Base		2200	2200	2200	2200	2200	2200	2200	2200	2200
NET: Confident		1777 81%	2081 95%	1491 68%	1203 55%	1816 83%	1761 80%	1719 78%	1977 90%	695 32%
I am very confident about this	(4)	1008 46%	1471 67%	793 36%	403 18%	908 41%	636 29%	838 38%	1008 46%	300 14%
I am somewhat confident about this	(3)	769 35%	610 28%	698 32%	800 36%	908 41%	1125 51%	881 40%	969 44%	395 18%
I find this somewhat challenging	(2)	203 9%	83 4%	203 9%	482 22%	177 8%	339 15%	375 17%	169 8%	129 6%
I find this very challenging	(1)	41 2%	20 1%	51 2%	150 7%	27 1%	62 3%	90 4%	14 1%	11 1%
NET: Challenging		244 11%	103 5%	254 12%	632 29%	204 9%	401 18%	465 21%	183 8%	140 6%
Not applicable		179 8%	16 1%	455 21%	365 17%	180 8%	38 2%	16 1%	40 2%	1365 62%
Mean		3.36	3.62	3.28	2.79	3.34	3.08	3.13	3.38	3.18
Standard deviation		0.74	0.61	0.78	0.88	0.69	0.75	0.84	0.66	0.73
Standard error		0.02	0.01	0.02	0.02	0.02	0.02	0.02	0.01	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 65

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Managing finances****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		1777	399	309	412	619	327	90	125	77	179	200	157	187	304	345	150	255	836	138	306	61	288	98	47
		81%	78%	86%	81%	82%	82%	84%	80%	86%	84%	82%	80%	81%	80%	80%	83%	79%	78%	75%	89%	85%	98%	65%	63%
I am very confident about this	(4)	1008	232	183	237	342	176	54	65	47	92	109	87	98	168	220	97	137	453	62	184	36	212	45	15
		46%	45%	51%	47%	45%	44%	50%	41%	52%	43%	44%	44%	43%	44%	51%	54%	42%	42%	34%	53%	50%	72%	30%	20%
I am somewhat confident about this	(3)	769	167	126	175	277	151	36	60	30	87	91	70	89	136	125	53	118	383	76	122	25	76	53	32
		35%	33%	35%	34%	37%	38%	34%	38%	33%	41%	37%	36%	39%	36%	29%	29%	36%	36%	41%	35%	35%	26%	35%	43%
I find this somewhat challenging	(2)	203	41	23	46	81	43	14	17	7	12	20	15	21	50	38	15	32	126	20	21	3	6	16	10
		9%	8%	6%	9%	11%	11%	13%	11%	8%	6%	8%	8%	9%	13%	9%	8%	10%	12%	11%	6%	4%	2%	11%	13%
I find this very challenging	(1)	41	7	3	12	16	9	-	6	1	4	5	6	3	3	9	4	7	23	3	4	2	-	6	3
		2%	1%	1%	2%	2%	2%	-	4%	1%	2%	2%	3%	1%	1%	2%	2%	2%	2%	2%	1%	3%	-	4%	4%
NET: Challenging		244	48	26	58	97	52	14	23	8	16	25	21	24	53	47	19	39	149	23	25	5	6	22	13
		11%	9%	7%	11%	13%	13%	13%	15%	9%	7%	10%	11%	10%	14%	11%	10%	12%	14%	12%	7%	7%	2%	15%	17%
Not applicable		179	63	25	38	36	19	3	9	5	19	20	18	19	24	37	12	30	89	24	14	6	-	30	15
		8%	12%	7%	7%	5%	5%	3%	6%	6%	9%	8%	9%	8%	6%	9%	7%	9%	8%	13%	4%	8%	-	20%	20%
Mean		3.36	3.40	3.46	3.36	3.32	3.30	3.38	3.24	3.45	3.37	3.35	3.34	3.34	3.31	3.42	3.44	3.31	3.29	3.22	3.47	3.44	3.70	3.14	2.98
Standard deviation		0.74	0.72	0.66	0.76	0.76	0.76	0.71	0.81	0.70	0.69	0.74	0.77	0.71	0.74	0.76	0.75	0.76	0.77	0.73	0.67	0.73	0.50	0.83	0.79
Standard error		0.02	0.03	0.04	0.04	0.03	0.04	0.07	0.07	0.08	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.04	0.02	0.06	0.04	0.09	0.03	0.08	0.10



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 65

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Managing finances****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1777	240	321	285	285	342	326	394	493	387	237	141	122	161
		81%	80%	79%	78%	80%	82%	81%	80%	80%	79%	85%	81%	79%	79%
I am very confident about this	(4)	1008	126	177	155	145	191	171	218	255	203	120	65	56	74
		46%	42%	44%	42%	41%	46%	43%	44%	41%	42%	43%	37%	36%	36%
I am somewhat confident about this	(3)	769	114	144	130	140	151	155	176	238	184	117	76	66	87
		35%	38%	35%	36%	39%	36%	39%	36%	39%	38%	42%	44%	43%	43%
I find this somewhat challenging	(2)	203	30	49	41	37	38	38	58	64	47	21	19	17	20
		9%	10%	12%	11%	10%	9%	9%	12%	10%	10%	8%	11%	11%	10%
I find this very challenging	(1)	41	6	10	10	6	6	9	9	10	11	7	5	5	8
		2%	2%	2%	3%	2%	1%	2%	2%	2%	2%	3%	3%	3%	4%
NET: Challenging		244	36	59	51	43	44	47	67	74	58	28	24	22	28
		11%	12%	15%	14%	12%	11%	12%	14%	12%	12%	10%	14%	14%	14%
Not applicable		179	24	26	29	29	30	29	29	51	42	15	9	10	14
		8%	8%	6%	8%	8%	7%	7%	6%	8%	9%	5%	5%	6%	7%
Mean		3.36	3.30	3.28	3.28	3.29	3.37	3.31	3.31	3.30	3.30	3.32	3.22	3.20	3.20
Standard deviation		0.74	0.75	0.79	0.79	0.74	0.72	0.75	0.76	0.74	0.76	0.73	0.77	0.78	0.79
Standard error		0.02	0.05	0.04	0.04	0.04	0.04	0.04	0.04	0.03	0.04	0.05	0.06	0.07	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 65

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Managing finances****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1777	631	279	204	231	79	111	321	332	70	89	36	196	170	28	74	113	260	213	194
		81%	83%	81%	81%	81%	84%	90%	78%	80%	81%	86%	80%	82%	82%	97%	78%	76%	81%	82%	82%
I am very confident about this	(4)	1008	351	161	112	147	46	63	186	186	42	53	24	102	94	14	35	59	152	138	105
		46%	46%	47%	44%	52%	49%	51%	45%	45%	49%	51%	53%	43%	45%	48%	37%	40%	47%	53%	44%
I am somewhat confident about this	(3)	769	280	118	92	84	33	48	135	146	28	36	12	94	76	14	39	54	108	75	89
		35%	37%	34%	36%	30%	35%	39%	33%	35%	33%	35%	27%	39%	37%	48%	41%	36%	34%	29%	37%
I find this somewhat challenging	(2)	203	62	39	26	30	7	9	43	35	7	6	6	12	20	1	12	19	22	24	25
		9%	8%	11%	10%	11%	7%	7%	10%	8%	8%	6%	13%	5%	10%	3%	13%	13%	7%	9%	11%
I find this very challenging	(1)	41	15	6	4	6	3	-	15	7	-	2	-	6	6	-	3	6	4	4	3
		2%	2%	2%	2%	2%	3%	-	4%	2%	-	2%	-	3%	3%	-	3%	4%	1%	2%	1%
NET: Challenging		244	77	45	30	36	10	9	58	42	7	8	6	18	26	1	15	25	26	28	28
		11%	10%	13%	12%	13%	11%	7%	14%	10%	8%	8%	13%	8%	13%	3%	16%	17%	8%	11%	12%
Not applicable		179	56	20	19	17	5	4	31	39	9	7	3	25	12	-	6	10	35	19	16
		8%	7%	6%	8%	6%	5%	3%	8%	9%	10%	7%	7%	10%	6%	-	6%	7%	11%	7%	7%
Mean		3.36	3.37	3.34	3.33	3.39	3.37	3.45	3.30	3.37	3.45	3.44	3.43	3.36	3.32	3.45	3.19	3.20	3.43	3.44	3.33
Standard deviation		0.74	0.73	0.76	0.74	0.77	0.77	0.63	0.82	0.73	0.66	0.71	0.74	0.72	0.78	0.57	0.80	0.84	0.70	0.74	0.73
Standard error		0.02	0.03	0.04	0.05	0.05	0.08	0.06	0.04	0.04	0.08	0.07	0.11	0.05	0.06	0.11	0.08	0.07	0.04	0.05	0.05

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 65

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Managing finances**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1777	1717	33	1479	207
		81%	82%	66%	84%	70%
I am very confident about this	(4)	1008	975	24	848	118
		46%	47%	48%	48%	40%
I am somewhat confident about this	(3)	769	742	9	631	89
		35%	35%	18%	36%	30%
I find this somewhat challenging	(2)	203	185	6	157	28
		9%	9%	12%	9%	9%
I find this very challenging	(1)	41	37	2	29	8
		2%	2%	4%	2%	3%
NET: Challenging		244	222	8	186	36
		11%	11%	16%	11%	12%
Not applicable		179	155	9	106	53
		8%	7%	18%	6%	18%
Mean		3.36	3.37	3.34	3.38	3.30
Standard deviation		0.74	0.73	0.91	0.73	0.80
Standard error		0.02	0.02	0.14	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 66

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Coming to collective decisions with other trustees****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
																		Board or Management Committee							
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		2081	490	338	484	711	377	102	150	82	202	233	183	215	362	407	171	308	1012	171	337	70	280	142	65
		95%	96%	94%	95%	95%	95%	95%	96%	91%	94%	95%	93%	93%	95%	95%	94%	95%	94%	92%	98%	97%	95%	95%	87%
I am very confident about this	(4)	1471	320	245	349	519	265	72	111	71	141	172	124	149	262	286	119	218	712	117	272	52	182	95	38
		67%	63%	68%	69%	69%	67%	67%	71%	79%	66%	70%	63%	65%	69%	67%	66%	67%	66%	63%	79%	72%	62%	63%	51%
I am somewhat confident about this	(3)	610	170	93	135	192	112	30	39	11	61	61	59	66	100	121	52	90	300	54	65	18	98	47	27
		28%	33%	26%	27%	26%	28%	28%	25%	12%	29%	25%	30%	29%	26%	28%	29%	28%	28%	29%	19%	25%	33%	31%	36%
I find this somewhat challenging	(2)	83	11	19	17	29	16	3	5	5	6	11	11	11	12	13	6	13	41	9	6	2	12	6	6
		4%	2%	5%	3%	4%	4%	3%	3%	6%	3%	4%	6%	5%	3%	3%	3%	4%	4%	5%	2%	3%	4%	4%	8%
I find this very challenging	(1)	20	5	2	4	9	5	1	1	2	4	1	1	2	3	5	2	2	12	4	1	-	1	1	1
		1%	1%	1%	1%	1%	1%	1%	1%	2%	2%	*	1%	1%	1%	1%	1%	1%	1%	2%	*	-	*	1%	1%
NET: Challenging		103	16	21	21	38	21	4	6	7	10	12	12	13	15	18	8	15	53	13	7	2	13	7	7
		5%	3%	6%	4%	5%	5%	4%	4%	8%	5%	5%	6%	6%	4%	4%	4%	5%	5%	7%	2%	3%	4%	5%	9%
Not applicable		16	4	1	3	3	-	1	1	1	2	-	1	2	4	4	2	1	9	1	1	-	1	1	3
		1%	1%	*	1%	*	-	1%	1%	1%	1%	-	1%	1%	1%	1%	1%	*	1%	1%	*	-	*	1%	4%
Mean		3.62	3.59	3.62	3.64	3.63	3.60	3.63	3.67	3.70	3.60	3.65	3.57	3.59	3.65	3.62	3.61	3.62	3.61	3.54	3.77	3.69	3.57	3.58	3.42
Standard deviation		0.61	0.59	0.61	0.59	0.62	0.63	0.59	0.57	0.68	0.64	0.59	0.63	0.63	0.58	0.61	0.61	0.59	0.62	0.69	0.48	0.52	0.59	0.61	0.71
Standard error		0.01	0.03	0.03	0.03	0.02	0.03	0.06	0.05	0.07	0.04	0.04	0.04	0.04	0.03	0.03	0.05	0.03	0.02	0.05	0.03	0.06	0.03	0.05	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 66

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Coming to collective decisions with other trustees****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		2081	280	377	346	339	395	386	459	585	463	260	162	142	188
		95%	93%	93%	95%	95%	95%	96%	94%	95%	95%	93%	93%	92%	93%
I am very confident about this	(4)	1471	195	268	249	239	278	277	333	415	327	178	111	104	137
		67%	65%	66%	68%	67%	67%	69%	68%	67%	67%	64%	64%	68%	67%
I am somewhat confident about this	(3)	610	85	109	97	100	117	109	126	170	136	82	51	38	51
		28%	28%	27%	27%	28%	28%	27%	26%	28%	28%	29%	29%	25%	25%
I find this somewhat challenging	(2)	83	13	20	11	13	14	11	21	18	17	14	7	8	10
		4%	4%	5%	3%	4%	3%	3%	4%	3%	3%	5%	4%	5%	5%
I find this very challenging	(1)	20	6	6	6	4	6	4	6	8	4	5	4	3	3
		1%	2%	1%	2%	1%	1%	1%	1%	1%	1%	2%	2%	2%	1%
NET: Challenging		103	19	26	17	17	20	15	27	26	21	19	11	11	13
		5%	6%	6%	5%	5%	5%	4%	6%	4%	4%	7%	6%	7%	6%
Not applicable		16	1	3	2	1	1	1	4	7	3	1	1	1	2
		1%	*	1%	1%	*	*	*	1%	1%	1%	*	1%	1%	1%
Mean		3.62	3.57	3.59	3.62	3.61	3.61	3.64	3.62	3.62	3.62	3.55	3.55	3.59	3.60
Standard deviation		0.61	0.67	0.66	0.63	0.62	0.63	0.59	0.63	0.61	0.60	0.68	0.69	0.68	0.66
Standard error		0.01	0.04	0.03	0.03	0.03	0.03	0.03	0.03	0.02	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 66

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Coming to collective decisions with other trustees****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		2081	736	325	237	270	88	118	373	393	82	100	41	229	204	28	89	140	309	249	222
		95%	96%	94%	94%	95%	94%	95%	91%	95%	95%	96%	91%	96%	98%	97%	94%	95%	96%	96%	93%
I am very confident about this	(4)	1471	534	249	174	202	65	91	249	280	54	71	32	162	144	17	66	102	223	182	167
		67%	70%	72%	69%	71%	69%	73%	61%	68%	63%	68%	71%	68%	69%	59%	69%	69%	69%	70%	70%
I am somewhat confident about this	(3)	610	202	76	63	68	23	27	124	113	28	29	9	67	60	11	23	38	86	67	55
		28%	26%	22%	25%	24%	24%	22%	30%	27%	33%	28%	20%	28%	29%	38%	24%	26%	27%	26%	23%
I find this somewhat challenging	(2)	83	21	14	13	10	4	6	28	11	3	3	2	6	3	1	5	4	8	8	8
		4%	3%	4%	5%	4%	4%	5%	7%	3%	3%	3%	4%	3%	1%	3%	5%	3%	2%	3%	3%
I find this very challenging	(1)	20	5	2	1	1	-	-	5	7	1	1	1	3	1	-	-	3	3	1	3
		1%	1%	1%	*	*	-	-	1%	2%	1%	1%	2%	1%	*	-	-	2%	1%	*	1%
NET: Challenging		103	26	16	14	11	4	6	33	18	4	4	3	9	4	1	5	7	11	9	11
		5%	3%	5%	6%	4%	4%	5%	8%	4%	5%	4%	7%	4%	2%	3%	5%	5%	3%	3%	5%
Not applicable		16	2	3	2	3	2	-	4	2	-	-	1	1	-	-	1	1	1	2	5
		1%	*	1%	1%	1%	2%	-	1%	*	-	-	2%	*	-	-	1%	1%	*	1%	2%
Mean		3.62	3.66	3.68	3.63	3.68	3.66	3.69	3.52	3.62	3.57	3.63	3.64	3.63	3.67	3.55	3.65	3.63	3.65	3.67	3.66
Standard deviation		0.61	0.57	0.58	0.60	0.56	0.56	0.56	0.68	0.63	0.62	0.59	0.69	0.60	0.53	0.57	0.58	0.64	0.58	0.56	0.61
Standard error		0.01	0.02	0.03	0.04	0.03	0.06	0.05	0.03	0.03	0.07	0.06	0.10	0.04	0.04	0.11	0.06	0.05	0.03	0.03	0.04

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 66

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Coming to collective decisions with other trustees**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		2081	1991	43	1688	272
		95%	95%	86%	95%	92%
I am very confident about this	(4)	1471	1418	28	1223	175
		67%	68%	56%	69%	59%
I am somewhat confident about this	(3)	610	573	15	465	97
		28%	27%	30%	26%	33%
I find this somewhat challenging	(2)	83	78	-	65	12
		4%	4%	-	4%	4%
I find this very challenging	(1)	20	18	1	16	2
		1%	1%	2%	1%	1%
NET: Challenging		103	96	1	81	14
		5%	5%	2%	5%	5%
Not applicable		16	7	6	2	10
		1%	*	12%	*	3%
Mean		3.62	3.62	3.59	3.64	3.56
Standard deviation		0.61	0.60	0.62	0.60	0.61
Standard error		0.01	0.01	0.09	0.01	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 67

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Filing information with the Charity Commission****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		1491	347	258	331	529	278	75	103	73	140	177	124	158	277	302	120	193	658	100	286	51	257	102	36
		68%	68%	72%	65%	70%	70%	70%	66%	81%	65%	72%	63%	69%	73%	70%	66%	60%	61%	54%	83%	71%	87%	68%	48%
I am very confident about this	(4)	793	189	127	183	285	145	40	53	47	62	87	66	79	155	169	69	106	340	43	163	30	150	53	14
		36%	37%	35%	36%	38%	36%	37%	34%	52%	29%	36%	34%	34%	41%	39%	38%	33%	32%	23%	47%	42%	51%	35%	19%
I am somewhat confident about this	(3)	698	158	131	148	244	133	35	50	26	78	90	58	79	122	133	51	87	318	57	123	21	107	49	22
		32%	31%	36%	29%	32%	33%	33%	32%	29%	36%	37%	30%	34%	32%	31%	28%	27%	30%	31%	36%	29%	36%	33%	29%
I find this somewhat challenging	(2)	203	54	29	52	57	34	11	10	2	26	21	21	27	36	30	18	24	105	21	25	6	24	12	9
		9%	11%	8%	10%	8%	9%	10%	6%	2%	12%	9%	11%	12%	9%	7%	10%	7%	10%	11%	7%	8%	8%	8%	12%
I find this very challenging	(1)	51	16	9	14	10	6	1	3	-	7	8	6	7	7	7	4	5	32	2	4	2	2	4	5
		2%	3%	3%	3%	1%	2%	1%	2%	-	3%	3%	3%	3%	2%	2%	2%	2%	3%	1%	1%	3%	1%	3%	7%
NET: Challenging		254	70	38	66	67	40	12	13	2	33	29	27	34	43	37	22	29	137	23	29	8	26	16	14
		12%	14%	11%	13%	9%	10%	11%	8%	2%	15%	12%	14%	15%	11%	9%	12%	9%	13%	12%	8%	11%	9%	11%	19%
Not applicable		455	93	64	111	156	80	20	41	15	41	39	45	38	61	90	39	102	279	62	30	13	11	32	25
		21%	18%	18%	22%	21%	20%	19%	26%	17%	19%	16%	23%	17%	16%	21%	22%	31%	26%	34%	9%	18%	4%	21%	33%
Mean		3.28	3.25	3.27	3.26	3.35	3.31	3.31	3.32	3.60	3.13	3.24	3.22	3.20	3.33	3.37	3.30	3.32	3.22	3.15	3.41	3.34	3.43	3.28	2.90
Standard deviation		0.78	0.82	0.76	0.82	0.72	0.74	0.74	0.74	0.55	0.81	0.79	0.83	0.81	0.76	0.73	0.80	0.76	0.82	0.75	0.69	0.80	0.68	0.78	0.93
Standard error		0.02	0.04	0.04	0.04	0.03	0.04	0.08	0.07	0.06	0.06	0.06	0.07	0.06	0.04	0.04	0.07	0.05	0.03	0.07	0.04	0.10	0.04	0.07	0.13



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 67

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Filing information with the Charity Commission****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1491	203	275	240	236	282	268	340	415	324	198	115	99	131
		68%	68%	68%	66%	66%	68%	67%	69%	67%	67%	71%	66%	64%	65%
I am very confident about this	(4)	793	103	141	120	117	148	135	186	213	159	93	53	46	68
		36%	34%	35%	33%	33%	36%	34%	38%	34%	33%	33%	30%	30%	33%
I am somewhat confident about this	(3)	698	100	134	120	119	134	133	154	202	165	105	62	53	63
		32%	33%	33%	33%	33%	32%	33%	31%	33%	34%	38%	36%	34%	31%
I find this somewhat challenging	(2)	203	24	32	32	43	35	39	47	66	39	27	19	16	22
		9%	8%	8%	9%	12%	8%	10%	10%	11%	8%	10%	11%	10%	11%
I find this very challenging	(1)	51	7	17	13	10	9	12	10	15	15	7	4	5	5
		2%	2%	4%	4%	3%	2%	3%	2%	2%	3%	3%	2%	3%	2%
NET: Challenging		254	31	49	45	53	44	51	57	81	54	34	23	21	27
		12%	10%	12%	12%	15%	11%	13%	12%	13%	11%	12%	13%	14%	13%
Not applicable		455	66	82	80	68	90	83	93	122	109	48	36	34	45
		21%	22%	20%	22%	19%	22%	21%	19%	20%	22%	17%	21%	22%	22%
Mean		3.28	3.28	3.23	3.22	3.19	3.29	3.23	3.30	3.24	3.24	3.22	3.19	3.17	3.23
Standard deviation		0.78	0.77	0.83	0.82	0.81	0.77	0.80	0.77	0.79	0.79	0.77	0.78	0.81	0.81
Standard error		0.02	0.05	0.05	0.05	0.05	0.04	0.05	0.04	0.04	0.04	0.05	0.07	0.07	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 67

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Filing information with the Charity Commission****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- r- sity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1491	537	242	185	205	68	90	265	292	56	73	34	165	148	24	67	102	221	192	160
		68%	70%	70%	73%	72%	72%	73%	65%	71%	65%	70%	76%	69%	71%	83%	71%	69%	69%	74%	67%
I am very confident about this	(4)	793	296	138	99	115	40	51	140	160	23	43	21	94	84	13	31	48	126	104	84
		36%	39%	40%	39%	40%	43%	41%	34%	39%	27%	41%	47%	39%	40%	45%	33%	32%	39%	40%	35%
I am somewhat confident about this	(3)	698	241	104	86	90	28	39	125	132	33	30	13	71	64	11	36	54	95	88	76
		32%	32%	30%	34%	32%	30%	31%	30%	32%	38%	29%	29%	30%	31%	38%	38%	36%	30%	34%	32%
I find this somewhat challenging	(2)	203	64	33	21	23	6	7	39	29	9	11	5	20	12	3	10	15	29	18	27
		9%	8%	10%	8%	8%	6%	6%	10%	7%	10%	11%	11%	8%	6%	10%	11%	10%	9%	7%	11%
I find this very challenging	(1)	51	14	7	3	5	3	2	13	8	1	3	-	3	4	-	-	1	8	3	6
		2%	2%	2%	1%	2%	3%	2%	3%	2%	1%	3%	-	1%	2%	-	-	1%	2%	1%	3%
NET: Challenging		254	78	40	24	28	9	9	52	37	10	14	5	23	16	3	10	16	37	21	33
		12%	10%	12%	9%	10%	10%	7%	13%	9%	12%	13%	11%	10%	8%	10%	11%	11%	12%	8%	14%
Not applicable		455	149	62	44	51	17	25	93	84	20	17	6	51	44	2	18	30	63	47	45
		21%	20%	18%	17%	18%	18%	20%	23%	20%	23%	16%	13%	21%	21%	7%	19%	20%	20%	18%	19%
Mean		3.28	3.33	3.32	3.34	3.35	3.36	3.40	3.24	3.35	3.18	3.30	3.41	3.36	3.39	3.37	3.27	3.26	3.31	3.38	3.23
Standard deviation		0.78	0.75	0.78	0.72	0.75	0.79	0.71	0.82	0.74	0.72	0.82	0.72	0.74	0.73	0.69	0.68	0.71	0.79	0.70	0.81
Standard error		0.02	0.03	0.05	0.05	0.05	0.09	0.07	0.05	0.04	0.09	0.09	0.11	0.05	0.06	0.13	0.08	0.07	0.05	0.05	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 67

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Filing information with the Charity Commission**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1491	1442	29	1256	168
		68%	69%	58%	71%	57%
I am very confident about this	(4)	793	771	17	683	83
		36%	37%	34%	39%	28%
I am somewhat confident about this	(3)	698	671	12	573	85
		32%	32%	24%	32%	29%
I find this somewhat challenging	(2)	203	190	3	154	27
		9%	9%	6%	9%	9%
I find this very challenging	(1)	51	46	-	38	7
		2%	2%	-	2%	2%
NET: Challenging		254	236	3	192	34
		12%	11%	6%	11%	11%
Not applicable		455	416	18	323	94
		21%	20%	36%	18%	32%
Mean		3.28	3.29	3.44	3.31	3.21
Standard deviation		0.78	0.77	0.67	0.77	0.80
Standard error		0.02	0.02	0.12	0.02	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 68

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Raising funds****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		1203	280	219	281	388	216	46	72	54	126	151	107	133	199	224	101	162	564	100	211	41	169	84	33
		55%	55%	61%	55%	52%	54%	43%	46%	60%	59%	62%	55%	58%	52%	52%	56%	50%	53%	54%	61%	57%	57%	56%	44%
I am very confident about this	(4)	403	98	79	98	109	62	14	21	12	46	55	30	43	61	75	35	58	203	26	66	11	56	27	13
		18%	19%	22%	19%	14%	16%	13%	13%	13%	21%	22%	15%	19%	16%	17%	19%	18%	19%	14%	19%	15%	19%	18%	17%
I am somewhat confident about this	(3)	800	182	140	183	279	154	32	51	42	80	96	77	90	138	149	66	104	361	74	145	30	113	57	20
		36%	36%	39%	36%	37%	39%	30%	32%	47%	37%	39%	39%	39%	36%	35%	36%	32%	34%	40%	42%	42%	38%	38%	27%
I find this somewhat challenging	(2)	482	98	70	114	188	99	32	44	13	52	55	52	46	87	93	36	61	236	37	70	18	65	35	18
		22%	19%	19%	22%	25%	25%	30%	28%	14%	24%	22%	27%	20%	23%	22%	20%	19%	22%	20%	20%	25%	22%	23%	24%
I find this very challenging	(1)	150	35	17	34	59	31	7	15	6	10	18	10	19	31	31	9	22	73	16	21	3	21	10	6
		7%	7%	5%	7%	8%	8%	7%	10%	7%	5%	7%	5%	8%	8%	7%	5%	7%	7%	9%	6%	4%	7%	7%	8%
NET: Challenging		632	133	87	148	247	130	39	59	19	62	73	62	65	118	124	45	83	309	53	91	21	86	45	24
		29%	26%	24%	29%	33%	33%	36%	38%	21%	29%	30%	32%	28%	31%	29%	25%	26%	29%	29%	26%	29%	29%	30%	32%
Not applicable		365	97	54	79	117	52	22	26	17	26	21	27	32	64	81	35	79	201	32	43	10	39	21	18
		17%	19%	15%	16%	16%	13%	21%	17%	19%	12%	9%	14%	14%	17%	19%	19%	24%	19%	17%	12%	14%	13%	14%	24%
Mean		2.79	2.83	2.92	2.80	2.69	2.71	2.62	2.60	2.82	2.86	2.84	2.75	2.79	2.72	2.77	2.87	2.81	2.79	2.72	2.85	2.79	2.80	2.78	2.70
Standard deviation		0.88	0.89	0.84	0.88	0.86	0.86	0.86	0.89	0.81	0.85	0.89	0.81	0.89	0.89	0.89	0.85	0.90	0.89	0.87	0.84	0.79	0.88	0.87	0.94
Standard error		0.02	0.04	0.05	0.04	0.03	0.05	0.09	0.08	0.09	0.06	0.06	0.06	0.06	0.05	0.05	0.07	0.06	0.03	0.07	0.05	0.10	0.05	0.08	0.13

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 68

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Raising funds****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1203	153	211	189	189	224	220	242	338	278	158	91	80	99
		55%	51%	52%	52%	53%	54%	55%	49%	55%	57%	56%	52%	52%	49%
I am very confident about this	(4)	403	51	67	61	63	78	74	73	113	81	48	24	21	25
		18%	17%	17%	17%	18%	19%	18%	15%	18%	17%	17%	14%	14%	12%
I am somewhat confident about this	(3)	800	102	144	128	126	146	146	169	225	197	110	67	59	74
		36%	34%	35%	35%	35%	35%	36%	34%	36%	40%	39%	39%	38%	36%
I find this somewhat challenging	(2)	482	69	92	74	80	102	88	116	137	98	61	41	34	53
		22%	23%	23%	20%	22%	25%	22%	24%	22%	20%	22%	24%	22%	26%
I find this very challenging	(1)	150	19	30	28	27	25	26	44	42	33	20	13	14	19
		7%	6%	7%	8%	8%	6%	6%	9%	7%	7%	7%	7%	9%	9%
NET: Challenging		632	88	122	102	107	127	114	160	179	131	81	54	48	72
		29%	29%	30%	28%	30%	31%	28%	33%	29%	27%	29%	31%	31%	35%
Not applicable		365	59	73	74	61	65	68	88	101	78	41	29	26	32
		17%	20%	18%	20%	17%	16%	17%	18%	16%	16%	15%	17%	17%	16%
Mean		2.79	2.77	2.74	2.76	2.76	2.79	2.80	2.67	2.79	2.80	2.78	2.70	2.68	2.61
Standard deviation		0.88	0.87	0.88	0.89	0.89	0.87	0.87	0.90	0.88	0.85	0.86	0.85	0.88	0.87
Standard error		0.02	0.06	0.05	0.05	0.05	0.05	0.05	0.04	0.04	0.04	0.06	0.07	0.08	0.07

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 68

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Raising funds****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1203	419	191	137	149	50	63	199	229	38	62	30	133	116	17	42	84	187	152	135
		55%	55%	56%	54%	52%	53%	51%	49%	55%	44%	60%	67%	56%	56%	59%	44%	57%	58%	58%	57%
I am very confident about this	(4)	403	143	69	43	48	20	20	70	62	9	26	12	43	34	4	13	24	71	55	50
		18%	19%	20%	17%	17%	21%	16%	17%	15%	10%	25%	27%	18%	16%	14%	14%	16%	22%	21%	21%
I am somewhat confident about this	(3)	800	276	122	94	101	30	43	129	167	29	36	18	90	82	13	29	60	116	97	85
		36%	36%	35%	37%	36%	32%	35%	31%	40%	34%	35%	40%	38%	39%	45%	31%	41%	36%	37%	36%
I find this somewhat challenging	(2)	482	162	82	52	56	19	21	109	86	26	25	9	44	46	6	28	37	69	45	45
		22%	21%	24%	21%	20%	20%	17%	27%	21%	30%	24%	20%	18%	22%	21%	29%	25%	21%	17%	19%
I find this very challenging	(1)	150	44	25	23	17	8	7	25	31	6	5	-	23	21	3	10	15	18	14	22
		7%	6%	7%	9%	6%	9%	6%	6%	8%	7%	5%	-	10%	10%	10%	11%	10%	6%	5%	9%
NET: Challenging		632	206	107	75	73	27	28	134	117	32	30	9	67	67	9	38	52	87	59	67
		29%	27%	31%	30%	26%	29%	23%	33%	28%	37%	29%	20%	28%	32%	31%	40%	35%	27%	23%	28%
Not applicable		365	139	46	41	62	17	33	77	67	16	12	6	39	25	3	15	12	47	49	36
		17%	18%	13%	16%	22%	18%	27%	19%	16%	19%	12%	13%	16%	12%	10%	16%	8%	15%	19%	15%
Mean		2.79	2.83	2.79	2.74	2.81	2.81	2.84	2.73	2.75	2.59	2.90	3.08	2.77	2.70	2.69	2.56	2.68	2.88	2.91	2.81
Standard deviation		0.88	0.86	0.89	0.90	0.86	0.95	0.86	0.88	0.85	0.83	0.88	0.74	0.92	0.90	0.88	0.91	0.89	0.87	0.86	0.93
Standard error		0.02	0.03	0.05	0.06	0.06	0.11	0.09	0.05	0.05	0.10	0.09	0.12	0.06	0.07	0.17	0.10	0.08	0.05	0.06	0.07

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 68

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Raising funds**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1203	1149	29	979	158
		55%	55%	58%	55%	53%
I am very confident about this	(4)	403	381	13	314	67
		18%	18%	26%	18%	23%
I am somewhat confident about this	(3)	800	768	16	665	91
		36%	37%	32%	38%	31%
I find this somewhat challenging	(2)	482	463	5	399	55
		22%	22%	10%	23%	19%
I find this very challenging	(1)	150	142	4	121	21
		7%	7%	8%	7%	7%
NET: Challenging		632	605	9	520	76
		29%	29%	18%	29%	26%
Not applicable		365	340	12	272	62
		17%	16%	24%	15%	21%
Mean		2.79	2.79	3.00	2.78	2.87
Standard deviation		0.88	0.87	0.96	0.87	0.93
Standard error		0.02	0.02	0.16	0.02	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 69

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Managing conflicts of interest****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Trustee	Board or Management Committee Member					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Chair			Vice chair	Treasurer	Secretary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Confident		1816	384	293	421	665	342	102	136	85	184	206	153	197	323	347	145	261	890	150	308	62	237	112	52	
		83%	75%	81%	83%	88%	86%	95%	87%	94%	86%	84%	78%	86%	85%	81%	80%	81%	83%	81%	89%	86%	81%	75%	69%	
I am very confident about this	(4)	908	175	150	189	369	169	61	77	62	93	100	73	106	165	166	69	136	442	64	192	31	107	47	23	
		41%	34%	42%	37%	49%	42%	57%	49%	69%	43%	41%	37%	46%	43%	39%	38%	42%	41%	35%	56%	43%	36%	31%	31%	
I am somewhat confident about this	(3)	908	209	143	232	296	173	41	59	23	91	106	80	91	158	181	76	125	448	86	116	31	130	65	29	
		41%	41%	40%	46%	39%	43%	38%	38%	26%	43%	43%	41%	40%	41%	42%	42%	39%	42%	46%	34%	43%	44%	43%	39%	
I find this somewhat challenging	(2)	177	46	28	47	50	35	3	10	2	12	23	21	17	29	32	14	29	91	17	19	8	20	14	8	
		8%	9%	8%	9%	7%	9%	3%	6%	2%	6%	9%	11%	7%	8%	7%	8%	9%	8%	9%	6%	11%	7%	9%	11%	
I find this very challenging	(1)	27	9	2	5	8	6	1	-	1	2	2	3	2	2	6	4	6	11	6	1	-	2	5	2	
		1%	2%	1%	1%	1%	2%	1%	-	1%	1%	1%	2%	1%	1%	1%	2%	2%	1%	3%	*	-	1%	3%	3%	
NET: Challenging		204	55	30	52	58	41	4	10	3	14	25	24	19	31	38	18	35	102	23	20	8	22	19	10	
		9%	11%	8%	10%	8%	10%	4%	6%	3%	7%	10%	12%	8%	8%	9%	10%	11%	9%	12%	6%	11%	7%	13%	13%	
Not applicable		180	71	37	35	29	15	1	11	2	16	14	19	14	27	44	18	28	82	12	17	2	35	19	13	
		8%	14%	10%	7%	4%	4%	1%	7%	2%	7%	6%	10%	6%	7%	10%	10%	9%	8%	6%	5%	3%	12%	13%	17%	
Mean		3.34	3.25	3.37	3.28	3.42	3.32	3.53	3.46	3.66	3.39	3.32	3.26	3.39	3.37	3.32	3.29	3.32	3.33	3.20	3.52	3.33	3.32	3.18	3.18	
Standard deviation		0.69	0.72	0.67	0.68	0.67	0.70	0.60	0.62	0.58	0.65	0.69	0.73	0.67	0.66	0.69	0.73	0.73	0.69	0.75	0.62	0.68	0.65	0.77	0.78	
Standard error		0.02	0.03	0.04	0.03	0.02	0.04	0.06	0.05	0.06	0.05	0.05	0.05	0.05	0.03	0.04	0.06	0.04	0.02	0.06	0.03	0.08	0.04	0.07	0.10	



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 69

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Managing conflicts of interest****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1816	260	346	314	309	365	354	436	512	407	247	155	138	172
		83%	87%	85%	86%	87%	88%	88%	89%	83%	84%	88%	89%	90%	85%
I am very confident about this	(4)	908	144	180	170	158	199	179	244	280	209	125	76	75	94
		41%	48%	44%	47%	44%	48%	45%	50%	45%	43%	45%	44%	49%	46%
I am somewhat confident about this	(3)	908	116	166	144	151	166	175	192	232	198	122	79	63	78
		41%	39%	41%	39%	42%	40%	44%	39%	38%	41%	44%	45%	41%	38%
I find this somewhat challenging	(2)	177	22	32	28	27	25	17	30	49	43	19	11	8	15
		8%	7%	8%	8%	8%	6%	4%	6%	8%	9%	7%	6%	5%	7%
I find this very challenging	(1)	27	2	5	4	5	3	5	5	7	4	4	-	1	1
		1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	1%	*
NET: Challenging		204	24	37	32	32	28	22	35	56	47	23	11	9	16
		9%	8%	9%	9%	9%	7%	5%	7%	9%	10%	8%	6%	6%	8%
Not applicable		180	16	23	19	16	23	26	19	50	33	10	8	7	15
		8%	5%	6%	5%	4%	6%	6%	4%	8%	7%	4%	5%	5%	7%
Mean		3.34	3.42	3.36	3.39	3.35	3.43	3.40	3.43	3.38	3.35	3.36	3.39	3.44	3.41
Standard deviation		0.69	0.66	0.69	0.69	0.69	0.65	0.64	0.66	0.70	0.69	0.68	0.61	0.63	0.66
Standard error		0.02	0.04	0.04	0.04	0.04	0.03	0.03	0.03	0.03	0.03	0.04	0.05	0.05	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 69

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Managing conflicts of interest****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1816	647	304	216	248	76	112	322	334	75	92	38	195	180	27	82	128	260	221	198
		83%	85%	88%	85%	87%	81%	90%	79%	81%	87%	88%	84%	82%	87%	93%	86%	86%	81%	85%	83%
I am very confident about this	(4)	908	342	163	112	128	40	68	144	159	46	46	27	92	89	14	42	66	121	116	105
		41%	45%	47%	44%	45%	43%	55%	35%	38%	53%	44%	60%	38%	43%	48%	44%	45%	38%	45%	44%
I am somewhat confident about this	(3)	908	305	141	104	120	36	44	178	175	29	46	11	103	91	13	40	62	139	105	93
		41%	40%	41%	41%	42%	38%	35%	43%	42%	34%	44%	24%	43%	44%	45%	42%	42%	43%	40%	39%
I find this somewhat challenging	(2)	177	54	21	15	15	5	9	39	29	5	5	3	21	15	2	6	9	23	15	14
		8%	7%	6%	6%	5%	5%	7%	10%	7%	6%	5%	7%	9%	7%	7%	6%	6%	7%	6%	6%
I find this very challenging	(1)	27	6	3	5	-	2	-	8	7	1	1	-	2	1	-	2	3	6	3	2
		1%	1%	1%	2%	-	2%	-	2%	2%	1%	1%	-	1%	*	-	2%	2%	2%	1%	1%
NET: Challenging		204	60	24	20	15	7	9	47	36	6	6	3	23	16	2	8	12	29	18	16
		9%	8%	7%	8%	5%	7%	7%	11%	9%	7%	6%	7%	10%	8%	7%	8%	8%	9%	7%	7%
Not applicable		180	57	16	17	21	11	3	41	43	5	6	4	21	12	-	5	8	32	21	24
		8%	7%	5%	7%	7%	12%	2%	10%	10%	6%	6%	9%	9%	6%	-	5%	5%	10%	8%	10%
Mean		3.34	3.39	3.41	3.37	3.43	3.37	3.49	3.24	3.31	3.48	3.40	3.59	3.31	3.37	3.41	3.36	3.36	3.30	3.40	3.41
Standard deviation		0.69	0.67	0.65	0.70	0.60	0.71	0.63	0.73	0.70	0.67	0.64	0.63	0.68	0.65	0.63	0.71	0.70	0.70	0.66	0.66
Standard error		0.02	0.03	0.04	0.05	0.04	0.08	0.06	0.04	0.04	0.07	0.06	0.10	0.05	0.05	0.12	0.07	0.06	0.04	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 69

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Managing conflicts of interest**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1816	1742	37	1507	211
		83%	83%	74%	85%	71%
I am very confident about this	(4)	908	870	24	779	94
		41%	42%	48%	44%	32%
I am somewhat confident about this	(3)	908	872	13	728	117
		41%	42%	26%	41%	40%
I find this somewhat challenging	(2)	177	164	6	136	26
		8%	8%	12%	8%	9%
I find this very challenging	(1)	27	25	-	21	3
		1%	1%	-	1%	1%
NET: Challenging		204	189	6	157	29
		9%	9%	12%	9%	10%
Not applicable		180	163	7	107	56
		8%	8%	14%	6%	19%
Mean		3.34	3.34	3.42	3.36	3.26
Standard deviation		0.69	0.69	0.73	0.69	0.70
Standard error		0.02	0.02	0.11	0.02	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 70

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Understanding regulations and paperwork****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		1761	389	296	404	632	329	93	124	86	173	196	153	175	304	348	148	264	837	147	302	63	243	114	52
		80%	76%	82%	80%	84%	83%	87%	79%	96%	81%	80%	78%	76%	80%	81%	82%	81%	78%	79%	88%	88%	83%	76%	69%
I am very confident about this	(4)	636	142	112	126	244	127	38	46	33	54	73	42	61	107	142	63	94	303	51	114	25	81	47	14
		29%	28%	31%	25%	32%	32%	36%	29%	37%	25%	30%	21%	27%	28%	33%	35%	29%	28%	28%	33%	35%	28%	31%	19%
I am somewhat confident about this	(3)	1125	247	184	278	388	202	55	78	53	119	123	111	114	197	206	85	170	534	96	188	38	162	67	38
		51%	48%	51%	55%	52%	51%	51%	50%	59%	56%	50%	57%	50%	52%	48%	47%	52%	50%	52%	54%	53%	55%	45%	51%
I find this somewhat challenging	(2)	339	90	52	89	93	53	10	27	3	30	39	33	42	61	66	24	44	178	27	36	8	42	30	16
		15%	18%	14%	18%	12%	13%	9%	17%	3%	14%	16%	17%	18%	16%	15%	13%	14%	17%	15%	10%	11%	14%	20%	21%
I find this very challenging	(1)	62	20	7	11	21	14	4	2	1	8	6	8	9	10	7	4	10	37	6	4	1	8	5	1
		3%	4%	2%	2%	3%	4%	4%	1%	1%	4%	2%	4%	4%	3%	2%	2%	3%	3%	3%	1%	1%	3%	3%	1%
NET: Challenging		401	110	59	100	114	67	14	29	4	38	45	41	51	71	73	28	54	215	33	40	9	50	35	17
		18%	22%	16%	20%	15%	17%	13%	18%	4%	18%	18%	21%	22%	19%	17%	15%	17%	20%	18%	12%	13%	17%	23%	23%
Not applicable		38	11	5	4	6	2	-	4	-	3	4	2	4	6	8	5	6	22	5	3	-	1	1	6
		2%	2%	1%	1%	1%	1%	-	3%	-	1%	2%	1%	2%	2%	2%	3%	2%	2%	3%	1%	-	*	1%	8%
Mean		3.08	3.02	3.13	3.03	3.15	3.12	3.19	3.10	3.31	3.04	3.09	2.96	3.00	3.07	3.15	3.18	3.09	3.05	3.07	3.20	3.21	3.08	3.05	2.94
Standard deviation		0.75	0.79	0.72	0.72	0.74	0.76	0.75	0.72	0.59	0.74	0.75	0.74	0.79	0.74	0.73	0.75	0.74	0.77	0.75	0.67	0.69	0.72	0.81	0.70
Standard error		0.02	0.04	0.04	0.03	0.03	0.04	0.07	0.06	0.06	0.05	0.05	0.05	0.05	0.04	0.04	0.06	0.04	0.02	0.06	0.04	0.08	0.04	0.07	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 70

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Understanding regulations and paperwork****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1761	254	344	303	294	346	320	408	505	391	235	145	128	165
		80%	85%	85%	83%	82%	83%	80%	83%	82%	80%	84%	83%	83%	81%
I am very confident about this	(4)	636	95	129	111	103	140	111	160	181	139	86	47	47	55
		29%	32%	32%	30%	29%	34%	28%	33%	29%	29%	31%	27%	31%	27%
I am somewhat confident about this	(3)	1125	159	215	192	191	206	209	248	324	252	149	98	81	110
		51%	53%	53%	53%	54%	50%	52%	51%	52%	52%	53%	56%	53%	54%
I find this somewhat challenging	(2)	339	32	43	44	46	53	66	63	86	77	34	22	19	30
		15%	11%	11%	12%	13%	13%	16%	13%	14%	16%	12%	13%	12%	15%
I find this very challenging	(1)	62	9	14	12	12	11	9	11	17	14	9	5	5	6
		3%	3%	3%	3%	3%	3%	2%	2%	3%	3%	3%	3%	3%	3%
NET: Challenging		401	41	57	56	58	64	75	74	103	91	43	27	24	36
		18%	14%	14%	15%	16%	15%	19%	15%	17%	19%	15%	16%	16%	18%
Not applicable		38	5	5	6	5	6	7	8	10	5	2	2	2	2
		2%	2%	1%	2%	1%	1%	2%	2%	2%	1%	1%	1%	1%	1%
Mean		3.08	3.15	3.14	3.12	3.09	3.16	3.07	3.16	3.10	3.07	3.12	3.09	3.12	3.06
Standard deviation		0.75	0.73	0.74	0.74	0.74	0.74	0.73	0.73	0.74	0.75	0.74	0.72	0.75	0.74
Standard error		0.02	0.04	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 70

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Understanding regulations and paperwork****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1761	630	284	210	231	74	101	298	338	71	85	39	199	165	26	78	120	249	206	186
		80%	82%	83%	83%	81%	79%	81%	73%	82%	83%	82%	87%	83%	79%	90%	82%	81%	78%	79%	78%
I am very confident about this	(4)	636	229	112	80	87	24	39	103	134	28	37	20	78	63	8	22	46	98	72	72
		29%	30%	33%	32%	31%	26%	31%	25%	32%	33%	36%	44%	33%	30%	28%	23%	31%	31%	28%	30%
I am somewhat confident about this	(3)	1125	401	172	130	144	50	62	195	204	43	48	19	121	102	18	56	74	151	134	114
		51%	52%	50%	51%	51%	53%	50%	48%	49%	50%	46%	42%	51%	49%	62%	59%	50%	47%	52%	48%
I find this somewhat challenging	(2)	339	109	47	34	44	17	18	85	53	10	14	5	32	33	3	14	23	54	43	44
		15%	14%	14%	13%	15%	18%	15%	21%	13%	12%	13%	11%	13%	16%	10%	15%	16%	17%	17%	18%
I find this very challenging	(1)	62	14	11	5	6	3	4	17	12	2	3	-	6	7	-	3	4	10	6	5
		3%	2%	3%	2%	2%	3%	3%	4%	3%	2%	3%	-	3%	3%	-	3%	3%	3%	2%	2%
NET: Challenging		401	123	58	39	50	20	22	102	65	12	17	5	38	40	3	17	27	64	49	49
		18%	16%	17%	15%	18%	21%	18%	25%	16%	14%	16%	11%	16%	19%	10%	18%	18%	20%	19%	21%
Not applicable		38	11	2	4	3	-	1	10	10	3	2	1	2	3	-	-	1	8	5	3
		2%	1%	1%	2%	1%	-	1%	2%	2%	3%	2%	2%	1%	1%	-	-	1%	2%	2%	1%
Mean		3.08	3.12	3.13	3.14	3.11	3.01	3.11	2.96	3.14	3.17	3.17	3.34	3.14	3.08	3.17	3.02	3.10	3.08	3.07	3.08
Standard deviation		0.75	0.71	0.76	0.72	0.74	0.75	0.77	0.80	0.75	0.73	0.77	0.68	0.74	0.78	0.60	0.71	0.76	0.78	0.74	0.76
Standard error		0.02	0.03	0.04	0.05	0.04	0.08	0.07	0.04	0.04	0.08	0.10	0.05	0.05	0.11	0.07	0.06	0.04	0.05	0.05	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 70

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Understanding regulations and paperwork**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1761	1691	42	1451	226
		80%	81%	84%	82%	76%
I am very confident about this	(4)	636	610	22	537	81
		29%	29%	44%	30%	27%
I am somewhat confident about this	(3)	1125	1081	20	914	145
		51%	52%	40%	52%	49%
I find this somewhat challenging	(2)	339	320	2	263	42
		15%	15%	4%	15%	14%
I find this very challenging	(1)	62	56	1	42	12
		3%	3%	2%	2%	4%
NET: Challenging		401	376	3	305	54
		18%	18%	6%	17%	18%
Not applicable		38	27	5	15	16
		2%	1%	10%	1%	5%
Mean		3.08	3.09	3.40	3.11	3.05
Standard deviation		0.75	0.74	0.69	0.73	0.78
Standard error		0.02	0.02	0.10	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 71

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Devoting sufficient time to the role****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		1719	400	291	400	580	298	89	115	78	160	185	146	171	298	344	146	269	847	144	270	61	227	116	52
		78%	78%	81%	79%	77%	75%	83%	73%	87%	75%	76%	74%	74%	78%	80%	81%	83%	79%	78%	78%	85%	77%	77%	69%
I am very confident about this	(4)	838	183	147	181	304	155	47	60	42	75	82	64	75	156	181	66	139	396	71	140	35	109	60	25
		38%	36%	41%	36%	40%	39%	44%	38%	47%	35%	33%	33%	33%	41%	42%	36%	43%	37%	38%	41%	49%	37%	40%	33%
I am somewhat confident about this	(3)	881	217	144	219	276	143	42	55	36	85	103	82	96	142	163	80	130	451	73	130	26	118	56	27
		40%	43%	40%	43%	37%	36%	39%	35%	40%	40%	42%	42%	42%	37%	38%	44%	40%	42%	39%	38%	36%	40%	37%	36%
I find this somewhat challenging	(2)	375	83	57	85	138	79	14	35	10	44	48	39	46	68	68	25	37	181	33	56	7	50	29	17
		17%	16%	16%	17%	18%	20%	13%	22%	11%	21%	20%	20%	20%	18%	16%	14%	11%	17%	18%	16%	10%	17%	19%	23%
I find this very challenging	(1)	90	24	11	20	30	19	4	6	1	7	10	10	12	11	16	10	14	38	4	18	4	15	5	5
		4%	5%	3%	4%	4%	5%	4%	4%	1%	3%	4%	5%	5%	3%	4%	6%	4%	4%	2%	5%	6%	5%	3%	7%
NET: Challenging		465	107	68	105	168	98	18	41	11	51	58	49	58	79	84	35	51	219	37	74	11	65	34	22
		21%	21%	19%	21%	22%	25%	17%	26%	12%	24%	24%	25%	25%	21%	20%	19%	16%	20%	20%	21%	15%	22%	23%	29%
Not applicable		16	3	1	3	4	2	-	1	1	3	2	1	1	4	1	-	4	8	4	1	-	2	-	1
		1%	1%	*	1%	1%	1%	-	1%	1%	1%	1%	1%	*	1%	*	-	1%	1%	2%	*	-	1%	-	1%
Mean		3.13	3.10	3.19	3.11	3.14	3.10	3.23	3.08	3.34	3.08	3.06	3.03	3.02	3.18	3.19	3.12	3.23	3.13	3.17	3.14	3.28	3.10	3.14	2.97
Standard deviation		0.84	0.84	0.81	0.82	0.86	0.88	0.82	0.87	0.72	0.83	0.84	0.86	0.86	0.83	0.83	0.85	0.82	0.82	0.80	0.87	0.86	0.86	0.84	0.92
Standard error		0.02	0.04	0.04	0.04	0.03	0.04	0.08	0.07	0.08	0.06	0.05	0.06	0.06	0.04	0.04	0.06	0.05	0.03	0.06	0.05	0.10	0.05	0.07	0.11



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 71

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Devoting sufficient time to the role****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1719	233	320	289	275	331	317	373	486	375	216	130	118	162
		78%	78%	79%	79%	77%	80%	79%	76%	79%	77%	77%	75%	77%	80%
I am very confident about this	(4)	838	119	158	140	135	171	154	194	240	174	100	64	57	76
		38%	40%	39%	38%	38%	41%	38%	40%	39%	36%	36%	37%	37%	37%
I am somewhat confident about this	(3)	881	114	162	149	140	160	163	179	246	201	116	66	61	86
		40%	38%	40%	41%	39%	38%	41%	37%	40%	41%	41%	38%	40%	42%
I find this somewhat challenging	(2)	375	48	62	52	60	59	65	93	101	84	47	29	23	28
		17%	16%	15%	14%	17%	14%	16%	19%	16%	17%	17%	17%	15%	14%
I find this very challenging	(1)	90	16	19	19	18	22	15	21	26	22	14	13	10	12
		4%	5%	5%	5%	5%	5%	4%	4%	4%	5%	5%	7%	6%	6%
NET: Challenging		465	64	81	71	78	81	80	114	127	106	61	42	33	40
		21%	21%	20%	19%	22%	19%	20%	23%	21%	22%	22%	24%	21%	20%
Not applicable		16	3	5	5	4	4	5	3	5	6	3	2	3	1
		1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	*
Mean		3.13	3.13	3.14	3.14	3.11	3.17	3.15	3.12	3.14	3.10	3.09	3.05	3.09	3.12
Standard deviation		0.84	0.87	0.85	0.85	0.86	0.86	0.83	0.87	0.84	0.84	0.85	0.92	0.89	0.86
Standard error		0.02	0.05	0.04	0.04	0.05	0.04	0.04	0.04	0.03	0.04	0.05	0.07	0.07	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 71

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Devoting sufficient time to the role****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1719	606	275	197	244	80	102	309	329	67	86	38	189	167	24	76	119	254	218	177
		78%	79%	80%	78%	86%	85%	82%	75%	80%	78%	83%	84%	79%	80%	83%	80%	80%	79%	84%	74%
I am very confident about this	(4)	838	313	136	103	123	39	50	150	169	41	50	26	92	73	13	44	59	125	115	84
		38%	41%	40%	41%	43%	41%	40%	37%	41%	48%	48%	58%	38%	35%	45%	46%	40%	39%	44%	35%
I am somewhat confident about this	(3)	881	293	139	94	121	41	52	159	160	26	36	12	97	94	11	32	60	129	103	93
		40%	38%	40%	37%	43%	44%	42%	39%	39%	30%	35%	27%	41%	45%	38%	34%	41%	40%	40%	39%
I find this somewhat challenging	(2)	375	127	53	49	30	10	17	72	67	14	15	6	40	33	4	15	22	49	37	46
		17%	17%	15%	19%	11%	11%	14%	18%	16%	16%	14%	13%	17%	16%	14%	16%	15%	15%	14%	19%
I find this very challenging	(1)	90	30	14	5	9	4	5	23	15	4	2	1	9	6	1	4	7	16	5	11
		4%	4%	4%	2%	3%	4%	4%	6%	4%	5%	2%	2%	4%	3%	3%	4%	5%	5%	2%	5%
NET: Challenging		465	157	67	54	39	14	22	95	82	18	17	7	49	39	5	19	29	65	42	57
		21%	21%	19%	21%	14%	15%	18%	23%	20%	21%	16%	16%	21%	19%	17%	20%	20%	20%	16%	24%
Not applicable		16	1	2	2	1	-	-	6	2	1	1	-	1	2	-	-	-	2	-	4
		1%	*	1%	1%	*	-	-	1%	*	1%	1%	-	*	1%	-	-	-	1%	-	2%
Mean		3.13	3.17	3.16	3.18	3.27	3.22	3.19	3.08	3.18	3.22	3.30	3.40	3.14	3.14	3.24	3.22	3.16	3.14	3.26	3.07
Standard deviation		0.84	0.84	0.83	0.81	0.77	0.81	0.82	0.88	0.83	0.89	0.79	0.81	0.83	0.78	0.83	0.87	0.85	0.85	0.77	0.86
Standard error		0.02	0.03	0.04	0.05	0.05	0.08	0.07	0.04	0.04	0.10	0.08	0.12	0.05	0.05	0.15	0.09	0.07	0.05	0.05	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 71

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Devoting sufficient time to the role****Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1719	1644	40	1384	235
		78%	79%	80%	78%	79%
I am very confident about this	(4)	838	803	20	681	121
		38%	38%	40%	38%	41%
I am somewhat confident about this	(3)	881	841	20	703	114
		40%	40%	40%	40%	39%
I find this somewhat challenging	(2)	375	354	7	311	42
		17%	17%	14%	18%	14%
I find this very challenging	(1)	90	83	3	68	14
		4%	4%	6%	4%	5%
NET: Challenging		465	437	10	379	56
		21%	21%	20%	21%	19%
Not applicable		16	13	-	8	5
		1%	1%	-	*	2%
Mean		3.13	3.14	3.14	3.13	3.18
Standard deviation		0.84	0.84	0.88	0.84	0.85
Standard error		0.02	0.02	0.12	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 72

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Understanding whether our charity is making the difference that it should****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)						
																				Board or Management Committee Member						
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k - £500k	£500k - £1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee		Chair	Vice chair	Treasurer	Secretary	Other	
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Confident		1977	451	331	453	681	358	101	143	79	192	220	177	220	345	383	157	283	974	164	316	63	258	135	62	
		90%	88%	92%	89%	91%	90%	94%	91%	88%	90%	90%	90%	96%	91%	89%	87%	87%	91%	89%	92%	88%	88%	90%	83%	
I am very confident about this	(4)	1008	221	190	235	334	171	49	74	40	102	110	92	113	170	208	79	134	521	74	177	38	97	68	31	
		46%	43%	53%	46%	44%	43%	46%	47%	44%	48%	45%	47%	49%	45%	48%	44%	41%	49%	40%	51%	53%	33%	45%	41%	
I am somewhat confident about this	(3)	969	230	141	218	347	187	52	69	39	90	110	85	107	175	175	78	149	453	90	139	25	161	67	31	
		44%	45%	39%	43%	46%	47%	49%	44%	43%	42%	45%	43%	47%	46%	41%	43%	46%	42%	49%	40%	35%	55%	45%	41%	
I find this somewhat challenging	(2)	169	35	22	45	62	36	5	11	10	19	20	13	8	26	34	18	31	79	16	22	9	24	11	8	
		8%	7%	6%	9%	8%	9%	5%	7%	11%	9%	8%	7%	3%	7%	8%	10%	10%	7%	9%	6%	13%	8%	7%	11%	
I find this very challenging	(1)	14	7	-	2	5	2	1	1	1	-	4	2	-	3	2	-	3	7	1	2	-	1	1	2	
		1%	1%	-	*	1%	1%	1%	1%	1%	-	2%	1%	-	1%	*	-	1%	1%	1%	1%	-	*	1%	3%	
NET: Challenging		183	42	22	47	67	38	6	12	11	19	24	15	8	29	36	18	34	86	17	24	9	25	12	10	
		8%	8%	6%	9%	9%	10%	6%	8%	12%	9%	10%	8%	3%	8%	8%	10%	10%	8%	9%	7%	13%	9%	8%	13%	
Not applicable		40	17	7	8	4	2	-	2	-	3	1	4	2	7	10	6	7	14	4	5	-	11	3	3	
		2%	3%	2%	2%	1%	1%	-	1%	-	1%	*	2%	1%	2%	2%	3%	2%	1%	2%	1%	-	4%	2%	4%	
Mean		3.38	3.35	3.48	3.37	3.35	3.33	3.39	3.39	3.31	3.39	3.34	3.39	3.46	3.37	3.41	3.35	3.31	3.40	3.31	3.44	3.40	3.25	3.37	3.26	
Standard deviation		0.66	0.67	0.61	0.66	0.66	0.66	0.63	0.65	0.71	0.65	0.70	0.66	0.57	0.65	0.66	0.66	0.68	0.66	0.65	0.64	0.71	0.62	0.65	0.77	
Standard error		0.01	0.03	0.03	0.03	0.02	0.03	0.06	0.05	0.08	0.04	0.04	0.05	0.04	0.03	0.03	0.05	0.04	0.02	0.05	0.03	0.08	0.04	0.05	0.09	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 72

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Understanding whether our charity is making the difference that it should****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		1977 90%	267 89%	358 88%	325 89%	319 89%	377 91%	363 90%	444 91%	560 91%	436 90%	250 89%	154 89%	134 87%	179 88%
I am very confident about this	(4)	1008 46%	137 46%	188 46%	172 47%	171 48%	193 46%	182 45%	227 46%	280 45%	213 44%	131 47%	73 42%	64 42%	97 48%
I am somewhat confident about this	(3)	969 44%	130 43%	170 42%	153 42%	148 41%	184 44%	181 45%	217 44%	280 45%	223 46%	119 43%	81 47%	70 45%	82 40%
I find this somewhat challenging	(2)	169 8%	26 9%	36 9%	30 8%	31 9%	30 7%	25 6%	36 7%	49 8%	44 9%	25 9%	16 9%	16 10%	21 10%
I find this very challenging	(1)	14 1%	3 1%	3 1%	3 1%	2 1%	2 *	2 *	4 1%	2 *	1 *	2 1%	1 1%	1 1%	- -
NET: Challenging		183 8%	29 10%	39 10%	33 9%	33 9%	32 8%	27 7%	40 8%	51 8%	45 9%	27 10%	17 10%	17 11%	21 10%
Not applicable		40 2%	4 1%	9 2%	7 2%	5 1%	7 2%	12 3%	6 1%	7 1%	6 1%	3 1%	3 2%	3 2%	3 1%
Mean		3.38	3.35	3.37	3.38	3.39	3.39	3.39	3.38	3.37	3.35	3.37	3.32	3.30	3.38
Standard deviation		0.66	0.68	0.68	0.67	0.67	0.64	0.63	0.66	0.64	0.65	0.68	0.67	0.68	0.67
Standard error		0.01	0.04	0.03	0.04	0.04	0.03	0.03	0.03	0.03	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 72

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**  
**Understanding whether our charity is making the difference that it should**

**Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- th/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		1977	696	319	230	261	81	116	353	375	75	99	41	219	191	25	84	135	288	233	210
		90%	91%	93%	91%	92%	86%	94%	86%	91%	87%	95%	91%	92%	92%	86%	88%	91%	90%	90%	88%
I am very confident about this	(4)	1008	378	183	122	136	46	63	160	188	38	58	28	89	98	15	35	75	144	122	113
		46%	49%	53%	48%	48%	49%	51%	39%	46%	44%	56%	62%	37%	47%	52%	37%	51%	45%	47%	47%
I am somewhat confident about this	(3)	969	318	136	108	125	35	53	193	187	37	41	13	130	93	10	49	60	144	111	97
		44%	42%	40%	43%	44%	37%	43%	47%	45%	43%	39%	29%	54%	45%	34%	52%	41%	45%	43%	41%
I find this somewhat challenging	(2)	169	50	21	17	17	11	7	42	27	8	2	2	16	14	4	11	11	18	23	21
		8%	7%	6%	7%	6%	12%	6%	10%	7%	9%	2%	4%	7%	7%	14%	12%	7%	6%	9%	9%
I find this very challenging	(1)	14	3	2	3	2	-	1	3	3	1	-	1	2	1	-	-	2	4	-	1
		1%	*	1%	1%	1%	-	1%	1%	1%	1%	-	2%	1%	*	-	-	1%	1%	-	*
NET: Challenging		183	53	23	20	19	11	8	45	30	9	2	3	18	15	4	11	13	22	23	22
		8%	7%	7%	8%	7%	12%	6%	11%	7%	10%	2%	7%	8%	7%	14%	12%	9%	7%	9%	9%
Not applicable		40	15	2	3	4	2	-	12	8	2	3	1	2	2	-	-	-	11	4	6
		2%	2%	1%	1%	1%	2%	-	3%	2%	2%	3%	2%	1%	1%	-	-	-	3%	2%	3%
Mean		3.38	3.43	3.46	3.40	3.41	3.38	3.44	3.28	3.38	3.33	3.55	3.55	3.29	3.40	3.38	3.25	3.41	3.38	3.39	3.39
Standard deviation		0.66	0.63	0.64	0.67	0.64	0.69	0.64	0.68	0.64	0.70	0.54	0.70	0.63	0.64	0.73	0.65	0.69	0.66	0.65	0.67
Standard error		0.01	0.02	0.03	0.04	0.04	0.07	0.06	0.03	0.03	0.08	0.05	0.11	0.04	0.04	0.14	0.07	0.06	0.04	0.04	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 72

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Understanding whether our charity is making the difference that it should**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		1977	1886	42	1612	256
		90%	90%	84%	91%	86%
I am very confident about this	(4)	1008	959	26	833	128
		46%	46%	52%	47%	43%
I am somewhat confident about this	(3)	969	927	16	779	128
		44%	44%	32%	44%	43%
I find this somewhat challenging	(2)	169	160	5	124	25
		8%	8%	10%	7%	8%
I find this very challenging	(1)	14	14	-	10	2
		1%	1%	-	1%	1%
NET: Challenging		183	174	5	134	27
		8%	8%	10%	8%	9%
Not applicable		40	34	3	25	13
		2%	2%	6%	1%	4%
Mean		3.38	3.37	3.45	3.39	3.35
Standard deviation		0.66	0.66	0.69	0.64	0.67
Standard error		0.01	0.01	0.10	0.02	0.04

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 73

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Other****Base: All respondents**

		Annual Income (Q1)								Years Operating (Q2)										Role (Q5a)					
		Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base		2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Confident		695	150	123	166	234	131	38	38	27	77	80	68	77	120	131	50	92	329	49	126	16	99	50	25
		32%	29%	34%	33%	31%	33%	36%	24%	30%	36%	33%	35%	33%	31%	31%	28%	28%	31%	26%	37%	22%	34%	33%	33%
I am very confident about this	(4)	300	65	51	73	105	57	17	16	15	27	29	30	29	65	62	28	30	133	23	65	9	45	17	7
		14%	13%	14%	14%	14%	14%	16%	10%	17%	13%	12%	15%	13%	17%	14%	15%	9%	12%	12%	19%	13%	15%	11%	9%
I am somewhat confident about this	(3)	395	85	72	93	129	74	21	22	12	50	51	38	48	55	69	22	62	196	26	61	7	54	33	18
		18%	17%	20%	18%	17%	19%	20%	14%	13%	23%	21%	19%	21%	14%	16%	12%	19%	18%	14%	18%	10%	18%	22%	24%
I find this somewhat challenging	(2)	129	25	19	39	45	25	5	11	4	18	15	5	14	30	23	9	15	67	10	16	3	20	9	3
		6%	5%	5%	8%	6%	6%	5%	7%	4%	8%	6%	3%	6%	8%	5%	5%	5%	6%	5%	5%	4%	7%	6%	4%
I find this very challenging	(1)	11	2	2	2	5	2	-	1	2	1	3	1	2	2	1	-	1	9	1	1	-	-	-	-
		1%	*	1%	*	1%	1%	-	1%	2%	*	1%	1%	1%	1%	*	-	*	1%	1%	*	-	-	-	-
NET: Challenging		140	27	21	41	50	27	5	12	6	19	18	6	16	32	24	9	16	76	11	17	3	20	9	3
		6%	5%	6%	8%	7%	7%	5%	8%	7%	9%	7%	3%	7%	8%	6%	5%	5%	7%	6%	5%	4%	7%	6%	4%
Not applicable		1365	333	216	301	468	240	64	107	57	118	147	122	137	229	274	122	216	669	125	202	53	175	91	47
		62%	65%	60%	59%	62%	60%	60%	68%	63%	55%	60%	62%	60%	60%	64%	67%	67%	62%	68%	59%	74%	60%	61%	63%
Mean		3.18	3.20	3.19	3.14	3.18	3.18	3.28	3.06	3.21	3.07	3.08	3.31	3.12	3.20	3.24	3.32	3.12	3.12	3.18	3.33	3.32	3.21	3.14	3.14
Standard deviation		0.73	0.72	0.71	0.75	0.75	0.74	0.67	0.79	0.89	0.71	0.76	0.66	0.73	0.80	0.72	0.73	0.67	0.76	0.77	0.70	0.75	0.71	0.66	0.59
Standard error		0.03	0.05	0.06	0.05	0.04	0.06	0.10	0.11	0.16	0.07	0.08	0.08	0.08	0.06	0.06	0.09	0.06	0.04	0.10	0.06	0.17	0.07	0.09	0.11



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 73

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Other****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Confident		695 32%	88 29%	121 30%	107 29%	112 31%	132 32%	114 28%	152 31%	177 29%	148 30%	86 31%	48 28%	46 30%	64 32%
I am very confident about this	(4)	300 14%	44 15%	64 16%	53 15%	52 15%	67 16%	53 13%	71 14%	81 13%	62 13%	41 15%	25 14%	25 16%	31 15%
I am somewhat confident about this	(3)	395 18%	44 15%	57 14%	54 15%	60 17%	65 16%	61 15%	81 17%	96 16%	86 18%	45 16%	23 13%	21 14%	33 16%
I find this somewhat challenging	(2)	129 6%	14 5%	17 4%	16 4%	15 4%	24 6%	24 6%	27 6%	38 6%	25 5%	11 4%	10 6%	5 3%	18 9%
I find this very challenging	(1)	11 1%	3 1%	2 *	2 1%	2 1%	2 *	2 *	4 1%	4 1%	2 *	4 1%	1 1%	1 1%	2 1%
NET: Challenging		140 6%	17 6%	19 5%	18 5%	17 5%	26 6%	26 6%	31 6%	42 7%	27 6%	15 5%	11 6%	6 4%	20 10%
Not applicable		1365 62%	195 65%	266 66%	240 66%	228 64%	258 62%	262 65%	307 63%	399 65%	312 64%	179 64%	115 66%	102 66%	119 59%
Mean		3.18	3.23	3.31	3.26	3.26	3.25	3.18	3.20	3.16	3.19	3.22	3.22	3.35	3.11
Standard deviation		0.73	0.79	0.74	0.74	0.72	0.75	0.76	0.77	0.77	0.71	0.80	0.79	0.74	0.82
Standard error		0.03	0.08	0.06	0.07	0.06	0.06	0.06	0.06	0.05	0.05	0.08	0.10	0.10	0.09

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 73

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?****Other****Base: All respondents**

		Charity Sector (Q4)																			
		Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base		2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Confident		695 32%	243 32%	121 35%	92 36%	102 36%	29 31%	53 43%	125 30%	117 28%	23 27%	46 44%	15 33%	57 24%	71 34%	11 38%	29 31%	51 34%	110 34%	97 37%	79 33%
I am very confident about this	(4)	300 14%	114 15%	57 17%	47 19%	44 15%	19 20%	21 17%	46 11%	46 11%	11 13%	21 20%	10 22%	22 9%	29 14%	4 14%	15 16%	20 14%	47 15%	37 14%	39 16%
I am somewhat confident about this	(3)	395 18%	129 17%	64 19%	45 18%	58 20%	10 11%	32 26%	79 19%	71 17%	12 14%	25 24%	5 11%	35 15%	42 20%	7 24%	14 15%	31 21%	63 20%	60 23%	40 17%
I find this somewhat challenging	(2)	129 6%	39 5%	17 5%	18 7%	15 5%	5 5%	4 3%	28 7%	18 4%	4 5%	10 10%	2 4%	13 5%	11 5%	5 17%	5 5%	6 4%	22 7%	18 7%	13 5%
I find this very challenging	(1)	11 1%	2 *	3 1%	2 1%	- -	1 1%	- -	4 1%	1 *	1 1%	- -	1 2%	1 *	2 1%	- -	1 1%	- -	- -	1 *	1 *
NET: Challenging		140 6%	41 5%	20 6%	20 8%	15 5%	6 6%	4 3%	32 8%	19 5%	5 6%	10 10%	3 7%	14 6%	13 6%	5 17%	6 6%	6 4%	22 7%	19 7%	14 6%
Not applicable		1365 62%	480 63%	203 59%	141 56%	167 59%	59 63%	67 54%	253 62%	277 67%	58 67%	48 46%	27 60%	168 70%	124 60%	13 45%	60 63%	91 61%	189 59%	144 55%	145 61%
Mean		3.18	3.25	3.24	3.22	3.25	3.34	3.30	3.06	3.19	3.18	3.20	3.33	3.10	3.17	2.94	3.23	3.25	3.19	3.15	3.26
Standard deviation		0.73	0.71	0.75	0.78	0.67	0.84	0.60	0.76	0.68	0.82	0.72	0.91	0.74	0.74	0.77	0.81	0.63	0.70	0.70	0.74
Standard error		0.03	0.04	0.06	0.07	0.06	0.14	0.08	0.06	0.06	0.15	0.10	0.21	0.09	0.08	0.19	0.14	0.08	0.06	0.07	0.08

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 73

**Q16. Thinking about the following activities, which would you say that you are confident about, and which do you find a challenge?**

**Other**

**Base: All respondents**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		2200	2094	50	1771	296
NET: Confident		695 32%	674 32%	11 22%	559 32%	91 31%
I am very confident about this	(4)	300 14%	289 14%	7 14%	234 13%	48 16%
I am somewhat confident about this	(3)	395 18%	385 18%	4 8%	325 18%	43 15%
I find this somewhat challenging	(2)	129 6%	120 6%	3 6%	104 6%	16 5%
I find this very challenging	(1)	11 1%	11 1%	- -	10 1%	- -
NET: Challenging		140 6%	131 6%	3 6%	114 6%	16 5%
Not applicable		1365 62%	1289 62%	36 72%	1098 62%	189 64%
Mean		3.18	3.18	3.29	3.16	3.30
Standard deviation		0.73	0.73	0.83	0.73	0.72
Standard error		0.03	0.03	0.22	0.03	0.07

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 74

**Q18. In the past, when you have been unsure about how to go about something in your role, which of the following sources, if any, have you used to seek help or guidance?**

**Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
		£0-£10k		£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus-tee	Board or Management Committee Member	Chair	Vice chair	Trea-surer	Sec-etary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Ever	2006	461	335	464	699	369	97	148	85	188	228	178	209	349	391	163	300	975	154	327	66	278	141	62	
	91%	90%	93%	91%	93%	93%	91%	94%	94%	88%	93%	91%	91%	92%	91%	90%	93%	91%	83%	95%	92%	95%	94%	83%	
A colleague or another trustee	1754	380	280	419	632	326	90	139	77	159	197	160	185	307	343	139	264	872	143	278	62	215	128	53	
	80%	75%	78%	82%	84%	82%	84%	89%	86%	74%	80%	82%	80%	81%	80%	77%	81%	81%	77%	81%	86%	73%	85%	71%	
Looking on the internet	895	191	154	202	332	186	42	74	30	85	119	73	101	166	169	67	115	415	66	142	29	144	67	31	
	41%	37%	43%	40%	44%	47%	39%	47%	33%	40%	49%	37%	44%	44%	39%	37%	35%	39%	36%	41%	40%	49%	45%	41%	
The Charity Commission	825	196	135	185	297	164	36	61	36	74	99	65	94	146	171	62	114	364	56	154	22	147	61	21	
	38%	38%	38%	36%	39%	41%	34%	39%	40%	35%	40%	33%	41%	38%	40%	34%	35%	34%	30%	45%	31%	50%	41%	28%	
A friend or family member (expert)	397	83	58	101	147	73	20	39	15	35	49	32	44	68	78	27	64	198	31	74	12	49	26	7	
	18%	16%	16%	20%	20%	18%	19%	25%	17%	16%	20%	16%	19%	18%	18%	15%	20%	18%	17%	21%	17%	17%	17%	9%	
Another charity or advisory body	321	57	54	83	123	62	15	31	15	28	32	26	35	51	62	31	56	119	29	79	11	45	26	12	
	15%	11%	15%	16%	16%	16%	14%	20%	17%	13%	13%	13%	15%	13%	14%	17%	17%	11%	16%	23%	15%	15%	17%	16%	
A friend or family member (non-expert)	174	47	28	36	56	28	8	13	7	15	21	18	22	34	27	15	22	81	12	27	8	19	18	9	
	8%	9%	8%	7%	7%	7%	7%	8%	8%	7%	9%	9%	10%	9%	6%	8%	7%	8%	6%	8%	11%	6%	12%	12%	
Other	190	33	29	44	83	41	8	20	14	15	18	11	15	45	38	15	33	81	15	43	10	25	10	6	
	9%	6%	8%	9%	11%	10%	7%	13%	16%	7%	7%	6%	7%	12%	9%	8%	10%	8%	8%	12%	14%	9%	7%	8%	
I have not yet sought help or guidance in this way	194	49	25	44	53	29	10	9	5	26	17	18	21	32	38	18	24	99	31	18	6	16	9	13	
	9%	10%	7%	9%	7%	7%	9%	6%	6%	12%	7%	9%	9%	8%	9%	10%	7%	9%	17%	5%	8%	5%	6%	17%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 74

**Q18. In the past, when you have been unsure about how to go about something in your role, which of the following sources, if any, have you used to seek help or guidance?**

**Base: All respondents**

	Region (Q3)												
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-east Ireland
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154
NET: Ever	2006	274	372	331	327	378	364	444	560	443	253	160	138
	91%	91%	92%	91%	92%	91%	91%	91%	91%	91%	90%	92%	90%
A colleague or another trustee	1754	243	330	296	278	337	320	388	497	393	224	144	126
	80%	81%	81%	81%	78%	81%	80%	79%	80%	81%	80%	83%	82%
Looking on the internet	895	132	162	153	142	182	172	222	263	205	120	79	67
	41%	44%	40%	42%	40%	44%	43%	45%	43%	42%	43%	45%	44%
The Charity Commission	825	117	156	131	141	160	150	187	232	195	108	66	53
	38%	39%	38%	36%	39%	38%	37%	38%	38%	40%	39%	38%	34%
A friend or family member (expert)	397	68	78	74	77	92	83	114	125	97	66	46	41
	18%	23%	19%	20%	22%	22%	21%	23%	20%	20%	24%	26%	27%
Another charity or advisory body	321	45	61	57	49	52	58	67	94	77	43	25	21
	15%	15%	15%	16%	14%	13%	14%	14%	15%	16%	15%	14%	14%
A friend or family member (non-expert)	174	23	29	27	32	32	28	38	56	48	26	15	17
	8%	8%	7%	7%	9%	8%	7%	8%	9%	10%	9%	9%	11%
Other	190	27	35	34	32	38	39	41	51	44	28	19	14
	9%	9%	9%	9%	9%	9%	10%	8%	8%	9%	10%	11%	9%
I have not yet sought help or guidance in this way	194	26	34	34	30	38	38	46	58	44	27	14	16
	9%	9%	8%	9%	8%	9%	9%	9%	9%	9%	10%	8%	10%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 74

**Q18. In the past, when you have been unsure about how to go about something in your role, which of the following sources, if any, have you used to seek help or guidance?**

**Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- r- sity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Ever	2006	702	320	233	258	84	113	379	374	78	91	43	215	193	27	88	140	289	235	214
	91%	92%	93%	92%	91%	89%	91%	92%	91%	91%	88%	96%	90%	93%	93%	93%	95%	90%	90%	90%
A colleague or another trustee	1754	616	284	206	217	69	106	319	334	74	76	34	197	170	27	78	131	246	196	187
	80%	81%	83%	81%	76%	73%	85%	78%	81%	86%	73%	76%	82%	82%	93%	82%	89%	77%	75%	79%
Looking on the internet	895	312	145	110	108	33	49	168	174	36	43	17	93	102	10	42	69	145	105	104
	41%	41%	42%	43%	38%	35%	40%	41%	42%	42%	41%	38%	39%	49%	34%	44%	47%	45%	40%	44%
The Charity Commission	825	290	141	88	124	38	47	159	163	31	37	18	99	98	13	40	61	128	112	96
	38%	38%	41%	35%	44%	40%	38%	39%	39%	36%	36%	40%	41%	47%	45%	42%	41%	40%	43%	40%
A friend or family member (expert)	397	151	82	50	51	14	20	85	75	20	24	10	61	54	7	20	40	55	47	36
	18%	20%	24%	20%	18%	15%	16%	21%	18%	23%	23%	22%	26%	26%	24%	21%	27%	17%	18%	15%
Another charity or advisory body	321	110	55	41	35	18	21	75	57	12	9	4	46	33	4	23	22	50	40	45
	15%	14%	16%	16%	12%	19%	17%	18%	14%	14%	9%	9%	19%	16%	14%	24%	15%	16%	15%	19%
A friend or family member (non-expert)	174	61	39	25	22	6	14	33	32	9	14	4	24	22	2	10	16	33	19	21
	8%	8%	11%	10%	8%	6%	11%	8%	8%	10%	13%	9%	10%	11%	7%	11%	11%	10%	7%	9%
Other	190	70	48	28	29	6	12	38	31	15	5	5	26	20	2	9	10	27	20	26
	9%	9%	14%	11%	10%	6%	10%	9%	8%	17%	5%	11%	11%	10%	7%	9%	7%	8%	8%	11%
I have not yet sought help or guidance in this way	194	62	24	20	26	10	11	31	39	8	13	2	24	15	2	7	8	32	25	24
	9%	8%	7%	8%	9%	11%	9%	8%	9%	9%	13%	4%	10%	7%	7%	7%	5%	10%	10%	10%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 74

**Q18. In the past, when you have been unsure about how to go about something in your role, which of the following sources, if any, have you used to seek help or guidance?**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Ever	2006	1919	42	1647	252
	91%	92%	84%	93%	85%
A colleague or another trustee	1754	1678	37	1442	218
	80%	80%	74%	81%	74%
Looking on the internet	895	855	18	761	85
	41%	41%	36%	43%	29%
The Charity Commission	825	802	15	709	81
	38%	38%	30%	40%	27%
A friend or family member (expert)	397	383	6	343	39
	18%	18%	12%	19%	13%
Another charity or advisory body	321	314	4	293	21
	15%	15%	8%	17%	7%
A friend or family member (non-expert)	174	158	7	132	24
	8%	8%	14%	7%	8%
Other	190	183	3	169	13
	9%	9%	6%	10%	4%
I have not yet sought help or guidance in this way	194	175	8	124	44
	9%	8%	16%	7%	15%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 75

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Summary****Base: All respondents**

	Services			
	Guidance	Other content on their website	Telephoned the Contact Centre	Specific advice or permission
Base	2200	2200	2200	2200
Yes	936 43%	1176 53%	319 15%	457 21%
No	1264 57%	1024 47%	1881 86%	1743 79%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 76

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
						-	-																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
NET: Sought/ Used any	1400	305	230	321	525	272	77	110	66	127	152	105	157	253	280	118	208	635	97	267	45	225	96	35
	64%	60%	64%	63%	70%	68%	72%	70%	73%	59%	62%	54%	68%	66%	65%	65%	64%	59%	52%	77%	63%	77%	64%	47%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 76

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Sought/ Used any	1400	203	263	243	238	275	264	336	393	320	190	118	103	133
	64%	68%	65%	67%	67%	66%	66%	69%	64%	66%	68%	68%	67%	66%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 76

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Base: All respondents**

	Charity Sector (Q4)																			
					Pre- vention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility																
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Sought/ Used any	1400	504	229	160	195	54	82	261	264	55	61	28	158	140	16	64	98	200	181	171
	64%	66%	67%	63%	69%	57%	66%	64%	64%	64%	59%	62%	66%	67%	55%	67%	66%	62%	70%	72%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 76

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Sought/ Used any	1400	1356	24	1188	150
	64%	65%	48%	67%	51%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 77

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Guidance****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mana- gement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Yes	936	208	156	211	350	177	51	76	46	91	104	74	100	169	199	76	123	414	63	182	29	155	70	23
	43%	41%	43%	42%	47%	44%	48%	48%	51%	43%	42%	38%	43%	44%	46%	42%	38%	39%	34%	53%	40%	53%	47%	31%
No	1264	302	204	297	402	221	56	81	44	123	141	122	130	212	230	105	201	660	122	163	43	139	80	52
	57%	59%	57%	58%	53%	56%	52%	52%	49%	57%	58%	62%	57%	56%	54%	58%	62%	61%	66%	47%	60%	47%	53%	69%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 77

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Guidance****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Yes	936 43%	134 45%	189 47%	166 45%	155 43%	189 45%	171 43%	225 46%	248 40%	222 46%	132 47%	80 46%	68 44%	86 42%
No	1264 57%	166 55%	217 53%	199 55%	202 57%	227 55%	231 57%	265 54%	370 60%	265 54%	148 53%	94 54%	86 56%	117 58%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 77

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Guidance****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Yes	936 43%	337 44%	165 48%	106 42%	134 47%	41 44%	58 47%	178 43%	182 44%	37 43%	39 38%	17 38%	112 47%	98 47%	12 41%	38 40%	65 44%	137 43%	127 49%	105 44%
No	1264 57%	427 56%	179 52%	147 58%	150 53%	53 56%	66 53%	232 57%	231 56%	49 57%	65 63%	28 62%	127 53%	110 53%	17 59%	57 60%	83 56%	184 57%	133 51%	133 56%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 77

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Guidance****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Yes	936 43%	902 43%	22 44%	797 45%	99 33%
No	1264 57%	1192 57%	28 56%	974 55%	197 67%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 78

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Other content on their website****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m-	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manag- ement Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other		
						-	£1m	£500k																	
						Member	Chair																		
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
Yes	1176	240	189	273	460	236	70	99	55	109	139	80	130	219	234	93	172	530	82	229	36	190	82	27	
	53%	47%	53%	54%	61%	59%	65%	63%	61%	51%	57%	41%	57%	57%	55%	51%	53%	49%	44%	66%	50%	65%	55%	36%	
No	1024	270	171	235	292	162	37	58	35	105	106	116	100	162	195	88	152	544	103	116	36	104	68	48	
	47%	53%	48%	46%	39%	41%	35%	37%	39%	49%	43%	59%	43%	43%	45%	49%	47%	51%	56%	34%	50%	35%	45%	64%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 78

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Other content on their website****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Yes		1176	181	227	206	200	236	227	287	343	267	158	104	92	118
		53%	60%	56%	56%	56%	57%	56%	59%	56%	55%	56%	60%	60%	58%
No		1024	119	179	159	157	180	175	203	275	220	122	70	62	85
		47%	40%	44%	44%	44%	43%	44%	41%	44%	45%	44%	40%	40%	42%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 78

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Other content on their website****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Yes	1176 53%	422 55%	190 55%	138 55%	162 57%	40 43%	69 56%	211 51%	220 53%	47 55%	53 51%	26 58%	135 56%	124 60%	15 52%	58 61%	86 58%	167 52%	154 59%	154 65%
No	1024 47%	342 45%	154 45%	115 45%	122 43%	54 57%	55 44%	199 49%	193 47%	39 45%	51 49%	19 42%	104 44%	84 40%	14 48%	37 39%	62 42%	154 48%	106 41%	84 35%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 78

**Q19. Have you ever sought or used any of the following services from the Charity Commission?**

**Other content on their website**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Yes	1176 53%	1143 55%	18 36%	1018 57%	117 40%
No	1024 47%	951 45%	32 64%	753 43%	179 60%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 79

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Telephoned the Contact Centre****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m-	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manag- ement Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other	
						-	£1m	£500k																
						Member	Chair																	
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Yes	319 15%	86 17%	63 18%	73 14%	91 12%	58 15%	9 8%	12 8%	12 13%	32 15%	33 13%	22 11%	34 15%	53 14%	80 19%	20 11%	45 14%	122 11%	21 11%	59 17%	9 13%	65 22%	28 19%	15 20%
No	1881 86%	424 83%	297 83%	435 86%	661 88%	340 85%	98 92%	145 92%	78 87%	182 85%	212 87%	174 89%	196 85%	328 86%	349 81%	161 89%	279 86%	952 89%	164 89%	286 83%	63 88%	229 78%	122 81%	60 80%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 79

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Telephoned the Contact Centre****Base: All respondents**

		Region (Q3)													
					Yorkshire and the Humber	East Midlands	West Midlands	East of England							
	Total	North East	North West						London	South East	South West	Wales	Scotland	North-Ireland	Overseas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203	
Yes	319 15%	38 13%	57 14%	48 13%	49 14%	50 12%	55 14%	67 14%	76 12%	66 14%	39 14%	22 13%	20 13%	34 17%	
No	1881 86%	262 87%	349 86%	317 87%	308 86%	366 88%	347 86%	423 86%	542 88%	421 86%	241 86%	152 87%	134 87%	169 83%	

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 79

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Telephoned the Contact Centre****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Yes	319 15%	121 16%	54 16%	34 13%	56 20%	16 17%	22 18%	66 16%	64 15%	15 17%	18 17%	15 33%	38 16%	35 17%	2 7%	16 17%	23 16%	56 17%	55 21%	38 16%
No	1881 86%	643 84%	290 84%	219 87%	228 80%	78 83%	102 82%	344 84%	349 85%	71 83%	86 83%	30 67%	201 84%	173 83%	27 93%	79 83%	125 84%	265 83%	205 79%	200 84%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 79

**Q19. Have you ever sought or used any of the following services from the Charity Commission?**

**Telephoned the Contact Centre**

**Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Yes	319	303	11	262	39
	15%	14%	22%	15%	13%
No	1881	1791	39	1509	257
	86%	86%	78%	85%	87%



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 80

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Specific advice or permission****Base: All respondents**

	Annual Income (Q1)								Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manag- ement Comm- ittee	Vice chair	Trea- surer	Sec- retary	Other	
						-	-												Member					
						£1m	£500k												Chair					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Yes	457	102	86	114	151	84	20	25	22	41	48	26	50	74	104	39	75	184	28	100	13	80	37	15
	21%	20%	24%	22%	20%	21%	19%	16%	24%	19%	20%	13%	22%	19%	24%	22%	23%	17%	15%	29%	18%	27%	25%	20%
No	1743	408	274	394	601	314	87	132	68	173	197	170	180	307	325	142	249	890	157	245	59	214	113	60
	79%	80%	76%	78%	80%	79%	81%	84%	76%	81%	80%	87%	78%	81%	76%	78%	77%	83%	85%	71%	82%	73%	75%	80%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 80

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Specific advice or permission****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Yes	457 21%	53 18%	81 20%	68 19%	72 20%	79 19%	79 20%	109 22%	124 20%	105 22%	58 21%	32 18%	30 19%	45 22%
No	1743 79%	247 82%	325 80%	297 81%	285 80%	337 81%	323 80%	381 78%	494 80%	382 78%	222 79%	142 82%	124 81%	158 78%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 80

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Specific advice or permission****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Yes	457 21%	178 23%	75 22%	45 18%	76 27%	18 19%	30 24%	89 22%	99 24%	24 28%	27 26%	14 31%	65 27%	60 29%	5 17%	22 23%	30 20%	87 27%	74 28%	47 20%
No	1743 79%	586 77%	269 78%	208 82%	208 73%	76 81%	94 76%	321 78%	314 76%	62 72%	77 74%	31 69%	174 73%	148 71%	24 83%	73 77%	118 80%	234 73%	186 72%	191 80%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 80

**Q19. Have you ever sought or used any of the following services from the Charity Commission?****Specific advice or permission****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Yes	457	435	15	392	40
	21%	21%	30%	22%	14%
No	1743	1659	35	1379	256
	79%	79%	70%	78%	86%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 81

**Q20. How useful did you find that service?****Summary****Base: All respondents who have used each service**

		Services			
		Guidance	Other content on their website	Telephoned the Contact Centre	Specific advice or permission
Base		936	1176	319	457
NET: Useful		886 95%	1094 93%	274 86%	401 88%
Very useful	(4)	454 49%	449 38%	176 55%	237 52%
Somewhat useful	(3)	432 46%	645 55%	98 31%	164 36%
Not very useful	(2)	25 3%	37 3%	24 8%	25 5%
Not at all useful	(1)	7 1%	6 1%	16 5%	13 3%
NET: Not useful		32 3%	43 4%	40 13%	38 8%
Not applicable		12 1%	25 2%	2 1%	11 2%
Don't know		6 1%	14 1%	3 1%	7 2%
Mean		3.45	3.35	3.38	3.42
Standard deviation		0.59	0.57	0.83	0.73
Standard error		0.02	0.02	0.05	0.03

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 82

**Q20. How useful did you find that service?****Guidance****Base: All respondents who have used each service**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100k	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	936	208	156	211	350	177	51	76	46	91	104	74	100	169	199	76	123	414	63	182	29	155	70	23
NET: Useful	886	195	147	201	332	165	49	74	44	87	102	72	95	160	188	72	110	396	58	169	28	149	64	22
	95%	94%	94%	95%	95%	93%	96%	97%	96%	96%	98%	97%	95%	95%	94%	95%	89%	96%	92%	93%	97%	96%	91%	96%
Very useful	(4) 454	97	73	103	179	99	25	32	23	47	53	35	42	79	105	38	55	208	28	80	12	80	38	8
	49%	47%	47%	49%	51%	56%	49%	42%	50%	52%	51%	47%	42%	47%	53%	50%	45%	50%	44%	44%	41%	52%	54%	35%
Somewhat useful	(3) 432	98	74	98	153	66	24	42	21	40	49	37	53	81	83	34	55	188	30	89	16	69	26	14
	46%	47%	47%	46%	44%	37%	47%	55%	46%	44%	47%	50%	53%	48%	42%	45%	45%	45%	48%	49%	55%	45%	37%	61%
Not very useful	(2) 25	5	4	5	11	6	2	2	1	3	-	1	2	6	6	1	6	9	3	6	1	3	2	1
	3%	2%	3%	2%	3%	3%	4%	3%	2%	3%	-	1%	2%	4%	3%	1%	5%	2%	5%	3%	3%	2%	3%	4%
Not at all useful	(1) 7	2	1	2	2	2	-	-	-	-	1	-	2	1	1	1	1	3	-	2	-	2	-	-
	1%	1%	1%	1%	1%	1%	-	-	-	-	1%	-	2%	1%	1%	1%	1%	1%	-	1%	-	1%	-	-
NET: Not useful	32	7	5	7	13	8	2	2	1	3	1	1	4	7	7	2	7	12	3	8	1	5	2	1
	3%	3%	3%	3%	4%	5%	4%	3%	2%	3%	1%	1%	4%	4%	4%	3%	6%	3%	5%	4%	3%	3%	3%	4%
Not applicable	12	4	2	1	5	4	-	-	1	1	1	-	-	1	3	1	5	5	2	2	-	1	2	-
	1%	2%	1%	*	1%	2%	-	-	2%	1%	1%	-	-	1%	2%	1%	4%	1%	3%	1%	-	1%	3%	-
Don't know	6	2	2	2	-	-	-	-	-	-	-	1	1	1	1	1	1	1	-	3	-	-	2	-
	1%	1%	1%	1%	-	-	-	-	-	-	-	1%	1%	1%	1%	1%	1%	*	-	2%	-	-	3%	-
Mean	3.45	3.44	3.44	3.45	3.48	3.51	3.45	3.39	3.49	3.49	3.50	3.47	3.36	3.43	3.50	3.47	3.40	3.47	3.41	3.40	3.38	3.47	3.55	3.30
Standard deviation	0.59	0.60	0.58	0.60	0.59	0.63	0.58	0.54	0.55	0.57	0.56	0.53	0.63	0.60	0.59	0.60	0.63	0.58	0.59	0.61	0.56	0.61	0.56	0.56
Standard error	0.02	0.04	0.05	0.04	0.03	0.05	0.08	0.06	0.08	0.06	0.05	0.06	0.06	0.05	0.04	0.07	0.06	0.03	0.08	0.05	0.10	0.05	0.07	0.12

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 82

**Q20. How useful did you find that service?****Guidance****Base: All respondents who have used each service**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	936	134	189	166	155	189	171	225	248	222	132	80	68	86
NET: Useful	886	128	183	158	141	181	162	216	236	210	123	75	64	83
	95%	96%	97%	95%	91%	96%	95%	96%	95%	95%	93%	94%	94%	97%
Very useful	(4) 454	62	91	88	66	98	74	106	119	98	67	36	31	38
	49%	46%	48%	53%	43%	52%	43%	47%	48%	44%	51%	45%	46%	44%
Somewhat useful	(3) 432	66	92	70	75	83	88	110	117	112	56	39	33	45
	46%	49%	49%	42%	48%	44%	51%	49%	47%	50%	42%	49%	49%	52%
Not very useful	(2) 25	2	3	4	5	4	3	5	6	6	4	2	2	3
	3%	1%	2%	2%	3%	2%	2%	2%	2%	3%	3%	3%	3%	3%
Not at all useful	(1) 7	1	-	-	3	1	1	1	1	-	-	-	-	-
	1%	1%	-	-	2%	1%	1%	*	*	-	-	-	-	-
NET: Not useful	32	3	3	4	8	5	4	6	7	6	4	2	2	3
	3%	2%	2%	2%	5%	3%	2%	3%	3%	3%	3%	3%	3%	3%
Not applicable	12	2	2	3	5	2	3	1	4	4	2	3	2	-
	1%	1%	1%	2%	3%	1%	2%	*	2%	2%	2%	4%	3%	-
Don't know	6	1	1	1	1	1	2	2	1	2	3	-	-	-
	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	2%	-	-	-
Mean	3.45	3.44	3.47	3.52	3.37	3.49	3.42	3.45	3.46	3.43	3.50	3.44	3.44	3.41
Standard deviation	0.59	0.57	0.53	0.55	0.65	0.57	0.56	0.57	0.57	0.55	0.56	0.55	0.56	0.56
Standard error	0.02	0.05	0.04	0.04	0.05	0.04	0.04	0.04	0.04	0.04	0.05	0.06	0.07	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 82

**Q20. How useful did you find that service?****Guidance****Base: All respondents who have used each service**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or reli- gious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	936	337	165	106	134	41	58	178	182	37	39	17	112	98	12	38	65	137	127	105
NET: Useful	886	324	159	104	130	39	56	165	171	36	39	15	106	93	11	37	65	129	122	101
	95%	96%	96%	98%	97%	95%	97%	93%	94%	97%	100%	88%	95%	95%	92%	97%	100%	94%	96%	96%
Very useful	(4) 454	159	76	51	62	22	27	81	94	20	16	9	56	51	1	13	33	52	49	50
	49%	47%	46%	48%	46%	54%	47%	46%	52%	54%	41%	53%	50%	52%	8%	34%	51%	38%	39%	48%
Somewhat useful	(3) 432	165	83	53	68	17	29	84	77	16	23	6	50	42	10	24	32	77	73	51
	46%	49%	50%	50%	51%	41%	50%	47%	42%	43%	59%	35%	45%	43%	83%	63%	49%	56%	57%	49%
Not very useful	(2) 25	3	3	2	1	1	1	7	7	1	-	1	3	3	1	-	-	4	3	2
	3%	1%	2%	2%	1%	2%	2%	4%	4%	3%	-	6%	3%	3%	8%	-	-	3%	2%	2%
Not at all useful	(1) 7	3	1	-	-	-	1	1	1	-	-	1	1	-	-	-	-	-	1	-
	1%	1%	1%	-	-	-	2%	1%	1%	-	-	6%	1%	-	-	-	-	-	1%	-
NET: Not useful	32	6	4	2	1	1	2	8	8	1	-	2	4	3	1	-	-	4	4	2
	3%	2%	2%	2%	1%	2%	3%	4%	4%	3%	-	12%	4%	3%	8%	-	-	3%	3%	2%
Not applicable	12	5	1	-	2	1	-	4	1	-	-	-	1	1	-	1	-	2	1	1
	1%	1%	1%	-	1%	2%	-	2%	1%	-	-	-	1%	1%	-	3%	-	1%	1%	1%
Don't know	6	2	1	-	1	-	-	1	2	-	-	-	1	1	-	-	-	2	-	1
	1%	1%	1%	-	1%	-	-	1%	1%	-	-	-	1%	1%	-	-	-	1%	-	1%
Mean	3.45	3.45	3.44	3.46	3.47	3.53	3.41	3.42	3.47	3.51	3.41	3.35	3.46	3.50	3.00	3.35	3.51	3.36	3.35	3.47
Standard deviation	0.59	0.57	0.57	0.54	0.52	0.55	0.62	0.60	0.60	0.56	0.50	0.86	0.60	0.56	0.43	0.48	0.50	0.54	0.57	0.54
Standard error	0.02	0.03	0.04	0.05	0.05	0.09	0.08	0.05	0.05	0.09	0.08	0.21	0.06	0.06	0.12	0.08	0.06	0.05	0.05	0.05



**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 82

**Q20. How useful did you find that service?****Guidance****Base: All respondents who have used each service**

		Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
			Yes	No	Yes	No
Base		936	902	22	797	99
NET: Useful		886	855	21	753	96
		95%	95%	95%	94%	97%
Very useful	(4)	454	439	11	390	54
		49%	49%	50%	49%	55%
Somewhat useful	(3)	432	416	10	363	42
		46%	46%	45%	46%	42%
Not very useful	(2)	25	23	1	23	-
		3%	3%	5%	3%	-
Not at all useful	(1)	7	7	-	6	1
		1%	1%	-	1%	1%
NET: Not useful		32	30	1	29	1
		3%	3%	5%	4%	1%
Not applicable		12	11	-	11	1
		1%	1%	-	1%	1%
Don't know		6	6	-	4	1
		1%	1%	-	1%	1%
Mean		3.45	3.45	3.45	3.45	3.54
Standard deviation		0.59	0.59	0.60	0.59	0.56
Standard error		0.02	0.02	0.13	0.02	0.06

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 83

**Q20. How useful did you find that service?****Other content on their website****Base: All respondents who have used each service**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Manag- ement Comm- ittee	Chair	Vice chair	Trea- surer	Sec- retary	Other
						- £500k	- £1m												Member					
Base	1176	240	189	273	460	236	70	99	55	109	139	80	130	219	234	93	172	530	82	229	36	190	82	27
NET: Useful	1094 93%	215 90%	178 94%	255 93%	433 94%	228 97%	68 97%	88 89%	49 89%	103 94%	135 97%	72 90%	119 92%	200 91%	220 94%	89 96%	156 91%	497 94%	76 93%	208 91%	33 92%	182 96%	74 90%	24 89%
Very useful	(4) 449 38%	87 36%	77 41%	101 37%	179 39%	93 39%	27 39%	36 36%	23 42%	47 43%	55 40%	35 44%	53 41%	84 38%	88 38%	29 31%	58 34%	199 38%	37 45%	89 39%	9 25%	74 39%	31 38%	10 37%
Somewhat useful	(3) 645 55%	128 53%	101 53%	154 56%	254 55%	135 57%	41 59%	52 53%	26 47%	56 51%	80 58%	37 46%	66 51%	116 53%	132 56%	60 65%	98 57%	298 56%	39 48%	119 52%	24 67%	108 57%	43 52%	14 52%
Not very useful	(2) 37 3%	11 5%	6 3%	9 3%	10 2%	1 *	1 1%	6 6%	2 4%	3 3%	2 1%	3 4%	5 4%	10 5%	7 3%	1 1%	6 3%	14 3%	3 4%	8 3%	- -	4 2%	6 7%	2 7%
Not at all useful	(1) 6 1%	2 1%	- -	3 1%	1 *	1 *	- -	- -	- -	- -	- -	- -	1 1%	2 1%	2 1%	- -	1 1%	2 *	- -	3 1%	- -	1 1%	- -	- -
NET: Not useful	43 4%	13 5%	6 3%	12 4%	11 2%	2 1%	1 1%	6 6%	2 4%	3 3%	2 1%	3 4%	6 5%	12 5%	9 4%	1 1%	7 4%	16 3%	3 4%	11 5%	- -	5 3%	6 7%	2 7%
Not applicable	25 2%	8 3%	3 2%	3 1%	11 2%	4 2%	- -	4 4%	3 5%	2 2%	2 1%	2 3%	5 4%	5 2%	2 1%	2 2%	5 3%	11 2%	1 1%	9 4%	3 8%	1 1%	- -	- -
Don't know	14 1%	4 2%	2 1%	3 1%	5 1%	2 1%	1 1%	1 1%	1 2%	1 1%	- -	3 4%	- -	2 1%	3 1%	1 1%	4 2%	6 1%	2 2%	1 *	- -	2 1%	2 2%	1 4%
Mean	3.35	3.32	3.39	3.32	3.38	3.39	3.38	3.32	3.41	3.42	3.39	3.43	3.37	3.33	3.34	3.31	3.31	3.35	3.43	3.34	3.27	3.36	3.31	3.31
Standard deviation	0.57	0.61	0.55	0.60	0.54	0.52	0.52	0.59	0.57	0.55	0.52	0.57	0.60	0.61	0.58	0.49	0.57	0.55	0.57	0.62	0.45	0.55	0.61	0.62
Standard error	0.02	0.04	0.04	0.04	0.03	0.03	0.06	0.06	0.08	0.05	0.04	0.07	0.05	0.04	0.04	0.05	0.04	0.02	0.06	0.04	0.08	0.04	0.07	0.12

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 83

**Q20. How useful did you find that service?****Other content on their website****Base: All respondents who have used each service**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-east Ireland	Overseas
Base	1176	181	227	206	200	236	227	287	343	267	158	104	92	118
NET: Useful	1094 93%	173 96%	219 96%	194 94%	186 93%	219 93%	213 94%	271 94%	317 92%	257 96%	149 94%	100 96%	88 96%	112 95%
Very useful	(4) 449 38%	80 44%	88 39%	90 44%	78 39%	93 39%	85 37%	111 39%	114 33%	101 38%	66 42%	41 39%	35 38%	48 41%
Somewhat useful	(3) 645 55%	93 51%	131 58%	104 50%	108 54%	126 53%	128 56%	160 56%	203 59%	156 58%	83 53%	59 57%	53 58%	64 54%
Not very useful	(2) 37 3%	4 2%	5 2%	7 3%	10 5%	6 3%	7 3%	8 3%	13 4%	6 2%	5 3%	3 3%	3 3%	4 3%
Not at all useful	(1) 6 1%	- -	1 *	- -	1 1%	1 *	2 1%	- -	1 *	- -	- -	- -	- -	- -
NET: Not useful	43 4%	4 2%	6 3%	7 3%	11 6%	7 3%	9 4%	8 3%	14 4%	6 2%	5 3%	3 3%	3 3%	4 3%
Not applicable	25 2%	2 1%	2 1%	3 1%	3 2%	8 3%	5 2%	5 2%	10 3%	3 1%	2 1%	1 1%	1 1%	1 1%
Don't know	14 1%	2 1%	- -	2 1%	- -	2 1%	- -	3 1%	2 1%	1 *	2 1%	- -	- -	1 1%
Mean	3.35	3.43	3.36	3.41	3.34	3.38	3.33	3.37	3.30	3.36	3.40	3.37	3.35	3.38
Standard deviation	0.57	0.54	0.55	0.56	0.60	0.56	0.58	0.54	0.55	0.53	0.55	0.54	0.55	0.55
Standard error	0.02	0.04	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.03	0.04	0.05	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 83

**Q20. How useful did you find that service?****Other content on their website****Base: All respondents who have used each service**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	1176	422	190	138	162	40	69	211	220	47	53	26	135	124	15	58	86	167	154	154
NET: Useful	1094	392	179	130	153	37	67	193	211	44	50	25	128	120	14	57	83	154	147	142
	93%	93%	94%	94%	94%	93%	97%	91%	96%	94%	94%	96%	95%	97%	93%	98%	97%	92%	95%	92%
Very useful	(4) 449	173	84	50	59	19	32	75	91	19	24	12	51	52	4	15	35	60	65	46
	38%	41%	44%	36%	36%	48%	46%	36%	41%	40%	45%	46%	38%	42%	27%	26%	41%	36%	42%	30%
Somewhat useful	(3) 645	219	95	80	94	18	35	118	120	25	26	13	77	68	10	42	48	94	82	96
	55%	52%	50%	58%	58%	45%	51%	56%	55%	53%	49%	50%	57%	55%	67%	72%	56%	56%	53%	62%
Not very useful	(2) 37	12	7	5	4	1	2	6	5	1	2	-	1	2	1	-	2	7	2	7
	3%	3%	4%	4%	2%	3%	3%	3%	2%	2%	4%	-	1%	2%	7%	-	2%	4%	1%	5%
Not at all useful	(1) 6	3	1	-	-	-	-	2	1	-	-	1	1	1	-	-	-	-	1	-
	1%	1%	1%	-	-	-	-	1%	*	-	-	4%	1%	1%	-	-	-	-	1%	-
NET: Not useful	43	15	8	5	4	1	2	8	6	1	2	1	2	3	1	-	2	7	3	7
	4%	4%	4%	4%	2%	3%	3%	4%	3%	2%	4%	4%	1%	2%	7%	-	2%	4%	2%	5%
Not applicable	25	8	3	1	3	1	-	5	1	-	1	-	4	1	-	-	1	5	2	3
	2%	2%	2%	1%	2%	3%	-	2%	*	-	2%	-	3%	1%	-	-	1%	3%	1%	2%
Don't know	14	7	-	2	2	1	-	5	2	2	-	-	1	-	-	1	-	1	2	2
	1%	2%	-	1%	1%	3%	-	2%	1%	4%	-	-	1%	-	-	2%	-	1%	1%	1%
Mean	3.35	3.38	3.40	3.33	3.35	3.47	3.43	3.32	3.39	3.40	3.42	3.38	3.37	3.39	3.20	3.26	3.39	3.33	3.41	3.26
Standard deviation	0.57	0.58	0.59	0.55	0.53	0.56	0.56	0.58	0.56	0.54	0.57	0.70	0.54	0.57	0.56	0.44	0.54	0.56	0.56	0.54
Standard error	0.02	0.03	0.04	0.05	0.04	0.09	0.07	0.04	0.04	0.08	0.08	0.14	0.05	0.05	0.14	0.06	0.06	0.04	0.05	0.04

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 83

**Q20. How useful did you find that service?****Other content on their website****Base: All respondents who have used each service**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	1176	1143	18	1018	117
NET: Useful	1094 93%	1065 93%	16 89%	950 93%	110 94%
Very useful	(4) 449 38%	436 38%	9 50%	379 37%	57 49%
Somewhat useful	(3) 645 55%	629 55%	7 39%	571 56%	53 45%
Not very useful	(2) 37 3%	34 3%	2 11%	29 3%	4 3%
Not at all useful	(1) 6 1%	6 1%	- -	6 1%	- -
NET: Not useful	43 4%	40 3%	2 11%	35 3%	4 3%
Not applicable	25 2%	24 2%	- -	23 2%	1 1%
Don't know	14 1%	14 1%	- -	10 1%	2 2%
Mean	3.35	3.35	3.39	3.34	3.46
Standard deviation	0.57	0.57	0.70	0.57	0.57
Standard error	0.02	0.02	0.16	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 84

**Q20. How useful did you find that service?****Telephoned the Contact Centre****Base: All respondents who have used each service**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus-tee	Board or Management Committee Member	Vice chair	Trea-surer	Sec-retary	Other		
Base	319	86	63	73	91	58	9	12	12	32	33	22	34	53	80	20	45	122	21	59	9	65	28	15	
NET: Useful	274	77	56	63	73	48	7	9	9	30	27	19	29	44	70	18	37	101	15	50	9	61	25	13	
	86%	90%	89%	86%	80%	83%	78%	75%	75%	94%	82%	86%	85%	83%	88%	90%	82%	83%	71%	85%	100%	94%	89%	87%	
Very useful	(4)	176	47	35	41	49	33	5	6	5	19	16	15	16	28	46	10	26	67	9	36	4	38	15	7
		55%	55%	56%	56%	54%	57%	56%	50%	42%	59%	48%	68%	47%	53%	58%	50%	58%	55%	43%	61%	44%	58%	54%	47%
Somewhat useful	(3)	98	30	21	22	24	15	2	3	4	11	11	4	13	16	24	8	11	34	6	14	5	23	10	6
		31%	35%	33%	30%	26%	26%	22%	25%	33%	34%	33%	18%	38%	30%	30%	40%	24%	28%	29%	24%	56%	35%	36%	40%
Not very useful	(2)	24	4	5	7	7	4	1	-	2	1	2	2	1	4	6	2	6	12	-	6	-	3	2	1
		8%	5%	8%	10%	8%	7%	11%	-	17%	3%	6%	9%	3%	8%	8%	10%	13%	10%	-	10%	-	5%	7%	7%
Not at all useful	(1)	16	3	2	2	9	4	1	3	1	1	2	1	4	5	2	-	1	7	4	3	-	1	-	1
		5%	3%	3%	3%	10%	7%	11%	25%	8%	3%	6%	5%	12%	9%	3%	-	2%	6%	19%	5%	-	2%	-	7%
NET: Not useful		40	7	7	9	16	8	2	3	2	4	3	5	9	8	2	7	19	4	9	-	4	2	2	
		13%	8%	11%	12%	18%	14%	22%	25%	6%	12%	14%	15%	17%	10%	10%	16%	16%	19%	15%	-	6%	7%	13%	
Not applicable		2	1	-	1	-	-	-	-	-	1	-	-	-	-	-	1	1	1	-	-	-	-	-	
		1%	1%	-	1%	-	-	-	-	-	3%	-	-	-	-	-	2%	1%	5%	-	-	-	-	-	
Don't know		3	1	-	-	2	2	-	-	-	1	-	-	-	2	-	-	1	1	-	-	-	1	-	
		1%	1%	-	-	2%	3%	-	-	-	3%	-	-	-	3%	-	-	1%	5%	-	-	-	4%	-	
Mean		3.38	3.44	3.41	3.42	3.27	3.38	3.22	3.00	3.08	3.50	3.32	3.50	3.21	3.26	3.46	3.40	3.41	3.34	3.05	3.41	3.44	3.51	3.48	3.27
Standard deviation		0.83	0.75	0.78	0.78	0.99	0.91	1.09	1.28	1.00	0.72	0.87	0.86	0.98	0.96	0.75	0.68	0.82	0.88	1.18	0.87	0.53	0.66	0.64	0.88
Standard error		0.05	0.08	0.10	0.09	0.10	0.12	0.36	0.37	0.29	0.13	0.16	0.18	0.17	0.13	0.08	0.15	0.12	0.08	0.27	0.11	0.18	0.08	0.12	0.23

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 84

**Q20. How useful did you find that service?****Telephoned the Contact Centre****Base: All respondents who have used each service**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	319	38	57	48	49	50	55	67	76	66	39	22	20	34
NET: Useful	274	29	46	38	40	39	43	57	63	56	32	17	15	26
	86%	76%	81%	79%	82%	78%	78%	85%	83%	85%	82%	77%	75%	76%
Very useful	(4) 176	21	32	27	27	27	31	40	42	34	24	13	11	19
	55%	55%	56%	56%	55%	54%	56%	60%	55%	52%	62%	59%	55%	56%
Somewhat useful	(3) 98	8	14	11	13	12	12	17	21	22	8	4	4	7
	31%	21%	25%	23%	27%	24%	22%	25%	28%	33%	21%	18%	20%	21%
Not very useful	(2) 24	4	7	5	4	5	4	5	7	4	2	1	2	3
	8%	11%	12%	10%	8%	10%	7%	7%	9%	6%	5%	5%	10%	9%
Not at all useful	(1) 16	2	1	1	2	3	4	2	3	3	2	1	-	3
	5%	5%	2%	2%	4%	6%	7%	3%	4%	5%	5%	5%	-	9%
NET: Not useful	40	6	8	6	6	8	8	7	10	7	4	2	2	6
	13%	16%	14%	13%	12%	16%	15%	10%	13%	11%	10%	9%	10%	18%
Not applicable	2	1	1	2	1	1	1	1	1	1	1	1	1	1
	1%	3%	2%	4%	2%	2%	2%	1%	1%	2%	3%	5%	5%	3%
Don't know	3	2	2	2	2	2	3	2	2	2	2	2	2	1
	1%	5%	4%	4%	4%	4%	5%	3%	3%	3%	5%	9%	10%	3%
Mean	3.38	3.37	3.43	3.45	3.41	3.34	3.37	3.48	3.40	3.38	3.50	3.53	3.53	3.31
Standard deviation	0.83	0.91	0.79	0.79	0.83	0.92	0.94	0.78	0.83	0.81	0.85	0.84	0.72	1.00
Standard error	0.05	0.15	0.11	0.12	0.12	0.13	0.13	0.10	0.10	0.10	0.14	0.19	0.17	0.18

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 84

**Q20. How useful did you find that service?****Telephoned the Contact Centre****Base: All respondents who have used each service**

	Charity Sector (Q4)																			
	Total	Education/ training	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and technology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base	319	121	54	34	56	16	22	66	64	15	18	15	38	35	2	16	23	56	55	38
NET: Useful	274	107	46	28	46	13	19	59	58	14	18	14	32	31	2	13	22	48	47	30
	86%	88%	85%	82%	82%	81%	86%	89%	91%	93%	100%	93%	84%	89%	100%	81%	96%	86%	85%	79%
Very useful	(4)	176	72	25	15	25	11	12	43	41	8	9	7	21	14	1	11	12	29	30
	55%	60%	46%	44%	45%	69%	55%	65%	64%	53%	50%	47%	55%	40%	50%	69%	52%	52%	55%	45%
Somewhat useful	(3)	98	35	21	13	21	2	7	16	17	6	9	7	11	17	1	2	10	19	13
	31%	29%	39%	38%	38%	13%	32%	24%	27%	40%	50%	47%	29%	49%	50%	13%	43%	34%	31%	34%
Not very useful	(2)	24	7	3	1	6	1	1	5	3	-	-	-	1	1	-	2	-	6	4
	8%	6%	6%	3%	11%	6%	5%	8%	5%	-	-	-	3%	3%	-	13%	-	11%	7%	11%
Not at all useful	(1)	16	5	5	4	3	2	2	2	1	-	1	3	3	-	1	1	1	4	3
	5%	4%	9%	12%	5%	13%	9%	3%	3%	7%	-	7%	8%	9%	-	6%	4%	2%	7%	8%
NET: Not useful	40	12	8	5	9	3	3	7	5	1	-	1	4	4	-	3	1	7	8	7
	13%	10%	15%	15%	16%	19%	14%	11%	8%	7%	-	7%	11%	11%	-	19%	4%	13%	15%	18%
Not applicable	2	1	-	-	1	-	-	-	1	-	-	-	1	-	-	-	-	1	-	-
	1%	1%	-	-	2%	-	-	-	2%	-	-	-	3%	-	-	-	-	2%	-	-
Don't know	3	1	-	1	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	1
	1%	1%	-	3%	-	-	-	-	-	-	-	-	3%	-	-	-	-	-	-	3%
Mean	3.38	3.46	3.22	3.18	3.24	3.38	3.32	3.52	3.54	3.40	3.50	3.33	3.39	3.20	3.50	3.44	3.43	3.38	3.33	3.19
Standard deviation	0.83	0.79	0.92	0.98	0.86	1.09	0.95	0.77	0.74	0.83	0.51	0.82	0.90	0.87	0.71	0.96	0.73	0.76	0.90	0.94
Standard error	0.05	0.07	0.13	0.17	0.12	0.27	0.20	0.09	0.09	0.21	0.12	0.21	0.15	0.15	0.50	0.24	0.15	0.10	0.12	0.15



**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 84

**Q20. How useful did you find that service?****Telephoned the Contact Centre****Base: All respondents who have used each service**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	319	303	11	262	39
NET: Useful	274 86%	260 86%	9 82%	221 84%	36 92%
Very useful	(4) 176 55%	167 55%	6 55%	140 53%	25 64%
Somewhat useful	(3) 98 31%	93 31%	3 27%	81 31%	11 28%
Not very useful	(2) 24 8%	23 8%	1 9%	22 8%	2 5%
Not at all useful	(1) 16 5%	15 5%	1 9%	14 5%	1 3%
NET: Not useful	40 13%	38 13%	2 18%	36 14%	3 8%
Not applicable	2 1%	2 1%	-	2 1%	-
Don't know	3 1%	3 1%	-	3 1%	-
Mean	3.38	3.38	3.27	3.35	3.54
Standard deviation	0.83	0.83	1.01	0.85	0.72
Standard error	0.05	0.05	0.30	0.05	0.12

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 85

**Q20. How useful did you find that service?****Specific advice or permission****Base: All respondents who have used each service**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100k	£100k £500k	£500k £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Mana- gement Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other
		£10k	£25k	£100k	£500k	£1m	£5m	£5m	£5m	years	years	years	years	years	years	years	years	tee	Member	Chair	chair	surer	retary	Other
Base	457	102	86	114	151	84	20	25	22	41	48	26	50	74	104	39	75	184	28	100	13	80	37	15
NET: Useful	401	90	75	98	134	76	17	20	21	38	43	25	45	62	89	35	64	157	23	89	10	77	34	11
	88%	88%	87%	86%	89%	90%	85%	80%	95%	93%	90%	96%	90%	84%	86%	90%	85%	85%	82%	89%	77%	96%	92%	73%
Very useful	(4) 237	51	47	56	81	43	11	15	12	19	23	19	23	41	56	17	39	86	11	60	4	48	22	6
	52%	50%	55%	49%	54%	51%	55%	60%	55%	46%	48%	73%	46%	55%	54%	44%	52%	47%	39%	60%	31%	60%	59%	40%
Somewhat useful	(3) 164	39	28	42	53	33	6	5	9	19	20	6	22	21	33	18	25	71	12	29	6	29	12	5
	36%	38%	33%	37%	35%	39%	30%	20%	41%	46%	42%	23%	44%	28%	32%	46%	33%	39%	43%	29%	46%	36%	32%	33%
Not very useful	(2) 25	3	4	7	11	5	3	2	1	1	2	1	3	5	7	1	5	12	2	6	2	1	-	2
	5%	3%	5%	6%	7%	6%	15%	8%	5%	2%	4%	4%	6%	7%	7%	3%	7%	7%	7%	6%	15%	1%	-	13%
Not at all useful	(1) 13	4	2	4	3	1	-	2	-	2	1	-	2	3	2	1	2	6	1	2	-	2	-	2
	3%	4%	2%	4%	2%	1%	-	8%	-	5%	2%	-	4%	4%	2%	3%	3%	3%	4%	2%	-	3%	-	13%
NET: Not useful	38	7	6	11	14	6	3	4	1	3	3	1	5	8	9	2	7	18	3	8	2	3	-	4
	8%	7%	7%	10%	9%	7%	15%	16%	5%	7%	6%	4%	10%	11%	9%	5%	9%	10%	11%	8%	15%	4%	-	27%
Not applicable	11	3	2	5	1	-	-	1	-	-	1	-	-	2	4	1	3	6	1	2	1	-	1	-
	2%	3%	2%	4%	1%	-	-	4%	-	-	2%	-	-	3%	4%	3%	4%	3%	4%	2%	8%	-	3%	-
Don't know	7	2	3	-	2	2	-	-	-	-	1	-	-	2	2	1	1	3	1	1	-	-	2	-
	2%	2%	3%	-	1%	2%	-	-	-	-	2%	-	-	3%	2%	3%	1%	2%	4%	1%	-	-	5%	-
Mean	3.42	3.41	3.48	3.38	3.43	3.44	3.40	3.38	3.50	3.34	3.41	3.69	3.32	3.43	3.46	3.38	3.42	3.35	3.27	3.52	3.17	3.54	3.65	3.00
Standard deviation	0.73	0.75	0.71	0.77	0.72	0.67	0.75	0.97	0.60	0.76	0.69	0.55	0.77	0.81	0.72	0.68	0.75	0.76	0.78	0.71	0.72	0.65	0.49	1.07
Standard error	0.03	0.08	0.08	0.07	0.06	0.07	0.17	0.20	0.13	0.12	0.10	0.11	0.11	0.10	0.07	0.11	0.09	0.06	0.15	0.07	0.21	0.07	0.08	0.28

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 85

**Q20. How useful did you find that service?****Specific advice or permission****Base: All respondents who have used each service**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	457	53	81	68	72	79	79	109	124	105	58	32	30	45
NET: Useful	401 88%	47 89%	71 88%	59 87%	62 86%	72 91%	64 81%	96 88%	108 87%	96 91%	52 90%	28 88%	27 90%	42 93%
Very useful	(4) 237 52%	31 58%	47 58%	41 60%	36 50%	49 62%	45 57%	62 57%	61 49%	56 53%	33 57%	17 53%	18 60%	24 53%
Somewhat useful	(3) 164 36%	16 30%	24 30%	18 26%	26 36%	23 29%	19 24%	34 31%	47 38%	40 38%	19 33%	11 34%	9 30%	18 40%
Not very useful	(2) 25 5%	2 4%	4 5%	5 7%	2 3%	4 5%	8 10%	6 6%	7 6%	3 3%	1 2%	1 3%	-	1 2%
Not at all useful	(1) 13 3%	1 2%	1 1%	-	4 6%	-	1 1%	2 2%	4 3%	1 1%	-	-	-	-
NET: Not useful	38 8%	3 6%	5 6%	5 7%	6 8%	4 5%	9 11%	8 7%	11 9%	4 4%	1 2%	1 3%	-	1 2%
Not applicable	11 2%	2 4%	4 5%	3 4%	3 4%	2 3%	3 4%	4 4%	3 2%	3 3%	2 3%	2 6%	2 7%	2 4%
Don't know	7 2%	1 2%	1 1%	1 1%	1 1%	1 1%	3 4%	1 1%	2 2%	2 2%	3 5%	1 3%	1 3%	-
Mean	3.42	3.54	3.54	3.56	3.38	3.59	3.48	3.50	3.39	3.51	3.60	3.55	3.67	3.53
Standard deviation	0.73	0.68	0.66	0.64	0.81	0.59	0.75	0.70	0.75	0.61	0.53	0.57	0.48	0.55
Standard error	0.03	0.10	0.08	0.08	0.10	0.07	0.09	0.07	0.07	0.06	0.07	0.11	0.09	0.08

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 85

**Q20. How useful did you find that service?****Specific advice or permission****Base: All respondents who have used each service**

	Charity Sector (Q4)																			
	Total	Education/ training	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and technology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency service efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base	457	178	75	45	76	18	30	89	99	24	27	14	65	60	5	22	30	87	74	47
NET: Useful	401 88%	155 87%	65 87%	36 80%	67 88%	18 100%	25 83%	81 91%	87 88%	20 83%	26 96%	12 86%	57 88%	54 90%	4 80%	16 73%	25 83%	77 89%	67 91%	37 79%
Very useful	(4) 52%	237 53%	94 45%	23 51%	34 45%	12 67%	14 47%	47 53%	58 59%	13 54%	14 52%	11 79%	34 52%	30 50%	2 40%	10 45%	18 60%	37 43%	32 43%	23 49%
Somewhat useful	(3) 36%	164 34%	61 34%	31 41%	13 29%	33 43%	6 33%	11 37%	34 38%	29 29%	7 29%	12 44%	1 7%	23 35%	2 40%	6 27%	7 23%	40 46%	35 47%	14 30%
Not very useful	(2) 5%	25 5%	10 6%	4 5%	5 11%	3 4%	-	3 3%	3 6%	2 8%	1 4%	1 7%	4 6%	2 3%	1 20%	2 9%	4 13%	7 8%	4 5%	4 9%
Not at all useful	(1) 3%	13 3%	5 3%	4 5%	2 4%	2 3%	-	1 1%	1 4%	1 4%	-	1 7%	1 2%	1 2%	-	1 5%	1 3%	-	2 3%	1 2%
NET: Not useful	38 8%	15 8%	8 11%	7 16%	5 7%	-	4 13%	4 4%	10 10%	3 13%	1 4%	2 14%	5 8%	3 5%	1 20%	3 14%	5 17%	7 8%	6 8%	5 11%
Not applicable	11 2%	6 3%	2 3%	1 2%	4 5%	-	1 3%	2 2%	-	1 4%	-	-	2 3%	2 3%	-	3 14%	-	1 1%	1 1%	2 4%
Don't know	7 2%	2 1%	-	1 2%	-	-	-	2 2%	2 2%	-	-	-	1 2%	1 2%	-	-	-	2 2%	-	3 6%
Mean	3.42	3.44	3.30	3.33	3.38	3.67	3.31	3.49	3.45	3.39	3.48	3.57	3.45	3.46	3.20	3.32	3.40	3.36	3.33	3.40
Standard deviation	0.73	0.74	0.81	0.87	0.70	0.49	0.81	0.63	0.79	0.84	0.58	0.94	0.69	0.66	0.84	0.89	0.86	0.63	0.71	0.77
Standard error	0.03	0.06	0.09	0.13	0.08	0.11	0.15	0.07	0.08	0.17	0.11	0.25	0.09	0.09	0.37	0.20	0.16	0.07	0.08	0.12

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 85

**Q20. How useful did you find that service?****Specific advice or permission****Base: All respondents who have used each service**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	457	435	15	392	40
NET: Useful	401 88%	382 88%	13 87%	344 88%	35 88%
Very useful	(4) 52%	237 52%	225 52%	10 67%	206 53%
Somewhat useful	(3) 36%	164 36%	157 36%	3 20%	138 35%
Not very useful	(2) 5%	25 5%	24 6%	- -	22 6%
Not at all useful	(1) 3%	13 3%	11 3%	2 13%	11 3%
NET: Not useful	38 8%	35 8%	2 13%	33 8%	4 10%
Not applicable	11 2%	11 3%	- -	11 3%	- -
Don't know	7 2%	7 2%	- -	4 1%	1 3%
Mean	3.42	3.43	3.40	3.43	3.51
Standard deviation	0.73	0.72	1.06	0.73	0.76
Standard error	0.03	0.04	0.27	0.04	0.12

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 86

**Q21. Roughly how often do you use the Charity Commission's website for help and guidance?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k	£500k	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- agement Comm- ittee	Chair	Vice chair	Trea- surer	Sec- retary	Other
						- £500k	£1m												Member					
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75
Never	672 31%	164 32%	98 27%	155 31%	204 27%	112 28%	25 23%	41 26%	26 29%	65 30%	70 29%	71 36%	59 26%	111 29%	121 28%	62 34%	113 35%	377 35%	78 42%	61 18%	24 33%	46 16%	46 31%	36 48%
NET: Ever	1528 69%	346 68%	262 73%	353 69%	548 73%	286 72%	82 77%	116 74%	64 71%	149 70%	175 71%	125 64%	171 74%	270 71%	308 72%	119 66%	211 65%	697 65%	107 58%	284 82%	48 67%	248 84%	104 69%	39 52%
Once a year	817 37%	219 43%	145 40%	177 35%	266 35%	148 37%	37 35%	53 34%	28 31%	74 35%	81 33%	69 35%	98 43%	129 34%	176 41%	71 39%	119 37%	383 36%	66 36%	150 43%	24 33%	123 42%	48 32%	22 29%
NET: 2 to 3 times a year or more often	711 32%	127 25%	117 33%	176 35%	282 38%	138 35%	45 42%	63 40%	36 40%	75 35%	94 38%	56 29%	73 32%	141 37%	132 31%	48 27%	92 28%	314 29%	41 22%	134 39%	24 33%	125 43%	56 37%	17 23%
2 to 3 times a year	570 26%	111 22%	101 28%	144 28%	209 28%	106 27%	32 30%	46 29%	25 28%	61 29%	74 30%	45 23%	63 27%	119 31%	100 23%	33 18%	75 23%	257 24%	32 17%	99 29%	21 29%	103 35%	46 31%	12 16%
4 to 8 times a year	96 4%	10 2%	12 3%	19 4%	51 7%	21 5%	9 8%	13 8%	8 9%	6 3%	12 5%	6 3%	8 3%	18 5%	21 5%	12 7%	13 4%	37 3%	6 3%	27 8%	1 1%	18 6%	6 4%	1 1%
More than 8 times a year	36 2%	3 1%	3 1%	9 2%	21 3%	11 3%	3 3%	4 3%	3 3%	6 3%	7 3%	4 2%	1 *	4 1%	8 2%	3 2%	3 1%	15 1%	3 2%	5 1%	1 1%	4 1%	4 3%	4 5%
At least monthly	9 *	3 1%	1 *	4 1%	1 *	- -	1 1%	- -	- -	2 1%	1 *	1 1%	1 *	- -	3 1%	- -	1 *	5 *	- -	3 1%	1 1%	- -	- -	- -

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 86

**Q21. Roughly how often do you use the Charity Commission's website for help and guidance?****Base: All respondents**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2200	300	406	365	357	416	402	490	618	487	280	174	154	203
Never	672 31%	81 27%	117 29%	110 30%	102 29%	119 29%	117 29%	135 28%	193 31%	135 28%	81 29%	48 28%	46 30%	61 30%
NET: Ever	1528 69%	219 73%	289 71%	255 70%	255 71%	297 71%	285 71%	355 72%	425 69%	352 72%	199 71%	126 72%	108 70%	142 70%
Once a year	817 37%	111 37%	140 34%	130 36%	132 37%	146 35%	136 34%	180 37%	213 34%	191 39%	89 32%	61 35%	51 33%	69 34%
NET: 2 to 3 times a year or more often	711 32%	108 36%	149 37%	125 34%	123 34%	151 36%	149 37%	175 36%	212 34%	161 33%	110 39%	65 37%	57 37%	73 36%
2 to 3 times a year	570 26%	83 28%	118 29%	95 26%	98 27%	120 29%	122 30%	136 28%	167 27%	125 26%	86 31%	53 30%	45 29%	61 30%
4 to 8 times a year	96 4%	16 5%	24 6%	22 6%	19 5%	25 6%	19 5%	24 5%	32 5%	27 6%	15 5%	9 5%	10 6%	8 4%
More than 8 times a year	36 2%	7 2%	6 1%	7 2%	5 1%	5 1%	6 1%	13 3%	9 1%	6 1%	8 3%	2 1%	1 1%	4 2%
At least monthly	9 *	2 1%	1 *	1 *	1 *	1 *	2 *	2 *	4 1%	3 1%	1 *	1 1%	1 1%	-

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 86

**Q21. Roughly how often do you use the Charity Commission's website for help and guidance?****Base: All respondents**

	Charity Sector (Q4)																			
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recre- ation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
Never	672 31%	224 29%	103 30%	74 29%	82 29%	28 30%	37 30%	129 31%	127 31%	31 36%	38 37%	12 27%	68 28%	60 29%	8 28%	25 26%	45 30%	100 31%	62 24%	57 24%
NET: Ever	1528 69%	540 71%	241 70%	179 71%	202 71%	66 70%	87 70%	281 69%	286 69%	55 64%	66 63%	33 73%	171 72%	148 71%	21 72%	70 74%	103 70%	221 69%	198 76%	181 76%
Once a year	817 37%	270 35%	124 36%	97 38%	104 37%	38 40%	41 33%	162 40%	148 36%	25 29%	35 34%	22 49%	88 37%	72 35%	9 31%	35 37%	49 33%	125 39%	97 37%	96 40%
NET: 2 to 3 times a year or more often	711 32%	270 35%	117 34%	82 32%	98 35%	28 30%	46 37%	119 29%	138 33%	30 35%	31 30%	11 24%	83 35%	76 37%	12 41%	35 37%	54 36%	96 30%	101 39%	85 36%
2 to 3 times a year	570 26%	216 28%	93 27%	62 25%	74 26%	22 23%	31 25%	102 25%	112 27%	23 27%	25 24%	8 18%	67 28%	60 29%	11 38%	32 34%	43 29%	75 23%	80 31%	67 28%
4 to 8 times a year	96 4%	41 5%	14 4%	11 4%	15 5%	4 4%	11 9%	11 3%	13 3%	7 8%	5 5%	2 4%	9 4%	10 5%	1 3%	1 1%	7 5%	14 4%	17 7%	12 5%
More than 8 times a year	36 2%	13 2%	9 3%	8 3%	9 3%	2 2%	4 3%	6 1%	11 3%	- -	1 1%	1 2%	6 3%	5 2%	- -	2 2%	4 3%	6 2%	2 1%	5 2%
At least monthly	9 *	- -	1 *	1 *	- -	- -	- -	- -	2 *	- -	- -	- -	1 *	1 *	- -	- -	- -	1 *	2 1%	1 *



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 86

**Q21. Roughly how often do you use the Charity Commission's website for help and guidance?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
Never	672 31%	616 29%	23 46%	490 28%	119 40%
NET: Ever	1528 69%	1478 71%	27 54%	1281 72%	177 60%
Once a year	817 37%	791 38%	12 24%	672 38%	101 34%
NET: 2 to 3 times a year or more often	711 32%	687 33%	15 30%	609 34%	76 26%
2 to 3 times a year	570 26%	554 26%	8 16%	483 27%	64 22%
4 to 8 times a year	96 4%	92 4%	4 8%	87 5%	6 2%
More than 8 times a year	36 2%	32 2%	3 6%	32 2%	4 1%
At least monthly	9 *	9 *	- -	7 *	2 1%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 87

**Q22. Which of the following reasons, if any, describe why you don't use the Charity Commission's website for help and guidance more often?****Base: All respondents who use the Charity Commission's website less than four times a year**

	Annual Income (Q1)									Years Operating (Q2)									Role (Q5a)					
	Total	£0-£10k	£10k-£25k	£25k-£100k	NET: £100K	£100k-£500k	£500k-£1m	£1m-£5m	£5m-£10m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Management Committee Member	Chair	Vice chair	Treasurer	Secretary	Other
Base	2059	494	344	476	679	366	94	140	79	200	225	185	220	359	397	166	307	1017	176	310	69	272	140	70
I don't think I need help and guidance that regularly	1286 62%	319 65%	231 67%	282 59%	431 63%	234 64%	60 64%	86 61%	51 65%	116 58%	149 66%	106 57%	136 62%	221 62%	247 62%	110 66%	201 65%	638 63%	100 57%	207 67%	36 52%	180 66%	94 67%	29 41%
I didn't know that the Charity Commission's website provided help and guidance	228 11%	49 10%	30 9%	55 12%	86 13%	48 13%	7 7%	23 16%	8 10%	19 10%	28 12%	30 16%	21 10%	39 11%	39 10%	21 13%	31 10%	126 12%	32 18%	26 8%	10 14%	16 6%	10 7%	8 11%
I don't think the help and guidance provided by the Charity Commission is clear enough	118 6%	30 6%	19 6%	30 6%	38 6%	21 6%	6 6%	9 6%	2 3%	16 8%	11 5%	13 7%	15 7%	18 5%	23 6%	8 5%	14 5%	61 6%	10 6%	19 6%	3 4%	14 5%	6 4%	5 7%
There is too much help and guidance provided by the Charity Commission - I don't know how to find what I need	88 4%	17 3%	16 5%	22 5%	33 5%	21 6%	8 9%	2 1%	2 3%	10 5%	10 4%	10 5%	9 4%	16 4%	18 5%	7 4%	8 3%	50 5%	4 2%	11 4%	- -	14 5%	8 6%	1 1%
I don't use the internet very much	70 3%	21 4%	11 3%	15 3%	18 3%	13 4%	1 1%	- -	4 5%	3 2%	8 4%	5 3%	7 3%	12 3%	15 4%	6 4%	14 5%	29 3%	10 6%	13 4%	5 7%	8 3%	2 1%	3 4%
I don't think there is enough help and guidance provided by the Charity Commission	57 3%	11 2%	12 3%	11 2%	21 3%	10 3%	2 2%	4 3%	5 6%	5 3%	5 2%	1 1%	6 3%	16 4%	14 4%	3 2%	7 2%	27 3%	2 1%	15 5%	1 1%	5 2%	3 2%	4 6%
Other	215 10%	62 13%	29 8%	44 9%	67 10%	39 11%	5 5%	15 11%	8 10%	22 11%	19 8%	19 10%	27 12%	34 9%	45 11%	17 10%	32 10%	93 9%	21 12%	32 10%	11 16%	21 8%	15 11%	21 30%
None of the above	207 10%	46 9%	32 9%	54 11%	60 9%	28 8%	11 12%	11 8%	10 13%	29 15%	21 9%	22 12%	21 10%	39 11%	37 9%	10 6%	28 9%	94 9%	16 9%	28 9%	6 9%	35 13%	18 13%	8 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 87

**Q22. Which of the following reasons, if any, describe why you don't use the Charity Commission's website for help and guidance more often?****Base: All respondents who use the Charity Commission's website less than four times a year**

	Region (Q3)													
	Total	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base	2059	275	375	335	332	385	375	451	573	451	256	162	142	191
I don't think I need help and guidance that regularly	1286 62%	177 64%	232 62%	207 62%	210 63%	250 65%	234 62%	285 63%	357 62%	276 61%	152 59%	96 59%	87 61%	126 66%
I didn't know that the Charity Commission's website provided help and guidance	228 11%	34 12%	40 11%	34 10%	33 10%	40 10%	38 10%	52 12%	66 12%	51 11%	30 12%	19 12%	18 13%	29 15%
I don't think the help and guidance provided by the Charity Commission is clear enough	118 6%	15 5%	23 6%	23 7%	21 6%	20 5%	27 7%	28 6%	40 7%	26 6%	14 5%	11 7%	9 6%	14 7%
There is too much help and guidance provided by the Charity Commission - I don't know how to find what I need	88 4%	12 4%	17 5%	14 4%	15 5%	18 5%	20 5%	27 6%	19 3%	23 5%	11 4%	10 6%	4 3%	13 7%
I don't use the internet very much	70 3%	10 4%	15 4%	9 3%	13 4%	11 3%	12 3%	10 2%	18 3%	19 4%	6 2%	5 3%	3 2%	5 3%
I don't think there is enough help and guidance provided by the Charity Commission	57 3%	7 3%	6 2%	4 1%	8 2%	7 2%	9 2%	12 3%	18 3%	11 2%	5 2%	3 2%	4 3%	4 2%
Other	215 10%	27 10%	41 11%	39 12%	29 9%	32 8%	40 11%	46 10%	66 12%	50 11%	27 11%	20 12%	15 11%	18 9%
None of the above	207 10%	23 8%	40 11%	32 10%	34 10%	41 11%	37 10%	45 10%	53 9%	42 9%	31 12%	16 10%	14 10%	11 6%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 87

**Q22. Which of the following reasons, if any, describe why you don't use the Charity Commission's website for help and guidance more often?****Base: All respondents who use the Charity Commission's website less than four times a year**

	Charity Sector (Q4)																			
	Total	Education/ training	Health/ saving of lives	Disability	Prevention or relief of poverty	Overseas aid/ famine relief	Accommodation/ housing	Religious activities	Arts/ culture/ heritage	Science and technology	Amateur sport	Animal welfare	Environment/ conservation/ heritage	Economic/ community development/ employment	Armed forces/ emergency services/ efficiency	Human rights or religious/ racial harmony	Equality/ diversity	Recreation	General charitable purposes	Other
Base	2059	710	320	233	260	88	109	393	387	79	98	42	223	192	28	92	137	300	239	220
I don't think I need help and guidance that regularly	1286 62%	440 62%	211 66%	139 60%	163 63%	58 66%	66 61%	232 59%	257 66%	49 62%	62 63%	25 60%	145 65%	124 65%	11 39%	54 59%	82 60%	185 62%	161 67%	136 62%
I didn't know that the Charity Commission's website provided help and guidance	228 11%	77 11%	38 12%	23 10%	25 10%	10 11%	13 12%	50 13%	33 9%	9 11%	9 9%	5 12%	22 10%	23 12%	2 7%	9 10%	16 12%	29 10%	9 4%	19 9%
I don't think the help and guidance provided by the Charity Commission is clear enough	118 6%	45 6%	18 6%	14 6%	14 5%	4 5%	3 3%	24 6%	19 5%	4 5%	4 4%	2 5%	16 7%	13 7%	7 25%	5 5%	8 6%	19 6%	13 5%	16 7%
There is too much help and guidance provided by the Charity Commission - I don't know how to find what I need	88 4%	28 4%	13 4%	12 5%	10 4%	6 7%	7 6%	25 6%	12 3%	3 4%	4 4%	- -	10 4%	9 5%	2 7%	6 7%	6 4%	15 5%	12 5%	14 6%
I don't use the internet very much	70 3%	25 4%	11 3%	10 4%	12 5%	4 5%	8 7%	15 4%	10 3%	5 6%	6 6%	4 10%	10 4%	9 5%	- -	3 3%	5 4%	16 5%	10 4%	7 3%
I don't think there is enough help and guidance provided by the Charity Commission	57 3%	19 3%	6 2%	8 3%	8 3%	2 2%	1 1%	10 3%	6 2%	4 5%	3 3%	3 7%	11 5%	5 3%	1 4%	3 3%	1 1%	7 2%	8 3%	4 2%
Other	215 10%	85 12%	38 12%	23 10%	31 12%	11 13%	10 9%	45 11%	38 10%	9 11%	8 8%	2 5%	26 12%	16 8%	4 14%	12 13%	15 11%	33 11%	19 8%	24 11%
None of the above	207 10%	73 10%	25 8%	25 11%	24 9%	5 6%	14 13%	38 10%	42 11%	10 13%	10 10%	3 7%	15 7%	14 7%	5 18%	8 9%	17 12%	26 9%	32 13%	24 11%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 87

**Q22. Which of the following reasons, if any, describe why you don't use the Charity Commission's website for help and guidance more often?****Base: All respondents who use the Charity Commission's website less than four times a year**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2059	1961	43	1645	284
I don't think I need help and guidance that regularly	1286 62%	1235 63%	26 60%	1057 64%	172 61%
I didn't know that the Charity Commission's website provided help and guidance	228 11%	215 11%	7 16%	188 11%	25 9%
I don't think the help and guidance provided by the Charity Commission is clear enough	118 6%	116 6%	- -	97 6%	14 5%
There is too much help and guidance provided by the Charity Commission - I don't know how to find what I need	88 4%	83 4%	2 5%	74 4%	9 3%
I don't use the internet very much	70 3%	69 4%	- -	54 3%	10 4%
I don't think there is enough help and guidance provided by the Charity Commission	57 3%	53 3%	2 5%	46 3%	5 2%
Other	215 10%	197 10%	7 16%	149 9%	42 15%
None of the above	207 10%	194 10%	5 12%	149 9%	34 12%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 88

**Q23. How easy or difficult is it to find the information that you need from the Charity Commission's website?****Base: All respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)							
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k -	£500k -	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trustee	Board or Managem- ent Comm- ittee Member	Chair	Vice chair	Trea- surer	Sec- retary	Other	
						£500k - £1m																			
Base	2200	510	360	508	752	398	107	157	90	214	245	196	230	381	429	181	324	1074	185	345	72	294	150	75	
NET: Easy	1277 58%	293 57%	220 61%	284 56%	464 62%	239 60%	68 64%	100 64%	57 63%	126 59%	149 61%	107 55%	133 58%	225 59%	261 61%	94 52%	182 56%	594 55%	87 47%	236 68%	42 58%	199 68%	85 57%	33 44%	
Very easy	(4) 11%	247 10%	51 12%	43 10%	51 13%	98 13%	51 13%	13 12%	22 14%	12 13%	25 12%	29 12%	19 10%	29 13%	48 13%	59 14%	12 7%	26 8%	119 11%	15 8%	46 13%	8 11%	43 15%	13 9%	3 4%
Fairly easy	(3) 47%	1030 47%	242 47%	177 49%	233 46%	366 49%	188 47%	55 51%	78 50%	45 50%	101 47%	120 49%	88 45%	104 45%	177 46%	202 47%	82 45%	156 48%	475 44%	72 39%	190 55%	34 47%	156 53%	72 48%	30 40%
Fairly difficult	(2) 8%	177 7%	34 9%	32 9%	47 9%	60 8%	36 9%	7 7%	11 7%	6 7%	20 9%	14 6%	12 6%	30 13%	29 8%	34 8%	16 9%	22 7%	84 8%	14 8%	22 6%	1 1%	34 12%	17 11%	5 7%
Very difficult	(1) 1%	23 2%	10 1%	2 1%	3 1%	7 1%	5 1%	1 1%	1 1%	- -	4 -	1 2%	3 1%	6 2%	3 1%	1 1%	5 2%	7 1%	4 2%	4 1%	- -	4 1%	2 1%	2 3%	
NET: Difficult		200 9%	44 9%	34 9%	50 10%	67 9%	41 10%	8 7%	12 8%	6 7%	20 9%	18 7%	13 7%	33 14%	35 9%	37 9%	17 9%	27 8%	91 8%	18 10%	26 8%	1 1%	38 13%	19 13%	7 9%
Don't know		723 33%	173 34%	106 29%	174 34%	221 29%	118 30%	31 29%	45 29%	27 30%	68 32%	78 32%	76 39%	64 28%	121 32%	131 31%	70 39%	115 35%	389 36%	80 43%	83 24%	29 40%	57 19%	46 31%	35 47%
Mean		3.02	2.99	3.03	2.99	3.05	3.02	3.05	3.08	3.10	3.03	3.04	3.04	2.96	3.03	3.06	2.95	2.97	3.03	2.93	3.06	3.16	3.00	2.92	2.85
Standard deviation		0.59	0.61	0.57	0.57	0.59	0.62	0.56	0.57	0.53	0.56	0.59	0.54	0.65	0.62	0.59	0.54	0.57	0.58	0.65	0.56	0.43	0.63	0.60	0.62
Standard error		0.02	0.03	0.04	0.03	0.03	0.04	0.06	0.05	0.07	0.05	0.05	0.05	0.05	0.04	0.03	0.05	0.04	0.02	0.06	0.03	0.07	0.04	0.06	0.10

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 88

**Q23. How easy or difficult is it to find the information that you need from the Charity Commission's website?****Base: All respondents**

		Region (Q3)													
		Total	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Base		2200	300	406	365	357	416	402	490	618	487	280	174	154	203
NET: Easy		1277	187	240	228	212	252	237	296	350	288	169	106	91	119
		58%	62%	59%	62%	59%	61%	59%	60%	57%	59%	60%	61%	59%	59%
Very easy	(4)	247	37	53	50	45	51	51	59	72	57	31	22	20	26
		11%	12%	13%	14%	13%	12%	13%	12%	12%	12%	11%	13%	13%	13%
Fairly easy	(3)	1030	150	187	178	167	201	186	237	278	231	138	84	71	93
		47%	50%	46%	49%	47%	48%	46%	48%	45%	47%	49%	48%	46%	46%
Fairly difficult	(2)	177	21	33	24	32	29	33	36	63	40	21	14	12	12
		8%	7%	8%	7%	9%	7%	8%	7%	10%	8%	8%	8%	8%	6%
Very difficult	(1)	23	3	4	5	8	7	9	6	5	5	4	3	2	2
		1%	1%	1%	1%	2%	2%	2%	1%	1%	1%	1%	2%	1%	1%
NET: Difficult		200	24	37	29	40	36	42	42	68	45	25	17	14	14
		9%	8%	9%	8%	11%	9%	10%	9%	11%	9%	9%	10%	9%	7%
Don't know		723	89	129	108	105	128	123	152	200	154	86	51	49	70
		33%	30%	32%	30%	29%	31%	31%	31%	32%	32%	31%	29%	32%	34%
Mean		3.02	3.05	3.04	3.06	2.99	3.03	3.00	3.03	3.00	3.02	3.01	3.02	3.04	3.08
Standard deviation		0.59	0.58	0.61	0.60	0.66	0.61	0.66	0.59	0.61	0.59	0.59	0.63	0.62	0.59
Standard error		0.02	0.04	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.03	0.04	0.06	0.06	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 88

**Q23. How easy or difficult is it to find the information that you need from the Charity Commission's website?****Base: All respondents**

Charity Sector (Q4)																				
	Total	Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	2200	764	344	253	284	94	124	410	413	86	104	45	239	208	29	95	148	321	260	238
NET: Easy	1277 58%	465 61%	208 60%	148 58%	178 63%	53 56%	74 60%	234 57%	242 59%	46 53%	58 56%	28 62%	141 59%	124 60%	17 59%	57 60%	87 59%	175 55%	169 65%	148 62%
Very easy	(4) 247 11%	96 13%	55 16%	27 11%	28 10%	13 14%	15 12%	36 9%	51 12%	12 14%	15 14%	8 18%	25 10%	19 9%	2 7%	11 12%	12 8%	27 8%	30 12%	21 9%
Fairly easy	(3) 1030 47%	369 48%	153 44%	121 48%	150 53%	40 43%	59 48%	198 48%	191 46%	34 40%	43 41%	20 44%	116 49%	105 50%	15 52%	46 48%	75 51%	148 46%	139 53%	127 53%
Fairly difficult	(2) 177 8%	50 7%	28 8%	19 8%	22 8%	8 9%	13 10%	33 8%	32 8%	3 3%	8 8%	3 7%	15 6%	16 8%	5 17%	11 12%	12 8%	27 8%	18 7%	28 12%
Very difficult	(1) 23 1%	10 1%	4 1%	3 1%	1 *	- -	- -	6 1%	5 1%	6 7%	2 2%	1 2%	5 2%	1 *	- -	1 1%	2 1%	5 2%	2 1%	1 *
NET: Difficult	200 9%	60 8%	32 9%	22 9%	23 8%	8 9%	13 10%	39 10%	37 9%	9 10%	10 10%	4 9%	20 8%	17 8%	5 17%	12 13%	14 9%	32 10%	20 8%	29 12%
Don't know	723 33%	239 31%	104 30%	83 33%	83 29%	33 35%	37 30%	137 33%	134 32%	31 36%	36 35%	13 29%	78 33%	67 32%	7 24%	26 27%	47 32%	114 36%	71 27%	61 26%
Mean	3.02	3.05	3.08	3.01	3.02	3.08	3.02	2.97	3.03	2.95	3.04	3.09	3.00	3.01	2.86	2.97	2.96	2.95	3.04	2.95
Standard deviation	0.59	0.59	0.64	0.59	0.52	0.59	0.57	0.58	0.61	0.85	0.68	0.69	0.61	0.53	0.56	0.62	0.56	0.60	0.54	0.55
Standard error	0.02	0.03	0.04	0.04	0.04	0.08	0.06	0.04	0.04	0.11	0.08	0.12	0.05	0.04	0.12	0.07	0.06	0.04	0.04	0.04



## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 88

**Q23. How easy or difficult is it to find the information that you need from the Charity Commission's website?****Base: All respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	2200	2094	50	1771	296
NET: Easy	1277	1235	22	1063	159
	58%	59%	44%	60%	54%
Very easy	(4) 247	238	6	196	45
	11%	11%	12%	11%	15%
Fairly easy	(3) 1030	997	16	867	114
	47%	48%	32%	49%	39%
Fairly difficult	(2) 177	169	5	148	16
	8%	8%	10%	8%	5%
Very difficult	(1) 23	22	-	18	3
	1%	1%	-	1%	1%
NET: Difficult	200	191	5	166	19
	9%	9%	10%	9%	6%
Don't know	723	668	23	542	118
	33%	32%	46%	31%	40%
Mean	3.02	3.02	3.04	3.01	3.13
Standard deviation	0.59	0.59	0.65	0.58	0.63
Standard error	0.02	0.02	0.12	0.02	0.05

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 89

**Q24. The Charity Commission will be conducting further research on how it can help trustees and make their roles easier. Would you be happy to be contacted about participating in this in the future?**

**Base: All wave 1 respondents**

	Annual Income (Q1)									Years Operating (Q2)								Role (Q5a)						
	Total	£0- £10k	£10k- £25k	£25k- £100k	NET: £100K	£100k - £500k	£500k - £1m	£1m- £5m	£5m	Up to 5 years	6-10 years	11-15 years	16-20 years	21-30 years	31-50 years	51-75 years	76+ years	Trus- tee	Board or Man- age- ment Comm- ittee	Chair	Vice chair	Trea- surer	Sec- retary	Other
																			Member					
Base	891	200	137	221	300	143	41	74	42	89	94	80	86	159	188	63	132	434	74	154	27	103	62	35
Yes	371	81	57	93	133	58	17	35	23	33	51	33	23	75	86	18	52	161	27	95	16	31	26	14
	42%	41%	42%	42%	44%	41%	41%	47%	55%	37%	54%	41%	27%	47%	46%	29%	39%	37%	36%	62%	59%	30%	42%	40%
No	520	119	80	128	167	85	24	39	19	56	43	47	63	84	102	45	80	273	47	59	11	72	36	21
	58%	60%	58%	58%	56%	59%	59%	53%	45%	63%	46%	59%	73%	53%	54%	71%	61%	63%	64%	38%	41%	70%	58%	60%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 89

**Q24. The Charity Commission will be conducting further research on how it can help trustees and make their roles easier. Would you be happy to be contacted about participating in this in the future?**

**Base: All wave 1 respondents**

	Region (Q3)													
	Total	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Base	891	117	161	150	144	171	158	212	255	185	109	74	66	83
Yes	371 42%	49 42%	74 46%	55 37%	53 37%	66 39%	71 45%	100 47%	98 38%	72 39%	48 44%	30 41%	27 41%	33 40%
No	520 58%	68 58%	87 54%	95 63%	91 63%	105 61%	87 55%	112 53%	157 62%	113 61%	61 56%	44 59%	39 59%	50 60%

## Charities Survey

### ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020

Absolutes/col percents

Table 89

**Q24. The Charity Commission will be conducting further research on how it can help trustees and make their roles easier. Would you be happy to be contacted about participating in this in the future?**

**Base: All wave 1 respondents**

	Charity Sector (Q4)																			
		Educ- ation/ train- ing	Hea- lth/ saving of lives	Disab- ility	Prev- ention or relief of pov- erty	Over- seas aid/ famine relief	Accom- mod- ation/ hou- sing	Relig- ious acti- vities	Arts/ cul- ture/ heri- tage	Scie- nce and tech- nology	Ama- teur sport	Animal wel- fare	Env- iron- ment/ con- serv- ation/ heri- tage	Econ- omic/ comm- unity dev- elop- ment/ emplo- yment	Armed for- ces/ emer- gency ser- vice effi- ciency	Human rights or relig- ious/ racial har- mony	Equal- ity/ dive- rsity	Recr- eation	Gen- eral chari- table pur- poses	Other
Base	891	324	158	105	110	37	53	153	184	38	40	14	98	86	15	40	61	131	109	97
Yes	371 42%	129 40%	72 46%	45 43%	45 41%	10 27%	25 47%	52 34%	80 43%	15 39%	15 38%	5 36%	44 45%	38 44%	7 47%	17 43%	24 39%	61 47%	46 42%	44 45%
No	520 58%	195 60%	86 54%	60 57%	65 59%	27 73%	28 53%	101 66%	104 57%	23 61%	25 63%	9 64%	54 55%	48 56%	8 53%	23 58%	37 61%	70 53%	63 58%	53 55%

**Charities Survey**  
**ONLINE Fieldwork:- 19th December 2019 to 22nd March 2020**

Absolutes/col percents

Table 89

**Q24. The Charity Commission will be conducting further research on how it can help trustees and make their roles easier. Would you be happy to be contacted about participating in this in the future?**

**Base: All wave 1 respondents**

	Total	Charity Trustee (Q5b)		Responsible For Directing And Governing A Charity	
		Yes	No	Yes	No
Base	891	842	22	722	121
Yes	371 42%	356 42%	9 41%	322 45%	37 31%
No	520 58%	486 58%	13 59%	400 55%	84 69%