

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 1
Q.1 To what extent do you agree or disagree with each of the following statements?
Saving energy in my home is important to me
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
NET: Agree	1793	873	920	191	307	278	326	264	426	485	502	359	446	149	72	211	147	154	129	84	173	229	234	155	55	225	789
	86%	86%	86%	82%	86%	83%	88%	86%	89%	87%	87%	84%	87%	84%	86%	91%	87%	85%	85%	84%	90%	85%	84%	87%	89%	90%	83%
Strongly agree (+2)	1148	544	604	102	184	173	210	176	303	315	299	231	302	98	45	135	98	106	85	59	101	136	138	104	43	139	484
	55%	54%	57%	44%	51%	52%	57%	58%	63%	57%	52%	54%	59%	55%	53%	58%	58%	58%	56%	59%	52%	51%	49%	58%	69%	55%	51%
Slightly agree (+1)	645	329	315	89	124	105	116	87	124	170	203	128	144	51	27	76	49	48	44	25	72	92	97	51	12	87	305
	31%	32%	30%	38%	35%	31%	31%	29%	26%	31%	35%	30%	28%	29%	32%	33%	29%	26%	29%	25%	37%	34%	35%	29%	19%	34%	32%
Neither agree nor disagree (0)	167	80	88	33	32	38	22	21	22	33	49	41	44	16	9	15	17	10	10	7	14	20	33	13	4	11	96
	8%	8%	8%	14%	9%	11%	6%	7%	5%	6%	9%	10%	9%	9%	11%	6%	10%	5%	7%	7%	7%	7%	12%	7%	6%	4%	10%
Slightly disagree (-1)	83	44	39	6	9	13	15	16	23	29	19	20	14	10	2	3	2	9	10	5	5	15	12	6	3	10	48
	4%	4%	4%	3%	2%	4%	4%	5%	5%	5%	3%	5%	3%	6%	2%	1%	1%	5%	7%	5%	2%	6%	4%	3%	5%	4%	5%
Strongly disagree (-2)	34	18	16	3	9	5	6	4	7	8	8	7	11	2	1	3	3	9	2	4	2	5	1	3	-	5	12
	2%	2%	2%	1%	3%	2%	2%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	5%	2%	4%	1%	2%	*	2%	-	2%	1%
NET: Disagree	117	61	56	9	18	18	21	21	30	38	28	27	25	12	3	7	5	18	12	9	6	20	13	9	3	15	60
	6%	6%	5%	4%	5%	6%	6%	7%	6%	7%	5%	6%	5%	7%	4%	3%	3%	10%	8%	9%	3%	7%	5%	5%	5%	6%	6%
Mean	1.34	1.32	1.36	1.21	1.30	1.28	1.37	1.36	1.45	1.36	1.32	1.30	1.38	1.31	1.34	1.45	1.41	1.29	1.31	1.30	1.38	1.27	1.28	1.39	1.53	1.37	1.27
Standard deviation	0.91	0.92	0.90	0.86	0.92	0.93	0.90	0.93	0.90	0.92	0.87	0.94	0.91	0.93	0.87	0.79	0.84	1.09	0.97	1.07	0.79	0.94	0.86	0.90	0.84	0.90	0.93
Standard error	0.02	0.03	0.03	0.05	0.05	0.05	0.04	0.05	0.04	0.04	0.04	0.05	0.04	0.07	0.10	0.05	0.06	0.09	0.08	0.10	0.05	0.06	0.05	0.07	0.12	0.06	0.03

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Saving energy in my home is important to me
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Agree	1793 86%	1164 86%	641 86%	523 88%	599 86%	229 85%	140 84%	230 88%	29 83%
Strongly agree (+2)	1148 55%	739 55%	416 55%	323 54%	392 56%	161 60%	86 52%	145 55%	17 49%
Slightly agree (+1)	645 31%	425 32%	226 30%	199 33%	208 30%	68 25%	54 32%	86 33%	12 34%
Neither agree nor disagree (0)	167 8%	98 7%	61 8%	37 6%	65 9%	31 11%	14 8%	21 8%	4 10%
Slightly disagree (-1)	83 4%	59 4%	30 4%	29 5%	22 3%	9 4%	7 4%	5 2%	2 6%
Strongly disagree (-2)	34 2%	24 2%	18 2%	7 1%	10 1%	1 *	5 3%	4 2%	- -
NET: Disagree	117 6%	83 6%	47 6%	36 6%	31 5%	10 4%	12 7%	9 4%	2 6%
Mean	1.34	1.33	1.32	1.35	1.36	1.41	1.26	1.39	1.26
Standard deviation	0.91	0.92	0.95	0.88	0.88	0.84	0.99	0.84	0.89
Standard error	0.02	0.03	0.04	0.04	0.03	0.06	0.06	0.04	0.13

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Absolutes/col percents

Table 2

Q.2 If insulated, the average home could save between £270 and £400 a year. Imagine there was a financial incentive available via the UK government to help you insulate your home. How likely or unlikely would you be to insulate your home?

Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-ate	
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896	
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945	
NET: Likely	1491	735	756	174	284	234	268	202	329	438	405	313	335	131	62	182	124	129	104	78	131	177	192	130	51	183	710	
	72%	73%	71%	75%	79%	70%	73%	66%	69%	79%	70%	73%	65%	74%	73%	79%	73%	71%	69%	78%	68%	66%	69%	73%	83%	73%	75%	
Very likely	(+2)	861	412	449	94	154	140	162	112	199	250	237	189	185	79	36	121	69	84	47	66	106	83	80	32	100	397	
		41%	41%	42%	40%	43%	42%	44%	37%	42%	45%	41%	44%	36%	44%	42%	52%	41%	46%	40%	46%	34%	40%	30%	45%	51%	40%	42%
Fairly likely	(+1)	630	323	307	80	130	94	106	90	130	188	168	124	149	52	26	61	55	45	44	32	65	71	109	50	83	313	
		30%	32%	29%	35%	36%	28%	29%	27%	34%	29%	29%	29%	30%	31%	26%	32%	25%	29%	31%	33%	26%	39%	28%	32%	33%	33%	
Neither likely nor unlikely	(0)	409	189	220	44	58	72	71	67	96	84	114	79	133	28	19	37	32	41	30	17	48	65	51	33	8	52	156
		20%	19%	21%	19%	16%	22%	19%	22%	20%	15%	20%	18%	26%	16%	23%	16%	19%	22%	20%	17%	25%	24%	18%	19%	13%	20%	17%
Fairly unlikely	(-1)	89	41	49	13	9	18	17	10	23	26	32	15	16	9	1	4	8	5	13	4	10	11	22	2	2	12	40
		4%	4%	5%	6%	2%	5%	5%	3%	5%	5%	5%	4%	3%	5%	1%	2%	5%	2%	8%	4%	5%	4%	8%	1%	2%	5%	4%
Very unlikely	(-2)	88	50	38	2	7	10	14	26	29	8	28	20	31	10	3	8	5	7	5	1	5	15	16	12	1	5	39
		4%	5%	4%	1%	2%	3%	4%	9%	6%	1%	5%	5%	6%	5%	3%	4%	3%	4%	3%	1%	3%	6%	6%	7%	2%	2%	4%
NET: Unlikely		177	90	87	15	15	28	30	36	52	34	60	35	47	19	4	12	13	12	17	5	14	26	37	14	3	16	79
		9%	9%	8%	6%	4%	8%	8%	12%	11%	6%	10%	8%	9%	11%	4%	5%	8%	6%	11%	5%	7%	10%	13%	8%	4%	7%	8%
Mean		1.01	0.99	1.02	1.08	1.16	1.01	1.05	0.82	0.94	1.16	0.96	1.05	0.86	1.02	1.08	1.22	1.03	1.07	0.94	1.18	0.92	0.90	0.79	1.04	1.28	1.04	1.05
Standard deviation		1.08	1.09	1.07	0.95	0.91	1.06	1.07	1.21	1.17	0.95	1.12	1.09	1.13	1.14	0.99	1.02	1.04	1.07	1.10	0.94	1.01	1.14	1.12	1.14	0.91	0.98	1.06
Standard error		0.02	0.03	0.03	0.06	0.05	0.06	0.05	0.07	0.06	0.04	0.05	0.06	0.05	0.08	0.11	0.07	0.08	0.09	0.09	0.09	0.07	0.07	0.07	0.09	0.12	0.06	0.04

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Q.2 If insulated, the average home could save between £270 and £400 a year. Imagine there was a financial incentive available via the UK government to help you insulate your home. How likely or unlikely would you be to insulate your home?

Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Likely	1491 72%	1019 76%	534 71%	485 81%	449 64%	162 60%	104 63%	183 70%	24 68%
Very likely	(+2) 861 41%	578 43%	308 41%	270 45%	266 38%	98 36%	59 35%	109 42%	18 50%
Fairly likely	(+1) 630 30%	441 33%	226 30%	215 36%	183 26%	65 24%	46 28%	73 28%	6 18%
Neither likely nor unlikely	(0) 409 20%	224 17%	142 19%	82 14%	176 25%	74 28%	43 26%	59 23%	9 25%
Fairly unlikely	(-1) 89 4%	63 5%	40 5%	23 4%	24 3%	7 3%	4 2%	13 5%	2 5%
Very unlikely	(-2) 88 4%	40 3%	34 4%	6 1%	47 7%	26 10%	15 9%	6 2%	1 2%
NET: Unlikely	177 9%	103 8%	74 10%	29 5%	71 10%	33 12%	19 11%	19 7%	3 7%
Mean	1.01	1.08	0.98	1.21	0.86	0.74	0.78	1.02	1.09
Standard deviation	1.08	1.02	1.10	0.89	1.17	1.25	1.21	1.03	1.08
Standard error	0.02	0.03	0.04	0.04	0.04	0.09	0.08	0.05	0.16

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Table 3

Q.4 Most property websites, such as Zoopla, and estate agent websites provide statistics about average energy costs and/or energy efficiency on homes to purchase. Imagine you are about to buy or rent a new house. How likely or unlikely are you to check energy costs before you buy/rent a home?

Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate	
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896	
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945	
NET: Likely	1423	690	733	166	270	212	243	199	334	421	407	267	327	113	61	167	123	112	110	68	140	186	179	121	43	174	665	
	69%	68%	69%	71%	76%	63%	66%	65%	70%	76%	70%	63%	64%	64%	72%	72%	72%	62%	73%	68%	72%	70%	64%	68%	68%	69%	70%	
Very likely	(+2)	669	306	364	70	128	87	120	96	168	200	194	135	141	53	25	80	59	51	53	31	54	85	81	71	27	74	315
		32%	30%	34%	30%	36%	26%	33%	31%	35%	36%	33%	32%	27%	30%	30%	34%	35%	28%	31%	28%	32%	29%	40%	43%	29%	33%	
Fairly likely	(+1)	754	385	369	96	142	124	123	103	166	221	214	133	186	61	36	87	64	61	58	37	86	101	97	50	16	101	350
		36%	38%	35%	41%	40%	37%	33%	34%	35%	40%	37%	31%	36%	34%	42%	37%	38%	34%	38%	37%	44%	38%	35%	28%	25%	40%	37%
Neither likely nor unlikely	(0)	398	196	202	46	61	78	71	60	81	71	107	101	119	37	11	47	37	43	25	15	36	51	48	36	12	45	168
		19%	19%	19%	20%	17%	23%	19%	20%	17%	13%	19%	24%	23%	21%	13%	20%	22%	23%	17%	15%	19%	19%	17%	20%	19%	18%	18%
Fairly unlikely	(-1)	184	94	91	16	20	31	43	31	42	51	42	47	44	22	9	15	6	21	12	12	9	20	40	12	6	25	87
		9%	9%	9%	7%	6%	9%	12%	10%	9%	9%	7%	11%	8%	12%	10%	6%	4%	12%	8%	12%	5%	7%	14%	7%	10%	10%	9%
Very unlikely	(-2)	72	34	38	4	6	14	12	15	21	13	22	12	25	5	3	4	4	6	3	6	8	10	13	8	2	7	25
		3%	3%	4%	2%	2%	4%	3%	5%	4%	2%	4%	3%	5%	3%	4%	2%	2%	3%	2%	6%	4%	4%	5%	5%	3%	3%	3%
NET: Unlikely		256	128	129	21	26	45	55	46	63	64	64	59	68	27	12	19	10	27	15	18	17	30	53	20	8	32	112
		12%	13%	12%	9%	7%	13%	15%	13%	12%	11%	14%	13%	15%	15%	15%	8%	6%	15%	10%	18%	9%	11%	19%	11%	13%	13%	12%
Mean		0.85	0.82	0.87	0.91	1.03	0.72	0.80	0.76	0.87	0.98	0.89	0.77	0.73	0.75	0.83	0.97	0.99	0.72	0.95	0.75	0.87	0.86	0.69	0.93	0.96	0.83	0.89
Standard deviation		1.08	1.07	1.09	0.97	0.95	1.08	1.12	1.15	1.12	1.03	1.07	1.10	1.10	1.10	1.10	0.97	0.96	1.09	1.02	1.18	1.01	1.07	1.17	1.13	1.14	1.04	1.05
Standard error		0.02	0.03	0.03	0.06	0.05	0.06	0.05	0.07	0.05	0.04	0.04	0.06	0.05	0.08	0.12	0.07	0.07	0.09	0.08	0.11	0.07	0.06	0.07	0.09	0.16	0.07	0.04

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Q.4 Most property websites, such as Zoopla, and estate agent websites provide statistics about average energy costs and/or energy efficiency on homes to purchase. Imagine you are about to buy or rent a new house. How likely or unlikely are you to check energy costs before you buy/rent a home?

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Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Likely	1423 69%	955 71%	539 72%	416 70%	445 64%	163 61%	96 58%	185 71%	23 65%
Very likely	(+2) 669 32%	435 32%	256 34%	179 30%	225 32%	79 29%	45 27%	101 39%	10 28%
Fairly likely	(+1) 754 36%	521 39%	284 38%	237 40%	220 32%	84 31%	52 31%	84 32%	13 37%
Neither likely nor unlikely	(0) 398 19%	229 17%	123 16%	105 18%	162 23%	72 27%	43 26%	47 18%	7 20%
Fairly unlikely	(-1) 184 9%	119 9%	65 9%	54 9%	62 9%	20 8%	17 11%	24 9%	3 10%
Very unlikely	(-2) 72 3%	43 3%	22 3%	21 3%	27 4%	14 5%	9 5%	4 2%	2 5%
NET: Unlikely	256 12%	162 12%	88 12%	74 12%	89 13%	34 13%	26 16%	28 11%	5 15%
Mean	0.85	0.88	0.91	0.84	0.80	0.72	0.64	0.98	0.73
Standard deviation	1.08	1.06	1.06	1.06	1.11	1.12	1.14	1.04	1.14
Standard error	0.02	0.03	0.04	0.05	0.04	0.08	0.07	0.06	0.17

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Table 4
Gender
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Private
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Male	1014	1014	-	102	154	167	183	165	243	287	243	241	243	84	36	116	79	85	73	59	89	132	135	95	30	106	499
	49%	100%	-	44%	43%	50%	49%	54%	51%	52%	42%	56%	47%	47%	43%	50%	47%	47%	49%	59%	46%	49%	48%	54%	48%	42%	53%
Female	1063	-	1063	131	204	167	187	140	235	269	336	187	272	94	48	116	90	96	78	42	105	136	145	82	33	145	446
	51%	-	100%	56%	57%	50%	51%	46%	49%	48%	58%	44%	53%	53%	57%	50%	53%	53%	51%	41%	54%	51%	52%	46%	52%	58%	47%

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Table 4
Gender
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Male	1014 49%	662 49%	388 52%	275 46%	332 48%	125 46%	84 51%	124 48%	19 54%
Female	1063 51%	683 51%	362 48%	321 54%	364 52%	146 54%	82 49%	136 52%	16 46%

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Table 5
Age
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
18-24	233	102	131	233	-	-	-	-	-	69	75	45	44	21	11	20	14	21	25	7	14	39	33	22	5	20	110
	11%	10%	12%	100%	-	-	-	-	-	12%	13%	11%	9%	12%	13%	9%	8%	11%	16%	7%	7%	14%	12%	13%	8%	8%	12%
25-34	357	154	204	-	357	-	-	-	-	127	107	81	42	26	13	41	35	38	25	10	31	64	45	19	10	65	230
	17%	15%	19%	-	100%	-	-	-	-	23%	18%	19%	8%	15%	16%	18%	21%	21%	16%	10%	16%	24%	16%	11%	16%	26%	24%
35-44	334	167	167	-	-	334	-	-	-	95	98	60	82	25	18	37	28	28	15	20	25	42	53	31	11	60	205
	16%	16%	16%	-	-	100%	-	-	-	17%	17%	14%	16%	14%	21%	16%	17%	15%	10%	20%	13%	16%	19%	17%	18%	24%	22%
45-54	370	183	187	-	-	-	370	-	-	104	92	85	88	39	12	51	30	26	30	14	39	37	49	28	15	60	222
	18%	18%	18%	-	-	-	100%	-	-	19%	16%	20%	17%	22%	15%	22%	18%	14%	20%	14%	20%	14%	17%	16%	24%	24%	23%
55-64	305	165	140	-	-	-	-	305	-	42	80	59	124	24	11	29	24	32	21	24	32	33	38	21	17	40	131
	15%	16%	13%	-	-	-	-	100%	-	8%	14%	14%	24%	14%	13%	12%	14%	17%	14%	24%	17%	12%	13%	12%	27%	16%	14%
65+	478	243	235	-	-	-	-	-	478	118	128	98	135	42	19	53	38	38	36	25	51	52	62	57	4	6	48
	23%	24%	22%	-	-	-	-	-	100%	21%	22%	23%	26%	23%	23%	23%	23%	21%	24%	25%	27%	19%	22%	32%	7%	2%	5%
NET: 18-34	590	255	334	233	357	-	-	-	-	197	181	126	86	48	24	62	49	58	50	17	45	103	78	41	15	85	339
	28%	25%	31%	100%	100%	-	-	-	-	35%	31%	29%	17%	27%	29%	27%	29%	32%	33%	17%	23%	38%	28%	23%	24%	34%	36%
NET: 35-54	704	350	354	-	-	334	370	-	-	199	189	145	171	64	30	88	58	54	45	34	65	79	102	59	26	120	427
	34%	35%	33%	-	-	100%	100%	-	-	36%	33%	34%	33%	36%	36%	38%	34%	30%	30%	34%	33%	30%	36%	33%	41%	48%	45%
NET: 55+	783	408	375	-	-	-	-	305	478	160	208	157	258	66	30	82	63	69	56	49	84	86	100	78	21	46	178
	38%	40%	35%	-	-	-	-	100%	100%	29%	36%	37%	50%	37%	35%	35%	37%	38%	37%	49%	43%	32%	36%	44%	34%	18%	19%
Average age	47.77	49.01	46.58	21.63	29.70	39.62	49.55	59.38	70.88	45.15	46.63	47.78	51.86	48.22	47.18	48.53	47.44	46.56	46.79	50.93	50.25	44.48	47.71	50.31	45.58	41.92	41.58

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 5
Age
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
18-24	233 11%	130 10%	51 7%	79 13%	88 13%	21 8%	21 13%	46 18%	15 42%
25-34	357 17%	200 15%	64 9%	136 23%	145 21%	40 15%	23 14%	83 32%	11 33%
35-44	334 16%	176 13%	48 6%	128 21%	153 22%	61 22%	31 19%	62 24%	5 15%
45-54	370 18%	247 18%	100 13%	147 25%	121 17%	57 21%	36 22%	29 11%	2 5%
55-64	305 15%	208 15%	132 18%	76 13%	96 14%	47 17%	31 19%	18 7%	1 3%
65+	478 23%	385 29%	355 47%	30 5%	93 13%	45 17%	24 15%	23 9%	1 2%
NET: 18-34	590 28%	330 25%	115 15%	215 36%	233 34%	60 22%	44 27%	129 50%	26 75%
NET: 35-54	704 34%	423 31%	148 20%	275 46%	275 39%	117 43%	67 40%	91 35%	7 19%
NET: 55+	783 38%	593 44%	487 65%	106 18%	188 27%	92 34%	55 33%	41 16%	2 5%
Average age	47.77	50.31	57.45	41.32	43.77	47.48	46.47	38.20	29.61

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 6
Social Grade
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Private
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
A	156 8%	82 8%	74 7%	31 13%	27 8%	31 9%	28 8%	5 2%	34 7%	156 28%	-	-	-	11 6%	7 9%	13 6%	10 6%	11 6%	14 9%	5 5%	9 5%	25 10%	30 11%	13 7%	6 10%	22 9%	85 9%
B	400 19%	205 20%	195 18%	39 17%	100 28%	64 19%	76 21%	37 12%	84 18%	400 72%	-	-	-	29 17%	16 19%	49 21%	28 16%	26 14%	25 16%	13 13%	31 16%	65 24%	72 26%	33 19%	14 22%	67 27%	214 23%
C1	579 28%	243 24%	336 32%	75 32%	107 30%	98 29%	92 25%	80 26%	128 27%	-	579 100%	-	-	58 32%	22 26%	72 31%	44 26%	40 22%	42 28%	29 29%	54 28%	82 30%	63 23%	56 31%	18 29%	103 41%	261 28%
C2	427 21%	241 24%	187 18%	45 19%	81 23%	60 18%	85 23%	59 19%	98 20%	-	-	427 100%	-	34 19%	12 14%	51 22%	42 25%	54 30%	37 24%	22 21%	41 21%	45 17%	58 21%	24 13%	9 14%	30 12%	238 25%
D	250 12%	130 13%	120 11%	26 11%	22 6%	49 15%	46 12%	69 23%	38 8%	-	-	-	250 49%	22 13%	9 11%	22 10%	22 13%	26 14%	17 11%	19 19%	29 15%	25 9%	20 7%	29 16%	8 13%	28 11%	140 15%
E	265 13%	113 11%	152 14%	18 8%	20 6%	34 10%	42 11%	54 18%	96 20%	-	-	-	265 51%	23 13%	19 22%	25 11%	23 13%	24 13%	16 11%	13 13%	29 15%	27 10%	36 13%	22 13%	8 13%	2 1%	6 1%
NET: AB	556 27%	287 28%	269 25%	69 30%	127 36%	95 28%	104 28%	42 14%	118 25%	556 100%	-	-	-	40 23%	23 27%	62 27%	38 22%	37 21%	39 26%	18 18%	40 21%	90 34%	102 36%	46 26%	20 32%	89 36%	300 32%
NET: ABC1	1135 55%	530 52%	605 57%	144 62%	234 66%	192 58%	196 53%	122 40%	246 51%	556 100%	579 100%	-	-	98 55%	45 53%	134 58%	82 49%	77 42%	81 54%	47 47%	94 49%	172 64%	165 59%	102 57%	38 61%	192 76%	560 59%
NET: C2DE	942 45%	483 48%	459 43%	89 38%	123 34%	142 42%	173 47%	183 60%	232 49%	-	-	427 100%	515 100%	79 45%	40 47%	98 42%	87 51%	104 58%	70 46%	54 53%	99 51%	96 36%	115 41%	75 43%	25 39%	59 24%	384 41%
NET: DE	515 25%	243 24%	272 26%	44 19%	42 12%	82 25%	88 24%	124 40%	135 28%	-	-	-	515 100%	45 25%	28 33%	47 20%	45 27%	50 28%	33 22%	32 32%	59 30%	52 19%	56 20%	52 29%	16 26%	30 12%	146 15%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 6
Social Grade
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
A	156 8%	114 8%	57 8%	57 10%	36 5%	6 2%	8 5%	22 9%	5 16%
B	400 19%	313 23%	152 20%	160 27%	84 12%	17 6%	12 7%	55 21%	4 10%
C1	579 28%	400 30%	228 30%	172 29%	172 25%	57 21%	36 22%	79 30%	7 20%
C2	427 21%	291 22%	156 21%	134 23%	125 18%	61 23%	28 17%	37 14%	11 33%
D	250 12%	123 9%	70 9%	53 9%	122 17%	59 22%	27 16%	36 14%	5 13%
E	265 13%	104 8%	86 11%	19 3%	158 23%	70 26%	56 34%	32 12%	3 8%
NET: AB	556 27%	427 32%	210 28%	217 36%	120 17%	23 9%	20 12%	77 30%	9 26%
NET: ABC1	1135 55%	827 61%	438 58%	389 65%	292 42%	81 30%	55 33%	156 60%	16 46%
NET: C2DE	942 45%	519 39%	312 42%	206 35%	405 58%	190 70%	110 67%	105 40%	19 54%
NET: DE	515 25%	228 17%	156 21%	72 12%	280 40%	129 48%	83 50%	68 26%	7 21%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 7
GO Region
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-ate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Scotland	177	84	94	21	26	25	39	24	42	40	58	34	45	177	-	-	-	-	-	-	-	-	-	-	-	25	75
	9%	8%	9%	9%	7%	8%	11%	8%	9%	7%	10%	8%	9%	100%	-	-	-	-	-	-	-	-	-	-	-	10%	8%
North East	85	36	48	11	13	18	12	11	19	23	22	12	28	-	85	-	-	-	-	-	-	-	-	-	-	14	30
	4%	4%	5%	5%	4%	5%	3%	4%	4%	4%	4%	3%	5%	-	100%	-	-	-	-	-	-	-	-	-	-	5%	3%
North West	232	116	116	20	41	37	51	29	53	62	72	51	47	-	-	232	-	-	-	-	-	-	-	-	-	33	98
	11%	11%	11%	9%	12%	11%	14%	9%	11%	11%	12%	12%	9%	-	-	100%	-	-	-	-	-	-	-	-	-	13%	10%
Yorkshire & Humberside	169	79	90	14	35	28	30	24	38	38	44	42	45	-	-	-	169	-	-	-	-	-	-	-	-	23	76
	8%	8%	8%	6%	10%	8%	8%	8%	8%	7%	8%	10%	9%	-	-	-	100%	-	-	-	-	-	-	-	-	9%	8%
West Midlands	181	85	96	21	38	28	26	32	38	37	40	54	50	-	-	-	-	181	-	-	-	-	-	-	-	25	84
	9%	8%	9%	9%	11%	8%	7%	10%	8%	7%	7%	13%	10%	-	-	-	-	100%	-	-	-	-	-	-	-	10%	9%
East Midlands	151	73	78	25	25	15	30	21	36	39	42	37	33	-	-	-	-	-	151	-	-	-	-	-	-	21	68
	7%	7%	7%	11%	7%	4%	8%	7%	7%	7%	7%	9%	6%	-	-	-	-	-	100%	-	-	-	-	-	-	8%	7%
Wales	101	59	42	7	10	20	14	24	25	18	29	22	32	-	-	-	-	-	-	101	-	-	-	-	-	8	49
	5%	6%	4%	3%	3%	6%	4%	8%	5%	3%	5%	5%	6%	-	-	-	-	-	-	100%	-	-	-	-	-	3%	5%
Eastern	193	89	105	14	31	25	39	32	51	40	54	41	59	-	-	-	-	-	-	-	193	-	-	-	-	19	75
	9%	9%	10%	6%	9%	8%	11%	11%	11%	7%	9%	10%	11%	-	-	-	-	-	-	-	100%	-	-	-	-	8%	8%
London	268	132	136	39	64	42	37	33	52	90	82	45	52	-	-	-	-	-	-	-	-	268	-	-	-	39	141
	13%	13%	13%	17%	18%	13%	10%	11%	11%	16%	14%	10%	10%	-	-	-	-	-	-	-	-	100%	-	-	-	16%	15%
South East	280	135	145	33	45	53	49	38	62	102	63	58	56	-	-	-	-	-	-	-	-	-	280	-	-	25	131
	13%	13%	14%	14%	13%	16%	13%	12%	13%	18%	11%	14%	11%	-	-	-	-	-	-	-	-	-	100%	-	-	10%	14%
South West	177	95	82	22	19	31	28	21	57	46	56	24	52	-	-	-	-	-	-	-	-	-	-	177	-	15	81
	9%	9%	8%	10%	5%	9%	7%	7%	12%	8%	10%	6%	10%	-	-	-	-	-	-	-	-	-	-	100%	-	6%	9%
Northern Ireland	62	30	33	5	10	11	15	17	4	20	18	9	16	-	-	-	-	-	-	-	-	-	-	-	62	4	36
	3%	3%	3%	2%	3%	3%	4%	6%	1%	4%	3%	2%	3%	-	-	-	-	-	-	-	-	-	-	-	100%	2%	4%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 7
GO Region
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Scotland	177 9%	103 8%	55 7%	47 8%	72 10%	40 15%	16 10%	16 6%	2 7%
North East	85 4%	47 3%	23 3%	24 4%	36 5%	19 7%	6 4%	11 4%	1 4%
North West	232 11%	157 12%	92 12%	65 11%	71 10%	21 8%	24 14%	27 10%	3 10%
Yorkshire & Humberside	169 8%	118 9%	66 9%	52 9%	48 7%	18 7%	8 5%	22 9%	3 9%
West Midlands	181 9%	123 9%	67 9%	56 9%	56 8%	22 8%	13 8%	21 8%	2 6%
East Midlands	151 7%	114 8%	59 8%	55 9%	34 5%	10 4%	5 3%	19 7%	3 9%
Wales	101 5%	66 5%	48 6%	18 3%	34 5%	12 5%	10 6%	12 5%	1 2%
Eastern	193 9%	131 10%	74 10%	58 10%	60 9%	32 12%	12 7%	16 6%	2 5%
London	268 13%	145 11%	86 11%	59 10%	117 17%	51 19%	22 13%	44 17%	5 14%
South East	280 13%	182 14%	96 13%	86 14%	91 13%	26 10%	30 18%	34 13%	7 21%
South West	177 9%	111 8%	69 9%	42 7%	63 9%	16 6%	16 10%	31 12%	3 9%
Northern Ireland	62 3%	47 4%	14 2%	33 6%	13 2%	2 1%	4 2%	8 3%	2 5%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 8
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Private
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Yes	1298	641	658	185	270	208	211	141	283	433	390	248	228	117	44	162	101	97	101	51	104	196	175	110	40	173	649
	62%	63%	62%	79%	76%	62%	57%	46%	59%	78%	67%	58%	44%	66%	52%	70%	60%	53%	67%	50%	54%	73%	62%	62%	65%	69%	69%
No	779	373	406	48	87	126	159	164	195	123	189	179	287	60	40	70	68	85	50	50	89	72	105	67	22	78	296
	38%	37%	38%	21%	24%	38%	43%	54%	41%	22%	33%	42%	56%	34%	48%	30%	40%	47%	33%	50%	46%	27%	38%	38%	35%	31%	31%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 8
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Yes	1298 62%	908 67%	481 64%	427 72%	365 52%	114 42%	77 47%	174 67%	26 73%
No	779 38%	438 33%	269 36%	169 28%	331 48%	156 58%	88 53%	86 33%	9 27%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 9
Tenure
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
NET: Homeowners	1346	662	683	130	200	176	247	208	385	427	400	291	228	103	47	157	118	123	114	66	131	145	182	111	47	171	601
	65%	65%	64%	56%	56%	53%	67%	68%	81%	77%	69%	68%	44%	58%	56%	68%	70%	68%	76%	65%	68%	54%	65%	63%	76%	68%	64%
Owned outright - without mortgage	750	388	362	51	64	48	100	132	355	210	228	156	156	55	23	92	66	67	59	48	74	86	96	69	14	54	228
	36%	38%	34%	22%	18%	14%	27%	43%	74%	38%	39%	37%	30%	31%	27%	40%	39%	37%	39%	47%	38%	32%	34%	39%	23%	21%	24%
Owned with a mortgage or loan	596	275	321	79	136	128	147	76	30	217	172	134	72	47	24	65	52	56	55	18	58	59	86	42	33	117	373
	29%	27%	30%	34%	38%	38%	40%	25%	6%	39%	30%	31%	14%	27%	29%	28%	31%	31%	36%	18%	30%	22%	31%	24%	53%	47%	39%
NET: Renters	696	332	364	88	145	153	121	96	93	120	172	125	280	72	36	71	48	56	34	34	60	117	91	63	13	77	326
	34%	33%	34%	38%	41%	46%	33%	31%	19%	22%	30%	29%	54%	41%	43%	31%	28%	31%	22%	34%	31%	44%	32%	36%	21%	31%	34%
Rented from the council	270	125	146	21	40	61	57	47	45	23	57	61	129	40	19	21	18	22	10	12	32	51	26	16	2	27	111
	13%	12%	14%	9%	11%	18%	15%	15%	9%	4%	10%	14%	25%	23%	23%	9%	11%	12%	7%	12%	17%	19%	9%	9%	3%	11%	12%
Rented from a housing association	166	84	82	21	23	31	36	31	24	20	36	28	83	16	6	24	8	13	5	10	12	22	30	16	4	21	64
	8%	8%	8%	9%	6%	9%	10%	10%	5%	4%	6%	6%	16%	9%	8%	10%	5%	7%	3%	10%	6%	8%	11%	9%	6%	8%	7%
Rented from someone else	260	124	136	46	83	62	29	18	23	77	79	37	68	16	11	27	22	21	19	12	16	44	34	31	8	29	151
	13%	12%	13%	20%	23%	19%	8%	6%	5%	14%	14%	9%	13%	9%	12%	12%	13%	11%	12%	12%	8%	17%	12%	18%	12%	12%	16%
Rent free	35	19	16	15	11	5	2	1	1	9	7	11	7	2	1	3	3	2	3	1	2	5	7	3	2	3	19
	2%	2%	2%	6%	3%	2%	*	*	*	2%	1%	3%	1%	1%	1%	1%	2%	1%	2%	1%	1%	2%	3%	2%	3%	1%	2%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 9
Tenure
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Homeowners	1346 65%	1346 100%	750 100%	596 100%	-	-	-	-	-
Owned outright - without mortgage	750 36%	750 56%	750 100%	-	-	-	-	-	-
Owned with a mortgage or loan	596 29%	596 44%	-	596 100%	-	-	-	-	-
NET: Renters	696 34%	-	-	-	696 100%	270 100%	166 100%	260 100%	-
Rented from the council	270 13%	-	-	-	270 39%	270 100%	-	-	-
Rented from a housing association	166 8%	-	-	-	166 24%	-	166 100%	-	-
Rented from someone else	260 13%	-	-	-	260 37%	-	-	260 100%	-
Rent free	35 2%	-	-	-	-	-	-	-	35 100%

Energy Bills Survey

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Absolutes/col percents

Table 10
What is the highest educational level that you have achieved to date?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
No formal education	15 1%	8 1%	7 1%	- -	1 *	4 1%	4 1%	2 1%	5 1%	- -	4 1%	7 2%	5 1%	3 1%	1 1%	2 1%	4 2%	1 *	- -	- -	3 1%	* *	1 -	- -	1 2%	- -	8 1%
Primary	16 1%	9 1%	7 1%	2 1%	2 1%	- -	2 1%	3 1%	6 1%	2 *	1 *	2 1%	10 2%	1 1%	- -	- -	- -	2 1%	1 1%	1 1%	2 1%	3 1%	3 1%	2 1%	1 1%	1 *	6 1%
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1471 71%	738 73%	733 69%	87 37%	161 45%	247 74%	268 73%	268 88%	441 92%	294 53%	400 69%	342 80%	436 85%	130 73%	58 69%	171 74%	123 73%	119 66%	107 71%	86 86%	151 78%	163 61%	198 71%	136 77%	28 44%	153 61%	597 63%
University degree or equivalent professional qualification, NVQ level 4, etc.	344 17%	145 14%	199 19%	75 32%	124 35%	43 13%	61 17%	27 9%	14 3%	152 27%	110 19%	48 11%	34 7%	28 16%	15 17%	35 15%	26 15%	33 18%	29 19%	9 9%	21 11%	59 22%	46 16%	23 13%	20 32%	61 24%	216 23%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	163 8%	82 8%	81 8%	24 10%	58 16%	39 12%	31 8%	5 2%	5 1%	100 18%	40 7%	12 3%	12 2%	7 4%	8 9%	18 8%	9 5%	19 11%	5 3%	3 3%	8 4%	32 12%	29 10%	12 7%	12 19%	36 14%	104 11%
Still in full time education	52 3%	21 2%	31 3%	45 19%	7 2%	- -	* *	- -	- -	8 1%	24 4%	12 3%	7 1%	7 4%	1 2%	4 2%	6 3%	5 3%	7 5%	1 1%	6 3%	7 3%	3 1%	3 1%	2 3%	- -	9 1%
Don't know	1 *	1 *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	1 *
Prefer not to answer	16 1%	10 1%	5 1%	- -	4 1%	2 *	2 1%	- -	7 2%	- -	* *	5 1%	10 2%	1 1%	2 2%	1 *	2 1%	2 1%	2 1%	- -	3 1%	3 1%	- -	2 1%	- -	- -	5 1%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 10
What is the highest educational level that you have achieved to date?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
No formal education	15 1%	10 1%	6 1%	4 1%	6 1%	3 1%	2 1%	1 *	- -
Primary	16 1%	9 1%	7 1%	1 *	7 1%	3 1%	2 1%	2 1%	- -
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1471 71%	929 69%	568 76%	361 61%	521 75%	235 87%	135 81%	151 58%	21 61%
University degree or equivalent professional qualification, NVQ level 4, etc.	344 17%	250 19%	102 14%	148 25%	87 12%	16 6%	16 10%	54 21%	7 21%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	163 8%	117 9%	48 6%	69 12%	46 7%	2 1%	5 3%	39 15%	* 1%
Still in full time education	52 3%	24 2%	13 2%	11 2%	22 3%	5 2%	5 3%	12 5%	6 17%
Don't know	1 *	- -	- -	- -	1 *	- -	1 *	- -	- -
Prefer not to answer	16 1%	8 1%	6 1%	2 *	8 1%	6 2%	* *	2 1%	- -

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 11
Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Yes - responsible for half or more of the items bought	1880	871	1008	154	329	318	350	291	439	488	524	381	487	170	76	198	159	167	133	94	177	247	255	152	52	238	866
	91%	86%	95%	66%	92%	95%	95%	95%	92%	88%	91%	89%	95%	96%	90%	86%	94%	92%	88%	93%	92%	92%	91%	86%	83%	95%	92%
No - not responsible for most of the items bought	197	142	55	79	28	16	20	14	39	68	55	47	28	8	9	33	10	15	18	7	16	21	25	25	11	14	79
	9%	14%	5%	34%	8%	5%	5%	5%	8%	12%	9%	11%	5%	4%	10%	14%	6%	8%	12%	7%	8%	8%	9%	14%	17%	5%	8%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 11

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Yes - responsible for half or more of the items bought	1880 91%	1202 89%	676 90%	526 88%	653 94%	258 96%	155 94%	240 92%	25 70%
No - not responsible for most of the items bought	197 9%	144 11%	74 10%	70 12%	43 6%	12 4%	11 6%	20 8%	10 30%

Energy Bills Survey

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Absolutes/col percents

Table 12
How many cars are there in your household?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Private
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
No cars in the household	436	208	227	51	75	86	65	79	79	61	131	66	179	45	22	59	33	30	21	13	36	103	41	24	10	51	177
	21%	21%	21%	22%	21%	26%	18%	26%	16%	11%	23%	15%	35%	25%	25%	26%	20%	16%	14%	13%	18%	38%	14%	14%	16%	20%	19%
NET: Any	1641	805	836	181	282	248	304	226	399	495	448	362	336	133	63	173	136	152	130	87	158	165	239	153	52	200	768
	79%	79%	79%	78%	79%	74%	82%	74%	84%	89%	77%	85%	65%	75%	75%	74%	80%	84%	86%	87%	82%	62%	86%	86%	84%	80%	81%
1	843	436	407	55	119	129	133	136	271	206	247	182	207	72	40	100	78	68	58	54	73	95	114	69	21	92	343
	41%	43%	38%	24%	33%	39%	36%	45%	57%	37%	43%	43%	40%	41%	47%	43%	46%	38%	39%	54%	38%	35%	41%	39%	33%	37%	36%
2	608	288	320	76	118	104	123	74	112	218	155	136	99	50	16	59	43	62	52	26	67	53	99	65	16	82	318
	29%	28%	30%	33%	33%	31%	33%	24%	23%	39%	27%	32%	19%	28%	18%	25%	26%	34%	34%	26%	34%	20%	35%	37%	25%	32%	34%
3+	191	82	109	50	45	16	48	16	16	71	47	43	30	10	7	14	15	22	20	7	18	17	26	19	16	26	108
	9%	8%	10%	21%	13%	5%	13%	5%	3%	13%	8%	10%	6%	6%	9%	6%	9%	12%	13%	7%	9%	6%	9%	11%	25%	10%	11%

Energy Bills Survey

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Absolutes/col percents

Table 12
How many cars are there in your household?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
No cars in the household	436 21%	156 12%	95 13%	61 10%	278 40%	110 41%	65 39%	104 40%	2 6%
NET: Any	1641 79%	1190 88%	655 87%	535 90%	418 60%	160 59%	101 61%	157 60%	33 94%
1	843 41%	563 42%	364 49%	199 33%	269 39%	112 41%	70 42%	87 33%	10 30%
2	608 29%	472 35%	220 29%	252 42%	125 18%	37 14%	30 18%	57 22%	11 32%
3+	191 9%	155 12%	71 9%	84 14%	24 4%	11 4%	1 1%	13 5%	11 32%

Energy Bills Survey

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Absolutes/col percents

Table 13
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
White	1916	943	973	186	312	296	351	301	469	505	524	397	489	176	81	217	160	157	140	99	183	199	273	171	61	225	856
	92%	93%	91%	80%	87%	89%	95%	99%	98%	91%	90%	93%	95%	99%	96%	94%	94%	87%	92%	98%	95%	74%	98%	96%	97%	89%	91%
NET: BAME	148	67	81	43	41	36	16	4	8	48	50	27	23	2	3	14	9	21	11	2	9	66	7	3	2	26	80
	7%	7%	8%	19%	12%	11%	4%	1%	2%	9%	9%	6%	5%	1%	4%	6%	5%	12%	7%	2%	5%	25%	2%	2%	3%	10%	8%
Mixed	32	11	21	7	12	7	3	2	1	8	12	4	7	*	1	*	2	4	2	-	3	16	-	1	2	2	20
	2%	1%	2%	3%	3%	2%	1%	1%	*	2%	2%	1%	1%	*	1%	*	1%	2%	1%	-	2%	6%	-	1%	3%	1%	2%
Asian	73	43	30	25	19	17	7	2	3	21	24	16	12	1	2	8	6	15	5	1	2	27	5	1	-	18	34
	4%	4%	3%	11%	5%	5%	2%	1%	1%	4%	4%	4%	2%	1%	2%	3%	4%	8%	4%	1%	1%	10%	2%	1%	-	7%	4%
Black	26	9	17	5	4	9	5	-	3	8	9	5	3	-	1	-	-	2	2	1	3	16	-	1	-	3	17
	1%	1%	2%	2%	1%	3%	1%	-	1%	1%	2%	1%	1%	-	1%	-	-	1%	1%	1%	2%	6%	-	1%	-	1%	2%
Chinese	16	3	12	6	6	2	1	-	-	9	3	2	1	-	-	5	1	-	1	-	*	7	1	-	-	3	9
	1%	*	1%	3%	2%	1%	*	-	-	2%	1%	*	*	-	-	2%	*	-	1%	-	*	3%	*	-	-	1%	1%
Other ethnic group	1	-	1	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-
	*	-	*	-	-	*	-	-	-	-	*	-	-	-	-	-	-	-	-	-	-	-	*	-	-	-	-
Prefer not to answer	13	4	9	3	4	2	3	-	1	3	5	3	2	-	-	1	1	3	1	-	1	3	*	3	-	1	9
	1%	*	1%	1%	1%	1%	1%	-	*	1%	1%	1%	*	-	-	*	*	2%	*	-	1%	1%	*	2%	-	*	1%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 13
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
White	1916 92%	1255 93%	703 94%	552 93%	632 91%	244 90%	150 90%	239 92%	29 82%
NET: BAME	148 7%	85 6%	43 6%	41 7%	57 8%	23 9%	16 10%	18 7%	6 18%
Mixed	32 2%	13 1%	6 1%	8 1%	19 3%	10 4%	3 2%	6 2%	- -
Asian	73 4%	53 4%	27 4%	26 4%	15 2%	5 2%	5 3%	5 2%	5 14%
Black	26 1%	8 1%	4 1%	4 1%	18 3%	8 3%	6 4%	3 1%	* 1%
Chinese	16 1%	10 1%	6 1%	4 1%	5 1%	- -	1 1%	3 1%	1 3%
Other ethnic group	1 *	1 *	1 *	- -	- -	- -	- -	- -	- -
Prefer not to answer	13 1%	6 *	4 1%	2 *	8 1%	3 1%	* *	4 2%	- -

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Absolutes/col percents

Table 14
To which of the following religious groups do you consider yourself to be a member of?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ireland	Public	Private
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Christian	1075	513	561	73	128	121	203	197	352	278	312	206	279	87	47	139	89	81	77	61	95	125	155	77	45	130	430
	52%	51%	53%	31%	36%	36%	55%	64%	74%	50%	54%	48%	54%	49%	55%	60%	53%	45%	51%	60%	49%	47%	55%	43%	71%	52%	46%
NET: Other	114	59	55	26	26	29	14	6	12	36	31	20	27	1	3	14	11	14	8	3	8	43	7	2	1	18	52
	5%	6%	5%	11%	7%	9%	4%	2%	3%	6%	5%	5%	5%	1%	4%	6%	6%	8%	5%	3%	4%	16%	3%	1%	2%	7%	6%
Muslim	47	26	21	10	14	14	4	1	4	9	17	6	15	*	-	8	5	9	2	-	3	19	1	-	-	9	18
	2%	3%	2%	4%	4%	4%	1%	*	1%	2%	3%	1%	3%	*	-	3%	3%	5%	1%	-	1%	7%	*	-	-	4%	2%
Hindu	14	7	7	6	4	1	2	-	1	7	3	3	2	-	2	1	1	4	1	*	1	4	-	-	-	4	5
	1%	1%	1%	3%	1%	*	1%	-	*	1%	*	1%	*	-	2%	*	*	2%	1%	*	*	2%	-	-	-	2%	1%
Jewish	14	7	7	1	3	3	3	-	4	7	3	2	2	-	-	-	-	-	-	2	12	-	-	-	-	1	7
	1%	1%	1%	*	1%	1%	1%	-	1%	1%	1%	*	*	-	-	-	-	-	-	1%	5%	-	-	-	-	1%	1%
Sikh	7	6	1	6	-	1	-	-	-	2	1	4	-	-	-	-	1	-	3	-	-	1	2	-	-	1	3
	*	1%	*	3%	-	*	-	-	-	*	*	1%	-	-	-	-	1%	-	2%	-	-	*	1%	-	-	*	*
Buddhist	9	5	5	1	-	2	3	1	2	2	4	3	1	-	1	-	1	-	1	3	1	3	1	-	-	-	8
	*	*	*	*	-	1%	1%	*	*	*	1%	1%	*	-	1%	-	*	-	1%	2%	1%	1%	*	-	-	-	1%
Other	23	8	14	3	5	8	2	3	2	10	3	3	8	1	1	5	3	1	1	-	2	2	3	2	1	3	11
	1%	1%	1%	1%	2%	2%	*	1%	*	2%	*	1%	1%	1%	1%	2%	2%	*	1%	-	1%	1%	1%	1%	2%	1%	1%
None	858	426	432	129	194	181	144	101	109	234	225	193	205	88	34	74	69	82	66	37	88	92	116	95	16	99	442
	41%	42%	41%	56%	54%	54%	39%	33%	23%	42%	39%	45%	40%	50%	40%	32%	41%	45%	43%	37%	46%	34%	41%	54%	26%	39%	47%
Prefer not to say	30	16	15	4	9	3	8	2	4	8	10	8	4	1	1	5	1	5	1	-	2	9	2	3	-	4	20
	1%	2%	1%	2%	2%	1%	2%	1%	1%	1%	2%	2%	1%	1%	1%	2%	*	3%	1%	-	1%	3%	1%	2%	-	2%	2%

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Absolutes/col percents

Table 14
To which of the following religious groups do you consider yourself to be a member of?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Christian	1075 52%	774 57%	477 64%	297 50%	293 42%	110 41%	77 47%	106 41%	8 24%
NET: Other	114 5%	72 5%	32 4%	40 7%	38 5%	11 4%	11 6%	16 6%	4 13%
Muslim	47 2%	26 2%	15 2%	10 2%	19 3%	10 4%	3 2%	6 2%	2 7%
Hindu	14 1%	11 1%	5 1%	6 1%	1 *	- -	1 *	1 *	1 3%
Jewish	14 1%	11 1%	6 1%	5 1%	2 *	- -	1 1%	1 1%	1 3%
Sikh	7 *	7 1%	- -	7 1%	- -	- -	- -	- -	- -
Buddhist	9 *	8 1%	4 *	5 1%	1 *	- -	* *	1 *	- -
Other	23 1%	9 1%	2 *	7 1%	14 2%	1 *	6 4%	7 3%	- -
None	858 41%	481 36%	231 31%	250 42%	356 51%	145 54%	76 46%	135 52%	21 60%
Prefer not to say	30 1%	19 1%	10 1%	9 2%	10 1%	4 1%	2 1%	4 1%	1 3%

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Absolutes/col percents

Table 15
Which of the following best describes where you live?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
NET: Urban	1652	820	831	202	291	287	296	224	351	443	470	339	398	141	70	200	126	151	106	71	129	264	232	123	39	211	762
	80%	81%	78%	87%	81%	86%	80%	73%	73%	80%	81%	79%	77%	79%	83%	86%	74%	83%	70%	71%	67%	99%	83%	69%	62%	84%	81%
Urban - Population over 10,000	844	438	406	137	178	149	136	87	156	240	252	162	190	75	30	90	58	74	53	24	51	215	103	60	13	108	406
	41%	43%	38%	59%	50%	45%	37%	29%	33%	43%	44%	38%	37%	42%	35%	39%	34%	41%	35%	24%	26%	80%	37%	34%	21%	43%	43%
Town and Fringe	807	382	425	66	112	138	160	137	194	203	218	177	209	66	40	110	68	77	53	48	78	49	129	63	26	103	357
	39%	38%	40%	28%	31%	41%	43%	45%	41%	37%	38%	41%	41%	37%	48%	47%	40%	42%	35%	47%	40%	18%	46%	36%	42%	41%	38%
NET: Rural	425	193	232	30	66	47	73	81	128	113	109	88	116	37	15	32	44	30	45	29	65	4	48	55	24	41	183
	20%	19%	22%	13%	19%	14%	20%	27%	27%	20%	19%	21%	23%	21%	17%	14%	26%	17%	30%	29%	33%	1%	17%	31%	38%	16%	19%
Village	375	168	207	26	63	44	63	72	107	101	89	81	103	27	12	28	41	27	44	25	59	4	47	47	13	38	162
	18%	17%	19%	11%	18%	13%	17%	24%	22%	18%	15%	19%	20%	15%	14%	12%	25%	15%	29%	25%	31%	1%	17%	27%	21%	15%	17%
Hamlet & Isolated Dwelling	51	26	25	4	4	3	10	9	21	12	19	7	13	10	3	4	2	3	1	4	5	-	1	7	10	2	21
	2%	3%	2%	2%	1%	1%	3%	3%	4%	2%	3%	2%	3%	6%	3%	2%	1%	2%	1%	4%	3%	-	*	4%	17%	1%	2%

Energy Bills Survey

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Table 15
Which of the following best describes where you live?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Urban	1652 80%	1040 77%	563 75%	477 80%	584 84%	224 83%	139 84%	222 85%	27 77%
Urban - Population over 10,000	844 41%	517 38%	269 36%	248 42%	311 45%	113 42%	73 44%	125 48%	16 46%
Town and Fringe	807 39%	523 39%	294 39%	229 38%	273 39%	111 41%	65 39%	96 37%	11 32%
NET: Rural	425 20%	306 23%	187 25%	119 20%	112 16%	46 17%	27 16%	39 15%	8 23%
Village	375 18%	267 20%	161 22%	106 18%	100 14%	43 16%	26 16%	32 12%	7 21%
Hamlet & Isolated Dwelling	51 2%	39 3%	25 3%	13 2%	12 2%	3 1%	1 1%	7 3%	1 1%

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Absolutes/col percents

Table 16
Which of the following best describes your current working status?
Base: All respondents

	Gender		Age							Social Grade				Region											Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
NET: Working	1196	605	591	130	295	265	282	171	53	389	363	268	176	100	44	132	99	109	89	57	95	180	157	96	40	251	945
	58%	60%	56%	56%	82%	79%	76%	56%	11%	70%	63%	63%	34%	56%	52%	57%	59%	60%	59%	56%	49%	67%	56%	54%	64%	100%	100%
Working full time - working 30 hours per week or more	943	540	403	104	246	229	219	119	25	324	291	202	126	75	32	104	86	88	71	47	72	145	118	75	29	209	733
	45%	53%	38%	45%	69%	69%	59%	39%	5%	58%	50%	47%	24%	42%	38%	45%	51%	48%	47%	47%	37%	54%	42%	42%	46%	83%	78%
Working part time - working between 8 and 29 hours per week	253	65	188	26	48	36	63	52	29	65	72	66	50	25	12	28	13	21	18	10	22	35	38	21	11	42	212
	12%	6%	18%	11%	13%	11%	17%	17%	6%	12%	12%	16%	10%	14%	14%	12%	8%	12%	12%	9%	12%	13%	14%	12%	18%	17%	22%
NET: Not working	881	408	472	103	63	69	88	134	425	167	215	159	339	77	41	100	70	72	62	44	99	88	123	82	22	-	-
	42%	40%	44%	44%	18%	21%	24%	44%	89%	30%	37%	37%	66%	44%	48%	43%	41%	40%	41%	44%	51%	33%	44%	46%	36%	-	-
Not working but seeking work or temporarily unemployed or sick	84	56	28	14	18	13	19	19	-	6	14	9	54	5	1	11	7	6	3	5	12	9	12	8	4	-	-
	4%	6%	3%	6%	5%	4%	5%	6%	-	1%	2%	2%	11%	3%	2%	5%	4%	4%	2%	5%	6%	3%	4%	5%	7%	-	-
Not working and not seeking work/ student	162	79	83	85	14	13	21	29	-	24	44	21	74	22	8	15	15	10	12	7	13	21	22	13	5	-	-
	8%	8%	8%	36%	4%	4%	6%	9%	-	4%	8%	5%	14%	13%	9%	6%	9%	5%	8%	7%	7%	8%	8%	7%	8%	-	-
Retired on a state pension only	163	58	106	-	-	-	-	6	157	13	24	20	107	12	10	14	7	19	13	8	23	16	22	17	1	-	-
	8%	6%	10%	-	-	-	-	2%	33%	2%	4%	5%	21%	7%	12%	6%	4%	11%	9%	8%	12%	6%	8%	9%	2%	-	-
Retired with a private pension	320	198	122	-	-	1	6	51	261	98	107	75	40	27	13	42	29	23	25	20	29	31	44	31	5	-	-
	15%	20%	11%	-	-	*	2%	17%	55%	18%	18%	18%	8%	15%	16%	18%	17%	13%	16%	19%	15%	12%	16%	17%	8%	-	-
House person, housewife, househusband, etc.	151	17	134	4	30	41	41	29	7	26	27	34	64	10	9	18	12	14	9	4	21	11	23	13	7	-	-
	7%	2%	13%	2%	8%	12%	11%	10%	1%	5%	5%	8%	12%	6%	11%	8%	7%	8%	6%	4%	11%	4%	8%	8%	11%	-	-

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Absolutes/col percents

Table 16
Which of the following best describes your current working status?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Working	1196 58%	772 57%	282 38%	490 82%	402 58%	138 51%	84 51%	180 69%	22 63%
Working full time - working 30 hours per week or more	943 45%	621 46%	197 26%	424 71%	305 44%	97 36%	59 36%	149 57%	17 49%
Working part time - working between 8 and 29 hours per week	253 12%	151 11%	85 11%	66 11%	98 14%	41 15%	25 15%	31 12%	5 14%
NET: Not working	881 42%	574 43%	468 62%	106 18%	294 42%	132 49%	82 49%	80 31%	13 37%
Not working but seeking work or temporarily unemployed or sick	84 4%	37 3%	27 4%	9 2%	44 6%	19 7%	12 7%	13 5%	3 8%
Not working and not seeking work/ student	162 8%	71 5%	41 6%	30 5%	83 12%	31 11%	27 16%	25 10%	8 23%
Retired on a state pension only	163 8%	101 8%	92 12%	9 2%	62 9%	33 12%	14 9%	15 6%	- -
Retired with a private pension	320 15%	287 21%	269 36%	17 3%	33 5%	15 6%	9 5%	9 4%	1 2%
House person, housewife, househusband, etc.	151 7%	78 6%	38 5%	40 7%	72 10%	35 13%	20 12%	17 7%	1 4%

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Absolutes/col percents

Table 17
Do you work in any of the following occupations?
Base: All respondents who work

	Gender		Age							Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	1135	574	561	132	288	214	311	150	40	357	377	233	168	112	38	114	95	79	88	56	114	179	144	83	33	239	896
Weighted base	1196	605	591	130	295	265	282	171	53	389	363	268	176	100	44	132	99	109	89	57	95	180	157	96	40	251	945
NET: Public Sector	251	106	145	20	65	60	60	40	6	89	103	30	30	25	14	33	23	25	21	8	19	39	25	15	4	251	-
	21%	18%	25%	16%	22%	23%	21%	24%	11%	23%	28%	11%	17%	25%	31%	25%	23%	23%	24%	14%	20%	22%	16%	15%	10%	100%	-
Central government including all administrative departments and central government agencies such as the Bank of England	26	13	12	3	2	10	6	4	1	14	11	1	-	2	2	2	3	2	1	1	-	6	4	2	1	26	-
	2%	2%	2%	2%	1%	4%	2%	2%	2%	3%	3%	*	-	2%	4%	2%	3%	2%	1%	2%	-	3%	3%	3%	2%	10%	-
HM Forces	6	5	1	1	1	3	1	-	-	1	1	3	1	-	-	-	-	-	2	2	1	-	1	-	-	6	-
	1%	1%	*	1%	*	1%	*	-	-	*	*	1%	*	-	-	-	-	-	2%	4%	1%	-	*	-	-	2%	-
National Health Service	73	23	50	8	22	18	15	9	1	24	27	6	16	11	7	9	4	11	*	2	8	10	4	5	1	73	-
	6%	4%	8%	6%	7%	7%	5%	5%	3%	6%	7%	2%	9%	11%	16%	7%	4%	10%	1%	4%	9%	5%	2%	5%	2%	29%	-
Universities and Academies funded by government	25	10	14	2	11	4	5	4	-	14	5	5	1	-	-	5	3	5	1	-	2	7	1	2	-	25	-
	2%	2%	2%	1%	4%	1%	2%	2%	-	4%	1%	2%	1%	-	-	4%	3%	4%	1%	-	2%	4%	*	2%	-	10%	-
Courts service	2	2	-	-	-	-	2	-	-	1	1	-	-	-	-	-	1	-	-	1	-	-	-	-	-	2	-
	*	*	-	-	-	-	1%	-	-	*	*	-	-	-	-	-	1%	-	-	2%	-	-	-	-	-	1%	-
Local government administration	22	11	11	-	8	4	5	3	1	6	14	2	-	1	2	1	1	2	2	-	2	5	4	1	-	22	-
	2%	2%	2%	-	3%	2%	2%	2%	2%	2%	4%	1%	-	1%	5%	1%	1%	2%	2%	-	2%	3%	3%	1%	-	9%	-
Police service	10	6	4	-	6	2	*	1	-	2	7	1	-	2	-	2	3	-	2	-	*	1	1	-	-	10	-
	1%	1%	1%	-	2%	1%	*	1%	-	*	2%	*	-	2%	-	1%	3%	-	2%	-	*	1%	1%	-	-	4%	-
Public sector housing	8	7	1	-	3	4	1	-	1	3	5	-	-	1	-	4	1	-	2	-	1	-	-	-	-	8	-
	1%	1%	*	-	1%	1%	*	-	2%	1%	1%	-	-	1%	-	3%	1%	-	2%	-	1%	-	-	-	-	3%	-
Teaching employed by local education authority including voluntary aided schools and foundation schools	35	10	25	4	6	6	10	9	-	15	12	3	5	1	3	2	4	1	8	1	2	6	7	1	-	35	-
	3%	2%	4%	3%	2%	2%	4%	5%	-	4%	3%	1%	3%	1%	6%	2%	4%	1%	9%	2%	2%	3%	4%	1%	-	14%	-

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Table 17
Do you work in any of the following occupations?
Base: All respondents who work

	Gender		Age							Social Grade				Region											Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Weighted base	1196	605	591	130	295	265	282	171	53	389	363	268	176	100	44	132	99	109	89	57	95	180	157	96	40	251	945
Public corporations such as the Royal Mail or British Nuclear fuels or Driving Standards agency	5	3	1	-	1	2	1	1	1	1	2	1	1	*	-	-	2	-	1	-	1	1	1	-	-	5	-
	*	1%	*	-	*	1%	*	1%	1%	*	1%	*	1%	*	-	-	2%	-	1%	-	1%	*	1%	-	-	2%	-
Bradford and Bingley or Northern Rock Building societies	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other public sector occupation (please specify as much detail as possible)	39	16	23	3	6	8	14	8	1	9	16	8	5	7	-	8	2	4	2	*	2	5	4	3	2	39	-
	3%	3%	4%	2%	2%	3%	5%	5%	2%	2%	5%	3%	3%	7%	-	6%	2%	4%	3%	1%	2%	3%	2%	3%	6%	16%	-
None of the above (Private Sector)	945	499	446	110	230	205	222	131	48	300	261	238	146	75	30	98	76	84	68	49	75	141	131	81	36	-	945
	79%	82%	75%	84%	78%	77%	79%	76%	89%	77%	72%	89%	83%	75%	69%	75%	77%	77%	76%	86%	80%	78%	84%	85%	90%	-	100%

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Table 17
Do you work in any of the following occupations?
Base: All respondents who work

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	1135	658	229	429	452	99	120	233	25
Weighted base	1196	772	282	490	402	138	84	180	22
NET: Public Sector	251 21%	171 22%	54 19%	117 24%	77 19%	27 19%	21 24%	29 16%	3 15%
Central government including all administrative departments and central government agencies such as the Bank of England	26 2%	17 2%	8 3%	9 2%	8 2%	2 1%	3 4%	3 2%	- -
HM Forces	6 1%	6 1%	1 *	4 1%	1 *	- -	1 1%	- -	- -
National Health Service	73 6%	46 6%	18 6%	28 6%	26 7%	15 11%	5 6%	6 3%	* 2%
Universities and Academies funded by government	25 2%	16 2%	2 1%	15 3%	7 2%	- -	2 3%	4 2%	2 8%
Courts service	2 *	1 *	- -	1 *	1 *	- -	1 1%	- -	- -
Local government administration	22 2%	16 2%	4 1%	12 3%	5 1%	- -	2 2%	4 2%	- -
Police service	10 1%	7 1%	1 *	6 1%	3 1%	1 1%	- -	2 1%	- -
Public sector housing	8 1%	7 1%	6 2%	1 *	2 *	- -	2 2%	- -	- -
Teaching employed by local education authority including voluntary aided schools and foundation schools	35 3%	26 3%	6 2%	20 4%	8 2%	2 1%	1 1%	6 3%	1 5%

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Table 17
Do you work in any of the following occupations?
Base: All respondents who work

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Weighted base	1196	772	282	490	402	138	84	180	22
Public corporations such as the Royal Mail or British Nuclear Mail fuels or Driving Standards agency	5 *	3 *	1 *	2 *	2 *	-	1 1%	1 1%	-
Bradford and Bingley or Northern Rock Building societies	-	-	-	-	-	-	-	-	-
Other public sector occupation (please specify as much detail as possible)	39 3%	26 3%	8 3%	18 4%	14 3%	6 5%	4 4%	4 2%	-
None of the above (Private Sector)	945 79%	601 78%	228 81%	373 76%	326 81%	111 81%	64 76%	151 84%	19 85%

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Absolutes/col percents

Table 18
Do you have any children aged 18 or under? If so, how old are they?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-ate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
No children aged 18 or under	1530	763	766	204	207	146	222	283	469	387	447	309	386	124	57	171	123	129	121	71	140	205	206	140	43	150	633
	74%	75%	72%	88%	58%	44%	60%	93%	98%	70%	77%	72%	75%	70%	68%	74%	72%	71%	80%	71%	72%	76%	74%	79%	69%	60%	67%
NET: Yes	544	249	295	27	150	188	146	22	10	169	129	118	128	53	27	59	47	52	29	29	54	63	74	38	19	100	309
	26%	25%	28%	12%	42%	56%	40%	7%	2%	30%	22%	28%	25%	30%	32%	26%	28%	29%	19%	29	28%	24%	26%	21%	31%	40%	33%
NET: Any 5-18	455	206	249	9	101	168	144	22	10	144	101	103	107	43	23	52	36	45	23	24	47	54	60	33	16	86	255
	22%	20%	23%	4%	28%	50%	39%	7%	2%	26%	17%	24%	21%	24%	27%	22%	21%	25%	15%	23%	24%	20%	21%	19%	26%	34%	27%
NET: Any 11-18	292	138	154	5	36	97	125	20	9	81	64	65	82	26	10	27	28	31	15	15	32	34	40	23	11	54	165
	14%	14%	14%	2%	10%	29%	34%	7%	2%	15%	11%	15%	16%	15%	11%	12%	17%	17%	10%	15%	16%	13%	14%	13%	17%	21%	17%
Yes - children aged under 5 years old	196	84	112	21	105	59	10	-	-	65	44	36	51	17	9	15	23	21	9	8	16	26	34	10	9	27	111
	9%	8%	11%	9%	30%	18%	3%	-	-	12%	8%	8%	10%	9%	10%	7%	13%	12%	6%	8%	8%	10%	12%	6%	14%	11%	12%
Yes - children aged 5 to 10 years old	248	105	143	7	79	114	43	4	1	89	54	54	51	23	16	34	17	26	11	10	27	27	33	16	8	47	134
	12%	10%	13%	3%	22%	34%	12%	1%	*	16%	9%	13%	10%	13%	19%	15%	10%	14%	7%	10%	14%	10%	12%	9%	13%	19%	14%
Yes - children aged 11 to 15 years old	209	99	110	4	36	78	75	13	4	59	42	48	60	17	5	19	23	28	10	8	23	21	31	17	10	39	117
	10%	10%	10%	2%	10%	23%	20%	4%	1%	11%	7%	11%	12%	9%	6%	8%	13%	15%	7%	8%	12%	8%	11%	10%	15%	16%	12%
Yes - children aged 16 to 18 years old	119	54	66	2	2	32	67	11	6	34	31	24	30	12	6	11	12	6	6	9	12	13	18	9	3	18	69
	6%	5%	6%	1%	1%	10%	18%	3%	1%	6%	5%	6%	6%	7%	8%	5%	7%	4%	4%	9%	6%	5%	7%	5%	5%	7%	7%
Refused	3	1	2	1	1	-	1	-	-	1	2	-	*	*	-	1	-	1	-	-	-	*	-	-	-	1	2
	*	*	*	1%	*	-	*	-	-	*	*	-	*	*	-	1%	-	*	*	-	-	*	-	-	-	*	*

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 18
Do you have any children aged 18 or under? If so, how old are they?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
No children aged 18 or under	1530 74%	1028 76%	663 88%	365 61%	472 68%	173 64%	117 70%	183 70%	29 84%
NET: Yes	544 26%	316 23%	86 11%	231 39%	222 32%	97 36%	49 30%	76 29%	6 16%
NET: Any 5-18	455 22%	264 20%	77 10%	187 31%	188 27%	86 32%	42 26%	60 23%	3 9%
NET: Any 11-18	292 14%	172 13%	63 8%	109 18%	120 17%	62 23%	29 18%	29 11%	- -
Yes - children aged under 5 years old	196 9%	106 8%	22 3%	83 14%	86 12%	31 12%	15 9%	40 15%	4 13%
Yes - children aged 5 to 10 years old	248 12%	139 10%	29 4%	111 19%	106 15%	45 17%	21 13%	40 15%	3 9%
Yes - children aged 11 to 15 years old	209 10%	127 9%	42 6%	85 14%	82 12%	36 13%	23 14%	22 9%	- -
Yes - children aged 16 to 18 years old	119 6%	70 5%	27 4%	43 7%	49 7%	31 11%	10 6%	8 3%	- -
Refused	3 *	1 *	1 *	- -	2 *	- -	- -	2 1%	- -

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 19
Which of the following ITV regions do you live in?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ireland	Public	Private
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Anglia	225	94	131	23	34	33	47	32	56	52	61	44	68	-	-	-	1	-	30	-	175	-	19	-	-	21	88
	11%	9%	12%	10%	9%	10%	13%	11%	12%	9%	11%	10%	13%	-	-	-	1%	-	20%	-	91%	-	7%	-	-	8%	9%
Border	34	18	16	2	3	4	11	4	9	13	8	4	8	18	-	16	-	-	-	-	-	-	-	-	-	2	21
	2%	2%	1%	1%	1%	1%	3%	1%	2%	2%	1%	1%	2%	10%	-	7%	-	-	-	-	-	-	-	-	-	1%	2%
Central	284	148	136	36	58	36	43	50	62	64	67	80	72	2	-	-	-	172	94	-	-	-	10	6	-	38	138
	14%	15%	13%	15%	16%	11%	12%	16%	13%	12%	12%	19%	14%	1%	-	-	-	95%	62%	-	-	-	4%	4%	-	15%	15%
Granada	217	106	111	20	41	37	45	28	48	56	70	47	45	-	-	213	1	1	-	2	-	-	-	-	-	32	90
	10%	10%	10%	8%	11%	11%	12%	9%	10%	10%	12%	11%	9%	-	-	92%	*	1%	-	2%	-	-	-	-	-	13%	10%
London	371	179	192	50	80	52	54	50	84	130	103	67	71	-	-	-	-	2	1	-	16	267	83	2	-	47	183
	18%	18%	18%	22%	22%	16%	15%	16%	18%	23%	18%	16%	14%	-	-	-	-	1%	1%	-	8%	100%	30%	1%	-	19%	19%
Meridian	196	102	93	19	29	45	36	25	42	65	48	34	49	-	-	-	-	-	3	-	-	1	165	26	-	18	100
	9%	10%	9%	8%	8%	13%	10%	8%	9%	12%	8%	8%	9%	-	-	-	-	-	2%	-	-	*	59%	15%	-	7%	11%
STV	158	75	84	19	23	23	33	22	38	33	53	33	40	158	-	-	-	-	-	-	-	-	-	-	-	24	64
	8%	7%	8%	8%	7%	7%	9%	7%	8%	6%	9%	8%	8%	89%	-	-	-	-	-	-	-	-	-	-	-	9%	7%
Tyne Tees	86	36	49	12	13	18	13	11	19	23	22	12	28	-	85	-	1	-	-	-	-	-	-	-	-	14	31
	4%	4%	5%	5%	4%	5%	4%	4%	4%	4%	3%	3%	6%	-	100%	-	1%	-	-	-	-	-	-	-	-	5%	3%
Wales	99	58	41	8	10	20	14	23	25	18	28	22	31	-	-	-	-	-	-	98	-	-	-	2	-	9	46
	5%	6%	4%	3%	3%	6%	4%	7%	5%	3%	5%	5%	6%	-	-	-	-	-	-	97%	-	-	-	1%	-	4%	5%
West	46	28	18	9	4	10	8	4	12	14	12	5	16	-	-	3	1	5	-	-	-	-	-	38	-	7	21
	2%	3%	2%	4%	1%	3%	2%	1%	2%	2%	2%	1%	3%	-	-	1%	*	3%	-	-	-	-	-	22%	-	3%	2%
Westcountry	105	46	59	14	14	16	16	13	31	24	37	18	26	-	-	-	-	1	-	1	-	-	-	103	-	9	45
	5%	5%	6%	6%	4%	5%	4%	4%	7%	4%	6%	4%	5%	-	-	-	-	1%	-	1%	-	-	-	58%	-	4%	5%
Yorkshire	192	92	100	16	37	30	35	27	47	44	52	51	45	-	-	-	166	-	23	-	2	-	1	-	-	26	82
	9%	9%	9%	7%	10%	9%	9%	9%	10%	8%	9%	12%	9%	-	-	-	98%	-	15%	-	1%	-	*	-	-	10%	9%
UTV	64	31	33	5	12	11	15	17	4	20	18	10	16	-	-	-	-	-	-	-	-	-	1	-	62	4	37
	3%	3%	3%	2%	3%	3%	4%	6%	1%	4%	3%	2%	3%	-	-	-	-	-	-	-	-	-	1%	-	100%	2%	4%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 19
Which of the following ITV regions do you live in?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Anglia	225 11%	148 11%	78 10%	71 12%	72 10%	33 12%	15 9%	24 9%	4 12%
Border	34 2%	26 2%	20 3%	6 1%	7 1%	1 *	2 1%	3 1%	1 3%
Central	284 14%	202 15%	105 14%	98 16%	77 11%	27 10%	17 10%	33 12%	4 13%
Granada	217 10%	146 11%	83 11%	63 11%	68 10%	21 8%	22 13%	25 10%	3 8%
London	371 18%	217 16%	133 18%	84 14%	147 21%	63 23%	31 18%	54 21%	7 20%
Meridian	196 9%	132 10%	67 9%	65 11%	60 9%	14 5%	19 11%	27 11%	4 11%
STV	158 8%	89 7%	44 6%	45 7%	68 10%	39 15%	14 9%	14 5%	2 6%
Tyne Tees	86 4%	48 4%	23 3%	24 4%	37 5%	19 7%	7 4%	11 4%	1 4%
Wales	99 5%	66 5%	47 6%	20 3%	32 5%	12 5%	10 6%	10 4%	1 2%
West	46 2%	27 2%	19 2%	8 1%	18 3%	5 2%	5 3%	8 3%	2 5%
Westcountry	105 5%	61 5%	36 5%	25 4%	44 6%	12 4%	12 7%	20 8%	- -
Yorkshire	192 9%	136 10%	81 11%	55 9%	53 8%	21 8%	7 4%	24 9%	3 9%
UTV	64 3%	47 4%	14 2%	33 6%	13 2%	2 1%	4 2%	8 3%	3 9%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 20
Marital Status
 Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Single	590 28%	323 32%	267 25%	198 85%	147 41%	97 29%	69 19%	48 16%	32 7%	149 27%	190 33%	114 27%	137 27%	44 25%	20 24%	70 30%	41 24%	54 30%	48 32%	28 27%	41 21%	100 37%	77 27%	49 28%	18 29%	63 25%	317 34%
NET: Married/ Civil partnership/ co habiting	1213 58%	596 59%	617 58%	35 15%	203 57%	219 66%	259 70%	182 60%	315 66%	358 64%	302 52%	274 64%	279 54%	103 58%	52 61%	135 58%	99 59%	115 64%	89 59%	61 61%	123 64%	127 47%	167 60%	107 60%	35 56%	158 63%	540 57%
Married	912 44%	467 46%	446 42%	14 6%	106 30%	144 43%	200 54%	156 51%	293 61%	265 48%	225 39%	209 49%	214 42%	67 38%	34 40%	113 49%	80 47%	89 49%	68 45%	50 50%	97 50%	82 31%	120 43%	82 46%	31 50%	108 43%	369 39%
Civil Partnership	14 1%	11 1%	3 *	- -	5 1%	4 1%	1 *	4 1%	1 *	6 1%	2 *	- -	6 1%	3 2%	- -	- -	1 *	- -	2 1%	1 1%	3 2%	2 1%	2 1%	- -	- -	2 1%	9 1%
Co Habiting	287 14%	119 12%	168 16%	21 9%	93 26%	72 22%	57 15%	22 7%	21 4%	86 16%	75 13%	65 15%	60 12%	32 18%	18 21%	21 9%	18 11%	27 15%	19 13%	10 10%	24 12%	43 16%	46 16%	25 14%	4 6%	49 19%	161 17%
NET: Widowed/ separated/ divorced	260 13%	87 9%	173 16%	- -	1 *	17 5%	39 10%	74 24%	130 27%	45 8%	83 14%	35 8%	97 19%	29 17%	13 15%	25 11%	27 16%	10 6%	14 9%	12 12%	27 14%	39 15%	36 13%	19 11%	8 13%	29 11%	78 8%
Widowed	78 4%	20 2%	59 6%	- -	1 *	2 1%	3 1%	18 6%	54 11%	10 2%	29 5%	12 3%	27 5%	10 6%	6 7%	13 6%	7 4%	2 1%	5 3%	5 5%	6 3%	10 4%	7 2%	4 2%	4 6%	8 3%	12 1%
Separated	20 1%	8 1%	12 1%	- -	- -	3 1%	6 1%	6 2%	5 1%	4 1%	5 1%	5 1%	6 1%	1 *	- -	1 1%	1 1%	1 1%	1 1%	1 1%	2 1%	6 2%	1 *	2 1%	2 3%	3 1%	8 1%
Divorced	162 8%	59 6%	103 10%	- -	- -	12 4%	30 8%	49 16%	70 15%	32 6%	49 8%	18 4%	64 12%	18 10%	7 8%	10 5%	19 12%	7 4%	8 5%	6 6%	20 10%	24 9%	28 10%	13 7%	2 3%	19 7%	58 6%
Prefer not to answer	13 1%	7 1%	7 1%	- -	6 2%	2 *	3 1%	1 *	1 *	4 1%	4 1%	4 1%	1 *	2 1%	- -	2 1%	2 1%	2 1%	1 *	- -	1 1%	2 1%	- -	2 1%	1 2%	2 1%	10 1%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 20
Marital Status
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Single	590 28%	327 24%	175 23%	152 25%	235 34%	78 29%	58 35%	100 38%	28 80%
NET: Married/ Civil partnership/ co habiting	1213 58%	844 63%	438 58%	406 68%	363 52%	148 55%	83 50%	131 50%	6 17%
Married	912 44%	697 52%	390 52%	307 52%	213 31%	90 33%	55 33%	67 26%	3 8%
Civil Partnership	14 1%	9 1%	2 *	6 1%	4 1%	3 1%	1 1%	* *	1 2%
Co Habiting	287 14%	139 10%	46 6%	93 16%	146 21%	55 20%	27 17%	64 24%	2 6%
NET: Widowed/ separated/ divorced	260 13%	164 12%	128 17%	36 6%	94 14%	42 16%	24 15%	28 11%	1 4%
Widowed	78 4%	66 5%	56 7%	10 2%	12 2%	6 2%	3 2%	3 1%	1 2%
Separated	20 1%	6 *	4 *	2 *	14 2%	5 2%	3 2%	6 2%	- -
Divorced	162 8%	93 7%	69 9%	25 4%	68 10%	32 12%	18 11%	18 7%	1 2%
Prefer not to answer	13 1%	10 1%	8 1%	2 *	4 1%	2 1%	* *	2 1%	- -

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 21
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Glasgow	86	42	43	11	12	14	22	10	17	17	32	14	24	86	-	-	-	-	-	-	-	-	-	-	-	14	38
	4%	4%	4%	5%	3%	4%	6%	3%	3%	3%	6%	3%	5%	48%	-	-	-	-	-	-	-	-	-	-	-	6%	4%
Edinburgh	75	36	39	10	11	9	11	12	23	21	22	15	18	75	-	-	-	-	-	-	-	-	-	-	-	11	28
	4%	4%	4%	4%	3%	3%	3%	4%	5%	4%	4%	3%	3%	42%	-	-	-	-	-	-	-	-	-	-	-	4%	3%
Newcastle	93	43	50	11	12	20	16	13	22	26	25	14	28	-	81	12	-	-	-	-	-	-	-	-	-	14	35
	4%	4%	5%	5%	3%	6%	4%	4%	5%	5%	4%	3%	6%	-	96%	5%	-	-	-	-	-	-	-	-	-	5%	4%
Leeds	87	38	49	6	18	17	15	9	22	21	21	21	24	-	2	-	85	-	-	-	-	-	-	-	-	14	40
	4%	4%	5%	3%	5%	5%	4%	3%	5%	4%	4%	5%	5%	-	2%	-	50%	-	-	-	-	-	-	-	-	5%	4%
Hull	26	13	13	1	2	3	4	6	9	5	3	6	13	-	-	-	26	-	-	-	-	-	-	-	-	1	8
	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	1%	1%	3%	-	-	-	15%	-	-	-	-	-	-	-	-	*	1%
Sheffield	64	34	31	7	17	9	15	8	9	12	25	16	12	-	-	-	50	-	14	-	-	-	-	-	-	10	31
	3%	3%	3%	3%	5%	3%	4%	3%	2%	2%	4%	4%	2%	-	-	-	30%	-	9%	-	-	-	-	-	-	4%	3%
Manchester	154	67	87	11	32	30	29	12	39	42	51	28	33	-	-	135	*	16	1	1	-	-	-	-	-	24	60
	7%	7%	8%	5%	9%	9%	8%	4%	8%	8%	9%	7%	6%	-	-	58%	*	9%	*	1%	-	-	-	-	-	9%	6%
Liverpool	82	45	37	9	15	11	16	13	18	16	25	27	14	-	-	67	-	1	-	14	-	-	-	-	-	11	42
	4%	4%	3%	4%	4%	3%	4%	4%	4%	3%	4%	6%	3%	-	-	29%	-	1%	-	14%	-	-	-	-	-	4%	4%
Nottingham	83	43	40	16	14	7	15	11	21	22	19	27	14	-	-	-	3	4	73	-	1	-	2	-	-	11	41
	4%	4%	4%	7%	4%	2%	4%	4%	4%	4%	3%	6%	3%	-	-	-	2%	2%	48%	-	*	-	1%	-	-	4%	4%
Birmingham	160	79	80	20	35	21	23	31	30	40	33	47	40	-	-	-	-	145	10	1	2	-	-	1	-	23	80
	8%	8%	8%	8%	10%	6%	6%	10%	6%	7%	6%	11%	8%	-	-	-	-	80%	7%	1%	1%	-	-	1%	-	9%	8%
Norwich	94	43	51	7	14	16	17	17	23	22	23	21	28	-	-	-	-	-	-	-	93	-	1	-	-	11	39
	5%	4%	5%	3%	4%	5%	5%	6%	5%	4%	4%	5%	5%	-	-	-	-	-	-	-	48%	-	*	-	-	4%	4%
Milton Keynes	72	32	40	7	7	13	11	12	22	15	19	13	24	-	-	-	-	-	31	-	28	-	13	-	-	6	29
	3%	3%	4%	3%	2%	4%	3%	4%	5%	3%	3%	3%	5%	-	-	-	-	-	21%	-	14%	-	5%	-	-	2%	3%
Brighton	54	21	34	5	10	5	11	11	13	23	11	9	12	-	-	-	-	-	-	-	-	-	54	-	-	3	23
	3%	2%	3%	2%	3%	1%	3%	3%	3%	4%	2%	2%	2%	-	-	-	-	-	-	-	-	-	19%	-	-	1%	2%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 21
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Oxford	27 1%	14 1%	13 1%	3 1%	4 1%	2 1%	5 1%	3 1%	9 2%	11 2%	3 1%	2 1%	11 2%	-	-	-	-	3 2%	3 2%	-	-	-	17 6%	3 2%	-	-	13 1%
London	451 22%	222 22%	229 22%	57 24%	91 25%	79 24%	71 19%	56 18%	97 20%	143 26%	133 23%	84 20%	91 18%	-	-	-	-	-	2 1%	-	51 27%	268 100%	126 45%	4 2%	-	52 21%	224 24%
Southampton	81 4%	43 4%	37 4%	9 4%	14 4%	16 5%	13 3%	7 2%	21 4%	32 6%	20 3%	12 3%	16 3%	-	-	-	-	-	-	-	-	-	56 20%	24 14%	-	13 5%	40 4%
Bristol	81 4%	43 4%	38 4%	19 8%	9 2%	19 6%	10 3%	4 1%	21 4%	24 4%	24 4%	10 2%	23 4%	-	-	-	-	2 1%	-	2 2%	-	-	1 *	76 43%	-	11 4%	37 4%
Plymouth	51 2%	25 2%	27 3%	2 1%	6 2%	7 2%	12 3%	11 4%	15 3%	10 2%	18 3%	11 2%	13 2%	-	-	-	-	-	-	-	-	-	-	51 29%	-	5 2%	21 2%
Cardiff	71 3%	46 5%	25 2%	4 2%	9 2%	15 4%	11 3%	16 5%	18 4%	11 2%	22 4%	14 3%	24 5%	-	-	-	-	-	-	70 70%	-	-	-	*	-	6 2%	32 3%
Belfast	62 3%	30 3%	33 3%	5 2%	10 3%	11 3%	15 4%	17 6%	4 1%	20 4%	18 3%	9 2%	16 3%	-	-	-	-	-	-	-	-	-	-	-	62 100%	4 2%	36 4%
None of these	122 6%	55 5%	67 6%	12 5%	17 5%	10 3%	29 8%	26 9%	27 6%	23 4%	32 6%	29 7%	38 7%	17 9%	2 2%	18 8%	4 2%	9 5%	17 11%	11 11%	19 10%	-	8 3%	17 10%	-	9 3%	48 5%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 21
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
Glasgow	86 4%	46 3%	25 3%	20 3%	39 6%	20 7%	9 5%	10 4%	1 4%
Edinburgh	75 4%	49 4%	23 3%	26 4%	25 4%	13 5%	7 4%	4 2%	1 3%
Newcastle	93 4%	55 4%	27 4%	28 5%	37 5%	18 7%	6 4%	12 5%	1 4%
Leeds	87 4%	63 5%	34 5%	29 5%	23 3%	9 3%	4 3%	10 4%	1 2%
Hull	26 1%	18 1%	13 2%	5 1%	8 1%	2 1%	1 1%	5 2%	- -
Sheffield	64 3%	46 3%	23 3%	23 4%	16 2%	9 3%	2 1%	5 2%	2 6%
Manchester	154 7%	96 7%	58 8%	39 6%	55 8%	24 9%	13 8%	18 7%	3 8%
Liverpool	82 4%	61 5%	32 4%	29 5%	21 3%	2 1%	9 5%	10 4%	- -
Nottingham	83 4%	60 4%	31 4%	29 5%	21 3%	8 3%	2 1%	11 4%	2 6%
Birmingham	160 8%	107 8%	58 8%	49 8%	50 7%	16 6%	15 9%	19 7%	3 7%
Norwich	94 5%	63 5%	35 5%	28 5%	30 4%	13 5%	7 4%	10 4%	1 3%
Milton Keynes	72 3%	48 4%	26 3%	23 4%	24 3%	11 4%	4 3%	8 3%	- -
Brighton	54 3%	35 3%	22 3%	12 2%	20 3%	6 2%	8 5%	5 2%	- -
Oxford	27 1%	20 1%	12 2%	7 1%	7 1%	1 *	1 1%	4 2%	- -

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 21
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Weighted base	2077	1346	750	596	696	270	166	260	35
London	451 22%	266 20%	151 20%	115 19%	174 25%	73 27%	38 23%	63 24%	11 32%
Southampton	81 4%	58 4%	29 4%	29 5%	20 3%	2 1%	6 3%	12 5%	3 9%
Bristol	81 4%	46 3%	22 3%	23 4%	34 5%	10 4%	7 4%	17 6%	2 5%
Plymouth	51 2%	32 2%	21 3%	10 2%	19 3%	6 2%	7 4%	6 2%	- -
Cardiff	71 3%	49 4%	34 4%	15 3%	21 3%	7 3%	7 4%	7 3%	1 2%
Belfast	62 3%	47 4%	14 2%	33 6%	13 2%	2 1%	4 2%	8 3%	2 5%
None of these	122 6%	81 6%	58 8%	23 4%	40 6%	19 7%	7 4%	14 5%	1 4%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 22
What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-vate	
	Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945	
Up to £7,000	(3.5)	91 4%	35 3%	56 5%	21 9%	9 2%	16 5%	15 4%	22 7%	8 2%	4 1%	15 3%	6 1%	66 13%	8 5%	5 6%	10 4%	7 4%	8 5%	7 9%	9 4%	7 3%	11 4%	7 4%	3 5%	3 1%	25 3%	
£7,001 to £14,000	(10.5)	287 14%	131 13%	156 15%	20 9%	29 8%	40 12%	42 11%	61 20%	95 20%	15 3%	67 12%	49 11%	156 30%	29 16%	15 17%	29 13%	29 17%	23 13%	18 18%	28 15%	30 11%	33 12%	26 15%	9 15%	15 6%	84 9%	
£14,001 to £21,000	(17.5)	375 18%	174 17%	201 19%	17 7%	40 11%	53 16%	49 13%	76 25%	141 29%	54 10%	107 19%	83 19%	131 25%	31 18%	16 19%	44 19%	31 18%	45 25%	26 17%	24 24%	51 26%	34 13%	42 15%	25 14%	5 7%	42 17%	113 12%
£21,001 to £28,000	(24.5)	350 17%	204 20%	146 14%	31 13%	41 11%	71 21%	60 16%	45 15%	102 21%	82 15%	118 20%	98 23%	52 10%	43 24%	12 14%	34 15%	26 16%	34 19%	26 17%	23 23%	26 14%	42 16%	44 16%	33 19%	6 10%	40 16%	162 17%
£28,001 to £34,000	(31)	278 13%	144 14%	133 13%	18 8%	45 12%	53 16%	64 17%	46 15%	53 11%	74 13%	85 15%	67 16%	51 10%	23 13%	12 15%	36 16%	24 14%	20 11%	20 13%	14 13%	31 16%	21 8%	38 13%	28 16%	11 18%	34 14%	155 16%
£34,001 to £41,000	(37.5)	156 8%	90 9%	66 6%	13 5%	27 8%	27 8%	29 8%	29 10%	32 7%	63 11%	40 7%	34 8%	18 3%	14 8%	7 8%	17 7%	9 5%	10 5%	9 6%	6 6%	14 7%	16 6%	25 9%	21 12%	8 12%	21 8%	95 10%
£41,001 to £48,000	(44.5)	86 4%	40 4%	46 4%	14 6%	24 7%	19 6%	18 5%	6 2%	4 1%	33 6%	31 5%	18 4%	4 1%	8 5%	4 5%	9 4%	7 4%	1 1%	6 4%	3 3%	3 2%	21 8%	13 5%	8 5%	2 4%	19 8%	55 6%
£48,001 to £55,000	(51.5)	83 4%	38 4%	45 4%	14 6%	33 9%	10 3%	20 5%	3 1%	4 1%	37 7%	22 4%	23 5%	1 *	6 3%	1 1%	15 6%	6 4%	10 5%	4 3%	- 5%	9 3%	7 3%	12 4%	6 4%	6 10%	23 9%	51 5%
£55,001 to £62,000	(58.5)	46 2%	21 2%	25 2%	6 3%	20 5%	10 3%	10 3%	- *	1 *	29 5%	14 2%	3 1%	- -	1 1%	1 1%	4 2%	5 3%	2 1%	5 3%	- -	5 3%	19 7%	3 1%	- -	1 2%	13 5%	31 3%
£62,001 to £69,000	(65.5)	39 2%	22 2%	17 2%	15 6%	13 4%	6 2%	6 2%	- -	- -	25 4%	8 1%	4 1%	2 *	3 2%	- -	7 3%	3 2%	- -	- -	1 *	9 3%	9 3%	3 2%	4 6%	7 3%	26 3%	
£69,001 to £76,000	(72.5)	39 2%	16 2%	23 2%	7 3%	20 5%	2 1%	9 2%	2 1%	- -	31 6%	5 1%	2 1%	1 *	1 1%	1 1%	3 1%	5 3%	3 2%	3 2%	- -	2 1%	13 5%	9 3%	- -	- -	8 3%	26 3%
£76,001 to £83,000	(79.5)	28 1%	16 2%	12 1%	5 2%	10 3%	9 3%	4 1%	- -	- -	19 3%	2 *	8 2%	- -	- -	1 1%	7 3%	3 2%	2 1%	3 2%	- -	- -	4 1%	8 3%	- -	- -	6 3%	20 2%
£83,001 or more	(86)	57 3%	24 2%	33 3%	16 7%	19 5%	6 2%	17 5%	- -	- -	43 8%	11 2%	2 1%	1 *	2 1%	3 4%	3 1%	2 1%	8 5%	3 2%	- -	3 2%	16 6%	9 3%	4 2%	2 3%	9 4%	37 4%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 22

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Private
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
Prefer not to answer	162	58	105	36	29	14	29	16	39	47	54	30	31	9	8	13	11	16	19	4	11	27	25	16	4	11	66
	8%	6%	10%	15%	8%	4%	8%	5%	8%	9%	9%	7%	6%	5%	9%	6%	6%	9%	13%	4%	6%	10%	9%	9%	7%	4%	7%
Average income (£000's)	29.37	29.62	29.13	37.08	39.71	29.48	32.34	21.46	21.02	43.15	28.52	27.98	16.96	25.75	26.57	30.27	28.85	27.78	28.94	20.74	26.32	36.58	32.59	27.48	32.49	36.68	34.70

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 22
What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

	Tenure									
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free	
Unweighted base	2077	1219	670	549	814	203	254	357	44	
Weighted base	2077	1346	750	596	696	270	166	260	35	
Up to £7,000	(3.5) 4%	91 4%	30 2%	21 3%	9 1%	60 9%	20 7%	21 13%	19 7%	2 5%
£7,001 to £14,000	(10.5) 14%	287 14%	141 11%	108 14%	33 6%	142 20%	69 25%	45 27%	29 11%	3 8%
£14,001 to £21,000	(17.5) 18%	375 18%	223 17%	171 23%	51 9%	150 22%	72 27%	33 20%	45 17%	2 6%
£21,001 to £28,000	(24.5) 17%	350 17%	234 17%	151 20%	83 14%	108 15%	47 17%	19 11%	42 16%	8 23%
£28,001 to £34,000	(31) 13%	278 13%	190 14%	91 12%	99 17%	84 12%	27 10%	22 13%	34 13%	5 13%
£34,001 to £41,000	(37.5) 8%	156 8%	130 10%	60 8%	71 12%	25 4%	5 2%	8 5%	12 4%	* 1%
£41,001 to £48,000	(44.5) 4%	86 4%	58 4%	18 2%	40 7%	26 4%	8 3%	1 1%	18 7%	1 4%
£48,001 to £55,000	(51.5) 4%	83 4%	65 5%	12 2%	53 9%	15 2%	3 1%	3 2%	9 3%	3 8%
£55,001 to £62,000	(58.5) 2%	46 2%	33 2%	10 1%	23 4%	13 2%	4 2%	1 1%	7 3%	- -
£62,001 to £69,000	(65.5) 2%	39 2%	31 2%	6 1%	25 4%	7 1%	- -	1 *	7 3%	1 3%
£69,001 to £76,000	(72.5) 2%	39 2%	34 3%	13 2%	22 4%	4 1%	- -	1 *	4 1%	- -
£76,001 to £83,000	(79.5) 1%	28 1%	24 2%	9 1%	15 2%	3 *	- -	- -	3 1%	1 4%
£83,001 or more	(86) 3%	57 3%	47 4%	12 2%	35 6%	6 1%	- -	- -	6 2%	4 10%
Prefer not to answer	162 8%	105 8%	68 9%	37 6%	52 7%	16 6%	9 6%	27 10%	5 15%	
Average income (£000's)	29.37	32.53	26.45	39.93	22.95	19.58	19.13	29.18	37.00	

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 23

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	North-ern Ire-land	Public	Pri-ate
Unweighted base	2077	1025	1052	264	368	289	428	291	437	529	611	391	546	205	78	213	178	144	149	114	227	275	277	164	53	239	896
Weighted base	2077	1014	1063	233	357	334	370	305	478	556	579	427	515	177	85	232	169	181	151	101	193	268	280	177	62	251	945
NET: Yes	452 22%	226 22%	226 21%	46 20%	45 13%	63 19%	88 24%	82 27%	130 27%	73 13%	97 17%	87 20%	194 38%	48 27%	19 23%	55 24%	29 17%	34 19%	38 25%	23 22%	52 27%	47 17%	55 20%	43 24%	10 17%	37 15%	103 11%
Yes - physical condition	250 12%	123 12%	126 12%	10 4%	16 4%	23 7%	44 12%	59 19%	98 21%	30 5%	48 8%	53 12%	118 23%	29 16%	14 17%	24 10%	19 11%	19 11%	21 14%	16 16%	29 15%	20 7%	31 11%	24 13%	3 4%	12 5%	47 5%
Yes - mental condition	185 9%	86 8%	99 9%	34 15%	30 8%	42 13%	50 14%	18 6%	11 2%	29 5%	40 7%	27 6%	89 17%	19 11%	9 11%	23 10%	10 6%	18 10%	17 11%	6 6%	18 9%	17 7%	26 9%	17 9%	5 8%	17 7%	53 6%
Yes - disability	153 7%	90 9%	63 6%	5 2%	6 2%	18 5%	34 9%	41 13%	49 10%	22 4%	28 5%	26 6%	76 15%	17 10%	7 8%	27 12%	5 3%	8 5%	16 10%	12 12%	16 8%	11 4%	17 6%	14 8%	3 5%	10 4%	21 2%
Yes - other	30 1%	22 2%	8 1%	5 2%	* 2%	5 2%	7 2%	3 1%	10 2%	5 1%	8 1%	5 1%	12 2%	4 2%	- -	1 1%	1 1%	2 1%	5 3%	2 2%	8 4%	3 1%	1 1%	2 1%	- -	4 2%	4 *
No	1582 76%	766 76%	816 77%	181 78%	305 85%	266 79%	270 73%	217 71%	343 72%	476 86%	475 82%	330 77%	301 59%	129 73%	64 75%	172 74%	137 81%	141 78%	110 73%	75 75%	135 70%	213 80%	222 79%	132 74%	51 82%	212 84%	820 87%
Prefer not to say	43 2%	21 2%	22 2%	6 3%	7 2%	6 2%	12 3%	6 2%	5 1%	7 1%	6 1%	10 2%	19 4%	1 *	2 2%	5 2%	4 2%	6 3%	3 2%	3 3%	6 3%	8 3%	3 1%	3 2%	1 1%	2 1%	22 2%

Energy Bills Survey

ONLINE Fieldwork: 16th-17th August 2017

Absolutes/col percents

Table 23

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Tenure								
	Total	NET: Homeowners	Owned outright - without mortgage	Owned with a mortgage or loan	NET: Renters	Rented from the council	Rented from a housing association	Rented from someone else	Rent free
Unweighted base	2077	1219	670	549	814	203	254	357	44
Weighted base	2077	1346	750	596	696	270	166	260	35
NET: Yes	452 22%	246 18%	164 22%	82 14%	198 28%	91 34%	53 32%	54 21%	9 25%
Yes - physical condition	250 12%	132 10%	97 13%	35 6%	115 17%	61 23%	31 19%	23 9%	2 7%
Yes - mental condition	185 9%	80 6%	39 5%	41 7%	101 14%	40 15%	31 18%	30 12%	4 12%
Yes - disability	153 7%	85 6%	66 9%	19 3%	66 9%	31 12%	22 13%	12 5%	2 5%
Yes - other	30 1%	19 1%	11 1%	8 1%	11 2%	5 2%	4 2%	2 1%	1 3%
No	1582 76%	1081 80%	577 77%	504 85%	475 68%	171 63%	105 63%	199 77%	25 72%
Prefer not to say	43 2%	19 1%	9 1%	10 2%	23 3%	8 3%	8 5%	8 3%	1 2%