

Money and Mental Health Survey
ONLINE Fieldwork: 11th-13th May 2018

Absolutes/col percents

Table 1
Q.1 Have you ever experienced a mental health problem?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Yes, in the last 24 months	354 17%	354 55%	354 100%	-	-	-	292 23%	231 28%	61 13%	55 8%	7 6%
Yes, longer ago	295 14%	295 45%	-	295 100%	-	-	258 20%	153 19%	105 22%	33 5%	4 3%
No, I have never experienced a mental health problem	1287 62%	-	-	-	1287 100%	-	683 53%	387 48%	296 61%	551 83%	53 45%
Would prefer not to say	64 3%	-	-	-	-	64 45%	27 2%	18 2%	9 2%	4 1%	33 28%
Don't know	79 4%	-	-	-	-	79 55%	36 3%	25 3%	11 2%	23 3%	20 17%
NET: Ever experienced	649 31%	649 100%	354 100%	295 100%	-	-	550 42%	384 47%	165 34%	88 13%	11 9%

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Table 2
Q.2 Have you ever experienced a physical health problem?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Yes, in the last 24 months	814 39%	384 59%	231 65%	153 52%	387 30%	43 30%	814 63%	814 100%	-	-	-
Yes, longer ago	481 23%	165 26%	61 17%	105 36%	296 23%	20 14%	481 37%	-	481 100%	-	-
No, I have never experienced a physical health problem	666 32%	88 14%	55 16%	33 11%	551 43%	27 19%	-	-	-	666 100%	-
Would prefer not to say	51 2%	6 1%	4 1%	2 1%	8 1%	37 26%	-	-	-	-	51 44%
Don't know	66 3%	5 1%	3 1%	2 1%	45 4%	16 11%	-	-	-	-	66 56%
NET: Ever experienced	1295 62%	550 85%	292 83%	258 87%	683 53%	63 44%	1295 100%	814 100%	481 100%	-	-

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Table 3

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Summary**Base: All respondents**

	Felt moments of sudden terror, fear, or fright	Felt anxious, worried, or nervous	Had thoughts of being injured, overcome with fear, or other bad things happening	Felt a racing heart, sweaty, trouble breathing, faint, or shaky	Felt tense muscles, felt on edge or restless, or had trouble relaxing	Avoided dealing with essential service providers	Moved away from dealing with essential services providers or left abruptly	Spent a lot of time preparing for, or procrastinating about (i.e., putting off) dealing with essential services providers	Distracted myself to avoid thinking about dealing with essential service providers	Needed help to cope with dealing with essential services providers (e.g., alcohol or medications, superstitious objects, other people)
Unweighted base	2078	2078	2078	2078	2078	2078	2078	2078	2078	2078
Weighted base	2078	2078	2078	2078	2078	2078	2078	2078	2078	2078
Never	1262 61%	701 34%	1310 63%	1122 54%	886 43%	1050 51%	1279 62%	870 42%	1069 51%	1513 73%
NET: Ever	710 34%	1288 62%	637 31%	855 41%	1086 52%	894 43%	592 28%	1077 52%	868 42%	447 22%
Occasionally	472 23%	825 40%	410 20%	563 27%	715 34%	570 27%	386 19%	664 32%	571 27%	271 13%
Half of the time	100 5%	206 10%	107 5%	138 7%	180 9%	163 8%	122 6%	195 9%	145 7%	86 4%
Most of the time	100 5%	169 8%	73 4%	103 5%	132 6%	117 6%	55 3%	153 7%	107 5%	55 3%
All of the time	37 2%	88 4%	47 2%	51 2%	59 3%	44 2%	29 1%	65 3%	44 2%	35 2%
Don't know	106 5%	89 4%	131 6%	101 5%	106 5%	135 6%	208 10%	131 6%	142 7%	118 6%

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Table 4

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Felt moments of sudden terror, fear, or fright

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1262 61%	265 41%	106 30%	158 54%	935 73%	62 44%	767 59%	472 58%	295 61%	441 66%	54 46%
NET: Ever	710 34%	363 56%	233 66%	130 44%	295 23%	52 36%	482 37%	318 39%	164 34%	191 29%	37 32%
Occasionally	472 23%	208 32%	111 31%	97 33%	225 18%	39 27%	322 25%	211 26%	111 23%	125 19%	25 22%
Half of the time	100 5%	55 8%	35 10%	20 7%	36 3%	10 7%	64 5%	41 5%	24 5%	31 5%	4 4%
Most of the time	100 5%	70 11%	58 16%	12 4%	28 2%	3 2%	67 5%	45 6%	23 5%	28 4%	5 4%
All of the time	37 2%	31 5%	29 8%	1 *	7 1%	- -	28 2%	21 3%	7 1%	7 1%	3 2%
Don't know	106 5%	21 3%	14 4%	6 2%	57 4%	29 20%	46 4%	24 3%	22 5%	34 5%	26 22%

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Table 5

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Felt anxious, worried, or nervous

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	701 34%	100 15%	36 10%	65 22%	575 45%	25 18%	403 31%	237 29%	166 34%	271 41%	27 23%
NET: Ever	1288 62%	537 83%	310 88%	226 77%	658 51%	94 66%	864 67%	560 69%	304 63%	360 54%	65 56%
Occasionally	825 40%	263 41%	117 33%	147 50%	504 39%	58 40%	560 43%	345 42%	216 45%	228 34%	37 32%
Half of the time	206 10%	99 15%	50 14%	49 16%	85 7%	22 15%	130 10%	85 10%	45 9%	63 9%	12 11%
Most of the time	169 8%	107 16%	80 23%	26 9%	51 4%	11 8%	110 9%	83 10%	27 6%	47 7%	11 10%
All of the time	88 4%	68 11%	63 18%	5 2%	17 1%	3 2%	62 5%	47 6%	16 3%	22 3%	4 3%
Don't know	89 4%	11 2%	8 2%	4 1%	54 4%	24 17%	28 2%	16 2%	12 2%	36 5%	25 21%

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Table 6

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Had thoughts of being injured, overcome with fear, or other bad things happening

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1310 63%	297 46%	130 37%	167 57%	944 73%	69 48%	806 62%	493 61%	313 65%	447 67%	57 49%
NET: Ever	637 31%	319 49%	209 59%	110 37%	269 21%	49 34%	425 33%	280 34%	145 30%	178 27%	34 29%
Occasionally	410 20%	176 27%	100 28%	76 26%	201 16%	33 23%	277 21%	176 22%	100 21%	112 17%	21 18%
Half of the time	107 5%	60 9%	35 10%	24 8%	35 3%	12 9%	70 5%	48 6%	22 4%	27 4%	10 8%
Most of the time	73 4%	48 7%	42 12%	6 2%	22 2%	3 2%	45 3%	31 4%	15 3%	25 4%	2 2%
All of the time	47 2%	35 5%	32 9%	3 1%	11 1%	1 *	33 3%	25 3%	9 2%	13 2%	1 1%
Don't know	131 6%	33 5%	15 4%	17 6%	74 6%	25 17%	64 5%	41 5%	24 5%	42 6%	25 22%

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Table 7

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Felt a racing heart, sweaty, trouble breathing, faint, or shaky

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1122 54%	233 36%	93 26%	140 47%	838 65%	52 36%	670 52%	387 48%	283 59%	418 63%	34 29%
NET: Ever	855 41%	401 62%	250 71%	151 51%	389 30%	65 46%	589 45%	405 50%	184 38%	212 32%	54 46%
Occasionally	563 27%	217 34%	115 32%	103 35%	296 23%	50 35%	392 30%	267 33%	124 26%	131 20%	41 35%
Half of the time	138 7%	79 12%	50 14%	29 10%	49 4%	9 6%	98 8%	66 8%	32 7%	37 6%	3 3%
Most of the time	103 5%	65 10%	50 14%	15 5%	33 3%	5 3%	66 5%	47 6%	19 4%	30 4%	7 6%
All of the time	51 2%	38 6%	34 10%	4 1%	11 1%	2 1%	33 3%	25 3%	8 2%	14 2%	4 3%
Don't know	101 5%	15 2%	11 3%	4 1%	60 5%	25 18%	36 3%	22 3%	14 3%	36 5%	29 25%

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Table 8

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Felt tense muscles, felt on edge or restless, or had trouble relaxing

Base: All respondents

	Experienced Mental Health problem					DK/Prefer not to say	Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never		Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	886 43%	149 23%	59 17%	90 31%	700 54%	37 26%	507 39%	295 36%	212 44%	342 51%	38 32%
NET: Ever	1086 52%	483 74%	283 80%	200 68%	523 41%	80 56%	756 58%	499 61%	256 53%	279 42%	51 44%
Occasionally	715 34%	261 40%	118 33%	144 49%	403 31%	51 36%	500 39%	318 39%	183 38%	182 27%	33 29%
Half of the time	180 9%	83 13%	52 15%	31 11%	76 6%	21 15%	120 9%	83 10%	38 8%	48 7%	12 10%
Most of the time	132 6%	94 14%	73 21%	21 7%	30 2%	7 5%	96 7%	70 9%	26 5%	31 5%	5 4%
All of the time	59 3%	44 7%	40 11%	4 1%	14 1%	1 *	39 3%	28 3%	11 2%	18 3%	2 1%
Don't know	106 5%	17 3%	12 3%	5 2%	63 5%	26 18%	33 3%	20 2%	13 3%	46 7%	28 24%

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Table 9

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Avoided dealing with essential service providers

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1050 51%	228 35%	86 24%	143 48%	778 60%	43 30%	629 49%	387 48%	242 50%	371 56%	49 42%
NET: Ever	894 43%	395 61%	252 71%	144 49%	427 33%	72 50%	606 47%	386 47%	220 46%	246 37%	42 36%
Occasionally	570 27%	220 34%	121 34%	98 33%	302 23%	48 33%	401 31%	249 31%	152 32%	148 22%	20 17%
Half of the time	163 8%	78 12%	56 16%	21 7%	74 6%	11 8%	99 8%	62 8%	38 8%	50 8%	13 11%
Most of the time	117 6%	64 10%	45 13%	20 7%	43 3%	9 6%	76 6%	52 6%	24 5%	35 5%	6 5%
All of the time	44 2%	34 5%	29 8%	4 1%	7 1%	4 3%	29 2%	23 3%	7 1%	13 2%	2 2%
Don't know	135 6%	25 4%	16 5%	9 3%	82 6%	28 20%	60 5%	42 5%	19 4%	49 7%	25 22%

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Table 10

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Moved away from dealing with essential services providers or left abruptly

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1279 62%	321 49%	150 42%	171 58%	902 70%	56 39%	804 62%	488 60%	315 66%	422 63%	53 46%
NET: Ever	592 28%	268 41%	172 49%	96 32%	272 21%	52 36%	376 29%	244 30%	132 27%	186 28%	30 26%
Occasionally	386 19%	168 26%	98 28%	69 24%	175 14%	43 30%	261 20%	163 20%	99 20%	107 16%	17 15%
Half of the time	122 6%	52 8%	31 9%	21 7%	66 5%	4 3%	66 5%	47 6%	19 4%	49 7%	7 6%
Most of the time	55 3%	29 4%	25 7%	4 1%	23 2%	4 3%	32 2%	22 3%	10 2%	18 3%	5 4%
All of the time	29 1%	20 3%	18 5%	1 *	9 1%	* *	17 1%	12 1%	4 1%	11 2%	1 1%
Don't know	208 10%	60 9%	32 9%	28 9%	112 9%	35 25%	115 9%	81 10%	34 7%	59 9%	33 28%

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Table 11

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Spent a lot of time preparing for, or procrastinating about (i.e., putting off) dealing with essential services providers

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	870 42%	172 26%	74 21%	97 33%	665 52%	33 23%	514 40%	312 38%	202 42%	323 48%	33 29%
NET: Ever	1077 52%	451 70%	262 74%	189 64%	549 43%	77 54%	721 56%	463 57%	259 54%	298 45%	57 49%
Occasionally	664 32%	229 35%	107 30%	122 41%	387 30%	48 34%	440 34%	273 34%	167 35%	190 28%	34 29%
Half of the time	195 9%	79 12%	44 12%	35 12%	101 8%	16 11%	126 10%	77 9%	49 10%	56 8%	13 11%
Most of the time	153 7%	91 14%	67 19%	24 8%	52 4%	10 7%	108 8%	76 9%	33 7%	36 5%	8 7%
All of the time	65 3%	52 8%	44 12%	8 3%	9 1%	4 3%	48 4%	38 5%	10 2%	16 2%	1 1%
Don't know	131 6%	26 4%	18 5%	8 3%	72 6%	32 23%	60 5%	39 5%	20 4%	45 7%	26 22%

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Table 12

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Distracted myself to avoid thinking about dealing with essential service providers

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1069 51%	230 36%	95 27%	135 46%	790 61%	48 34%	634 49%	391 48%	243 50%	390 59%	44 38%
NET: Ever	868 42%	382 59%	238 67%	144 49%	414 32%	72 50%	592 46%	381 47%	210 44%	228 34%	48 41%
Occasionally	571 27%	225 35%	120 34%	105 36%	300 23%	47 33%	403 31%	258 32%	145 30%	139 21%	30 26%
Half of the time	145 7%	62 10%	39 11%	23 8%	76 6%	7 5%	87 7%	48 6%	39 8%	52 8%	7 6%
Most of the time	107 5%	60 9%	49 14%	11 4%	30 2%	16 11%	69 5%	50 6%	19 4%	27 4%	11 10%
All of the time	44 2%	35 5%	30 9%	5 2%	8 1%	1 1%	33 3%	26 3%	7 2%	10 2%	* *
Don't know	142 7%	36 6%	21 6%	15 5%	82 6%	23 16%	69 5%	41 5%	28 6%	48 7%	24 21%

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Table 13

Q.3 For each of the statements below, please indicate how often (if at all) you feel this way when dealing with essential service providers.

Needed help to cope with dealing with essential services providers (e.g., alcohol or medications, superstitious objects, other people)

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Never	1513 73%	375 58%	171 48%	204 69%	1061 82%	77 54%	938 72%	576 71%	362 75%	512 77%	63 54%
NET: Ever	447 22%	243 37%	164 46%	79 27%	162 13%	43 30%	303 23%	204 25%	99 21%	116 17%	28 24%
Occasionally	271 13%	139 21%	79 22%	60 20%	101 8%	30 21%	190 15%	129 16%	61 13%	62 9%	19 16%
Half of the time	86 4%	49 8%	38 11%	11 4%	29 2%	8 6%	58 4%	40 5%	18 4%	23 3%	5 5%
Most of the time	55 3%	31 5%	24 7%	7 2%	23 2%	1 1%	32 2%	19 2%	13 3%	19 3%	4 3%
All of the time	35 2%	24 4%	22 6%	1 1%	9 1%	3 2%	22 2%	15 2%	7 2%	13 2%	- -
Don't know	118 6%	31 5%	19 5%	12 4%	64 5%	24 17%	55 4%	34 4%	21 4%	38 6%	26 22%

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Table 14

Q.4 These days there are a number of ways that essential service companies get in touch with us, and that we can contact them. Which, if any, of the following forms of communication do you particularly struggle to engage with or find distressing?

Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Any of these	1160 56%	467 72%	280 79%	188 64%	612 48%	81 57%	738 57%	487 60%	252 52%	361 54%	61 52%
Telephone calls	783 38%	336 52%	206 58%	130 44%	391 30%	55 39%	502 39%	339 42%	163 34%	238 36%	42 36%
In-person (e.g. in a branch or someone coming to read a meter)	430 21%	233 36%	162 46%	71 24%	158 12%	39 27%	289 22%	208 26%	81 17%	116 17%	25 22%
Mobile apps	237 11%	75 12%	46 13%	30 10%	147 11%	14 10%	153 12%	95 12%	59 12%	78 12%	6 5%
Letters	229 11%	104 16%	67 19%	37 13%	105 8%	20 14%	139 11%	98 12%	42 9%	76 11%	14 12%
Websites	225 11%	63 10%	31 9%	32 11%	144 11%	18 13%	126 10%	79 10%	47 10%	92 14%	8 7%
Text messages	223 11%	66 10%	43 12%	23 8%	141 11%	17 12%	121 9%	77 9%	44 9%	94 14%	8 7%
None of the above	813 39%	156 24%	60 17%	96 32%	616 48%	42 29%	506 39%	292 36%	214 44%	270 41%	38 32%
Don't know	105 5%	25 4%	14 4%	11 4%	59 5%	20 14%	51 4%	35 4%	16 3%	36 5%	18 16%

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Table 15

Q.5 We'd like you to think about a range of interactions between you and your essential service providers. How easy do you find it to complete these tasks on your own ?

Summary**Base: All respondents**

		Signing up with a provider / opening an account	Managing my account	Dealing with problems	Closing an account / switching between providers
Unweighted base		2078	2078	2078	2078
Weighted base		2078	2078	2078	2078
NET: Easy		1392 67%	1590 77%	946 46%	1091 52%
Very easy	(+2)	624 30%	799 38%	403 19%	528 25%
Easy	(+1)	768 37%	791 38%	543 26%	562 27%
Neither easy nor difficult	(0)	426 21%	324 16%	642 31%	445 21%
Difficult	(-1)	141 7%	89 4%	308 15%	255 12%
Very difficult	(-2)	35 2%	20 1%	98 5%	87 4%
NET: Difficult		176 8%	109 5%	406 20%	342 16%
I have never done this		40 2%	27 1%	39 2%	140 7%
Don't know		45 2%	27 1%	45 2%	60 3%

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Table 16

Q.5 We'd like you to think about a range of interactions between you and your essential service providers. How easy do you find it to complete these tasks on your own ?

Signing up with a provider / opening an account

Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Easy	1392 67%	350 54%	166 47%	184 62%	960 75%	81 57%	858 66%	518 64%	340 71%	470 70%	65 55%
Very easy	(+2) 624 30%	128 20%	60 17%	68 23%	475 37%	20 14%	381 29%	232 28%	149 31%	223 33%	20 18%
Easy	(+1) 768 37%	222 34%	106 30%	116 39%	485 38%	61 43%	477 37%	286 35%	191 40%	247 37%	44 38%
Neither easy nor difficult	(0) 426 21%	160 25%	94 27%	66 22%	233 18%	32 23%	262 20%	168 21%	94 20%	134 20%	30 26%
Difficult	(-1) 141 7%	83 13%	57 16%	26 9%	49 4%	8 6%	110 8%	77 9%	33 7%	26 4%	5 5%
Very difficult	(-2) 35 2%	28 4%	22 6%	6 2%	4 *	3 2%	28 2%	22 3%	6 1%	4 1%	3 3%
NET: Difficult	176 8%	111 17%	79 22%	32 11%	53 4%	12 8%	137 11%	99 12%	39 8%	29 4%	9 8%
I have never done this	40 2%	13 2%	5 1%	8 3%	22 2%	5 3%	18 1%	13 2%	5 1%	18 3%	3 3%
Don't know	45 2%	14 2%	9 3%	5 2%	19 1%	13 9%	20 2%	17 2%	3 1%	15 2%	10 8%

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Absolutes/col percents

Table 17

Q.5 We'd like you to think about a range of interactions between you and your essential service providers. How easy do you find it to complete these tasks on your own ?

Managing my account

Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Easy	1590 77%	421 65%	208 59%	213 72%	1077 84%	92 65%	993 77%	611 75%	382 79%	520 78%	78 67%
Very easy	(+2) 799 38%	172 26%	91 26%	81 27%	595 46%	32 23%	486 37%	301 37%	184 38%	283 42%	30 26%
Easy	(+1) 791 38%	249 38%	117 33%	132 45%	483 38%	60 42%	507 39%	310 38%	197 41%	237 36%	48 41%
Neither easy nor difficult	(0) 324 16%	143 22%	88 25%	55 19%	147 11%	34 24%	202 16%	138 17%	64 13%	98 15%	23 20%
Difficult	(-1) 89 4%	57 9%	41 12%	16 5%	30 2%	3 2%	66 5%	42 5%	24 5%	20 3%	3 3%
Very difficult	(-2) 20 1%	13 2%	10 3%	3 1%	6 *	2 1%	13 1%	8 1%	5 1%	5 1%	2 2%
NET: Difficult	109 5%	70 11%	51 14%	18 6%	35 3%	5 3%	79 6%	50 6%	29 6%	25 4%	5 4%
I have never done this	27 1%	9 1%	2 1%	6 2%	16 1%	2 2%	12 1%	7 1%	5 1%	14 2%	1 1%
Don't know	27 1%	7 1%	4 1%	3 1%	11 1%	9 6%	9 1%	8 1%	1 *	9 1%	9 8%

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Absolutes/col percents

Table 18

Q.5 We'd like you to think about a range of interactions between you and your essential service providers. How easy do you find it to complete these tasks on your own ?

Dealing with problems

Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Easy	946 46%	194 30%	79 22%	115 39%	715 56%	37 26%	567 44%	354 44%	213 44%	332 50%	46 39%
Very easy	(+2) 403 19%	58 9%	26 7%	32 11%	335 26%	10 7%	233 18%	151 19%	82 17%	156 23%	14 12%
Easy	(+1) 543 26%	136 21%	53 15%	83 28%	380 29%	27 19%	334 26%	204 25%	131 27%	176 26%	32 28%
Neither easy nor difficult	(0) 642 31%	193 30%	96 27%	97 33%	393 31%	56 39%	393 30%	226 28%	168 35%	209 31%	40 34%
Difficult	(-1) 308 15%	168 26%	107 30%	60 20%	107 8%	33 23%	219 17%	150 18%	69 14%	74 11%	14 12%
Very difficult	(-2) 98 5%	70 11%	60 17%	10 3%	25 2%	4 3%	72 6%	54 7%	18 4%	21 3%	5 5%
NET: Difficult	406 20%	237 37%	167 47%	70 24%	132 10%	37 26%	291 23%	204 25%	87 18%	95 14%	19 17%
I have never done this	39 2%	10 2%	2 1%	8 3%	25 2%	3 2%	20 2%	14 2%	6 1%	16 2%	2 2%
Don't know	45 2%	14 2%	9 2%	5 2%	22 2%	9 6%	23 2%	16 2%	7 2%	13 2%	9 8%

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Absolutes/col percents

Table 19

Q.5 We'd like you to think about a range of interactions between you and your essential service providers. How easy do you find it to complete these tasks on your own ?

Closing an account / switching between providers

Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Easy	1091 52%	248 38%	115 32%	133 45%	785 61%	58 40%	674 52%	409 50%	265 55%	368 55%	49 42%
Very easy	(+2) 528 25%	100 15%	46 13%	54 18%	413 32%	15 10%	331 26%	198 24%	133 28%	184 28%	13 11%
Easy	(+1) 562 27%	148 23%	69 20%	79 27%	371 29%	43 30%	343 26%	212 26%	131 27%	183 27%	36 31%
Neither easy nor difficult	(0) 445 21%	169 26%	85 24%	84 28%	245 19%	31 22%	274 21%	166 20%	109 23%	141 21%	29 25%
Difficult	(-1) 255 12%	110 17%	66 19%	44 15%	129 10%	17 12%	177 14%	115 14%	62 13%	65 10%	13 11%
Very difficult	(-2) 87 4%	56 9%	48 14%	8 3%	20 2%	11 7%	64 5%	51 6%	12 3%	18 3%	5 4%
NET: Difficult	342 16%	166 26%	114 32%	52 18%	149 12%	28 19%	241 19%	166 20%	74 15%	83 12%	18 16%
I have never done this	140 7%	50 8%	29 8%	21 7%	80 6%	10 7%	77 6%	49 6%	28 6%	55 8%	8 7%
Don't know	60 3%	15 2%	11 3%	4 2%	29 2%	16 11%	28 2%	23 3%	5 1%	20 3%	12 10%

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Absolutes/col percents

Table 20

Q.6 Have you tried to purchase travel insurance in the last five years?**Base: All respondents**

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Yes	1008 48%	298 46%	151 43%	147 50%	652 51%	57 40%	652 50%	406 50%	245 51%	309 46%	47 40%
No	1047 50%	345 53%	198 56%	147 50%	629 49%	74 52%	638 49%	406 50%	232 48%	350 52%	60 51%
Would prefer not to say	8 *	1 *	* *	1 *	- -	7 5%	1 *	1 *	- -	1 *	5 5%
I don't know	15 1%	4 1%	4 1%	- -	5 *	5 4%	4 *	1 *	4 1%	6 1%	4 4%

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Absolutes/col percents

Table 21

Q.7 Did you always inform your travel insurer about your physical health condition(s)?**Base: All respondents who have ever experienced physical health condition(s)**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	611	253	130	123	334	24	611	385	226	-	-
Weighted base	652	264	129	135	367	21	652	406	245	-	-
NET: Ever told insurer	584 90%	225 85%	111 86%	114 85%	343 94%	17 78%	584 90%	358 88%	227 92%	-	-
I always told my insurer about my physical health condition(s)	531 81%	201 76%	104 80%	97 72%	315 86%	15 71%	531 81%	330 81%	201 82%	-	-
I usually told my insurer about my physical health condition(s)	30 5%	16 6%	4 3%	12 9%	14 4%	-	30 5%	12 3%	18 7%	-	-
I sometimes told my insurer about my physical health condition(s)	14 2%	5 2%	1 1%	4 3%	8 2%	1 5%	14 2%	9 2%	5 2%	-	-
I occasionally told my insurer about my physical health condition(s)	9 1%	3 1%	2 2%	1 *	6 2%	1 3%	9 1%	6 1%	3 1%	-	-
I never told my insurer about my physical health condition(s)	37 6%	20 8%	7 5%	13 10%	15 4%	2 9%	37 6%	27 7%	11 4%	-	-
Would prefer not to say	3 *	1 *	1 1%	-	1 *	2 2%	3 *	2 *	1 *	-	-
Don't know	28 4%	18 7%	11 9%	7 5%	7 2%	2 10%	28 4%	20 5%	8 3%	-	-

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Absolutes/col percents

Table 22

Q.8 Did you always inform your travel insurer about your mental health condition(s)?**Base: All respondents who have ever experienced mental health condition(s)**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	290	290	151	139	-	-	253	184	69	30	7
Weighted base	298	298	151	147	-	-	264	190	74	30	4
NET: Ever told insurer	144 48%	144 48%	78 52%	66 45%	-	-	135 51%	98 51%	37 51%	8 28%	-
I always told my insurer about my mental health condition(s)	116 39%	116 39%	65 43%	51 35%	-	-	109 42%	82 43%	28 37%	7 23%	-
I usually told my insurer about my mental health condition(s)	18 6%	18 6%	7 4%	11 8%	-	-	16 6%	11 6%	5 7%	2 5%	-
I sometimes told my insurer about my mental health condition(s)	6 2%	6 2%	4 3%	2 2%	-	-	6 2%	3 2%	3 5%	-	-
I occasionally told my insurer about my mental health condition(s)	3 1%	3 1%	2 1%	1 1%	-	-	3 1%	2 1%	1 1%	-	-
I never told my insurer about my mental health condition(s)	115 39%	115 39%	56 37%	59 40%	-	-	98 37%	68 36%	30 40%	15 51%	2 39%
Would prefer not to say	7 2%	7 2%	3 2%	4 3%	-	-	6 2%	6 3%	-	-	1 31%
Don't know	33 11%	33 11%	14 9%	19 13%	-	-	25 10%	19 10%	7 9%	6 21%	1 30%

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Absolutes/col percents

Table 23
Q.9 Which of the following are true for you?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
I have travelled with insurance which did not cover my health conditions	164 8%	82 13%	46 13%	36 12%	72 6%	11 8%	104 8%	70 9%	34 7%	54 8%	7 6%
I have travelled without insurance because it was too expensive	238 11%	85 13%	44 12%	41 14%	138 11%	15 11%	152 12%	96 12%	56 12%	80 12%	7 6%
I have travelled without insurance because I was refused insurance cover	22 1%	11 2%	8 2%	3 1%	9 1%	2 1%	14 1%	9 1%	5 1%	7 1%	1 *
I have chosen not to travel because insurance was too expensive	62 3%	23 3%	13 4%	10 3%	35 3%	5 3%	36 3%	25 3%	11 2%	22 3%	4 4%
I have chosen not to travel because I was refused insurance cover	8 *	3 *	2 1%	1 *	5 *	- -	3 *	2 *	1 *	4 1%	1 1%
I have chosen not to travel because the insurance didn't cover my health conditions	15 1%	5 1%	2 1%	3 1%	10 1%	- -	8 1%	5 1%	3 1%	7 1%	- -
None of the above	1621 78%	467 72%	254 72%	213 72%	1054 82%	101 71%	1018 79%	637 78%	381 79%	516 77%	87 74%
I would prefer not to say	29 1%	8 1%	6 2%	2 1%	7 1%	14 10%	9 1%	6 1%	3 1%	7 1%	13 11%
NET: Ever travelled	378 18%	154 24%	82 23%	72 24%	201 16%	23 16%	237 18%	149 18%	87 18%	127 19%	14 12%
NET: Travelled without insurance	248 12%	91 14%	48 13%	44 15%	142 11%	15 11%	159 12%	99 12%	59 12%	82 12%	7 6%
NET: Not travelled	70 3%	25 4%	15 4%	10 3%	40 3%	5 3%	40 3%	27 3%	13 3%	24 4%	5 4%

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Absolutes/col percents

Table 24

Q.10 In general, to what extent do you think the price of travel insurance is fair or unfair?**Base: All respondents**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Fair	883 42%	252 39%	139 39%	113 38%	582 45%	49 34%	530 41%	320 39%	210 44%	311 47%	42 36%
It is very fair	(4) 191 9%	57 9%	38 11%	18 6%	124 10%	11 8%	103 8%	68 8%	35 7%	81 12%	7 6%
It is somewhat fair	(3) 692 33%	196 30%	100 28%	95 32%	458 36%	38 27%	427 33%	251 31%	175 36%	230 34%	35 30%
It is somewhat un- fair	(2) 530 25%	166 26%	74 21%	92 31%	328 26%	35 25%	345 27%	213 26%	132 27%	161 24%	24 20%
It is very unfair	(1) 199 10%	74 11%	48 14%	26 9%	115 9%	10 7%	142 11%	98 12%	44 9%	48 7%	9 7%
NET: Unfair	729 35%	240 37%	122 35%	118 40%	443 34%	46 32%	487 38%	311 38%	176 37%	210 31%	32 28%
Don't know	466 22%	157 24%	93 26%	64 22%	261 20%	48 34%	278 21%	183 23%	95 20%	146 22%	42 36%

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Absolutes/col percents

Table 25
Gender
Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Male	1014	269	135	135	675	69	621	364	256	338	55
	49%	42%	38%	46%	52%	48%	48%	45%	53%	51%	47%
Female	1064	379	219	160	611	74	674	449	225	328	62
	51%	58%	62%	54%	48%	52%	52%	55%	47%	49%	53%

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Absolutes/col percents

Table 26
Age
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
18-24	233 11%	90 14%	75 21%	15 5%	109 8%	34 24%	117 9%	89 11%	28 6%	91 14%	24 21%
25-34	357 17%	127 20%	90 26%	36 12%	199 15%	32 22%	172 13%	99 12%	73 15%	153 23%	31 27%
35-44	334 16%	123 19%	74 21%	50 17%	194 15%	18 12%	181 14%	108 13%	73 15%	137 21%	16 14%
45-54	370 18%	129 20%	66 19%	63 21%	214 17%	27 19%	216 17%	141 17%	75 16%	129 19%	25 21%
55-64	305 15%	87 13%	29 8%	58 20%	199 15%	20 14%	230 18%	151 19%	79 16%	63 10%	12 10%
65+	479 23%	93 14%	21 6%	72 24%	372 29%	13 9%	379 29%	226 28%	153 32%	92 14%	8 7%
NET: 18-34	590 28%	217 33%	165 47%	52 17%	308 24%	65 46%	289 22%	187 23%	102 21%	245 37%	56 48%
NET: 35-54	704 34%	252 39%	139 39%	113 38%	408 32%	44 31%	397 31%	249 31%	148 31%	266 40%	41 35%
NET: 55+	784 38%	180 28%	50 14%	131 44%	571 44%	33 23%	609 47%	377 46%	232 48%	155 23%	20 17%
Average age	47.88	44.15	38.29	51.18	50.54	40.78	51.15	50.72	51.87	43.08	38.94

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Absolutes/col percents

Table 27
Social Grade
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
A	164 8%	51 8%	28 8%	23 8%	97 8%	17 12%	97 8%	64 8%	33 7%	58 9%	9 8%
B	392 19%	123 19%	80 23%	43 15%	245 19%	24 17%	241 19%	168 21%	73 15%	132 20%	19 16%
C1	579 28%	187 29%	99 28%	88 30%	355 28%	37 26%	390 30%	233 29%	157 33%	164 25%	25 22%
C2	428 21%	110 17%	43 12%	67 23%	283 22%	34 24%	234 18%	122 15%	112 23%	164 25%	30 26%
D	275 13%	69 11%	39 11%	30 10%	194 15%	13 9%	145 11%	90 11%	55 11%	107 16%	23 20%
E	240 12%	108 17%	65 18%	43 15%	112 9%	19 13%	186 14%	136 17%	50 10%	43 6%	11 9%
NET: AB	556 27%	174 27%	108 30%	66 22%	342 27%	40 28%	339 26%	232 29%	106 22%	190 28%	28 24%
NET: ABC1	1135 55%	361 56%	207 59%	154 52%	697 54%	77 54%	729 56%	466 57%	263 55%	353 53%	53 45%
NET: C2DE	943 45%	287 44%	147 41%	141 48%	590 46%	66 46%	566 44%	348 43%	218 45%	313 47%	64 55%
NET: DE	515 25%	177 27%	103 29%	74 25%	306 24%	32 22%	332 26%	226 28%	105 22%	149 22%	34 29%

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Table 28
GO Region
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106	
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117	
Scotland	177 9%	59 9%	33 9%	26 9%	106 8%	13 9%	118 9%	72 9%	45 9%	55 8%	4 4%	
North East	85 4%	35 5%	17 5%	18 6%	47 4%	3 2%	51 4%	35 4%	16 3%	32 5%	2 2%	
North West	232 11%	63 10%	38 11%	24 8%	158 12%	12 8%	153 12%	99 12%	54 11%	67 10%	11 10%	
Yorkshire & Humberside	169 8%	50 8%	29 8%	21 7%	107 8%	13 9%	106 8%	71 9%	35 7%	53 8%	11 9%	
West Midlands	181 9%	47 7%	25 7%	23 8%	122 9%	12 9%	91 7%	53 7%	38 8%	74 11%	16 14%	
East Midlands	151 7%	51 8%	31 9%	21 7%	88 7%	12 8%	93 7%	59 7%	33 7%	49 7%	10 9%	
Wales	101 5%	32 5%	10 3%	22 8%	60 5%	9 6%	63 5%	42 5%	21 4%	32 5%	5 5%	
Eastern	193 9%	61 9%	34 10%	27 9%	125 10%	8 6%	122 9%	73 9%	49 10%	62 9%	10 8%	
London	268 13%	82 13%	41 11%	42 14%	153 12%	33 23%	164 13%	109 13%	55 12%	83 12%	21 18%	
South East	280 13%	83 13%	44 12%	39 13%	176 14%	21 15%	175 13%	102 12%	73 15%	86 13%	19 16%	
South West	177 9%	63 10%	41 12%	21 7%	108 8%	7 5%	114 9%	69 8%	45 9%	57 9%	6 5%	
Northern Ireland	62 3%	23 4%	12 3%	11 4%	38 3%	1 1%	46 4%	31 4%	14 3%	16 2%	1 *	

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Absolutes/col percents

Table 29

Have you taken a foreign holiday in the last 3 years?**Base: All respondents**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Yes	1299 62%	378 58%	195 55%	183 62%	837 65%	84 59%	797 62%	481 59%	315 66%	435 65%	67 57%
No	779 38%	271 42%	159 45%	112 38%	449 35%	59 41%	498 38%	332 41%	166 34%	231 35%	50 43%

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Absolutes/col percents

Table 30
Tenure
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Homeowners	1347	359	166	193	896	91	849	519	330	427	71
	65%	55%	47%	65%	70%	64%	66%	64%	69%	64%	60%
Owned outright - without mortgage	751	183	66	117	526	42	523	312	211	196	31
	36%	28%	19%	40%	41%	29%	40%	38%	44%	29%	27%
Owned with a mortgage or loan	596	177	100	76	371	49	326	207	119	230	39
	29%	27%	28%	26%	29%	34%	25%	25%	25%	35%	34%
NET: Renters	707	278	179	100	379	50	430	286	144	234	43
	34%	43%	50%	34%	29%	35%	33%	35%	30%	35%	37%
Rented from the council	270	85	50	34	162	23	149	101	48	104	18
	13%	13%	14%	12%	13%	16%	11%	12%	10%	16%	15%
Rented from a housing association	156	71	46	25	77	7	108	73	35	38	10
	7%	11%	13%	9%	6%	5%	8%	9%	7%	6%	8%
Rented from someone else	281	122	82	40	139	20	173	112	62	92	16
	14%	19%	23%	14%	11%	14%	13%	14%	13%	14%	14%
Rent free	24	11	9	2	11	2	16	9	7	6	3
	1%	2%	3%	1%	1%	2%	1%	1%	1%	1%	2%

Money and Mental Health Survey
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Absolutes/col percents

Table 31

What is the highest educational level that you have achieved to date?**Base: All respondents**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
No formal education	17 1%	6 1%	2 *	5 2%	10 1%	1 1%	9 1%	6 1%	4 1%	8 1%	- -
Primary	19 1%	6 1%	2 1%	4 1%	13 1%	- -	11 1%	7 1%	4 1%	5 1%	3 3%
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1513 73%	464 72%	244 69%	220 75%	949 74%	99 70%	951 73%	586 72%	365 76%	478 72%	84 72%
University degree or equivalent professional qualification, NVQ level 4, etc.	345 17%	106 16%	65 18%	41 14%	209 16%	29 20%	216 17%	141 17%	76 16%	114 17%	15 13%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	124 6%	44 7%	24 7%	20 7%	73 6%	7 5%	77 6%	55 7%	22 5%	41 6%	6 5%
Still in full time education	41 2%	19 3%	16 4%	3 1%	22 2%	1 1%	24 2%	14 2%	9 2%	14 2%	3 3%
Don't know	2 *	- -	- -	- -	2 *	- -	1 *	- -	1 *	1 *	- -
Prefer not to answer	18 1%	3 1%	1 *	2 1%	9 1%	6 4%	7 1%	6 1%	1 *	6 1%	6 5%

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Absolutes/col percents

Table 32

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Yes - responsible for half or more of the items bought	1864 90%	586 90%	313 88%	274 93%	1159 90%	119 83%	1158 89%	715 88%	443 92%	603 90%	103 89%
No - not responsible for most of the items bought	214 10%	62 10%	41 12%	21 7%	127 10%	24 17%	137 11%	99 12%	38 8%	64 10%	13 11%

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Absolutes/col percents

Table 33
How many cars are there in your household?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
No cars in the household	436 21%	161 25%	93 26%	68 23%	229 18%	46 32%	273 21%	182 22%	92 19%	138 21%	25 22%
NET: Any	1642 79%	488 75%	261 74%	227 77%	1058 82%	97 68%	1022 79%	632 78%	390 81%	529 79%	91 78%
1	843 41%	249 38%	137 39%	112 38%	559 43%	35 25%	543 42%	327 40%	217 45%	264 40%	36 30%
2	608 29%	170 26%	85 24%	85 29%	395 31%	44 31%	353 27%	231 28%	122 25%	215 32%	40 34%
3+	191 9%	69 11%	39 11%	30 10%	105 8%	17 12%	125 10%	74 9%	51 11%	50 7%	16 14%

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Absolutes/col percents

Table 34
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
White	1900 91%	609 94%	334 94%	275 93%	1174 91%	117 82%	1217 94%	771 95%	446 93%	595 89%	88 75%
NET: BAME	155 7%	33 5%	19 5%	14 5%	103 8%	20 14%	69 5%	36 4%	33 7%	63 9%	23 20%
Mixed	29 1%	10 2%	6 2%	4 1%	14 1%	5 4%	19 1%	11 1%	8 2%	7 1%	3 3%
Asian	78 4%	17 3%	8 2%	9 3%	52 4%	9 6%	36 3%	18 2%	18 4%	29 4%	13 11%
Black	37 2%	3 *	3 1%	- -	32 2%	2 2%	11 1%	4 1%	7 1%	22 3%	5 4%
Chinese	5 *	2 *	2 1%	- -	1 *	2 1%	3 *	2 *	1 *	2 *	- -
Other ethnic group	6 *	1 *	- -	1 *	4 *	2 1%	1 *	1 *	- -	4 1%	2 2%
Prefer not to answer	23 1%	7 1%	1 *	6 2%	10 1%	6 4%	8 1%	7 1%	1 *	9 1%	6 5%

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Absolutes/col percents

Table 35
To which of the following religious groups do you consider yourself to be a member of?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Christian	983 47%	262 40%	131 37%	130 44%	666 52%	55 38%	635 49%	387 48%	248 52%	312 47%	35 30%
NET: Other	131 6%	33 5%	19 5%	13 5%	87 7%	11 8%	70 5%	37 5%	33 7%	46 7%	14 12%
Muslim	56 3%	9 1%	5 1%	4 1%	40 3%	8 5%	22 2%	6 1%	17 3%	25 4%	9 7%
Hindu	12 1%	4 1%	4 1%	- -	7 1%	* *	8 1%	4 1%	4 1%	4 1%	- -
Jewish	9 *	2 *	1 *	1 *	7 1%	- -	6 *	4 *	2 *	2 *	1 1%
Sikh	11 1%	3 1%	- -	3 1%	7 1%	- -	3 *	3 *	- -	3 *	4 4%
Buddhist	12 1%	5 1%	3 1%	2 1%	7 1%	- -	10 1%	6 1%	4 1%	2 *	- -
Other	32 2%	10 2%	7 2%	3 1%	19 1%	3 2%	21 2%	14 2%	7 2%	11 2%	- -
None	924 44%	346 53%	199 56%	146 50%	517 40%	61 43%	579 45%	381 47%	198 41%	292 44%	53 46%
Prefer not to say	40 2%	9 1%	4 1%	4 2%	16 1%	16 11%	10 1%	8 1%	2 *	16 2%	14 12%

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Absolutes/col percents

Table 36
Which of the following best describes where you live?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Urban	1664 80%	517 80%	284 80%	233 79%	1024 80%	123 86%	1029 79%	641 79%	388 81%	541 81%	94 81%
Urban - Population over 10,000	891 43%	277 43%	159 45%	119 40%	534 41%	80 56%	535 41%	334 41%	201 42%	297 45%	59 51%
Town and Fringe	773 37%	240 37%	125 35%	114 39%	490 38%	43 30%	494 38%	307 38%	187 39%	244 37%	35 30%
NET: Rural	414 20%	131 20%	69 20%	62 21%	263 20%	20 14%	266 21%	173 21%	93 19%	126 19%	22 19%
Village	361 17%	114 18%	66 19%	48 16%	229 18%	17 12%	225 17%	142 17%	83 17%	114 17%	22 19%
Hamlet & Isolated Dwelling	53 3%	17 3%	4 1%	14 5%	34 3%	2 2%	41 3%	31 4%	11 2%	12 2%	-

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Absolutes/col percents

Table 37
Which of the following best describes your current working status?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Working	1197	342	190	152	757	98	646	399	247	471	80
	58%	53%	54%	52%	59%	68%	50%	49%	51%	71%	69%
Working full time - working 30 hours per week or more	943	247	134	114	616	81	491	297	194	388	65
	45%	38%	38%	38%	48%	56%	38%	36%	40%	58%	56%
Working part time - working between 8 and 29 hours per week	254	95	57	38	141	17	155	102	53	83	15
	12%	15%	16%	13%	11%	12%	12%	13%	11%	12%	13%
NET: Not working	881	306	163	143	530	45	649	415	234	196	36
	42%	47%	46%	48%	41%	32%	50%	51%	49%	29%	31%
Not working but seeking work or temporarily unemployed or sick	86	45	29	16	27	13	56	38	18	23	7
	4%	7%	8%	5%	2%	9%	4%	5%	4%	3%	6%
Not working and not seeking work/ student	133	74	59	16	50	9	88	65	23	34	11
	6%	11%	17%	5%	4%	6%	7%	8%	5%	5%	10%
Retired on a state pension only	150	31	5	26	114	6	116	78	38	31	3
	7%	5%	1%	9%	9%	4%	9%	10%	8%	5%	3%
Retired with a private pension	345	82	21	61	254	9	282	162	120	58	5
	17%	13%	6%	21%	20%	6%	22%	20%	25%	9%	4%
House person, housewife, househusband, etc.	166	73	49	24	84	9	107	72	35	49	10
	8%	11%	14%	8%	7%	6%	8%	9%	7%	7%	9%

Money and Mental Health Survey

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Absolutes/col percents

Table 38

Do you work in any of the following occupations?**Base: All respondents who work**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	1084	337	190	147	667	80	608	369	239	406	70
Weighted base	1197	342	190	152	757	98	646	399	247	471	80
NET: Public Sector	341	92	57	35	216	33	178	108	69	142	21
	29%	27%	30%	23%	29%	34%	27%	27%	28%	30%	27%
A nationalised industry/state corporation	19	3	3	-	9	7	4	3	1	12	4
	2%	1%	2%	-	1%	7%	1%	1%	*	3%	4%
Central government or civil service (including Courts service and Bank of England)	32	13	7	6	16	2	24	18	6	7	-
	3%	4%	4%	4%	2%	2%	4%	5%	3%	2%	-
Local government or council (including fire services, police and local authority controlled schools/colleges)	119	34	21	13	79	6	68	40	27	45	6
	10%	10%	11%	8%	10%	6%	11%	10%	11%	9%	8%
A university, or other grant funded establishment (include opted-out schools)	28	6	4	3	16	6	10	5	5	13	5
	2%	2%	2%	2%	2%	6%	2%	1%	2%	3%	6%
A health authority or NHS Trust	81	24	14	10	53	4	45	28	18	34	1
	7%	7%	7%	6%	7%	4%	7%	7%	7%	7%	1%
The armed forces	9	1	1	-	6	2	4	3	1	5	-
	1%	*	1%	-	1%	2%	1%	1%	*	1%	-
Other public sector occupation (Please specify as much detail as possible)	54	10	7	3	38	7	21	11	11	26	6
	5%	3%	3%	2%	5%	7%	3%	3%	4%	6%	8%
NET: Private Sector	856	250	133	117	541	64	468	290	178	328	59
	71%	73%	70%	77%	71%	66%	73%	73%	72%	70%	73%
A charity, voluntary organisation or trust	36	15	8	6	17	5	23	13	9	11	2
	3%	4%	4%	4%	2%	5%	4%	3%	4%	2%	3%

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Absolutes/col percents

Table 38

Do you work in any of the following occupations?**Base: All respondents who work**

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Weighted base	1197	342	190	152	757	98	646	399	247	471	80
Self-employed (Private sector)	123 10%	44 13%	24 13%	19 13%	70 9%	9 9%	75 12%	52 13%	23 9%	41 9%	7 9%
None of the above/ I work in the Private sector	696 58%	192 56%	100 53%	91 60%	453 60%	51 52%	370 57%	225 56%	145 59%	276 59%	50 62%

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Absolutes/col percents

Table 39

Do you have any children aged 18 or under? If so, how old are they?**Base: All respondents**

	Experienced Mental Health problem						Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106	
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117	
No children aged 18 or under	1482 71%	462 71%	234 66%	228 77%	911 71%	109 76%	998 77%	632 78%	367 76%	412 62%	72 62%	
NET: Yes	585 28%	185 29%	118 33%	67 23%	373 29%	27 19%	294 23%	180 22%	115 24%	253 38%	38 32%	
NET: Any 5-18	490 24%	154 24%	101 29%	53 18%	314 24%	22 16%	248 19%	162 20%	86 18%	210 32%	32 28%	
NET: Any 11-18	334 16%	107 16%	67 19%	40 13%	212 17%	14 10%	179 14%	124 15%	54 11%	132 20%	23 19%	
Yes - children aged under 5 years old	204 10%	66 10%	43 12%	23 8%	128 10%	10 7%	92 7%	44 5%	48 10%	100 15%	11 9%	
Yes - children aged 5 to 10 years old	263 13%	87 13%	58 16%	29 10%	165 13%	11 7%	119 9%	70 9%	49 10%	128 19%	17 14%	
Yes - children aged 11 to 15 years old	254 12%	84 13%	50 14%	34 12%	163 13%	7 5%	128 10%	95 12%	33 7%	110 17%	16 14%	
Yes - children aged 16 to 18 years old	134 6%	45 7%	31 9%	14 5%	82 6%	7 5%	77 6%	49 6%	28 6%	46 7%	11 9%	
Refused	11 1%	2 *	2 1%	- -	3 *	7 5%	2 *	2 *	- -	2 *	7 6%	

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Absolutes/col percents

Table 40
Which of the following ITV regions do you live in?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106	
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117	
Anglia	240 12%	90 14%	54 15%	36 12%	139 11%	11 8%	147 11%	92 11%	55 12%	78 12%	14 12%	
Border	27 1%	7 1%	2 1%	5 2%	15 1%	5 4%	12 1%	7 1%	5 1%	13 2%	2 1%	
Central	261 13%	72 11%	37 11%	35 12%	172 13%	17 12%	144 11%	85 10%	59 12%	100 15%	17 15%	
Granada	218 10%	60 9%	38 11%	22 7%	149 12%	9 6%	145 11%	96 12%	49 10%	63 9%	10 8%	
London	382 18%	107 17%	55 16%	52 18%	231 18%	45 31%	217 17%	139 17%	78 16%	130 20%	35 30%	
Meridian	189 9%	55 9%	27 8%	28 10%	122 9%	12 9%	129 10%	74 9%	55 11%	51 8%	9 8%	
STV	164 8%	56 9%	32 9%	23 8%	99 8%	9 7%	114 9%	70 9%	43 9%	47 7%	3 3%	
Tyne Tees	85 4%	34 5%	16 5%	18 6%	48 4%	3 2%	51 4%	35 4%	15 3%	32 5%	2 2%	
Wales	101 5%	32 5%	10 3%	22 8%	59 5%	9 6%	63 5%	42 5%	21 4%	32 5%	5 5%	
West	48 2%	11 2%	9 2%	3 1%	35 3%	2 1%	29 2%	15 2%	14 3%	18 3%	1 1%	
Westcountry	102 5%	42 6%	26 7%	16 5%	56 4%	4 3%	72 6%	44 5%	28 6%	25 4%	5 4%	
Yorkshire	197 9%	59 9%	35 10%	24 8%	122 10%	16 11%	125 10%	83 10%	42 9%	61 9%	12 10%	
UTV	64 3%	23 4%	12 3%	11 4%	40 3%	1 1%	47 4%	31 4%	16 3%	16 2%	1 *	

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Absolutes/col percents

Table 41
Marital Status
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106	
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117	
Single	590 28%	233 36%	160 45%	73 25%	292 23%	65 46%	334 26%	224 28%	110 23%	210 32%	46 40%	
NET: Married/ Civil partnership/ co habiting	1201 58%	329 51%	160 45%	169 57%	819 64%	54 38%	753 58%	449 55%	304 63%	394 59%	54 46%	
Married	862 41%	230 36%	108 30%	123 42%	604 47%	28 20%	555 43%	332 41%	223 46%	267 40%	40 34%	
Civil Partnership	27 1%	1 *	1 *	-	21 2%	5 4%	8 1%	4 *	5 1%	15 2%	4 3%	
Co Habiting	312 15%	97 15%	51 14%	46 16%	194 15%	21 14%	190 15%	113 14%	77 16%	112 17%	10 9%	
NET: Widowed/ separated/ divorced	268 13%	84 13%	33 9%	51 17%	169 13%	15 10%	202 16%	136 17%	65 14%	57 9%	9 8%	
Widowed	72 3%	17 3%	5 1%	12 4%	51 4%	4 3%	59 5%	41 5%	18 4%	12 2%	1 1%	
Separated	34 2%	17 3%	9 3%	8 3%	14 1%	3 2%	26 2%	17 2%	10 2%	8 1%	-	
Divorced	161 8%	50 8%	18 5%	31 11%	104 8%	8 5%	117 9%	79 10%	38 8%	37 5%	8 7%	
Prefer not to answer	19 1%	3 1%	1 *	2 1%	6 *	9 7%	6 *	5 1%	1 *	5 1%	7 6%	

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Absolutes/col percents

Table 42
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106	
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117	
Glasgow	84 4%	23 4%	15 4%	9 3%	59 5%	2 2%	55 4%	31 4%	23 5%	26 4%	4 3%	
Edinburgh	81 4%	28 4%	17 5%	11 4%	43 3%	11 7%	53 4%	31 4%	22 5%	26 4%	2 2%	
Newcastle	92 4%	37 6%	17 5%	20 7%	50 4%	5 3%	57 4%	38 5%	19 4%	32 5%	4 3%	
Leeds	81 4%	22 3%	14 4%	8 3%	54 4%	5 3%	51 4%	34 4%	16 3%	24 4%	6 5%	
Hull	41 2%	11 2%	3 1%	8 3%	26 2%	3 2%	32 2%	21 3%	12 2%	7 1%	2 2%	
Sheffield	61 3%	21 3%	15 4%	6 2%	38 3%	2 2%	33 3%	21 3%	12 2%	26 4%	3 3%	
Manchester	166 8%	49 8%	27 8%	22 8%	110 9%	6 4%	111 9%	76 9%	35 7%	46 7%	9 8%	
Liverpool	76 4%	15 2%	10 3%	4 1%	55 4%	6 4%	47 4%	31 4%	16 3%	26 4%	2 2%	
Nottingham	83 4%	22 3%	11 3%	11 4%	52 4%	9 6%	50 4%	29 4%	21 4%	26 4%	7 6%	
Birmingham	162 8%	43 7%	24 7%	19 6%	110 9%	10 7%	80 6%	42 5%	38 8%	69 10%	13 11%	
Norwich	86 4%	38 6%	18 5%	19 7%	43 3%	6 4%	55 4%	37 5%	18 4%	27 4%	5 4%	
Milton Keynes	72 3%	31 5%	20 6%	11 4%	38 3%	2 2%	40 3%	25 3%	15 3%	29 4%	3 3%	
Brighton	53 3%	20 3%	8 2%	11 4%	29 2%	5 4%	39 3%	18 2%	21 4%	11 2%	3 3%	
Oxford	28 1%	7 1%	4 1%	4 1%	19 1%	2 1%	13 1%	9 1%	5 1%	15 2%	- -	

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Absolutes/col percents

Table 42
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Experienced Mental Health problem						Experienced Physical Health problem				
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
London	444 21%	123 19%	64 18%	58 20%	276 21%	45 32%	272 21%	173 21%	100 21%	137 21%	35 30%
Southampton	80 4%	28 4%	19 5%	9 3%	47 4%	5 4%	50 4%	33 4%	17 4%	27 4%	2 2%
Bristol	81 4%	34 5%	22 6%	12 4%	43 3%	4 3%	53 4%	32 4%	20 4%	26 4%	3 2%
Plymouth	51 2%	15 2%	9 3%	6 2%	35 3%	1 1%	36 3%	20 2%	16 3%	12 2%	4 3%
Cardiff	77 4%	27 4%	10 3%	17 6%	45 3%	6 4%	49 4%	32 4%	17 3%	25 4%	3 3%
Belfast	62 3%	23 4%	12 3%	11 4%	38 3%	1 1%	46 4%	31 4%	14 3%	16 2%	1 *
None of these	114 5%	32 5%	13 4%	19 6%	76 6%	6 4%	75 6%	49 6%	26 5%	33 5%	6 5%

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Table 43

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Total	Experienced Mental Health problem					Experienced Physical Health problem				
		Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
Up to £7,000	(3.5) 86 4%	36 6%	23 7%	13 4%	40 3%	10 7%	56 4%	41 5%	15 3%	25 4%	6 5%
£7,001 to £14,000	(10.5) 294 14%	112 17%	62 17%	51 17%	167 13%	15 10%	203 16%	134 16%	70 14%	77 11%	14 12%
£14,001 to £21,000	(17.5) 376 18%	114 18%	58 16%	56 19%	243 19%	18 13%	249 19%	142 17%	107 22%	106 16%	21 18%
£21,001 to £28,000	(24.5) 390 19%	112 17%	62 18%	50 17%	257 20%	22 15%	235 18%	139 17%	95 20%	139 21%	17 15%
£28,001 to £34,000	(31) 336 16%	93 14%	36 10%	57 19%	227 18%	16 12%	208 16%	128 16%	80 17%	118 18%	10 9%
£34,001 to £41,000	(37.5) 180 9%	56 9%	28 8%	28 10%	112 9%	11 8%	109 8%	62 8%	47 10%	66 10%	6 5%
£41,001 to £48,000	(44.5) 103 5%	32 5%	20 6%	12 4%	61 5%	10 7%	62 5%	46 6%	16 3%	33 5%	8 7%
£48,001 to £55,000	(51.5) 57 3%	15 2%	10 3%	5 2%	39 3%	3 2%	39 3%	22 3%	17 4%	14 2%	4 3%
£55,001 to £62,000	(58.5) 30 1%	10 2%	9 3%	2 1%	17 1%	2 1%	19 1%	13 2%	6 1%	9 1%	1 1%
£62,001 to £69,000	(65.5) 34 2%	16 2%	11 3%	5 2%	16 1%	2 1%	20 2%	16 2%	4 1%	11 2%	2 2%
£69,001 to £76,000	(72.5) 24 1%	5 1%	5 1%	- -	19 1%	- -	15 1%	9 1%	6 1%	7 1%	1 1%
£76,001 to £83,000	(79.5) 9 *	2 *	1 *	1 *	6 *	1 1%	2 *	2 *	- -	6 1%	1 1%
£83,001 or more	(86) 39 2%	8 1%	8 2%	- -	23 2%	8 5%	17 1%	14 2%	4 1%	19 3%	3 2%
Prefer not to answer	120 6%	36 6%	20 6%	16 5%	58 5%	25 18%	60 5%	47 6%	14 3%	37 5%	23 19%
Average income (£000's)	27.58	26.37	27.78	24.69	27.94	30.02	26.68	26.96	26.21	29.25	28.13

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Table 44

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Experienced Mental Health problem					Experienced Physical Health problem					
	Total	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say	Ever	Last 24 months	Longer ago	Never	DK/Prefer not to say
Unweighted base	2078	704	403	301	1247	127	1345	851	494	627	106
Weighted base	2078	649	354	295	1287	143	1295	814	481	666	117
NET: Yes	486 23%	299 46%	210 59%	89 30%	167 13%	20 14%	433 33%	355 44%	78 16%	36 5%	17 14%
Yes - physical condition	297 14%	155 24%	91 26%	64 22%	124 10%	19 13%	287 22%	247 30%	40 8%	3 *	7 6%
Yes - mental condition	194 9%	193 30%	177 50%	16 5%	* *	* *	168 13%	139 17%	30 6%	23 3%	2 2%
Yes - disability	145 7%	75 11%	49 14%	26 9%	64 5%	6 4%	131 10%	108 13%	22 5%	10 2%	4 4%
Yes - other	19 1%	8 1%	2 1%	6 2%	10 1%	1 1%	14 1%	10 1%	4 1%	2 *	3 3%
No	1546 74%	334 52%	133 38%	201 68%	1115 87%	98 68%	838 65%	442 54%	396 82%	625 94%	84 72%
Prefer not to say	46 2%	15 2%	11 3%	5 2%	5 *	26 18%	24 2%	17 2%	7 2%	5 1%	16 14%