

London Bus Survey

Fieldwork: November 15th-16th 2005

Unweighted Base

Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE
1121	558	563	139	252	246	270	175	39	553	270	99	199
100%	50%	50%	12%	22%	22%	24%	16%	3%	49%	24%	9%	18%

Weighted Base

Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE
1121	549	572	144	278	222	189	122	166	370	336	157	258
100%	49%	51%	13%	25%	20%	17%	11%	15%	33%	30%	14%	23%

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How often do you use London buses?

	Gender		Age Bracket						Social Grade				Disability		Bus Usage				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Very frequently	407	197	210	77	111	76	66	24	52	109	131	61	106	77	330	407	0	0	0
	36%	36%	37%	53%	40%	34%	35%	19%	31%	29%	39%	39%	41%	33%	37%	100%	0%	0%	0%
Fairly frequently	290	149	140	41	75	45	51	33	44	114	96	28	52	59	231	0	290	0	0
	26%	27%	25%	28%	27%	20%	27%	27%	27%	31%	29%	18%	20%	25%	26%	0%	100%	0%	0%
Occasionally	373	185	189	21	78	94	65	54	62	129	91	63	91	87	286	0	0	373	0
	33%	34%	33%	14%	28%	42%	34%	44%	37%	35%	27%	40%	35%	37%	32%	0%	0%	100%	0%
Never	51	18	33	6	13	6	7	11	8	18	18	5	9	13	38	0	0	0	51
	5%	3%	6%	4%	5%	3%	4%	9%	5%	5%	5%	3%	4%	5%	4%	0%	0%	0%	100%

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Do you, or anyone in your immediate family, have a disability of any kind?

	Gender			Age Bracket						Social Grade				Disability		Bus Usage			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Yes	235	134	101	17	21	40	42	29	86	65	43	41	87	235	0	77	59	87	13
	21%	24%	18%	12%	8%	18%	22%	23%	52%	17%	13%	26%	34%	100%	0%	19%	20%	23%	25%
No	886	415	471	127	256	182	147	94	80	305	293	116	171	0	886	330	231	286	38
	79%	76%	82%	88%	92%	82%	78%	77%	48%	83%	87%	74%	66%	0%	100%	81%	80%	77%	75%

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Do you agree or disagree with the decision to scrap the Routemaster from regular service?

	Gender		Age Bracket						Social Grade				Disability		Bus Usage				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Agree	214	110	104	44	64	38	29	26	13	64	70	40	40	44	170	92	60	56	6
	19%	20%	18%	31%	23%	17%	15%	21%	8%	17%	21%	25%	16%	19%	19%	23%	21%	15%	11%
Disagree	904	437	467	100	214	182	160	95	153	305	266	117	216	190	714	314	229	315	45
	81%	80%	82%	69%	77%	83%	85%	79%	92%	83%	79%	75%	84%	81%	81%	77%	79%	85%	89%

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Fieldwork: November 15th-16th 2005

Do you think that the new Bendy buses seem as good as or better than, or worse than the Routemasters they are replacing?

	Gender			Age Bracket						Social Grade			Disability		Bus Usage				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Better	166	83	83	28	61	30	14	15	18	54	45	32	35	33	133	75	43	45	3
	15%	15%	15%	19%	22%	13%	8%	12%	11%	15%	13%	20%	14%	14%	15%	19%	15%	12%	5%
As good	318	140	179	50	75	64	44	30	54	106	99	38	76	64	255	105	93	110	11
	28%	25%	31%	35%	27%	29%	24%	25%	33%	29%	29%	24%	29%	27%	29%	26%	32%	29%	23%
Worse	635	326	309	66	141	128	129	77	94	209	192	88	146	139	496	227	154	218	36
	57%	59%	54%	46%	51%	58%	69%	63%	56%	57%	57%	56%	57%	59%	56%	56%	53%	58%	72%

London Bus Survey

Fieldwork: November 15th-16th 2005

Do you think that the new driver-only double deckers seem as good as or better than, or worse than the Routemasters they are replacing?

	Gender			Age Bracket						Social Grade			Disability		Bus Usage				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Better	180	95	84	40	60	25	22	16	16	57	53	31	38	29	151	91	43	44	1
	16%	18%	15%	28%	22%	11%	12%	14%	10%	16%	16%	20%	15%	13%	17%	23%	15%	12%	3%
As good	507	242	265	72	140	102	74	42	77	148	163	82	114	112	395	164	139	183	21
	46%	45%	47%	50%	51%	46%	40%	35%	49%	42%	49%	53%	45%	49%	45%	41%	49%	49%	46%
Worse	413	203	210	32	72	94	90	61	64	150	119	40	104	88	325	144	101	143	24
	38%	38%	38%	22%	27%	43%	48%	51%	40%	42%	36%	26%	41%	38%	37%	36%	36%	39%	51%

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Fieldwork: November 15th-16th 2005

Has the replacement of Routemasters with bendy buses and driver-only, double decker buses already on many routes made you more likely to take the bus, or less likely to take the bus, or has it made no real difference?

	Gender			Age Bracket						Social Grade				Disability		Bus Usage			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
More likely	59	35	24	14	18	9	7	3	8	18	12	11	18	16	43	32	20	7	0
	5%	6%	4%	10%	6%	4%	4%	3%	5%	5%	3%	7%	7%	7%	5%	8%	7%	2%	0%
No difference	842	394	448	116	223	160	133	89	122	282	273	117	170	161	681	322	220	264	36
	75%	72%	78%	81%	80%	72%	70%	73%	73%	76%	81%	75%	66%	68%	77%	79%	76%	71%	71%
Less likely	219	119	99	13	37	53	48	30	36	70	52	27	70	58	161	51	50	103	15
	20%	22%	17%	9%	13%	24%	26%	25%	22%	19%	15%	18%	27%	25%	18%	13%	17%	27%	29%

London Bus Survey

Fieldwork: November 15th-16th 2005

Do you think that having a conductor on a bus makes things better, worse, or makes no difference to passengers when it comes to:

		Gender			Age Bracket						Social Grade				Disability		Bus Usage			
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Ease of access - especially for elderly or disabled people	Better	881	432	450	100	194	176	165	97	148	297	254	128	202	184	697	303	217	323	38
		79%	79%	79%	69%	70%	80%	88%	80%	89%	80%	75%	82%	78%	78%	79%	75%	75%	86%	74%
	Worse	17	10	7	2	7	3	3	2	0	7	5	0	5	4	13	10	2	4	2
		2%	2%	1%	1%	2%	2%	2%	2%	0%	2%	2%	0%	2%	2%	2%	2%	1%	1%	4%
	No Difference	221	107	114	42	77	42	20	23	18	65	78	28	50	47	175	94	71	46	11
		20%	20%	20%	29%	28%	19%	11%	19%	11%	18%	23%	18%	19%	20%	20%	23%	24%	12%	21%
Personal security	Better	949	469	480	96	222	193	173	109	156	319	285	135	210	199	750	331	244	329	43
		85%	85%	84%	67%	80%	87%	92%	89%	94%	86%	85%	86%	81%	85%	85%	82%	84%	88%	85%
	Worse	19	11	8	3	5	7	2	3	0	4	8	3	4	3	16	7	2	6	4
		2%	2%	1%	2%	2%	3%	1%	2%	0%	1%	3%	2%	2%	1%	2%	2%	1%	2%	7%
	No Difference	152	69	83	45	51	22	14	11	10	47	42	19	44	32	120	67	43	38	4
		14%	13%	15%	31%	18%	10%	7%	9%	6%	13%	13%	12%	17%	14%	14%	17%	15%	10%	7%
Ensuring that all passengers pay the correct fare	Better	927	452	475	115	229	181	158	104	140	311	291	119	207	202	726	333	239	311	45
		83%	82%	83%	79%	83%	82%	84%	85%	84%	84%	86%	77%	80%	86%	82%	82%	82%	83%	88%
	Worse	23	17	6	1	3	5	5	1	8	8	3	8	3	13	10	6	5	12	0
		2%	3%	1%	0%	1%	2%	3%	1%	5%	2%	1%	5%	1%	5%	1%	2%	2%	3%	0%
	No Difference	168	80	88	29	43	35	26	17	18	50	43	28	48	21	147	65	46	50	6
		15%	15%	16%	20%	16%	16%	14%	14%	11%	13%	13%	18%	18%	9%	17%	16%	16%	14%	12%
Knowing exactly where to get off	Better	991	482	509	118	241	198	175	109	151	338	299	136	219	214	777	353	255	339	44
		89%	89%	89%	82%	87%	89%	93%	90%	94%	92%	89%	86%	87%	91%	88%	87%	88%	92%	87%
	Worse	18	11	7	2	5	7	2	2	0	3	8	3	4	3	15	6	6	5	2
		2%	2%	1%	1%	2%	3%	1%	2%	0%	1%	2%	2%	2%	1%	2%	1%	2%	1%	3%
	No Difference	104	50	54	25	31	17	10	11	10	27	29	18	29	17	86	47	28	24	5
		9%	9%	9%	17%	11%	8%	5%	9%	6%	7%	9%	12%	12%	7%	10%	11%	10%	7%	10%
Convenience in paying for a ticket	Better	800	391	409	85	197	169	148	92	110	270	249	101	180	173	627	285	200	272	43
		72%	71%	73%	59%	71%	76%	79%	75%	69%	74%	74%	64%	71%	75%	71%	70%	69%	74%	84%
	Worse	40	19	20	5	8	8	4	6	8	14	8	3	15	5	34	11	16	10	3
		4%	4%	4%	3%	3%	4%	2%	5%	5%	4%	2%	2%	6%	2%	4%	3%	6%	3%	6%
	No Difference	271	138	133	55	72	44	36	24	41	81	79	53	58	51	220	110	72	84	5
		24%	25%	24%	38%	26%	20%	19%	20%	26%	22%	24%	34%	23%	22%	25%	27%	25%	23%	9%

London Bus Survey

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In 2001 London Mayor Ken Livingstone said, "Only some ghastly, dehumanised moron would want to get rid of the Routemaster." And two years ago he said, "I will save the Routemaster". Mr Livingstone subsequently changed his mind and approved the scrapping of the Routemaster. Do you agree or disagree with his change of mind?

	Gender			Age Bracket						Social Grade				Disability		Bus Usage			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Agree	173	88	85	35	52	29	19	21	16	65	40	30	37	34	139	68	53	48	4
	15%	16%	15%	25%	19%	13%	10%	18%	10%	18%	12%	20%	14%	15%	16%	17%	18%	13%	9%
Disagree	942	458	484	106	225	192	168	100	150	304	295	124	220	200	742	335	236	324	46
	85%	84%	85%	75%	81%	87%	90%	82%	90%	82%	88%	80%	86%	85%	84%	83%	82%	87%	91%

London Bus Survey

Fieldwork: November 15th-16th 2005

Does this make you more likely or less likely to support Ken Livingstone if he runs for re-election as Mayor of London - or does it make no difference?

	Gender		Age Bracket						Social Grade				Disability		Bus Usage				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
More likely	26	17	9	7	6	6	3	4	0	7	9	4	5	7	19	16	5	4	0
	2%	3%	2%	5%	2%	3%	2%	3%	0%	2%	3%	3%	2%	3%	2%	4%	2%	1%	0%
Less likely	588	291	298	76	142	118	102	70	81	195	170	86	137	134	454	195	152	204	37
	53%	53%	52%	53%	51%	53%	54%	57%	49%	53%	51%	56%	53%	57%	51%	48%	53%	55%	73%
Makes no difference	503	240	262	60	130	98	82	48	85	167	157	64	114	93	410	193	132	164	14
	45%	44%	46%	42%	47%	44%	44%	39%	51%	45%	47%	42%	44%	40%	46%	48%	45%	44%	27%

London Bus Survey

Fieldwork: November 15th-16th 2005

Would you like to see the Routemaster bus retained in service?

	Gender			Age Bracket						Social Grade				Disability		Bus Usage			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Yes	No	Very frequently	Fairly frequently	Occasionally	Never
Yes	1004	483	521	117	253	204	176	107	147	330	303	137	234	205	799	357	262	336	49
	90%	89%	91%	83%	91%	92%	94%	88%	88%	89%	90%	88%	91%	88%	91%	88%	91%	90%	96%
No	112	63	49	25	25	17	12	15	19	39	33	19	22	28	84	47	27	37	2
	10%	11%	9%	17%	9%	8%	6%	12%	12%	11%	10%	12%	9%	12%	9%	12%	9%	10%	4%